

Bulletin ID: No. 46 - Major Reportable Incidents

MAJOR REPORTABLE INCIDENT DEFINITIONS (MRI):

The following MRIs MUST be reported to DMH/Office of Accountability.

1. Death

- Death of a currently enrolled DMH consumer
- Death of an employee during his or her tour of duty

2. Serious Physical Injury

- Bodily harm or impairment to a consumer at a service site or staff member on duty which requires medical or dental treatment beyond first aid.

3. Medical Emergency

- Any unplanned or unanticipated medical event, that requires hospitalization or an emergency room visit, including an adverse reaction to medication, that occurs to an employee on duty or a consumer at a service site or residence
- Any event that requires 911 ambulance calls.

4. Psychiatric Emergency

- Any event that results in an FD12 being written and requires transportation by Metropolitan Police Department to a hospital emergency department or Comprehensive Psychiatric Emergency Program

5. Physical Assault

- A physical attack using force or violence upon a consumer or staff member

6. Abuse/Neglect/Exploitation

- Abuse—alleged, suspected, or actual physical, mental, or emotional harm or threat of harm to life and safety of a consumer, employee, or any other person
 - Physical abuse—physical contact with, or handling of, a consumer with more force than is reasonably necessary to ensure the safety of the consumer or others.

- Sexual abuse—any sexual or attempted sexual activity between an employee and consumer, a consumer and a non consenting consumer, or between a consumer and another person when the consumer does not or cannot give consent.
- Psychological or emotional abuse—use of verbal or nonverbal expression or other action in the presence of a consumer that subjects the consumer to ridicule, humiliation, contempt, scorn, harassment, threats of punishments, dehumanization, wrongful manipulation, or social stigma.
- Neglect—a failure to act by an employee that impairs, or creates a substantial risk of impairment to, the well being of a consumer.
- Exploitation—misuse of a consumer or of his/her resources for one’s profit, advantage, or gratification.

7. Crime

- Any event in which a consumer is arrested for perpetrating a crime under District of Columbia or Federal law. Crimes include, but are not limited to, activities such as arson, assault, homicide, possession of a deadly weapon, possession or sale of narcotics, theft, robbery, and sexual offense.
- Any event in which a consumer is a victim of a crime.

8. Seclusion and Restraint

- Seclusion—the involuntary confinement of a consumer in a room or area where the consumer is physically prevented from leaving, or believes that he or she cannot leave at will.
- Restraint—any manual or physical method, use of drugs as a restraint, mechanical device, material, equipment that immobilizes or reduces the ability of a consumer to move his or her arms, legs, body, or head freely.

9. Suicide Attempt

- Self-inflicted actions that put the consumer’s life at risk, the goal to end one’s life; may or may not have resulted in injury.

10. Fall

- The unintended and sudden loss of an upright or erect position resulting in a person coming to rest on the ground or floor on the property of a provider or DMH

11. Reportable Disease

- A disease or condition that must be reported to public health authorities at the time of diagnosis due to mandatory reporting law.

12. Medication Error

- A situation in which an error in prescribing, dispensing, administering, or transcribing medication occurs.
 - Administration to the wrong consumer
 - Incorrect administration
 - Documentation error
 - Physician or pharmacy error
 - Any missed medication when the consumer is present in the community residential facility (CRF)

13. Elopement (Unauthorized leave—UL)

- A situation in which a consumer fails to return:
 - to Saint Elizabeths Hospital after a pass or privileges has expired, or
 - to the CRF after curfew.
- A situation in which the consumer is first identified as missing.

14. Contraband Illegal drugs and weapons found:

- on DMH or provider premise
- in a community residential facility

15 . Vehicular Accident

- Any vehicle accident that occurs while the staff is on duty resulting in serious injury of the employee or other person.
- Any vehicle accident (minor or major) that involves a District of Columbia Government vehicle.
- Any vehicle accident (minor or major) that occurs when a DMH consumer is a passenger.
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16. Security Breach

- Any facility, required to be locked, that has faulty locks or security equipment.
- Any inappropriate release of a consumer's protected health information.
- Any theft of DMH equipment
- Any theft occurring on DMH property
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17. Fire

- At any DMH occupied, licensed, certified, or contracted residential, treatment, or office facility.
- Any fire that results in serious injuries or is of a suspicious nature
- Any fire that causes property damage rendering the facility or part thereof unusable

