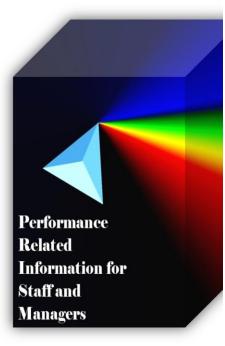
Government of the District of Columbia Department of Mental Health (DMH)



Performance Related Information for Staff and Managers

PRISM SEPTEMBER 2011

Table of Contents

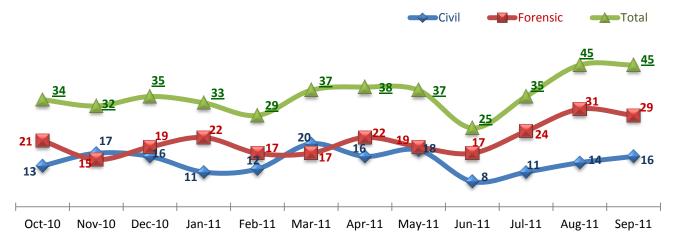


1.	Admissions to SEH
2.	Discharges from SEH
3.	Average Daily Census
4.	Transfers
5.	30-Day Readmission Rate
6.	Unusual Incidents
7.	Patient-Involved Unusual Incidents
8.	Selected Types of Incidents
9.	Physical Assaults by Severity
10.	Patient Injuries
11.	Staff Injuries
12.	Elopements
13.	Reported Medication Variances
14.	Reported Adverse Drug Reactions
15.	Percent of Missing Documentation on Med-Administration
16.	Emergency Involuntary Medications Documented in eMar
17.	Percent of Patients Restrained or Secluded
18.	Restraint Hours Rate & Seclusion Hours Rate
10.	Restraint hours rate & Seciusion hours rate
	Appendix 1) Table – Census, Admissions & Discharges
	Appendix 2) Table – Key Performance Indicators
	Appendix 3) Table – Unusual Incident & Medication
	Appendix 4) Table – Restraint & Seclusion
	Appendix 5) Table – Major Incidents by Incident Location/Unit
	Appendix 6) Table – Demographic Information of Individuals in Care

10/13/2011

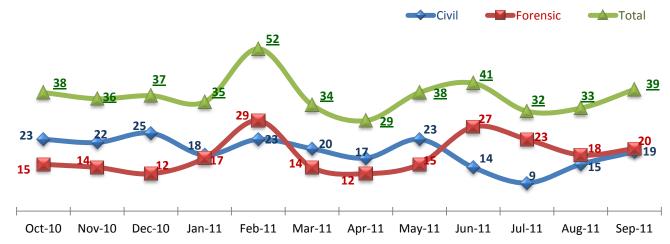
Office of Statistics and Reporting (OSR)

1. Admissions to SEH



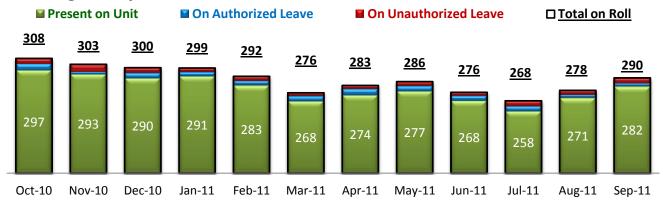
^{*} Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

2. Discharges from SEH



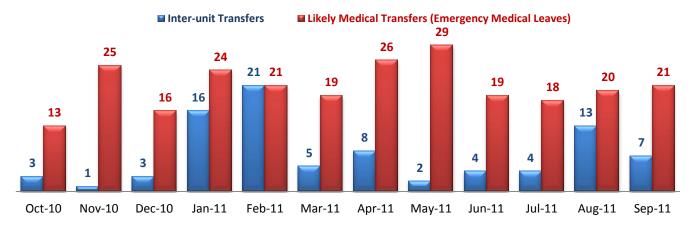
^{*} Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

3. Average Daily Census



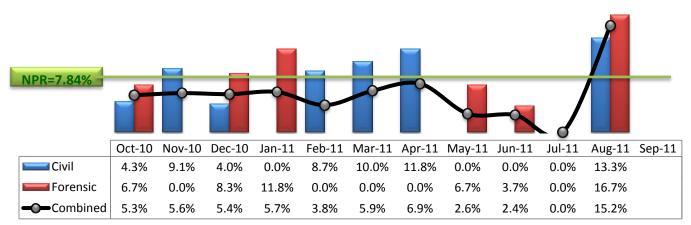
^{*} Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



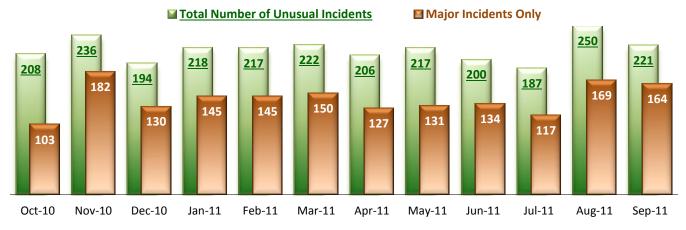
^{*} Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate



^{*} Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized to another psychiatric facility. This measure requires 30-day observation following discharge.

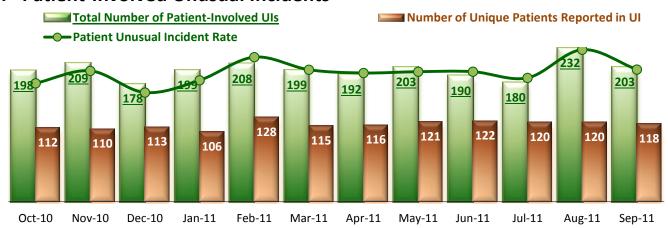
Unusual Incidents



^{*} Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.

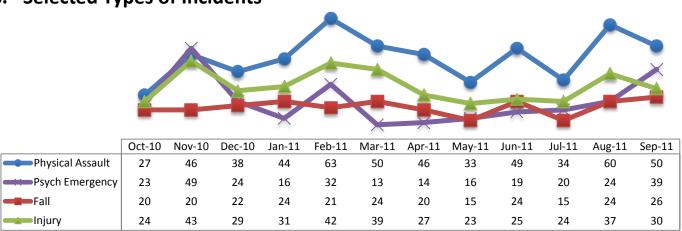
^{**} NPR: National Public Rate as of December 2009 published by NASMHPD Research Institute in May 2010.

7. Patient-Involved Unusual Incidents



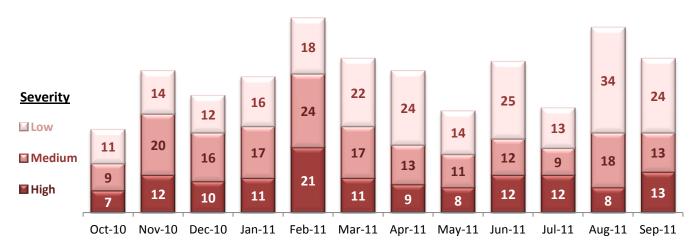
^{*}The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Selected Types of Incidents

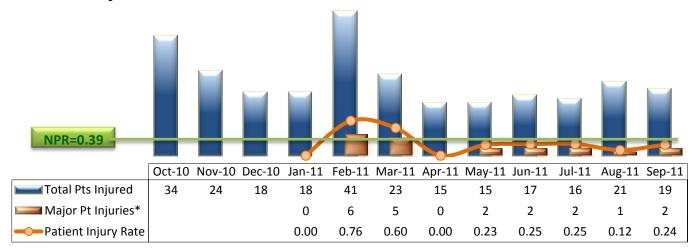


^{*} These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

9. Physical Assaults by Severity

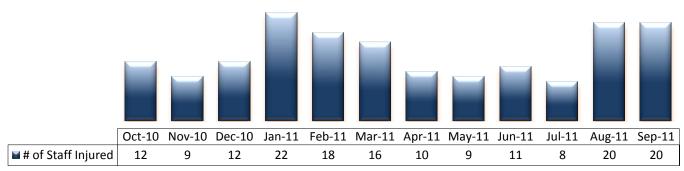


10. Patient Injuries



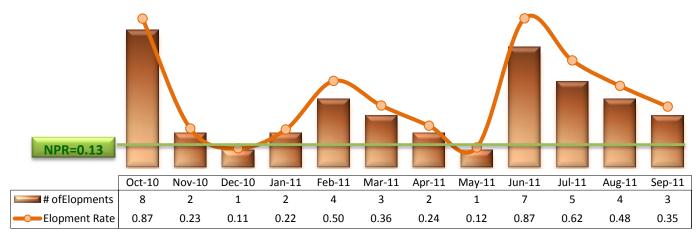
^{*} Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days. The major patient injury data became available in January 2011.

11. Staff Injuries



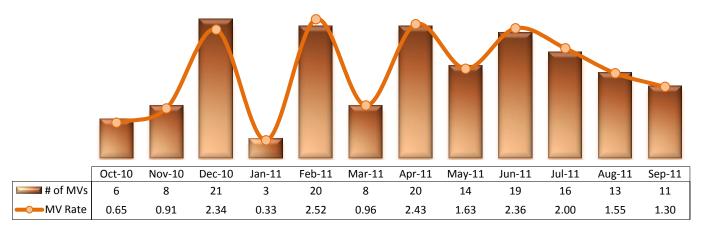
^{*} Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

12. Elopements



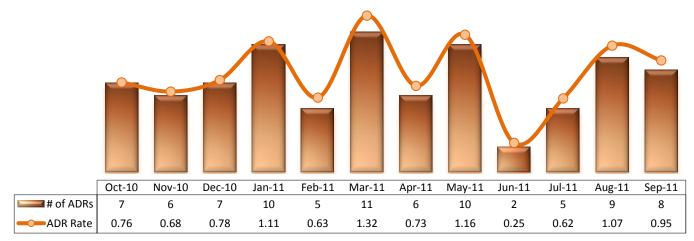
^{*} It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

13. Reported Medication Variances



^{*} MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

14. Reported Adverse Drug Reactions



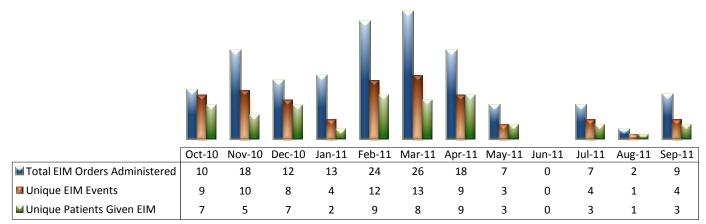
^{*} ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

15. Percent of Missing Documentation on Med-Administration



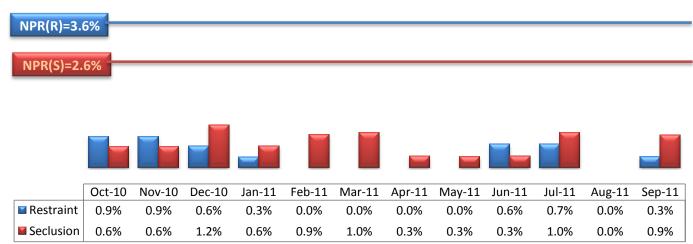
^{*} June-2011 data is not available because of data tracking interruption caused by a technical glitch in Avatar. September-2011 data does not include administration records associated with new orders placed between 9/22/11 and 9/25/11 due to a technical issue that occurred in Avatar and Worx during that time period.

16. Emergency Involuntary Medications Documented in eMar



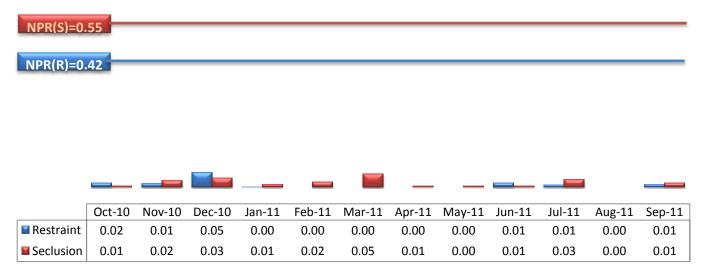
^{*} Some patients may have experienced multiple EIM events during month and some events may have involved multiples doses of medication ordered and administered.

17. Percent of Patients Restrained or Secluded



^{*} Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once.

18. Restraint Hours Rate & Seclusion Hours Rate



^{*} Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

^{**} Unusual incident DB suggests that two EIM events occurred in June 2011 while Avatar eMar recorded none.

PRISM Data Tables 2011-09.xlsx - Census & AD

Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avo	atar													Up	dated as of	10/11/11
Category		Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Monthly Average	Total (12mths)	Figure
	Civil	13	17	16	11	12	20	16	18	8	11	14	16	14	172	
Admissions	Forensic	21	15	19	22	17	17	22	19	17	24	31	29	21	253	Figure 1
	Total	34	32	35	33	29	37	38	37	25	35	45	45	35	425	
	Civil	23	22	25	18	23	20	17	23	14	9	15	19	19	228	
Discharges	Forensic	15	14	12	17	29	14	12	15	27	23	18	20	18	216	Figure 2
	Total	38	36	37	35	52	34	29	38	41	32	33	39	37	444	
Net Gain During	Civil	-10	-5	-9	-7	-11	0	-1	-5	-6	2	-1	-3		-56	
Month	Forensic	6	1	7	5	-12	3	10	4	-10	1	13	9		37	
	Total	-4	-4	-2	-2	-23	3	9	-1	-16	3	12	6		-19	
All Individuals of End of Month	n Roll <u>at</u>	307	303	301	299	276	279	288	287	271	274	286	292	289		
a. Present on l	Jnit	295	292	289	290	269	275	280	277	261	263	280	281	279		
b. On AL		7	6	7	6	3	1	5	6	5	7	1	6	5		
c. On UL		5	5	5	3	4	3	3	4	5	4	5	5	4		
All Individuals of Average during		308	303	300	299	292	276	283	286	276	268	278	290	288		
a. Present on		297	293	290	291	283	268	274	277	268	258	271	282	279		Figure 3
b. On AL		6	3	5	4	4	5	6	5	5	5	3	3	4		ŭ
c. On UL		5	7	5	4	4	3	3	4	3	5	4	5	4		
Patient Days*		9213	8799	8983	9031	7925	8307	8217	8601	8050	8008	8407	8461	8500	102002	
Inter-Unit Trans Month	fers during	3	1	3	16	21	5	8	2	4	4	13	7	7	87	Figure 4
Medical Leaves	Emergency	13	25	16	24	21	19	26	29	19	18	20	21	21	251	1
Initiated during	Non-Emer	12	20	23	26	21	21	35	15	5	12	15	12	18	217	
Month	Total	25	45	39	50	42	40	61	44	24	30	35	33	39	468	
Non-Medical Lea		102	81	93	91	111	67	60	56	45	63	63	53	74	885	
UL Initiated duri		8	2	1	2	4	3	2	1	7	5	4	3	4	42	1
Total Unique Pa	_					•				-		•		-	76	
Served during M	lonth	343	343	334	334	325	308	311	324	308	305	319	331	324		
30 Day	Civil	1	2	1	0	2	2	2	0	0	0	2		1	12	
Readmission **	Forensic	1	0	1	2	0	0	0	1	1	0	3		1	9	
	Total	2	2	2	2	2	2	2	1	1	0	5		2	21	

^{*} Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

** Number of patients returning within 30 days of discharges that occurred during month.

2. Key Performance Indicators

Data Source: UI L	DB, ADR DB, Restrair	nt/Seclusio	on Log, an	d Avatar										Upd	ated as of	10/11/11
Category		Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Monthly	NPR*	Figure
20.0 0 1 11	Civil	4.20/	0.10/	4.00/	0.00/	0.70/	10.00/	11 00/	0.00/	0.00/	0.00/	12 20/			(Dec-09)	
30 Day Readmit		4.3%	9.1%	4.0%	0.0%	8.7%	10.0%	11.8%	0.0%	0.0%	0.0%	13.3%		5.7%		Fi F
(Discharge Cohort)**	Forensic	6.7%	0.0%	8.3%	11.8%	0.0%	0.0%	0.0%	6.7%	3.7%	0.0%	16.7%		4.5%		Figure 5
	Combined	5.3%	5.6%	5.4%	5.7%	3.8%	5.9%	6.9%	2.6%	2.4%	0.0%	15.2%		5.2%	7.8%	
Number of Unus		208	236	194	218	217	222	206	217	200	187	250	221	215		Figure 6
Patient Unusual	Incident Rate	21.49	23.75	19.82	22.04	26.25	23.96	23.37	23.60	23.60	22.48	27.60	23.99	23.44		Figure 7
	Physical Assault	27	46	38	44	63	50	46	33	49	34	60	50	45		
Selected Types	Psych Emergency	23	49	24	16	32	13	14	16	19	20	24	39	24		Figure 8
of Incidents	Fall	20	20	22	24	21	24	20	15	24	15	24	26	21		l iguic o
	Injury***	24	43	29	31	42	39	27	23	25	24	37	30	31		
Physical	High	7	12	10	11	21	11	9	8	12	12	8	13	10		
Assaults by	Medium	9	20	16	17	24	17	13	11	12	9	18	13	13		Figure 9
Severity	Low	11	14	12	16	18	22	24	14	25	13	34	24	22		
Patient Injury Ra	te***				0.00	0.76	0.60	0.00	0.23	0.25	0.25	0.12	0.24	0.26	0.39	
Patients with Ma	ajor Injuries***				0	6	5	0	2	2	2	1	2	2		Figure 10
Total Patients In	jured***	34	24	18	18	41	23	15	15	17	16	21	19	22		
Total Staff Injure	d***	12	9	12	22	18	16	10	9	11	8	20	20	14		Figure 11
Elopement Rate		0.87	0.23	0.11	0.22	0.50	0.36	0.24	0.12	0.87	0.62	0.48	0.35	0.51	0.13	Figure 12
Medication Varia	ance Rate	0.65	0.91	2.34	0.33	2.52	0.96	2.43	1.63	2.36	2.00	1.55	1.30	1.56		Figure 13
Adverse Drug Re	action Rate	0.76	0.68	0.78	1.11	0.63	1.32	0.73	1.16	0.25	0.62	1.07	0.95	0.84		Figure 14
Missing Med-Adm	in Documentation	0.46%	0.47%	0.29%	0.35%	0.44%	0.54%	0.52%	0.36%		0.40%	0.36%	0.24%	0.40%		Figure 15
Emergency Invol	untary Meds		18	12	13	24	26	18	7	0	7	2	9	12		
Unique EIM Ever	nts		10	8	4	12	13	9	3	0	4	1	4	6		Figure 16
Unique Patients	Unique Patients given EIM		5	7	2	9	8	9	3	0	3	1	3	5		
Percent of Patier	nts Restrained	0.9%	0.9%	0.6%	0.3%	0.0%	0.0%	0.0%	0.0%	0.6%	0.7%	0.0%	0.3%	0.4%	3.6%	Figure 17
Percent of Patier	nts Secluded	0.6%	0.6%	1.2%	0.6%	0.9%	1.0%	0.3%	0.3%	0.3%	1.0%	0.0%	0.9%	0.6%	2.6%	rigure 17
Restraint Hours	Rate	0.02	0.01	0.05	0.00	0.00	0.00	0.00	0.00	0.01	0.01	0.00	0.01	0.01	0.42	Figure 10
Seclusion Hours	Rate	0.01	0.02	0.03	0.01	0.02	0.05	0.01	0.00	0.01	0.03	0.00	0.01	0.02	0.55	Figure 18

^{*} National Public Rate, NASMHPD Research Institute

^{**} Percentage of patients returning within 30 days of discharges that occurred during month

^{***} Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients or staff injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days. The patient major injury data became available in January 2011.

3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar

Updated as of 10/11/11

ır												υρι	iatea as oj	10/11/11
Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Monthly	Total	NPR* (Dec-09)
208	236	194	218	217	222	206	217	200	187	250	221		, ,	(Dec-09)
													2331	
112	110	113	106	128	115	116	121	122	120	120	118	117	1401	
27	46	38	44	63	50	46	33	49	34	60	50	45	540	
23	49	24	16	32	13	14	16	19	20	24	39	24	289	
20	20	22	24	21	24	20	15	24	15	24	26	21	255	
24	43	29	31	42	39	27	23	25	24	37	30	31	374	
7	12	10	11	21	11	9	8	12	12	8	13	10		
9	20	16	17	24	17	13	11	12	9	18	13	13		
11	14	12	16	18	22	24	14	25	13	34	24	22		
34	24	18	18	41	23	15	15	17	16	21	19	22	261	
			0	6	5	0	2	2	2	1	2	2	20	
			0.00	0.76	0.60	0.00	0.23	0.25	0.25	0.12	0.24	0.26		0.39
12	9	12	22	18	16	10	9	11	8	20	20	14		
8	6	1	4	3	4	3	7	4	5	3	4	4	52	
8	2	1	2	4	3	2	1	7	5	4	3	4		
0.87	0.23	0.11	0.22	0.50	0.36	0.24	0.12	0.87	0.62	0.48	0.35	0.51		0.13
6	8	21	3	20	8	20	14	19	16	13	11	13	159	
0.65	0.01	2 24	0.22	2 52	0.06	2 12	1 62	2 26	2.00	1 55	1 20	1 56		
7	6	7	10	5	11	6	10	2	5	9	8	7	86	
0.76	0.68	0.78	1.11	0.63	1.32	0.73	1.16	0.25	0.62	1.07	0.95	0.84		
111397	104863	107095	105329	93288	99376	97031	101053		96167	96945	95639		1108183	
				_							_			
								10				21	0.40%	
31	29	25	44	55	33	55	30	10	1/	20	24	31		
10	18	12	13	24	26	18	7	0	7	2	9	12		
9	10	8	4	12	13	9	3	0	4	1	4	6		
7	5	7	2	9	8	9	3	0	3	1	3	5		
	Oct-10 208 103 198 21.49 112 27 23 20 24 7 9 11 34 12 8 8 0.87 6 0.65 7 0.76 111397 512 0.46% 31 10 9	Oct-10 Nov-10 208 236 103 182 198 209 21.49 23.75 112 110 27 46 23 49 20 20 24 43 7 12 9 20 11 14 34 24 12 9 8 6 8 2 0.87 0.23 6 8 0.65 0.91 7 6 0.76 0.68 111397 104863 512 490 0.46% 0.47% 31 29 10 18 9 10	Oct-10 Nov-10 Dec-10 208 236 194 103 182 130 198 209 178 21.49 23.75 19.82 112 110 113 27 46 38 23 49 24 20 20 22 24 43 29 7 12 10 9 20 16 11 14 12 34 24 18 12 9 12 8 6 1 8 2 1 0.87 0.23 0.11 6 8 21 0.65 0.91 2.34 7 6 7 0.76 0.68 0.78 111397 104863 107095 512 490 309 0.46% 0.47% 0.29%	Oct-10 Nov-10 Dec-10 Jan-11 208 236 194 218 103 182 130 145 198 209 178 199 21.49 23.75 19.82 22.04 112 110 113 106 27 46 38 44 23 49 24 16 20 20 22 24 24 43 29 31 7 12 10 11 9 20 16 17 11 14 12 16 34 24 18 18 12 9 12 22 8 6 1 4 8 2 1 2 0.87 0.23 0.11 0.22 6 8 21 3 0.65 0.91 2.34 0.33 <	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 208 236 194 218 217 103 182 130 145 145 198 209 178 199 208 21.49 23.75 19.82 22.04 26.25 112 110 113 106 128 27 46 38 44 63 23 49 24 16 32 20 20 22 24 21 24 43 29 31 42 7 12 10 11 21 9 20 16 17 24 11 14 12 16 18 34 24 18 18 41 0.8 21 1 2 4 0.87 0.23 0.11 0.22 0.50 10 2 3	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 208 236 194 218 217 222 103 182 130 145 145 150 198 209 178 199 208 199 21.49 23.75 19.82 22.04 26.25 23.96 112 110 113 106 128 115 27 46 38 44 63 50 23 49 24 16 32 13 20 20 22 24 21 24 24 43 29 31 42 39 7 12 10 11 21 11 9 20 16 17 24 17 11 14 12 16 18 22 34 24 18 18 41 23 4 3	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Apr-11 208 236 194 218 217 222 206 103 182 130 145 145 150 127 198 209 178 199 208 199 192 21.49 23.75 19.82 22.04 26.25 23.96 23.37 112 110 113 106 128 115 116 27 46 38 44 63 50 46 23 49 24 16 32 13 14 20 20 22 24 21 24 20 24 43 29 31 42 39 27 7 12 10 11 21 11 9 9 20 16 17 24 17 13 11 14 1	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Apr-11 May-11 208 236 194 218 217 222 206 217 103 182 130 145 145 150 127 131 198 209 178 199 208 199 192 203 21.49 23.75 19.82 22.04 26.25 23.96 23.37 23.60 112 110 113 106 128 115 116 121 27 46 38 44 63 50 46 33 23 49 24 16 32 13 14 16 20 20 22 24 21 24 20 15 24 43 29 31 42 39 27 23 7 12 10 11 21 11 9 8	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Apr-11 May-11 Jun-11 208 236 194 218 217 222 206 217 200 103 182 130 145 145 150 127 131 134 198 209 178 199 208 199 192 203 190 21.49 23.75 19.82 22.04 26.25 23.96 23.37 23.60 23.60 112 110 113 106 128 115 116 121 122 27 46 38 44 63 50 46 33 49 23 49 24 16 32 13 14 16 19 20 20 22 24 21 24 20 15 24 24 43 29 31 42 39 27	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Apr-11 May-11 Jun-11 Jul-11 208 236 194 218 217 222 206 217 200 187 103 182 130 145 145 150 127 131 134 117 198 209 178 199 208 199 192 203 190 180 21.49 23.75 19.82 22.04 26.25 23.96 23.37 23.60 23.60 22.48 112 110 113 106 128 115 116 121 122 120 27 46 38 44 63 50 46 33 49 34 23 49 24 16 32 13 14 16 19 20 20 20 22 24 21 24 21 15 2	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Apr-11 May-11 Jun-11 Jul-11 Aug-11 208 236 194 218 217 222 206 217 200 187 250 103 182 130 145 150 127 131 134 117 169 198 209 178 199 208 199 192 203 190 180 232 21.49 23.75 19.82 22.04 26.25 23.96 23.37 23.60 23.60 22.48 27.60 112 110 113 106 128 115 116 121 122 120 120 27 46 38 44 63 50 46 33 49 34 60 23 49 24 16 32 13 14 16 19 20 24 15 12	Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Apr-11 May-11 Jun-11 Jun-11 Aug-11 Aug-11 Sep-11 208 236 194 218 217 222 206 217 200 187 250 221 103 182 130 145 145 150 127 131 134 117 169 164 198 209 178 199 208 199 192 203 190 180 232 203 21.49 23.75 19.82 22.04 26.25 23.96 23.37 23.60 22.48 27.60 23.99 112 110 113 106 128 115 116 121 122 120 118 23 49 24 16 32 13 14 16 19 20 24 39 20 20 22 24 21 <t< td=""><td> Nov-10</td><td> Deci- Nov- Deci- D</td></t<>	Nov-10	Deci- Nov- Deci- D

^{*} National Public Rate, NASMHPD Research Institute

^{**} Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).

^{***} Avatar report that indicates the number of patients with 3 or more STATs was unavailable at report run time

PRISM Data Tables 2011-09.xlsx - Restraint & Seclusion

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 10/11/11

Data Source. Restrainty Sectasi	o <u>= o g</u> a	w. c. 22 ()	o oj tot	011 0 1 0 11 10 1		100) 0	1) 0.	parererre are	., 0, 0 0 0,					iatea as of	=0, ==, ==
Category	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Monthly Average	Total (12mths)	NPR* (Dec-09)
Number of Restraint Events	3	4	8	1	0	0	0	0	2	2	0	1	1.8	21	
Number of Unique Patients Restrained	3	3	2	1	0	0	0	0	2	2	0	1	1.2		
Percentage of Patients Restrained	0.9%	0.9%	0.6%	0.3%	0.0%	0.0%	0.0%	0.0%	0.6%	0.7%	0.0%	0.3%	0.4%		3.6%
Total Restraint Hours (h:mm)	3:20	2:46	11:08	0:20	0:00	0:00	0:00	0:00	2:50	1:45	0:00	2:00	2:00	24:09	
Restraint Hours Rate	0.02	0.01	0.05	0.00	0.00	0.00	0.00	0.00	0.01	0.01	0.00	0.01	0.01		0.42
Number of Seclusion Events	2	2	2	3	3	6	1	1	1	3	0	4	2.3	28	
Number of Unique Patients Secluded	2	2	4	2	3	3	1	1	1	3	0	3	2.1		
Percentage of Patients Secluded	0.6%	0.6%	1.2%	0.6%	0.9%	1.0%	0.3%	0.3%	0.3%	1.0%	0.0%	0.9%	0.6%		2.6%
Total Seclusion Hours (h:mm)	1:20	4:57	6:40	2:10	3:25	9:15	1:00	1:00	1:11	5:10	0:00	3:00	3:15	39:08	
Seclusion Hours Rate	0.01	0.02	0.03	0.01	0.02	0.05	0.01	0.00	0.01	0.03	0.00	0.01	0.02		0.55

^{*} National Public Rate, NASMHPD Research Institute

5. Major Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 10/11/11

Duta Source	01 00														uteu us oj	10/11/11
(Category	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Monthly Average	Total (11mths)	Percent
Total Unusi	ual Incidents	208	236	194	218	217	222	206	217	200	187	250	221	215	2576	
Total Major	r Incidents*	103	182	130	145	145	150	127	131	134	117	169	164	141	1697	100%
	1A	11	12	10	11	5	11	13	17	7	9	18	16	12	140	8%
	1B	13	12	6	6	9	12	7	24	16	18	19	24	14	166	10%
	1C	7	5	14	9	14	9	10	3	12	4	10	8	9	105	6%
1	1D	11	42	32	9	10	14	13	11	10	6	4	14	15	176	10%
	1E	7	12	9	16	33	21	21	22	15	21	22	28	19	227	13%
	1F	9	13	12	14	20	9	8	11	11	8	3	19	11	137	8%
Major Incident	1G	5	12	9	11	9	13	15	4	6	10	22	15	11	131	8%
Location	2A	3	4	4	6	3	4	2	3	3	0	5	3	3	40	2%
LUCATION	2B	4	6	2	4	0	2	3	1	0	2	1	2	2	27	2%
	2C	6	12	11	16	14	17	7	11	11	6	7	2	10	120	7%
	2D	9	22	5	10	12	7	7	6	10	11	22	9	11	130	8%
	ANXA/B	2	4	0	5	0	-	-	-	-	-	-	-	2	11	1%
	TLC	7	10	3	12	9	17	11	7	19	11	16	10	11	132	8%
	Other	9	16	13	16	7	14	10	11	14	11	20	14	13	155	9%
Total Physic	cal Assault Incidents	27	46	<i>38</i>	44	63	50	46	33	49	34	60	50	45	540	100%
	1A	1	5	2	4	1	1	3	3	1	4	5	6	3	36	7%
	1B	2	0	0	0	1	2	1	3	2	3	6	0	2	20	4%
	1C	4	2	6	4	4	2	3	0	6	1	2	2	3	36	7%
	1D	1	8	7	6	6	11	8	5	6	2	0	5	5	65	12%
	1E	1	5	2	4	17	8	13	8	5	9	10	11	8	93	17%
Accoult	1F	6	4	4	6	13	3	3	4	4	1	2	6	5	56	10%
Assault Incident	1G	1	7	4	6	8	7	5	0	3	4	8	9	5	62	11%
Location	2A	0	1	2	0	0	1	0	1	0	0	0	0	0	5	1%
Location	2B	0	2	1	0	0	0	0	1	0	1	0	1	1	6	1%
	2C	1	0	3	5	3	3	0	3	8	1	4	1	3	32	6%
	2D	5	10	4	5	5	4	3	1	4	6	10	4	5	61	11%
	ANXA/B	1	1	0	0	0	-	-	-	-	-	-	-	0	2	0%
1	TLC	3	1	3	3	3	7	5	4	5	2	9	3	4	48	9%
	Other	1	0	0	1	2	1	2	0	5	0	4	2	2	18	3%

5. Major Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 10/11/11

Data Source	. 0, 55														ateu us oj	10, 11, 11
C	Category	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Monthly Average	Total (11mths)	Percent
Total Fall In	cidents	20	20	22	24	21	24	20	15	24	15	24	26	21	255	100%
	1A	7	5	3	5	2	7	5	1	5	5	4	5	5	54	21%
	1B	5	3	2	3	2	1	2	1	3	5	4	13	4	44	17%
	1C	0	1	5	0	2	2	1	1	0	0	3	0	1	15	6%
	1D	1	0	3	1	1	0	2	2	2	2	0	1	1	15	6%
	1E	1	0	1	3	3	0	0	3	0	0	2	1	1	14	5%
	1F	0	1	0	0	0	1	0	1	0	0	0	2	0	5	2%
Fall	1G	0	0	1	1	0	2	0	0	0	0	0	1	0	5	2%
Incident	2A	1	0	1	1	1	1	1	0	0	0	1	0	1	7	3%
Location	2B	2	0	0	0	0	0	1	0	0	0	1	0	0	4	2%
	2C	2	4	2	2	4	3	2	2	1	0	0	0	2	22	9%
	2D	1	4	0	1	1	0	2	0	2	1	5	1	2	18	7%
	ANXA/B	0	0	0	0	0	-	-	-	-	-	-	-	0	0	0%
	TLC	0	1	0	3	4	4	3	2	9	2	3	0	3	31	12%
	Other	0	1	4	4	1	3	1	2	2	0	1	2	2	21	8%
Total Injury	Incidents	24	43	29	31	42	39	27	23	25	24	37	30	31	374	100%
	1A	3	5	2	2	0	3	3	2	1	4	6	1	3	32	9%
	1B	3	2	0	2	3	4	2	6	1	3	2	4	3	32	9%
	1C	3	2	3	2	0	1	2	1	1	1	3	0	2	19	5%
	1D	0	12	8	1	2	6	3	2	4	2	0	3	4	43	11%
	1E	1	3	2	2	8	3	2	5	3	2	6	6	4	43	11%
Inium	1F	2	6	3	3	10	3	1	3	3	1	0	4	3	39	10%
Injury Incident	1G	0	3	2	3	5	5	4	0	0	0	5	3	3	30	8%
Location	2A	0	0	3	1	0	1	0	0	0	0	0	0	0	5	1%
Location	2B	1	2	0	1	0	0	0	0	0	1	1	0	1	6	2%
	2C	3	1	0	3	3	6	1	0	1	3	4	1	2	26	7%
	2D	3	4	2	1	6	1	2	1	2	2	2	4	3	30	8%
	ANXA/B	1	0	0	0	0	-	-	-	-	-	-	-	0	1	0%
	TLC	2	0	2	3	2	5	6	1	5	4	2	1	3	33	9%
	Other	2	3	2	7	3	1	1	2	4	1	6	3	3	35	9%

^{*} Not every incident is a major incident. This counts only those major incidents that required extensive investigations from the risk manager.

⁻ Annex A/B Closed in February 2011. All patients were transferred to other units.

PRISM Data Tables 2011-09.xlsx - Demographics

Performance Related Information for Staff & Managers

6. Demographic Information of Individuals in Care

Data Source:	Avatar												Upd	ated as of	10/11/11
Category	Sub-group	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Monthly	Percent*
<u> </u>								<u> </u>					-	Average	
Total Active	(on Roll) at End of Month*	307	303	301	299	276	279	288	287	271	274	286	292	289	
Gender	Female	80	75	74	71	66	67	69	72	59	58	68	70	69	23.9%
Gender	Male	227	228	227	228	210	212	219	215	212	216	218	222	220	76.1%
	Median Age (Years)	55 yrs	55 yrs	55 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	54 yrs	55 yrs	55 yrs	
	<30 years old	18	14	15	14	16	15	19	20	18	18	18	25	18	6.1%
Age	>=30 and <40 years old	22	24	30	31	23	27	29	30	23	24	27	21	26	9.0%
Age	>=40 and <50 years old	64	62	56	58	47	49	47	47	45	48	53	53	52	18.2%
	>=50 and <60 years old	120	119	118	114	114	108	113	111	107	105	108	107	112	38.8%
	>=60 years old	83	84	82	82	76	80	80	79	78	79	80	86	81	28.0%
	Emergency			26	19	19	21	22	15	14	18	20	16	19	6.6%
	Inpatient Commitment			33	35	32	31	30	30	33	32	32	31	32	11.1%
	Outpatient Commitment			30	32	29	29	28	30	26	25	26	28	28	9.8%
	Non-Protesting			1	1	1	1	1	1	1	1	1	0	1	0.3%
Legal Status	Voluntary			46	43	41	40	41	41	40	41	38	41	41	14.3%
of	Civil Sub-total			136	130	122	122	122	117	114	117	117	116	121	42.0%
Individuals	DC Exam			51	55	42	41	49	51	38	44	54	62	49	16.9%
on Roll at	Mentally Incompetent			3	3	2	2	4	4	3	3	4	3	3	1.1%
End of	NGBRI - DC			94	94	93	98	96	96	98	93	95	94	95	33.0%
Month	NGBRI - US			10	10	10	9	10	12	12	12	11	12	11	3.7%
	NGBIR - VI			2	2	2	2	2	2	2	1	1	1	2	0.6%
	Dual Commitment			1	1	1	1	1	1	1	1	1	1	1	0.3%
	Sexual Psychopath (Miller Ac	t)		4	4	4	4	4	4	3	3	3	3	4	1.2%
	Forensic Sub-total			165	169	154	157	166	170	157	157	169	176	164	56.8%
	Median LOS (Days)			903 d	934 d	1091 d	994 d	923 d	949 d	1073 d	1043 d	856 d	832 d	960 d	
	Average LOS (Days)			3099 d	3133 d	3282 d	3192 d	3069 d	3093 d	3261 d	3194 d	3033 d	2958 d	3131 d	
	<30 Days			27	32	30	33	34	30	22	33	39	40	32	11.1%
Length of	>=30 ~ <365 Days			79	74	60	62	68	72	69	61	68	73	69	23.8%
Stay	>= 1 Year & < 2 Years			30	29	27	28	32	29	25	27	25	24	28	9.6%
	>= 2 Years & < 5 Years			48	47	45	44	40	43	43	43	45	46	44	15.4%
	>= 5 Years & < 20 Years			66	66	63	64	67	65	64	63	62	61	64	22.2%
	>= 20 Years			51	51	51	48	47	48	48	47	47	48	49	16.8%

^{*} Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.