Government of the District of Columbia
Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM
Performance Related Information for Staff and Managers

August 2018

Data & Performance Management (DPM)

Table of Contents

Data Disclaimer

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1 - 5)

- The total number of Admissions to SEH was 38; a substantial increase from last month (24).
- The total number of Discharges from SEH also substantially increased by 13 (25 to 38). Pre-trial discharges increased by 10 (19 to 29) and Civil discharges increased by 2 (5 to 7).
- The Average Daily Census decreased slightly from 256 to 245.
- Inter-Unit Transfers decreased by double (from 19 to 10).
- There were no reported 30-day readmissions for this month, August.

1. Admissions to SEH
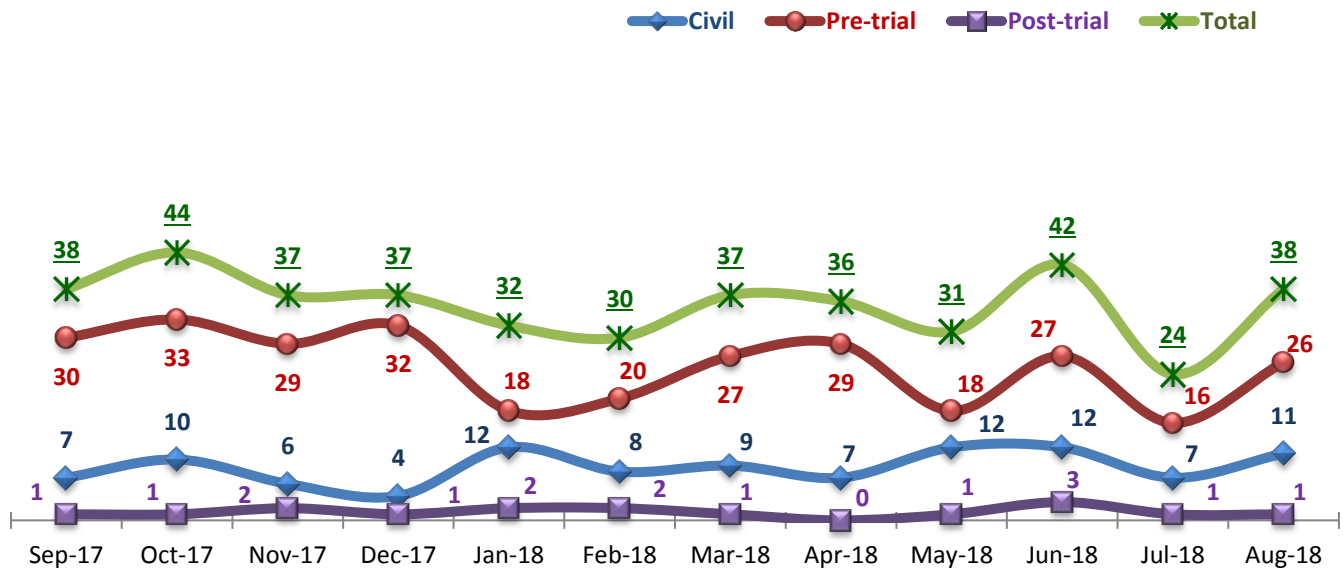
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH
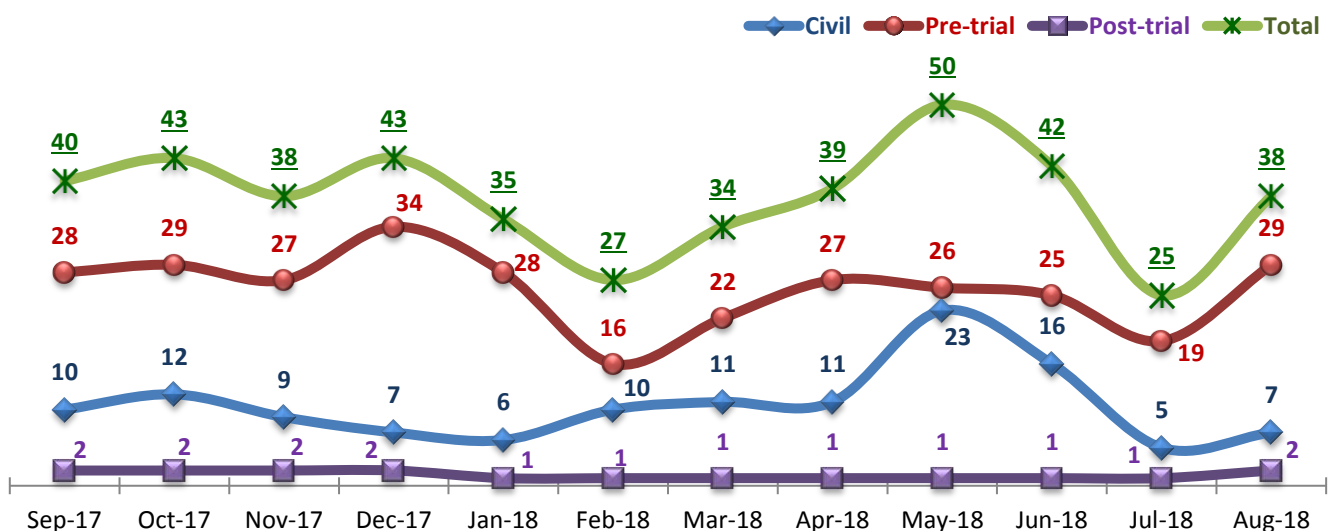
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census

■ **Present on Unit**　　　■ **On Authorized Leave**　　　■ **On Unauthorized Leave**　　　□ **Total on Roll**

Month	Total on Roll	Present on Unit
Sep-17	281	278
Oct-17	275	271
Nov-17	278	274
Dec-17	273	270
Jan-18	268	265
Feb-18	270	269
Mar-18	272	270
Apr-18	272	270
May-18	260	257
Jun-18	248	246
Jul-18	256	253
Aug-18	245	243
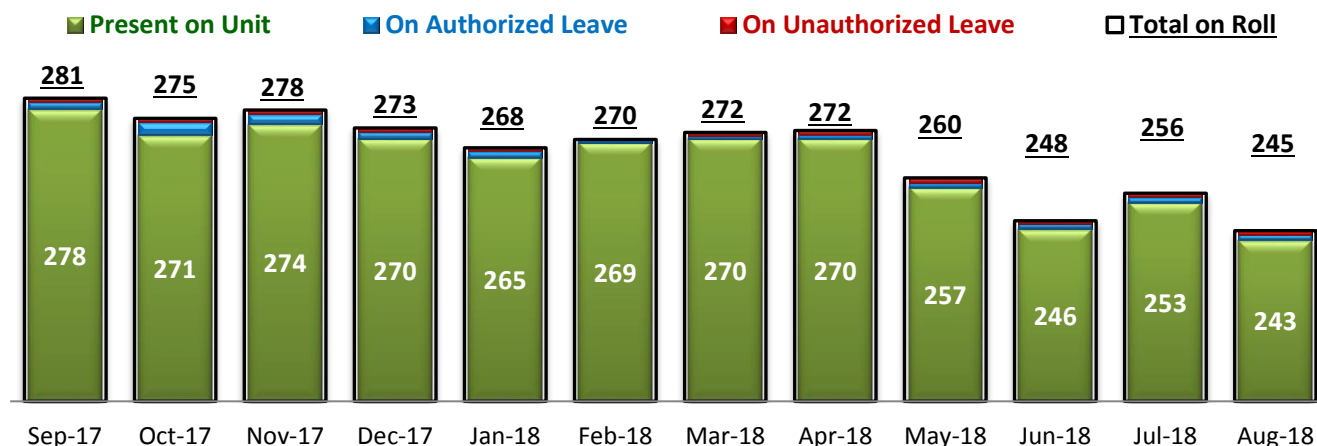
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

■ **Inter-unit Transfers**　　　■ **Transfers to Outside Medical Facilities (Emergency Medical Leaves)**

Month	Inter-unit Transfers	Transfers to Outside Medical Facilities
Sep-17	25	10
Oct-17	30	13
Nov-17	15	13
Dec-17	17	7
Jan-18	17	8
Feb-18	20	9
Mar-18	18	9
Apr-18	23	8
May-18	18	10
Jun-18	9	7
Jul-18	19	11
Aug-18	10	13
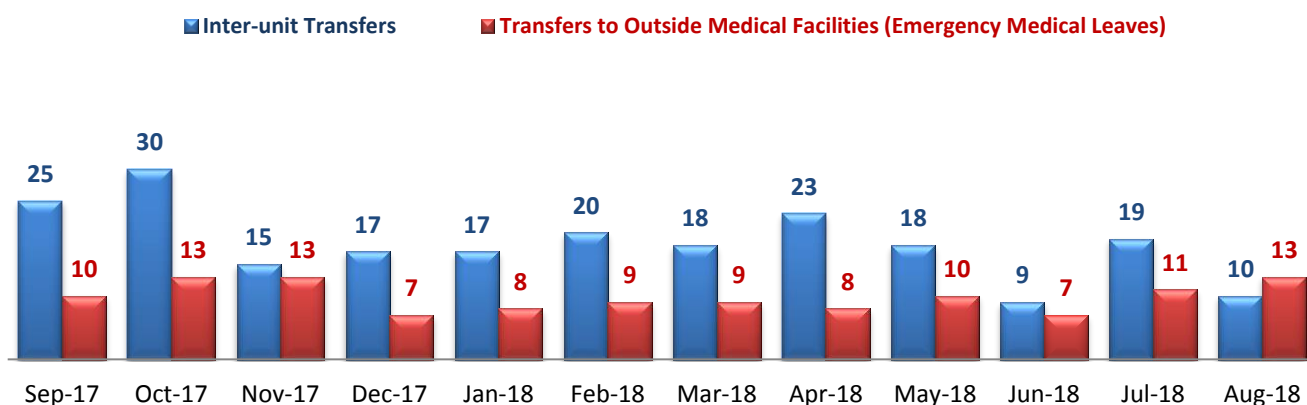
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=6.9%

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
■ Civil	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	4.3%	0.0%	0.0%	0.0%
■ Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
■ Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
—●—Combined	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	2.0%	0.0%	0.0%	0.0%
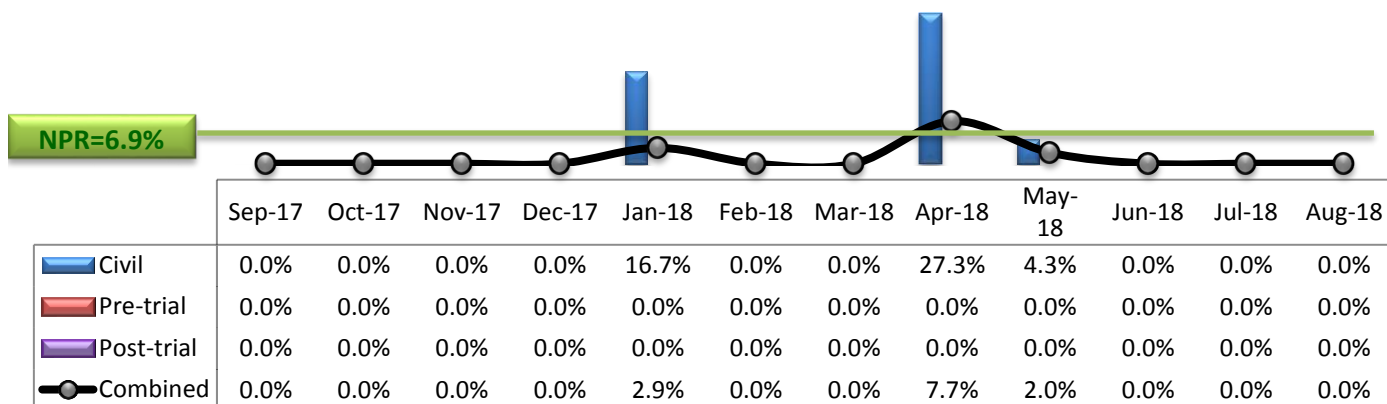
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

Key Trends: Unusual Incidents (6 - 17)

- Risk Management received 178 Unusual Incident (UI) reports in August, a slight decrease from July (189).
- For Unusual Incidents by Severity, there was a substantial increase for the Low group (88 to 96) and a decrease for the High group (52 to 36). The Medium group decreased by 3 (49 to 46).
- The total number of incidents by type included: Increase for only Physical Assault (51 to 52). There were decreases for Psychiatric Emergencies (64 to 46), Falls (19 to 14), Aggressive Behavior (71 to 62), and Injuries (23 to 21).
- Staff Injuries decreased by half (8 to 4), as well as Patient Injuries (from 21 to 13).
- The percent of patients secluded decreased (7.2% to 3.2%), including patients restrained (14.9% to 11.2%).

6. Unusual Incidents

Total Number of UIs **Major Incidents Only**

7. Patient-Involved Unusual Incidents

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
# of Patient-Involved UIs	153	174	143	152	140	164	168	140	155	165	175	165
# of Unique Patients in UI	107	114	90	113	105	107	108	98	99	100	115	110
Patient UI Rate	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9
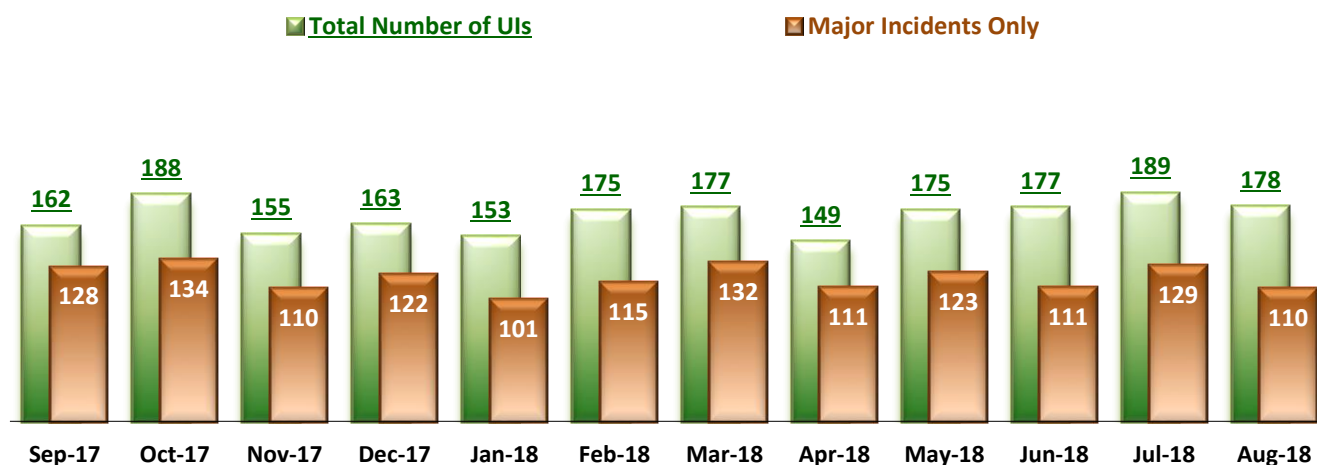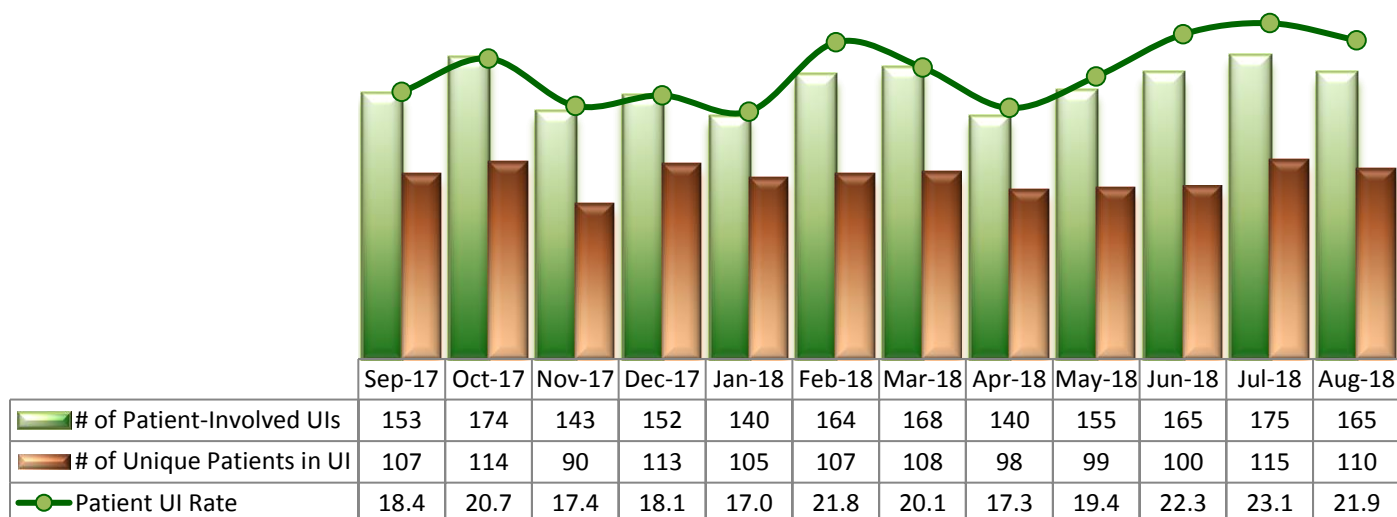
* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate
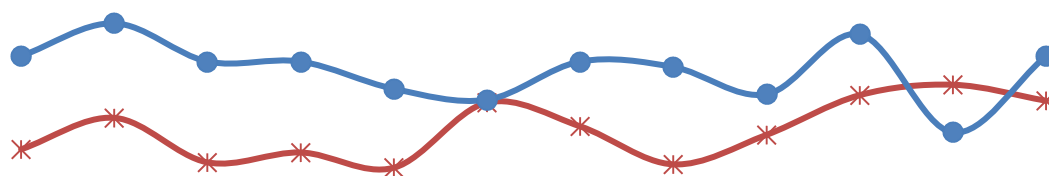
	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Patient UI Rate	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9
Admission	38	44	37	37	32	30	37	36	31	42	24	38

9. Unusual Incidents by Severity
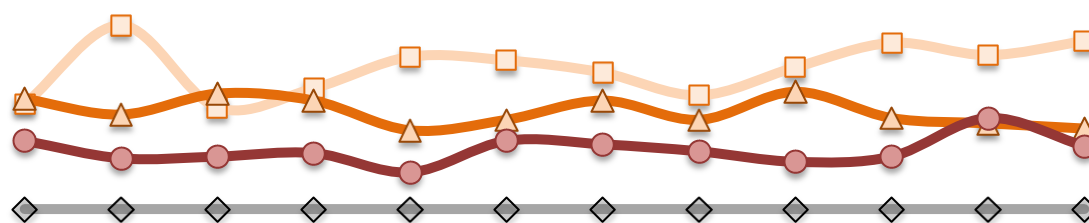
	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
1) Low	60	105	58	69	87	85	78	65	81	95	88	96
2) Medium	63	54	66	62	45	51	62	51	67	52	49	46
3) High	39	29	30	32	21	39	37	33	27	30	52	36
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	162	188	155	163	153	175	177	149	175	177	189	178

10. Selected Types of Incidents
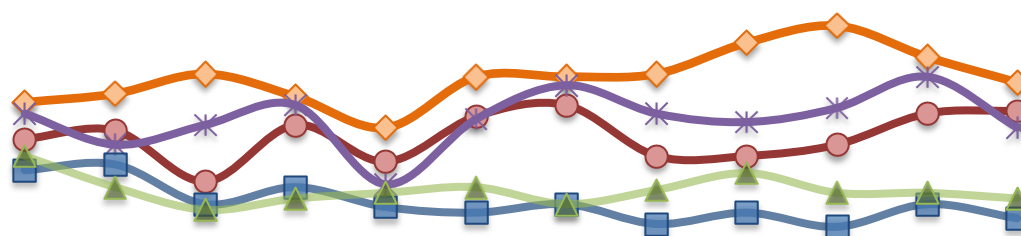
	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Aggressive Behavior	55	58	65	57	46	64	64	65	76	82	71	62
Physical Assault	42	45	27	47	34	50	54	36	36	40	51	52
Pysch Emerg.	51	40	47	54	26	49	61	51	48	53	64	46
Fall	31	33	19	25	18	16	19	12	16	11	19	14
Injury	36	25	17	21	23	25	19	24	30	23	23	21

These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11. Physical Assaults by Severity
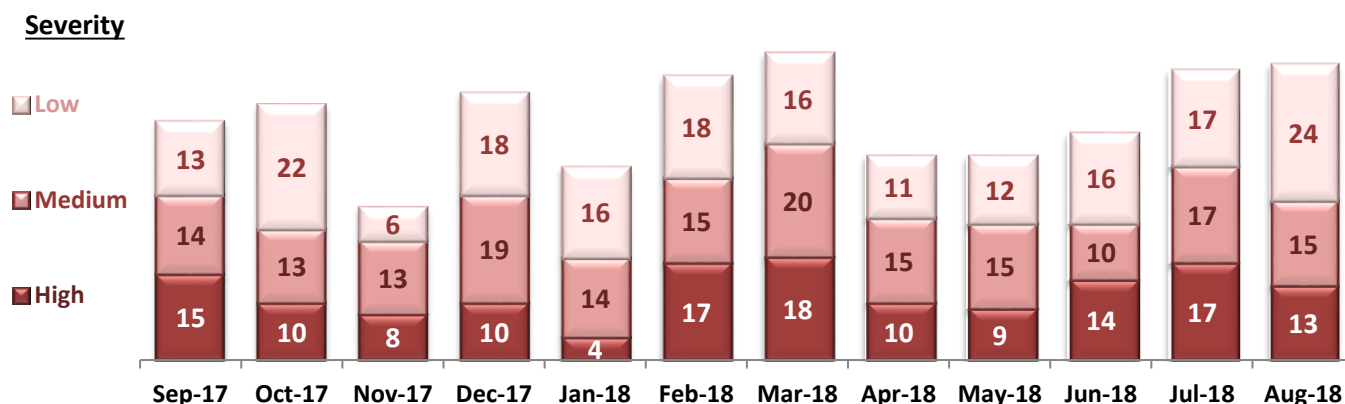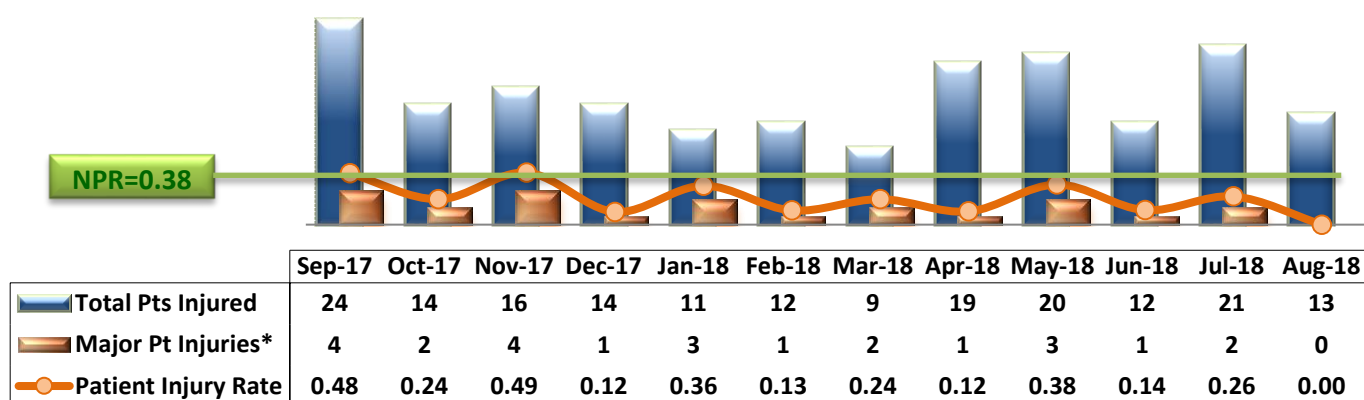
Severity

Legend:
- Low
- Medium
- High

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Low	13	22	6	18	16	18	16	11	12	16	17	24
Medium	14	13	13	19	14	15	20	15	15	10	17	15
High	15	10	8	10	4	17	18	10	9	14	17	13

12. Patient Injuries

NPR=0.38

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Total Pts Injured	24	14	16	14	11	12	9	19	20	12	21	13
Major Pt Injuries*	4	2	4	1	3	1	2	1	3	1	2	0
Patient Injury Rate	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26	0.00

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries
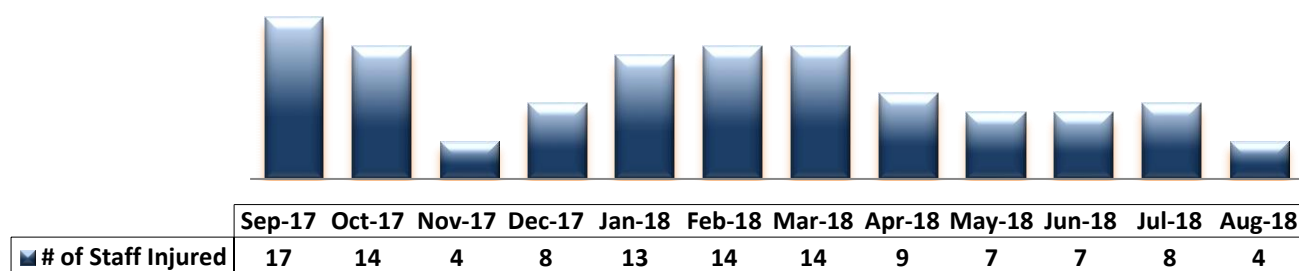
	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
# of Staff Injured	17	14	4	8	13	14	14	9	7	7	8	4

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14.   Patient and Staff Falls
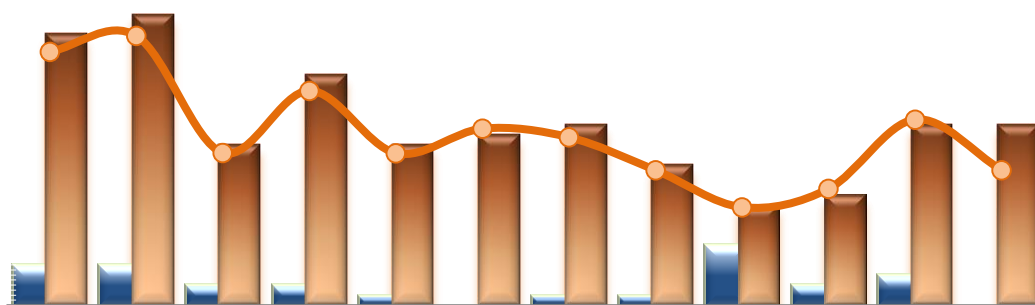
	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Total Staff who Fell	4	4	2	2	1	0	1	1	6	2	3	0
Total Patients who Fell	27	29	16	23	16	17	18	14	10	11	18	18
Patient Fall Rate	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38	1.73

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15.   Percent of Patients Restrained or Secluded

NPR(R)=5.8%

NPR(S)=2.4%

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Restraint	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	11.2%
Seclusion	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	3.2%
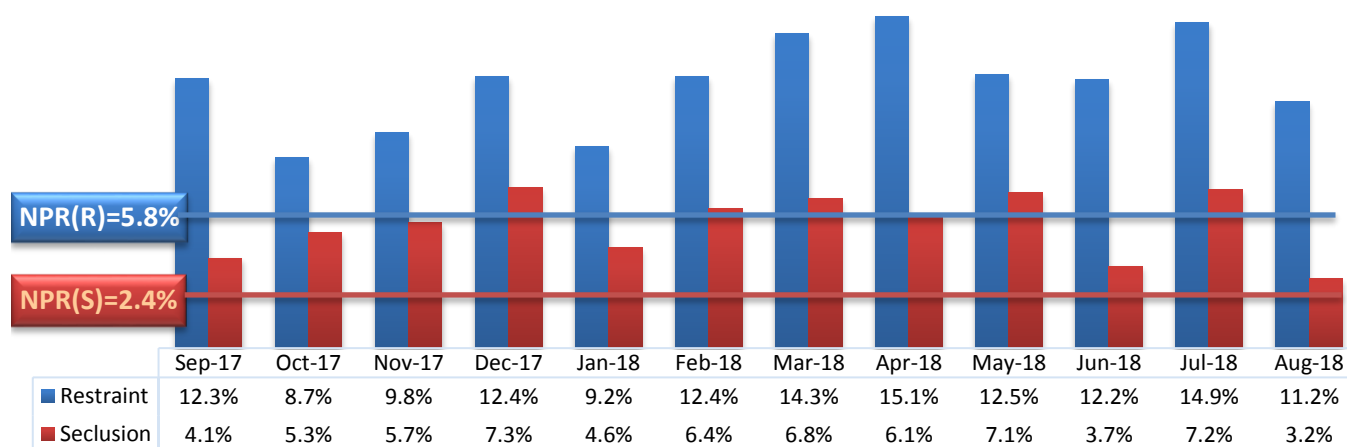
* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16. Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.71

NPR(S)=0.44

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Restraint	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.386
Seclusion	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.049
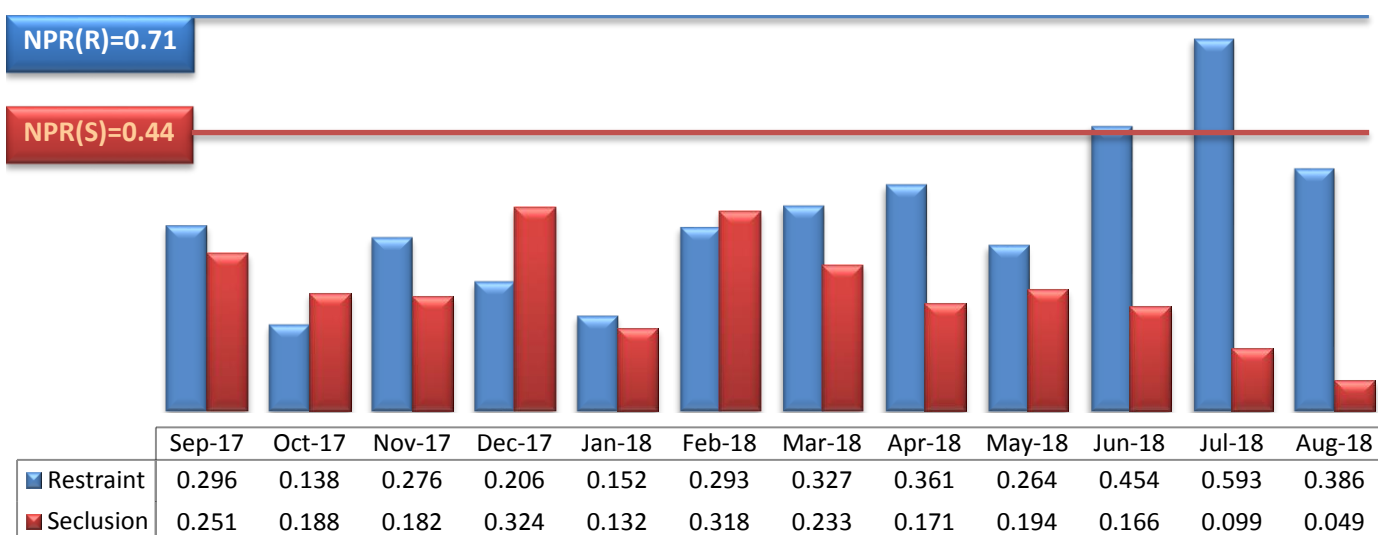
* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.
** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements

NPR=0.13

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
# of Elopments	2	0	1	1	1	0	1	1	0	1	1	0
Elopment Rate	0.24	0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13	0.00
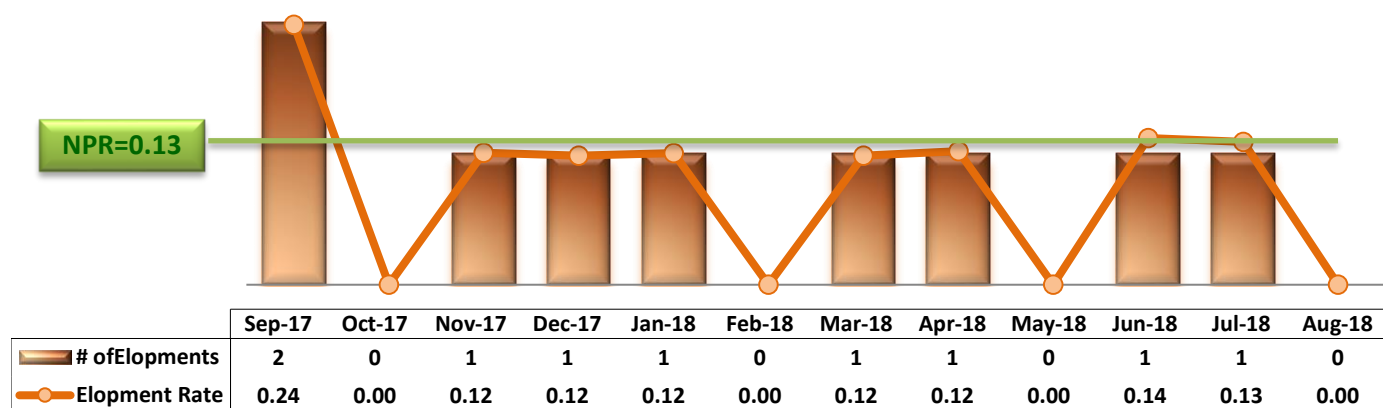
* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18 - 22)

- The average number of Medication Variance Events (MV) remains at 4 occurrences per month.
- There was one reported adverse drug reaction for this month, August 2018.
- Percent of Missing Documentation increased slightly from 0.24% to 0.28%.
- Medication Refusal Rate shows a slight decrease from 4.82% to 4.62%.

18. Reported Medication Variance Events

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
# of MV Events	11	1	5	5	4	4	1	2	7	1	2	2
MV Rate	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26	0.27
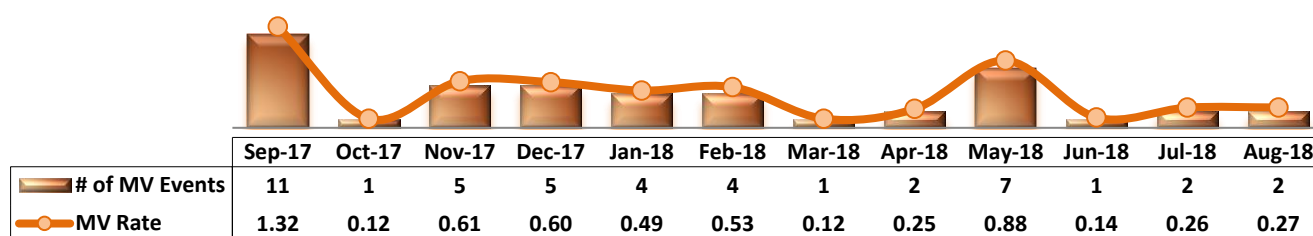
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
# of ADRs	0	0	1	0	0	0	0	0	0	0	0	1
ADR Rate	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13
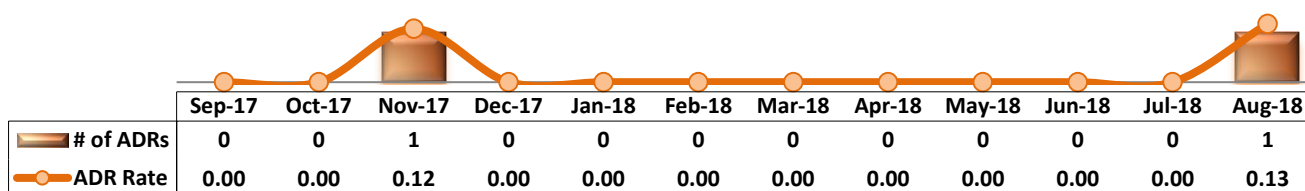
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

Bar chart showing percent of missing documentation:
- Sep-17: 0.34%
- Oct-17: 0.28%
- Nov-17: 0.34%
- Dec-17: 0.32%
- Jan-18: 0.29%
- Feb-18: 0.34%
- Mar-18: 0.23%
- Apr-18: 0.21%
- May-18: 0.24%
- Jun-18: 0.27%
- Jul-18: 0.24%
- Aug-18: 0.28%

21. Medication Refusal Rate*

Bar chart showing medication refusal rate:
- Sep-17: 5.35%
- Oct-17: 5.80%
- Nov-17: 5.70%
- Dec-17: 6.48%
- Jan-18: 5.09%
- Feb-18: 5.62%
- Mar-18: 5.61%
- Apr-18: 5.40%
- May-18: 4.63%
- Jun-18: 4.02%
- Jul-18: 4.82%
- Aug-18: 4.62%
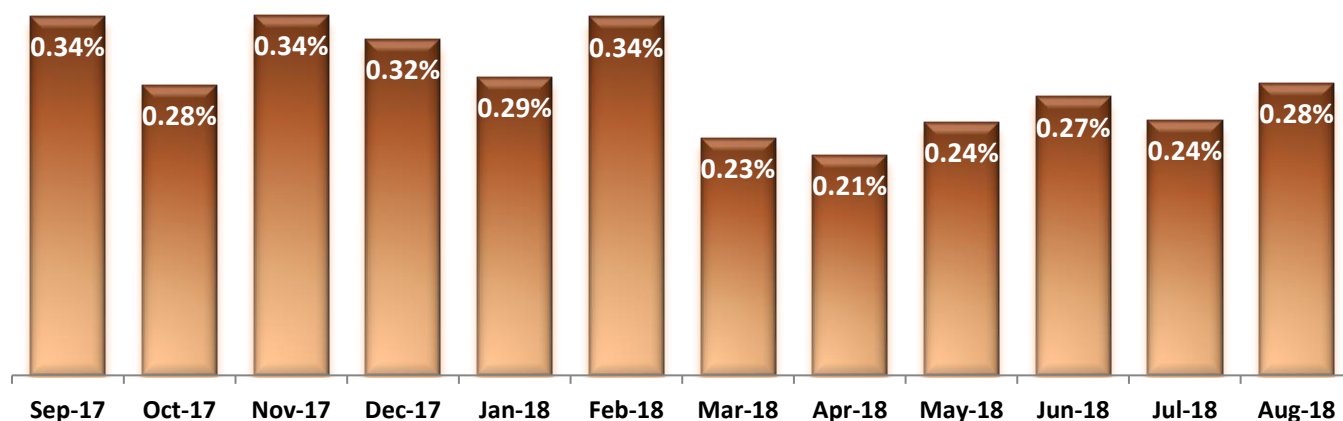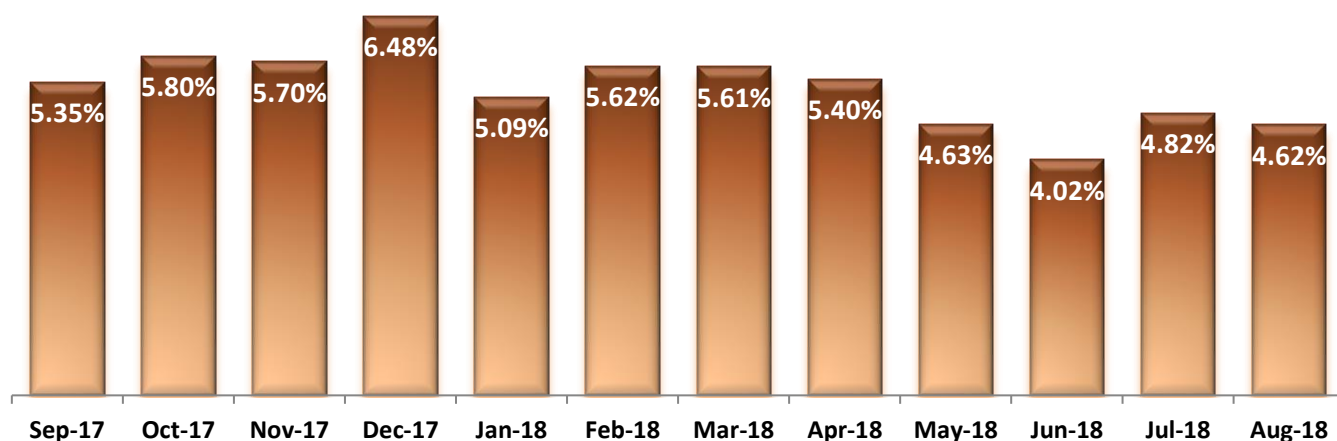
* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

22. Number of STAT Events and Individuals Involved

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
IICs w/ >=1 STAT	28	25	29	29	31	32	43	30	26	25	37	38
IICs w/ >=3 STAT Events	7	5	5	4	5	8	5	7	6	8	9	11
Total STAT Events	52	47	53	50	53	65	87	59	44	59	74	74
Total STAT Orders	109	93	107	112	101	113	181	126	86	130	151	163
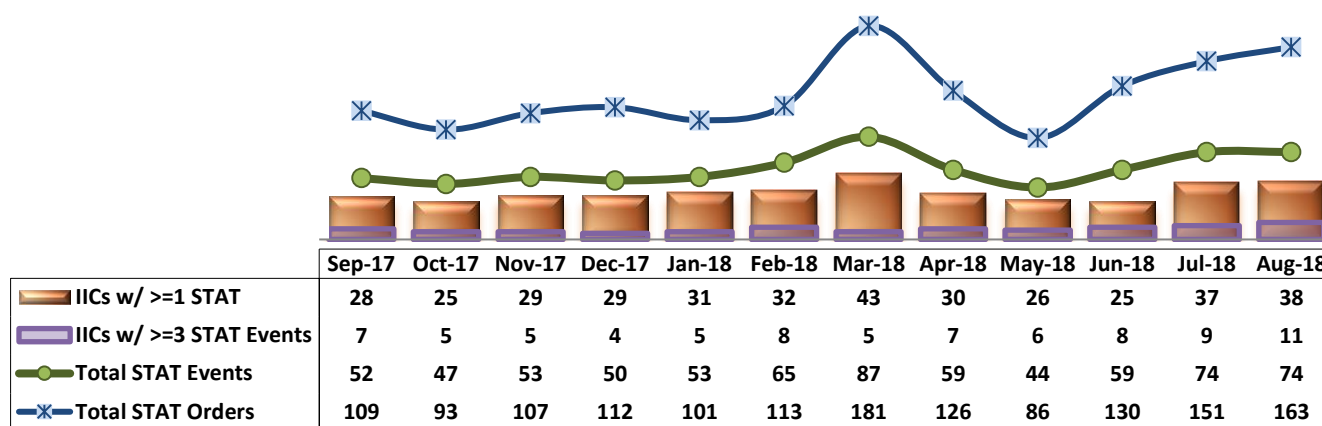
<table>
<tr><td colspan="2">Key Trends: Environment of Care (23)</td></tr>
<tr><td>▪</td><td>Eighty-eight percent (88%) of the work orders submitted in August were completed within 3 days, indicating a steady increase over the past months.</td></tr>
</table>

23.   Percentage of SiteFM Work Orders Completed within 3 Days

Month	Percentage
Sep-17 (n=629)	76%
Oct-17 (n=754)	72%
Nov-17 (n=606)	68%
Dec-17 (n=589)	70%
Jan-18 (n=751)	77%
Feb-18 (n=737)	72%
Mar-18 (n=760)	73%
Apr-18 (n=781)	69%
May-18 (n=767)	69%
Jun-18 (n=656)	77%
Jul-18 (n=770)	81%
Aug-18 (n=764)	88%

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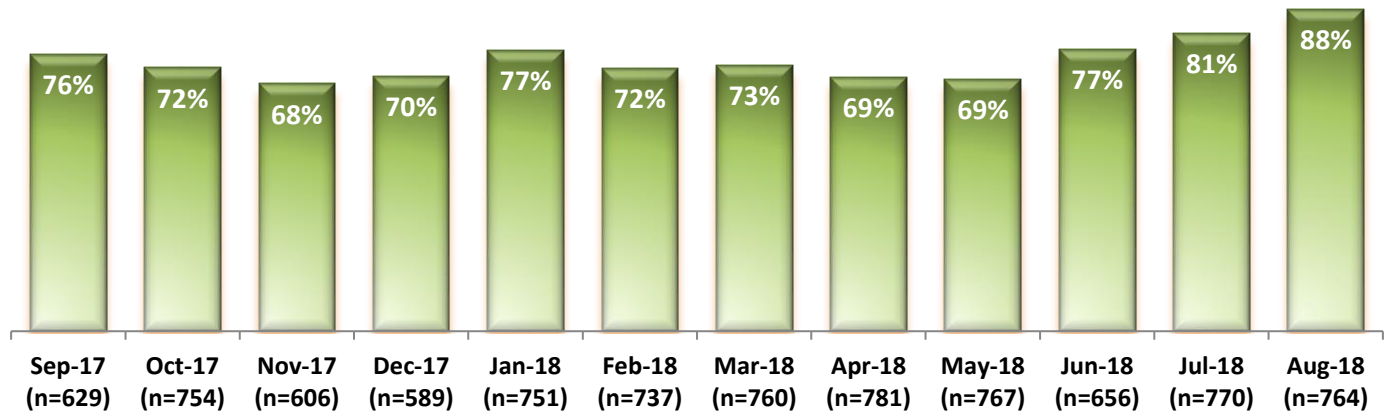
Key Trends: Demographics, Legal Status, and Length of Stay (24 - 25)

- There remains no notable changes in the gender, age, and legal status distribution.
- Thirty-six percent (36%) of patients' Length of Stay (LOS) is between 30 days and 364 days.
- For all individuals in care, individuals with a civil legal status, and individuals with a post-trial legal status, the average LOS decreased and median LOS increased.
- For individuals with a pre-trial legal status in care, the average LOS and the median LOS decreased.

</div>

24.   Demographics

Trend of Gender Distribution

Trend of Age Distribution

	Age Group
	>=60 yrs
	>=50 and <60 yrs
	>=40 and <50 yrs
	>=30 and <40 yrs
	<30 yrs

Date	>=60 yrs	>=50 and <60 yrs	>=40 and <50 yrs	>=30 and <40 yrs	<30 yrs
09/30/17	35%	22%	10%	16%	17%
10/31/17	39%	22%	10%	15%	14%
11/30/17	40%	21%	10%	16%	13%
12/31/17	40%	20%	11%	15%	15%
01/31/18	39%	21%	11%	14%	16%
02/28/18	40%	21%	11%	12%	16%
03/31/18	39%	20%	12%	12%	17%
04/30/18	37%	20%	10%	14%	19%
05/31/18	40%	19%	10%	13%	18%
06/30/18	42%	19%	9%	14%	16%
07/31/18	42%	20%	8%	14%	16%
08/31/18	42%	19%	9%	14%	16%

Median Age — 56 yrs

Trend of Legal Status Distribution

	Forensic Post-trial
	Forensic Pre-trial
	Civil

Date	Forensic Post-trial	Forensic Pre-trial	Civil
09/30/17 (n=279)	24%	39%	37%
10/31/17 (n=280)	24%	40%	36%
11/30/17 (n=279)	24%	41%	35%
12/31/17 (n=273)	24%	40%	36%
01/31/18 (n=270)	25%	35%	40%
02/28/18 (n=273)	25%	35%	40%
03/31/18 (n=275)	25%	35%	39%
04/30/18 (n=272)	25%	35%	40%
05/31/18 (n=252)	27%	32%	41%
06/30/18 (n=252)	27%	33%	39%
07/30/18 (n=250)	28%	31%	41%
08/31/18 (n=249)	27%	30%	43%

25. Length of Stay

Trend of Length of Stay

Length of Stay

- ▢ >= 20 years
- ▢ >= 5 years & < 20 years
- ▢ >= 2 years & < 5 years
- ▢ >= 1 year & < 2 years
- ■ >=30 days & <365 days
- ■ <30 days

Date	>=20yr	>=5&<20	>=2&<5	>=1&<2	>=30d&<365	<30d
09/30/17	11%	14%	12%	8%	37%	18%
10/31/17	11%	14%	11%	10%	39%	15%
11/30/17	11%	13%	12%	9%	41%	13%
12/31/17	12%	14%	12%	10%	40%	13%
01/31/18	12%	14%	12%	10%	40%	12%
02/28/18	11%	15%	12%	10%	40%	12%
03/31/18	11%	15%	11%	9%	41%	13%
04/30/18	11%	15%	11%	10%	40%	13%
05/31/18	12%	14%	11%	11%	41%	11%
06/30/18	12%	14%	10%	11%	37%	16%
07/31/18	12%	14%	10%	11%	43%	10%
08/31/18	12%	14%	10%	12%	36%	15%

Average and Median Length of Stay for Individuals in Care

Average LOS

09/30/17	10/31/17	11/30/17	12/31/17	01/31/18	02/28/18	03/31/18	04/30/18	05/31/18	06/30/18	07/31/18	08/31/18
2163 d	2111 d	2107 d	2167 d	2206 d	2165 d	2099 d	2117 d	2212 d	2216 d	2236 d	2207 d

Median LOS

09/30/17	10/31/17	11/30/17	12/31/17	01/31/18	02/28/18	03/31/18	04/30/18	05/31/18	06/30/18	07/31/18	08/31/18
284 d	278 d	272 d	298 d	325 d	316 d	278 d	298 d	329 d	322 d	338 d	345 d
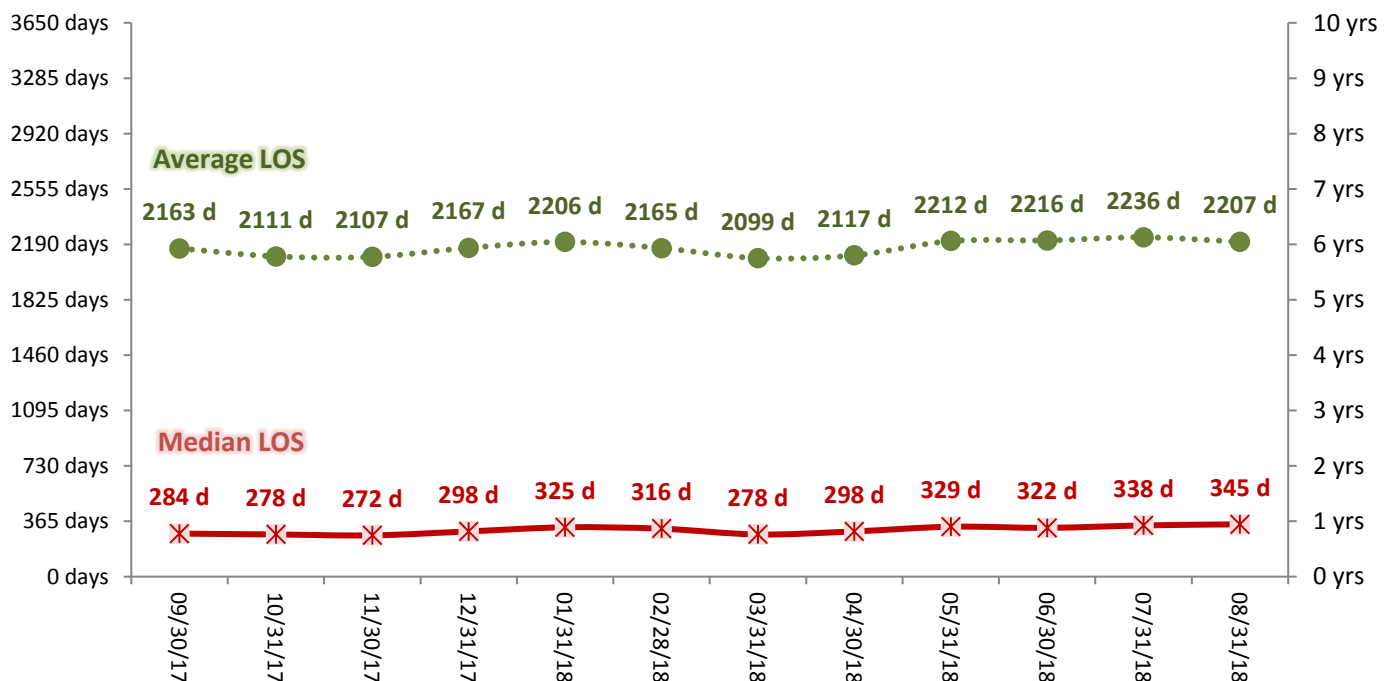
Length of Stay for Individuals in Care with Civil Legal Status
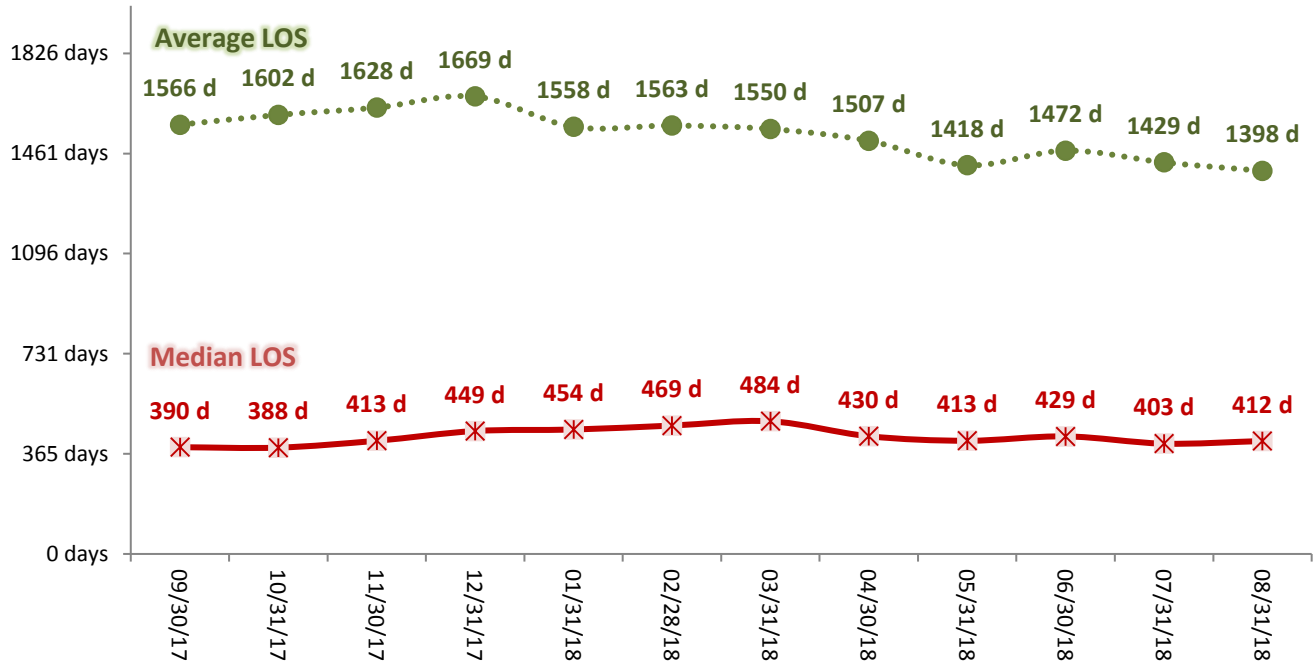
Length of Stay for Individuals in Care with Pre-trial Legal Status
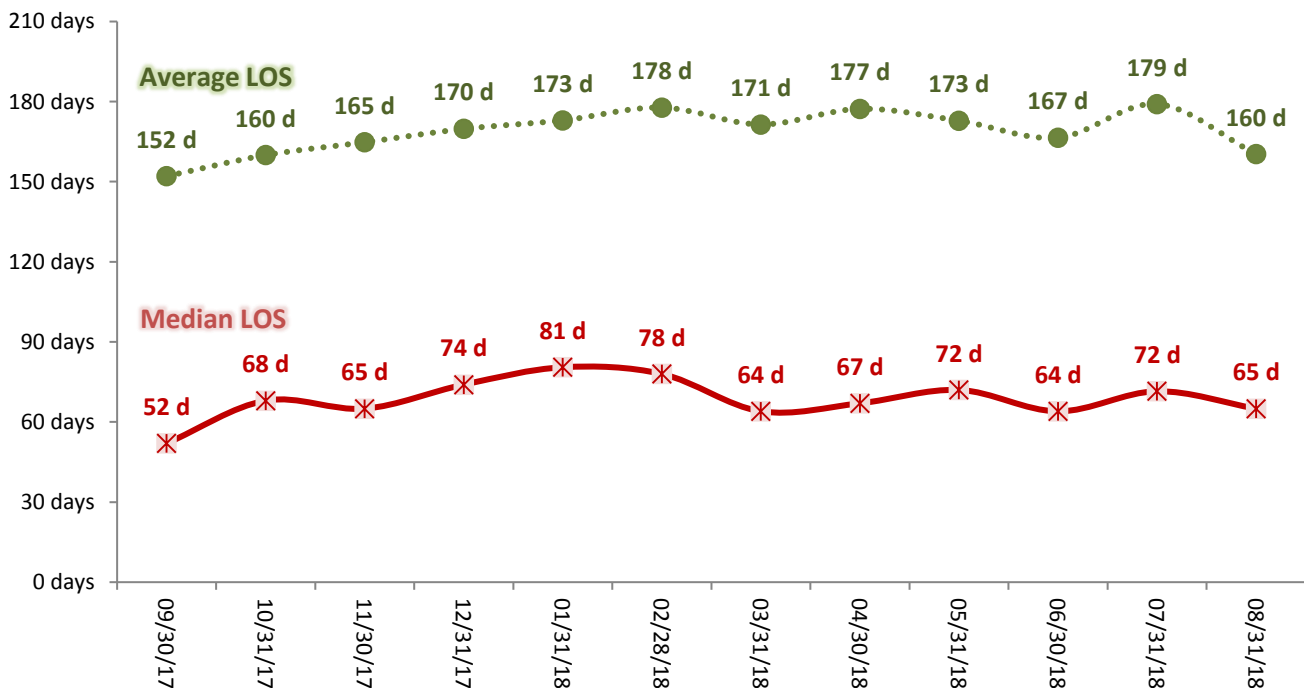
Length of Stay for Individuals in Care with Post-trial Legal Status

Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar   *Updated as of 10/26/18*

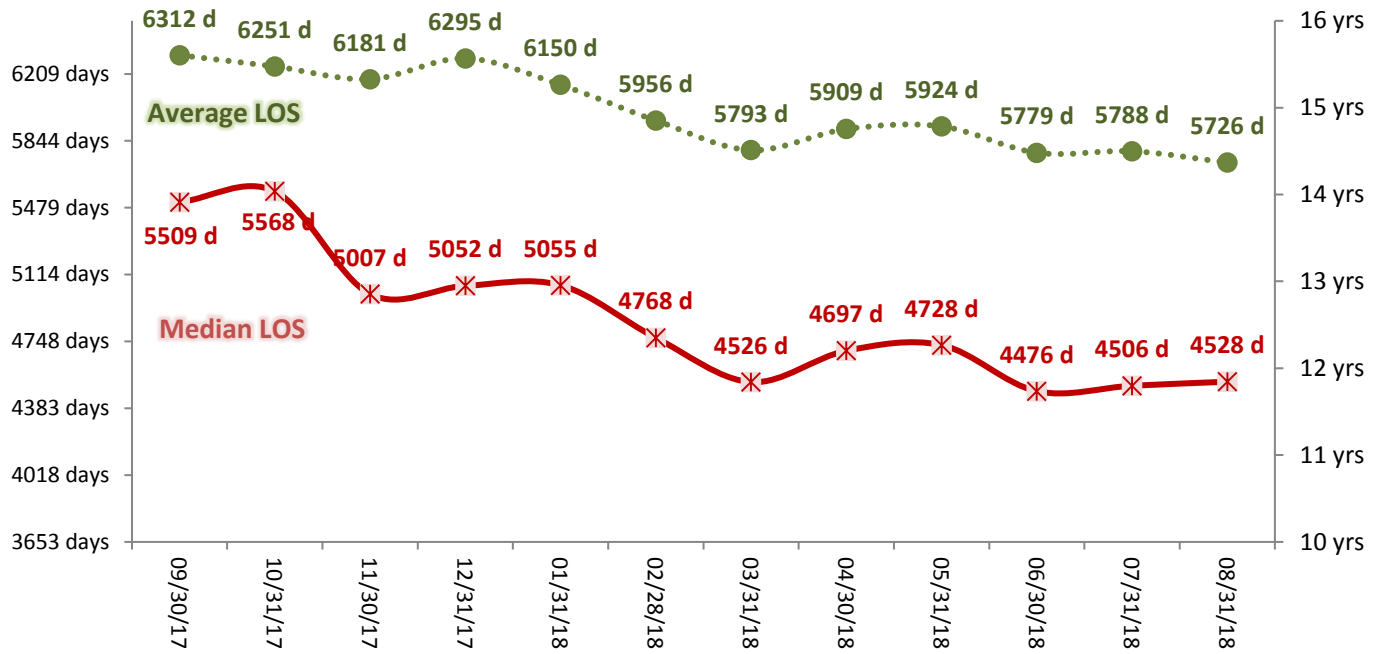| Category		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Total (12mths)	Figure
Admissions	Civil	7	10	6	4	12	8	9	7	12	12	7	11	9	105	**Figure 1**
	Pre-trial	30	33	29	32	18	20	27	29	18	27	16	26	25	305	
	Post-trial	1	1	2	1	2	2	1	0	1	3	1	1	1	16	
	Total	**38**	**44**	**37**	**37**	**32**	**30**	**37**	**36**	**31**	**42**	**24**	**38**	**36**	**426**	
Discharges	Civil	10	12	9	7	6	10	11	11	23	16	5	7	**11**	127	**Figure 2**
	Pre-trial	28	29	27	34	28	16	22	27	26	25	19	29	**26**	310	
	Post-trial	2	2	2	2	1	1	1	1	1	1	1	2	**1**	17	
	Total	**40**	**43**	**38**	**43**	**35**	**27**	**34**	**39**	**50**	**42**	**25**	**38**	**38**	**454**	
Net Increase During Month	Civil	-3	-2	-3	-3	6	-2	-2	-4	-11	-4	2	4		-22	
	Pre-trial	2	4	2	-2	-10	4	5	2	-8	2	-3	-3		-5	
	Post-trial	-1	-1	0	-1	1	1	0	-1	0	2	0	-1		-1	
	Total	**-2**	**1**	**-1**	**-6**	**-3**	**3**	**3**	**-3**	**-19**	**0**	**-1**	**0**		**-28**	
All Individuals on Roll at End of Month		**279**	**280**	**279**	**273**	**270**	**273**	**275**	**272**	**252**	**252**	**250**	**249**	**267**		
a. Present on Unit		274	278	276	270	270	272	273	269	249	251	247	248	265		
b. On AL		4	1	2	2	0	1	1	1	2	0	2	0	1		
c. On UL		1	1	1	1	0	0	1	2	1	1	1	1	1		
All Individuals on Roll: Daily Average during Month*		**281**	**275**	**278**	**273**	**268**	**270**	**272**	**272**	**260**	**248**	**256**	**245**	**266**		
a. Present on Unit		**278**	**271**	**274**	**270**	**265**	**269**	**270**	**270**	**257**	**246**	**253**	**243**	**264**		**Figure 3**
b. On AL		2	3	3	2	2	1	1	1	1	1	1	1	3.8		
c. On UL		1	1	1	1	1	0	1	1	1	1	1	1	0.94		
Patient Days*		**8329**	**8416**	**8213**	**8381**	**8226**	**7526**	**8379**	**8109**	**7978**	**7387**	**7576**	**7524**	**8004**	**96044**	
Inter-Unit Transfers during Month		**25**	**30**	**15**	**17**	**17**	**20**	**18**	**23**	**18**	**9**	**19**	**10**	**18**	**221**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	10	13	13	7	8	9	9	8	10	7	11	13	**10**	118	
	Non-Emer	33	25	8	21	16	13	33	32	21	25	15	17	**22**	259	
	Total	**43**	**38**	**21**	**28**	**24**	**22**	**42**	**40**	**31**	**32**	**26**	**30**	**31**	**377**	
Non-Medical Leaves Initiated during Month		**192**	**196**	**171**	**167**	**154**	**112**	**88**	**101**	**87**	**106**	**91**	**70**	**128**	**1535**	
UL Initiated during Month		**2**	**0**	**1**	**0**	**0**	**0**	**1**	**1**	**0**	**2**	**2**	**0**	**1**	**9**	
Total Unique Patients Served during Month		**317**	**323**	**315**	**315**	**305**	**299**	**307**	**311**	**297**	**294**	**276**	**285**	**304**	**628**	
30 Day Readmission ***	Civil	0	0	0	0	1	0	0	3	1	0	0	0	**0**	5	
	Pre-trial	0	0	0	0	0	0	0	0	0	0	0	0	**0**	0	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0	0	**0**	0	
	Total	**0**	**0**	**0**	**0**	**1**	**0**	**0**	**3**	**1**	**0**	**0**	**0**	**0**	**5**	

* This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 10/26/18*

Category		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	4.3%	0.0%	0.0%	0.0%	3.9%		Figure 5
	Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Combined	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	2.0%	0.0%	0.0%	0.0%	1.1%	6.9%	
Number of Unusual Incidents*		162	188	155	163	153	175	177	149	175	177	189	178	170		Figure 6
Patient Unusual Incident Rate		18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	21.9	19.7		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	39	29	30	32	21	39	37	33	27	30	52	36	34		
	Medium	63	54	66	62	45	51	62	51	67	52	49	46	56		
	Low	60	105	58	69	87	85	78	65	81	95	88	96	81		
Physical Assault Incident Rate		5.0	5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	6.7	6.9	5.4		
Selected Types of Incidents	Physical Assault	42	45	27	47	34	50	54	36	36	40	51	52	43		Figure 10
	Aggressive Behav.	55	58	65	57	46	64	64	65	76	82	71	62	64		
	Psych Emergency	51	40	47	54	26	49	61	51	48	53	64	46	49		
	Fall	31	33	19	25	18	16	19	12	16	11	19	14	19		
	Injury	36	25	17	21	23	25	19	24	30	23	23	21	24		
Physical Assaults by Severity	High	15	10	8	10	4	17	18	10	9	14	17	13	13		Figure 11
	Medium	14	13	13	19	14	15	20	15	15	10	17	15	15		
	Low	13	22	6	18	16	18	16	11	12	16	17	24	16		
Patient Injury Rate***		0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26	0.00	0.25	0.38	
Patients with Major Injuries***		4	2	4	1	3	1	2	1	3	1	2	0	2		Figure 12
Total Patients Injured***		24	14	16	14	11	12	9	19	20	12	21	13	15		
Total Staff Injured***		17	14	4	8	13	14	14	9	7	7	8	4	10		Figure 13
Patient Fall Rate		3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38	1.73	2.21		
Total Patients who Fell		27	29	16	23	16	17	18	14	10	11	18	18	18		Figure 14
Total Staff who Fell		4	4	2	2	1	0	1	1	6	2	3	0	2		
Percent of Patients Restrained		12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	11.2%	4.9%	5.8%	Figure 15
Percent of Patients Secluded		4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	3.2%	5.6%	2.4%	
Restraint Hours Rate		0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.386	0.308	0.71	Figure 16
Seclusion Hours Rate		0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.049	0.194	0.44	
Elopement Rate		0.24	0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13	0.00	0.10	0.13	Figure 17
Medication Variance Rate		1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26	0.27	0.47		Figure 18
Adverse Drug Reaction Rate		0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.02		Figure 19
Missing Med-Admin Documentation		0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.24%	0.28%	0.28%		Figure 20
Percent of Medication Refusal		5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	4.82%	4.62%	5.30%		Figure 21
SiteFM Work Orders		76%	72%	68%	70%	77%	72%	73%	69%	69%	77%	81%	88%	74%		
Completed within 3 days		476	543	410	410	576	529	553	542	528	506	627	672	531		Figure 23
Total SiteFM Work Orders		629	754	606	589	751	737	760	781	767	656	770	764	714		

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

3. Unusual Incident & Medication

Data Source: UI DB,MV DB, ADR DB, and Avatar   *Updated as of 10/26/18*

Category		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	162	188	155	163	153	175	177	149	175	177	189	178	170	2041	
	Major UIs Only	128	134	110	122	101	115	132	111	123	111	129	110	119	1426	
	Pt Involved UI Only	153	174	143	152	140	164	168	140	155	165	175	165	158	1894	
	Patient UI Rate	*18.4*	*20.7*	*17.4*	*18.1*	*17.0*	*21.8*	*20.1*	*17.3*	*19.4*	*22.3*	*23.1*	*21.9*		*19.7*	
	Unique Pts Involved in UI	107	114	90	113	105	107	108	98	99	100	115	110	106	1266	
Selected Types of Incidents	Physical Assault	42	45	27	47	34	50	54	36	36	40	51	52	43	514	
	Aggressive Behavior	55	58	65	57	46	64	64	65	76	82	71	62	64	765	
	Psych Emergency	51	40	47	54	26	49	61	51	48	53	64	46	49	590	
	Fall	31	33	19	25	18	16	19	12	16	11	19	14	19	233	
	Injury	36	25	17	21	23	25	19	24	30	23	23	21	24	287	
	Physical Assault Rate	*5.0*	*5.3*	*3.3*	*5.6*	*4.1*	*6.6*	*6.4*	*4.4*	*4.5*	*5.4*	*6.7*	*6.9*		*5.4*	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	39	29	30	32	21	39	37	33	27	30	52	36	34	405	
	Medium	63	54	66	62	45	51	62	51	67	52	49	46	56	668	
	Low	60	105	58	69	87	85	78	65	81	95	88	96	81	967	
Physical Assaults by Severity	High	15	10	8	10	4	17	18	10	9	14	17	13	13	145	
	Medium	14	13	13	19	14	15	20	15	15	10	17	15	15	180	
	Low	13	22	6	18	16	18	16	11	12	16	17	24	16	189	
Total Patients who Fell		27	29	16	23	16	17	18	14	10	11	18	13	18	212	
Patient Fall Rate		*3.24*	*3.45*	*1.95*	*2.74*	*1.95*	*2.26*	*2.15*	*1.73*	*1.25*	*1.49*	*2.38*	*1.73*		*2.21*	
Total Staff who Fell		4	4	2	2	1	0	1	1	6	2	3	0	2	26	
Total Patients Injured***		24	14	16	14	11	12	9	19	20	12	21	13	15	185	
Patients with Major Injuries***		4	2	4	1	3	1	2	1	3	1	2	0	2	24	
*Patient Injury Rate***		*0.48*	*0.24*	*0.49*	*0.12*	*0.36*	*0.13*	*0.24*	*0.12*	*0.38*	*0.14*	*0.26*	*0.00*		*0.25*	*0.38*
Total Staff Injured**		17	14	4	8	13	14	14	9	7	7	8	4	10		
Total ULs Documented in Avatar		2	0	1	1	1	0	1	1	0	1	1	0	1	10	
Elopement Rate		*0.24*	*0.00*	*0.12*	*0.12*	*0.12*	*0.00*	*0.12*	*0.12*	*0.00*	*0.14*	*0.13*	*0.00*		*0.10*	*0.13*
Med Variance (MV) Reports**		11	1	5	5	4	4	1	2	7	1	2	2	4	45	
MV Rate		*1.32*	*0.12*	*0.61*	*0.60*	*0.49*	*0.53*	*0.12*	*0.25*	*0.88*	*0.14*	*0.26*	*0.27*		*0.47*	
Adverse Drug Reactions Reports		0	0	1	0	0	0	0	0	0	0	0	1	0	2	
ADR Rate		*0.00*	*0.00*	*0.12*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.13*		*0.02*	
Total Med Administrations Scheduled		106921	109486	106186	107084	103991	93275	102811	98854	95516	88224	91885	90634		1194867	
Total Missing Documentations		367	304	366	344	297	320	233	208	231	235	224	253		3382	
Percent of Missing Documentation		*0.34%*	*0.28%*	*0.34%*	*0.32%*	*0.29%*	*0.34%*	*0.23%*	*0.21%*	*0.24%*	*0.27%*	*0.24%*	*0.28%*		*0.28%*	
Total Medication Doses Refused		5720	6347	6052	6935	5298	5242	5771	5342	4418	3550	4428	4188		63291	
Percent of Medication Refusal		*5.35%*	*5.80%*	*5.70%*	*6.48%*	*5.09%*	*5.62%*	*5.61%*	*5.40%*	*4.63%*	*4.02%*	*4.82%*	*4.62%*		*5.30%*	
Total STAT Orders		109	93	107	112	101	113	181	126	86	130	151	163	123		**Figure 22**
Total STAT Events****		52	47	53	50	53	65	87	59	44	59	74	74	60		
Total Patients with 1+ STAT Events		28	25	29	29	31	32	43	30	26	25	37	38	31		
Total Patients with 3+ STAT Events		7	5	5	4	5	8	5	7	6	8	9	11	7		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc…*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 10/26/18*

Category		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	31	12	25	23	16	23	31	33	21	40	44	33	27.7		
	Physical Hold	41	26	31	34	24	41	52	37	35	36	45	29	35.9		
	Total	72	38	56	57	40	64	83	70	56	76	89	62	63.6		
Number of Unique Patients Restrained	Mechanical	18	8	13	15	9	13	17	20	13	17	18	15	14.7		
	Physical Hold	21	20	18	24	19	24	27	27	24	19	23	17	21.9		
	Total	39	28	31	39	28	37	44	47	37	36	41	32	36.6		
Percentage of Patients Restrained**	Mechanical	5.7%	2.5%	4.1%	4.8%	3.0%	4.3%	5.5%	6.4%	4.4%	5.8%	6.5%	5.3%	4.9%		
	Physical Hold	6.6%	6.2%	5.7%	7.6%	6.2%	8.0%	8.8%	8.7%	8.1%	6.5%	8.3%	6.0%	7.2%		
	Total	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	11.2%	12.1%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	57:05	23:18	51:16	40:12	28:39	49:51	63:19	68:47	48:34	78:56	105:53	68:11	57:00	684:01	
	Physical Hold	2:00	4:34	3:14	1:17	1:18	3:07	2:26	1:29	2:02	1:31	1:56	1:34	2:12	26:28	
	Total	59:05	27:52	54:30	41:29	29:57	52:58	65:45	70:16	50:36	80:27	107:49	69:45	59:12	710:29	
Restraint Hours Rate**	Mechanical	0.286	0.115	0.260	0.200	0.145	0.276	0.315	0.353	0.254	0.445	0.582	0.378	0.297	7:07	
	Physical Hold	0.010	0.023	0.016	0.006	0.007	0.017	0.012	0.008	0.011	0.009	0.011	0.009	0.011	0:16	
	Total	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.386	0.308	7:23	0.71
Number of Seclusion Events		17	25	28	39	16	38	36	23	24	16	21	9	24.3	292	
Number of Unique Patients Secluded		13	17	18	23	14	19	21	19	21	11	20	9	17.1		
Percentage of Patients Secluded		4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	3.2%	5.6%		2.4%
Total Seclusion Hours (h:mm)		50:08	37:54	35:58	65:13	26:06	57:21	46:53	33:22	37:11	29:28	18:04	8:55	37:12	446:33	
Seclusion Hours Rate		0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.049		0.194	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB *Updated as of 10/26/18*

Category		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		*162*	*188*	*155*	*163*	*153*	*175*	*177*	*149*	*175*	*177*	*189*	*178*	*170*	*2041*	*100%*
Incident Location	1A	11	9	2	11	10	7	15	4	5	7	10	11	9	102	5%
	1B	12	21	18	11	18	7	16	12	10	11	16	11	14	163	8%
	1C	28	16	19	17	15	46	28	25	33	30	41	27	27	325	16%
	1D	29	24	11	25	15	22	24	22	13	33	24	20	22	262	13%
	1E	4	13	10	8	6	12	10	18	20	7	15	11	11	134	7%
	1F	11	24	23	23	21	16	18	12	21	17	27	20	19	233	11%
	1G	15	14	8	21	15	15	12	6	7	7	2	2	10	124	6%
	2A	2	1	4	2	4	4	1	4	6	6	3	12	4	49	2%
	2B	3	5	2	3	3	5	1	2	2	3	5	11	4	45	2%
	2C	10	17	11	11	11	12	10	10	12	13	6	5	11	128	6%
	2D	16	16	22	12	13	13	22	19	13	24	19	25	18	214	10%
	TLC	8	8	6	7	7	11	7	4	8	7	4	13	8	90	4%
	Other	13	20	19	12	15	5	13	11	25	12	17	10	14	172	8%
Physical Assault		*42*	*43*	*27*	*47*	*34*	*50*	*54*	*36*	*36*	*40*	*51*	*52*	*43*	*512*	*100%*
Incident Location	1A	2	0	0	1	1	1	4	1	0	0	2	1	1	13	3%
	1B	3	7	2	2	1	3	3	3	2	2	1	3	3	32	6%
	1C	9	1	2	4	2	7	5	3	10	9	13	8	6	73	14%
	1D	7	8	2	6	3	8	12	6	0	5	7	9	6	73	14%
	1E	0	5	2	3	2	4	3	5	4	3	9	5	4	45	9%
	1F	6	10	7	11	13	8	3	7	5	5	10	4	7	89	17%
	1G	4	1	0	8	2	7	4	0	2	2	1	1	3	32	6%
	2A	0	0	0	1	1	1	0	0	1	0	0	1	0	5	1%
	2B	0	0	2	1	0	0	0	0	0	1	0	2	1	6	1%
	2C	3	5	1	1	3	3	4	2	3	3	0	2	3	30	6%
	2D	6	6	4	5	4	6	10	7	3	8	6	13	7	78	15%
	TLC - Intensive	2	0	1	1	1	0	0	0	0	0	0	1	1	6	1%
	TLC - Transitional	0	0	0	2	1	2	6	1	2	0	1	2	1	17	3%
	Other	0	0	4	1	0	0	0	1	4	2	1	0	1	13	3%

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 10/26/18*

Category		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		*55*	*58*	*65*	*57*	*46*	*64*	*64*	*65*	*76*	*82*	*71*	*62*	*64*	*765*	*100%*
Incident Location	1A	1	0	1	1	1	1	1	0	1	2	0	3	1	12	2%
	1B	0	1	1	0	0	0	3	3	3	3	6	2	2	22	4%
	1C	13	11	11	8	7	22	17	11	18	17	18	16	14	169	33%
	1D	18	12	6	17	11	10	9	13	12	20	15	6	12	149	29%
	1E	2	2	5	2	2	3	2	10	12	2	3	4	4	49	10%
	1F	4	11	14	7	5	4	11	4	10	6	12	11	8	99	19%
	1G	7	3	3	8	7	5	4	2	3	3	1	0	4	46	9%
	2A	0	0	1	0	0	2	0	2	1	4	2	1	1	13	3%
	2B	1	1	0	0	0	3	0	2	1	0	3	3	1	14	3%
	2C	2	6	5	5	3	5	5	8	5	7	3	3	5	57	11%
	2D	5	4	12	5	8	5	9	6	4	13	6	7	7	84	16%
	TLC - Intensive	1	1	2	1	0	2	1	0	0	3	0	4	1	15	3%
	TLC - Transitional	1	2	0	0	0	0	0	1	1	1	0	0	1	6	1%
	Other	0	4	4	3	2	2	2	3	5	1	2	2	3	30	6%
Psych Emergency		*51*	*40*	*47*	*54*	*26*	*49*	*61*	*51*	*48*	*53*	*64*	*46*	*49*	*590*	*100%*
Incident Location	1A	0	0	0	0	1	1	1	0	0	0	0	1	0	4	1%
	1B	0	3	0	0	0	0	0	1	0	0	3	0	1	7	1%
	1C	13	5	10	9	3	11	9	10	15	13	18	12	11	128	25%
	1D	14	10	5	17	6	10	15	11	2	14	14	11	11	129	25%
	1E	2	0	0	0	1	3	3	5	4	1	3	0	2	22	4%
	1F	4	12	16	12	7	6	8	9	13	11	17	8	10	123	24%
	1G	10	2	0	7	3	7	5	2	2	1	1	1	3	41	8%
	2A	0	0	1	0	0	0	0	0	0	0	1	0	0	2	0%
	2B	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0%
	2C	2	3	1	5	2	3	6	1	4	7	2	1	3	37	7%
	2D	4	5	11	0	2	7	12	9	6	5	4	10	6	75	15%
	TLC - Intensive	0	0	0	1	0	1	1	1	0	0	0	0	0	4	1%
	TLC - Transitional	2	0	0	1	0	0	0	0	0	0	0	0	0	3	1%
	Other	0	0	3	2	1	0	1	2	2	1	1	1	1	14	3%

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　*Updated as of 10/26/18*

Category		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Total (12mths)	Percent
Fall		*31*	*33*	*19*	*25*	*18*	*16*	*19*	*12*	*16*	*11*	*19*	*14*	*19*	*233*	*100%*
Incident Location	1A	6	7	1	4	1	1	6	2	3	2	4	0	3	37	16%
	1B	5	8	8	7	7	3	5	3	4	3	2	4	5	59	25%
	1C	2	1	1	1	0	3	1	1	0	0	2	1	1	13	6%
	1D	2	1	0	2	0	2	1	0	0	0	0	2	1	10	4%
	1E	0	2	0	2	1	1	1	2	0	0	1	0	1	10	4%
	1F	2	0	1	3	0	1	0	1	1	2	1	0	1	12	5%
	1G	1	2	2	3	1	3	1	0	1	0	0	0	1	14	6%
	2A	1	1	1	0	1	1	0	1	1	1	1	3	1	12	5%
	2B	2	3	0	0	2	1	0	0	0	1	1	1	1	11	5%
	2C	3	2	0	0	3	0	0	0	0	1	1	0	1	10	4%
	2D	4	1	2	2	0	0	2	2	1	0	3	0	1	17	7%
	TLC - Intensive	0	0	0	1	0	0	0	0	0	0	1	0	0	2	1%
	TLC - Transitional	1	1	1	0	0	0	0	0	2	0	0	1	1	6	3%
	Other	2	4	2	0	2	0	2	0	3	1	2	2	2	20	9%
Physical Injury		*36*	*25*	*17*	*21*	*23*	*25*	*19*	*24*	*30*	*23*	*23*	*21*	*24*	*287*	*100%*
Incident Location	1A	3	1	1	3	3	2	2	1	2	1	2	0	2	21	7%
	1B	4	1	4	3	2	2	1	0	0	3	1	5	2	26	9%
	1C	6	1	2	0	3	3	1	2	7	6	9	3	4	43	15%
	1D	7	4	1	2	2	4	6	3	0	1	3	4	3	37	13%
	1E	0	4	1	0	1	0	1	5	6	1	2	3	2	24	8%
	1F	3	3	1	5	4	4	0	3	3	1	2	0	2	29	10%
	1G	0	2	0	4	1	3	1	1	0	2	0	0	1	14	5%
	2A	0	0	0	0	1	0	0	1	1	0	0	1	0	4	1%
	2B	0	2	1	0	0	1	0	0	0	0	1	0	0	5	2%
	2C	2	1	0	0	1	1	3	0	1	2	0	0	1	11	4%
	2D	7	4	2	1	1	3	4	6	3	3	3	4	3	41	14%
	TLC - Intensive	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0%
	TLC - Transitional	1	0	1	1	1	1	0	0	1	0	0	0	1	6	2%
	Other	3	2	3	1	3	1	0	2	6	3	0	1	2	25	9%

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6A. Demographic Information of Individuals in Care

Data Source: Avatar   Updated as of 10/26/18

Category	Sub-group	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**279**	**280**	**279**	**273**	**270**	**273**	**275**	**272**	**252**	**252**	**250**	**249**	**267**	
Gender	Female	81	83	83	79	76	76	81	78	73	75	76	70	**78**	**29.1%**
	Male	199	197	196	194	194	197	194	194	179	177	174	179	**190**	**71.0%**
Age	*Median Age (Years)*	*52 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*53 yrs*	*54 yrs*	*55 yrs*	*55 yrs*	*56 yrs*	*54 yrs*	**Figure 24**
	<30 years old	47	40	35	40	42	43	47	51	45	40	40	39	**42**	**15.9%**
	>=30 and <40 years old	45	43	46	42	37	33	33	39	34	35	35	35	**38**	**14.3%**
	>=40 and <50 years old	29	27	28	29	29	30	33	28	26	23	21	23	**27**	**10.2%**
	>=50 and <60 years old	61	62	59	54	57	59	55	54	47	48	49	47	**54**	**20.3%**
	>=60 years old	98	108	111	108	105	108	107	100	100	106	105	105	**105**	**39.4%**
Legal Status of Individuals on Roll at End of Month	Emergency	14	16	15	17	22	20	18	19	16	15	15	19	**17**	**6.4%**
	Inpatient Commitment	38	40	40	39	43	44	46	47	51	51	53	54	**46**	**17.0%**
	Outpatient Commitment	24	20	20	19	18	19	20	22	20	17	18	17	**20**	**7.3%**
	Voluntary	26	24	24	23	24	25	23	20	16	16	16	16	**21**	**7.9%**
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Civil Sub-total	*102*	*100*	*99*	*98*	*107*	*108*	*107*	*108*	*103*	*99*	*102*	*106*	*103*	**38.7%**
	DC Exam	62	70	77	80	69	69	69	71	55	57	55	48	**65**	**24.4%**
	Mentally Incompetent	47	43	36	28	25	26	28	23	25	25	23	26	**30**	**11.1%**
	Forensic Pre-trial Sub-total	*109*	*113*	*113*	*108*	*94*	*95*	*97*	*94*	*80*	*82*	*78*	*74*	*95*	**35.5%**
	NGBRI - DC	58	57	57	56	57	57	57	57	57	59	59	58	**57**	**21.5%**
	NGBRI - US	5	4	4	4	4	5	5	5	5	5	5	5	**5**	**1.7%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Post Trial Mental Exam PTME	0	0	0	0	1	1	1	0	0	0	0	0	**0**	**0.1%**
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	**1.1%**
	Forensic Post-trial Sub-total	*68*	*66*	*66*	*65*	*67*	*68*	*68*	*67*	*67*	*69*	*69*	*68*	*67*	**25.2%**
Length of Stay	<30 Days	51	42	37	35	32	34	36	35	27	41	24	38	**36**	**13.5%**
	>=30 ~ <365 Days	103	109	114	109	108	109	112	109	104	92	107	90	**106**	**39.5%**
	>= 1 Year & < 2 Years	23	27	26	26	27	26	25	28	28	27	28	30	**27**	**10.0%**
	>= 2 Years & < 5 Years	33	32	33	34	33	33	31	29	27	26	25	25	**30**	**11.3%**
	>= 5 Years & < 20 Years	38	39	37	37	38	40	41	41	36	36	36	36	**38**	**14.2%**
	>= 20 Years	32	31	32	32	32	31	30	30	30	30	30	30	**31**	**11.5%**
	Median LOS (Days)	**284 d**	**278 d**	**272 d**	**298 d**	**325 d**	**316 d**	**278 d**	**298 d**	**329 d**	**322 d**	**338 d**	**345 d**	**307 d**	**Figure 25**
	Median LOS - Civil	390 d	388 d	413 d	449 d	454 d	469 d	484 d	430 d	413 d	429 d	403 d	412 d	428 d	
	Median LOS - Pre-trial	52 d	68 d	65 d	74 d	81 d	78 d	64 d	67 d	72 d	64 d	72 d	65 d	68 d	
	Median LOS - Post-trial	5509 d	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d	4697 d	4728 d	4476 d	4506 d	4528 d	4868 d	
	Average LOS (Days)	**2163 d**	**2111 d**	**2107 d**	**2167 d**	**2206 d**	**2165 d**	**2099 d**	**2117 d**	**2212 d**	**2216 d**	**2236 d**	**2207 d**	**2167 d**	
	Average LOS - Civil	1566 d	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d	1507 d	1418 d	1472 d	1429 d	1398 d	1530 d	
	Average LOS - Pre-trial	152 d	160 d	165 d	170 d	173 d	178 d	171 d	177 d	173 d	167 d	179 d	160 d	169 d	
	Average LOS - Post-trial	6312 d	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d	5909 d	5924 d	5779 d	5788 d	5726 d	6005 d	

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

P̲erformance R̲elated I̲nformation for S̲taff & M̲anagers

6B. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 10/26/18*

Category	Sub-group	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**279**	**280**	**279**	**273**	**270**	**273**	**275**	**272**	**252**	**252**	**250**	**249**	**267**	
Gender	Female	29%	30%	30%	29%	28%	28%	29%	29%	29%	30%	30%	28%	**29%**	
	Male	71%	70%	70%	71%	72%	72%	71%	71%	71%	70%	70%	72%	**71%**	
Age	*Median Age (Years)*	*52 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*53 yrs*	*54 yrs*	*55 yrs*	*55 yrs*	*56 yrs*	*54 yrs*	
	<30 yrs	17%	14%	13%	15%	16%	16%	17%	19%	18%	16%	16%	16%	**16%**	
	>=30 and <40 yrs	16%	15%	16%	15%	14%	12%	12%	14%	13%	14%	14%	14%	**14%**	
	>=40 and <50 yrs	10%	10%	10%	11%	11%	11%	12%	10%	10%	9%	8%	9%	**10%**	
	>=50 and <60 yrs	22%	22%	21%	20%	21%	22%	20%	20%	19%	19%	20%	19%	**20%**	
	>=60 yrs	35%	39%	40%	40%	39%	40%	39%	37%	40%	42%	42%	42%	**39%**	
Legal Status of Individuals on Roll at End of Month	Emergency	5%	6%	5%	6%	8%	7%	7%	7%	6%	6%	6%	8%	**6%**	
	Inpatient Commitment	14%	14%	14%	14%	16%	16%	17%	17%	20%	20%	21%	22%	**17%**	
	Outpatient Commitment	9%	7%	7%	7%	7%	7%	7%	8%	8%	7%	7%	7%	**7%**	
	Voluntary	9%	9%	9%	8%	9%	9%	8%	7%	6%	6%	6%	6%	**8%**	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Civil Sub-total	*37%*	*36%*	*35%*	*36%*	*40%*	*40%*	*39%*	*40%*	*41%*	*39%*	*41%*	*43%*	*39%*	
	DC Exam	22%	25%	28%	29%	26%	25%	25%	26%	22%	23%	22%	19%	**24%**	
	Mentally Incompetent	17%	15%	13%	10%	9%	10%	10%	8%	10%	10%	9%	10%	**11%**	
	Forensic Pre-trial Sub-total	*39%*	*40%*	*41%*	*40%*	*35%*	*35%*	*35%*	*35%*	*32%*	*33%*	*31%*	*30%*	*35%*	
	NGBRI - DC	21%	20%	20%	21%	21%	21%	21%	21%	23%	23%	24%	23%	**22%**	
	NGBRI - US	2%	1%	1%	1%	1%	2%	2%	2%	2%	2%	2%	2%	**2%**	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Sexual Psychopath (Miller Act)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**1%**	
	Forensic Post-trial Sub-total	*24%*	*24%*	*24%*	*24%*	*25%*	*25%*	*25%*	*25%*	*27%*	*27%*	*28%*	*27%*	*25%*	
Length of Stay	*Median LOS (Days)*	*284 d*	*278 d*	*272 d*	*298 d*	*325 d*	*316 d*	*278 d*	*298 d*	*329 d*	*322 d*	*338 d*	*345 d*	*307 d*	
	Average LOS (Days)	*2163 d*	*2111 d*	*2107 d*	*2167 d*	*2206 d*	*2165 d*	*2099 d*	*2117 d*	*2212 d*	*2216 d*	*2236 d*	*2207 d*	*2167 d*	
	<30 days	18%	15%	13%	13%	12%	12%	13%	13%	11%	16%	10%	15%	**13%**	
	>=30 days & <365 days	37%	39%	41%	40%	40%	40%	41%	40%	41%	37%	43%	36%	**40%**	
	>= 1 year & < 2 years	8%	10%	9%	10%	10%	10%	9%	10%	11%	11%	11%	12%	**10%**	
	>= 2 years & < 5 years	12%	11%	12%	12%	12%	12%	11%	11%	11%	10%	10%	10%	**11%**	
	>= 5 years & < 20 years	14%	14%	13%	14%	14%	15%	15%	15%	14%	14%	14%	14%	**14%**	
	>= 20 years	11%	11%	11%	12%	12%	11%	11%	11%	12%	12%	12%	12%	**12%**	

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*