

#### **Table of Contents**

1. Admissions to SEH	2
2. Discharges to SEH	2
3. Average Daily Census	3
4. Transfers	3
5. 30-Day Readmission Rate	4
6. Unusual Incidents	4
7. Patient-Involved Unusual Incidents	5
8. Selected Types of Incidents	5
9. Physical Assaults	6
10. Patient Injuries	6
11. Staff Injuries	7
12. Patient and Staff Falls	7
13. Percent of Patients Restrained or Secluded	8
14. Restraint Hours Rate & Seclusion Hours Rate	8
15. Reported Medication Variance Events	9
16. Reported Adverse Drug Reactions	9
17. Percent of Missing Documentation on Med-Administration	10
18. Medication Refusal Rate	10
19. Number of STAT Events and Individuals Involved	11
20. Demographics - Trend of Gender Distribution	11
21. Demographics - Trend of Age Distribution	12
22. Length of Stay - LOS for Individuals in Care	12
23. Length of Stay - LOS for Individuals in Care with Civil	13
24. Major Unusual Incidents by Incident Location/Unit	14

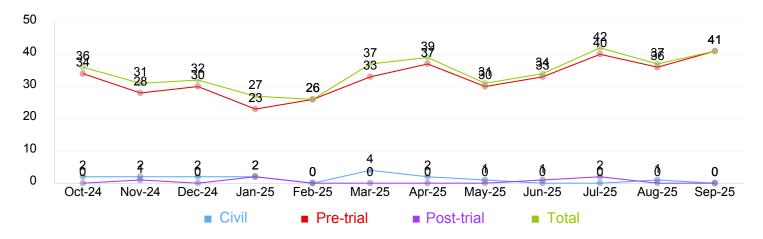
#### **Data Disclaimer**

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital

As of May, 2019 a new platform, Microstrategy, was implemented for producing PRISM. At that time, two charts were removed from the report. Admissions vs Patient UI rate was removed because it showed two data points that already existed in other charts and put them together. Percentage of SiteFM Work Orders Completed within 3 Days was removed because it related to internal operations. Data from the appendix tables were integrated into the relevant charts.

Microstrategy is a visualization tool that is linked to the data sources for each chart, so the information is not static. If new information is added for a month that has already been reported on, that update will be reflected in the next month's report.

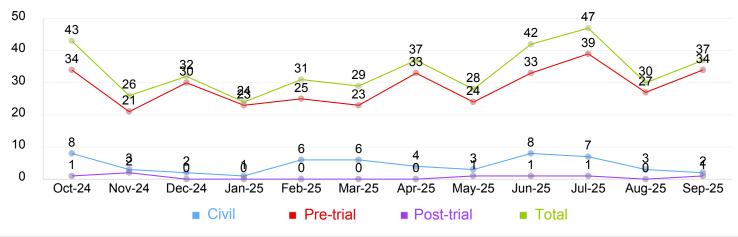
### 1. Admissions



Metrics							Admissi	on Count						
Legal Status Group	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg	Total
Civil	2	2	2	2	0	4	2	1	0	0	1	0	1	16
Pre-trial	34	28	30	23	26	33	37	30	33	40	36	41	33	391
Post-trial	0	1	0	2	0	0	0	0	1	2	0	0	1	6
Total	36	31	32	27	26	37	39	31	34	42	37	41	34	413

<sup>\*</sup> Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

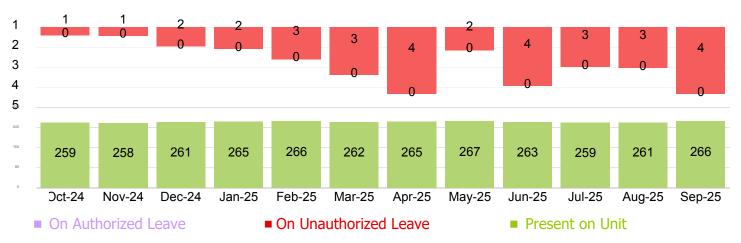
# 2. Discharges



							Dischar	ge Count						
Legal Status Group	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg	Total
Civil	8	3	2	1	6	6	4	3	8	7	3	2	4	53
Pre-trial	34	21	30	23	25	23	33	24	33	39	27	34	29	346
Post-trial	1	2	0	0	0	0	0	1	1	1	0	1	1	7
Total	43	26	32	24	31	29	37	28	42	47	30	37	34	406

<sup>\*</sup> Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

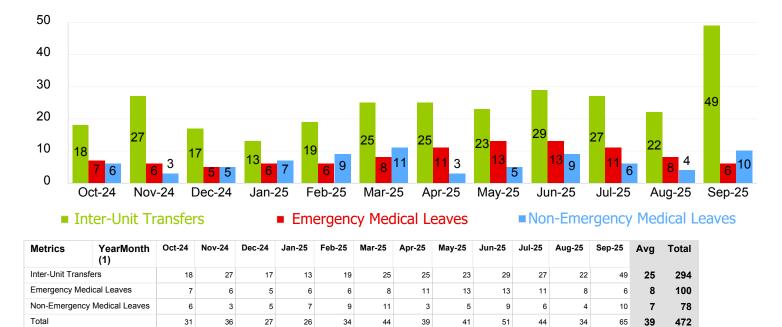
## 3. Average Daily Census



Metrics						Pa	tient Cou	ınt					
Census_Status	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg
a. Present on Unit	259	258	261	265	266	262	265	267	263	259	261	266	263
b. On AL	1	1	2	2	3	3	4	2	4	3	3	4	3
c. On UL	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	260	259	263	267	269	265	269	270	267	262	264	271	
Total Unique Patients Served during Month	299	287	296	291	293	299	308	303	308	309	299	310	300

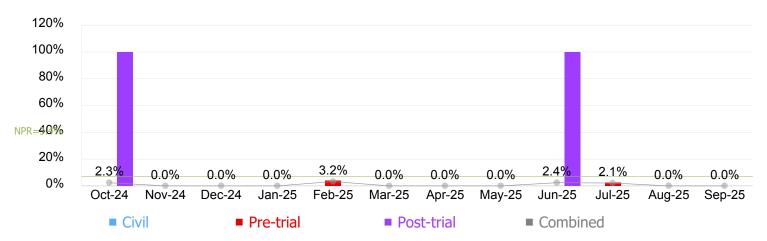
<sup>\*</sup> Data above is the daily average number of individuals counted at 11:59 PM every day during each month. Census data is tracked via the AVATAR database.

### 4. Transfers



<sup>\*</sup> Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month. Challenges related to the COVID-19 pandemic required the hospital to transfer individuals in care to assure proper cohorting based on acuity and COVID status (positive, negative, PUI). The marked increase in transfers April 2020 and onward reflects the change to manage suspected and confirmed COVID-19 cases.

## 5. 30-Day Readmission Rate

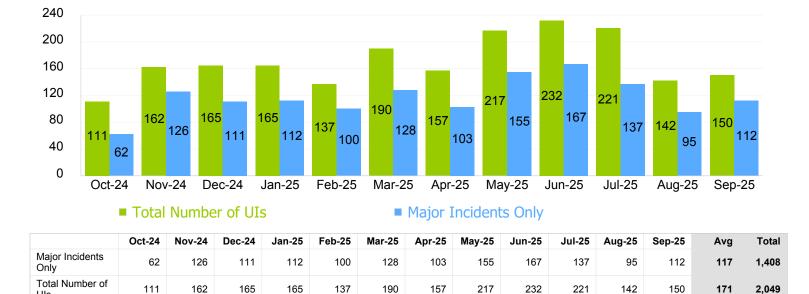


						Read	dmission F	Rate					
Legal Status Group	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg
Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Pre-trial	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%	0.5%
Post-trial	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	33.3%
Combined	2.3%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%	2.4%	2.1%	0.0%	0.0%	0.8%

<sup>\*</sup> Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

### 6. Unusual Incidents

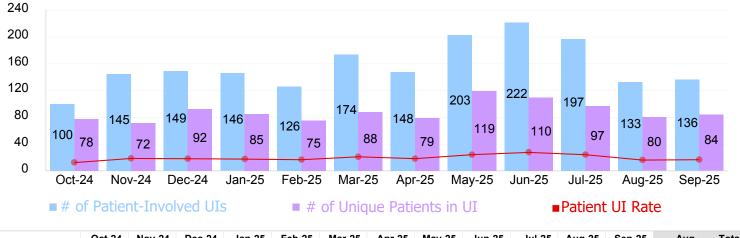
Uls



<sup>\*</sup> A Major Unusual Incident is any adverse even that can compromise health, safety, and welfare of individuals in care and/or staff. An Unusual Incident is any significant occurrence or extraordinary event deviating from regular routine or established procedure, but does not rise to the level of MUI.

<sup>\*\*</sup> The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

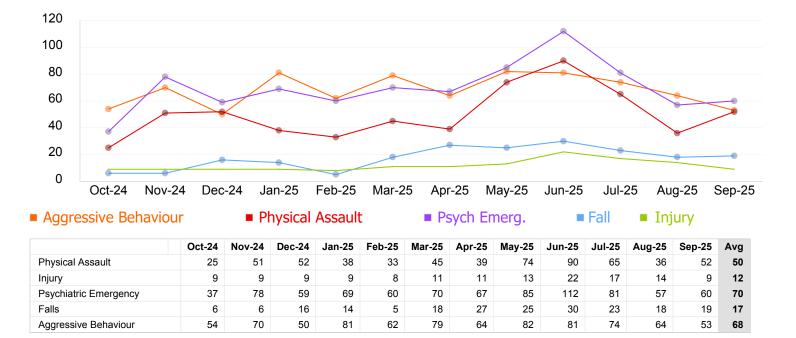
#### 7. Patient-Involved Unusual Incidents



	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg	Total
# of Unique Patients in UI	78	72	92	85	75	88	79	119	110	97	80	84	88	1,059
Patient Involved UI	100	145	149	146	126	174	148	203	222	197	133	136	157	1,879
Patient UI Rate	12.34	18.57	18.19	17.59	16.68	21.07	18.28	24.20	27.59	24.15	16.17	16.69	19.29	19.31

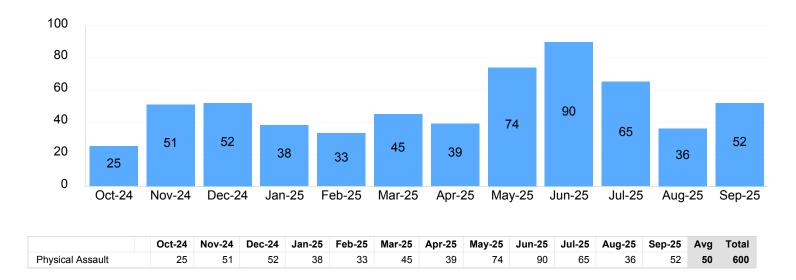
<sup>\*</sup> The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

## 8. Selected Types of Incidents

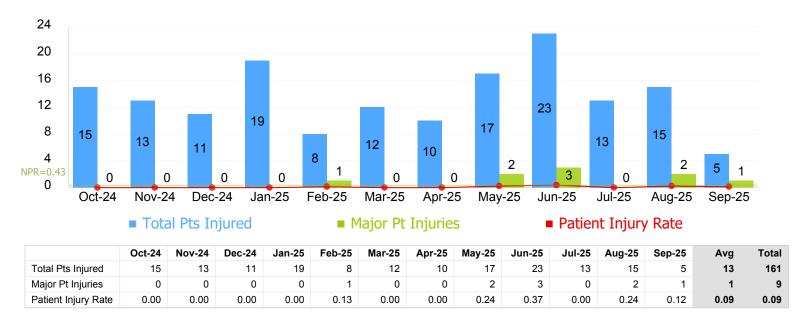


<sup>\*</sup> These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

## 9. Physical Assaults



## 10. Patient Injuries



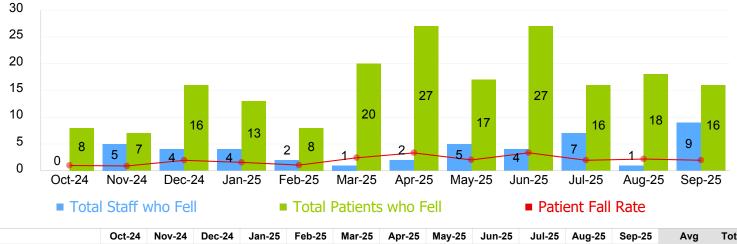
<sup>\*</sup>Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required treatment for minor injuries based on the NRI definition. The patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days.

# 11. Staff Injuries



<sup>\*</sup>Injury is broadly defined to include any type of injuries regardless of the cause or severity. The total number of staff injured represents all of the reported staff injuries including treatment for minor injuries.

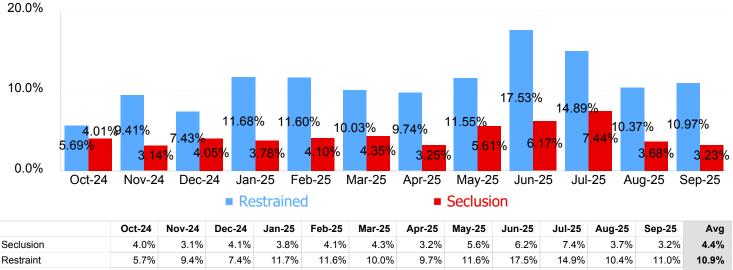
### 12. Patient and Staff Falls



	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg	Total
Total Staff who Fell	0	5	4	4	2	1	2	5	4	7	1	9	4	44
Total Patients who Fell	8	7	16	13	8	20	27	17	27	16	18	16	16	193
Patient Fall Rate	0.99	0.90	1.95	1.57	1.06	2.42	3.33	2.03	3.36	1.96	2.19	1.96	1.98	1.98

 $<sup>\</sup>ensuremath{^{*}}$  The patient fall rate is the number of patient falls per every 1000 inpatient days.

#### Percent of Patients Restrained or Secluded

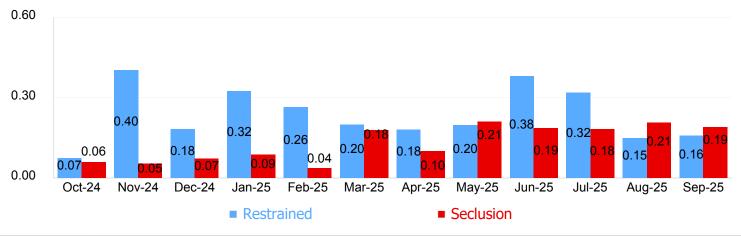


	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg
Seclusion	4.0%	3.1%	4.1%	3.8%	4.1%	4.3%	3.2%	5.6%	6.2%	7.4%	3.7%	3.2%	4.4%
Restraint	5.7%	9.4%	7.4%	11.7%	11.6%	10.0%	9.7%	11.6%	17.5%	14.9%	10.4%	11.0%	10.9%
Restrained Patients	17	27	22	34	34	30	30	35	54	46	31	34	33
Secluded Patients	12	9	12	11	12	13	10	17	19	23	11	10	13
Restraint Events	24	91	66	66	66	64	60	92	118	92	50	62	71
Seclusion Events	13	15	21	15	14	25	16	36	28	29	21	30	22

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: % of Patients Restrained NPR = 5.768 and the % of Patients Secluded NPR = 2.445.

Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

#### Restraint Hours Rate & Seclusion Hours Rate



Event Type							Hour Rate						
Event Type	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg
Restraint	0.07	0.40	0.18	0.32	0.26	0.20	0.18	0.20	0.38	0.32	0.15	0.16	0.24
Seclusion	0.06	0.05	0.07	0.09	0.04	0.18	0.10	0.21	0.19	0.18	0.21	0.19	0.13

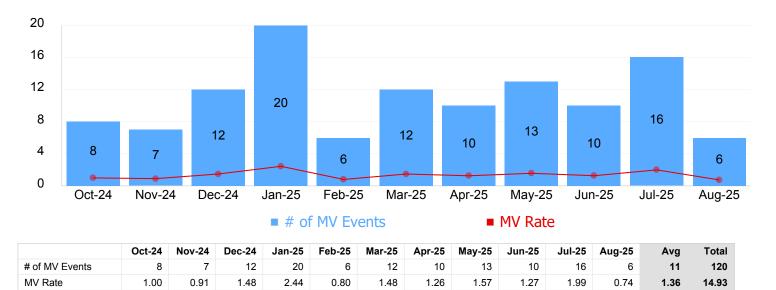
As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: Restraint Hours Rate NPR = 0.779 and the Seclusion Hours Rate NPR = 0.332.

<sup>\*\*\*</sup>As of May 2019, SEH refined the logic of this calculation to count patients who were restrained via a physical hold and a mechanical restraint only once. Previous logic counted the same person twice if they received both a physical hold and mechanical restraint in the same month.

<sup>\*</sup> Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

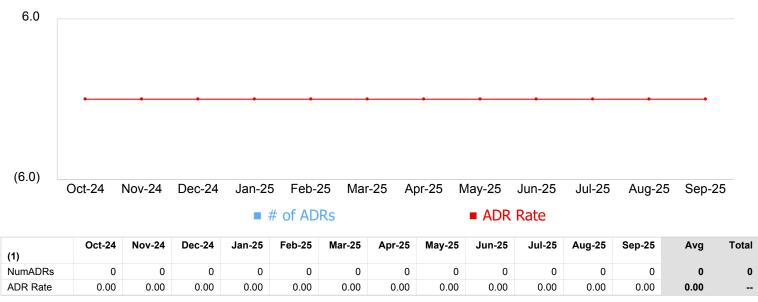
<sup>\*\*</sup> The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

### 15. Reported Medication Variance Events & Rate



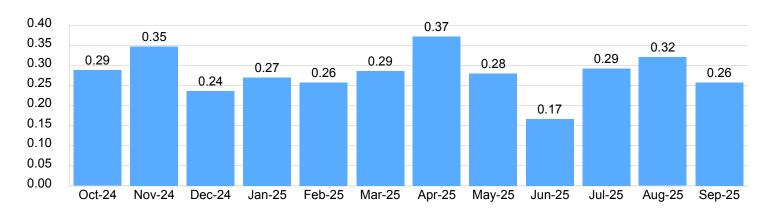
<sup>\*</sup> MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

## 16. Reported Adverse Drug Reactions & Rate



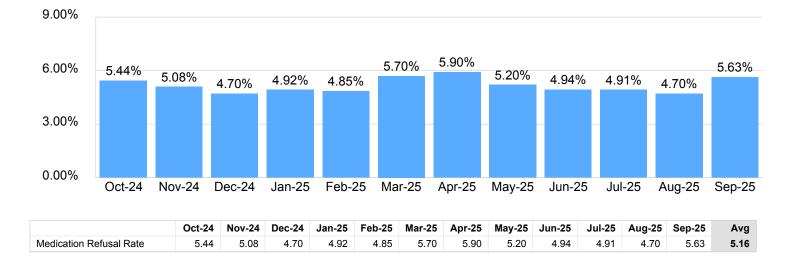
<sup>\*</sup> ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

## 17. Percent of Missing Documentation on Med-Administration



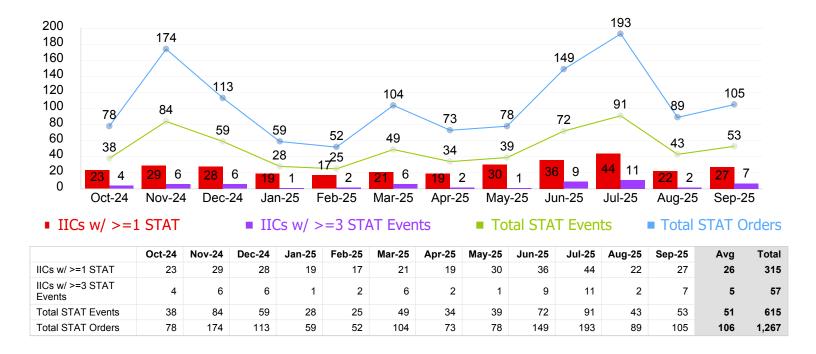
Event Type							Rate						
Event Type	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg
PercOfMissingDocumentation	0.29	0.35	0.24	0.27	0.26	0.29	0.37	0.28	0.17	0.29	0.32	0.26	0.28

#### 18. Medication Refusal Rate



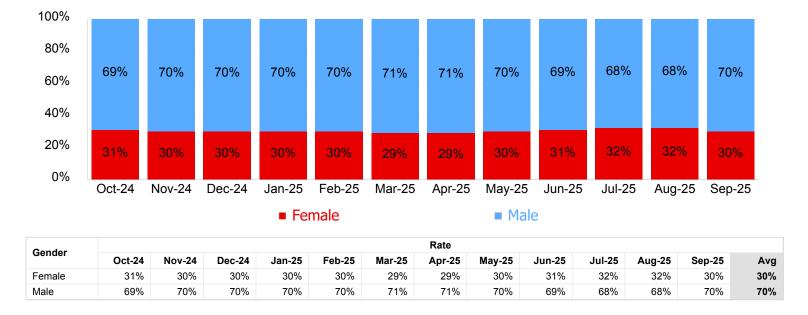
<sup>\*</sup> Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

#### 19. Number of STAT Events and Individuals Involved

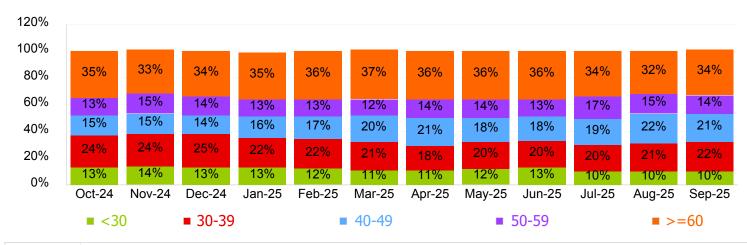


 $<sup>^{</sup>st}$  A STAT event is an emergency medication prescribed and administered to a person involuntarily.

## 20. Demographics - Trend of Gender Distribution

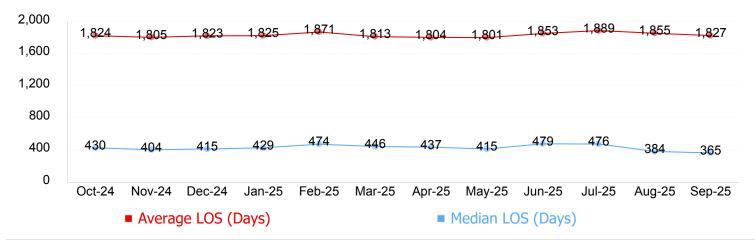


### 21. Demographics - Trend of Age Distribution



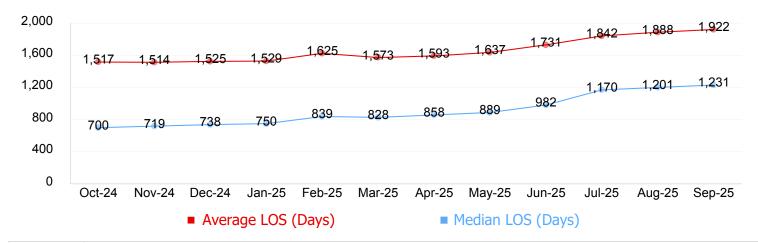
Ama Craun							Rate						
Age Group	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Avg
<30	13%	14%	13%	13%	12%	11%	11%	12%	13%	10%	10%	10%	12%
30-39	24%	24%	25%	22%	22%	21%	18%	20%	20%	20%	21%	22%	22%
40-49	15%	15%	14%	16%	17%	20%	21%	18%	18%	19%	22%	21%	18%
50-59	13%	15%	14%	13%	13%	12%	14%	14%	13%	17%	15%	14%	14%
60+	35%	33%	34%	35%	36%	37%	36%	36%	36%	34%	32%	34%	35%

## 22. Length of Stay - Average and Median Length of Stay for Individuals in Care



Turno						Individual	s In Care					
Туре	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25
Average LOS	1,824	1,805	1,823	1,825	1,871	1,813	1,804	1,801	1,853	1,889	1,855	1,827
Median LOS	430	404	415	429	474	446	437	415	479	476	384	365

# 23. Length of Stay - Length of Stay for Individuals in Care with Civil Legal Status



Туре		Civil														
	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25				
Average LOS	1,517	1,514	1,525	1,529	1,625	1,573	1,593	1,637	1,731	1,842	1,888	1,922				
Median LOS	700	719	738	750	839	828	858	889	982	1,170	1,201	1,231				

# 24. Major Unusual Incidents by Incident Location/Unit

Category	Metrics Patient Counts  Incident Location Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25 Jul-25 Aug-25 Sep-25 Total Av														
	Incident Location	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Total	Avg
Physical Assault	Total	26	50	49	36	32	42	39	73	88	64	36	50	585	49
	1A	0	1	0	0	0	1	1	3	5	0	0	1	12	1
	1B	0	0	1	0	0	0	1	0	3	0	3	2	10	1
	1C	7	16	9	3	3	2	2	11	20	22	7	8	110	9
	1D	6	15	14	10	6	12	5	15	10	15	5	14	127	11
	1E	4	0	10	7	5	4	6	19	13	5	1	0	74	6
	1F	0	3	6	7	4	8	2	7	16	10	10	6	79	7
	1G	0	1	1	1	2	1	5	0	1	0	0	4	16	1
	2A	1	0	3	0	1	1	0	1	0	0	0	0	7	1
	2B	0	0	0	1	0	1	0	3	0	4	3	6	18	2
	2C	1	0	0	1	0	2	0	2	4	2	3	1	16	1
	2D	1	0	1	1	3	2	3	5	12	2	1	0	31	3
	2TR	2	5	3	3	6	5	8	4	1	0	0	1	38	3
	Other	4	8	1	2	1	3	6	3	2	4	2	5	41	3
	TLC-Intensive	0	1	0	0	1	0	0	0	0	0	0	2	4	0
	TLC-Transitional							0		1		1		2	1
Physical Injury	Total	9	9	8	9	8	11	11	12	22	17	14	9	139	12
	1A	0	0	0	0	0	1	1	1	1	0	0	0	4	0
	1B	0	1	0	0	0	0	0	0	1	0	0	1	3	0
	1C	1	3	1	1	0	0	2	1	2	5	2	3	21	2
	1D	3	0	3	3	1	2	1	1	3	2	1	1	21	2
	1E	2	0	1	0	2	2	0	0	1	0	0	1	9	1
	1F	0	3	0	3	0	2	0	2	4	3	2	0	19	2
	1G	0	0	0	0	1	0	3	0	0	1	0	0	5	0
	2A	0	1	1	0	0	1	0	0	2	1	3	0	9	1
	2B	1	0	0	0	0	0	0	2	0	2	5	1	11	1
	2C	0	0	0	0	0	0	0	0	1	0	0	0	1	0
	2D	0	1	1	1	0	2	1	1	3	1	0	0	11	1
	2TR	2	0	1	0	2	0	3	0	0	0	0	0	8	1
	Other	0	0	0	1	1	1	0	4	4	1	0	2	14	1
	TLC-Intensive	0	0	0	0	1	0	0	0	0	1	1	0	3	0
	TLC-Transitional							0		0		0		0	0
Total Unusual Incidents	Total	185	330	282	320	262	342	301	427	486	404	283	290	3,912	326
	1A	4	7	5	3	1	14	8	13	22	11	5	18	111	9
	1B	1	5	5	3	3	6	5	7	11	4	17	9	76	6
	1C	46	93	37	21	46	10	26	43	106	129	56	46	659	55
	1D	28	74	76	112	46	97	37	58	54	59	30	59	730	61
	1E	18	8	43	26	42	24	49	75	32	10	4	6	337	28
	1F	24	35	32	43	22	75	18	88	96	59	68	65	625	52
	1G	5	29	8	12	16	6	27	14	16	6	1	10	150	13
	2A	7	4	6	2	6	7	2	6	6	6	13	6	71	6
	2B	10	5	13	7	4	14	13	22	21	40	55	24	228	19
	2C	6	9	2	11	2	13	4	11	28	17	8	5	116	10
	2D	8	6	8	13	10	8	15	22	49	9	5	2	155	13
	2TR	14	21	26	41	38	36	54	27	9	3	2	8	279	23
	Other	13	30	20	22	22	30	41	35	28	44	17	29	331	28
	TLC-Intensive	1	4	1	4	4	2	1	6	4	7	1	3	38	3
	TLC-Transitional	,	-7		-7	-7	_	1	J	4	,	1	3	6	2
	1 LO- Hallsitional							1		-		1		J	