



**Government of the District of Columbia
Department of Behavioral Health (DBH)**



PRISM

Performance Related Information for Staff and Managers



September 2018

Data & Performance Management (DPM)

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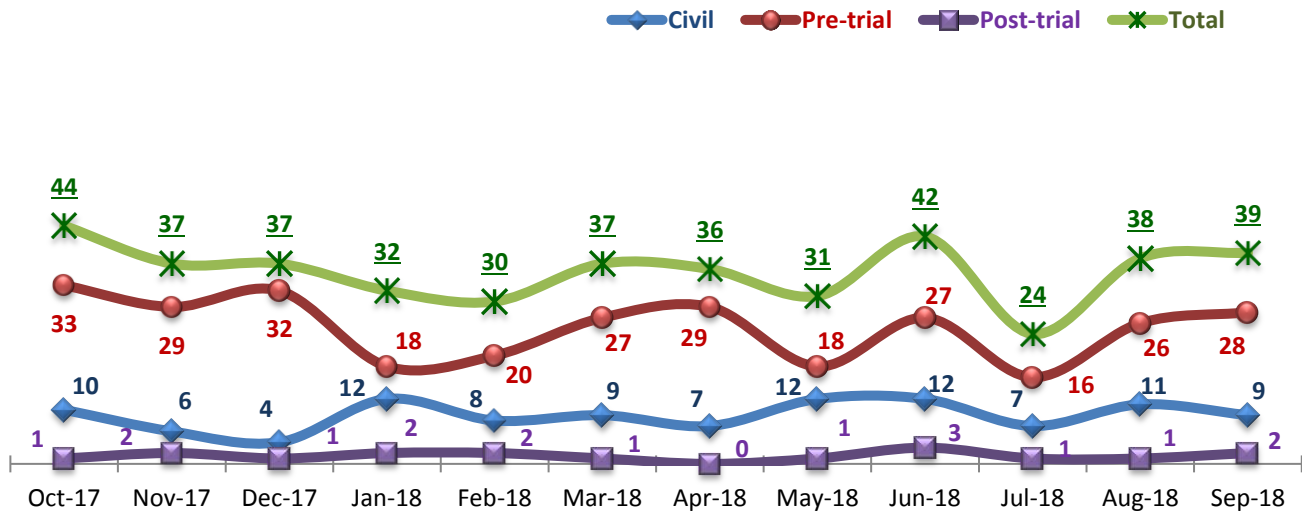
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1 - 5)

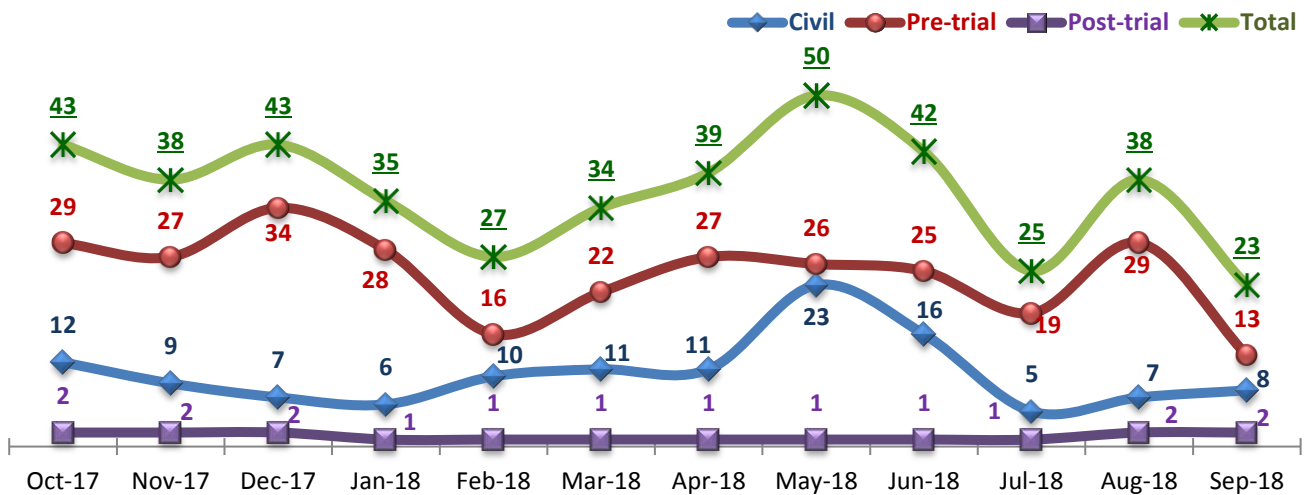
- The total number of Admissions to SEH was 39; an increase of 1 from last month (38).
- The total number of Discharges from SEH substantially decreased by 15 (38 to 23). Pre-trial discharges also decreased by 16 (29 to 13) and Civil discharges increased by 1 (7 to 8).
- The Average Daily Census increased from 245 to 256.
- Inter-Unit Transfers increased by 1 (from 10 to 11).
- There were no reported 30-day readmissions for this month, September.

1. Admissions to SEH



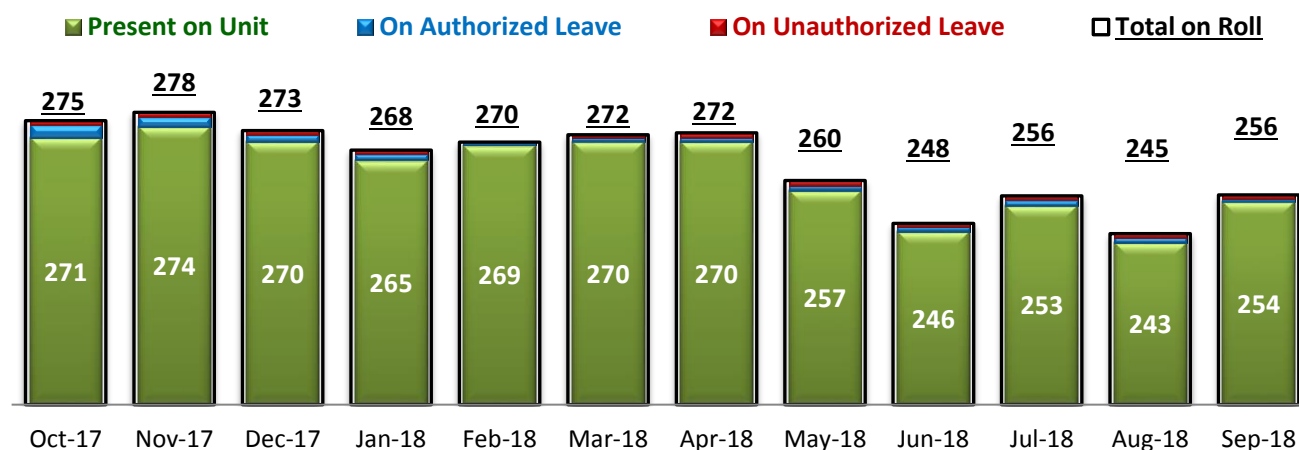
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH



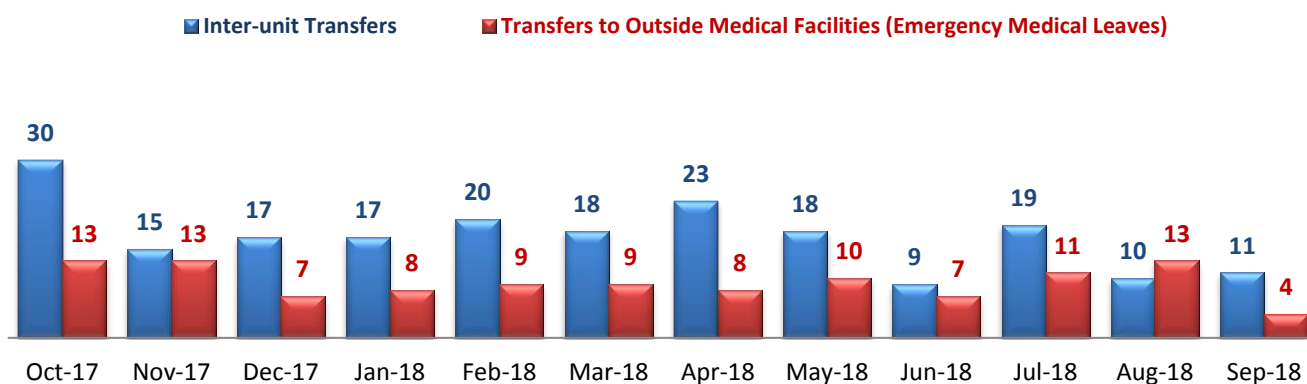
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census



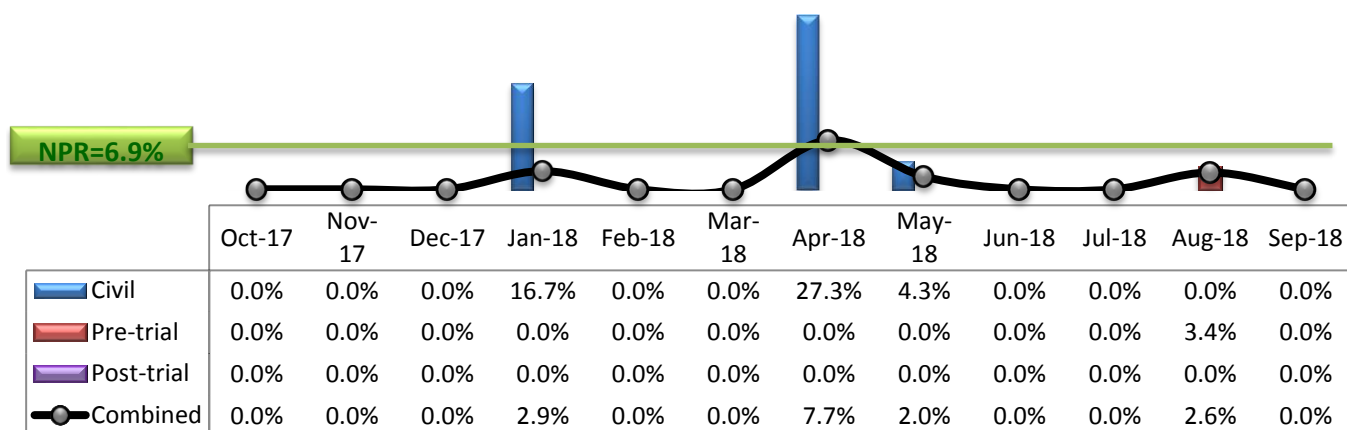
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate



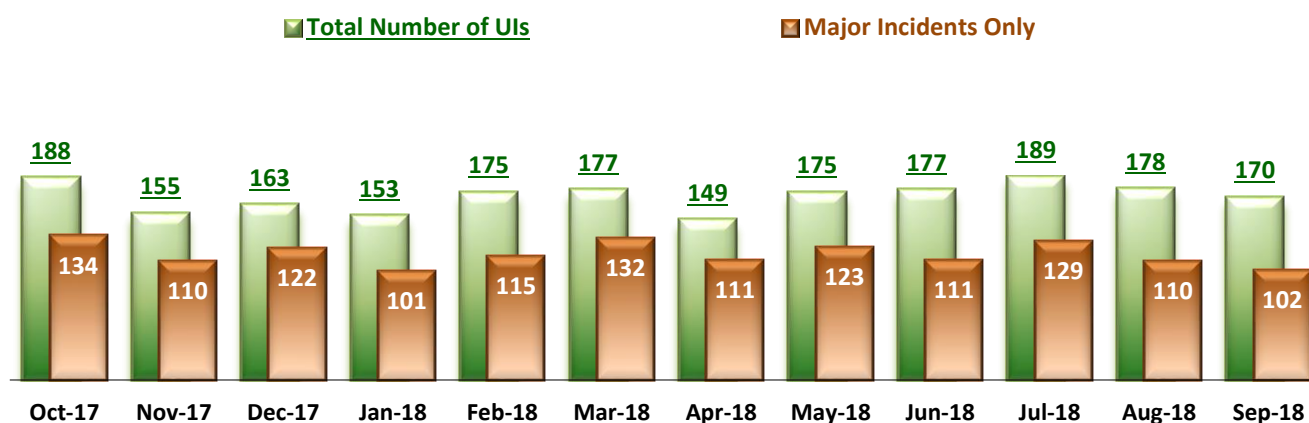
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

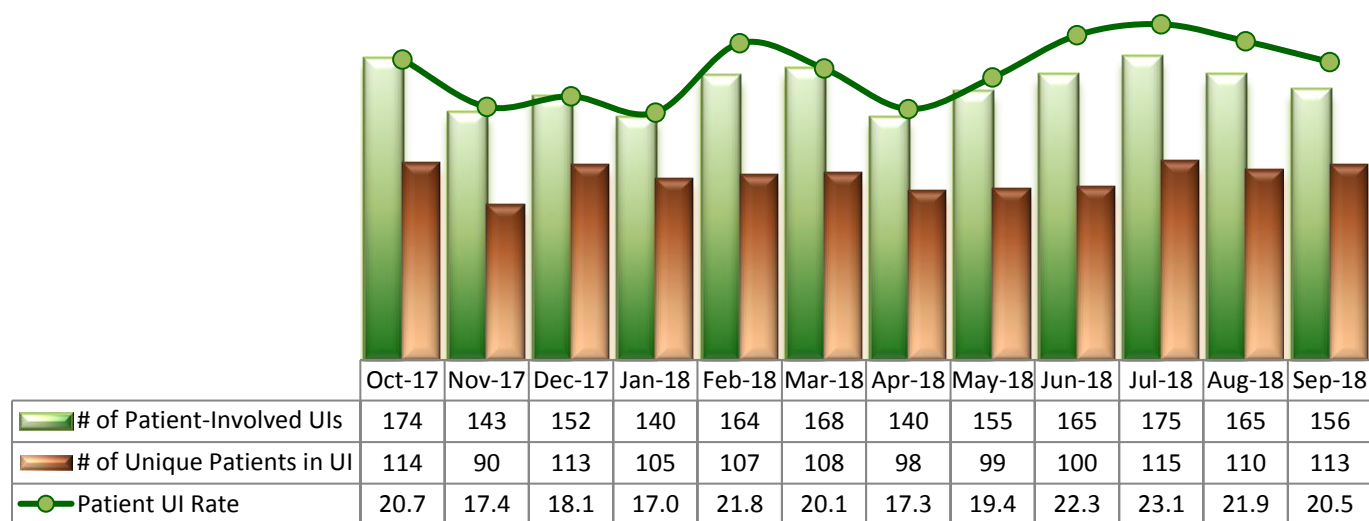
Key Trends: Unusual Incidents (6 - 17)

- Risk Management received 170 Unusual Incident (UI) reports in September, a slight decrease from August (178).
- For Unusual Incidents by Severity, there was a substantial decrease for the High group (36 to 27). The Medium group increased by 1 (46 to 47) and there was no change for the Low group (96).
- The total number of incidents by type included: Decreases for all types - Physical Assault (52 to 43); Psychiatric Emergencies (46 to 24); Falls (14 to 13); Aggressive Behavior (62 to 57); and Injuries (21 to 16).
- Staff Injuries increased by 3 (4 to 7), while Patient Injuries decreased (from 13 to 11).
- The percent of patients secluded increased (3.2% to 5.6%), while patients restrained decreased (11.2% to 9.4%).

6. Unusual Incidents

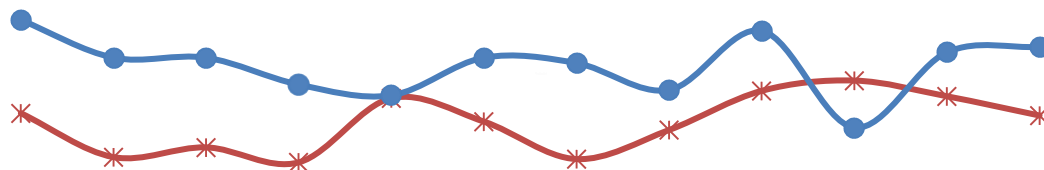


7. Patient-Involved Unusual Incidents



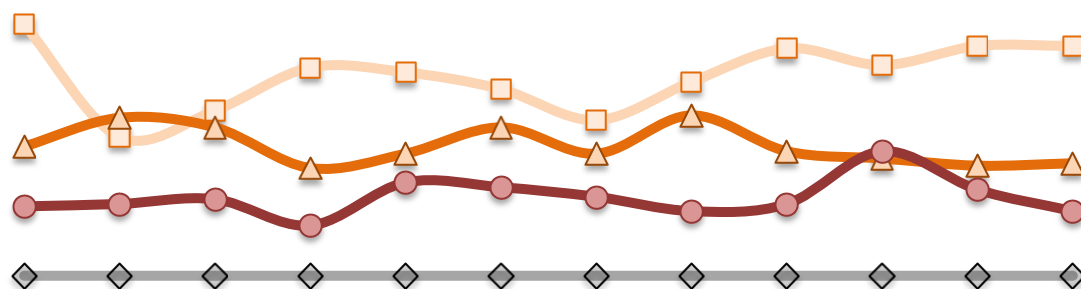
* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate



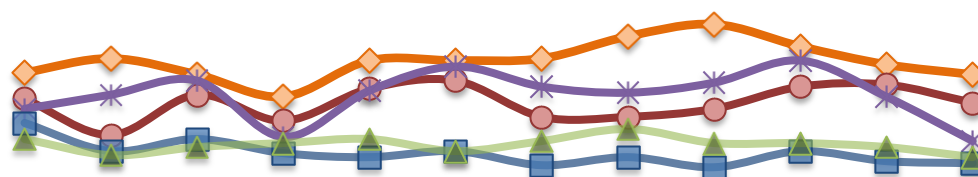
	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
✱ Patient UI Rate	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9	20.5
● Admission	44	37	37	32	30	37	36	31	42	24	38	39

9. Unusual Incidents by Severity



	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
1) Low	105	58	69	87	85	78	65	81	95	88	96	96
2) Medium	54	66	62	45	51	62	51	67	52	49	46	47
3) High	29	30	32	21	39	37	33	27	30	52	36	27
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	188	155	163	153	175	177	149	175	177	189	178	170

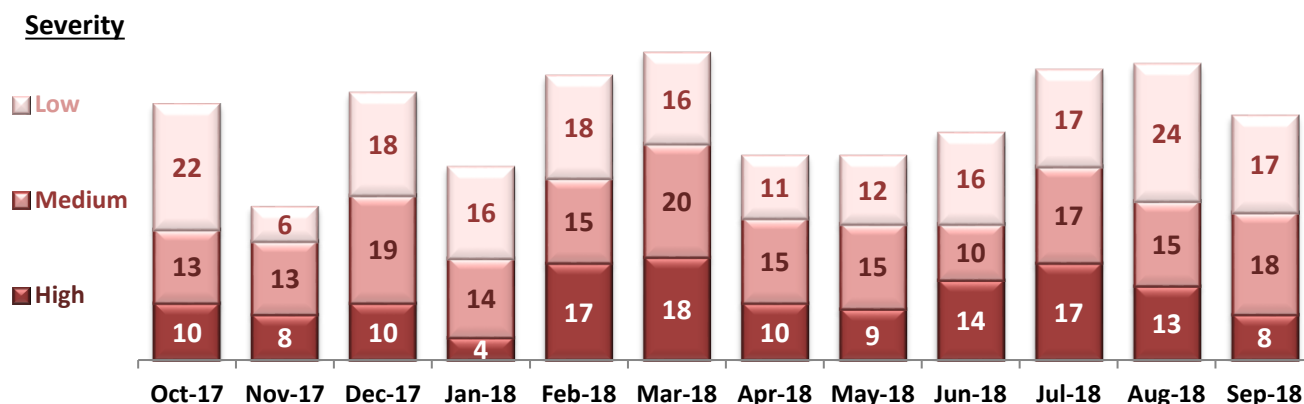
10. Selected Types of Incidents



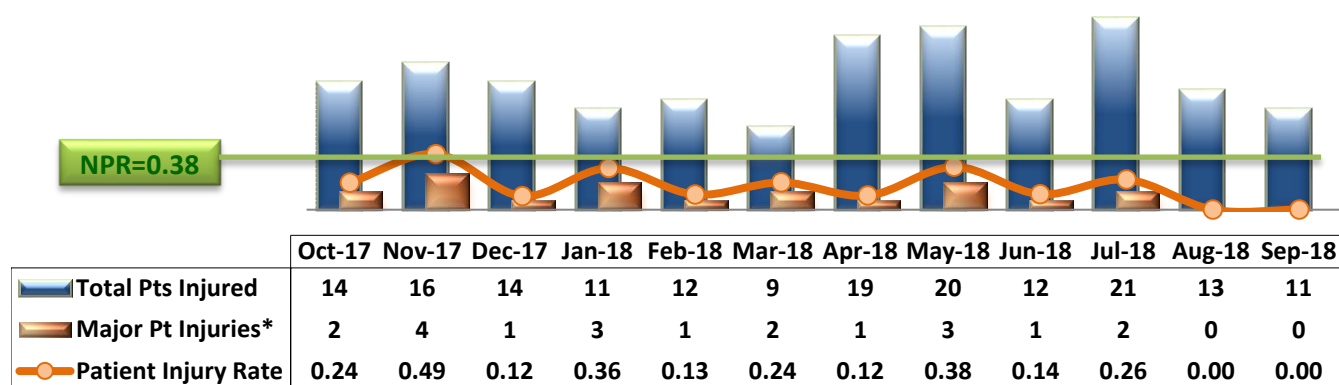
	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
◆ Aggressive Behavior	58	65	57	46	64	64	65	76	82	71	62	57
● Physical Assault	45	27	47	34	50	54	36	36	40	51	52	43
✱ Psych Emerg.	40	47	54	26	49	61	51	48	53	64	46	24
■ Fall	33	19	25	18	16	19	12	16	11	19	14	13
▲ Injury	25	17	21	23	25	19	24	30	23	23	21	16

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11. Physical Assaults by Severity

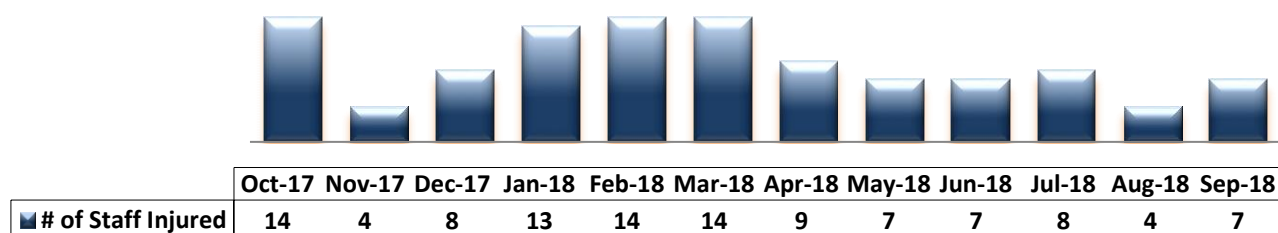


12. Patient Injuries



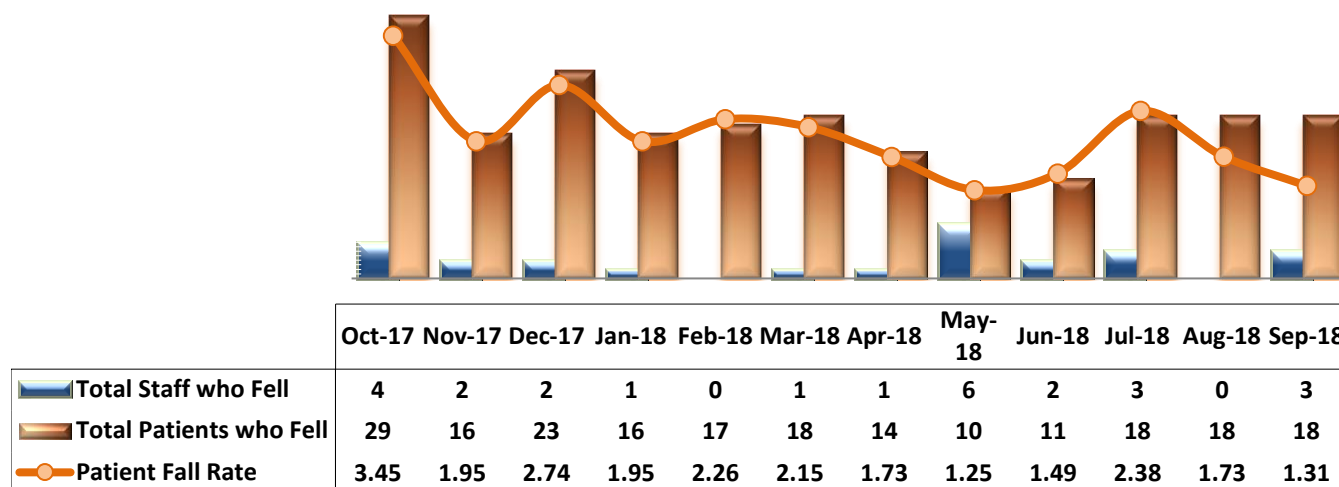
* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries



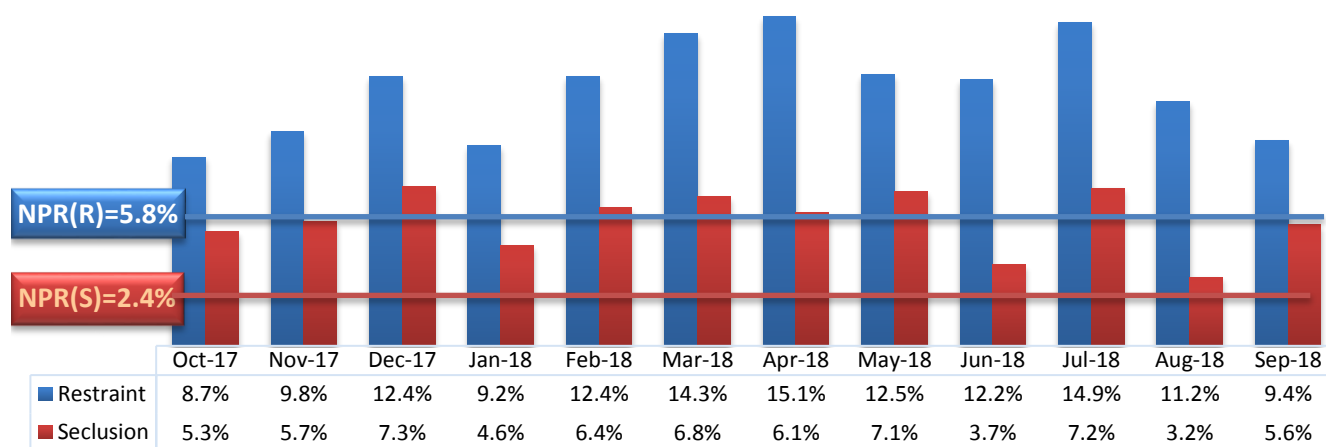
* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14. Patient and Staff Falls



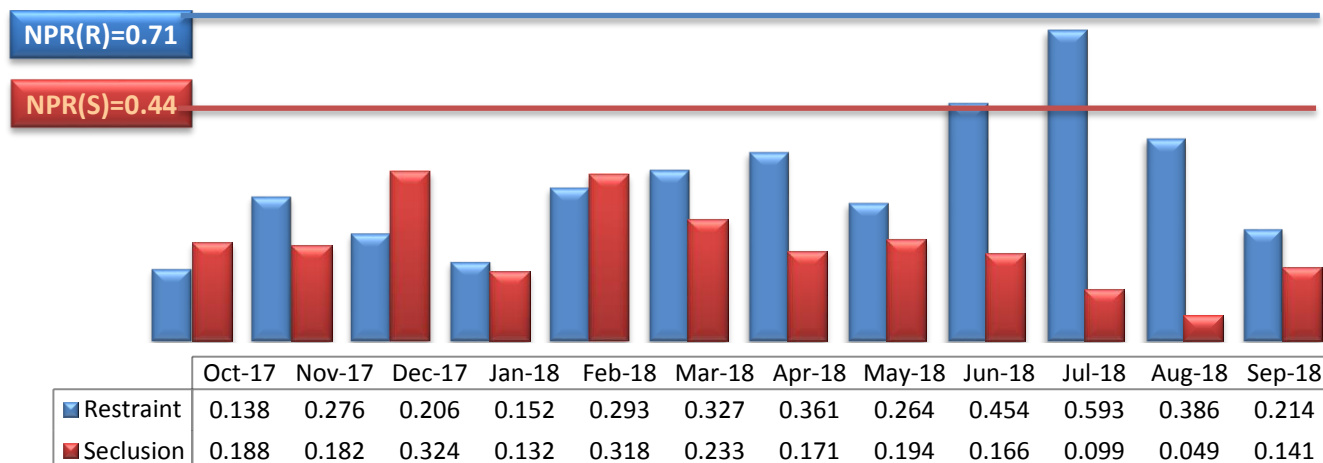
* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15. Percent of Patients Restrained or Secluded



* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

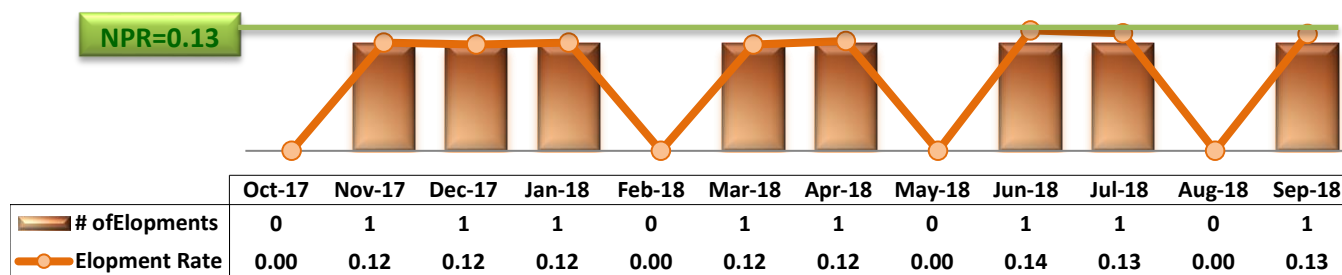
16. Restraint Hours Rate & Seclusion Hours Rate



* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements

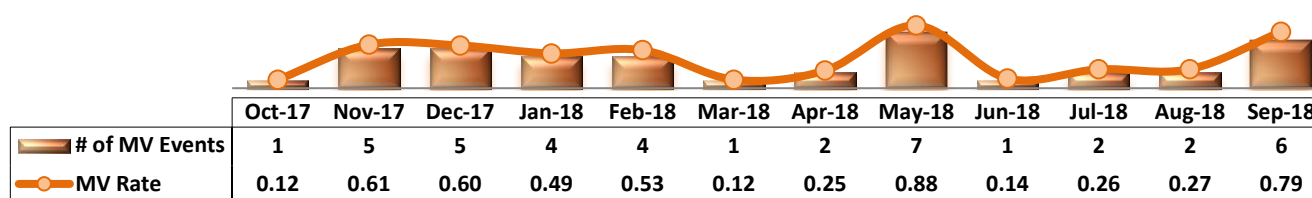


* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18 - 22)

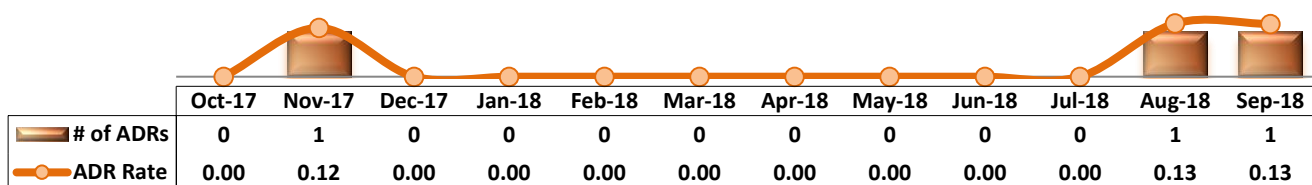
- The average number of Medication Variance Events (MV) is 3 occurrences per month.
- There was one reported adverse drug reaction for this month, September 2018.
- Percent of Missing Documentation increased slightly from 0.28% to 0.29%.
- Medication Refusal Rate also increased slightly from 4.62% to 4.74%.

18. Reported Medication Variance Events



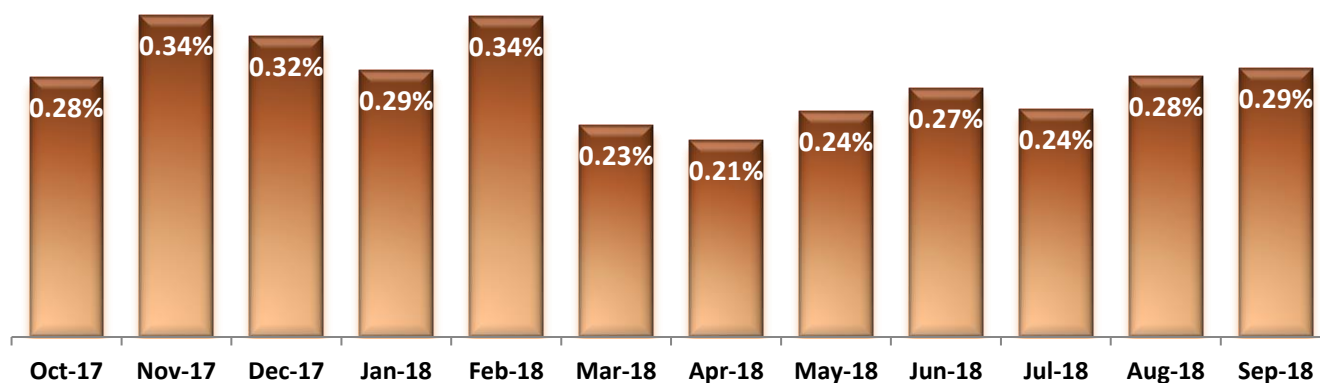
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

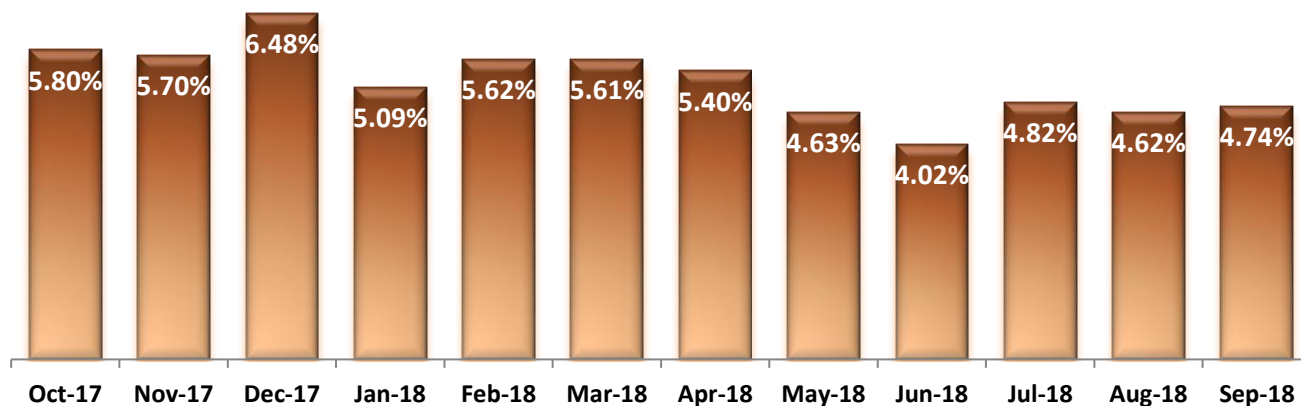


* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

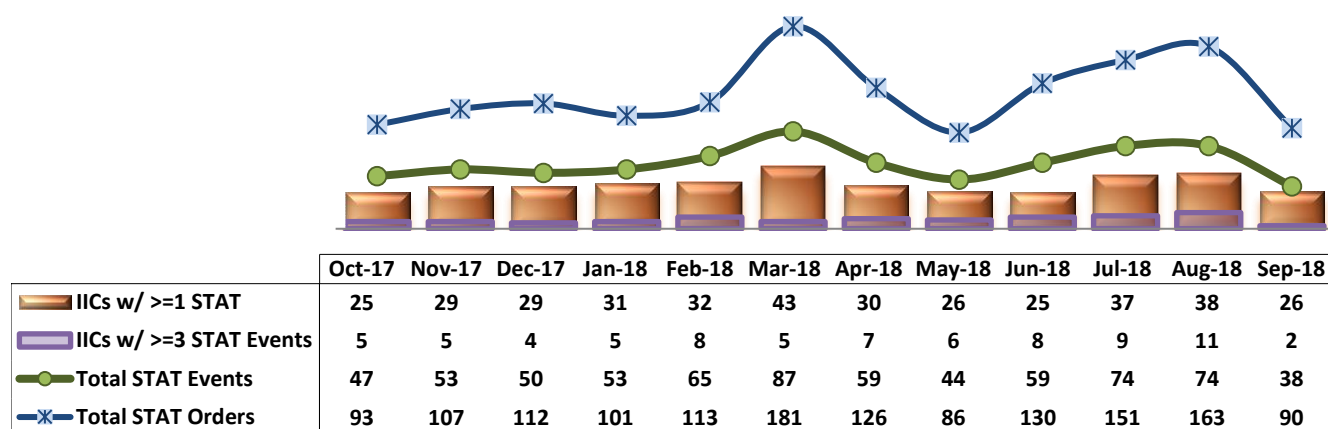


21. Medication Refusal Rate*



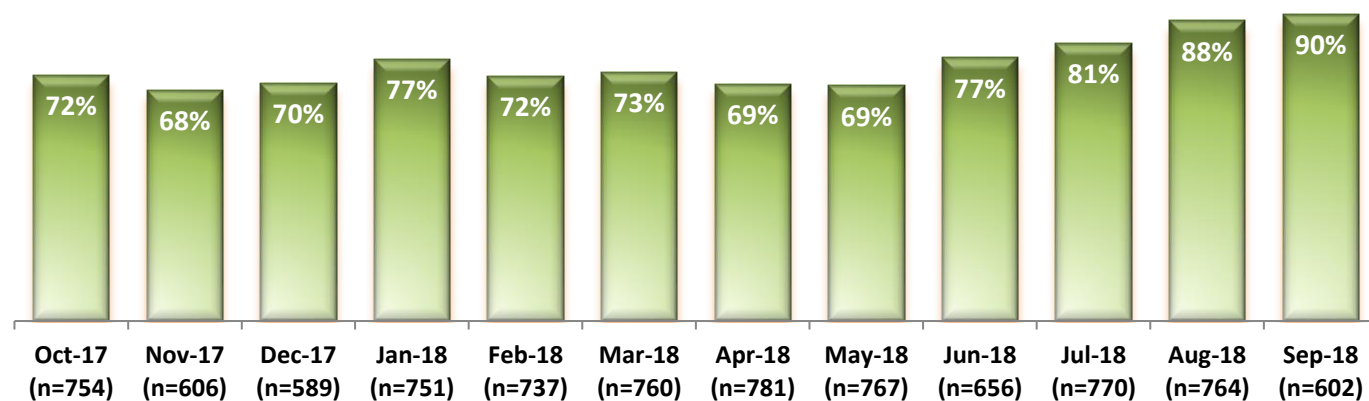
* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

22. Number of STAT Events and Individuals Involved



Key Trends: Environment of Care (23)

- Ninety-percent (90%) of the work orders submitted in September were completed within 3 days, indicating a steady increase over the past months.

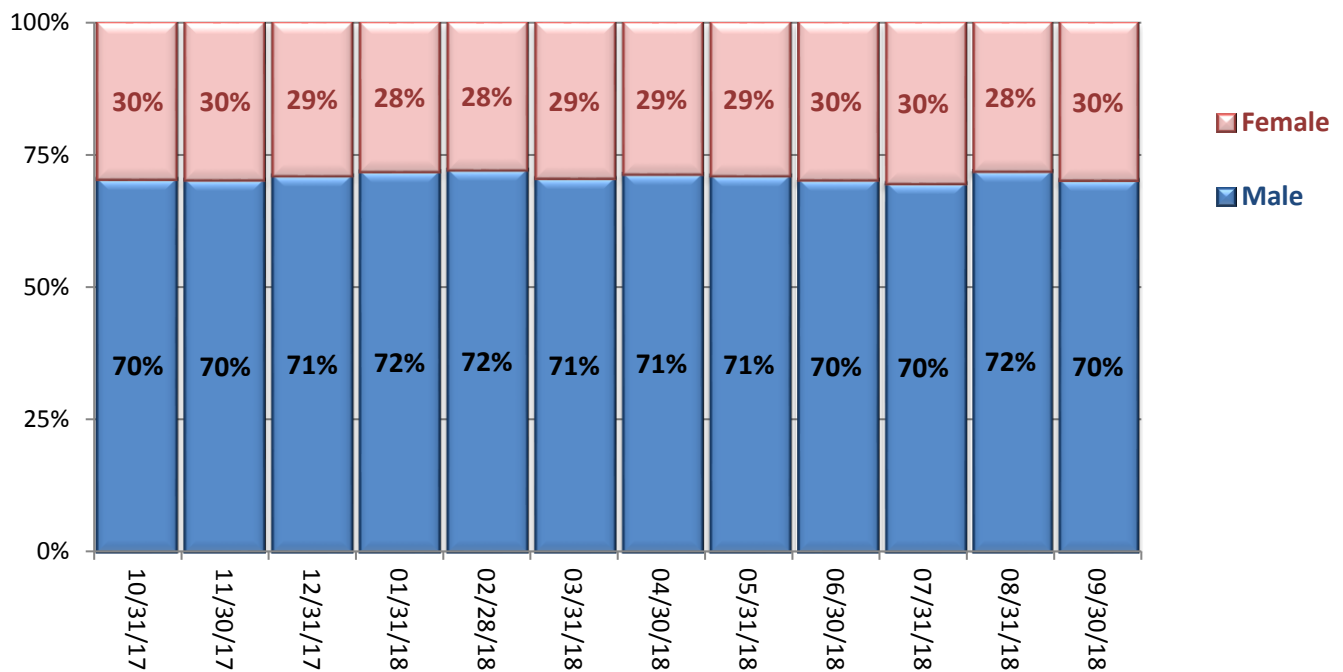
23. Percentage of SiteFM Work Orders Completed within 3 Days

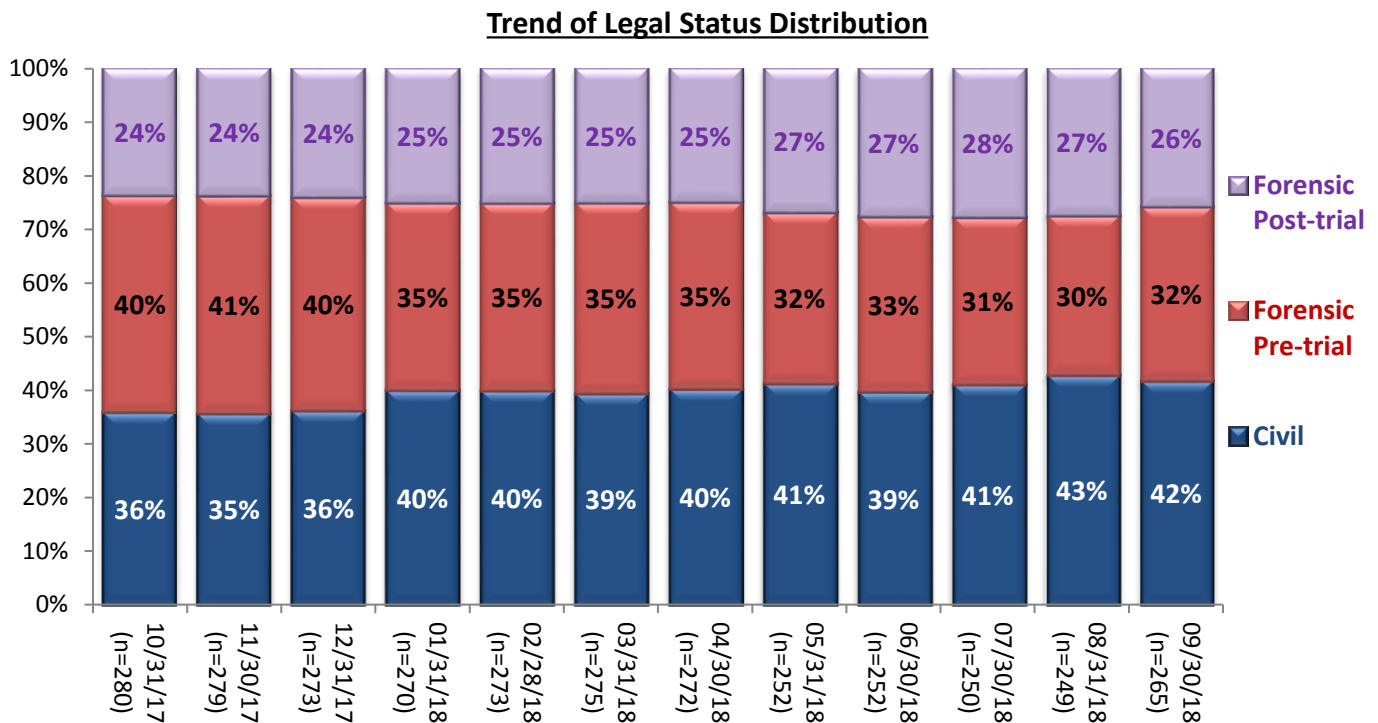
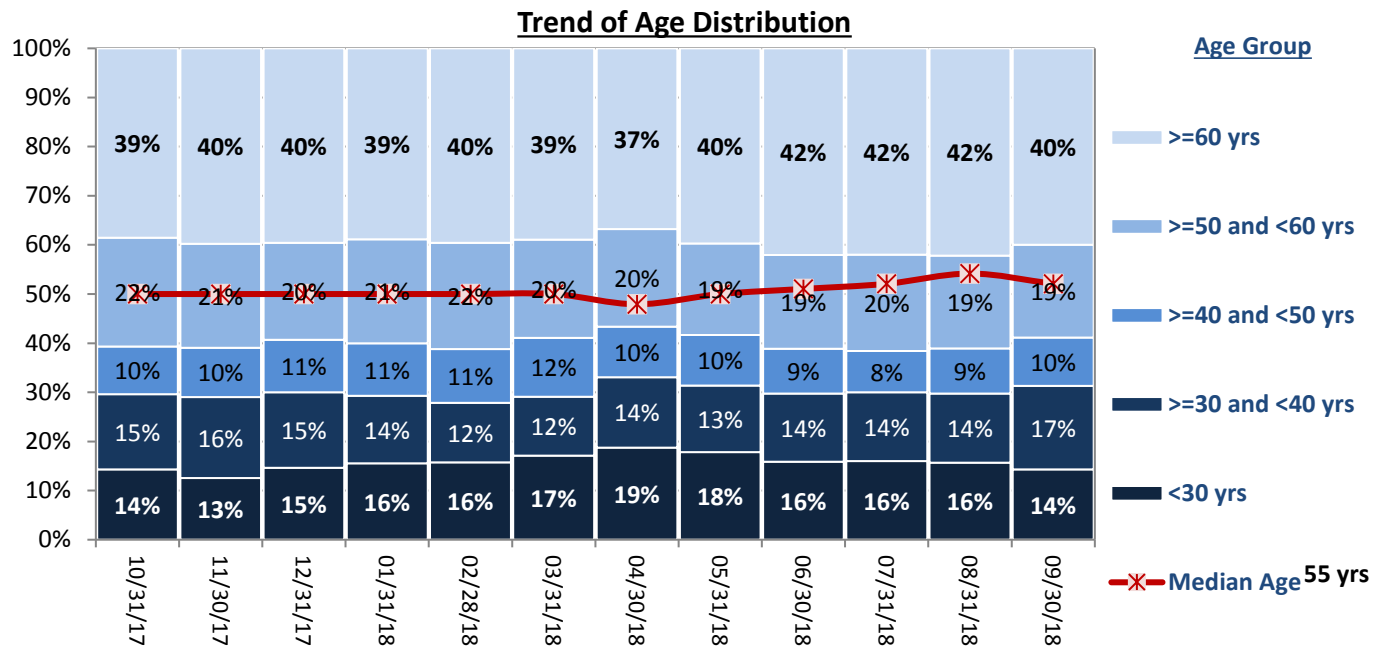
Key Trends: Demographics, Legal Status, and Length of Stay (24 - 25)

- There remains no notable changes in the gender, age, and legal status distribution.
- Thirty-eight percent (38%) of patients' Length of Stay (LOS) is between 30 days and 364 days.
- For all individuals in care and individuals with a pre-trial legal status, the average LOS and median LOS decreased. For individuals with a post-trial legal status, the average LOS and median LOS increased.
- For individuals with a civil legal status in care, the average LOS decreased and the median LOS increased.

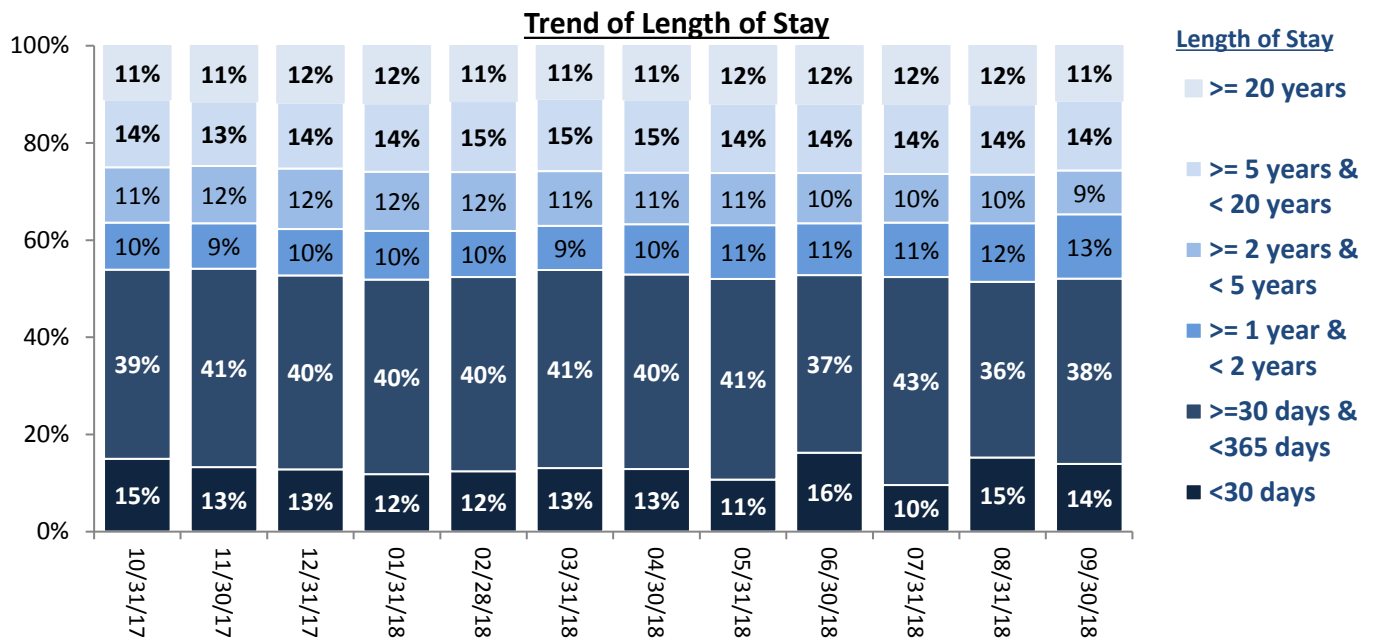
24. Demographics

Trend of Gender Distribution

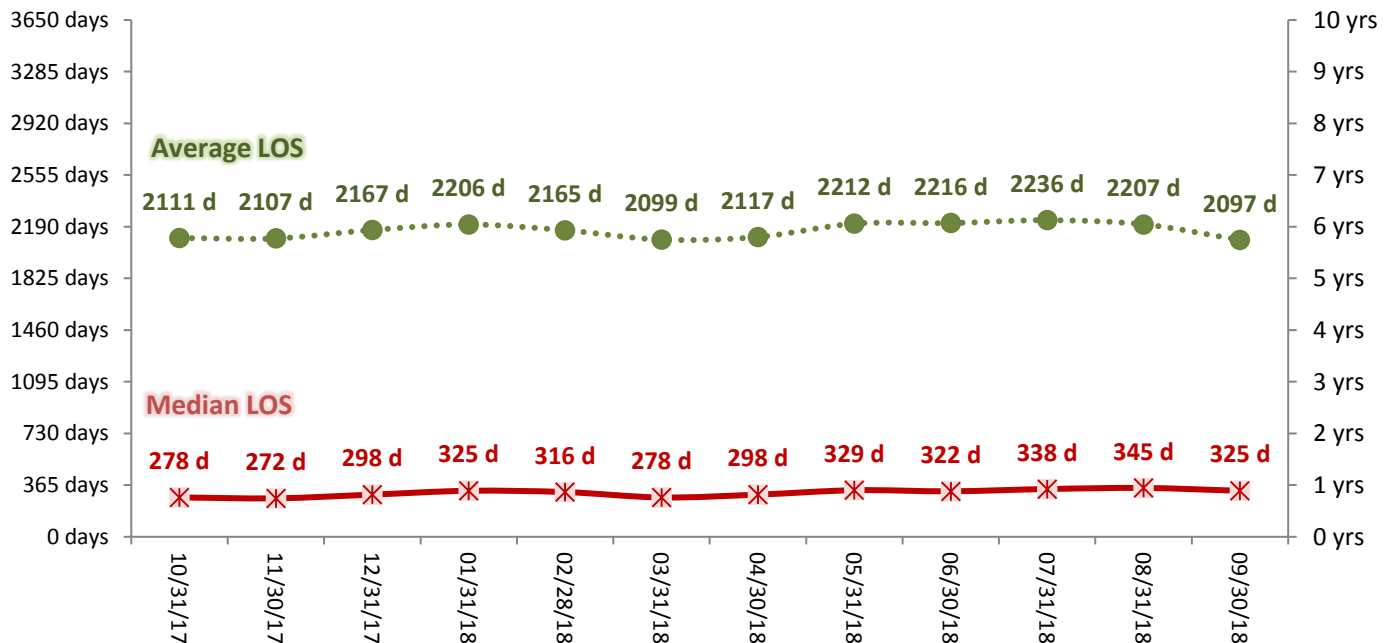


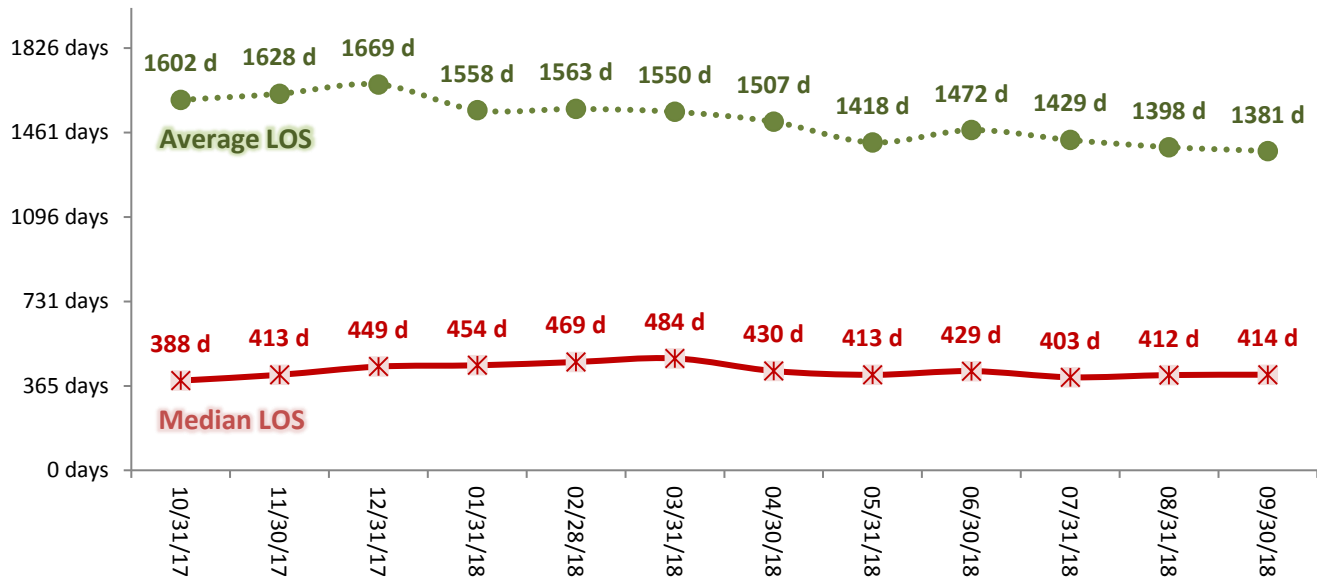
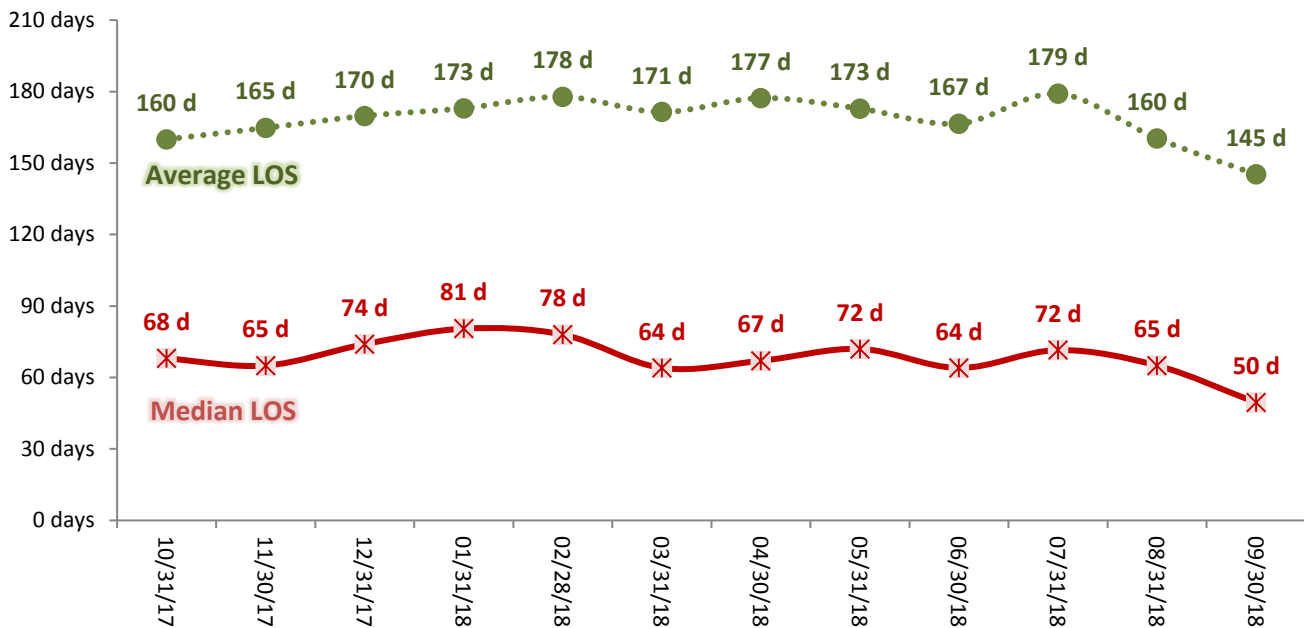


25. Length of Stay

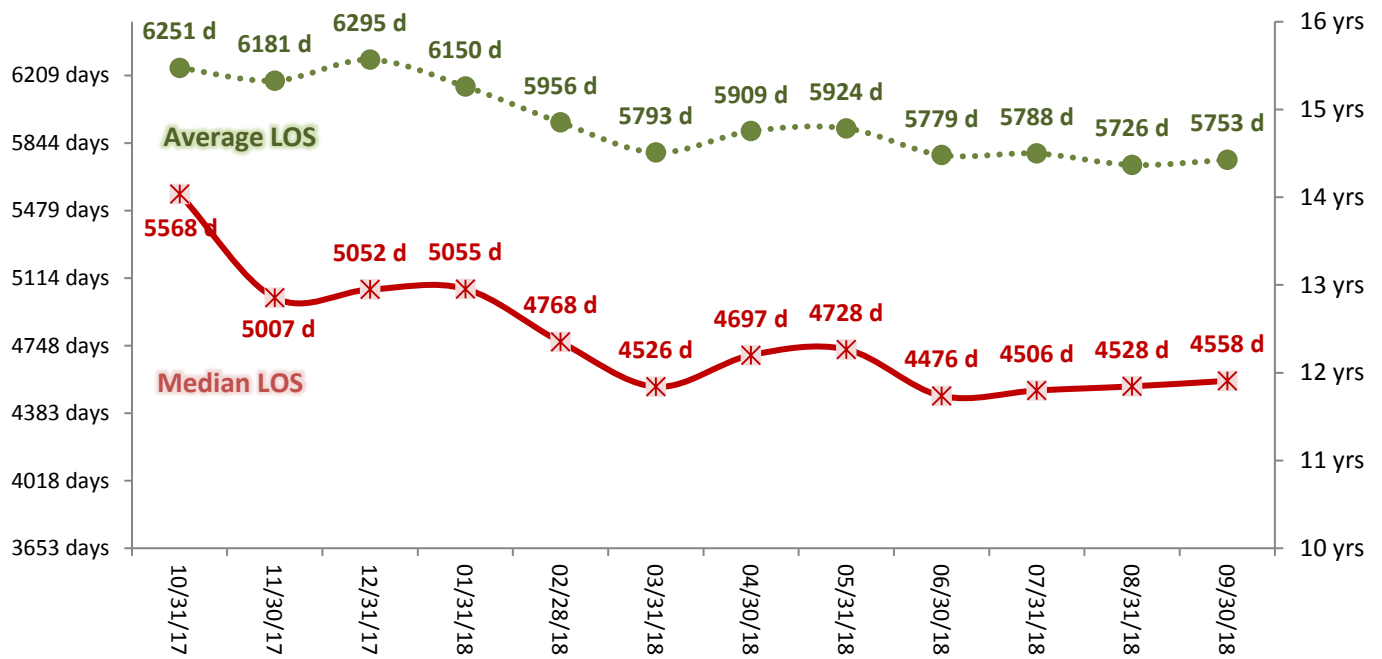


Average and Median Length of Stay for Individuals in Care



Length of Stay for Individuals in Care with Civil Legal Status**Length of Stay for Individuals in Care with Pre-trial Legal Status**

Length of Stay for Individuals in Care with Post-trial Legal Status



Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Figure
Admissions	Civil	10	6	4	12	8	9	7	12	12	7	11	9	9	107	Figure 1
	Pre-trial	33	29	32	18	20	27	29	18	27	16	26	28	25	303	
	Post-trial	1	2	1	2	2	1	0	1	3	1	1	2	1	17	
	Total	44	37	37	32	30	37	36	31	42	24	38	39	36	427	
Discharges	Civil	12	9	7	6	10	11	11	23	16	5	7	8	10	125	Figure 2
	Pre-trial	29	27	34	28	16	22	27	26	25	19	29	13	25	295	
	Post-trial	2	2	2	1	1	1	1	1	1	1	2	2	1	17	
	Total	43	38	43	35	27	34	39	50	42	25	38	23	36	437	
Net Increase During Month	Civil	-2	-3	-3	6	-2	-2	-4	-11	-4	2	4	1		-18	
	Pre-trial	4	2	-2	-10	4	5	2	-8	2	-3	-3	15		8	
	Post-trial	-1	0	-1	1	1	0	-1	0	2	0	-1	0		0	
	Total	1	-1	-6	-3	3	3	-3	-19	0	-1	0	16		-10	
All Individuals on Roll at End of Month		280	279	273	270	273	275	272	252	252	250	249	265	266		
a. Present on Unit		278	276	270	270	272	273	269	249	251	247	248	262	264		
b. On AL		1	2	2	0	1	1	1	2	0	2	0	2	1		
c. On UL		1	1	1	0	0	1	2	1	1	1	1	1	1		
All Individuals on Roll: Daily Average during Month*		275	278	273	268	270	272	272	260	248	256	245	256	264		Figure 3
a. Present on Unit		271	274	270	265	269	270	270	257	246	253	243	254	262		
b. On AL		3	3	2	2	1	1	1	1	1	1	1	1	3.8		
c. On UL		1	1	1	1	0	1	1	1	1	1	1	1	0.94		
Patient Days**		8416	8213	8381	8226	7526	8379	8109	7978	7387	7576	7524	7609	7944	95324	
Inter-Unit Transfers during Month		30	15	17	17	20	18	23	18	9	19	10	11	17	207	Figure 4
Medical Leaves Initiated during Month	Emergency	13	13	7	8	9	9	8	10	7	11	13	4	9	112	
	Non-Emer	25	8	21	16	13	33	32	21	25	15	17	16	20	242	
	Total	38	21	28	24	22	42	40	31	32	26	30	20	30	354	
Non-Medical Leaves Initiated during Month		196	171	167	154	112	88	101	87	106	91	70	73	118	1416	
UL Initiated during Month		0	1	0	0	0	1	1	0	2	2	0	2	1	9	
Total Unique Patients Served during Month		323	315	315	305	299	307	311	297	294	276	285	287	301	607	
30 Day Readmission ***	Civil	0	0	0	1	0	0	3	1	0	0	0	0	0	5	
	Pre-trial	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Total	0	0	0	1	0	0	3	1	0	0	1	0	1	6	

* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 11/15/18

Data Source: Or DD, MV DD, ADR DD, Restraining/Seclusion Log, and Avulor														Updated as of 11/15/18		
Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	4.3%	0.0%	0.0%	0.0%	0.0%	4.0%		Figure 5
	Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	0.3%		
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Combined	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	2.0%	0.0%	0.0%	2.6%	0.0%	1.4%		
Number of Unusual Incidents*		188	155	163	153	175	177	149	175	177	189	178	170	171		Figure 6
Patient Unusual Incident Rate		20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9	20.5	19.9		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	29	30	32	21	39	37	33	27	30	52	36	27	33		
	Medium	54	66	62	45	51	62	51	67	52	49	46	47	54		
	Low	105	58	69	87	85	78	65	81	95	88	96	96	84		
Physical Assault Incident Rate		5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	6.7	6.9	5.7	5.4		
Selected Types of Incidents	Physical Assault	45	27	47	34	50	54	36	36	40	51	52	43	43		Figure 10
	Aggressive Behav.	58	65	57	46	64	64	65	76	82	71	62	57	64		
	Psych Emergency	40	47	54	26	49	61	51	48	53	64	46	24	47		
	Fall	33	19	25	18	16	19	12	16	11	19	14	13	18		
	Injury	25	17	21	23	25	19	24	30	23	23	21	16	22		
Physical Assaults by Severity	High	10	8	10	4	17	18	10	9	14	17	13	8	13		Figure 11
	Medium	13	13	19	14	15	20	15	15	10	17	15	18	15		
	Low	22	6	18	16	18	16	11	12	16	17	24	17	16		
Patient Injury Rate***		0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26	0.00	0.00	0.21	0.38	Figure 12
Patients with Major Injuries***		2	4	1	3	1	2	1	3	1	2	0	0	2		
Total Patients Injured***		14	16	14	11	12	9	19	20	12	21	13	11	14		
Total Staff Injured***		14	4	8	13	14	14	9	7	7	8	4	7	9		Figure 13
Patient Fall Rate		3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38	1.73	1.31	2.05	Figure 14	
Total Patients who Fell		29	16	23	16	17	18	14	10	11	18	18	18	16		
Total Staff who Fell		4	2	2	1	0	1	1	6	2	3	0	3	2		
Percent of Patients Restrained		8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	11.2%	9.4%	4.8%	5.8%	Figure 15
Percent of Patients Secluded		5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	3.2%	5.6%	5.7%	2.4%	
Restraint Hours Rate		0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.386	0.214	0.302	0.71	Figure 16
Seclusion Hours Rate		0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.049	0.141	0.185	0.44	
Elopement Rate		0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13	0.00	0.13	0.09	0.13	Figure 17
Medication Variance Rate		0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26	0.27	0.79	0.42		Figure 18
Adverse Drug Reaction Rate		0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.13	0.03		Figure 19
Missing Med-Admin Documentation		0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.24%	0.28%	0.29%	0.28%		Figure 20
Percent of Medication Refusal		5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	4.82%	4.62%	4.74%	5.25%		Figure 21
SiteFM Work Orders Completed within 3 days		72%	68%	70%	77%	72%	73%	69%	69%	77%	81%	88%	90%	75%	Figure 23	
Total SiteFM Work Orders		543	410	410	576	529	553	542	528	506	627	672	541	536		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	188	155	163	153	175	177	149	175	177	189	178	170	171	2049	
	Major UIs Only	134	110	122	101	115	132	111	123	111	129	110	102	117	1400	
	Pt Involved UI Only	174	143	152	140	164	168	140	155	165	175	165	156	158	1897	
	Patient UI Rate	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9	20.5		19.9	
	Unique Pts Involved in UI	114	90	113	105	107	108	98	99	100	115	110	113	106	1272	
Selected Types of Incidents	Physical Assault	45	27	47	34	50	54	36	36	40	51	52	43	43	515	
	Aggressive Behavior	58	65	57	46	64	64	65	76	82	71	62	57	64	767	
	Psych Emergency	40	47	54	26	49	61	51	48	53	64	46	24	47	563	
	Fall	33	19	25	18	16	19	12	16	11	19	14	13	18	215	
	Injury	25	17	21	23	25	19	24	30	23	23	21	16	22	267	
Physical Assault Rate		5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	6.7	6.9	5.7		5.4	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	29	30	32	21	39	37	33	27	30	52	36	27	33	393	
	Medium	54	66	62	45	51	62	51	67	52	49	46	47	54	652	
	Low	105	58	69	87	85	78	65	81	95	88	96	96	84	1003	
Physical Assaults by Severity	High	10	8	10	4	17	18	10	9	14	17	13	8	13	138	
	Medium	13	13	19	14	15	20	15	15	10	17	15	18	15	184	
	Low	22	6	18	16	18	16	11	12	16	17	24	17	16	193	
Total Patients who Fell		29	16	23	16	17	18	14	10	11	18	13	10	16	195	
Patient Fall Rate		3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38	1.73	1.31		2.05	
Total Staff who Fell		4	2	2	1	0	1	1	6	2	3	0	3	2	25	
Total Patients Injured***		14	16	14	11	12	9	19	20	12	21	13	11	14	172	
Patients with Major Injuries***		2	4	1	3	1	2	1	3	1	2	0	0	2	20	
Patient Injury Rate***		0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26	0.00	0.00		0.21	0.38
Total Staff Injured**		14	4	8	13	14	14	9	7	7	8	4	7	9		
Total UIs Documented in Avatar		0	1	1	1	0	1	1	0	1	1	0	1	1	9	
Elopement Rate		0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13	0.00	0.13		0.09	0.13
Med Variance (MV) Reports**		1	5	5	4	4	1	2	7	1	2	2	6	3	40	
MV Rate		0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26	0.27	0.79		0.42	
Adverse Drug Reactions Reports		0	1	0	0	0	0	0	0	0	0	1	1	0	3	
ADR Rate		0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.13		0.03	
Total Med Administrations Scheduled		109486	106186	107084	103991	93275	102811	98854	95516	88224	91885	90634	90932		1178878	
Total Missing Documentations		304	366	344	297	320	233	208	231	235	224	253	261		3276	
Percent of Missing Documentation		0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.24%	0.28%	0.29%		0.28%	
Total Medication Doses Refused		6347	6052	6935	5298	5242	5771	5342	4418	3550	4428	4188	4311		61882	
Percent of Medication Refusal		5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	4.82%	4.62%	4.74%		5.25%	
Total STAT Orders		93	107	112	101	113	181	126	86	130	151	163	90	121		Figure 22
Total STAT Events****		47	53	50	53	65	87	59	44	59	74	74	38	59		
Total Patients with 1+ STAT Events		25	29	29	31	32	43	30	26	25	37	38	26	31		
Total Patients with 3+ STAT Events		5	5	4	5	8	5	7	6	8	9	11	2	6		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	12	25	23	16	23	31	33	21	40	44	33	20	26.8		
	Physical Hold	26	31	34	24	41	52	37	35	36	45	29	20	34.2		
	Total	38	56	57	40	64	83	70	56	76	89	62	40	60.9		
Number of Unique Patients Restrained	Mechanical	8	13	15	9	13	17	20	13	17	18	15	13	14.3		
	Physical Hold	20	18	24	19	24	27	27	24	19	23	17	14	21.3		
	Total	28	31	39	28	37	44	47	37	36	41	32	27	35.6		
Percentage of Patients Restrained**	Mechanical	2.5%	4.1%	4.8%	3.0%	4.3%	5.5%	6.4%	4.4%	5.8%	6.5%	5.3%	4.5%	4.8%		
	Physical Hold	6.2%	5.7%	7.6%	6.2%	8.0%	8.8%	8.7%	8.1%	6.5%	8.3%	6.0%	4.9%	7.1%		
	Total	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	11.2%	9.4%	11.8%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	23:18	51:16	40:12	28:39	49:51	63:19	68:47	48:34	78:56	105:53	68:11	38:21	55:26	665:17	
	Physical Hold	4:34	3:14	1:17	1:18	3:07	2:26	1:29	2:02	1:31	1:56	1:34	0:45	2:06	25:13	
	Total	27:52	54:30	41:29	29:57	52:58	65:45	70:16	50:36	80:27	107:49	69:45	39:06	57:32	690:30	
Restraint Hours Rate**	Mechanical	0.115	0.260	0.200	0.145	0.276	0.315	0.353	0.254	0.445	0.582	0.378	0.210	0.291	6:58	
	Physical Hold	0.023	0.016	0.006	0.007	0.017	0.012	0.008	0.011	0.009	0.011	0.009	0.004	0.011	0:15	
	Total	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.386	0.214	0.302	7:14	0.71
Number of Seclusion Events		25	28	39	16	38	36	23	24	16	21	9	20	24.6	295	
Number of Unique Patients Secluded		17	18	23	14	19	21	19	21	11	20	9	16	17.3		
Percentage of Patients Secluded		5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	3.2%	5.6%	5.7%		2.4%
Total Seclusion Hours (h:mm)		37:54	35:58	65:13	26:06	57:21	46:53	33:22	37:11	29:28	18:04	8:55	25:41	35:10	422:06	
Seclusion Hours Rate		0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.049	0.141		0.185	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		188	155	163	153	175	177	149	175	177	189	178	170	171	2049	100%
Incident Location	1A	9	2	11	10	7	15	4	5	7	10	11	7	8	98	5%
	1B	21	18	11	18	7	16	12	10	11	16	11	15	14	166	8%
	1C	16	19	17	15	46	28	25	33	30	41	27	25	27	322	16%
	1D	24	11	25	15	22	24	22	13	33	24	20	20	21	253	12%
	1E	13	10	8	6	12	10	18	20	7	15	11	6	11	136	7%
	1F	24	23	23	21	16	18	12	21	17	27	20	31	21	253	12%
	1G	14	8	21	15	15	12	6	7	7	2	2	8	10	117	6%
	2A	1	4	2	4	4	1	4	6	6	3	12	3	4	50	2%
	2B	5	2	3	3	5	1	2	2	3	5	11	6	4	48	2%
	2C	17	11	11	11	12	10	10	12	13	6	5	5	10	123	6%
	2D	16	22	12	13	13	22	19	13	24	19	25	18	18	216	11%
	TLC	8	6	7	7	11	7	4	8	7	4	13	6	7	88	4%
	Other	20	19	12	15	5	13	11	25	12	17	10	20	15	179	9%
Physical Assault		43	27	47	34	50	54	36	36	40	51	52	43	43	513	100%
Incident Location	1A	0	0	1	1	1	4	1	0	0	2	1	3	1	14	3%
	1B	7	2	2	1	3	3	3	2	2	1	3	7	3	36	7%
	1C	1	2	4	2	7	5	3	10	9	13	8	6	6	70	14%
	1D	8	2	6	3	8	12	6	0	5	7	9	6	6	72	14%
	1E	5	2	3	2	4	3	5	4	3	9	5	2	4	47	9%
	1F	10	7	11	13	8	3	7	5	5	10	4	6	7	89	17%
	1G	1	0	8	2	7	4	0	2	2	1	1	2	3	30	6%
	2A	0	0	1	1	1	0	0	1	0	0	1	2	1	7	1%
	2B	0	2	1	0	0	0	0	0	1	0	2	1	1	7	1%
	2C	5	1	1	3	3	4	2	3	3	0	2	1	2	28	5%
	2D	6	4	5	4	6	10	7	3	8	6	13	4	6	76	15%
	TLC - Intensive	0	1	1	1	0	0	0	0	0	0	1	0	0	4	1%
	TLC - Transitional	0	0	2	1	2	6	1	2	0	1	2	0	1	17	3%
	Other	0	4	1	0	0	0	1	4	2	1	0	3	1	16	3%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		58	65	57	46	64	64	65	76	82	71	62	57	64	767	100%
Incident Location	1A	0	1	1	1	1	1	0	1	2	0	3	0	1	11	2%
	1B	1	1	0	0	0	3	3	3	3	6	2	2	2	24	5%
	1C	11	11	8	7	22	17	11	18	17	18	16	13	14	169	33%
	1D	12	6	17	11	10	9	13	12	20	15	6	9	12	140	27%
	1E	2	5	2	2	3	2	10	12	2	3	4	2	4	49	10%
	1F	11	14	7	5	4	11	4	10	6	12	11	16	9	111	22%
	1G	3	3	8	7	5	4	2	3	3	1	0	1	3	40	8%
	2A	0	1	0	0	2	0	2	1	4	2	1	1	1	14	3%
	2B	1	0	0	0	3	0	2	1	0	3	3	0	1	13	3%
	2C	6	5	5	3	5	5	8	5	7	3	3	3	5	58	11%
	2D	4	12	5	8	5	9	6	4	13	6	7	7	7	86	17%
	TLC - Intensive	1	2	1	0	2	1	0	0	3	0	4	0	1	14	3%
	TLC - Transitional	2	0	0	0	0	0	1	1	1	0	0	0	0	5	1%
	Other	4	4	3	2	2	2	3	5	1	2	2	3	3	33	6%
Psych Emergency		40	47	54	26	49	61	51	48	53	64	46	24	47	563	100%
Incident Location	1A	0	0	0	1	1	1	0	0	0	0	1	0	0	4	1%
	1B	3	0	0	0	0	0	1	0	0	3	0	0	1	7	1%
	1C	5	10	9	3	11	9	10	15	13	18	12	6	10	121	24%
	1D	10	5	17	6	10	15	11	2	14	14	11	3	10	118	23%
	1E	0	0	0	1	3	3	5	4	1	3	0	1	2	21	4%
	1F	12	16	12	7	6	8	9	13	11	17	8	5	10	124	24%
	1G	2	0	7	3	7	5	2	2	1	1	1	4	3	35	7%
	2A	0	1	0	0	0	0	0	0	0	1	0	0	0	2	0%
	2B	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0%
	2C	3	1	5	2	3	6	1	4	7	2	1	0	3	35	7%
	2D	5	11	0	2	7	12	9	6	5	4	10	3	6	74	14%
	TLC - Intensive	0	0	1	0	1	1	1	0	0	0	0	0	0	4	1%
	TLC - Transitional	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0%
	Other	0	3	2	1	0	1	2	2	1	1	1	2	1	16	3%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Percent
Fall		33	19	25	18	16	19	12	16	11	19	14	13	18	215	100%
Incident Location	1A	7	1	4	1	1	6	2	3	2	4	0	1	3	32	15%
	1B	8	8	7	7	3	5	3	4	3	2	4	2	5	56	26%
	1C	1	1	1	0	3	1	1	0	0	2	1	1	1	12	6%
	1D	1	0	2	0	2	1	0	0	0	0	2	0	1	8	4%
	1E	2	0	2	1	1	1	2	0	0	1	0	0	1	10	5%
	1F	0	1	3	0	1	0	1	1	2	1	0	5	1	15	7%
	1G	2	2	3	1	3	1	0	1	0	0	0	0	1	13	6%
	2A	1	1	0	1	1	0	1	1	1	1	3	0	1	11	5%
	2B	3	0	0	2	1	0	0	0	1	1	1	2	1	11	5%
	2C	2	0	0	3	0	0	0	0	1	1	0	0	1	7	3%
	2D	1	2	2	0	0	2	2	1	0	3	0	0	1	13	6%
	TLC - Intensive	0	0	1	0	0	0	0	0	0	1	0	1	0	3	1%
	TLC - Transitional	1	1	0	0	0	0	0	2	0	0	1	0	0	5	2%
	Other	4	2	0	2	0	2	0	3	1	2	2	1	2	19	9%
Physical Injury		25	17	21	23	25	19	24	30	23	23	21	16	22	267	100%
Incident Location	1A	1	1	3	3	2	2	1	2	1	2	0	2	2	20	7%
	1B	1	4	3	2	2	1	0	0	3	1	5	3	2	25	9%
	1C	1	2	0	3	3	1	2	7	6	9	3	1	3	38	14%
	1D	4	1	2	2	4	6	3	0	1	3	4	5	3	35	13%
	1E	4	1	0	1	0	1	5	6	1	2	3	0	2	24	9%
	1F	3	1	5	4	4	0	3	3	1	2	0	0	2	26	10%
	1G	2	0	4	1	3	1	1	0	2	0	0	0	1	14	5%
	2A	0	0	0	1	0	0	1	1	0	0	1	1	0	5	2%
	2B	2	1	0	0	1	0	0	0	0	1	0	1	1	6	2%
	2C	1	0	0	1	1	3	0	1	2	0	0	0	1	9	3%
	2D	4	2	1	1	3	4	6	3	3	3	4	2	3	36	13%
	TLC - Intensive	0	0	1	0	0	0	0	0	0	0	0	1	0	2	1%
	TLC - Transitional	0	1	1	1	1	0	0	1	0	0	0	0	0	5	2%
	Other	2	3	1	3	1	0	2	6	3	0	1	0	2	22	8%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/15/18

Category	Sub-group	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		280	279	273	270	273	275	272	252	252	250	249	265	266	
Gender	Female	83	83	79	76	76	81	78	73	75	76	70	79	77	29.1%
	Male	197	196	194	194	197	194	194	179	177	174	179	186	188	70.9%
Age	Median Age (Years)	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	53 yrs	54 yrs	55 yrs	55 yrs	56 yrs	55 yrs	54 yrs	Figure 24
	<30 years old	40	35	40	42	43	47	51	45	40	40	39	38	42	15.7%
	>=30 and <40 years old	43	46	42	37	33	33	39	34	35	35	35	45	38	14.3%
	>=40 and <50 years old	27	28	29	29	30	33	28	26	23	21	23	26	27	10.1%
	>=50 and <60 years old	62	59	54	57	59	55	54	47	48	49	47	50	53	20.1%
	>=60 years old	108	111	108	105	108	107	100	100	106	105	105	106	106	39.8%
Legal Status of Individuals on Roll at End of Month	Emergency	16	15	17	22	20	18	19	16	15	15	19	19	18	6.6%
	Inpatient Commitment	40	40	39	43	44	46	47	51	51	53	54	57	47	17.7%
	Outpatient Commitment	20	20	19	18	19	20	22	20	17	18	17	16	19	7.1%
	Voluntary	24	24	23	24	25	23	20	16	16	16	16	18	20	7.7%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	100	99	98	107	108	107	108	103	99	102	106	110	104	39.1%
	DC Exam	70	77	80	69	69	69	71	55	57	55	48	64	65	24.6%
	Mentally Incompetent	43	36	28	25	26	28	23	25	25	23	26	22	28	10.3%
	Forensic Pre-trial Sub-total	113	113	108	94	95	97	94	80	82	78	74	86	93	34.9%
	NGBRI - DC	57	57	56	57	57	57	57	57	59	59	58	58	57	21.6%
	NGBRI - US	4	4	4	4	5	5	5	5	5	5	5	5	5	1.8%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Post Trial Mental Exam PTME	0	0	0	1	1	1	0	0	0	0	0	0	0	0.1%
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	3	1.1%
	Forensic Post-trial Sub-total	66	66	65	67	68	68	67	67	69	69	68	68	67	25.3%
Length of Stay	<30 Days	42	37	35	32	34	36	35	27	41	24	38	37	35	13.1%
	>=30 ~ <365 Days	109	114	109	108	109	112	109	104	92	107	90	101	105	39.6%
	>= 1 Year & < 2 Years	27	26	26	27	26	25	28	28	27	28	30	35	28	10.4%
	>= 2 Years & < 5 Years	32	33	34	33	33	31	29	27	26	25	25	24	29	11.0%
	>= 5 Years & < 20 Years	39	37	37	38	40	41	41	36	36	36	36	38	38	14.3%
	>= 20 Years	31	32	32	32	31	30	30	30	30	30	30	30	31	11.5%
	Median LOS (Days)	278 d	272 d	298 d	325 d	316 d	278 d	298 d	329 d	322 d	338 d	345 d	325 d	310 d	Figure 25
	Median LOS - Civil	388 d	413 d	449 d	454 d	469 d	484 d	430 d	413 d	429 d	403 d	412 d	414 d	430 d	
	Median LOS - Pre-trial	68 d	65 d	74 d	81 d	78 d	64 d	67 d	72 d	64 d	72 d	65 d	50 d	68 d	
	Median LOS - Post-trial	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d	4697 d	4728 d	4476 d	4506 d	4528 d	4558 d	4789 d	
	Average LOS (Days)	2111 d	2107 d	2167 d	2206 d	2165 d	2099 d	2117 d	2212 d	2216 d	2236 d	2207 d	2097 d	2162 d	
	Average LOS - Civil	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d	1507 d	1418 d	1472 d	1429 d	1398 d	1381 d	1515 d	
	Average LOS - Pre-trial	160 d	165 d	170 d	173 d	178 d	171 d	177 d	173 d	167 d	179 d	160 d	145 d	168 d	
	Average LOS - Post-trial	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d	5909 d	5924 d	5779 d	5788 d	5726 d	5753 d	5959 d	

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/15/18

Category	Sub-group	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		280	279	273	270	273	275	272	252	252	250	249	265	266	
Gender	Female	30%	30%	29%	28%	28%	29%	29%	29%	30%	30%	28%	30%	29%	
	Male	70%	70%	71%	72%	72%	71%	71%	71%	70%	70%	72%	70%	71%	
Age	Median Age (Years)	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	53 yrs	54 yrs	55 yrs	55 yrs	56 yrs	55 yrs	54 yrs	
	<30 yrs	14%	13%	15%	16%	16%	17%	19%	18%	16%	16%	16%	14%	16%	
	>=30 and <40 yrs	15%	16%	15%	14%	12%	12%	14%	13%	14%	14%	14%	17%	14%	
	>=40 and <50 yrs	10%	10%	11%	11%	11%	12%	10%	10%	9%	8%	9%	10%	10%	
	>=50 and <60 yrs	22%	21%	20%	21%	22%	20%	20%	19%	19%	20%	19%	19%	20%	
	>=60 yrs	39%	40%	40%	39%	40%	39%	37%	40%	42%	42%	42%	40%	40%	
Legal Status of Individuals on Roll at End of Month	Emergency	6%	5%	6%	8%	7%	7%	7%	6%	6%	6%	8%	7%	7%	
	Inpatient Commitment	14%	14%	14%	16%	16%	17%	17%	20%	20%	21%	22%	22%	18%	
	Outpatient Commitment	7%	7%	7%	7%	7%	7%	8%	8%	7%	7%	7%	6%	7%	
	Voluntary	9%	9%	8%	9%	9%	8%	7%	6%	6%	6%	6%	7%	8%	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Civil Sub-total	36%	35%	36%	40%	40%	39%	40%	41%	39%	41%	43%	42%	39%	
	DC Exam	25%	28%	29%	26%	25%	25%	26%	22%	23%	22%	19%	24%	25%	
	Mentally Incompetent	15%	13%	10%	9%	10%	10%	8%	10%	10%	9%	10%	8%	10%	
	Forensic Pre-trial Sub-total	40%	41%	40%	35%	35%	35%	35%	32%	33%	31%	30%	32%	35%	
	NGBRI - DC	20%	20%	21%	21%	21%	21%	21%	23%	23%	24%	23%	22%	22%	
	NGBRI - US	1%	1%	1%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Sexual Psychopath (Miller Act)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
	Forensic Post-trial Sub-total	24%	24%	24%	25%	25%	25%	25%	27%	27%	28%	27%	26%	25%	
Length of Stay	Median LOS (Days)	278 d	272 d	298 d	325 d	316 d	278 d	298 d	329 d	322 d	338 d	345 d	325 d	310 d	
	Average LOS (Days)	2111 d	2107 d	2167 d	2206 d	2165 d	2099 d	2117 d	2212 d	2216 d	2236 d	2207 d	2097 d	2162 d	
	<30 days	15%	13%	13%	12%	12%	13%	13%	11%	16%	10%	15%	14%	13%	
	>=30 days & <365 days	39%	41%	40%	40%	40%	41%	40%	41%	37%	43%	36%	38%	40%	
	>= 1 year & < 2 years	10%	9%	10%	10%	10%	9%	10%	11%	11%	11%	12%	13%	10%	
	>= 2 years & < 5 years	11%	12%	12%	12%	12%	11%	11%	11%	10%	10%	10%	9%	11%	
	>= 5 years & < 20 years	14%	13%	14%	14%	15%	15%	15%	14%	14%	14%	14%	14%	14%	
	>= 20 years	11%	11%	12%	12%	11%	11%	11%	12%	12%	12%	12%	11%	12%	

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Figure
Admissions	Civil	10	6	4	12	8	9	7	12	12	7	11	9	9	107	Figure 1
	Pre-trial	33	29	32	18	20	27	29	18	27	16	26	28	25	303	
	Post-trial	1	2	1	2	2	1	0	1	3	1	1	2	1	17	
	Total	44	37	37	32	30	37	36	31	42	24	38	39	36	427	
Discharges	Civil	12	9	7	6	10	11	11	23	16	5	7	8	10	125	Figure 2
	Pre-trial	29	27	34	28	16	22	27	26	25	19	29	13	25	295	
	Post-trial	2	2	2	1	1	1	1	1	1	1	2	2	1	17	
	Total	43	38	43	35	27	34	39	50	42	25	38	23	36	437	
Net Increase During Month	Civil	-2	-3	-3	6	-2	-2	-4	-11	-4	2	4	1		-18	
	Pre-trial	4	2	-2	-10	4	5	2	-8	2	-3	-3	15		8	
	Post-trial	-1	0	-1	1	1	0	-1	0	2	0	-1	0		0	
	Total	1	-1	-6	-3	3	3	-3	-19	0	-1	0	16		-10	
All Individuals on Roll at End of Month		280	279	273	270	273	275	272	252	252	250	249	265	266		
a. Present on Unit		278	276	270	270	272	273	269	249	251	247	248	262	264		
b. On AL		1	2	2	0	1	1	1	2	0	2	0	2	1		
c. On UL		1	1	1	0	0	1	2	1	1	1	1	1	1		
All Individuals on Roll: Daily Average during Month*		275	278	273	268	270	272	272	260	248	256	245	256	264		Figure 3
a. Present on Unit		271	274	270	265	269	270	270	257	246	253	243	254	262		
b. On AL		3	3	2	2	1	1	1	1	1	1	1	1	3.8		
c. On UL		1	1	1	1	0	1	1	1	1	1	1	1	0.94		
Patient Days**		8416	8213	8381	8226	7526	8379	8109	7978	7387	7576	7524	7609	7944	95324	
Inter-Unit Transfers during Month		30	15	17	17	20	18	23	18	9	19	10	11	17	207	Figure 4
Medical Leaves Initiated during Month	Emergency	13	13	7	8	9	9	8	10	7	11	13	4	9	112	
	Non-Emer	25	8	21	16	13	33	32	21	25	15	17	16	20	242	
	Total	38	21	28	24	22	42	40	31	32	26	30	20	30	354	
Non-Medical Leaves Initiated during Month		196	171	167	154	112	88	101	87	106	91	70	73	118	1416	
UL Initiated during Month		0	1	0	0	0	1	1	0	2	2	0	2	1	9	
Total Unique Patients Served during Month		323	315	315	305	299	307	311	297	294	276	285	287	301	607	
30 Day Readmission ***	Civil	0	0	0	1	0	0	3	1	0	0	0	0	0	5	
	Pre-trial	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Total	0	0	0	1	0	0	3	1	0	0	1	0	1	6	

* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 11/15/18

Data Source: Of DB, MV DB, ADR DB, Restraining/Seclusion Log, and Avulor														Updated as of 11/15/18		
Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	4.3%	0.0%	0.0%	0.0%	0.0%	4.0%		Figure 5
	Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	0.3%		
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Combined	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	2.0%	0.0%	0.0%	2.6%	0.0%	1.4%		
Number of Unusual Incidents*		188	155	163	153	175	177	149	175	177	189	178	170	171		Figure 6
Patient Unusual Incident Rate		20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9	20.5	19.9		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	29	30	32	21	39	37	33	27	30	52	36	27	33		
	Medium	54	66	62	45	51	62	51	67	52	49	46	47	54		
	Low	105	58	69	87	85	78	65	81	95	88	96	96	84		
Physical Assault Incident Rate		5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	6.7	6.9	5.7	5.4		
Selected Types of Incidents	Physical Assault	45	27	47	34	50	54	36	36	40	51	52	43	43		Figure 10
	Aggressive Behav.	58	65	57	46	64	64	65	76	82	71	62	57	64		
	Psych Emergency	40	47	54	26	49	61	51	48	53	64	46	24	47		
	Fall	33	19	25	18	16	19	12	16	11	19	14	13	18		
	Injury	25	17	21	23	25	19	24	30	23	23	21	16	22		
Physical Assaults by Severity	High	10	8	10	4	17	18	10	9	14	17	13	8	13		Figure 11
	Medium	13	13	19	14	15	20	15	15	10	17	15	18	15		
	Low	22	6	18	16	18	16	11	12	16	17	24	17	16		
Patient Injury Rate***		0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26	0.00	0.00	0.21	0.38	Figure 12
Patients with Major Injuries***		2	4	1	3	1	2	1	3	1	2	0	0	2		
Total Patients Injured***		14	16	14	11	12	9	19	20	12	21	13	11	14		
Total Staff Injured***		14	4	8	13	14	14	9	7	7	8	4	7	9		Figure 13
Patient Fall Rate		3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38	1.73	1.31	2.05	Figure 14	
Total Patients who Fell		29	16	23	16	17	18	14	10	11	18	18	18	16		
Total Staff who Fell		4	2	2	1	0	1	1	6	2	3	0	3	2		
Percent of Patients Restrained		8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	11.2%	9.4%	4.8%	5.8%	Figure 15
Percent of Patients Secluded		5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	3.2%	5.6%	5.7%	2.4%	
Restraint Hours Rate		0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.386	0.214	0.302	0.71	Figure 16
Seclusion Hours Rate		0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.049	0.141	0.185	0.44	
Elopement Rate		0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13	0.00	0.13	0.09	0.13	Figure 17
Medication Variance Rate		0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26	0.27	0.79	0.42		Figure 18
Adverse Drug Reaction Rate		0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.13	0.03		Figure 19
Missing Med-Admin Documentation		0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.24%	0.28%	0.29%	0.28%		Figure 20
Percent of Medication Refusal		5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	4.82%	4.62%	4.74%	5.25%		Figure 21
SiteFM Work Orders Completed within 3 days		72%	68%	70%	77%	72%	73%	69%	69%	77%	81%	88%	90%	75%	Figure 23	
Total SiteFM Work Orders		543	410	410	576	529	553	542	528	506	627	672	541	536		
		754	606	589	751	737	760	781	767	656	770	764	602	711		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	188	155	163	153	175	177	149	175	177	189	178	170	171	2049	
	Major UIs Only	134	110	122	101	115	132	111	123	111	129	110	102	117	1400	
	Pt Involved UI Only	174	143	152	140	164	168	140	155	165	175	165	156	158	1897	
	Patient UI Rate	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9	20.5		19.9	
	Unique Pts Involved in UI	114	90	113	105	107	108	98	99	100	115	110	113	106	1272	
Selected Types of Incidents	Physical Assault	45	27	47	34	50	54	36	36	40	51	52	43	43	515	
	Aggressive Behavior	58	65	57	46	64	64	65	76	82	71	62	57	64	767	
	Psych Emergency	40	47	54	26	49	61	51	48	53	64	46	24	47	563	
	Fall	33	19	25	18	16	19	12	16	11	19	14	13	18	215	
	Injury	25	17	21	23	25	19	24	30	23	23	21	16	22	267	
Physical Assault Rate		5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	6.7	6.9	5.7		5.4	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	29	30	32	21	39	37	33	27	30	52	36	27	33	393	
	Medium	54	66	62	45	51	62	51	67	52	49	46	47	54	652	
	Low	105	58	69	87	85	78	65	81	95	88	96	96	84	1003	
Physical Assaults by Severity	High	10	8	10	4	17	18	10	9	14	17	13	8	13	138	
	Medium	13	13	19	14	15	20	15	15	10	17	15	18	15	184	
	Low	22	6	18	16	18	16	11	12	16	17	24	17	16	193	
Total Patients who Fell		29	16	23	16	17	18	14	10	11	18	13	10	16	195	
Patient Fall Rate		3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38	1.73	1.31		2.05	
Total Staff who Fell		4	2	2	1	0	1	1	6	2	3	0	3	2	25	
Total Patients Injured***		14	16	14	11	12	9	19	20	12	21	13	11	14	172	
Patients with Major Injuries***		2	4	1	3	1	2	1	3	1	2	0	0	2	20	
Patient Injury Rate***		0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26	0.00	0.00		0.21	0.38
Total Staff Injured**		14	4	8	13	14	14	9	7	7	8	4	7	9		
Total UIs Documented in Avatar		0	1	1	1	0	1	1	0	1	1	0	1	1	9	
Elopement Rate		0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13	0.00	0.13		0.09	0.13
Med Variance (MV) Reports**		1	5	5	4	4	1	2	7	1	2	2	6	3	40	
MV Rate		0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26	0.27	0.79		0.42	
Adverse Drug Reactions Reports		0	1	0	0	0	0	0	0	0	0	1	1	0	3	
ADR Rate		0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.13		0.03	
Total Med Administrations Scheduled		109486	106186	107084	103991	93275	102811	98854	95516	88224	91885	90634	90932		1178878	
Total Missing Documentations		304	366	344	297	320	233	208	231	235	224	253	261		3276	
Percent of Missing Documentation		0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.24%	0.28%	0.29%		0.28%	
Total Medication Doses Refused		6347	6052	6935	5298	5242	5771	5342	4418	3550	4428	4188	4311		61882	
Percent of Medication Refusal		5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	4.82%	4.62%	4.74%		5.25%	
Total STAT Orders		93	107	112	101	113	181	126	86	130	151	163	90	121		Figure 22
Total STAT Events****		47	53	50	53	65	87	59	44	59	74	74	38	59		
Total Patients with 1+ STAT Events		25	29	29	31	32	43	30	26	25	37	38	26	31		
Total Patients with 3+ STAT Events		5	5	4	5	8	5	7	6	8	9	11	2	6		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	12	25	23	16	23	31	33	21	40	44	33	20	26.8		
	Physical Hold	26	31	34	24	41	52	37	35	36	45	29	20	34.2		
	Total	38	56	57	40	64	83	70	56	76	89	62	40	60.9		
Number of Unique Patients Restrained	Mechanical	8	13	15	9	13	17	20	13	17	18	15	13	14.3		
	Physical Hold	20	18	24	19	24	27	27	24	19	23	17	14	21.3		
	Total	28	31	39	28	37	44	47	37	36	41	32	27	35.6		
Percentage of Patients Restrained**	Mechanical	2.5%	4.1%	4.8%	3.0%	4.3%	5.5%	6.4%	4.4%	5.8%	6.5%	5.3%	4.5%	4.8%		
	Physical Hold	6.2%	5.7%	7.6%	6.2%	8.0%	8.8%	8.7%	8.1%	6.5%	8.3%	6.0%	4.9%	7.1%		
	Total	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	11.2%	9.4%	11.8%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	23:18	51:16	40:12	28:39	49:51	63:19	68:47	48:34	78:56	105:53	68:11	38:21	55:26	665:17	
	Physical Hold	4:34	3:14	1:17	1:18	3:07	2:26	1:29	2:02	1:31	1:56	1:34	0:45	2:06	25:13	
	Total	27:52	54:30	41:29	29:57	52:58	65:45	70:16	50:36	80:27	107:49	69:45	39:06	57:32	690:30	
Restraint Hours Rate**	Mechanical	0.115	0.260	0.200	0.145	0.276	0.315	0.353	0.254	0.445	0.582	0.378	0.210	0.291	6:58	
	Physical Hold	0.023	0.016	0.006	0.007	0.017	0.012	0.008	0.011	0.009	0.011	0.009	0.004	0.011	0:15	
	Total	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.386	0.214	0.302	7:14	0.71
Number of Seclusion Events		25	28	39	16	38	36	23	24	16	21	9	20	24.6	295	
Number of Unique Patients Secluded		17	18	23	14	19	21	19	21	11	20	9	16	17.3		
Percentage of Patients Secluded		5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	3.2%	5.6%	5.7%		2.4%
Total Seclusion Hours (h:mm)		37:54	35:58	65:13	26:06	57:21	46:53	33:22	37:11	29:28	18:04	8:55	25:41	35:10	422:06	
Seclusion Hours Rate		0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.049	0.141		0.185	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		188	155	163	153	175	177	149	175	177	189	178	170	171	2049	100%
Incident Location	1A	9	2	11	10	7	15	4	5	7	10	11	7	8	98	5%
	1B	21	18	11	18	7	16	12	10	11	16	11	15	14	166	8%
	1C	16	19	17	15	46	28	25	33	30	41	27	25	27	322	16%
	1D	24	11	25	15	22	24	22	13	33	24	20	20	21	253	12%
	1E	13	10	8	6	12	10	18	20	7	15	11	6	11	136	7%
	1F	24	23	23	21	16	18	12	21	17	27	20	31	21	253	12%
	1G	14	8	21	15	15	12	6	7	7	2	2	8	10	117	6%
	2A	1	4	2	4	4	1	4	6	6	3	12	3	4	50	2%
	2B	5	2	3	3	5	1	2	2	3	5	11	6	4	48	2%
	2C	17	11	11	11	12	10	10	12	13	6	5	5	10	123	6%
	2D	16	22	12	13	13	22	19	13	24	19	25	18	18	216	11%
	TLC	8	6	7	7	11	7	4	8	7	4	13	6	7	88	4%
	Other	20	19	12	15	5	13	11	25	12	17	10	20	15	179	9%
Physical Assault		43	27	47	34	50	54	36	36	40	51	52	43	43	513	100%
Incident Location	1A	0	0	1	1	1	4	1	0	0	2	1	3	1	14	3%
	1B	7	2	2	1	3	3	3	2	2	1	3	7	3	36	7%
	1C	1	2	4	2	7	5	3	10	9	13	8	6	6	70	14%
	1D	8	2	6	3	8	12	6	0	5	7	9	6	6	72	14%
	1E	5	2	3	2	4	3	5	4	3	9	5	2	4	47	9%
	1F	10	7	11	13	8	3	7	5	5	10	4	6	7	89	17%
	1G	1	0	8	2	7	4	0	2	2	1	1	2	3	30	6%
	2A	0	0	1	1	1	0	0	1	0	0	1	2	1	7	1%
	2B	0	2	1	0	0	0	0	0	1	0	2	1	1	7	1%
	2C	5	1	1	3	3	4	2	3	3	0	2	1	2	28	5%
	2D	6	4	5	4	6	10	7	3	8	6	13	4	6	76	15%
	TLC - Intensive	0	1	1	1	0	0	0	0	0	0	1	0	0	4	1%
	TLC - Transitional	0	0	2	1	2	6	1	2	0	1	2	0	1	17	3%
	Other	0	4	1	0	0	0	1	4	2	1	0	3	1	16	3%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		58	65	57	46	64	64	65	76	82	71	62	57	64	767	100%
Incident Location	1A	0	1	1	1	1	1	0	1	2	0	3	0	1	11	2%
	1B	1	1	0	0	0	3	3	3	3	6	2	2	2	24	5%
	1C	11	11	8	7	22	17	11	18	17	18	16	13	14	169	33%
	1D	12	6	17	11	10	9	13	12	20	15	6	9	12	140	27%
	1E	2	5	2	2	3	2	10	12	2	3	4	2	4	49	10%
	1F	11	14	7	5	4	11	4	10	6	12	11	16	9	111	22%
	1G	3	3	8	7	5	4	2	3	3	1	0	1	3	40	8%
	2A	0	1	0	0	2	0	2	1	4	2	1	1	1	14	3%
	2B	1	0	0	0	3	0	2	1	0	3	3	0	1	13	3%
	2C	6	5	5	3	5	5	8	5	7	3	3	3	5	58	11%
	2D	4	12	5	8	5	9	6	4	13	6	7	7	7	86	17%
	TLC - Intensive	1	2	1	0	2	1	0	0	3	0	4	0	1	14	3%
	TLC - Transitional	2	0	0	0	0	0	1	1	1	0	0	0	0	5	1%
	Other	4	4	3	2	2	2	3	5	1	2	2	3	3	33	6%
Psych Emergency		40	47	54	26	49	61	51	48	53	64	46	24	47	563	100%
Incident Location	1A	0	0	0	1	1	1	0	0	0	0	1	0	0	4	1%
	1B	3	0	0	0	0	0	1	0	0	3	0	0	1	7	1%
	1C	5	10	9	3	11	9	10	15	13	18	12	6	10	121	24%
	1D	10	5	17	6	10	15	11	2	14	14	11	3	10	118	23%
	1E	0	0	0	1	3	3	5	4	1	3	0	1	2	21	4%
	1F	12	16	12	7	6	8	9	13	11	17	8	5	10	124	24%
	1G	2	0	7	3	7	5	2	2	1	1	1	4	3	35	7%
	2A	0	1	0	0	0	0	0	0	0	1	0	0	0	2	0%
	2B	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0%
	2C	3	1	5	2	3	6	1	4	7	2	1	0	3	35	7%
	2D	5	11	0	2	7	12	9	6	5	4	10	3	6	74	14%
	TLC - Intensive	0	0	1	0	1	1	1	0	0	0	0	0	0	4	1%
	TLC - Transitional	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0%
	Other	0	3	2	1	0	1	2	2	1	1	1	2	1	16	3%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/15/18

Category		Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Total (12mths)	Percent
Fall		33	19	25	18	16	19	12	16	11	19	14	13	18	215	100%
Incident Location	1A	7	1	4	1	1	6	2	3	2	4	0	1	3	32	15%
	1B	8	8	7	7	3	5	3	4	3	2	4	2	5	56	26%
	1C	1	1	1	0	3	1	1	0	0	2	1	1	1	12	6%
	1D	1	0	2	0	2	1	0	0	0	0	2	0	1	8	4%
	1E	2	0	2	1	1	1	2	0	0	1	0	0	1	10	5%
	1F	0	1	3	0	1	0	1	1	2	1	0	5	1	15	7%
	1G	2	2	3	1	3	1	0	1	0	0	0	0	1	13	6%
	2A	1	1	0	1	1	0	1	1	1	1	3	0	1	11	5%
	2B	3	0	0	2	1	0	0	0	1	1	1	2	1	11	5%
	2C	2	0	0	3	0	0	0	0	1	1	0	0	1	7	3%
	2D	1	2	2	0	0	2	2	1	0	3	0	0	1	13	6%
	TLC - Intensive	0	0	1	0	0	0	0	0	0	1	0	1	0	3	1%
	TLC - Transitional	1	1	0	0	0	0	0	2	0	0	1	0	0	5	2%
	Other	4	2	0	2	0	2	0	3	1	2	2	1	2	19	9%
Physical Injury		25	17	21	23	25	19	24	30	23	23	21	16	22	267	100%
Incident Location	1A	1	1	3	3	2	2	1	2	1	2	0	2	2	20	7%
	1B	1	4	3	2	2	1	0	0	3	1	5	3	2	25	9%
	1C	1	2	0	3	3	1	2	7	6	9	3	1	3	38	14%
	1D	4	1	2	2	4	6	3	0	1	3	4	5	3	35	13%
	1E	4	1	0	1	0	1	5	6	1	2	3	0	2	24	9%
	1F	3	1	5	4	4	0	3	3	1	2	0	0	2	26	10%
	1G	2	0	4	1	3	1	1	0	2	0	0	0	1	14	5%
	2A	0	0	0	1	0	0	1	1	0	0	1	1	0	5	2%
	2B	2	1	0	0	1	0	0	0	0	1	0	1	1	6	2%
	2C	1	0	0	1	1	3	0	1	2	0	0	0	1	9	3%
	2D	4	2	1	1	3	4	6	3	3	3	4	2	3	36	13%
	TLC - Intensive	0	0	1	0	0	0	0	0	0	0	0	1	0	2	1%
	TLC - Transitional	0	1	1	1	1	0	0	1	0	0	0	0	0	5	2%
	Other	2	3	1	3	1	0	2	6	3	0	1	0	2	22	8%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/15/18

Category	Sub-group	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		280	279	273	270	273	275	272	252	252	250	249	265	266	
Gender	Female	83	83	79	76	76	81	78	73	75	76	70	79	77	29.1%
	Male	197	196	194	194	197	194	194	179	177	174	179	186	188	70.9%
Age	Median Age (Years)	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	53 yrs	54 yrs	55 yrs	55 yrs	56 yrs	55 yrs	54 yrs	Figure 24
	<30 years old	40	35	40	42	43	47	51	45	40	40	39	38	42	15.7%
	>=30 and <40 years old	43	46	42	37	33	33	39	34	35	35	35	45	38	14.3%
	>=40 and <50 years old	27	28	29	29	30	33	28	26	23	21	23	26	27	10.1%
	>=50 and <60 years old	62	59	54	57	59	55	54	47	48	49	47	50	53	20.1%
	>=60 years old	108	111	108	105	108	107	100	100	106	105	105	106	106	39.8%
Legal Status of Individuals on Roll at End of Month	Emergency	16	15	17	22	20	18	19	16	15	15	19	19	18	6.6%
	Inpatient Commitment	40	40	39	43	44	46	47	51	51	53	54	57	47	17.7%
	Outpatient Commitment	20	20	19	18	19	20	22	20	17	18	17	16	19	7.1%
	Voluntary	24	24	23	24	25	23	20	16	16	16	16	18	20	7.7%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	100	99	98	107	108	107	108	103	99	102	106	110	104	39.1%
	DC Exam	70	77	80	69	69	69	71	55	57	55	48	64	65	24.6%
	Mentally Incompetent	43	36	28	25	26	28	23	25	25	23	26	22	28	10.3%
	Forensic Pre-trial Sub-total	113	113	108	94	95	97	94	80	82	78	74	86	93	34.9%
	NGBRI - DC	57	57	56	57	57	57	57	57	59	59	58	58	57	21.6%
	NGBRI - US	4	4	4	4	5	5	5	5	5	5	5	5	5	1.8%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Post Trial Mental Exam PTME	0	0	0	1	1	1	0	0	0	0	0	0	0	0.1%
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	3	1.1%
	Forensic Post-trial Sub-total	66	66	65	67	68	68	67	67	69	69	68	68	67	25.3%
Length of Stay	<30 Days	42	37	35	32	34	36	35	27	41	24	38	37	35	13.1%
	>=30 ~ <365 Days	109	114	109	108	109	112	109	104	92	107	90	101	105	39.6%
	>= 1 Year & < 2 Years	27	26	26	27	26	25	28	28	27	28	30	35	28	10.4%
	>= 2 Years & < 5 Years	32	33	34	33	33	31	29	27	26	25	25	24	29	11.0%
	>= 5 Years & < 20 Years	39	37	37	38	40	41	41	36	36	36	36	38	38	14.3%
	>= 20 Years	31	32	32	32	31	30	30	30	30	30	30	30	31	11.5%
	Median LOS (Days)	278 d	272 d	298 d	325 d	316 d	278 d	298 d	329 d	322 d	338 d	345 d	325 d	310 d	Figure 25
	Median LOS - Civil	388 d	413 d	449 d	454 d	469 d	484 d	430 d	413 d	429 d	403 d	412 d	414 d	430 d	
	Median LOS - Pre-trial	68 d	65 d	74 d	81 d	78 d	64 d	67 d	72 d	64 d	72 d	65 d	50 d	68 d	
	Median LOS - Post-trial	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d	4697 d	4728 d	4476 d	4506 d	4528 d	4558 d	4789 d	
	Average LOS (Days)	2111 d	2107 d	2167 d	2206 d	2165 d	2099 d	2117 d	2212 d	2216 d	2236 d	2207 d	2097 d	2162 d	
	Average LOS - Civil	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d	1507 d	1418 d	1472 d	1429 d	1398 d	1381 d	1515 d	
	Average LOS - Pre-trial	160 d	165 d	170 d	173 d	178 d	171 d	177 d	173 d	167 d	179 d	160 d	145 d	168 d	
	Average LOS - Post-trial	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d	5909 d	5924 d	5779 d	5788 d	5726 d	5753 d	5959 d	

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/15/18

Category	Sub-group	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		280	279	273	270	273	275	272	252	252	250	249	265	266	
Gender	Female	30%	30%	29%	28%	28%	29%	29%	29%	30%	30%	28%	30%	29%	
	Male	70%	70%	71%	72%	72%	71%	71%	71%	70%	70%	72%	70%	71%	
Age	Median Age (Years)	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	53 yrs	54 yrs	55 yrs	55 yrs	56 yrs	55 yrs	54 yrs	
	<30 yrs	14%	13%	15%	16%	16%	17%	19%	18%	16%	16%	16%	14%	16%	
	>=30 and <40 yrs	15%	16%	15%	14%	12%	12%	14%	13%	14%	14%	14%	17%	14%	
	>=40 and <50 yrs	10%	10%	11%	11%	11%	12%	10%	10%	9%	8%	9%	10%	10%	
	>=50 and <60 yrs	22%	21%	20%	21%	22%	20%	20%	19%	19%	20%	19%	19%	20%	
	>=60 yrs	39%	40%	40%	39%	40%	39%	37%	40%	42%	42%	42%	40%	40%	
Legal Status of Individuals on Roll at End of Month	Emergency	6%	5%	6%	8%	7%	7%	7%	6%	6%	6%	8%	7%	7%	
	Inpatient Commitment	14%	14%	14%	16%	16%	17%	17%	20%	20%	21%	22%	22%	18%	
	Outpatient Commitment	7%	7%	7%	7%	7%	7%	8%	8%	7%	7%	7%	6%	7%	
	Voluntary	9%	9%	8%	9%	9%	8%	7%	6%	6%	6%	6%	7%	8%	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Civil Sub-total	36%	35%	36%	40%	40%	39%	40%	41%	39%	41%	43%	42%	39%	
	DC Exam	25%	28%	29%	26%	25%	25%	26%	22%	23%	22%	19%	24%	25%	
	Mentally Incompetent	15%	13%	10%	9%	10%	10%	8%	10%	10%	9%	10%	8%	10%	
	Forensic Pre-trial Sub-total	40%	41%	40%	35%	35%	35%	35%	32%	33%	31%	30%	32%	35%	
	NGBRI - DC	20%	20%	21%	21%	21%	21%	21%	23%	23%	24%	23%	22%	22%	
	NGBRI - US	1%	1%	1%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Sexual Psychopath (Miller Act)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
	Forensic Post-trial Sub-total	24%	24%	24%	25%	25%	25%	25%	27%	27%	28%	27%	26%	25%	
Length of Stay	Median LOS (Days)	278 d	272 d	298 d	325 d	316 d	278 d	298 d	329 d	322 d	338 d	345 d	325 d	310 d	
	Average LOS (Days)	2111 d	2107 d	2167 d	2206 d	2165 d	2099 d	2117 d	2212 d	2216 d	2236 d	2207 d	2097 d	2162 d	
	<30 days	15%	13%	13%	12%	12%	13%	13%	11%	16%	10%	15%	14%	13%	
	>=30 days & <365 days	39%	41%	40%	40%	40%	41%	40%	41%	37%	43%	36%	38%	40%	
	>= 1 year & < 2 years	10%	9%	10%	10%	10%	9%	10%	11%	11%	11%	12%	13%	10%	
	>= 2 years & < 5 years	11%	12%	12%	12%	12%	11%	11%	11%	10%	10%	10%	9%	11%	
	>= 5 years & < 20 years	14%	13%	14%	14%	15%	15%	15%	14%	14%	14%	14%	14%	14%	
	>= 20 years	11%	11%	12%	12%	11%	11%	11%	12%	12%	12%	12%	11%	12%	

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.