Government of the District of Columbia
Department of Mental Health (DMH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

Performance Related Information for Staff and Managers

PRISM

APRIL 2013

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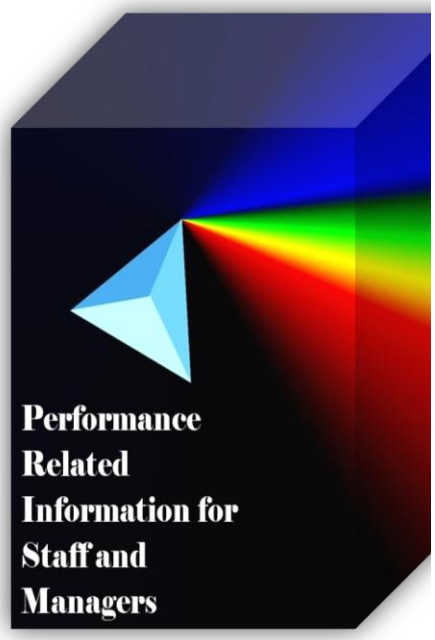

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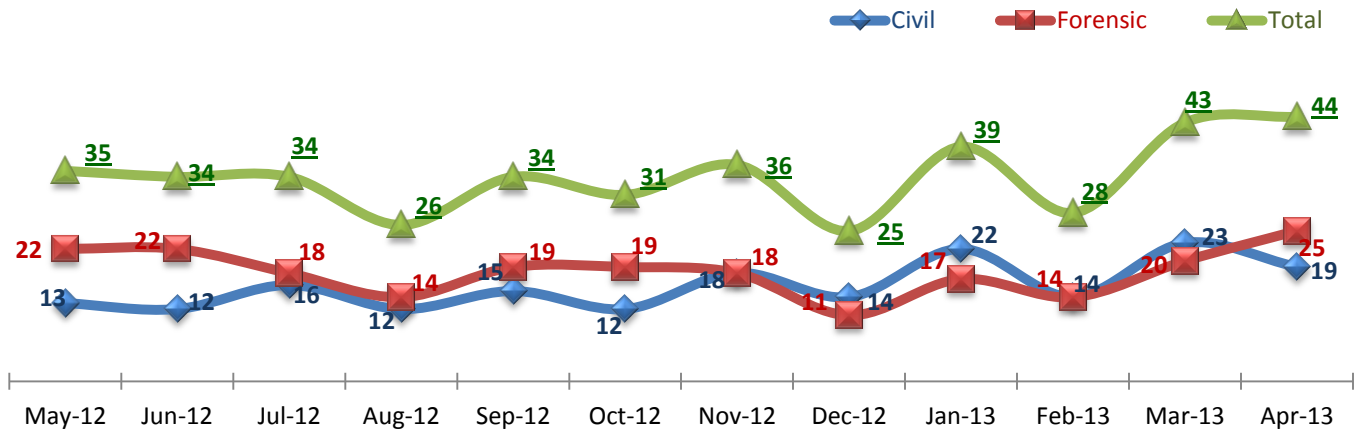
05/16/2013

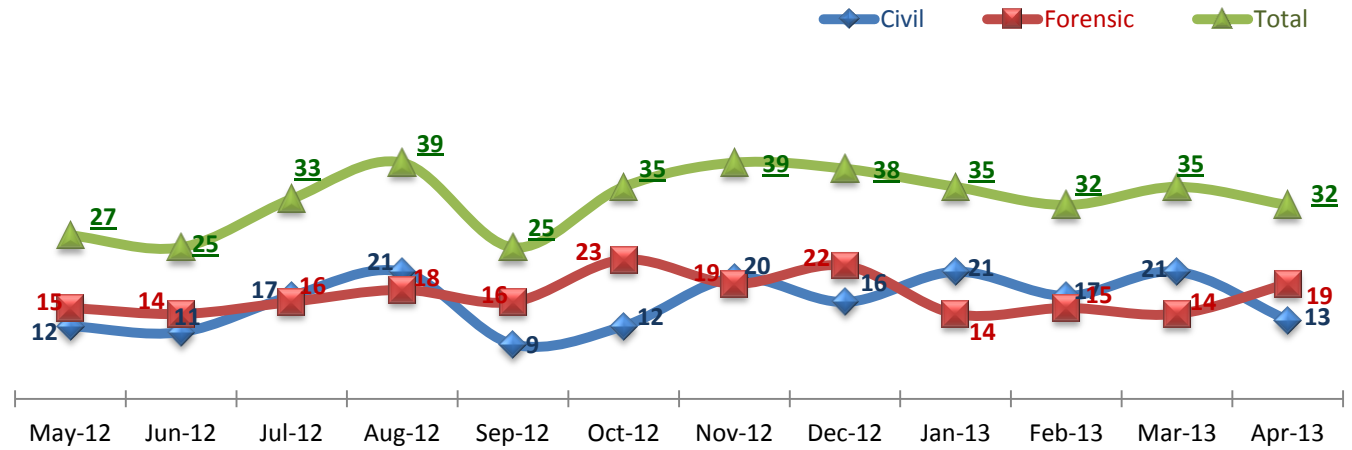
Office of Statistics and Reporting (OSR)

1. Admissions to SEH



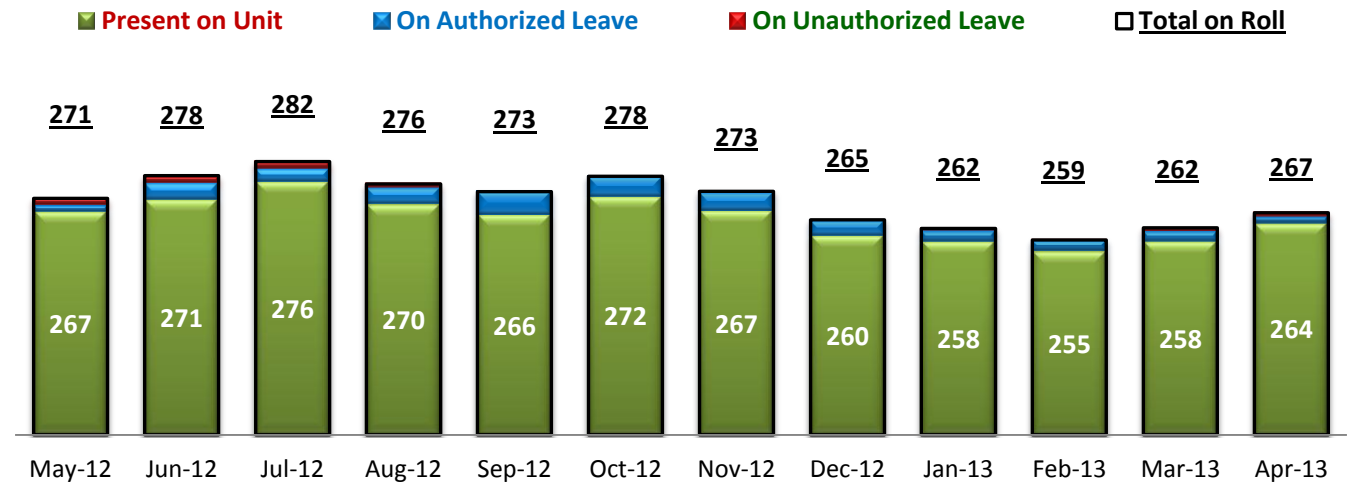
** Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.*

2. Discharges from SEH



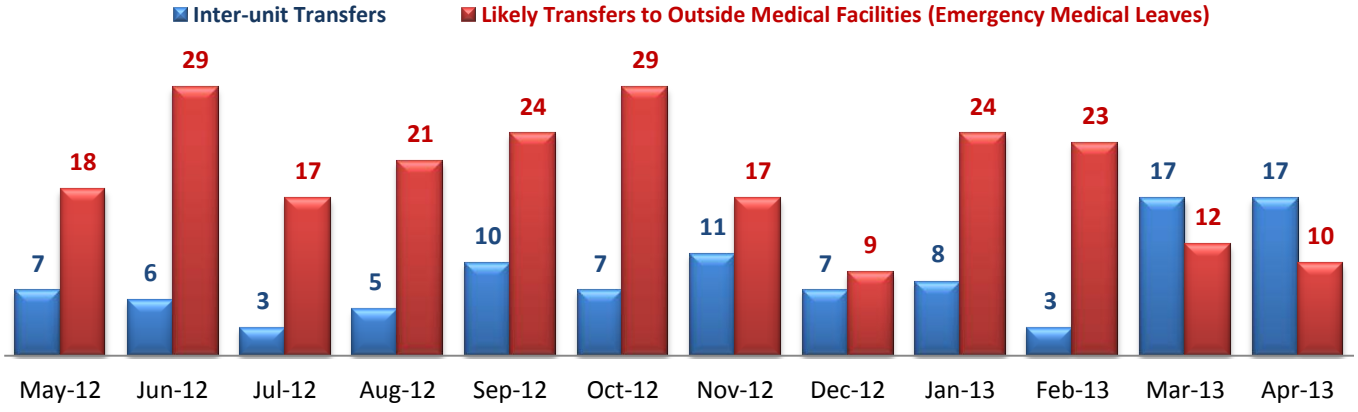
** Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.*

3. Average Daily Census



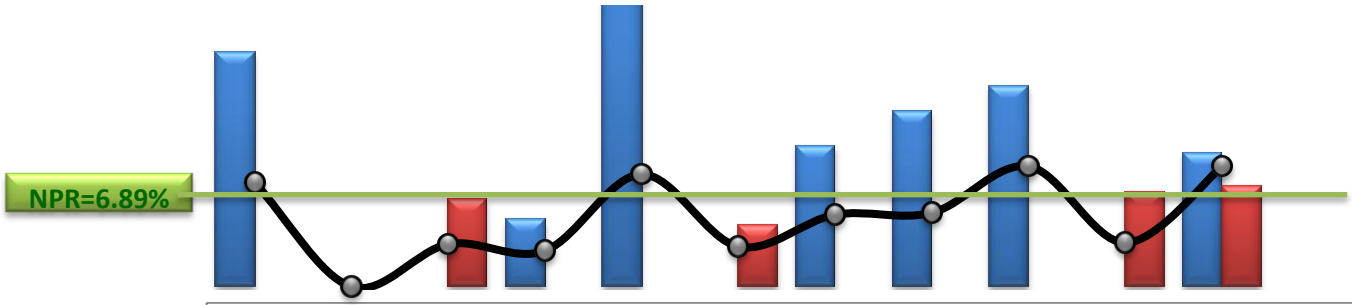
** Data above is the daily average number of individuals counted at 11:59 PM every day during each month.*

4. Transfers



** Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.*

5. 30-Day Readmission Rate

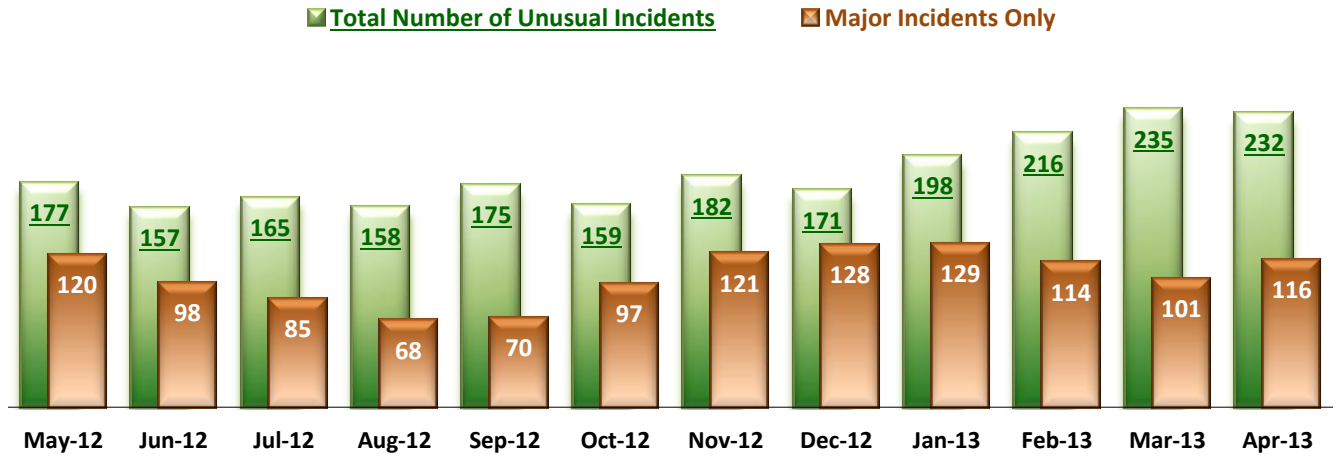


	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
Civil	16.7%	0.0%	0.0%	4.8%	22.2%	0.0%	10.0%	12.5%	14.3%	0.0%	9.5%	
Forensic	0.0%	0.0%	6.3%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	6.7%	7.1%	
Combined	7.4%	0.0%	3.0%	2.6%	8.0%	2.9%	5.1%	5.3%	8.6%	3.1%	8.6%	

** Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.*

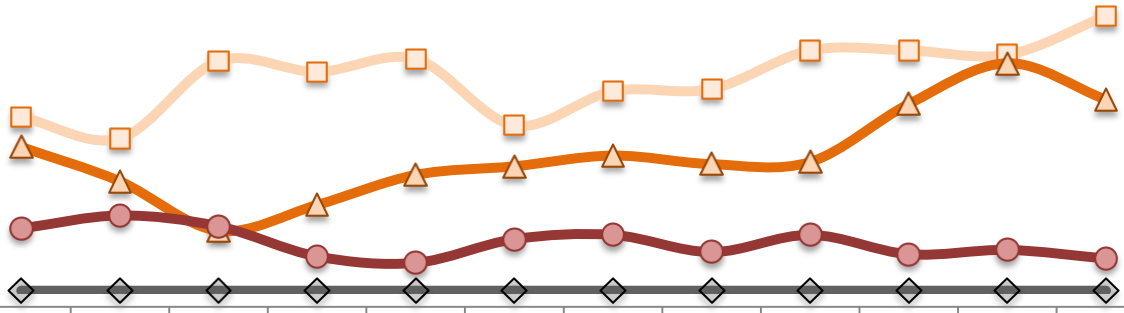
*** NPR: National Public Rate as of June 2012 published by NASMHPD Research Institute in January 2013.*

6. Unusual Incidents



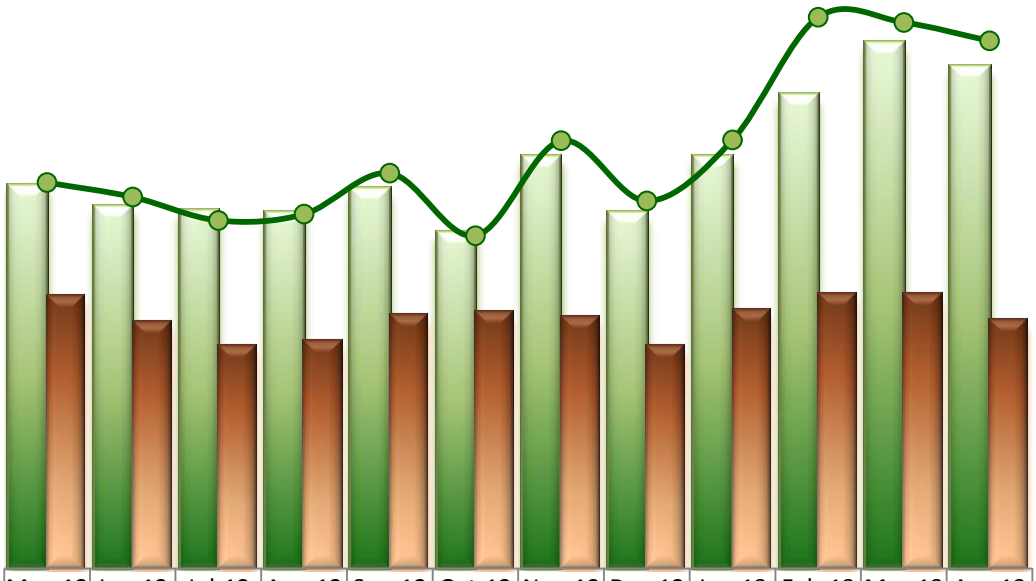
** Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.*

7. Unusual Incidents by Severity



	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
1) Low	81	71	107	102	108	77	93	94	112	112	110	128
2) Medium	67	51	28	40	54	58	63	59	60	87	106	89
3) High	29	35	30	16	13	24	26	18	26	17	19	15
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	177	157	165	158	175	159	182	171	198	216	235	232

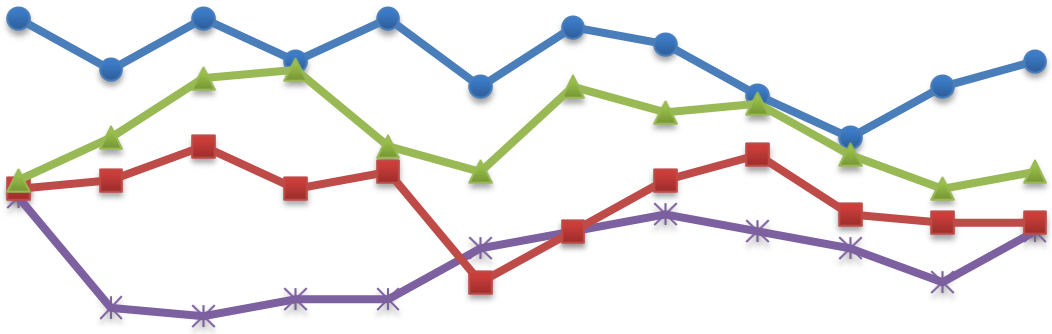
8. Patient-Involved Unusual Incidents



	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
# of Patient-Involved UIs	163	154	152	151	161	143	175	151	175	201	223	213
# of Unique Patients in UI	116	105	95	97	108	109	107	95	110	117	117	106
Patient Unusual Incident Rate	19.7	18.9	17.7	18.1	20.2	17.0	21.8	18.7	21.8	28.1	27.8	26.9

**The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.*

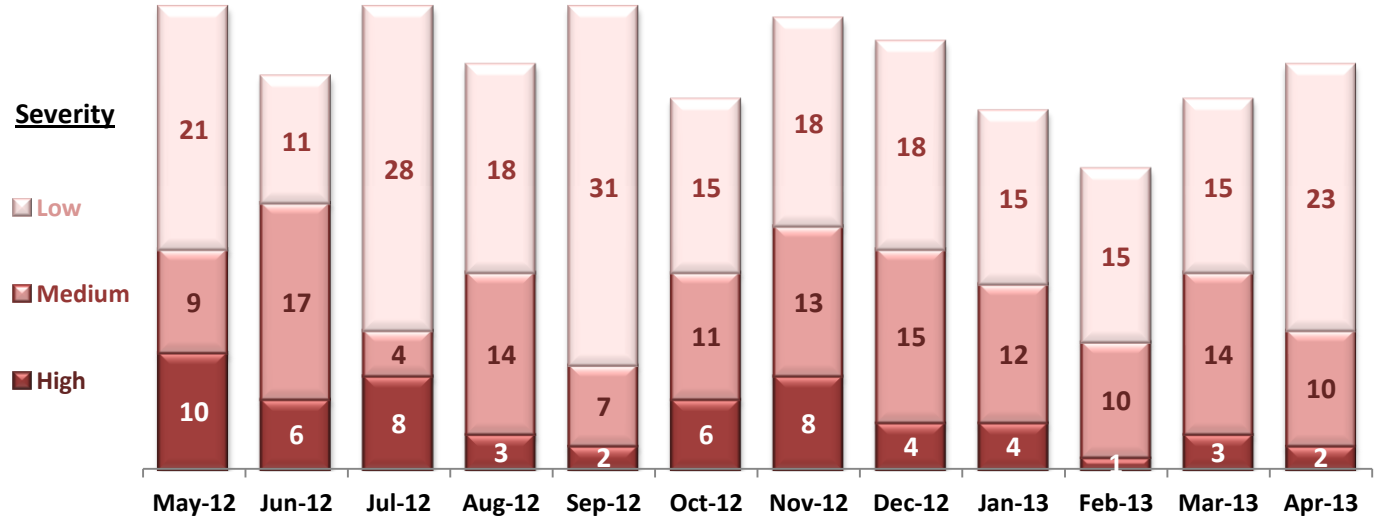
9. Selected Types of Incidents



	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
Physical Assault	40	34	40	35	40	32	39	37	31	26	32	35
Psych Emergency	19	6	5	7	7	13	15	17	15	13	9	15
Fall	20	21	25	20	22	9	15	21	24	17	16	16
Injury	21	26	33	34	25	22	32	29	30	24	20	22

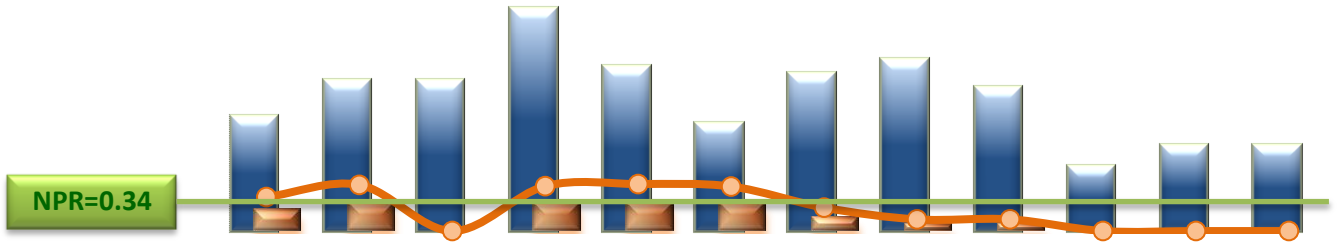
** These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.*

10. Physical Assaults by Severity



** Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.*

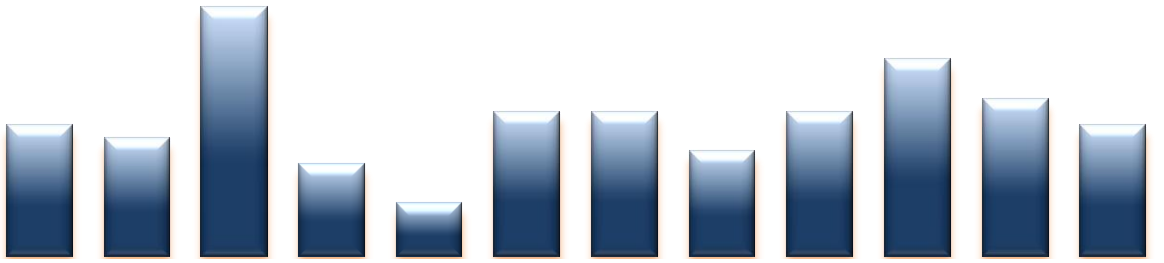
11. Patient Injuries



	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
Total Pts Injured	16	21	21	31	23	15	22	24	20	9	12	12
Major Pt Injuries*	3	4	0	4	4	4	2	1	1	0	0	0
Patient Injury Rate	0.36	0.49	0.00	0.48	0.50	0.47	0.25	0.12	0.12	0.00	0.00	0.00

** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

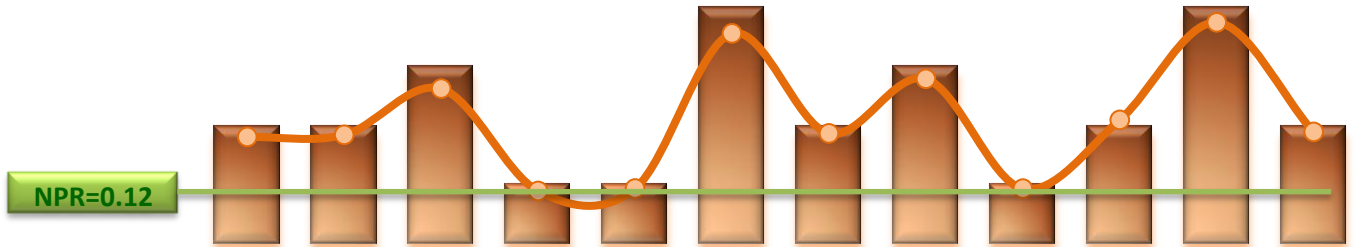
12. Staff Injuries



	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
# of Staff Injured	10	9	19	7	4	11	11	8	11	15	12	10

** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.*

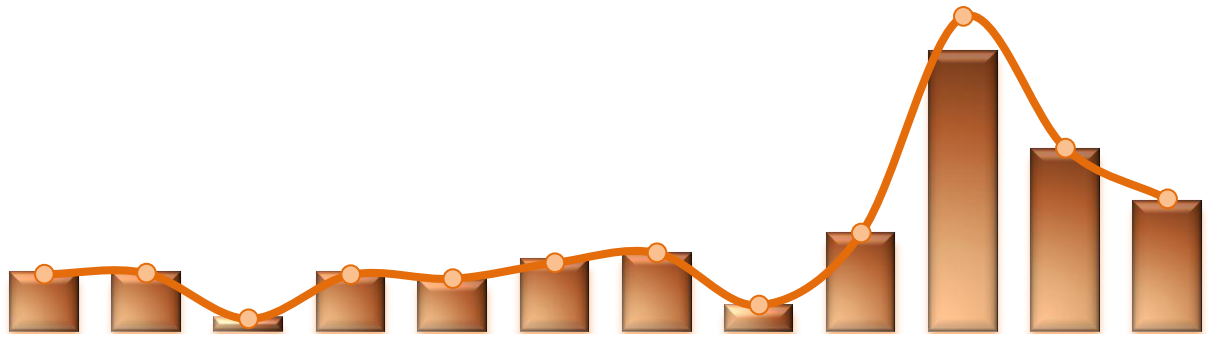
13. Elopements



	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
# ofElopments	2	2	3	1	1	4	2	3	1	2	4	2
Elopment Rate	0.24	0.25	0.35	0.12	0.13	0.47	0.25	0.37	0.12	0.28	0.50	0.25

** It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.*

14. Reported Medication Variance Events



	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
# of MV Events	9	9	2	9	8	11	12	4	15	43	28	20
MV Rate	1.09	1.11	0.23	1.08	1.00	1.30	1.50	0.50	1.87	6.01	3.50	2.53

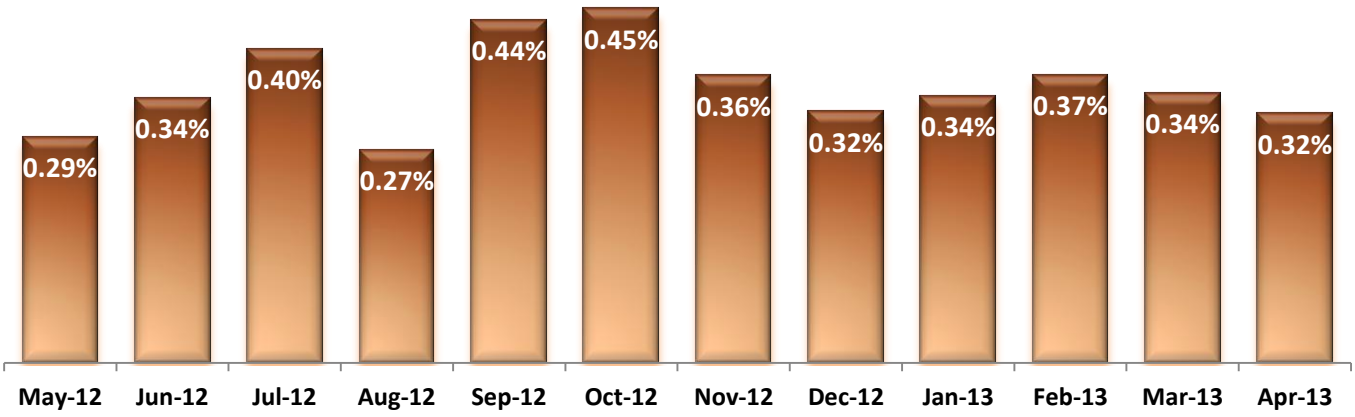
** MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.*

15. Reported Adverse Drug Reactions

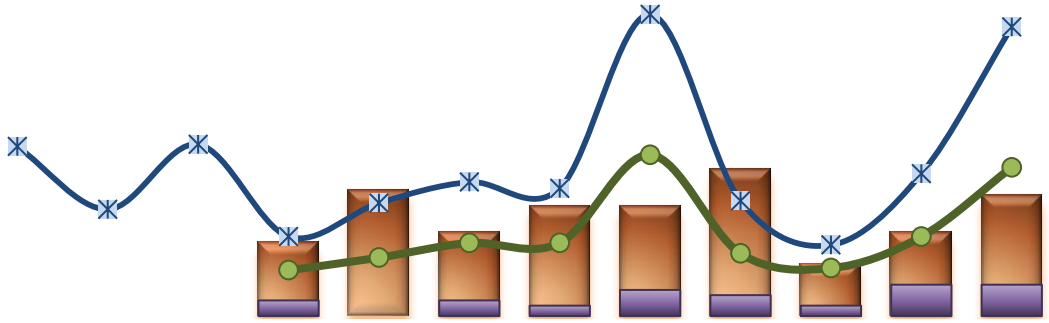
	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
# of ADRs	10	11	6	10	5	10	11	8	14	11	15	12
ADR Rate	1.21	1.35	0.70	1.20	0.63	1.19	1.37	0.99	1.75	1.54	1.87	1.52

** ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.*

16. Percent of Missing Documentation on Med-Administration



17. Number of STAT Events and Individuals Involved



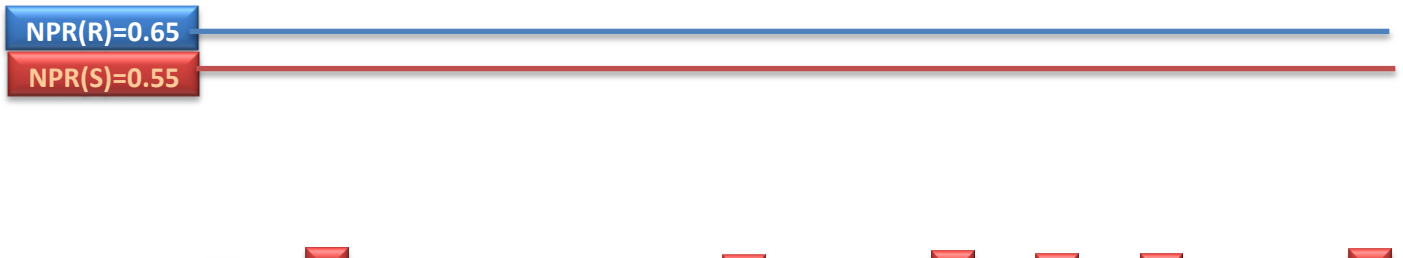
	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
IICs w/ >=1 STAT				14	24	16	21	21	28	10	16	23
IICs w/ >=3 STAT Events				3	0	3	2	5	4	2	6	6
Total STAT Events				22	28	35	35	77	30	23	38	71
Total STAT Orders	81	51	82	38	54	64	61	144	55	34	68	138

18. Percent of Patients Restrained or Secluded

	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
Restraint	0.0%	0.3%	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%
Seclusion	1.3%	0.7%	0.3%	0.0%	0.0%	0.3%	0.7%	0.7%	1.3%	0.7%	0.3%	1.9%

** Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.*

19. Restraint Hours Rate & Seclusion Hours Rate

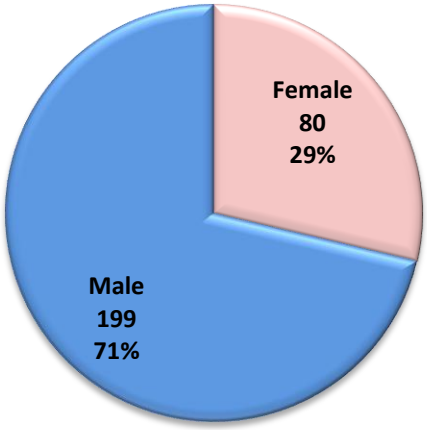


	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13
Restraint	0.000	0.005	0.001	0.010	0.000	0.000	0.000	0.002	0.000	0.000	0.000	0.000
Seclusion	0.031	0.057	0.005	0.000	0.000	0.038	0.016	0.049	0.043	0.042	0.005	0.054

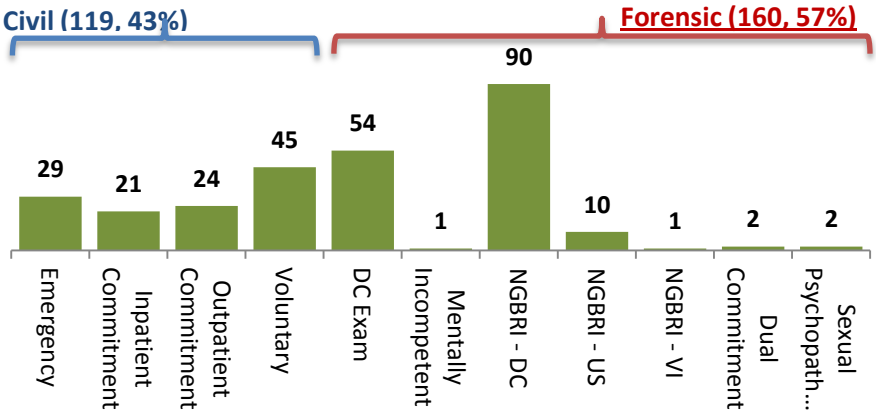
** Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.*

20. Demographics and Length of Stay

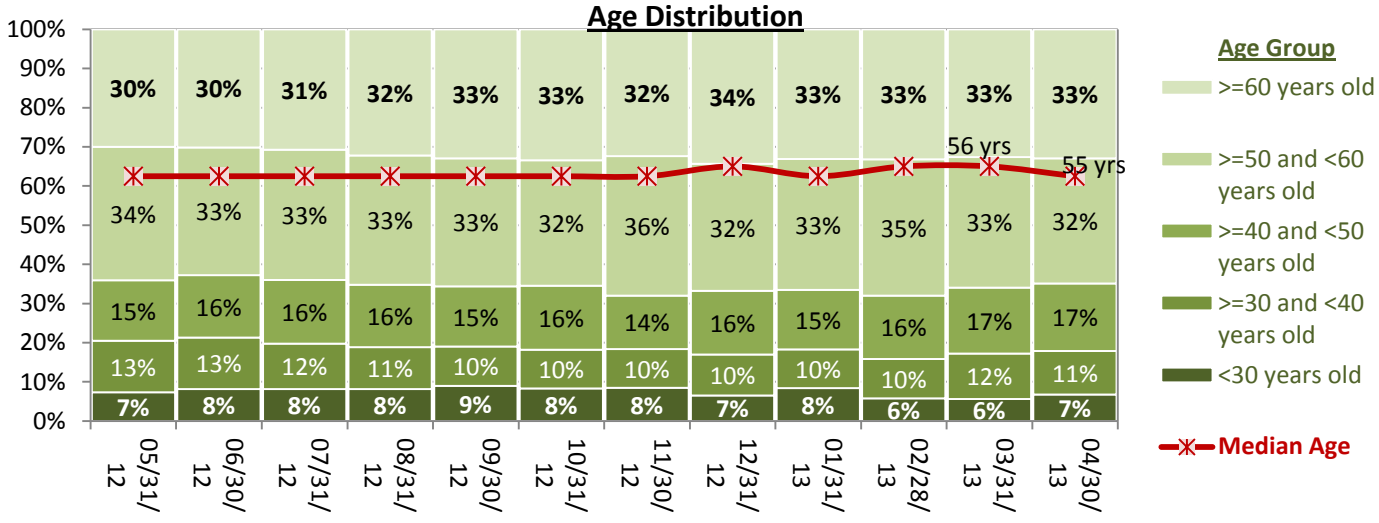
Gender Distribution (4/30/13)



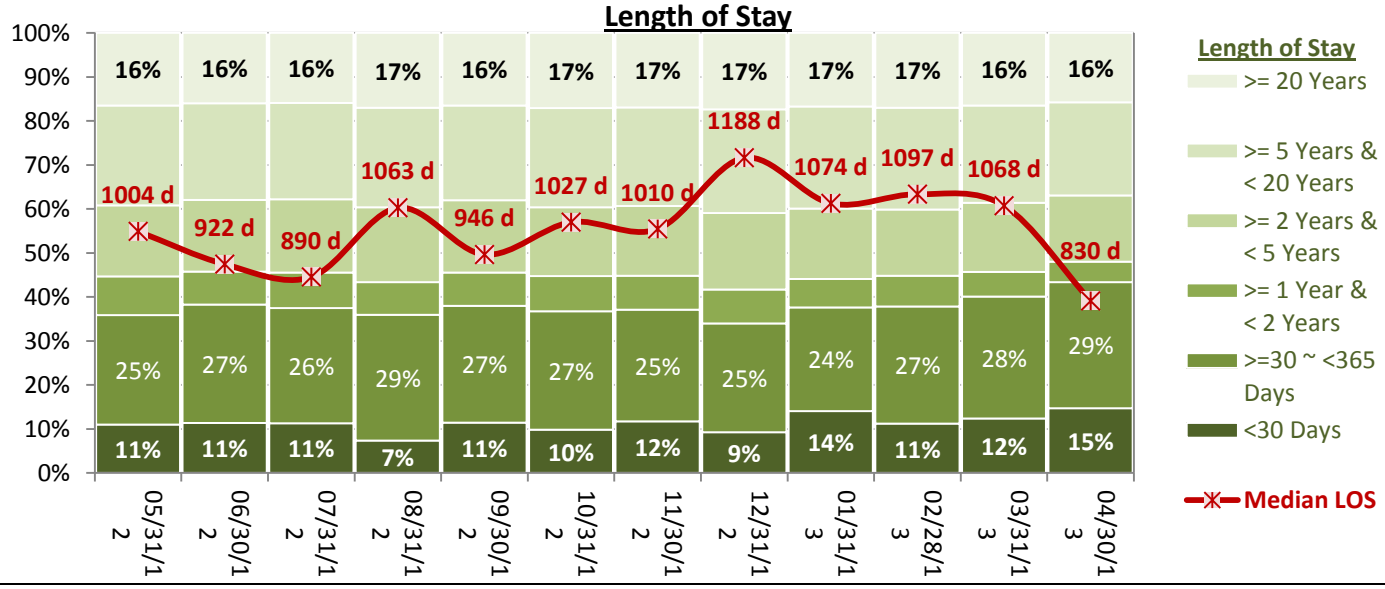
of Individuals by Legal Status (4/30/13)



Age Distribution



Length of Stay



Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar *Updated as of 05/15/13*

Category		May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	Monthly Average	Total (12mths)	Figure
Admissions	Civil	13	12	16	12	15	12	18	14	22	14	23	19	**16**	**190**	**Figure 1**
	Forensic	22	22	18	14	19	19	18	11	17	14	20	25	**18**	**219**	
	Total	**35**	**34**	**34**	**26**	**34**	**31**	**36**	**25**	**39**	**28**	**43**	**44**	**34**	**409**	
Discharges	Civil	12	11	17	21	9	12	20	16	21	17	21	13	**16**	**190**	**Figure 2**
	Forensic	15	14	16	18	16	23	19	22	14	15	14	19	**17**	**205**	
	Total	**27**	**25**	**33**	**39**	**25**	**35**	**39**	**38**	**35**	**32**	**35**	**32**	**33**	**395**	
Net Gain During Month	Civil	1	1	-1	-9	6	0	-2	-2	1	-3	2	6		**0**	
	Forensic	7	8	2	-4	3	-4	-1	-11	3	-1	6	6		**14**	
	Total	**8**	**9**	**1**	**-13**	**9**	**-4**	**-3**	**-13**	**4**	**-4**	**8**	**12**		**14**	
All Individuals on Roll at End of Month		**273**	**282**	**283**	**270**	**279**	**275**	**272**	**259**	**263**	**259**	**267**	**279**	**272**		
a. Present on Unit		267	275	277	259	275	270	270	255	259	254	261	273	266		
b. On AL		5	5	4	10	4	5	2	4	4	4	5	4	5		
c. On UL		1	2	2	1	0	0	0	0	0	1	1	2	1		
All Individuals on Roll: Daily Average during Month*		**271**	**278**	**282**	**276**	**273**	**278**	**273**	**265**	**262**	**259**	**262**	**267**	**271**		**Figure 3**
a. Present on Unit		**267**	**271**	**276**	**270**	**266**	**272**	**267**	**260**	**258**	**255**	**258**	**264**	**266**		
b. On AL		2	5	4	5	7	6	6	5	3	3	3	2	**4**		
c. On UL		2	2	2	1	0	0	0	0	1	0	1	1	**0**		
Patient Days**		**8284**	**8132**	**8568**	**8358**	**7988**	**8430**	**8024**	**8059**	**8010**	**7152**	**8011**	**7918**	**8078**	**96934**	
Inter-Unit Transfers during Month		**7**	**6**	**3**	**5**	**10**	**7**	**11**	**7**	**8**	**3**	**17**	**17**	**8**	**101**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	18	29	17	21	24	29	17	9	24	23	12	10	**19**	**233**	
	Non-Emer	34	46	43	16	33	16	24	30	23	16	22	32	**28**	**335**	
	Total	**52**	**75**	**60**	**37**	**57**	**45**	**41**	**39**	**47**	**39**	**34**	**42**	**47**	**568**	
Non-Medical Leaves Initiated during Month		**145**	**142**	**126**	**95**	**103**	**95**	**104**	**96**	**85**	**85**	**70**	**89**	**103**	**1235**	
UL Initiated during Month		**2**	**2**	**3**	**1**	**1**	**4**	**2**	**3**	**1**	**2**	**4**	**2**	**2**	**27**	
Total Unique Patients Served during Month		**298**	**306**	**316**	**309**	**302**	**310**	**306**	**297**	**298**	**298**	**294**	**310**	**304**		
30 Day Readmission * **	Civil	2	0	0	1	2	0	2	2	3	0	2		**1**	**14**	
	Forensic	0	0	1	0	0	1	0	0	0	1	1		**0**	**4**	
	Total	**2**	**0**	**1**	**1**	**2**	**1**	**2**	**2**	**3**	**1**	**3**		**2**	**18**	

* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

*** *Number of patients returning within 30 days of discharges that occurred during month.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar *Updated as of 05/15/13*

Category		May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	Monthly Average	NPR* (Sep-11)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	16.7%	0.0%	0.0%	4.8%	22.2%	0.0%	10.0%	12.5%	14.3%	0.0%	9.5%		8.0%		Figure 5
	Forensic	0.0%	0.0%	6.3%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	6.7%	7.1%		2.1%		
	Combined	7.4%	0.0%	3.0%	2.6%	8.0%	2.9%	5.1%	5.3%	8.6%	3.1%	8.6%		5.0%	6.9%	
Number of Unusual Incidents		177	157	165	158	175	159	182	171	198	216	235	232	185		Figure 6
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 7
	High	29	35	30	16	13	24	26	18	26	17	19	15	22		
	Medium	67	51	28	40	54	58	63	59	60	87	106	89	64		
	Low	81	71	107	102	108	77	93	94	112	112	110	128	100		
Patient Unusual Incident Rate		19.7	18.9	17.7	18.1	20.2	17.0	21.8	18.7	21.8	28.1	27.8	26.9	21.3		Figure 8
Selected Types of Incidents	Physical Assault	40	34	40	35	40	32	39	37	31	26	32	35	35		Figure 9
	Psych Emergency	19	6	5	7	7	13	15	17	15	13	9	15	12		
	Fall	20	21	25	20	22	9	15	21	24	17	16	16	19		
	Injury	21	26	33	34	25	22	32	29	30	24	20	22	27		
Physical Assaults by Severity	High	10	6	8	3	2	6	8	4	4	1	3	2	5		Figure 10
	Medium	9	17	4	14	7	11	13	15	12	10	14	10	11		
	Low	21	11	28	18	31	15	18	18	15	15	15	23	19		
Patient Injury Rate***		0.36	0.49	0.00	0.48	0.50	0.47	0.25	0.12	0.12	0.00	0.00	0.00	0.24	0.34	Figure 11
Patients with Major Injuries***		3	4	0	4	4	4	2	1	1	0	0	0	2		
Total Patients Injured***		16	21	21	31	23	15	22	24	20	9	12	12	19		
Total Staff Injured***		10	9	19	7	4	11	11	8	11	15	12	10	11		Figure 12
Elopement Rate		0.24	0.25	0.35	0.12	0.13	0.47	0.25	0.37	0.12	0.28	0.50	0.25	0.39	0.12	Figure 13
Medication Variance Rate		1.09	1.11	0.23	1.08	1.00	1.30	1.50	0.50	1.87	6.01	3.50	2.53	1.75		Figure 14
Adverse Drug Reaction Rate		1.21	1.35	0.70	1.20	0.63	1.19	1.37	0.99	1.75	1.54	1.87	1.52	1.27		Figure 15
Missing Med-Admin Documentation		0.29%	0.34%	0.40%	0.27%	0.44%	0.45%	0.36%	0.32%	0.34%	0.37%	0.34%	0.32%	0.35%		Figure 16
Percent of Patients Restrained		0.0%	0.3%	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.1%	5.7%	Figure 18
Percent of Patients Secluded		1.3%	0.7%	0.3%	0.0%	0.0%	0.3%	0.7%	0.7%	1.3%	0.7%	0.3%	1.9%	0.7%	2.4%	
Restraint Hours Rate		0.000	0.005	0.001	0.010	0.000	0.000	0.000	0.002	0.000	0.000	0.000	0.000	0.002	0.65	Figure 19
Seclusion Hours Rate		0.031	0.057	0.005	0.000	0.000	0.038	0.016	0.049	0.043	0.042	0.005	0.054	0.028	0.55	

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2012, Published in January 2013.*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

**** *As of September 2012, we are temporarily removing the emergency involuntary medication administration data from PRISM because we discovered a technical glitch in Avatar that made this data inaccurate. A fix is under way and this indicator will be reported again as reliable data becomes available.*

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar

Updated as of 05/15/13

Category		May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	Monthly Average	Total (12mths)	NPR* (Sep-11)
Total Unusual Incidents**		**177**	**157**	**165**	**158**	**175**	**159**	**182**	**171**	**198**	**216**	**235**	**232**	**185**	**2225**	
Total Major Unusual Incidents		**120**	**98**	**85**	**68**	**70**	**97**	**121**	**128**	**129**	**114**	**101**	**116**	**104**	**1247**	
Patient Involved UI Only**		**163**	**154**	**152**	**151**	**161**	**143**	**175**	**151**	**175**	**201**	**223**	**213**	**172**	**2062**	
	Patient UI Rate	***19.7***	***18.9***	***17.7***	***18.1***	***20.2***	***17.0***	***21.8***	***18.7***	***21.8***	***28.1***	***27.8***	***26.9***	***21.3***		
Unique Patients Involved in UI**		**116**	**105**	**95**	**97**	**108**	**109**	**107**	**95**	**110**	**117**	**117**	**106**	**107**	**1282**	
Selected Types of Incidents	**Physical Assault**	40	34	40	35	40	32	39	37	31	26	32	35	**35**	**421**	
	Psych Emergency	19	6	5	7	7	13	15	17	15	13	9	15	**12**	**141**	
	Fall	20	21	25	20	22	9	15	21	24	17	16	16	**19**	**226**	
	Injury	21	26	33	34	25	22	32	29	30	24	20	22	**27**	**318**	
UI by Severity	**Catastrophe**	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	
	High	29	35	30	16	13	24	26	18	26	17	19	15	**22**	**268**	
	Medium	67	51	28	40	54	58	63	59	60	87	106	89	**64**	**762**	
	Low	81	71	107	102	108	77	93	94	112	112	110	128	**100**	**1195**	
Physical Assaults by Severity	**High**	10	6	8	3	2	6	8	4	4	1	3	2	**5**	**57**	
	Medium	9	17	4	14	7	11	13	15	12	10	14	10	**11**	**136**	
	Low	21	11	28	18	31	15	18	18	15	15	15	23	**19**	**228**	
Total Patients Injured***		16	21	21	31	23	15	22	24	20	9	12	12	**19**	**226**	
	Patients with Major Injuries***	**3**	**4**	**0**	**4**	**4**	**4**	**2**	**1**	**1**	**0**	**0**	**0**	**2**	**23**	
	Patient Injury Rate*	***0.36***	***0.49***	***0.00***	***0.48***	***0.50***	***0.47***	***0.25***	***0.12***	***0.12***	***0.00***	***0.00***	***0.00***	***0.24***		***0.34***
Total Staff Injured**		**10**	**9**	**19**	**7**	**4**	**11**	**11**	**8**	**11**	**15**	**12**	**10**	**11**		
Total UL Incident Reports		3	4	3	4	3	3	2	5	4	2	3	2	**3**	**38**	
Total ULs Documented in Avatar		2	2	3	1	1	4	2	3	1	2	4	2	**2**		
	Elopement Rate	***0.24***	***0.25***	***0.35***	***0.12***	***0.13***	***0.47***	***0.25***	***0.37***	***0.12***	***0.28***	***0.50***	***0.25***	***0.39***		***0.12***
Med Variance (MV) Reports**		9	9	2	9	8	11	12	4	15	43	28	20	**14**	**170**	
	MV Rate	***1.09***	***1.11***	***0.23***	***1.08***	***1.00***	***1.30***	***1.50***	***0.50***	***1.87***	***6.01***	***3.50***	***2.53***	***1.75***		
Adverse Drug Reactions Reports		10	11	6	10	5	10	11	8	14	11	15	12	**10**	**123**	
	ADR Rate	***1.21***	***1.35***	***0.70***	***1.20***	***0.63***	***1.19***	***1.37***	***0.99***	***1.75***	***1.54***	***1.87***	***1.52***	***1.27***		
Total Med Administrations Scheduled		108557	105239	108563	107540	104812	112293	107901	111670	110726	97488	108150	103057		**1285996**	
Total Missing Documentations		311	354	433	290	456	505	393	356	375	356	370	326		**4525**	
	Percent of Missing Documentation	***0.29%***	***0.34%***	***0.40%***	***0.27%***	***0.44%***	***0.45%***	***0.36%***	***0.32%***	***0.34%***	***0.37%***	***0.34%***	***0.32%***		***0.35%***	
Total STAT Orders		81	51	82	38	54	64	61	144	55	34	68	138	**73**		**Figure 17**
Total STAT Events****					22	28	35	35	77	30	23	38	71	**40**		
Total Individuals Involved >=1 STAT					14	24	16	21	21	28	10	16	23	**19**		
Total Patients with >=3 STAT Events					**3**	**0**	**3**	**2**	**5**	**4**	**2**	**6**	**6**	**3**		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2012, Published in January 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 15 minute timeframe are comsidered to belong to one STAT event.*

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours) *Updated as of 05/15/13*

Category	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	Monthly Average	Total (12mths)	NPR* (Sep-11)
Number of Restraint Events	0	1	2	1	0	0	0	1	0	0	0	0	0.4	5	
Number of Unique Patients Restrained	0	1	2	1	0	0	0	1	0	0	0	0	0.4		
Percentage of Patients Restrained	*0.0%*	*0.3%*	*0.6%*	*0.3%*	*0.0%*	*0.0%*	*0.0%*	*0.3%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.1%*		*5.7%*
Total Restraint Hours (h:mm)	0:00	1:00	0:13	2:00	0:00	0:00	0:00	0:20	0:00	0:00	0:00	0:00	0:17	3:33	
Restraint Hours Rate	*0.000*	*0.005*	*0.001*	*0.010*	*0.000*	*0.000*	*0.000*	*0.002*	*0.000*	*0.000*	*0.000*	*0.000*	*0.002*		*0.65*
Number of Seclusion Events	6	3	1	0	0	5	2	5	7	5	1	10	3.8	45	
Number of Unique Patients Secluded	4	2	1	0	0	1	2	2	4	2	1	6	2.1		
Percentage of Patients Secluded	*1.3%*	*0.7%*	*0.3%*	*0.0%*	*0.0%*	*0.3%*	*0.7%*	*0.7%*	*1.3%*	*0.7%*	*0.3%*	*1.9%*	*0.7%*		*2.4%*
Total Seclusion Hours (h:mm)	6:08	11:10	1:00	0:00	0:00	7:40	3:10	9:32	8:12	7:13	1:00	10:18	5:26	65:23	
Seclusion Hours Rate	*0.031*	*0.057*	*0.005*	*0.000*	*0.000*	*0.038*	*0.016*	*0.049*	*0.043*	*0.042*	*0.005*	*0.054*	*0.028*		*0.55*

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2012, Published in January 2013.*

Performance Related Information for Staff & Managers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 05/15/13

Category		May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		**177**	**157**	**165**	**158**	**175**	**159**	**182**	**171**	**198**	**216**	**235**	**232**	**185**	**2225**	
Total Major Incidents*		***120***	***98***	***85***	***68***	***70***	***97***	***121***	***128***	***129***	***114***	***101***	***116***	***104***	***1247***	***100%***
Major Incident Location	**1A**	17	12	4	8	2	11	4	7	7	4	9	5	**8**	**90**	**7%**
	1B	7	10	5	6	6	10	13	10	13	16	6	10	**9**	**112**	**9%**
	1C	12	5	8	6	5	8	9	11	17	6	8	13	**9**	**108**	**9%**
	1D	11	8	9	2	6	2	13	14	17	17	14	16	**11**	**129**	**10%**
	1E	11	18	10	9	7	15	8	18	15	10	20	32	**14**	**173**	**14%**
	1F	14	11	17	4	2	7	17	12	12	13	12	8	**11**	**129**	**10%**
	1G	7	8	9	8	19	12	20	9	7	4	1	5	**9**	**109**	**9%**
	2A	2	0	3	1	4	2	3	1	5	0	1	1	**2**	**23**	**2%**
	2B	1	1	1	3	0	1	7	8	2	1	1	4	**3**	**30**	**2%**
	2C	12	5	2	2	3	9	4	12	6	8	5	3	**6**	**71**	**6%**
	2D	7	10	9	7	3	6	8	10	7	10	2	7	**7**	**86**	**7%**
	TLC	11	4	6	8	4	6	4	9	8	15	14	7	**8**	**96**	**8%**
	Other	8	6	2	4	9	8	11	7	13	10	8	5	**8**	**91**	**7%**
Total Physical Assault Incidents		***40***	***34***	***40***	***35***	***40***	***32***	***39***	***37***	***31***	***26***	***32***	***35***	***35***	***421***	***100%***
Assault Incident Location	**1A**	7	4	2	4	4	5	1	2	1	1	2	2	**3**	**35**	**8%**
	1B	1	0	3	3	4	1	0	2	0	0	0	2	**1**	**16**	**4%**
	1C	0	1	2	1	1	2	4	1	3	1	1	5	**2**	**22**	**5%**
	1D	4	3	4	2	3	1	9	6	10	6	9	7	**5**	**64**	**15%**
	1E	5	7	8	5	3	4	2	8	6	2	8	4	**5**	**62**	**15%**
	1F	10	4	10	2	2	5	7	2	0	3	3	1	**4**	**49**	**12%**
	1G	2	4	4	6	15	4	6	2	2	0	1	1	**4**	**47**	**11%**
	2A	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0%**
	2B	0	0	1	1	0	0	2	3	0	1	0	1	**1**	**9**	**2%**
	2C	2	3	1	1	0	2	0	2	3	0	1	1	**1**	**16**	**4%**
	2D	4	8	2	7	3	5	5	8	4	4	1	6	**5**	**57**	**14%**
	TLC	3	0	2	3	5	2	2	1	2	8	6	4	**3**	**38**	**9%**
	Other	2	0	1	0	0	1	1	0	0	0	0	1	**1**	**6**	**1%**

Performance Related Information for Staff & Managers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 05/15/13

Category		May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	Monthly Average	Total (12mths)	Percent
Total Fall Incidents		***20***	***21***	***25***	***20***	***22***	***9***	***15***	***21***	***24***	***17***	***16***	***16***	***19***	***226***	***100%***
Fall Incident Location	1A	8	9	3	4	3	1	3	4	3	0	3	1	**4**	**42**	**19%**
	1B	1	4	2	5	3	2	4	6	5	7	4	2	**4**	**45**	**20%**
	1C	0	0	3	1	0	1	1	1	1	1	0	1	**1**	**10**	**4%**
	1D	0	0	4	0	0	1	1	1	0	2	1	3	**1**	**13**	**6%**
	1E	3	5	3	1	2	0	1	1	1	0	2	1	**2**	**20**	**9%**
	1F	0	0	0	0	0	0	1	0	5	0	0	0	**1**	**6**	**3%**
	1G	1	0	2	3	8	1	1	0	0	0	0	2	**2**	**18**	**8%**
	2A	0	0	1	0	0	0	2	1	2	0	0	0	**1**	**6**	**3%**
	2B	0	0	0	1	1	0	0	4	0	1	0	1	**1**	**8**	**4%**
	2C	3	0	0	0	2	1	0	1	0	2	0	0	**1**	**9**	**4%**
	2D	0	2	6	3	1	0	0	1	1	1	0	0	**1**	**15**	**7%**
	TLC	3	1	0	2	0	0	1	0	2	2	5	3	**2**	**19**	**8%**
	Other	1	0	1	0	2	2	0	1	4	1	1	2	**1**	**15**	**7%**
Total Injury Incidents		***21***	***26***	***33***	***34***	***25***	***22***	***32***	***29***	***30***	***24***	***20***	***22***	***27***	***318***	***100%***
Injury Incident Location	1A	3	5	1	4	2	4	0	2	2	0	1	1	**2**	**25**	**8%**
	1B	1	2	4	3	1	2	3	3	0	4	2	2	**2**	**27**	**8%**
	1C	0	0	3	1	0	2	2	1	1	0	0	1	**1**	**11**	**3%**
	1D	3	3	6	1	0	1	6	6	8	8	6	4	**4**	**52**	**16%**
	1E	2	3	2	4	3	2	1	2	6	2	4	4	**3**	**35**	**11%**
	1F	4	2	4	1	1	2	8	2	0	2	1	1	**2**	**28**	**9%**
	1G	1	3	2	5	9	3	4	2	3	0	1	2	**3**	**35**	**11%**
	2A	0	0	0	0	0	0	1	0	1	0	0	0	**0**	**2**	**1%**
	2B	0	0	0	1	0	0	0	2	0	1	0	1	**0**	**5**	**2%**
	2C	0	1	4	1	2	1	3	2	0	1	1	0	**1**	**16**	**5%**
	2D	3	5	4	7	2	1	2	3	3	0	0	1	**3**	**31**	**10%**
	TLC	2	0	2	5	2	2	2	2	1	3	3	2	**2**	**26**	**8%**
	Other	2	2	1	1	3	2	0	2	5	3	1	3	**2**	**25**	**8%**

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 05/15/13*

Category	Sub-group	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**273**	**282**	**283**	**270**	**279**	**275**	**272**	**259**	**263**	**259**	**267**	**279**	**272**	
Gender	Female	71	73	70	64	71	74	72	70	71	71	77	80	**72**	**26.5%**
	Male	202	209	213	206	208	201	200	189	192	188	190	199	**200**	**73.5%**
Age	***Median Age (Years)***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***56 yrs***	***55 yrs***	***56 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	
	<30 years old	20	23	23	22	25	23	23	17	22	15	15	19	**21**	**7.6%**
	>=30 and <40 years old	36	37	33	29	28	27	27	27	26	26	31	31	**30**	**11.0%**
	>=40 and <50 years old	42	45	46	43	43	45	37	42	40	42	45	48	**43**	**15.9%**
	>=50 and <60 years old	93	92	94	89	91	88	97	84	88	90	89	89	**90**	**33.2%**
	>=60 years old	82	85	87	87	92	92	88	89	87	86	87	92	**88**	**32.3%**
Legal Status of Individuals on Roll at End of Month	Emergency	17	20	21	16	22	21	19	21	20	19	22	29	**21**	**7.6%**
	Inpatient Commitment	25	26	27	26	24	23	23	21	21	21	23	21	**23**	**8.6%**
	Outpatient Commitment	28	25	20	20	21	23	21	24	23	26	23	24	**23**	**8.5%**
	Voluntary	42	41	43	42	43	46	50	46	48	46	44	45	**45**	**16.4%**
	Civil Sub-total	***112***	***112***	***111***	***104***	***110***	***113***	***113***	***112***	***112***	***112***	***112***	***119***	***112***	***41.2%***
	DC Exam	49	57	59	56	59	55	50	39	44	38	48	54	**51**	**18.6%**
	Mentally Incompetent	7	8	8	6	5	3	3	3	5	5	4	1	**5**	**1.8%**
	NGBRI - DC	89	91	92	91	92	91	93	92	90	92	89	90	**91**	**33.5%**
	NGBRI - US	10	10	9	9	9	9	9	9	8	8	10	10	**9**	**3.4%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	3	1	1	1	1	1	1	1	1	1	1	2	**1**	**0.5%**
	Sexual Psychopath (Miller Ac	2	2	2	2	2	2	2	2	2	2	2	2	**2**	**0.7%**
	Forensic Sub-total	***161***	***170***	***172***	***166***	***169***	***162***	***159***	***147***	***151***	***147***	***155***	***160***	***160***	***58.8%***
Length of Stay	***Median LOS (Days)***	***1004 d***	***922 d***	***890 d***	***1063 d***	***946 d***	***1027 d***	***1010 d***	***1188 d***	***1074 d***	***1097 d***	***1068 d***	***830 d***	***1010 d***	
	Average LOS (Days)	***3047 d***	***2971 d***	***2976 d***	***3116 d***	***3030 d***	***3093 d***	***3103 d***	***3248 d***	***3152 d***	***3181 d***	***3093 d***	***2973 d***	***3082 d***	
	<30 Days	30	32	32	20	32	27	32	24	37	29	33	41	**31**	**11.3%**
	>=30 ~ <365 Days	68	76	74	77	74	74	69	64	62	69	74	80	**72**	**26.4%**
	>= 1 Year & < 2 Years	24	21	23	20	21	22	21	20	17	18	15	13	**20**	**7.2%**
	>= 2 Years & < 5 Years	44	46	47	46	46	43	43	45	42	39	42	42	**44**	**16.1%**
	>= 5 Years & < 20 Years	62	62	62	61	60	62	61	61	61	60	59	59	**61**	**22.4%**
	>= 20 Years	45	45	45	46	46	47	46	45	44	44	44	44	**45**	**16.6%**

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*