Government of the District of Columbia
Department of Mental Health (DMH)
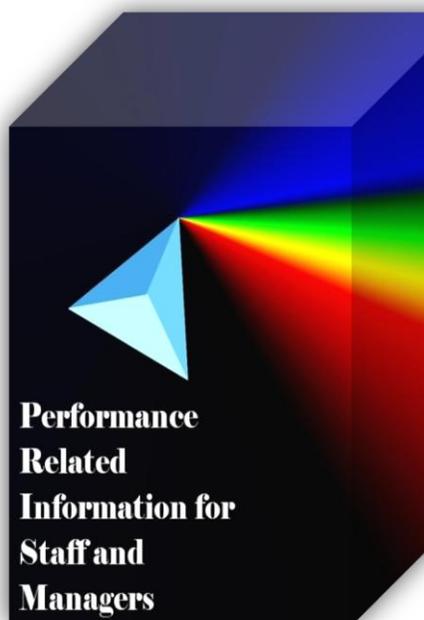
Saint Elizabeths
SHINING THE LIGHT SINCE 1855

Performance Related Information for Staff and Managers

PRISM
DECEMBER 2010

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Performance Related Information for Staff and Managers

1/13/2011

Office of Patient Statistics and Reporting (OPSR)

1. Admissions to SEH

Civil ◆   Forensic ■   Total ▲
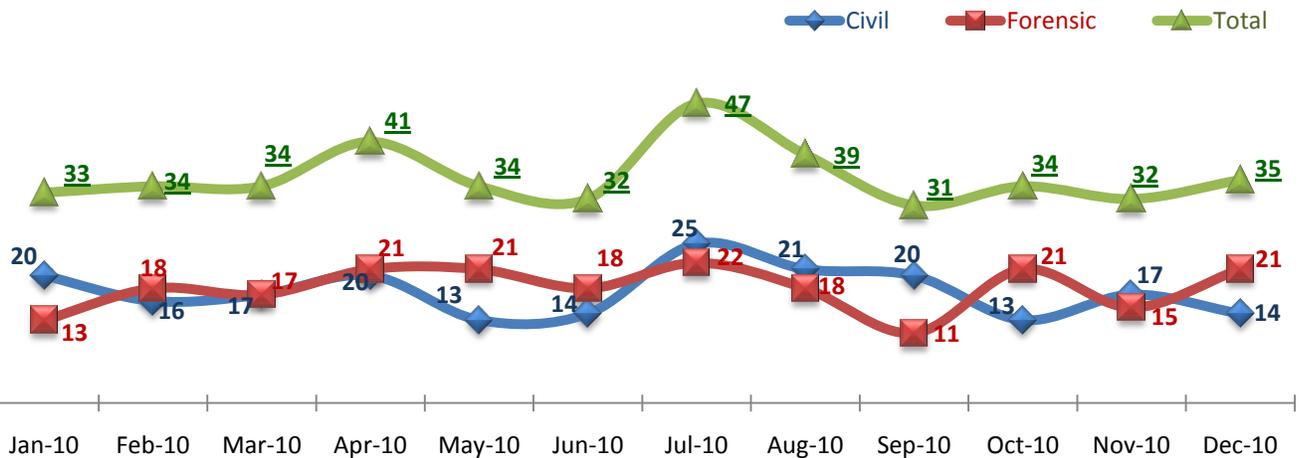
* Number of admissions to SEH inpatient program to SEH, including transfers from outpatient to inpatient program

2. Discharges from SEH

Civil ◆   Forensic ■   Total ▲
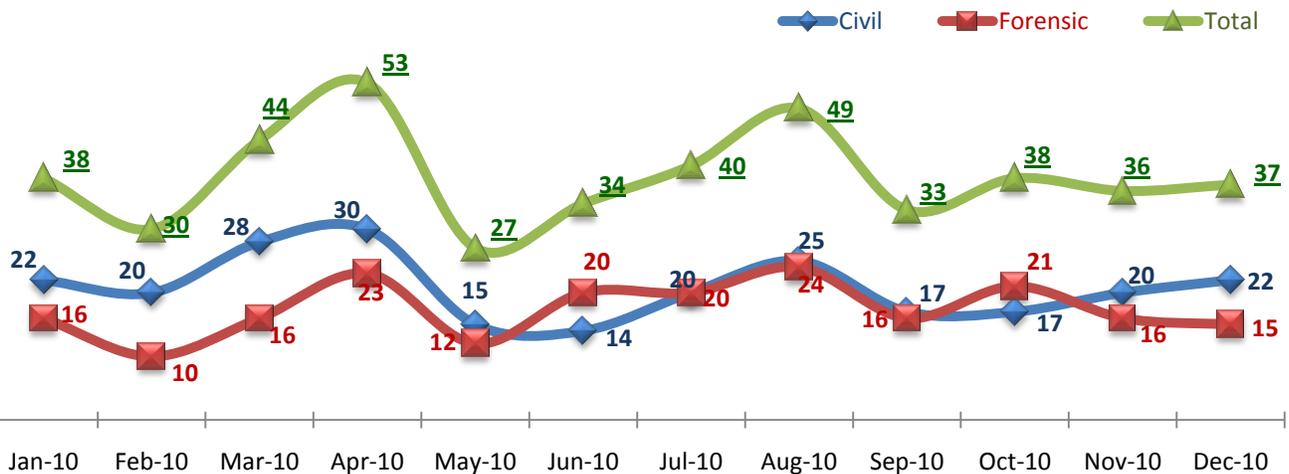
* Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program

3. Average Daily Census

■ **Present on Unit**   ■ **On Authorized Leave**   ■ **On Unauthorized Leave**   □ **Total on Roll**
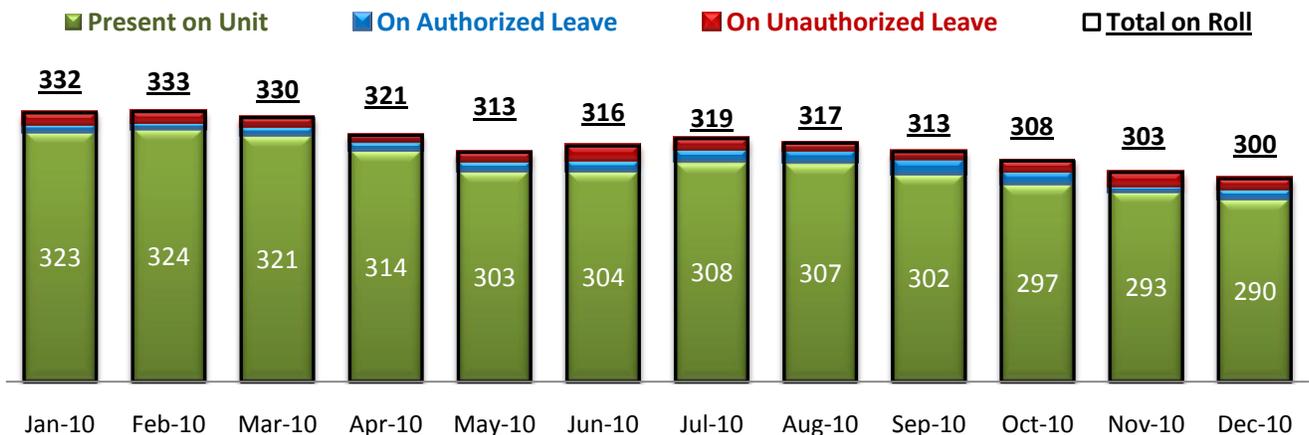
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

Inter-unit Transfers *Likely Medical Transfers (Emergency Medical Leaves)*

* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=7.84%

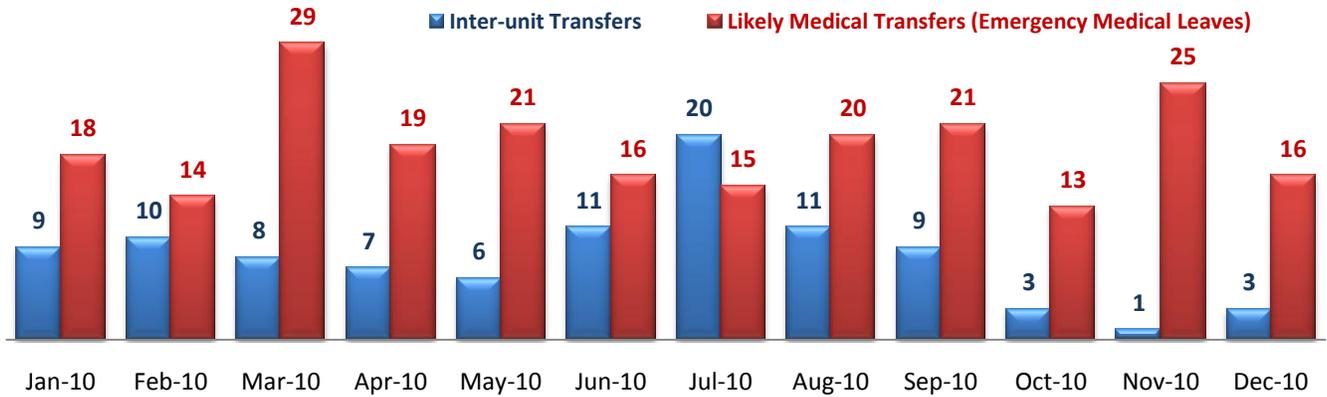|	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Civil	4.5%	0.0%	0.0%	6.7%	6.7%	0.0%	20.0%	4.0%	5.9%	5.9%	10.0%	
Forensic	6.3%	0.0%	6.3%	0.0%	8.3%	0.0%	10.0%	0.0%	18.8%	4.8%	0.0%	
Combined	5.3%	0.0%	2.3%	3.8%	7.4%	0.0%	15.0%	2.0%	12.1%	5.3%	5.6%	
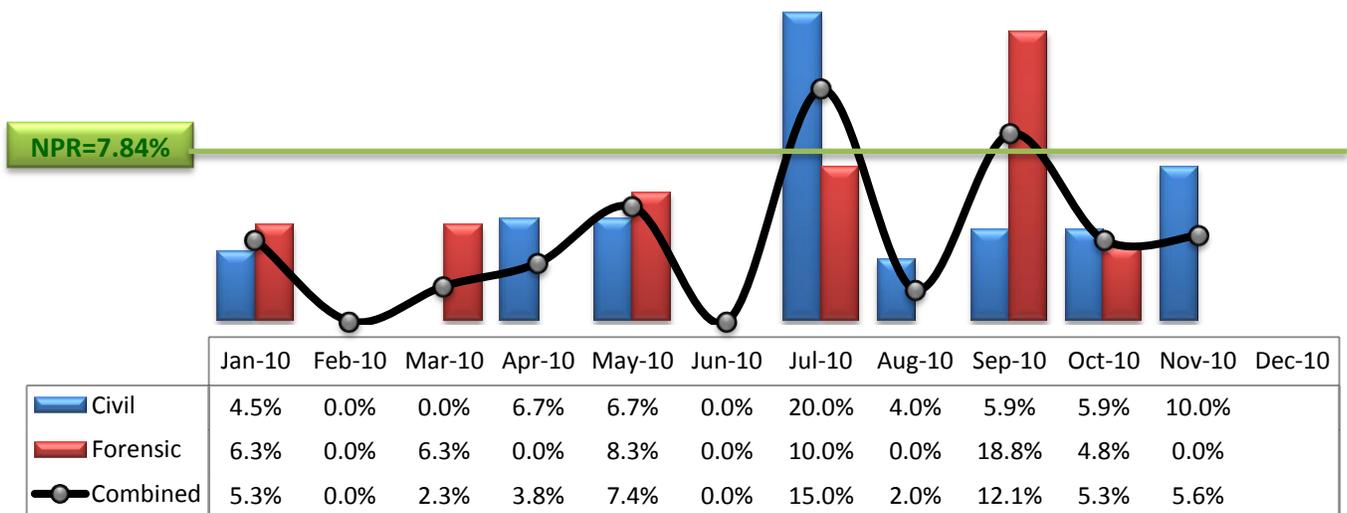
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized to another psychiatric facility. This measure requires 30-day observation following discharge.
** NPR: National Public Rate as of December 2009 published by NASMHPD Research Institute in May 2010.

6. Unusual Incidents

* It counts all of the unusual incidents (UIs), including those that did not involved any patients, that have been reported to the Risk Manager by 10/8/10. Numbers may change if any incidents that occurred during the above period are reported later.

7. Patient-Involved Unusual Incidents

Total Number of Patient-Involved UIs   Number of Unique Patients Reported in UI

Patient Unusual Incident Rate

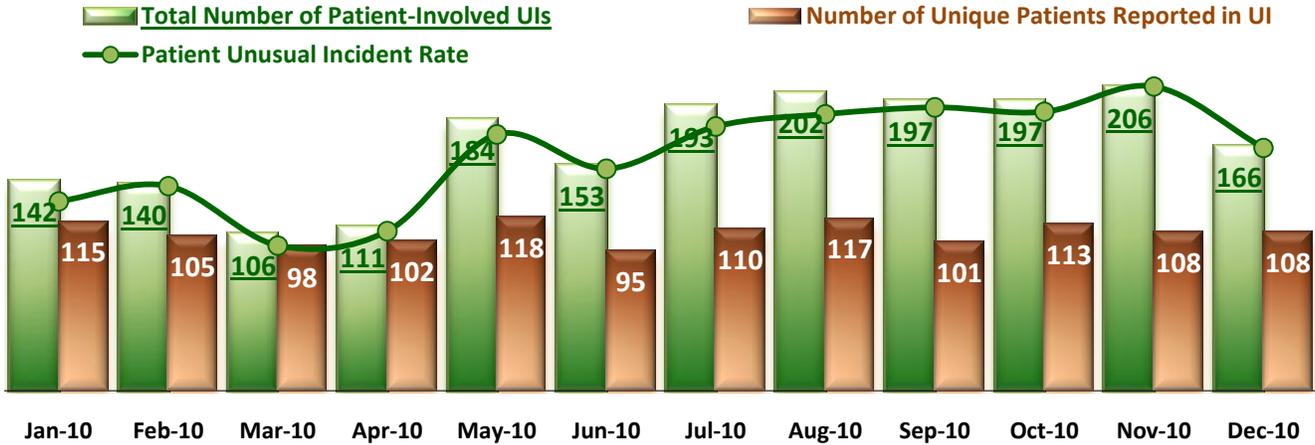| Month	Total Number of Patient-Involved UIs	Number of Unique Patients
Jan-10	142	115
Feb-10	140	105
Mar-10	106	98
Apr-10	111	102
May-10	184	118
Jun-10	153	95
Jul-10	193	110
Aug-10	202	117
Sep-10	197	101
Oct-10	197	113
Nov-10	206	108
Dec-10	166	108

* It counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count such patients. The patient UI rate is the number of unusual incidents reported for every 1000 inpatient days.

8. Elopements

NPR=0.13

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
# ofElopments	3	2	4	3	8	5	1	2	1	8	2	1
Elopement Rate	0.30	0.22	0.40	0.32	0.85	0.55	0.10	0.21	0.11	0.87	0.23	0.11

* Elopement Rate: Number of elopements that occurred for every 1000 inpatient days.

9. Patient Injuries

NPR=0.39

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
# of Pts Injured	15	14	13	29	15	21	25	25	17	14	34	21
Pt Injury Rate	1.50	1.54	1.31	3.08	1.59	2.31	2.62	2.62	1.88	1.52	3.86	2.34

* Patient Injury Rate: Number of patient injury events that occurred for every 1000 inpatient days.

10. Staff Injuries

# of Staff Injured	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
	8	6	9	8	17	18	21	18	12	11	11	11

11. Medication Variances

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
# of MVs	40	32	14	12	7	14	12	11	18	6	8	21
MV Rate	4.00	3.52	1.41	1.28	0.74	1.54	1.26	1.15	1.99	0.65	0.91	2.34
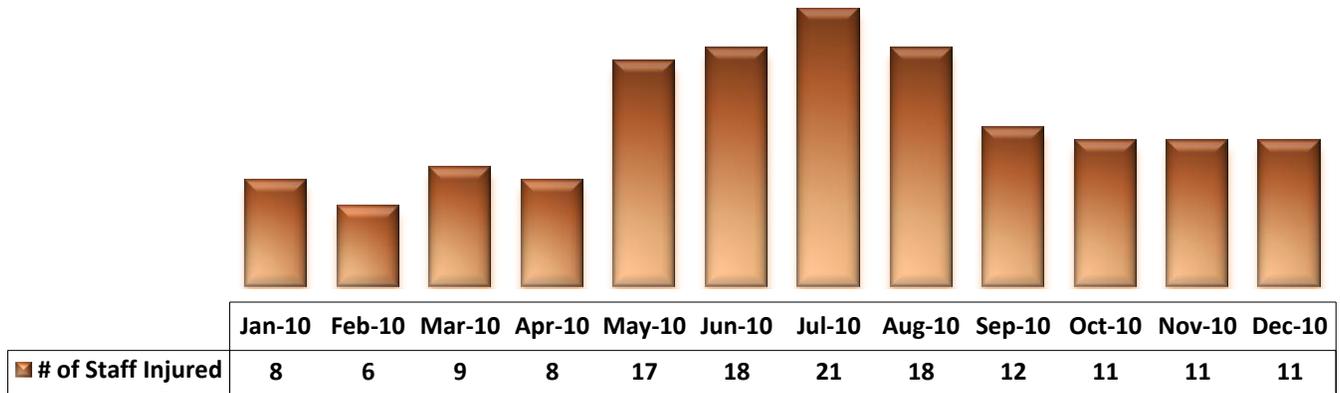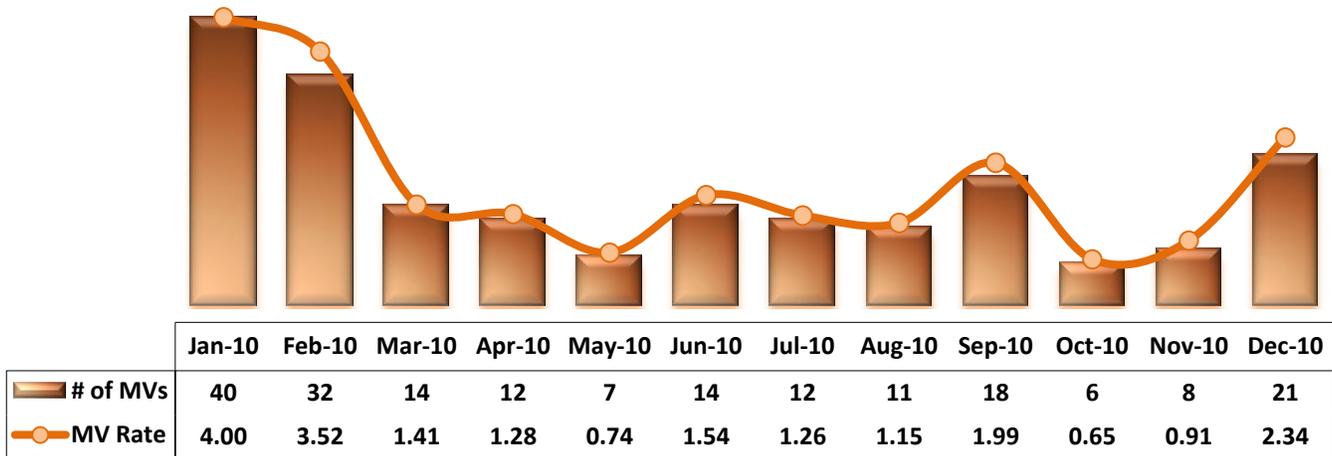
* MV Rate: Number of medication variance events that occurred for every 1000 inpatient days.

12. Adverse Drug Reactions

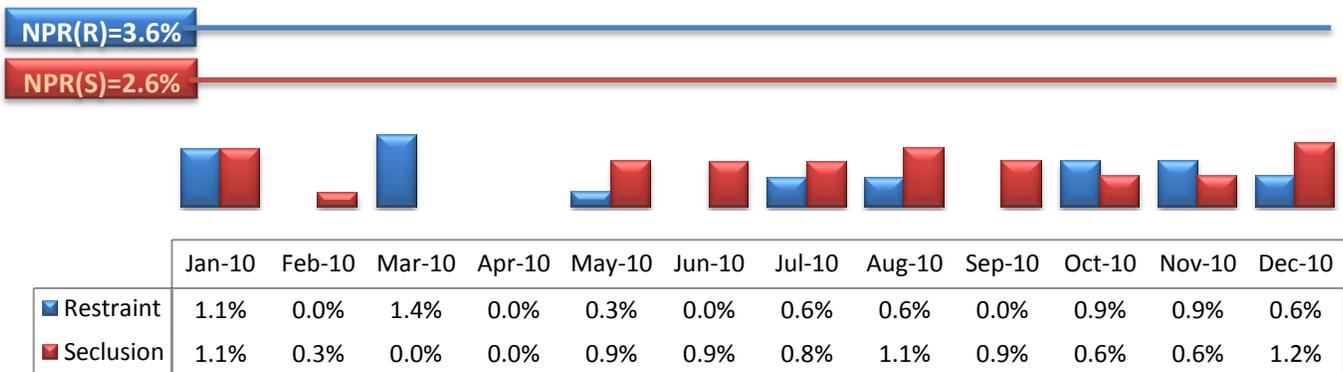|	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
# of ADRs	11	3	10	0	11	8	3	11	5	7	6	7
ADR Rate	1.10	0.33	1.00	0.00	1.17	0.88	0.31	1.15	0.55	0.76	0.68	0.78
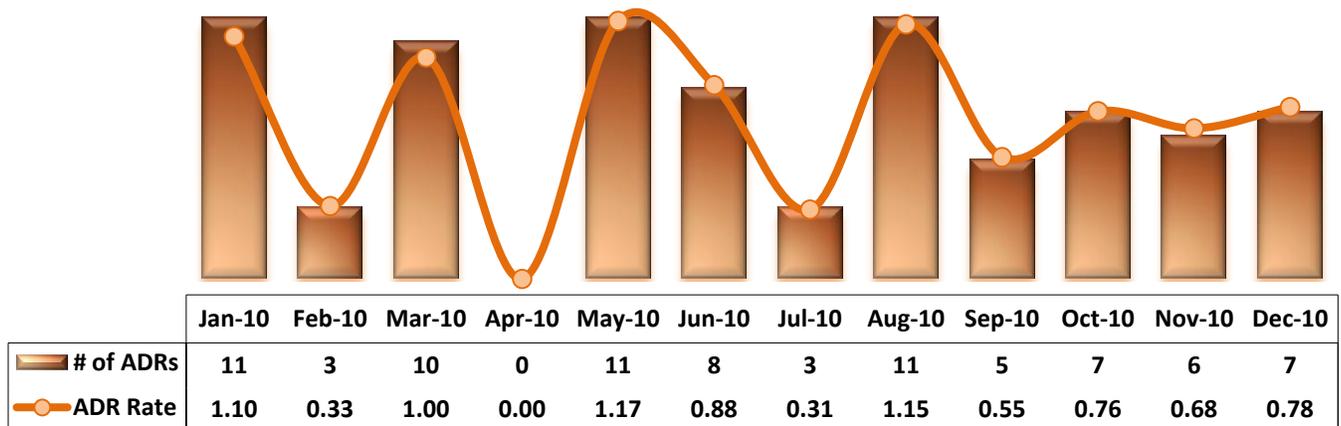
* ADR Rate: Number of medication variances that occurred for every 1000 inpatient days.

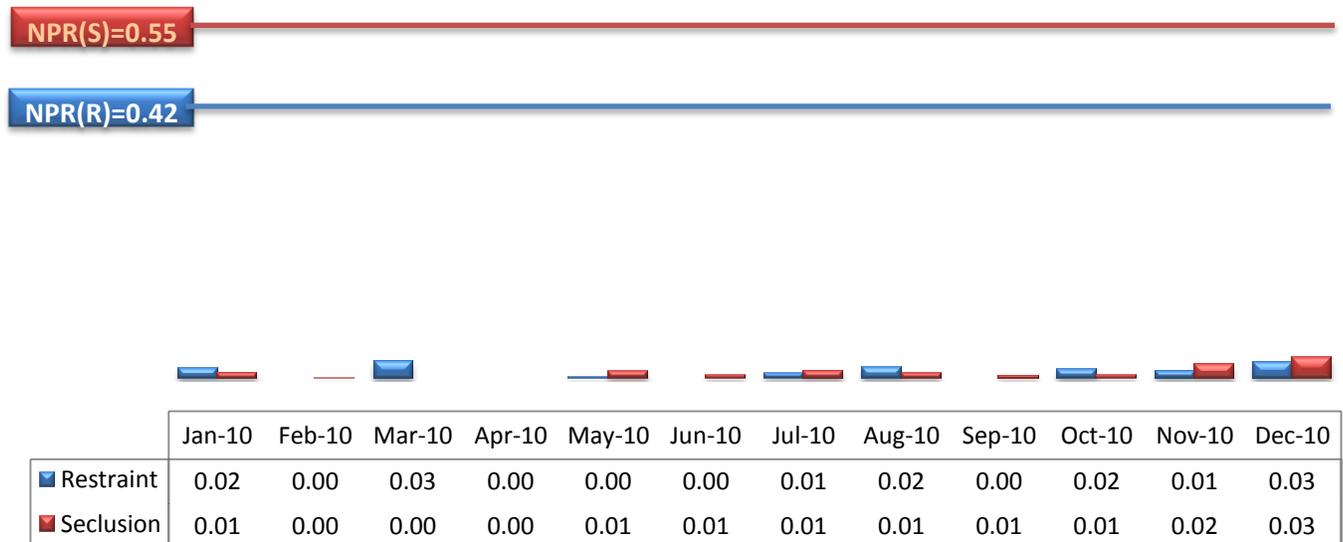## 13. Percent of Missing Documentation on Med-Administration

Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
1.28%	1.20%	1.15%	1.14%	1.22%	0.76%	0.64%	0.57%	0.57%	0.46%	0.47%	0.29%
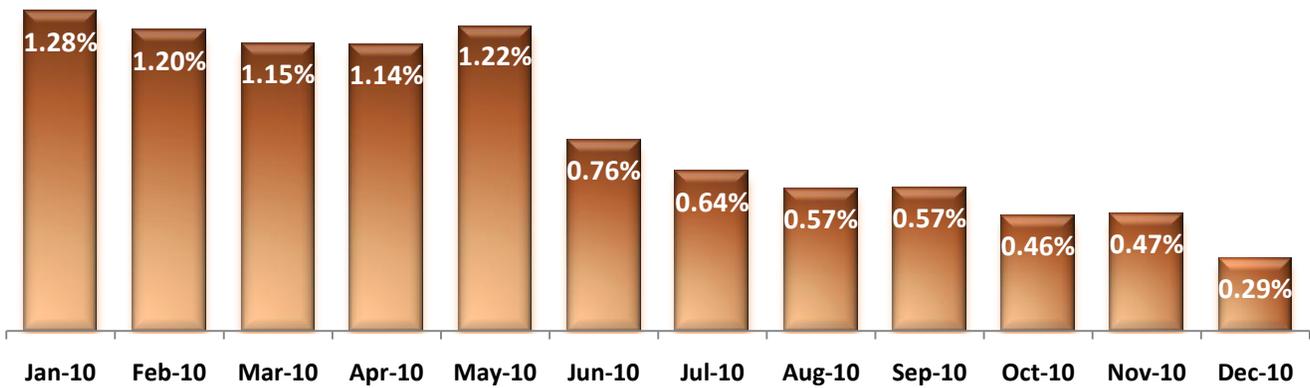
14. Percent of Patients Restrained or Secluded

NPR(R)=3.6%

NPR(S)=2.6%

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Restraint	1.1%	0.0%	1.4%	0.0%	0.3%	0.0%	0.6%	0.6%	0.0%	0.9%	0.9%	0.6%
Seclusion	1.1%	0.3%	0.0%	0.0%	0.9%	0.9%	0.8%	1.1%	0.9%	0.6%	0.6%	1.2%

Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once.

15. Restraint Hours Rate & Seclusion Hours Rate

NPR(S)=0.55

NPR(R)=0.42

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Restraint	0.02	0.00	0.03	0.00	0.00	0.00	0.01	0.02	0.00	0.02	0.01	0.03
Seclusion	0.01	0.00	0.00	0.00	0.01	0.01	0.01	0.01	0.01	0.01	0.02	0.03

Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.