# Government of the District of Columbia
# Department of Behavioral Health (DBH)

**Saint Elizabeths** — SHINING THE LIGHT SINCE 1855

## PRISM
### Performance Related Information for Staff and Managers

## November 2018

**Data & Performance Management (DPM)**

## Table of Contents

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**Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1 - 5)**

- The total number of Admissions to SEH was 30; a decrease of 13 from last month (43).
- The total number of Discharges from SEH substantially increased by 10 (31 to 41).  Pre-trial discharges also increased by 6 (24 to 30) and Civil discharges increased by 2 (6 to 8).
- The Average Daily Census increased from 269 to 274.
- Inter-Unit Transfers decreased by 9 (from 21 to 12).
- There were no reported 30-day readmissions for this month, November.

## 1. Admissions to SEH
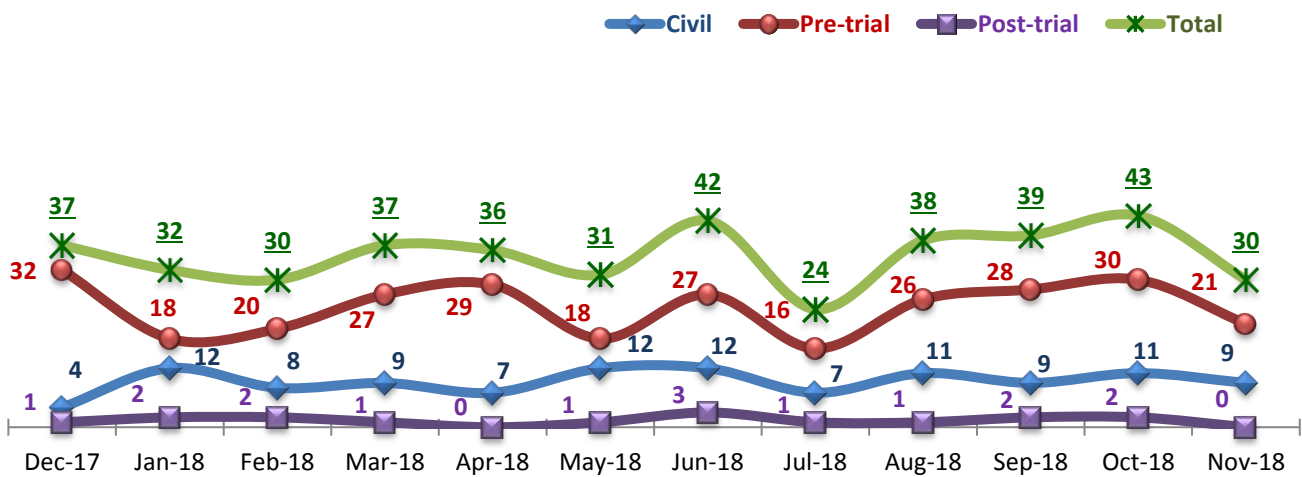


*\* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.*

## 2. Discharges from SEH
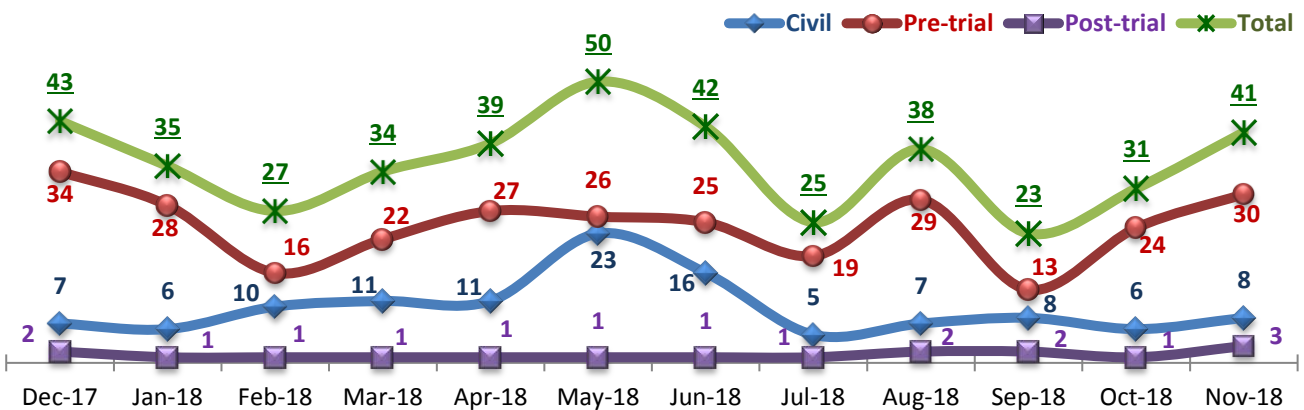


*\* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.*

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## 3. Average Daily Census

■ **Present on Unit**　　■ **On Authorized Leave**　　■ **On Unauthorized Leave**　　□ **Total on Roll**

| Month | Total on Roll | Present on Unit |
|---|---|---|
| Dec-17 | 273 | 270 |
| Jan-18 | 268 | 265 |
| Feb-18 | 270 | 269 |
| Mar-18 | 272 | 270 |
| Apr-18 | 272 | 270 |
| May-18 | 260 | 257 |
| Jun-18 | 248 | 246 |
| Jul-18 | 256 | 253 |
| Aug-18 | 245 | 243 |
| Sep-18 | 256 | 254 |
| Oct-18 | 269 | 267 |
| Nov-18 | 274 | 270 |
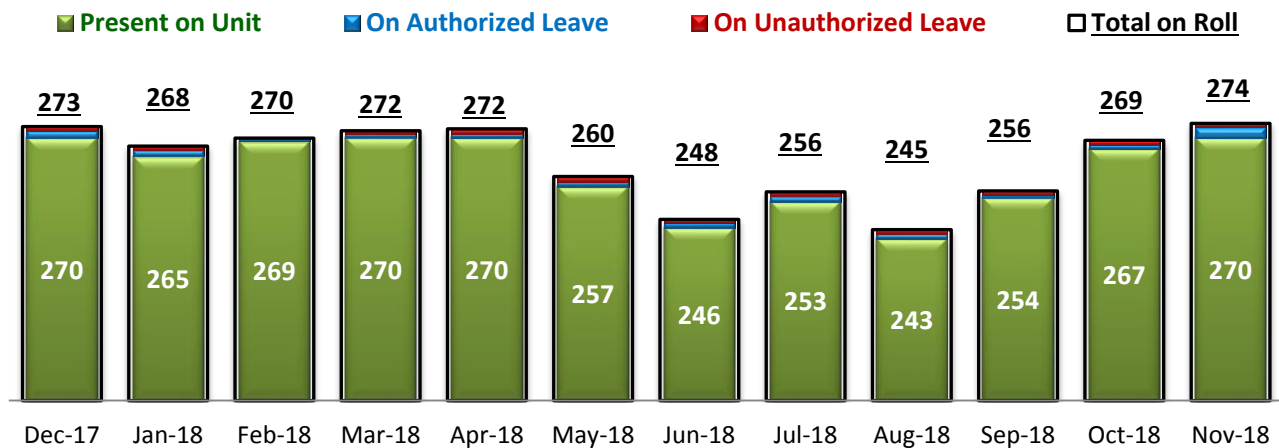
*\* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.*

## 4. Transfers

■ **Inter-unit Transfers**　　■ **Transfers to Outside Medical Facilities (Emergency Medical Leaves)**

| Month | Inter-unit Transfers | Transfers to Outside Medical Facilities |
|---|---|---|
| Dec-17 | 17 | 7 |
| Jan-18 | 17 | 8 |
| Feb-18 | 20 | 9 |
| Mar-18 | 18 | 9 |
| Apr-18 | 23 | 8 |
| May-18 | 18 | 10 |
| Jun-18 | 9 | 7 |
| Jul-18 | 19 | 11 |
| Aug-18 | 10 | 13 |
| Sep-18 | 11 | 4 |
| Oct-18 | 21 | 10 |
| Nov-18 | 12 | 13 |
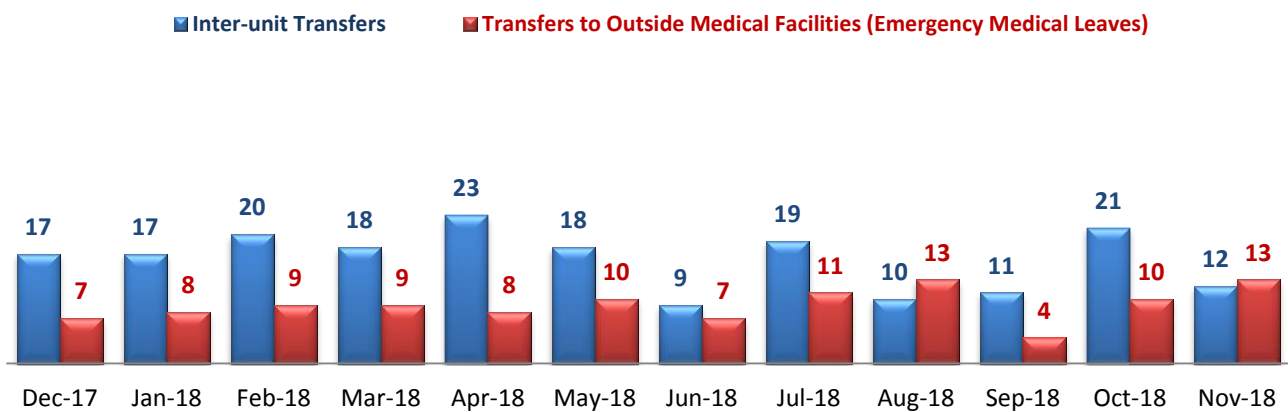
*\* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.*

## 5. 30-Day Readmission Rate

**NPR=6.9%**

| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Civil | 0.0% | 16.7% | 0.0% | 0.0% | 27.3% | 4.3% | 0.0% | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% |
| Pre-trial | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 3.4% | 0.0% | 4.2% | 0.0% |
| Post-trial | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Combined | 0.0% | 2.9% | 0.0% | 0.0% | 7.7% | 2.0% | 0.0% | 0.0% | 2.6% | 4.3% | 3.2% | 0.0% |
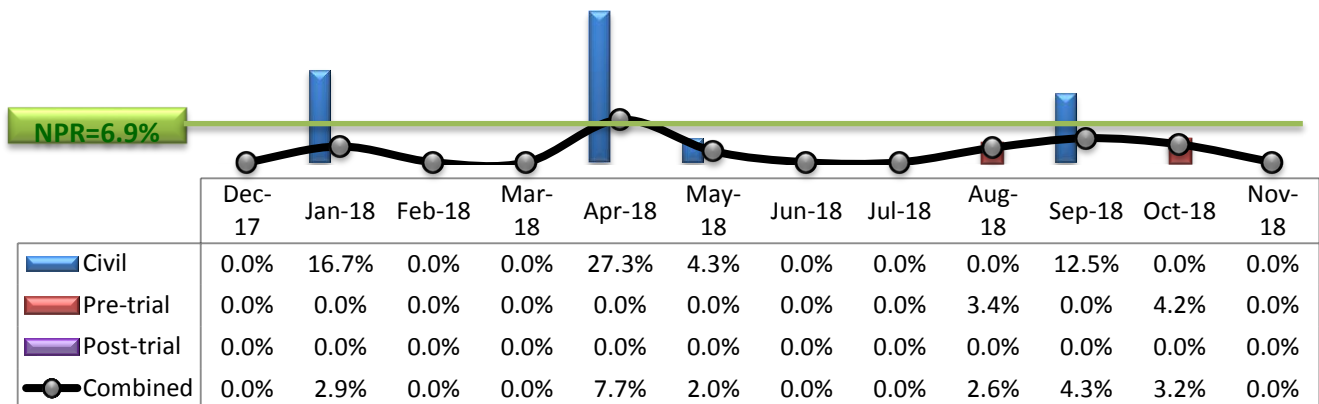
*\* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.*

*\*\* The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.*

**Key Trends: Unusual Incidents (6 - 17)**

- Risk Management received 210 Unusual Incident (UI) reports in November, a slight decrease from October (231).
- For Unusual Incidents by Severity, there were decreases for all groups: Low group (111 to 103), the Medium group (64 to 61), and the High group (53 to 44).
- The total number of incidents by type included: Decreases for all types - Physical Assault (58 to 49); Psychiatric Emergencies (77 to 71); Falls (28 to 17); Aggressive Behavior (93 to 85); and Injuries (25 to 23).
- Staff Injuries increased by 1 (7 to 8), while Patient Injuries decreased (from 18 to 16).
- The percent of patients secluded decreased (6.8% to 5.5%), as well as patients restrained (15.3% to 10.1%).

## 6. Unusual Incidents

Total Number of UIs     Major Incidents Only
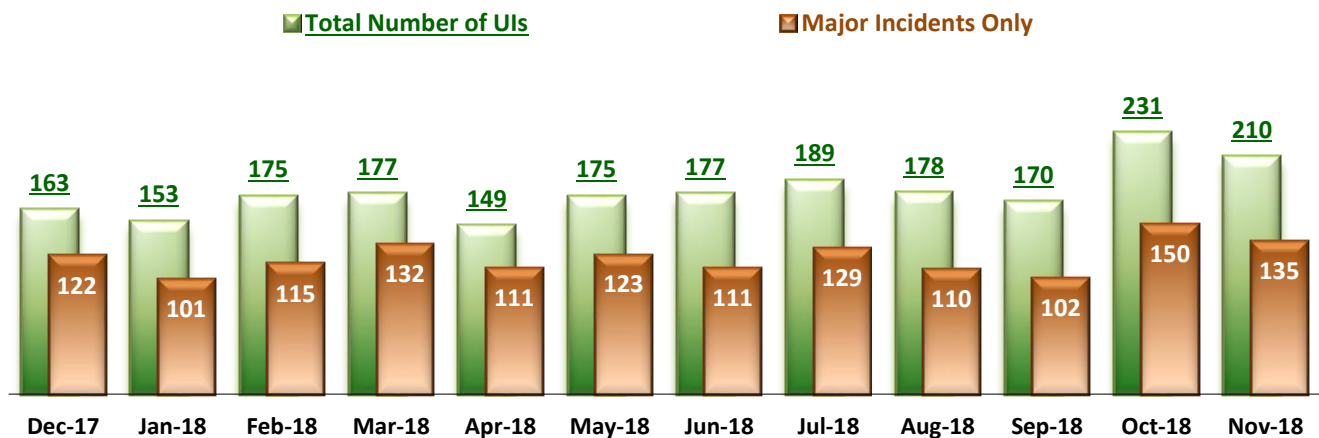


## 7. Patient-Involved Unusual Incidents
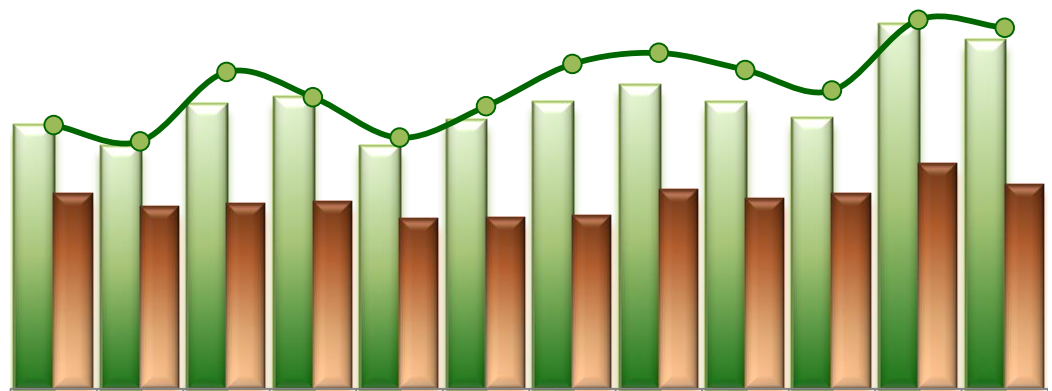


|  | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| # of Patient-Involved UIs | 152 | 140 | 164 | 168 | 140 | 155 | 165 | 175 | 165 | 156 | 210 | 201 |
| # of Unique Patients in UI | 113 | 105 | 107 | 108 | 98 | 99 | 100 | 115 | 110 | 113 | 130 | 118 |
| Patient UI Rate | 18.1 | 17.0 | 21.8 | 20.1 | 17.3 | 19.4 | 22.3 | 23.1 | 21.9 | 20.5 | 25.4 | 24.8 |

*\* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.*

## 8. Admissions vs. Patient UI Rate
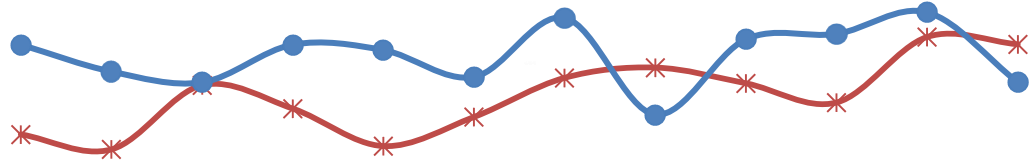


| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Patient UI Rate | 18.1 | 17.0 | 21.8 | 20.1 | 17.3 | 19.4 | 22.3 | 23.1 | 21.9 | 20.5 | 25.4 | 24.8 |
| Admission | 37 | 32 | 30 | 37 | 36 | 31 | 42 | 24 | 38 | 39 | 43 | 30 |

## 9. Unusual Incidents by Severity
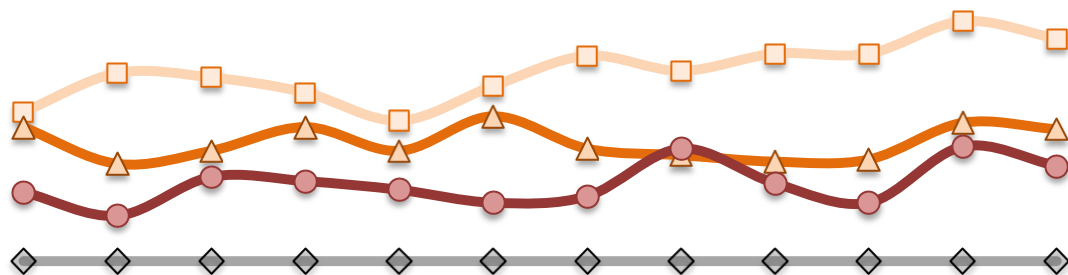


| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1) Low | 69 | 87 | 85 | 78 | 65 | 81 | 95 | 88 | 96 | 96 | 111 | 103 |
| 2) Medium | 62 | 45 | 51 | 62 | 51 | 67 | 52 | 49 | 46 | 47 | 64 | 61 |
| 3) High | 32 | 21 | 39 | 37 | 33 | 27 | 30 | 52 | 36 | 27 | 53 | 44 |
| 4) Catstrp | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total UI | 163 | 153 | 175 | 177 | 149 | 175 | 177 | 189 | 178 | 170 | 231 | 210 |

## 10.    Selected Types of Incidents
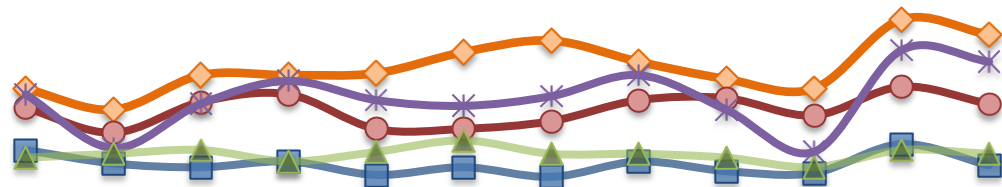


| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Aggressive Behavior | 57 | 46 | 64 | 64 | 65 | 76 | 82 | 71 | 62 | 57 | 93 | 85 |
| Physical Assault | 47 | 34 | 50 | 54 | 36 | 36 | 40 | 51 | 52 | 43 | 58 | 49 |
| Pysch Emerg. | 54 | 26 | 49 | 61 | 51 | 48 | 53 | 64 | 46 | 24 | 77 | 71 |
| Fall | 25 | 18 | 16 | 19 | 12 | 16 | 11 | 19 | 14 | 13 | 28 | 17 |
| Injury | 21 | 23 | 25 | 19 | 24 | 30 | 23 | 23 | 21 | 16 | 25 | 23 |

*\* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.*

## 11. Physical Assaults by Severity

**Severity**



Chart legend: Low, Medium, High

| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Low | 18 | 16 | 18 | 16 | 11 | 12 | 16 | 17 | 24 | 17 | 18 | 18 |
| Medium | 19 | 14 | 15 | 20 | 15 | 15 | 10 | 17 | 15 | 18 | 20 | 14 |
| High | 10 | 4 | 17 | 18 | 10 | 9 | 14 | 17 | 13 | 8 | 19 | 17 |
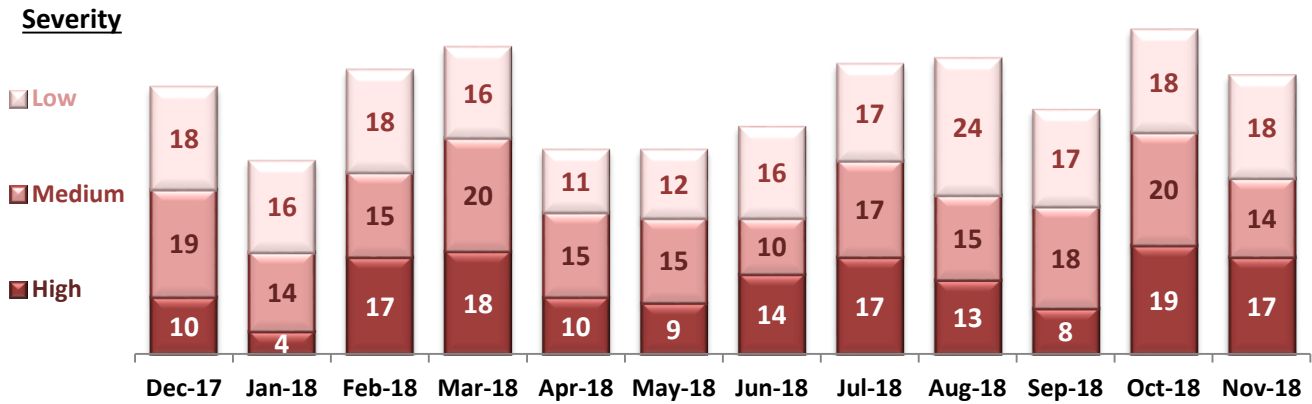
## 12. Patient Injuries



NPR=0.38
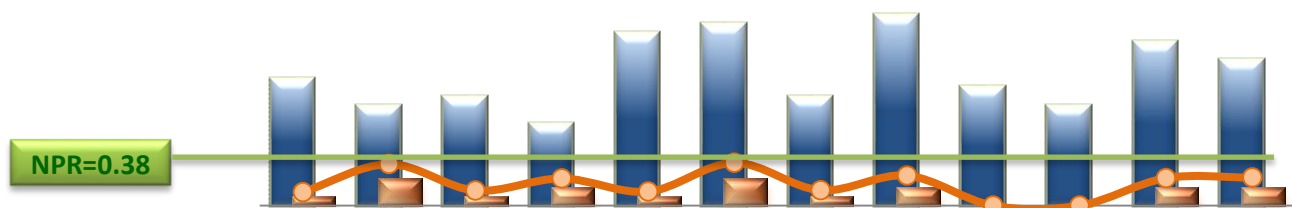
| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Total Pts Injured | 14 | 11 | 12 | 9 | 19 | 20 | 12 | 21 | 13 | 11 | 18 | 16 |
| Major Pt Injuries* | 1 | 3 | 1 | 2 | 1 | 3 | 1 | 2 | 0 | 0 | 2 | 2 |
| Patient Injury Rate | 0.12 | 0.36 | 0.13 | 0.24 | 0.12 | 0.38 | 0.14 | 0.26 | 0.00 | 0.00 | 0.24 | 0.25 |

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

## 13. Staff Injuries
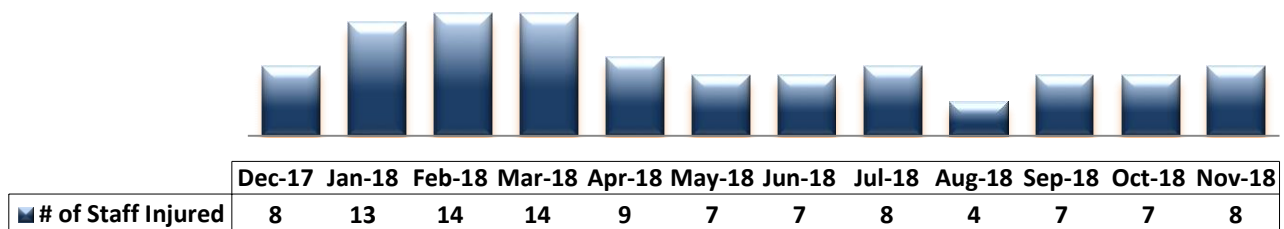


| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| # of Staff Injured | 8 | 13 | 14 | 14 | 9 | 7 | 7 | 8 | 4 | 7 | 7 | 8 |

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.*

## 14. Patient and Staff Falls
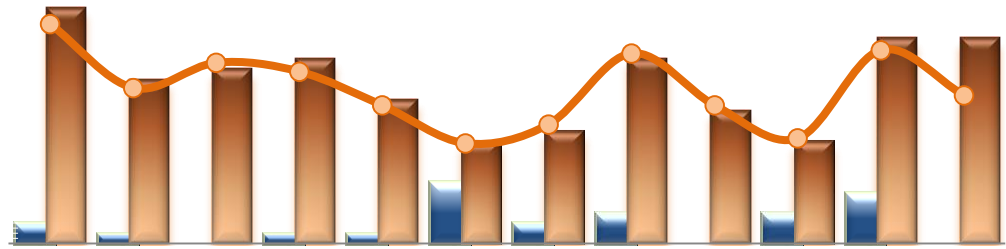


| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Total Staff who Fell | 2 | 1 | 0 | 1 | 1 | 6 | 2 | 3 | 0 | 3 | 5 | 0 |
| Total Patients who Fell | 23 | 16 | 17 | 18 | 14 | 10 | 11 | 18 | 13 | 10 | 20 | 20 |
| Patient Fall Rate | 2.74 | 1.95 | 2.26 | 2.15 | 1.73 | 1.25 | 1.49 | 2.38 | 1.73 | 1.31 | 2.42 | 1.85 |

*\* The patient fall rate is the number of patient falls per every 1000 inpatient days.*

## 15. Percent of Patients Restrained or Secluded



NPR(R)=5.8%

NPR(S)=2.4%
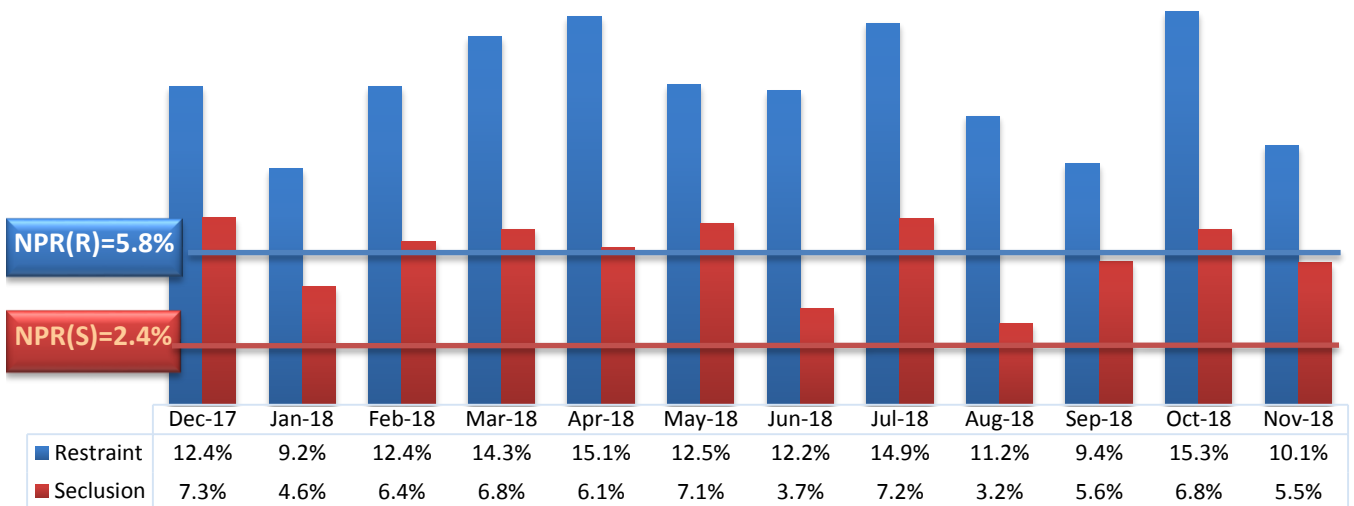
| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Restraint | 12.4% | 9.2% | 12.4% | 14.3% | 15.1% | 12.5% | 12.2% | 14.9% | 11.2% | 9.4% | 15.3% | 10.1% |
| Seclusion | 7.3% | 4.6% | 6.4% | 6.8% | 6.1% | 7.1% | 3.7% | 7.2% | 3.2% | 5.6% | 6.8% | 5.5% |

*Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.*

## 16.    Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.71

NPR(S)=0.44

| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| ■ Restraint | 0.206 | 0.152 | 0.293 | 0.327 | 0.361 | 0.264 | 0.454 | 0.593 | 0.386 | 0.214 | 0.117 | 0.281 |
| ■ Seclusion | 0.324 | 0.132 | 0.318 | 0.233 | 0.171 | 0.194 | 0.166 | 0.099 | 0.049 | 0.141 | 0.197 | 0.185 |
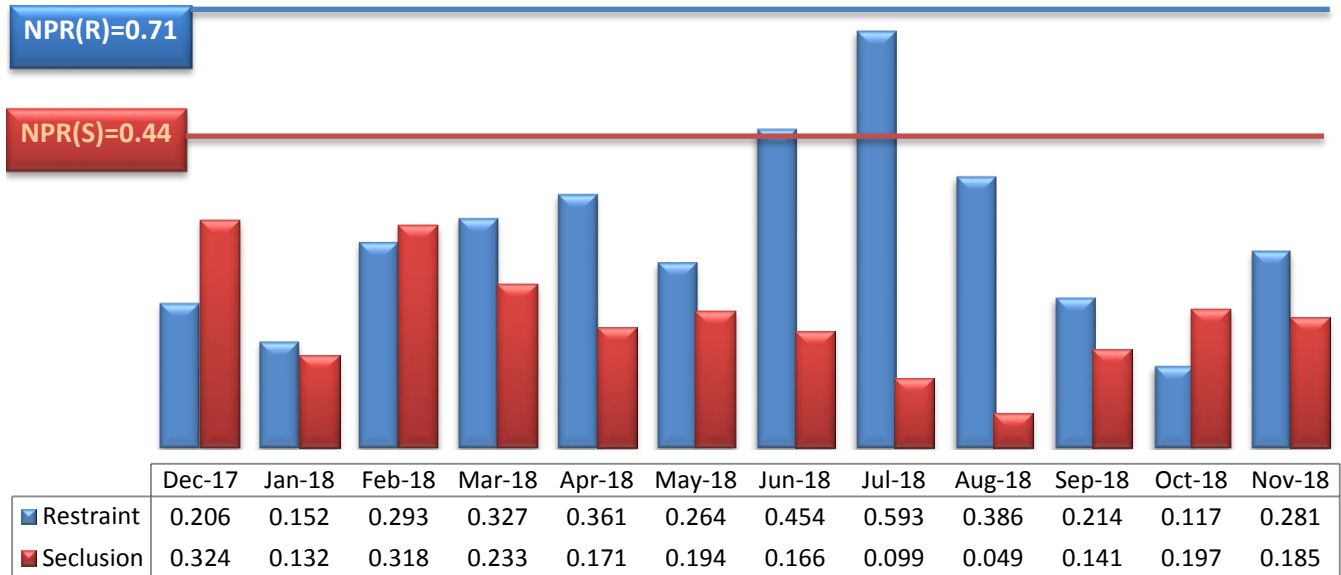
*\* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.*

*\*\* The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.*

## 17.    Elopements

NPR=0.13

| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| ▨ # ofElopments | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 |
| ─○─ Elopment Rate | 0.12 | 0.12 | 0.00 | 0.12 | 0.12 | 0.00 | 0.14 | 0.13 | 0.00 | 0.13 | 0.00 | 0.00 |
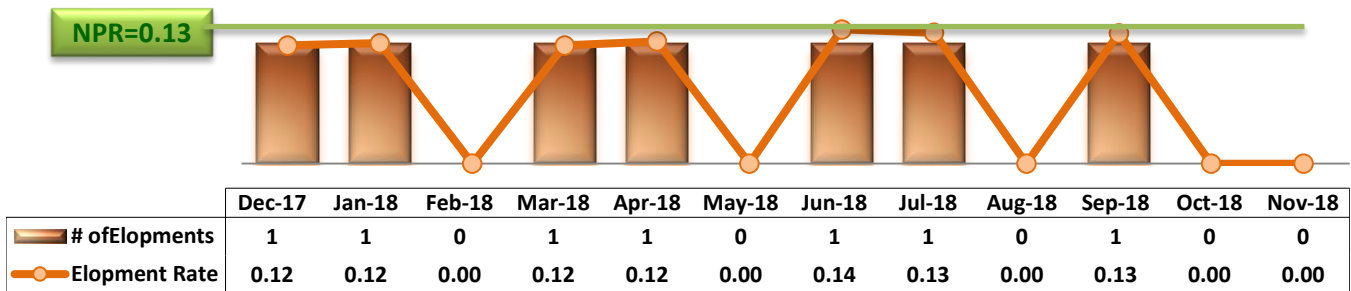
*\* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.*

<div style="border: 2px solid green; background: #e8f5d0;">

**Key Trends: Medication Documentation, MV, ADR, and STAT (18 - 22)**

- The average number of Medication Variance Events (MV) is 4 occurrences per month.
- There were no reported adverse drug reactions for this month, November 2018.
- Percent of Missing Documentation decreased slightly from 0.56% to 0.55%.
- Medication Refusal Rate also decreased slightly from 5.96% to 5.42%.

</div>

## 18. Reported Medication Variance Events



| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| # of MV Events | 5 | 4 | 4 | 1 | 2 | 7 | 1 | 2 | 2 | 6 | 8 | 8 |
| MV Rate | 0.60 | 0.49 | 0.53 | 0.12 | 0.25 | 0.88 | 0.14 | 0.26 | 0.27 | 0.79 | 0.97 | 0.99 |
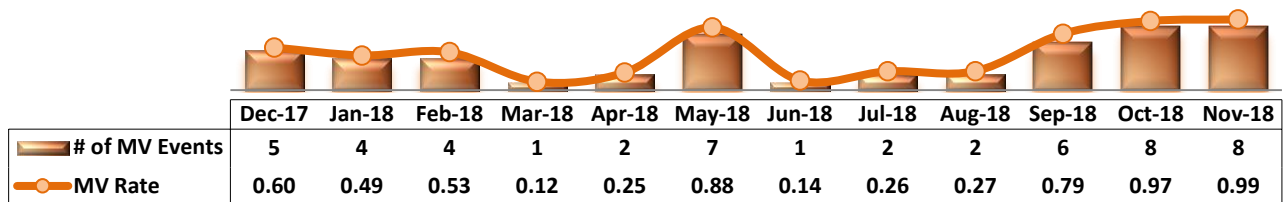
*\* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.*

## 19. Reported Adverse Drug Reactions



| | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| # of ADRs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 |
| ADR Rate | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.13 | 0.13 | 0.00 | 0.00 |
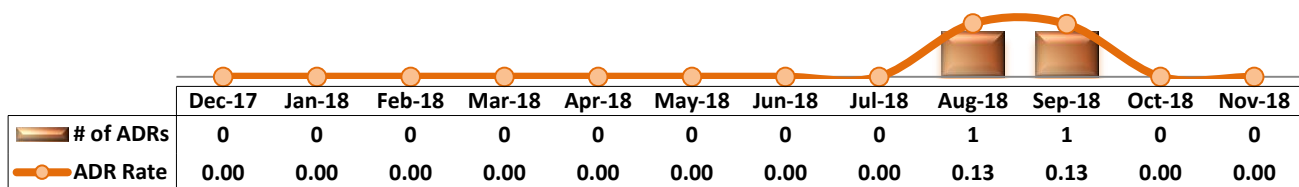
*\* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.*

## 20.   Percent of Missing Documentation on Med-Administration

| Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0.32%  | 0.29%  | 0.34%  | 0.23%  | 0.21%  | 0.24%  | 0.27%  | 0.24%  | 0.28%  | 0.29%  | 0.56%  | 0.55%  |

## 21.   Medication Refusal Rate*

| Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 6.48%  | 5.09%  | 5.62%  | 5.61%  | 5.40%  | 4.63%  | 4.02%  | 4.82%  | 4.62%  | 4.74%  | 5.96%  | 5.42%  |
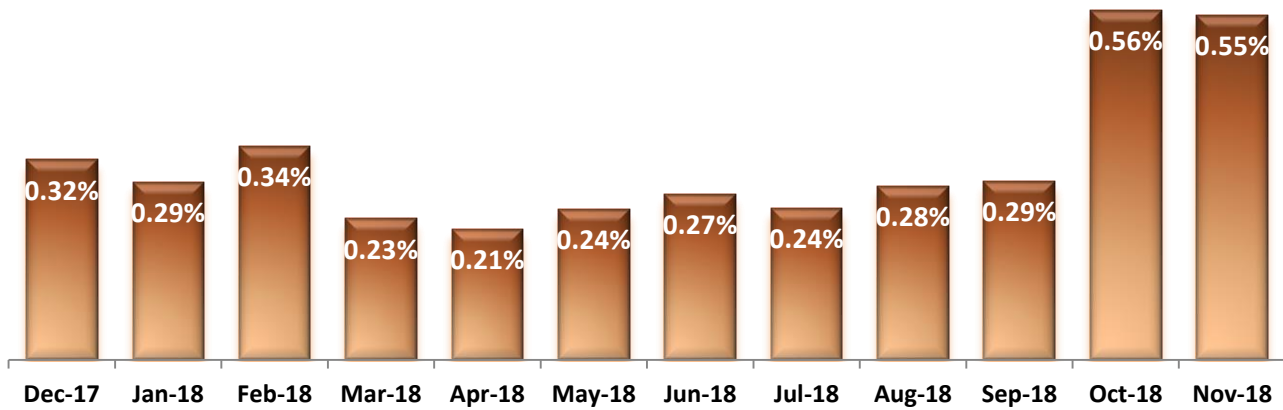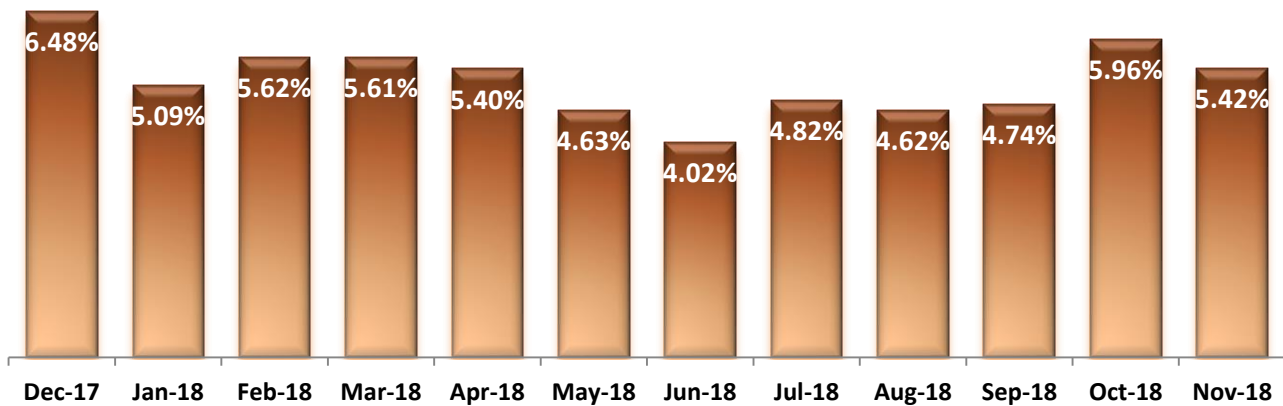
* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

## 22.   Number of STAT Events and Individuals Involved
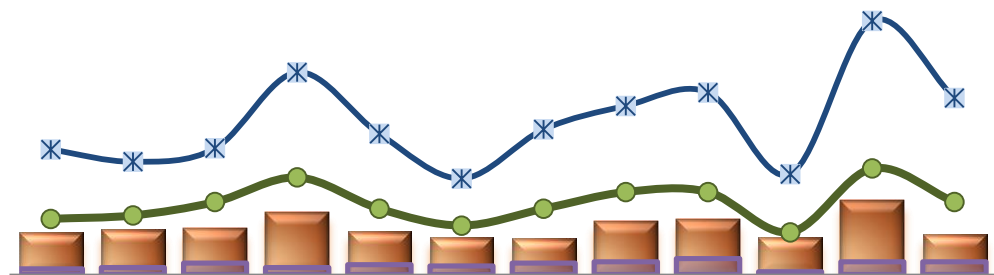
|                          | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 |
|--------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| IICs w/ >=1 STAT         | 29     | 31     | 32     | 43     | 30     | 26     | 25     | 37     | 38     | 26     | 51     | 28     |
| IICs w/ >=3 STAT Events  | 4      | 5      | 8      | 5      | 7      | 6      | 8      | 9      | 11     | 2      | 9      | 9      |
| Total STAT Events        | 50     | 53     | 65     | 87     | 59     | 44     | 59     | 74     | 74     | 38     | 95     | 65     |
| Total STAT Orders        | 112    | 101    | 113    | 181    | 126    | 86     | 130    | 151    | 163    | 90     | 227    | 158    |

### 23.   Percentage of SiteFM Work Orders Completed within 3 Days



| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 70% | 77% | 72% | 73% | 69% | 69% | 77% | 81% | 88% | 90% | 93% | 81% |
| Dec-17 (n=589) | Jan-18 (n=751) | Feb-18 (n=737) | Mar-18 (n=760) | Apr-18 (n=781) | May-18 (n=767) | Jun-18 (n=656) | Jul-18 (n=770) | Aug-18 (n=764) | Sep-18 (n=602) | Oct-18 (n=730) | Nov-18 (n=676) |

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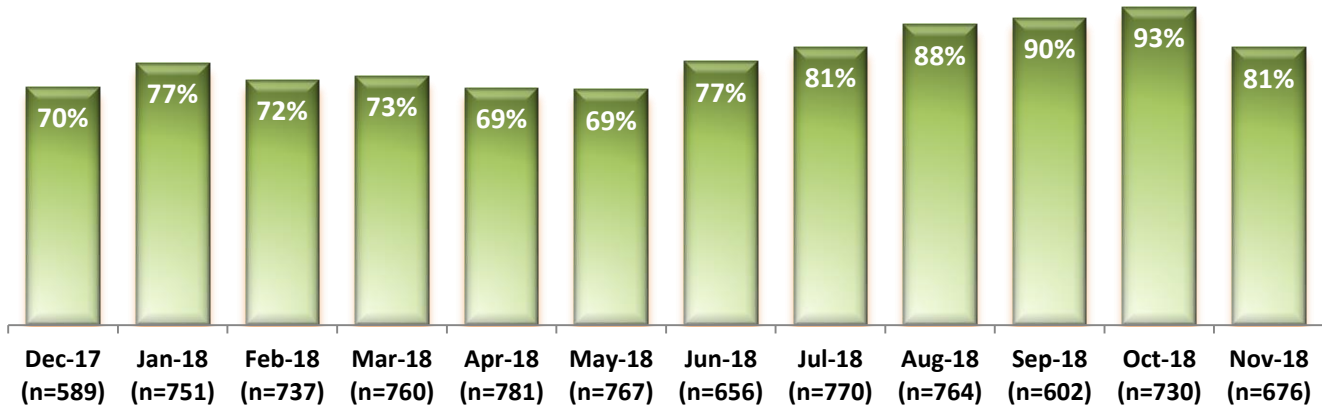
**Key Trends: Demographics, Legal Status, and Length of Stay (24 - 25)**

- There remains no notable changes in the gender, age, and legal status distribution.
- Forty percent (40%) of patients' Length of Stay (LOS) is between 30 days and 364 days.
- For all individuals in care, individuals with a pre-trial legal status, and individuals with a post-trial legal status, the average LOS and median LOS increased.
- For individuals with a civil legal status, the average LOS and median LOS decreased.

## 24. Demographics

**Trend of Gender Distribution**

| | 12/31/17 | 01/31/18 | 02/28/18 | 03/31/18 | 04/30/18 | 05/31/18 | 06/30/18 | 07/31/18 | 08/31/18 | 09/30/18 | 10/31/18 | 11/30/18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Female | 29% | 28% | 28% | 29% | 29% | 29% | 30% | 30% | 28% | 30% | 31% | 32% |
| Male | 71% | 72% | 72% | 71% | 71% | 71% | 70% | 70% | 72% | 70% | 69% | 68% |

## Trend of Age Distribution



Age Group

| | |
|---|---|
| | >=60 yrs |
| | >=50 and <60 yrs |
| | >=40 and <50 yrs |
| | >=30 and <40 yrs |
| | <30 yrs |
| ✕ Median Age | 56 yrs |

| | 12/31/17 | 01/31/18 | 02/28/18 | 03/31/18 | 04/30/18 | 05/31/18 | 06/30/18 | 07/31/18 | 08/31/18 | 09/30/18 | 10/31/18 | 11/30/18 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| >=60 yrs | 40% | 39% | 40% | 39% | 37% | 40% | 42% | 42% | 42% | 40% | 40% | 42% |
| >=50 and <60 yrs | 20% | 21% | 22% | 20% | 20% | 19% | 19% | 20% | 19% | 19% | 20% | 23% |
| >=40 and <50 yrs | 11% | 11% | 11% | 12% | 10% | 10% | 9% | 8% | 9% | 10% | 9% | 9% |
| >=30 and <40 yrs | 15% | 14% | 12% | 12% | 14% | 13% | 14% | 14% | 14% | 17% | 18% | 15% |
| <30 yrs | 15% | 16% | 16% | 17% | 19% | 18% | 16% | 16% | 16% | 14% | 13% | 11% |

## Trend of Legal Status Distribution



| | |
|---|---|
| | Forensic Post-trial |
| | Forensic Pre-trial |
| | Civil |

| | 12/31/17 (n=273) | 01/31/18 (n=270) | 02/28/18 (n=273) | 03/31/18 (n=275) | 04/30/18 (n=272) | 05/31/18 (n=252) | 06/30/18 (n=252) | 07/30/18 (n=250) | 08/31/18 (n=249) | 09/30/18 (n=265) | 10/31/18 (n=278) | 11/30/18 (n=266) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Forensic Post-trial | 24% | 25% | 25% | 25% | 25% | 27% | 27% | 28% | 27% | 26% | 25% | 25% |
| Forensic Pre-trial | 40% | 35% | 35% | 35% | 35% | 32% | 33% | 31% | 30% | 32% | 32% | 28% |
| Civil | 36% | 40% | 40% | 39% | 40% | 41% | 39% | 41% | 43% | 42% | 42% | 46% |

## 25.    Length of Stay

### Trend of Length of Stay

| Length of Stay | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 12% | 12% | 11% | 11% | 11% | 12% | 12% | 12% | 12% | 11% | 11% | 11% |
| 14% | 14% | 15% | 15% | 15% | 14% | 14% | 14% | 14% | 14% | 14% | 14% |
| 12% | 12% | 12% | 11% | 11% | 11% | 10% | 10% | 10% | 9% | 10% | 11% |
| 10% | 10% | 10% | 9% | 10% | 11% | 11% | 11% | 12% | 13% | 12% | 12% |
| 40% | 40% | 40% | 41% | 40% | 41% | 37% | 43% | 36% | 38% | 40% | 40% |
| 13% | 12% | 12% | 13% | 13% | 11% | 16% | 10% | 15% | 14% | 14% | 11% |
| 12/31/17 | 01/31/18 | 02/28/18 | 03/31/18 | 04/30/18 | 05/31/18 | 06/30/18 | 07/31/18 | 08/31/18 | 09/30/18 | 10/31/18 | 11/30/18 |

Legend — Length of Stay:
- >= 20 years
- >= 5 years & < 20 years
- >= 2 years & < 5 years
- >= 1 year & < 2 years
- >=30 days & <365 days
- <30 days

### Average and Median Length of Stay for Individuals in Care

**Average LOS**

| 2167 d | 2206 d | 2165 d | 2099 d | 2117 d | 2212 d | 2216 d | 2236 d | 2207 d | 2097 d | 2020 d | 2087 d |
|---|---|---|---|---|---|---|---|---|---|---|---|

**Median LOS**

| 298 d | 325 d | 316 d | 278 d | 298 d | 329 d | 322 d | 338 d | 345 d | 325 d | 311 d | 349 d |
|---|---|---|---|---|---|---|---|---|---|---|---|

| 12/31/17 | 01/31/18 | 02/28/18 | 03/31/18 | 04/30/18 | 05/31/18 | 06/30/18 | 07/31/18 | 08/31/18 | 09/30/18 | 10/31/18 | 11/30/18 |
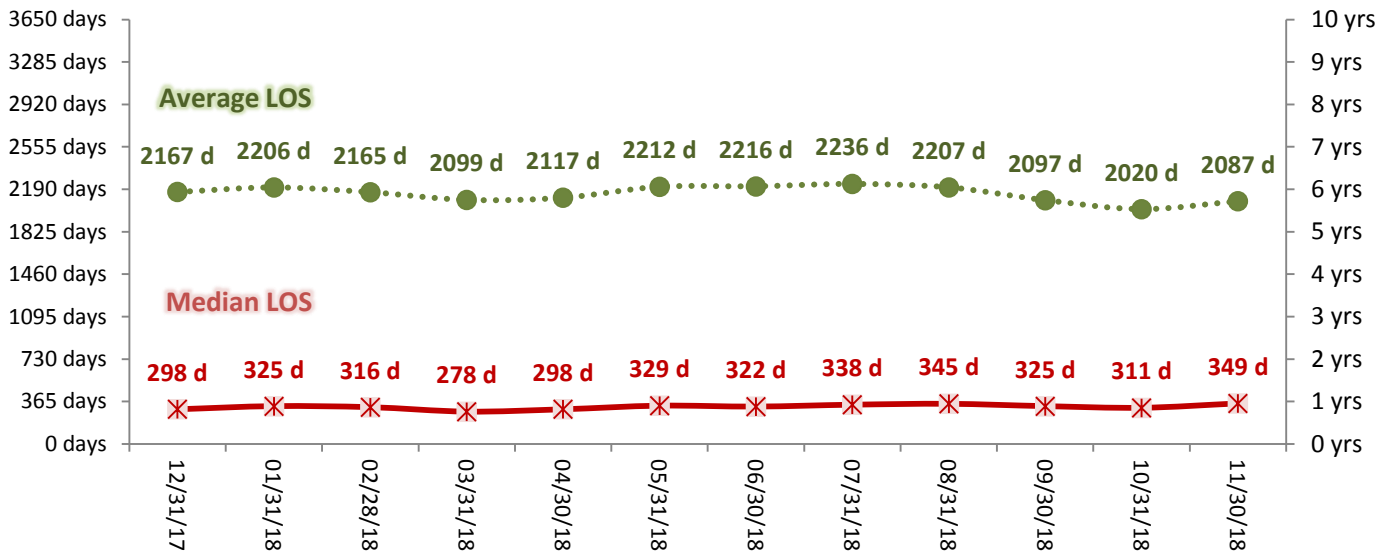
## Length of Stay for Individuals in Care with Civil Legal Status
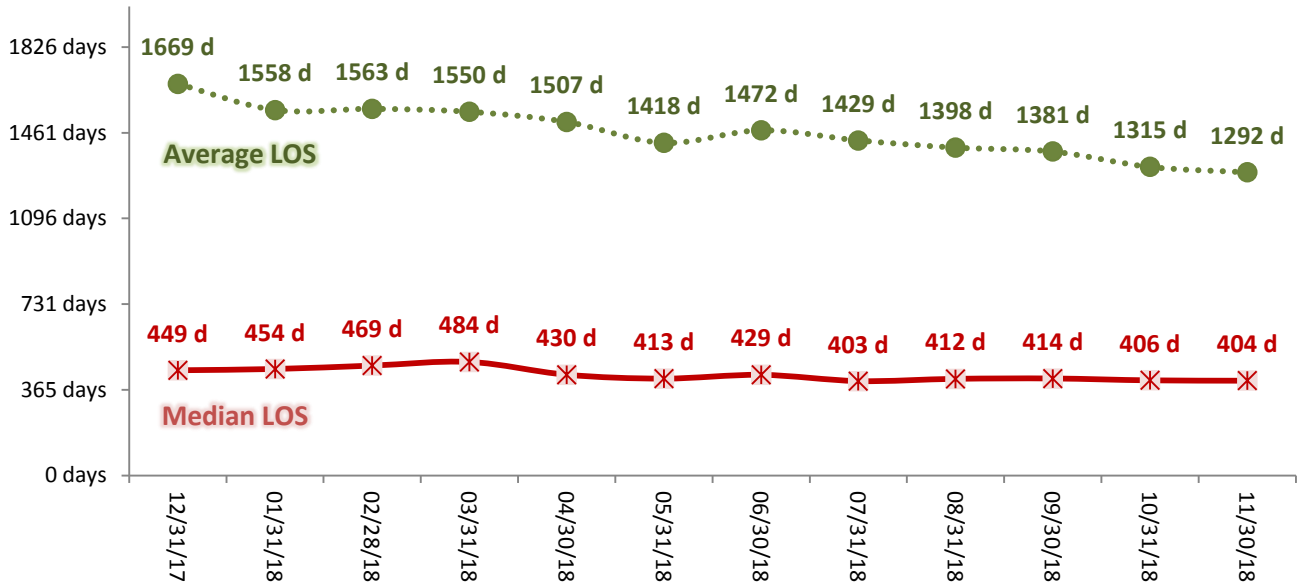


## Length of Stay for Individuals in Care with Pre-trial Legal Status
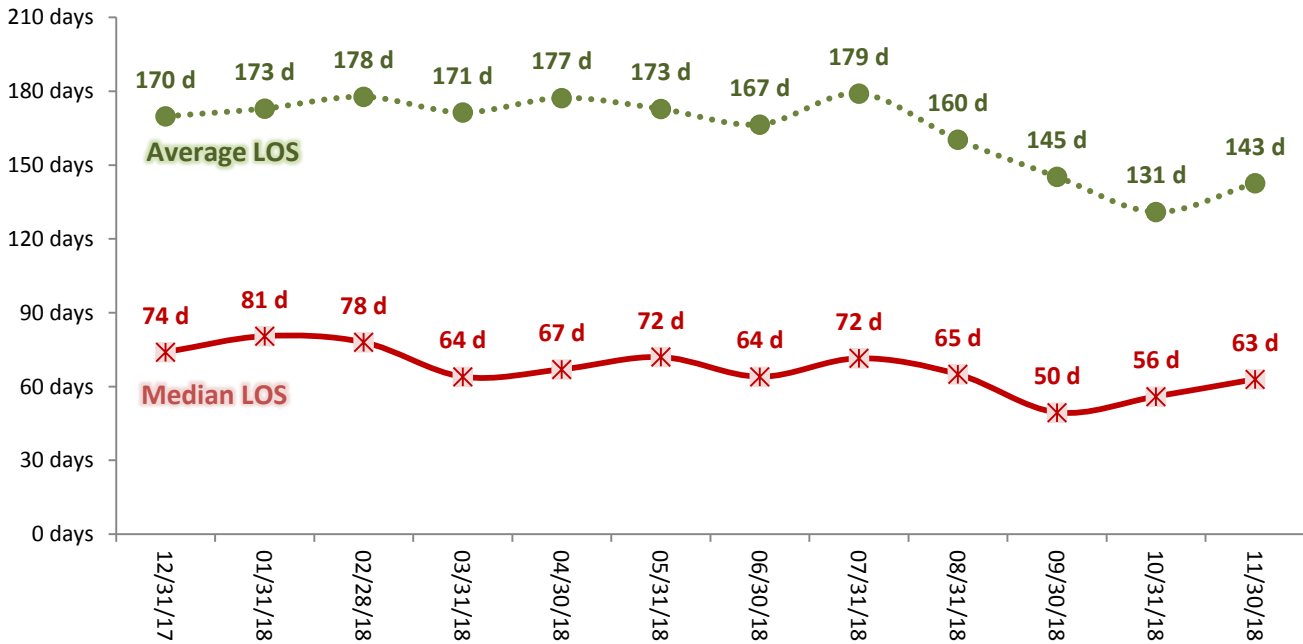
## Length of Stay for Individuals in Care with Post-trial Legal Status

Performance Related Information for Staff & Managers

## 1. Census, Admissions, Discharges & Transfers

*Data Source: Avatar*                                                                                                                   *Updated as of 01/15/19*

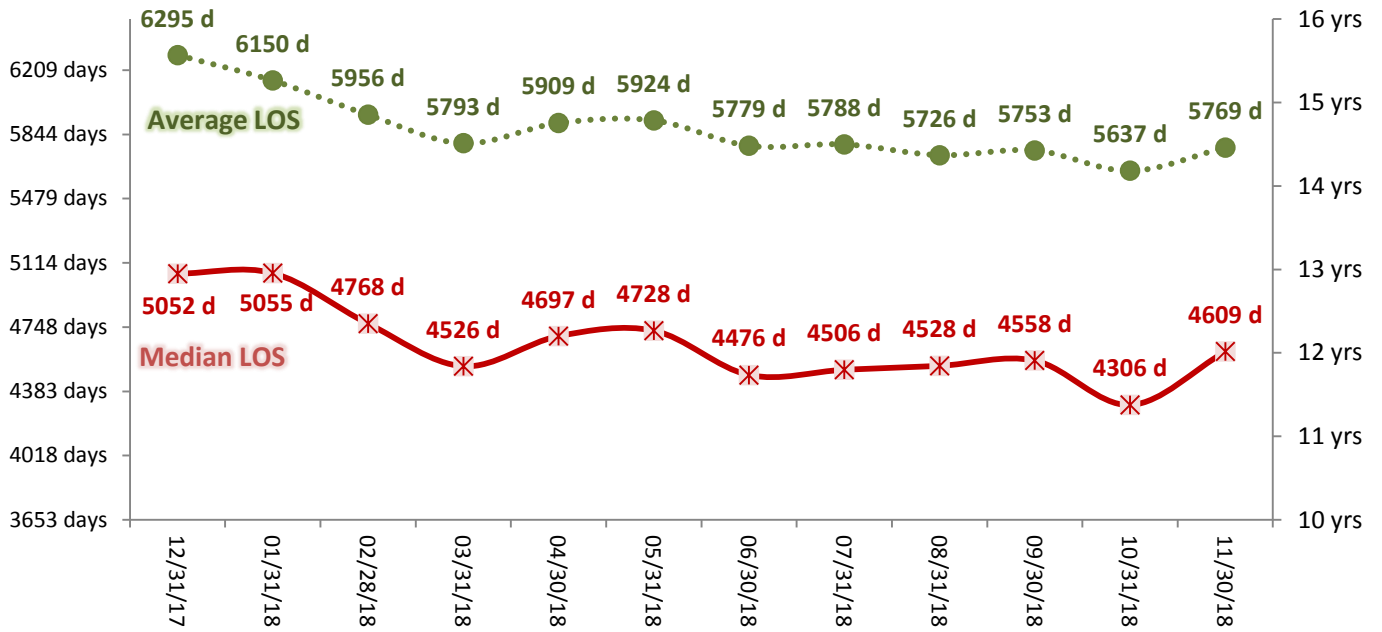| Category | | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Total (12mths) | Figure |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Admissions** | Civil | 4 | 12 | 8 | 9 | 7 | 12 | 12 | 7 | 11 | 9 | 11 | 9 | 9 | 111 | **Figure 1** |
| | Pre-trial | 32 | 18 | 20 | 27 | 29 | 18 | 27 | 16 | 26 | 28 | 30 | 21 | 24 | 292 | |
| | Post-trial | 1 | 2 | 2 | 1 | 0 | 1 | 3 | 1 | 1 | 2 | 2 | 0 | 1 | 16 | |
| | Total | 37 | 32 | 30 | 37 | 36 | 31 | 42 | 24 | 38 | 39 | 43 | 30 | 35 | 419 | |
| **Discharges** | Civil | 7 | 6 | 10 | 11 | 11 | 23 | 16 | 5 | 7 | 8 | 6 | 8 | 10 | 118 | **Figure 2** |
| | Pre-trial | 34 | 28 | 16 | 22 | 27 | 26 | 25 | 19 | 29 | 13 | 24 | 30 | 24 | 293 | |
| | Post-trial | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 3 | 1 | 17 | |
| | Total | 43 | 35 | 27 | 34 | 39 | 50 | 42 | 25 | 38 | 23 | 31 | 41 | 36 | 428 | |
| **Net Increase During Month** | Civil | -3 | 6 | -2 | -2 | -4 | -11 | -4 | 2 | 4 | 1 | 5 | 1 | | -7 | |
| | Pre-trial | -2 | -10 | 4 | 5 | 2 | -8 | 2 | -3 | -3 | 15 | 6 | -9 | | -1 | |
| | Post-trial | -1 | 1 | 1 | 0 | -1 | 0 | 2 | 0 | -1 | 0 | 1 | -3 | | -1 | |
| | Total | -6 | -3 | 3 | 3 | -3 | -19 | 0 | -1 | 0 | 16 | 12 | -11 | | -9 | |
| **All Individuals on Roll at End of Month** | | 273 | 270 | 273 | 275 | 272 | 252 | 252 | 250 | 249 | 265 | 278 | 266 | 265 | | |
| a. Present on Unit | | 270 | 270 | 272 | 273 | 269 | 249 | 251 | 247 | 248 | 262 | 276 | 262 | 262 | | |
| b. On AL | | 2 | 0 | 1 | 1 | 1 | 2 | 0 | 2 | 0 | 2 | 1 | 3 | 1 | | |
| c. On UL | | 1 | 0 | 0 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| **All Individuals on Roll: Daily Average during Month\*** | | 273 | 268 | 270 | 272 | 272 | 260 | 248 | 256 | 245 | 256 | 269 | 274 | 263 | | **Figure 3** |
| a. Present on Unit | | 270 | 265 | 269 | 270 | 270 | 257 | 246 | 253 | 243 | 254 | 267 | 270 | 261 | | |
| b. On AL | | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 3.8 | | |
| c. On UL | | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0.94 | | |
| **Patient Days\*\*** | | 8381 | 8226 | 7526 | 8379 | 8109 | 7978 | 7387 | 7576 | 7524 | 7609 | 8276 | 8095 | 7922 | 95066 | |
| **Inter-Unit Transfers during Month** | | 17 | 17 | 20 | 18 | 23 | 18 | 9 | 19 | 10 | 11 | 21 | 12 | 16 | 195 | **Figure 4** |
| **Medical Leaves Initiated during Month** | Emergency | 7 | 8 | 9 | 9 | 8 | 10 | 7 | 11 | 13 | 4 | 10 | 13 | 9 | 109 | |
| | Non-Emer | 21 | 16 | 13 | 33 | 32 | 21 | 25 | 15 | 17 | 16 | 23 | 19 | 21 | 251 | |
| | Total | 28 | 24 | 22 | 42 | 40 | 31 | 32 | 26 | 30 | 20 | 33 | 32 | 30 | 360 | |
| **Non-Medical Leaves Initiated during Month** | | 167 | 154 | 112 | 88 | 101 | 87 | 106 | 91 | 70 | 73 | 84 | 87 | 102 | 1220 | |
| **UL Initiated during Month** | | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 2 | 0 | 2 | 0 | 0 | 1 | 8 | |
| **Total Unique Patients Served during Month** | | 315 | 305 | 299 | 307 | 311 | 297 | 294 | 276 | 285 | 287 | 307 | 307 | 299 | 636 | |
| **30 Day Readmission \*\*\*** | Civil | 0 | 1 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 6 | |
| | Pre-trial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | |
| | Post-trial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | Total | 0 | 1 | 0 | 0 | 3 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 8 | |

\* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

\*\* *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

\*\*\* *Number of patients returning within 30 days of discharges that occurred during month.*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

## Performance Related Information for Staff & Managers

### 2. Key Performance Indicators

*Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar*    *Updated as of 01/15/19*

| Category | | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | NPR* (Jun-13) | Figure |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 30 Day Readmit (Discharge Cohort)** | Civil | 0.0% | 16.7% | 0.0% | 0.0% | 27.3% | 4.3% | 0.0% | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% | 5.1% | | Figure 5 |
| | Pre-trial | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 3.4% | 0.0% | 4.2% | 0.0% | 0.7% | | |
| | Post-trial | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| | Combined | 0.0% | 2.9% | 0.0% | 0.0% | 7.7% | 2.0% | 0.0% | 0.0% | 2.6% | 4.3% | 3.2% | 0.0% | 1.9% | 6.9% | |
| Number of Unusual Incidents* | | 163 | 153 | 175 | 177 | 149 | 175 | 177 | 189 | 178 | 170 | 231 | 210 | 179 | | Figure 6 |
| Patient Unusual Incident Rate | | 18.1 | 17.0 | 21.8 | 20.1 | 17.3 | 19.4 | 22.3 | 23.1 | 21.9 | 20.5 | 25.4 | 24.8 | 20.9 | | Figure 7 |
| UI by Severity | Catastrophe | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | Figure 9 |
| | High | 32 | 21 | 39 | 37 | 33 | 27 | 30 | 52 | 36 | 27 | 53 | 44 | 36 | | |
| | Medium | 62 | 45 | 51 | 62 | 51 | 67 | 52 | 49 | 46 | 47 | 64 | 61 | 55 | | |
| | Low | 69 | 87 | 85 | 78 | 65 | 81 | 95 | 88 | 96 | 96 | 111 | 103 | 88 | | |
| Physical Assault Incident Rate | | 5.6 | 4.1 | 6.6 | 6.4 | 4.4 | 4.5 | 5.4 | 6.7 | 6.9 | 5.7 | 7.0 | 6.1 | 5.8 | | |
| Selected Types of Incidents | Physical Assault | 47 | 34 | 50 | 54 | 36 | 36 | 40 | 51 | 52 | 43 | 58 | 49 | 46 | | Figure 10 |
| | Aggressive Behav. | 57 | 46 | 64 | 64 | 65 | 76 | 82 | 71 | 62 | 57 | 93 | 85 | 69 | | |
| | Psych Emergency | 54 | 26 | 49 | 61 | 51 | 48 | 53 | 64 | 46 | 24 | 77 | 71 | 52 | | |
| | Fall | 25 | 18 | 16 | 19 | 12 | 16 | 11 | 19 | 14 | 13 | 28 | 17 | 17 | | |
| | Injury | 21 | 23 | 25 | 19 | 24 | 30 | 23 | 23 | 21 | 16 | 25 | 23 | 23 | | |
| Physical Assaults by Severity | High | 10 | 4 | 17 | 18 | 10 | 9 | 14 | 17 | 13 | 8 | 19 | 17 | 13 | | Figure 11 |
| | Medium | 19 | 14 | 15 | 20 | 15 | 15 | 10 | 17 | 15 | 18 | 20 | 14 | 16 | | |
| | Low | 18 | 16 | 18 | 16 | 11 | 12 | 16 | 17 | 24 | 17 | 18 | 18 | 17 | | |
| Patient Injury Rate*** | | 0.12 | 0.36 | 0.13 | 0.24 | 0.12 | 0.38 | 0.14 | 0.26 | 0.00 | 0.00 | 0.24 | 0.25 | 0.19 | 0.38 | |
| Patients with Major Injuries*** | | 1 | 3 | 1 | 2 | 1 | 3 | 1 | 2 | 0 | 0 | 2 | 2 | 2 | | Figure 12 |
| Total Patients Injured*** | | 14 | 11 | 12 | 9 | 19 | 20 | 12 | 21 | 13 | 11 | 18 | 16 | 15 | | |
| Total Staff Injured*** | | 8 | 13 | 14 | 14 | 9 | 7 | 7 | 8 | 4 | 7 | 7 | 8 | 9 | | Figure 13 |
| Patient Fall Rate | | 2.74 | 1.95 | 2.26 | 2.15 | 1.73 | 1.25 | 1.49 | 2.38 | 1.73 | 1.31 | 2.42 | 1.85 | 1.95 | | |
| Total Patients who Fell | | 23 | 16 | 17 | 18 | 14 | 10 | 11 | 18 | 13 | 10 | 20 | 20 | 15 | | Figure 14 |
| Total Staff who Fell | | 2 | 1 | 0 | 1 | 1 | 6 | 2 | 3 | 0 | 3 | 5 | 0 | 2 | | |
| Percent of Patients Restrained | | 12.4% | 9.2% | 12.4% | 14.3% | 15.1% | 12.5% | 12.2% | 14.9% | 11.2% | 9.4% | 15.3% | 10.1% | 5.1% | 5.8% | Figure 15 |
| Percent of Patients Secluded | | 7.3% | 4.6% | 6.4% | 6.8% | 6.1% | 7.1% | 3.7% | 7.2% | 3.2% | 5.6% | 6.8% | 5.5% | 5.9% | 2.4% | |
| Restraint Hours Rate | | 0.206 | 0.152 | 0.293 | 0.327 | 0.361 | 0.264 | 0.454 | 0.593 | 0.386 | 0.214 | 0.117 | 0.281 | 0.301 | 0.71 | Figure 16 |
| Seclusion Hours Rate | | 0.324 | 0.132 | 0.318 | 0.233 | 0.171 | 0.194 | 0.166 | 0.099 | 0.049 | 0.141 | 0.197 | 0.185 | 0.186 | 0.44 | |
| Elopement Rate | | 0.12 | 0.12 | 0.00 | 0.12 | 0.12 | 0.00 | 0.14 | 0.13 | 0.00 | 0.13 | 0.00 | 0.00 | 0.08 | 0.13 | Figure 17 |
| Medication Variance Rate | | 0.60 | 0.49 | 0.53 | 0.12 | 0.25 | 0.88 | 0.14 | 0.26 | 0.27 | 0.79 | 0.97 | 0.99 | 0.53 | | Figure 18 |
| Adverse Drug Reaction Rate | | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.13 | 0.13 | 0.00 | 0.00 | 0.02 | | Figure 19 |
| Missing Med-Admin Documentation | | 0.32% | 0.29% | 0.34% | 0.23% | 0.21% | 0.24% | 0.27% | 0.24% | 0.28% | 0.29% | 0.56% | 0.55% | 0.32% | | Figure 20 |
| Percent of Medication Refusal | | 6.48% | 5.09% | 5.62% | 5.61% | 5.40% | 4.63% | 4.02% | 4.82% | 4.62% | 4.74% | 5.96% | 5.42% | 5.23% | | Figure 21 |
| SiteFM Work Orders | | 70% | 77% | 72% | 73% | 69% | 69% | 77% | 81% | 88% | 90% | 93% | 81% | 78% | | |
| Completed within 3 days | | 410 | 576 | 529 | 553 | 542 | 528 | 506 | 627 | 672 | 541 | 680 | 549 | 559 | | Figure 23 |
| Total SiteFM Work Orders | | 589 | 751 | 737 | 760 | 781 | 767 | 656 | 770 | 764 | 602 | 730 | 676 | 715 | | |

\*  *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

\*\*  *Percentage of patients returning within 30 days of discharges that occurred during month*

\*\*\*  *Refer to the next page [UI & Medication]*

## Performance Related Information for Staff & Managers

## 3. Unusual Incident & Medication

Data Source: UI DB,MV DB, ADR DB, and Avatar | Updated as of 01/15/19

| | Category | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Total (12mths) | NPR* (Jun-13) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Unusual Incidents (excluding MV)** | Total UIs | 163 | 153 | 175 | 177 | 149 | 175 | 177 | 189 | 178 | 170 | 231 | 210 | 179 | 2147 | |
| | Major UIs Only | 122 | 101 | 115 | 132 | 111 | 123 | 111 | 129 | 110 | 102 | 150 | 135 | 120 | 1441 | |
| | Pt Involved UI Only | 152 | 140 | 164 | 168 | 140 | 155 | 165 | 175 | 165 | 156 | 210 | 201 | 166 | 1991 | |
| | *Patient UI Rate* | *18.1* | *17.0* | *21.8* | *20.1* | *17.3* | *19.4* | *22.3* | *23.1* | *21.9* | *20.5* | *25.4* | *24.8* | | *20.9* | |
| | Unique Pts Involved in UI | 113 | 105 | 107 | 108 | 98 | 99 | 100 | 115 | 110 | 113 | 130 | 118 | 110 | 1316 | |
| Selected Types of Incidents | Physical Assault | 47 | 34 | 50 | 54 | 36 | 36 | 40 | 51 | 52 | 43 | 58 | 49 | 46 | 550 | |
| | Aggressive Behavior | 57 | 46 | 64 | 64 | 65 | 76 | 82 | 71 | 62 | 57 | 93 | 85 | 69 | 822 | |
| | Psych Emergency | 54 | 26 | 49 | 61 | 51 | 48 | 53 | 64 | 46 | 24 | 77 | 71 | 52 | 624 | |
| | Fall | 25 | 18 | 16 | 19 | 12 | 16 | 11 | 19 | 14 | 13 | 28 | 17 | 17 | 208 | |
| | Injury | 21 | 23 | 25 | 19 | 24 | 30 | 23 | 23 | 21 | 16 | 25 | 23 | 23 | 273 | |
| | *Physical Assault Rate* | *5.6* | *4.1* | *6.6* | *6.4* | *4.4* | *4.5* | *5.4* | *6.7* | *6.9* | *5.7* | *7.0* | *6.1* | | *5.8* | |
| UI by Severity | Catastrophe | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | High | 32 | 21 | 39 | 37 | 33 | 27 | 30 | 52 | 36 | 27 | 53 | 44 | 36 | 431 | |
| | Medium | 62 | 45 | 51 | 62 | 51 | 67 | 52 | 49 | 46 | 47 | 64 | 61 | 55 | 657 | |
| | Low | 69 | 87 | 85 | 78 | 65 | 81 | 95 | 88 | 96 | 96 | 111 | 103 | 88 | 1054 | |
| Physical Assaults by Severity | High | 10 | 4 | 17 | 18 | 10 | 9 | 14 | 17 | 13 | 8 | 19 | 17 | 13 | 156 | |
| | Medium | 19 | 14 | 15 | 20 | 15 | 15 | 10 | 17 | 15 | 18 | 20 | 14 | 16 | 192 | |
| | Low | 18 | 16 | 18 | 16 | 11 | 12 | 16 | 17 | 24 | 17 | 18 | 18 | 17 | 201 | |
| Total Patients who Fell | | 23 | 16 | 17 | 18 | 14 | 10 | 11 | 18 | 13 | 10 | 20 | 15 | 15 | 185 | |
| *Patient Fall Rate* | | *2.74* | *1.95* | *2.26* | *2.15* | *1.73* | *1.25* | *1.49* | *2.38* | *1.73* | *1.31* | *2.42* | *1.85* | | *1.95* | |
| Total Staff who Fell | | 2 | 1 | 0 | 1 | 1 | 6 | 2 | 3 | 0 | 3 | 5 | 0 | 2 | 24 | |
| Total Patients Injured*** | | 14 | 11 | 12 | 9 | 19 | 20 | 12 | 21 | 13 | 11 | 18 | 16 | 15 | 176 | |
| Patients with Major Injuries*** | | 1 | 3 | 1 | 2 | 1 | 3 | 1 | 2 | 0 | 0 | 2 | 2 | 2 | 18 | |
| *Patient Injury Rate*** | | *0.12* | *0.36* | *0.13* | *0.24* | *0.12* | *0.38* | *0.14* | *0.26* | *0.00* | *0.00* | *0.24* | *0.25* | | *0.19* | *0.38* |
| Total Staff Injured** | | 8 | 13 | 14 | 14 | 9 | 7 | 7 | 8 | 4 | 7 | 7 | 8 | 9 | | |
| Total ULs Documented in Avatar | | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 8 | |
| *Elopement Rate* | | *0.12* | *0.12* | *0.00* | *0.12* | *0.12* | *0.00* | *0.14* | *0.13* | *0.00* | *0.13* | *0.00* | *0.00* | | *0.08* | *0.13* |
| Med Variance (MV) Reports** | | 5 | 4 | 4 | 1 | 2 | 7 | 1 | 2 | 2 | 6 | 8 | 8 | 4 | 50 | |
| *MV Rate* | | *0.60* | *0.49* | *0.53* | *0.12* | *0.25* | *0.88* | *0.14* | *0.26* | *0.27* | *0.79* | *0.97* | *0.99* | | *0.53* | |
| Adverse Drug Reactions Reports | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | |
| *ADR Rate* | | *0.00* | *0.00* | *0.00* | *0.00* | *0.00* | *0.00* | *0.00* | *0.00* | *0.13* | *0.13* | *0.00* | *0.00* | | *0.02* | |
| Total Med Administrations Scheduled | | 107084 | 103991 | 93275 | 102811 | 98854 | 95516 | 88224 | 91885 | 90634 | 90932 | 98728 | 97141 | | 1159075 | |
| Total Missing Documentations | | 344 | 297 | 320 | 233 | 208 | 231 | 235 | 224 | 253 | 261 | 554 | 537 | | 3697 | |
| *Percent of Missing Documentation* | | *0.32%* | *0.29%* | *0.34%* | *0.23%* | *0.21%* | *0.24%* | *0.27%* | *0.24%* | *0.28%* | *0.29%* | *0.56%* | *0.55%* | | *0.32%* | |
| Total Medication Doses Refused | | 6935 | 5298 | 5242 | 5771 | 5342 | 4418 | 3550 | 4428 | 4188 | 4311 | 5886 | 5264 | | 60633 | |
| *Percent of Medication Refusal* | | *6.48%* | *5.09%* | *5.62%* | *5.61%* | *5.40%* | *4.63%* | *4.02%* | *4.82%* | *4.62%* | *4.74%* | *5.96%* | *5.42%* | | *5.23%* | |
| Total STAT Orders | | 112 | 101 | 113 | 181 | 126 | 86 | 130 | 151 | 163 | 90 | 227 | 158 | 137 | | Figure 22 |
| Total STAT Events**** | | 50 | 53 | 65 | 87 | 59 | 44 | 59 | 74 | 74 | 38 | 95 | 65 | 64 | | |
| Total Patients with 1+ STAT Events | | 29 | 31 | 32 | 43 | 30 | 26 | 25 | 37 | 38 | 26 | 51 | 28 | 33 | | |
| Total Patients with 3+ STAT Events | | 4 | 5 | 8 | 5 | 7 | 6 | 8 | 9 | 11 | 2 | 9 | 9 | 7 | | |

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc…*

## Performance Related Information for Staff & Managers
## 4. Restraint & Seclusion

*Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)*      *Updated as of  01/15/19*

| Category | | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Total (12mths) | NPR* (Jun-13) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Number of Restraint Events | Mechanical | 23 | 16 | 23 | 31 | 33 | 21 | 40 | 44 | 33 | 20 | 43 | 25 | 29.3 | | |
| | Physical Hold | 34 | 24 | 41 | 52 | 37 | 35 | 36 | 45 | 29 | 20 | 39 | 31 | 35.3 | | |
| | Total | 57 | 40 | 64 | 83 | 70 | 56 | 76 | 89 | 62 | 40 | 82 | 56 | 64.6 | | |
| Number of Unique Patients Restrained | Mechanical | 15 | 9 | 13 | 17 | 20 | 13 | 17 | 18 | 15 | 13 | 21 | 13 | 15.3 | | |
| | Physical Hold | 24 | 19 | 24 | 27 | 27 | 24 | 19 | 23 | 17 | 14 | 26 | 18 | 21.8 | | |
| | Total | 39 | 28 | 37 | 44 | 47 | 37 | 36 | 41 | 32 | 27 | 47 | 31 | 37.2 | | |
| Percentage of Patients Restrained** | Mechanical | 4.8% | 3.0% | 4.3% | 5.5% | 6.4% | 4.4% | 5.8% | 6.5% | 5.3% | 4.5% | 6.8% | 4.2% | 5.1% | | |
| | Physical Hold | 7.6% | 6.2% | 8.0% | 8.8% | 8.7% | 8.1% | 6.5% | 8.3% | 6.0% | 4.9% | 8.5% | 5.9% | 7.3% | | |
| | Total | 12.4% | 9.2% | 12.4% | 14.3% | 15.1% | 12.5% | 12.2% | 14.9% | 11.2% | 9.4% | 15.3% | 10.1% | 12.4% | | 5.8% |
| Total Restraint Hours (h:mm)** | Mechanical | 40:12 | 28:39 | 49:51 | 63:19 | 68:47 | 48:34 | 78:56 | 105:53 | 68:11 | 38:21 | 21:31 | 51:16 | 55:17 | 663:30 | |
| | Physical Hold | 1:17 | 1:18 | 3:07 | 2:26 | 1:29 | 2:02 | 1:31 | 1:56 | 1:34 | 0:45 | 1:42 | 3:14 | 1:51 | 22:21 | |
| | Total | 41:29 | 29:57 | 52:58 | 65:45 | 70:16 | 50:36 | 80:27 | 107:49 | 69:45 | 39:06 | 23:13 | 54:30 | 57:09 | 685:51 | |
| Restraint Hours Rate** | Mechanical | 0.200 | 0.145 | 0.276 | 0.315 | 0.353 | 0.254 | 0.445 | 0.582 | 0.378 | 0.210 | 0.108 | 0.264 | 0.291 | 6:58 | |
| | Physical Hold | 0.006 | 0.007 | 0.017 | 0.012 | 0.008 | 0.011 | 0.009 | 0.011 | 0.009 | 0.004 | 0.009 | 0.017 | 0.010 | 0:14 | |
| | Total | 0.206 | 0.152 | 0.293 | 0.327 | 0.361 | 0.264 | 0.454 | 0.593 | 0.386 | 0.214 | 0.117 | 0.281 | 0.301 | 7:12 | 0.71 |
| Number of Seclusion Events | | 39 | 16 | 38 | 36 | 23 | 24 | 16 | 21 | 9 | 20 | 30 | 28 | 25.0 | 300 | |
| Number of Unique Patients Secluded | | 23 | 14 | 19 | 21 | 19 | 21 | 11 | 20 | 9 | 16 | 21 | 17 | 17.6 | | |
| Percentage of Patients Secluded | | 7.3% | 4.6% | 6.4% | 6.8% | 6.1% | 7.1% | 3.7% | 7.2% | 3.2% | 5.6% | 6.8% | 5.5% | 5.9% | | 2.4% |
| Total Seclusion Hours (h:mm) | | 65:13 | 26:06 | 57:21 | 46:53 | 33:22 | 37:11 | 29:28 | 18:04 | 8:55 | 25:41 | 39:03 | 35:58 | 35:16 | 423:15 | |
| Seclusion Hours Rate | | 0.324 | 0.132 | 0.318 | 0.233 | 0.171 | 0.194 | 0.166 | 0.099 | 0.049 | 0.141 | 0.197 | 0.185 | | 0.186 | 0.44 |

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

**P**erformance **R**elated **I**nformation for **S**taff & **M**anagers

## 5. Major Unusual Incidents by Incident Location/Unit

*Data Source: UI DB* 

*Updated as of  01/15/19*

| Category | | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Total (12mths) | Percent |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| *Total Unusual Incidents* | | *163* | *153* | *175* | *177* | *149* | *175* | *177* | *189* | *178* | *170* | *231* | *210* | *179* | *2147* | *100%* |
| Incident Location | 1A | 11 | 10 | 7 | 15 | 4 | 5 | 7 | 10 | 11 | 7 | 13 | 15 | 10 | 115 | 5% |
| | 1B | 11 | 18 | 7 | 16 | 12 | 10 | 11 | 16 | 11 | 15 | 10 | 9 | 12 | 146 | 7% |
| | 1C | 17 | 15 | 46 | 28 | 25 | 33 | 30 | 41 | 27 | 25 | 47 | 42 | 31 | 376 | 18% |
| | 1D | 25 | 15 | 22 | 24 | 22 | 13 | 33 | 24 | 20 | 20 | 22 | 15 | 21 | 255 | 12% |
| | 1E | 8 | 6 | 12 | 10 | 18 | 20 | 7 | 15 | 11 | 6 | 12 | 20 | 12 | 145 | 7% |
| | 1F | 23 | 21 | 16 | 18 | 12 | 21 | 17 | 27 | 20 | 31 | 32 | 37 | 23 | 275 | 13% |
| | 1G | 21 | 15 | 15 | 12 | 6 | 7 | 7 | 2 | 2 | 8 | 10 | 1 | 9 | 106 | 5% |
| | 2A | 2 | 4 | 4 | 1 | 4 | 6 | 6 | 3 | 12 | 3 | 4 | 7 | 5 | 56 | 3% |
| | 2B | 3 | 3 | 5 | 1 | 2 | 2 | 3 | 5 | 11 | 6 | 8 | 8 | 5 | 57 | 3% |
| | 2C | 11 | 11 | 12 | 10 | 10 | 12 | 13 | 6 | 5 | 5 | 13 | 12 | 10 | 120 | 6% |
| | 2D | 12 | 13 | 13 | 22 | 19 | 13 | 24 | 19 | 25 | 18 | 38 | 27 | 20 | 243 | 11% |
| | TLC | 7 | 7 | 11 | 7 | 4 | 8 | 7 | 4 | 13 | 6 | 9 | 3 | 7 | 86 | 4% |
| | Other | 12 | 15 | 5 | 13 | 11 | 25 | 12 | 17 | 10 | 20 | 13 | 14 | 14 | 167 | 8% |
| *Physical Assault* | | *47* | *34* | *50* | *54* | *36* | *36* | *40* | *51* | *52* | *43* | *58* | *49* | *46* | *550* | *100%* |
| Incident Location | 1A | 1 | 1 | 1 | 4 | 1 | 0 | 0 | 2 | 1 | 3 | 3 | 1 | 2 | 18 | 3% |
| | 1B | 2 | 1 | 3 | 3 | 3 | 2 | 2 | 1 | 3 | 7 | 1 | 4 | 3 | 32 | 6% |
| | 1C | 4 | 2 | 7 | 5 | 3 | 10 | 9 | 13 | 8 | 6 | 16 | 10 | 8 | 93 | 17% |
| | 1D | 6 | 3 | 8 | 12 | 6 | 0 | 5 | 7 | 9 | 6 | 7 | 2 | 6 | 71 | 13% |
| | 1E | 3 | 2 | 4 | 3 | 5 | 4 | 3 | 9 | 5 | 2 | 2 | 7 | 4 | 49 | 9% |
| | 1F | 11 | 13 | 8 | 3 | 7 | 5 | 5 | 10 | 4 | 6 | 8 | 11 | 8 | 91 | 17% |
| | 1G | 8 | 2 | 7 | 4 | 0 | 2 | 2 | 1 | 1 | 2 | 4 | 0 | 3 | 33 | 6% |
| | 2A | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 2 | 0 | 1 | 1 | 8 | 1% |
| | 2B | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 6 | 1% |
| | 2C | 1 | 3 | 3 | 4 | 2 | 3 | 3 | 0 | 2 | 1 | 2 | 2 | 2 | 26 | 5% |
| | 2D | 5 | 4 | 6 | 10 | 7 | 3 | 8 | 6 | 13 | 4 | 12 | 10 | 7 | 88 | 16% |
| | TLC - Intensive | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1% |
| | TLC - Transitional | 2 | 1 | 2 | 6 | 1 | 2 | 0 | 1 | 2 | 0 | 1 | 0 | 2 | 18 | 3% |
| | Other | 1 | 0 | 0 | 0 | 1 | 4 | 2 | 1 | 0 | 3 | 1 | 1 | 1 | 14 | 3% |

**P**erformance **R**elated **I**nformation for **S**taff & **M**anagers

## 5. Major Unusual Incidents by Incident Location/Unit

*Data Source: UI DB*　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　*Updated as of  01/15/19*

| Category | | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Total (12mths) | Percent |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| *Aggressive Behavior* | | *57* | *46* | *64* | *64* | *65* | *76* | *82* | *71* | *62* | *57* | *93* | *85* | *69* | *822* | *100%* |
| Incident Location | 1A | 1 | 1 | 1 | 1 | 0 | 1 | 2 | 0 | 3 | 0 | 3 | 3 | 1 | 16 | 3% |
| | 1B | 0 | 0 | 0 | 3 | 3 | 3 | 3 | 6 | 2 | 2 | 3 | 1 | 2 | 26 | 5% |
| | 1C | 8 | 7 | 22 | 17 | 11 | 18 | 17 | 18 | 16 | 13 | 20 | 22 | 16 | 189 | 34% |
| | 1D | 17 | 11 | 10 | 9 | 13 | 12 | 20 | 15 | 6 | 9 | 12 | 9 | 12 | 143 | 26% |
| | 1E | 2 | 2 | 3 | 2 | 10 | 12 | 2 | 3 | 4 | 2 | 6 | 4 | 4 | 52 | 9% |
| | 1F | 7 | 5 | 4 | 11 | 4 | 10 | 6 | 12 | 11 | 16 | 12 | 21 | 10 | 119 | 22% |
| | 1G | 8 | 7 | 5 | 4 | 2 | 3 | 3 | 1 | 0 | 1 | 0 | 1 | 3 | 35 | 6% |
| | 2A | 0 | 0 | 2 | 0 | 2 | 1 | 4 | 2 | 1 | 1 | 2 | 2 | 1 | 17 | 3% |
| | 2B | 0 | 0 | 3 | 0 | 2 | 1 | 0 | 3 | 3 | 0 | 5 | 1 | 2 | 18 | 3% |
| | 2C | 5 | 3 | 5 | 5 | 8 | 5 | 7 | 3 | 3 | 3 | 4 | 6 | 5 | 57 | 10% |
| | 2D | 5 | 8 | 5 | 9 | 6 | 4 | 13 | 6 | 7 | 7 | 18 | 8 | 8 | 96 | 17% |
| | TLC - Intensive | 1 | 0 | 2 | 1 | 0 | 0 | 3 | 0 | 4 | 0 | 4 | 0 | 1 | 15 | 3% |
| | TLC - Transitional | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 5 | 1% |
| | Other | 3 | 2 | 2 | 2 | 3 | 5 | 1 | 2 | 2 | 3 | 4 | 5 | 3 | 34 | 6% |
| *Psych Emergency* | | *54* | *26* | *49* | *61* | *51* | *48* | *53* | *64* | *46* | *24* | *77* | *71* | *52* | *624* | *100%* |
| Incident Location | 1A | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 5 | 1% |
| | 1B | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 3 | 0 | 0 | 1 | 1 | 1 | 6 | 1% |
| | 1C | 9 | 3 | 11 | 9 | 10 | 15 | 13 | 18 | 12 | 6 | 18 | 18 | 12 | 142 | 26% |
| | 1D | 17 | 6 | 10 | 15 | 11 | 2 | 14 | 14 | 11 | 3 | 14 | 8 | 10 | 125 | 23% |
| | 1E | 0 | 1 | 3 | 3 | 5 | 4 | 1 | 3 | 0 | 1 | 5 | 2 | 2 | 28 | 5% |
| | 1F | 12 | 7 | 6 | 8 | 9 | 13 | 11 | 17 | 8 | 5 | 15 | 25 | 11 | 136 | 25% |
| | 1G | 7 | 3 | 7 | 5 | 2 | 2 | 1 | 1 | 1 | 4 | 1 | 1 | 3 | 35 | 6% |
| | 2A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 3 | 1% |
| | 2B | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 0 | 0 | 4 | 1% |
| | 2C | 5 | 2 | 3 | 6 | 1 | 4 | 7 | 2 | 1 | 0 | 2 | 2 | 3 | 35 | 6% |
| | 2D | 0 | 2 | 7 | 12 | 9 | 6 | 5 | 4 | 10 | 3 | 15 | 12 | 7 | 85 | 15% |
| | TLC - Intensive | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1% |
| | TLC - Transitional | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0% |
| | Other | 2 | 1 | 0 | 1 | 2 | 2 | 1 | 1 | 1 | 2 | 0 | 2 | 1 | 15 | 3% |

Performance Related Information for Staff & Managers

## 5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB                                                                                     Updated as of  01/15/19

| Category | | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Total (12mths) | Percent |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Fall** | | *25* | *18* | *16* | *19* | *12* | *16* | *11* | *19* | *14* | *13* | *28* | *17* | *17* | *208* | *100%* |
| Incident Location | 1A | 4 | 1 | 1 | 6 | 2 | 3 | 2 | 4 | 0 | 1 | 4 | 1 | 2 | 29 | 14% |
| | 1B | 7 | 7 | 3 | 5 | 3 | 4 | 3 | 2 | 4 | 2 | 2 | 4 | 4 | 46 | 22% |
| | 1C | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 2 | 1 | 1 | 13 | 6% |
| | 1D | 2 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 3 | 2 | 1 | 12 | 6% |
| | 1E | 2 | 1 | 1 | 1 | 2 | 0 | 0 | 1 | 0 | 0 | 3 | 5 | 1 | 16 | 8% |
| | 1F | 3 | 0 | 1 | 0 | 1 | 1 | 2 | 1 | 0 | 5 | 2 | 0 | 1 | 16 | 8% |
| | 1G | 3 | 1 | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 10 | 5% |
| | 2A | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 3 | 0 | 1 | 1 | 1 | 11 | 5% |
| | 2B | 0 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 11 | 5% |
| | 2C | 0 | 3 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 0 | 1 | 9 | 4% |
| | 2D | 2 | 0 | 0 | 2 | 2 | 1 | 0 | 3 | 0 | 0 | 1 | 1 | 1 | 12 | 6% |
| | TLC - Intensive | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1% |
| | TLC - Transitional | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1% |
| | Other | 0 | 2 | 0 | 2 | 0 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 17 | 8% |
| **Physical Injury** | | *21* | *23* | *25* | *19* | *24* | *30* | *23* | *23* | *21* | *16* | *25* | *23* | *23* | *273* | *100%* |
| Incident Location | 1A | 3 | 3 | 2 | 2 | 1 | 2 | 1 | 2 | 0 | 2 | 2 | 1 | 2 | 21 | 8% |
| | 1B | 3 | 2 | 2 | 1 | 0 | 0 | 3 | 1 | 5 | 3 | 0 | 2 | 2 | 22 | 8% |
| | 1C | 0 | 3 | 3 | 1 | 2 | 7 | 6 | 9 | 3 | 1 | 9 | 5 | 4 | 49 | 18% |
| | 1D | 2 | 2 | 4 | 6 | 3 | 0 | 1 | 3 | 4 | 5 | 4 | 1 | 3 | 35 | 13% |
| | 1E | 0 | 1 | 0 | 1 | 5 | 6 | 1 | 2 | 3 | 0 | 0 | 2 | 2 | 21 | 8% |
| | 1F | 5 | 4 | 4 | 0 | 3 | 3 | 1 | 2 | 0 | 0 | 3 | 2 | 2 | 27 | 10% |
| | 1G | 4 | 1 | 3 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 12 | 4% |
| | 2A | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 5 | 2% |
| | 2B | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 2 | 1 | 6 | 2% |
| | 2C | 0 | 1 | 1 | 3 | 0 | 1 | 2 | 0 | 0 | 0 | 2 | 1 | 1 | 11 | 4% |
| | 2D | 1 | 1 | 3 | 4 | 6 | 3 | 3 | 3 | 4 | 2 | 3 | 5 | 3 | 38 | 14% |
| | TLC - Intensive | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 1% |
| | TLC - Transitional | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1% |
| | Other | 1 | 3 | 1 | 0 | 2 | 6 | 3 | 0 | 1 | 0 | 1 | 2 | 2 | 20 | 7% |

**\*** *Not every incident is a major incident.  This counts only those incidents that were classified to be major based on the policy.*

**P**erformance **R**elated **I**nformation for **S**taff & **M**anagers

## 6A. Demographic Information of Individuals in Care

*Data Source: Avatar*                                                                                    *Updated as of  01/15/19*

| Category | Sub-group | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Percent* |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Total Active (on Roll) at End of Month*** | | **273** | **270** | **273** | **275** | **272** | **252** | **252** | **250** | **249** | **265** | **278** | **266** | **265** | |
| **Gender** | Female | 79 | 76 | 76 | 81 | 78 | 73 | 75 | 76 | 70 | 79 | 86 | 86 | **78** | **29.4%** |
| | Male | 194 | 194 | 197 | 194 | 194 | 179 | 177 | 174 | 179 | 186 | 192 | 180 | **187** | **70.6%** |
| **Age** | *Median Age (Years)* | *54 yrs* | *54 yrs* | *54 yrs* | *54 yrs* | *53 yrs* | *54 yrs* | *55 yrs* | *55 yrs* | *56 yrs* | *55 yrs* | *55 yrs* | *56 yrs* | *55 yrs* | **Figure 24** |
| | <30 years old | 40 | 42 | 43 | 47 | 51 | 45 | 40 | 40 | 39 | 38 | 37 | 30 | **41** | **15.5%** |
| | >=30 and <40 years old | 42 | 37 | 33 | 33 | 39 | 34 | 35 | 35 | 35 | 45 | 50 | 39 | **38** | **14.4%** |
| | >=40 and <50 years old | 29 | 29 | 30 | 33 | 28 | 26 | 23 | 21 | 23 | 26 | 24 | 25 | **26** | **10.0%** |
| | >=50 and <60 years old | 54 | 57 | 59 | 55 | 54 | 47 | 48 | 49 | 47 | 50 | 56 | 60 | **53** | **20.0%** |
| | >=60 years old | 108 | 105 | 108 | 107 | 100 | 100 | 106 | 105 | 105 | 106 | 111 | 112 | **106** | **40.1%** |
| **Legal Status of Individuals on Roll at End of Month** | Emergency | 17 | 22 | 20 | 18 | 19 | 16 | 15 | 15 | 19 | 19 | 19 | 17 | **18** | **6.8%** |
| | Inpatient Commitment | 39 | 43 | 44 | 46 | 47 | 51 | 51 | 53 | 54 | 57 | 63 | 66 | **51** | **19.3%** |
| | Outpatient Commitment | 19 | 18 | 19 | 20 | 22 | 20 | 17 | 18 | 17 | 16 | 18 | 19 | **19** | **7.0%** |
| | Voluntary | 23 | 24 | 25 | 23 | 20 | 16 | 16 | 16 | 16 | 18 | 18 | 20 | **20** | **7.4%** |
| | Non-Protesting | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | **0** | **0.0%** |
| | *Civil Sub-total* | *98* | *107* | *108* | *107* | *108* | *103* | *99* | *102* | *106* | *110* | *118* | *122* | *107* | *40.6%* |
| | DC Exam | 80 | 69 | 69 | 69 | 71 | 55 | 57 | 55 | 48 | 64 | 66 | 51 | **63** | **23.7%** |
| | Mentally Incompetent | 28 | 25 | 26 | 28 | 23 | 25 | 25 | 23 | 26 | 22 | 22 | 24 | **25** | **9.4%** |
| | *Forensic Pre-trial Sub-total* | *108* | *94* | *95* | *97* | *94* | *80* | *82* | *78* | *74* | *86* | *88* | *75* | *88* | *33.1%* |
| | NGBRI - DC | 56 | 57 | 57 | 57 | 57 | 57 | 59 | 59 | 58 | 58 | 58 | 55 | **57** | **21.7%** |
| | NGBRI - US | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 6 | **5** | **1.9%** |
| | NGBRI - VI | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **1** | **0.4%** |
| | Dual Commitment | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **1** | **0.4%** |
| | Post Trial Mental Exam PTME | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | **0** | **0.2%** |
| | Sexual Psychopath (Miller Act) | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | **3** | **1.1%** |
| | *Forensic Post-trial Sub-total* | *65* | *67* | *68* | *68* | *67* | *67* | *69* | *69* | *68* | *68* | *70* | *67* | *68* | *25.6%* |
| **Length of Stay** | <30 Days | 35 | 32 | 34 | 36 | 35 | 27 | 41 | 24 | 38 | 37 | 39 | 28 | **34** | **12.8%** |
| | >=30 ~ <365 Days | 109 | 108 | 109 | 112 | 109 | 104 | 92 | 107 | 90 | 101 | 110 | 107 | **105** | **39.6%** |
| | >= 1 Year & < 2 Years | 26 | 27 | 26 | 25 | 28 | 28 | 27 | 28 | 30 | 35 | 32 | 33 | **29** | **10.9%** |
| | >= 2 Years & < 5 Years | 34 | 33 | 33 | 31 | 29 | 27 | 26 | 25 | 25 | 24 | 28 | 30 | **29** | **10.9%** |
| | >= 5 Years & < 20 Years | 37 | 38 | 40 | 41 | 41 | 36 | 36 | 36 | 36 | 38 | 38 | 38 | **38** | **14.3%** |
| | >= 20 Years | 32 | 32 | 31 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 31 | 30 | **31** | **11.5%** |
| | **Median LOS (Days)** | **298 d** | **325 d** | **316 d** | **278 d** | **298 d** | **329 d** | **322 d** | **338 d** | **345 d** | **325 d** | **311 d** | **349 d** | **319 d** | **Figure 25** |
| | Median LOS - Civil | 449 d | 454 d | 469 d | 484 d | 430 d | 413 d | 429 d | 403 d | 412 d | 414 d | 406 d | 404 d | 430 d | |
| | Median LOS - Pre-trial | 74 d | 81 d | 78 d | 64 d | 67 d | 72 d | 64 d | 72 d | 65 d | 50 d | 56 d | 63 d | 67 d | |
| | Median LOS - Post-trial | 5052 d | 5055 d | 4768 d | 4526 d | 4697 d | 4728 d | 4476 d | 4506 d | 4528 d | 4558 d | 4306 d | 4609 d | 4651 d | |
| | **Average LOS (Days)** | **2167 d** | **2206 d** | **2165 d** | **2099 d** | **2117 d** | **2212 d** | **2216 d** | **2236 d** | **2207 d** | **2097 d** | **2020 d** | **2087 d** | **2152 d** | |
| | Average LOS - Civil | 1669 d | 1558 d | 1563 d | 1550 d | 1507 d | 1418 d | 1472 d | 1429 d | 1398 d | 1381 d | 1315 d | 1292 d | 1463 d | |
| | Average LOS - Pre-trial | 170 d | 173 d | 178 d | 171 d | 177 d | 173 d | 167 d | 179 d | 160 d | 145 d | 131 d | 143 d | 164 d | |
| | Average LOS - Post-trial | 6295 d | 6150 d | 5956 d | 5793 d | 5909 d | 5924 d | 5779 d | 5788 d | 5726 d | 5753 d | 5637 d | 5769 d | 5873 d | |

*   *Counts the total number of individuals who are on the hospital roll at end of each month.  This number serves as denominator to calculate percentage of each group.*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance Related Information for Staff & Managers

## 6B. Demographic Information of Individuals in Care

*Data Source: Avatar*                                                                                    *Updated as of  01/15/19*

| Category | Sub-group | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Monthly Average | Percent* |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Total Active (on Roll) at End of Month*** | | **273** | **270** | **273** | **275** | **272** | **252** | **252** | **250** | **249** | **265** | **278** | **266** | **265** | |
| **Gender** | Female | 29% | 28% | 28% | 29% | 29% | 29% | 30% | 30% | 28% | 30% | 31% | 32% | **29%** | |
| | Male | 71% | 72% | 72% | 71% | 71% | 71% | 70% | 70% | 72% | 70% | 69% | 68% | **71%** | |
| **Age** | *Median Age (Years)* | *54 yrs* | *54 yrs* | *54 yrs* | *54 yrs* | *53 yrs* | *54 yrs* | *55 yrs* | *55 yrs* | *56 yrs* | *55 yrs* | *55 yrs* | *56 yrs* | *55 yrs* | |
| | <30 yrs | 15% | 16% | 16% | 17% | 19% | 18% | 16% | 16% | 16% | 14% | 13% | 11% | **15%** | |
| | >=30 and <40 yrs | 15% | 14% | 12% | 12% | 14% | 13% | 14% | 14% | 14% | 17% | 18% | 15% | **14%** | |
| | >=40 and <50 yrs | 11% | 11% | 11% | 12% | 10% | 10% | 9% | 8% | 9% | 10% | 9% | 9% | **10%** | |
| | >=50 and <60 yrs | 20% | 21% | 22% | 20% | 20% | 19% | 19% | 20% | 19% | 19% | 20% | 23% | **20%** | |
| | >=60 yrs | 40% | 39% | 40% | 39% | 37% | 40% | 42% | 42% | 42% | 40% | 40% | 42% | **40%** | |
| **Legal Status of Individuals on Roll at End of Month** | Emergency | 6% | 8% | 7% | 7% | 7% | 6% | 6% | 6% | 8% | 7% | 7% | 6% | **7%** | |
| | Inpatient Commitment | 14% | 16% | 16% | 17% | 17% | 20% | 20% | 21% | 22% | 22% | 23% | 25% | **19%** | |
| | Outpatient Commitment | 7% | 7% | 7% | 7% | 8% | 8% | 7% | 7% | 7% | 6% | 6% | 7% | **7%** | |
| | Voluntary | 8% | 9% | 9% | 8% | 7% | 6% | 6% | 6% | 6% | 7% | 6% | 8% | **7%** | |
| | Non-Protesting | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | **0%** | |
| | *Civil Sub-total* | *36%* | *40%* | *40%* | *39%* | *40%* | *41%* | *39%* | *41%* | *43%* | *42%* | *42%* | *46%* | *41%* | |
| | DC Exam | 29% | 26% | 25% | 25% | 26% | 22% | 23% | 22% | 19% | 24% | 24% | 19% | **24%** | |
| | Mentally Incompetent | 10% | 9% | 10% | 10% | 8% | 10% | 10% | 9% | 10% | 8% | 8% | 9% | **9%** | |
| | *Forensic Pre-trial Sub-total* | *40%* | *35%* | *35%* | *35%* | *35%* | *32%* | *33%* | *31%* | *30%* | *32%* | *32%* | *28%* | *33%* | |
| | NGBRI - DC | 21% | 21% | 21% | 21% | 21% | 23% | 23% | 24% | 23% | 22% | 21% | 21% | **22%** | |
| | NGBRI - US | 1% | 1% | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 2% | **2%** | |
| | NGBRI - VI | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | **0%** | |
| | Dual Commitment | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | **0%** | |
| | Sexual Psychopath (Miller Act | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | **1%** | |
| | *Forensic Post-trial Sub-total* | *24%* | *25%* | *25%* | *25%* | *25%* | *27%* | *27%* | *28%* | *27%* | *26%* | *25%* | *25%* | *26%* | |
| **Length of Stay** | *Median LOS (Days)* | *298 d* | *325 d* | *316 d* | *278 d* | *298 d* | *329 d* | *322 d* | *338 d* | *345 d* | *325 d* | *311 d* | *349 d* | *319 d* | |
| | *Average LOS (Days)* | *2167 d* | *2206 d* | *2165 d* | *2099 d* | *2117 d* | *2212 d* | *2216 d* | *2236 d* | *2207 d* | *2097 d* | *2020 d* | *2087 d* | *2152 d* | |
| | <30 days | 13% | 12% | 12% | 13% | 13% | 11% | 16% | 10% | 15% | 14% | 14% | 11% | **13%** | |
| | >=30 days & <365 days | 40% | 40% | 40% | 41% | 40% | 41% | 37% | 43% | 36% | 38% | 40% | 40% | **40%** | |
| | >= 1 year & < 2 years | 10% | 10% | 10% | 9% | 10% | 11% | 11% | 11% | 12% | 13% | 12% | 12% | **11%** | |
| | >= 2 years & < 5 years | 12% | 12% | 12% | 11% | 11% | 11% | 10% | 10% | 10% | 9% | 10% | 11% | **11%** | |
| | >= 5 years & < 20 years | 14% | 14% | 15% | 15% | 15% | 14% | 14% | 14% | 14% | 14% | 14% | 14% | **14%** | |
| | >= 20 years | 12% | 12% | 11% | 11% | 11% | 12% | 12% | 12% | 12% | 11% | 11% | 11% | **12%** | |

*    *Counts the total number of individuals who are on the hospital roll at end of each month.  This number serves as denominator to calculate percentage of each group.*