



Government of the District of Columbia
Department of Behavioral Health (DBH)



PRISM
Performance Related Information for Staff and Managers
July 2018
Data & Performance Management (DPM)

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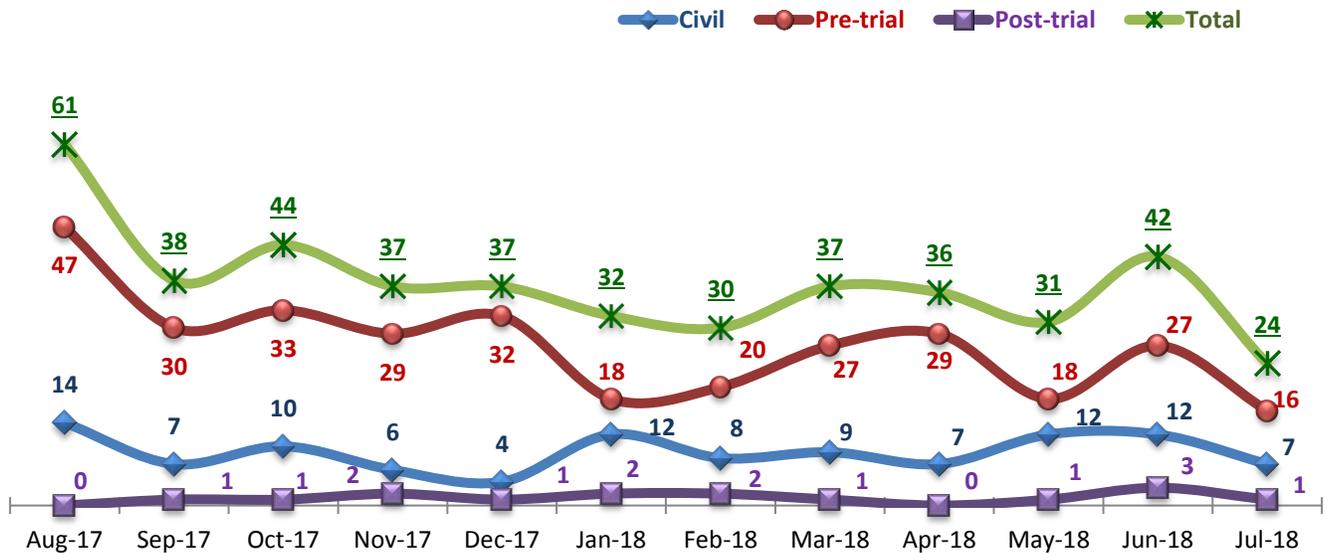
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

**Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1 - 5)**

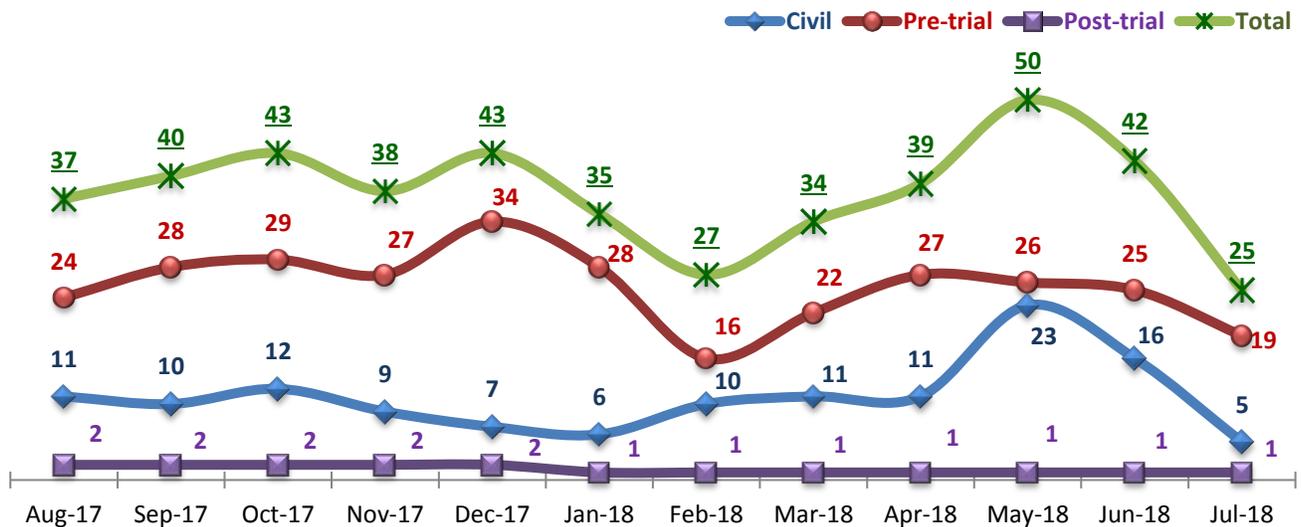
- The total number of Admissions to SEH was 24; the lowest in the past 12-months.
- The total number of Discharges from SEH also substantially decreased by 17 (42 to 25). Civil discharges decreased by 11 (16 to 5) and Pre-trial discharges decreased by 6 (25 to 19).
- The Average Daily Census increased slightly from 248 to 256.
- Inter-Unit Transfers almost doubled (from 9 to 19).
- There were no reported 30-day readmissions for this month, July.

**1. Admissions to SEH**



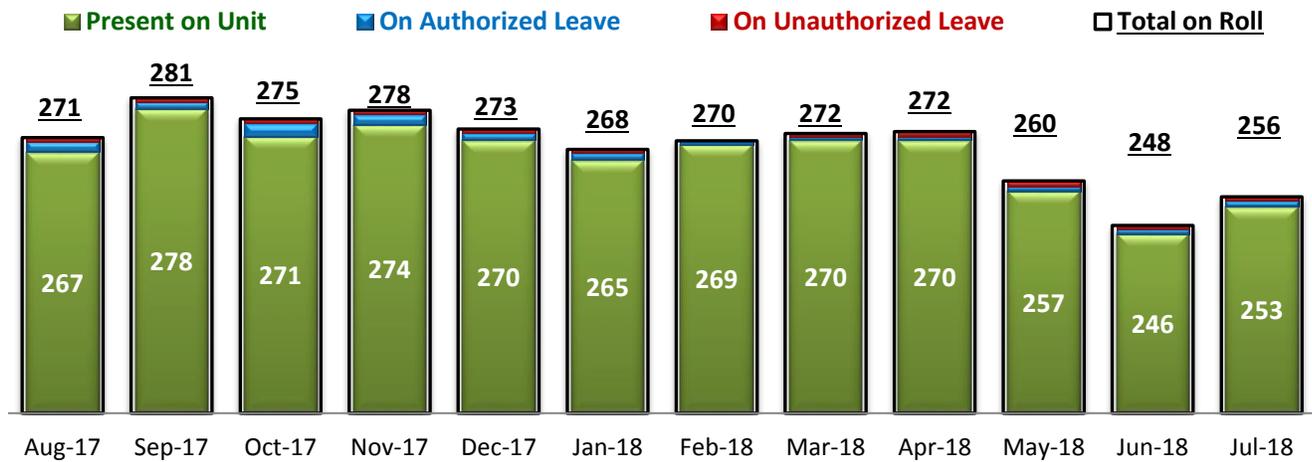
\* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

**2. Discharges from SEH**



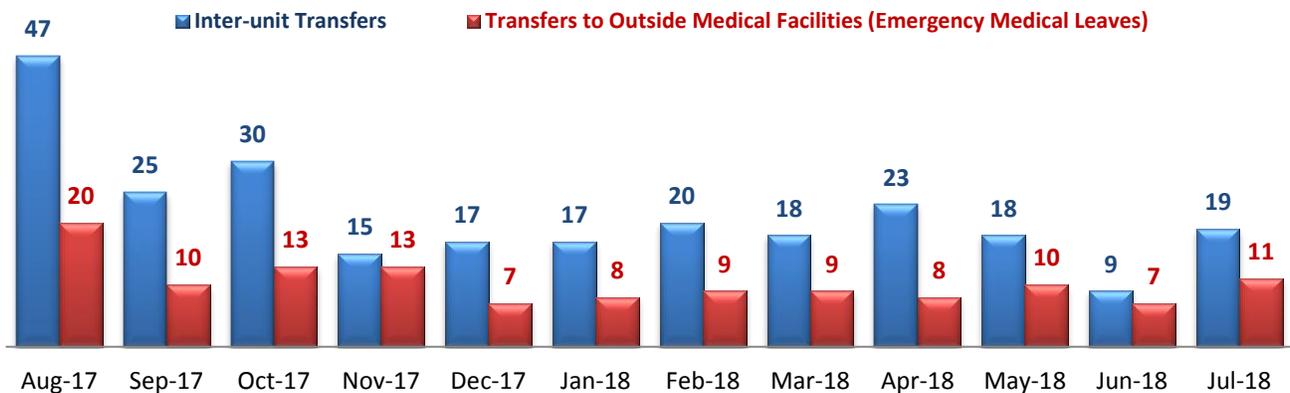
\* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

### 3. Average Daily Census



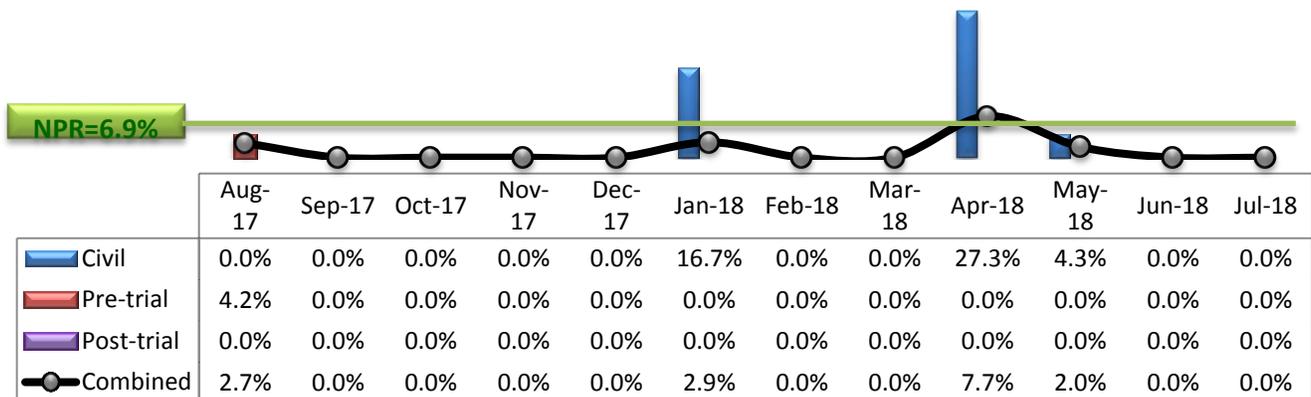
\* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

### 4. Transfers



\* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

### 5. 30-Day Readmission Rate



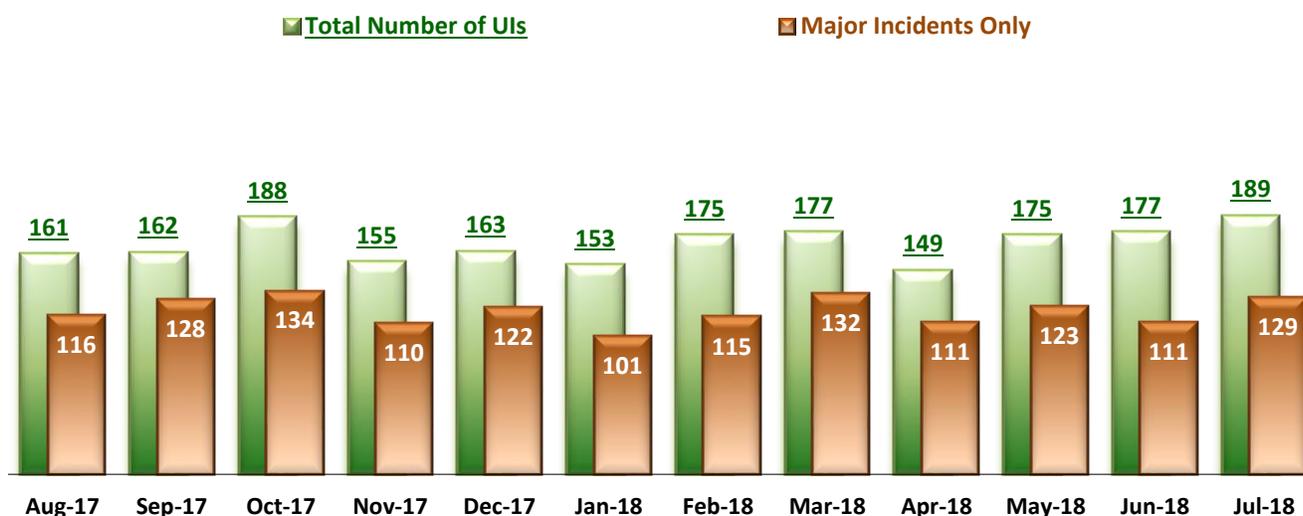
\* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

\*\* The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

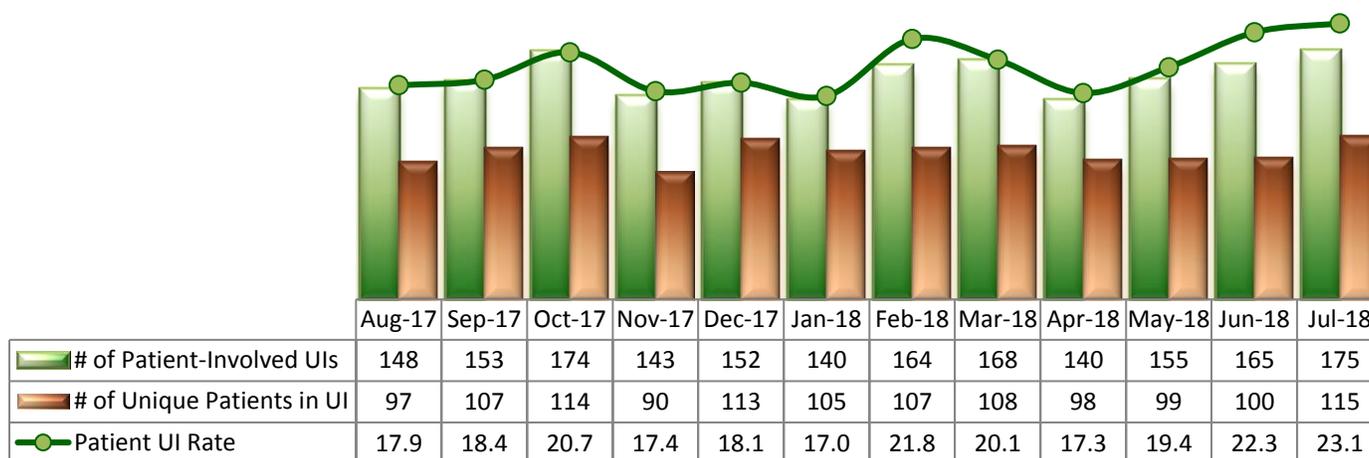
**Key Trends: Unusual Incidents (6 - 17)**

- Risk Management received 189 Unusual Incident (UI) reports in July, a slight increase from June (177).
- For Unusual Incidents by Severity, there was a substantial increase for the High group (30 to 52) and a decrease for the Low group (95 to 88). The Medium group decreased by 3 (52 to 49).
- The total number of incidents by type included: Increases for Physical Assault (40 to 51), Psychiatric Emergencies (53 to 64), and Falls (11 to 19). There was a decrease for Aggressive Behavior (82 to 71).
- Staff Injuries increased by 1 (7 to 8) and Patient Injuries increased by 9 (from 12 to 21).
- The percent of patients secluded increased (3.7% to 7.2%), including patients restrained (12.2% to 14.9%).

**6. Unusual Incidents**

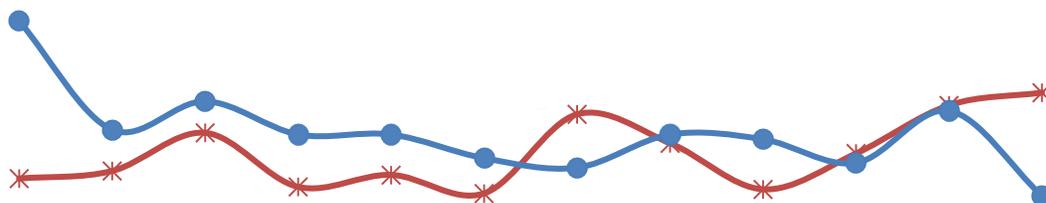


**7. Patient-Involved Unusual Incidents**



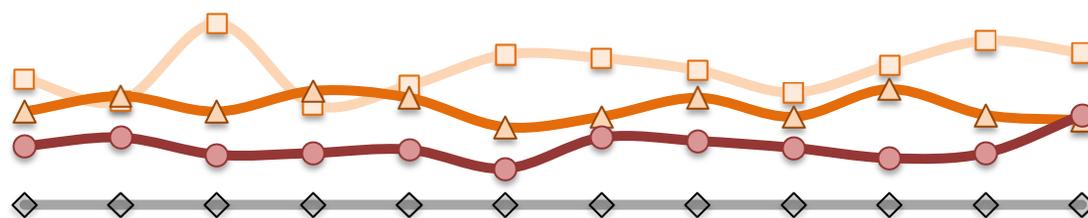
\* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

### 8. Admissions vs. Patient UI Rate



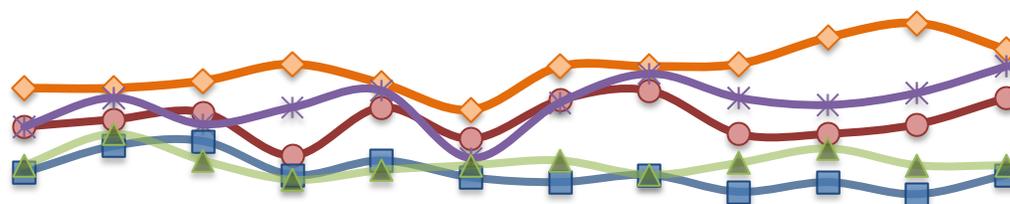
	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
—*— Patient UI Rate	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1
—●— Admission	61	38	44	37	37	32	30	37	36	31	42	24

### 9. Unusual Incidents by Severity



	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
□ 1) Low	73	60	105	58	69	87	85	78	65	81	95	88
△ 2) Medium	54	63	54	66	62	45	51	62	51	67	52	49
● 3) High	34	39	29	30	32	21	39	37	33	27	30	52
◇ 4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	161	162	188	155	163	153	175	177	149	175	177	189

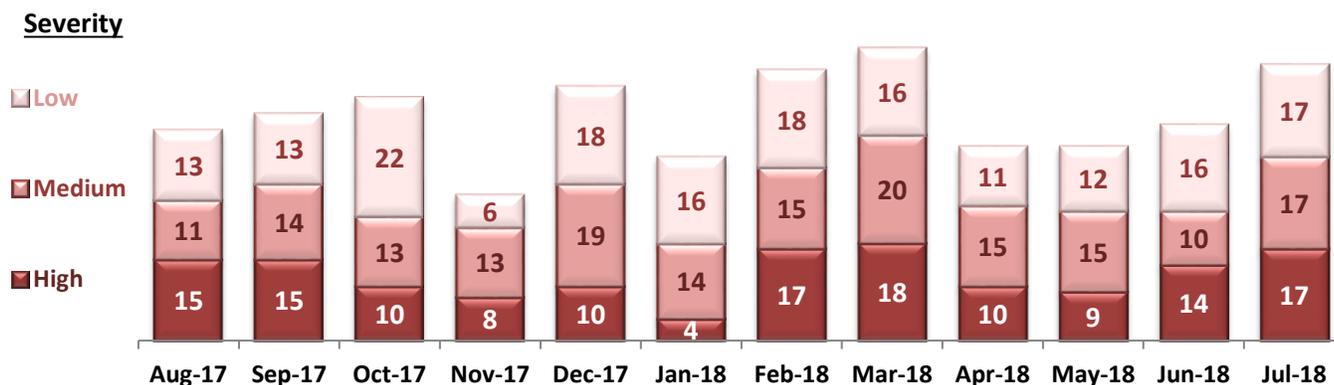
### 10. Selected Types of Incidents



	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
◆ Aggressive Behavior	55	55	58	65	57	46	64	64	65	76	82	71
● Physical Assault	39	42	45	27	47	34	50	54	36	36	40	51
* Pysch Emerg.	39	51	40	47	54	26	49	61	51	48	53	64
■ Fall	20	31	33	19	25	18	16	19	12	16	11	19
▲ Injury	23	36	25	17	21	23	25	19	24	30	23	23

\* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

## 11. Physical Assaults by Severity



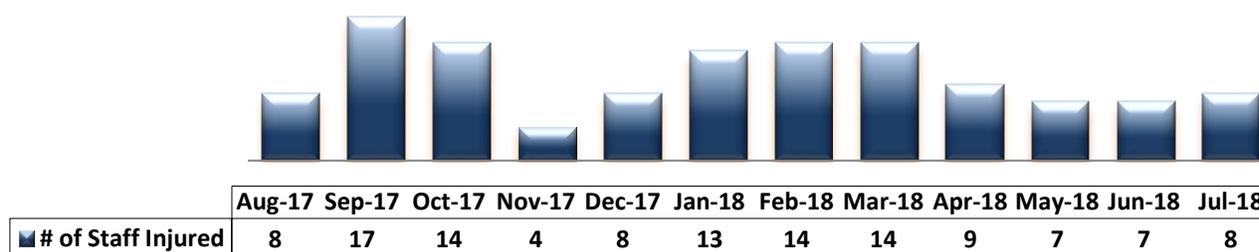
## 12. Patient Injuries



	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
Total Pts Injured	17	24	14	16	14	11	12	9	19	20	12	21
Major Pt Injuries*	2	4	2	4	1	3	1	2	1	3	1	2
Patient Injury Rate	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26

\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

## 13. Staff Injuries



\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

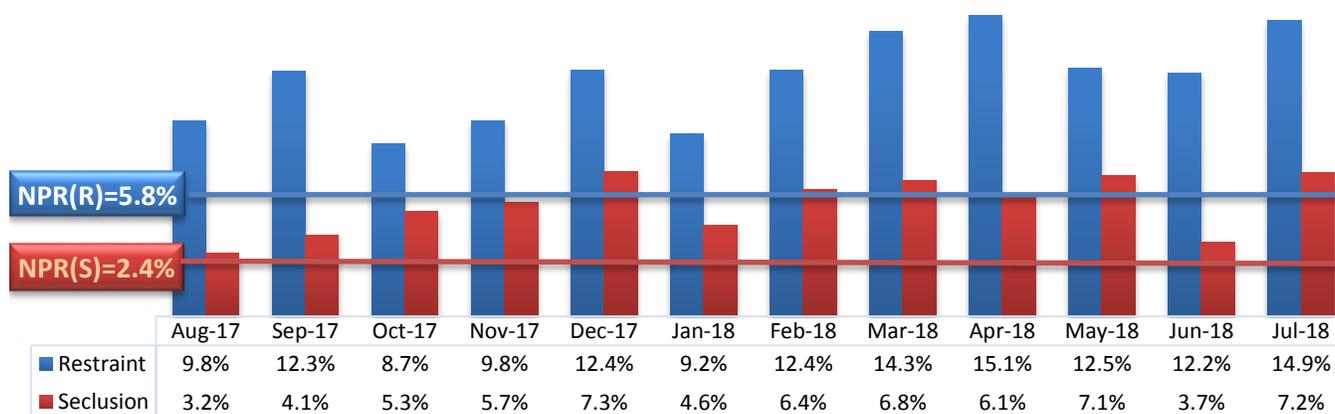
### 14. Patient and Staff Falls



	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
Total Staff who Fell	2	4	4	2	2	1	0	1	1	6	2	3
Total Patients who Fell	16	27	29	16	23	16	17	18	14	10	11	18
Patient Fall Rate	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38

\* The patient fall rate is the number of patient falls per every 1000 inpatient days.

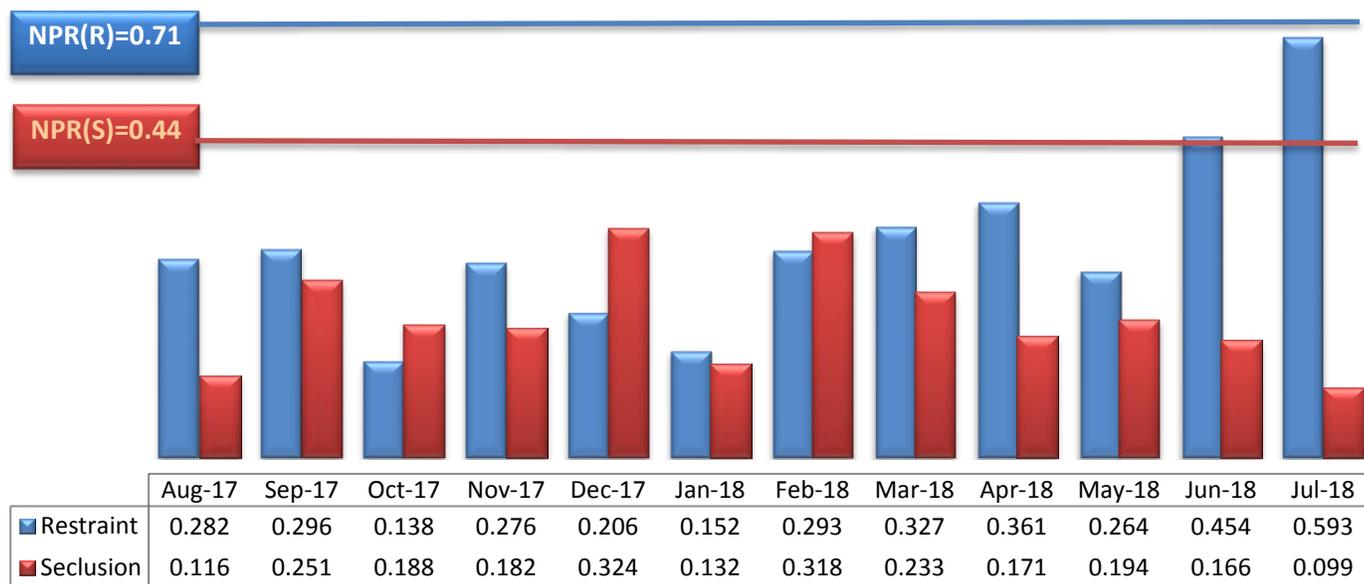
### 15. Percent of Patients Restrained or Secluded



	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
Restraint	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%
Seclusion	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%

\* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

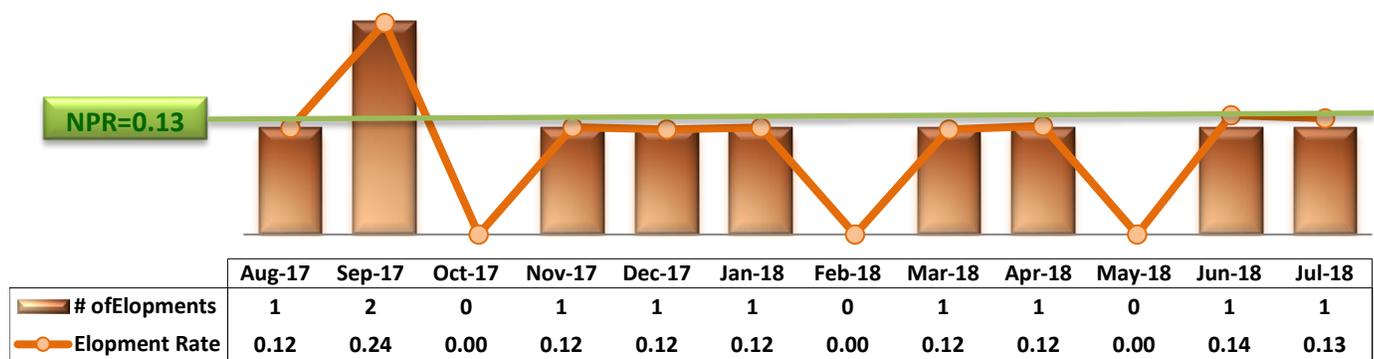
## 16. Restraint Hours Rate & Seclusion Hours Rate



\* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

\*\* The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

## 17. Elopements

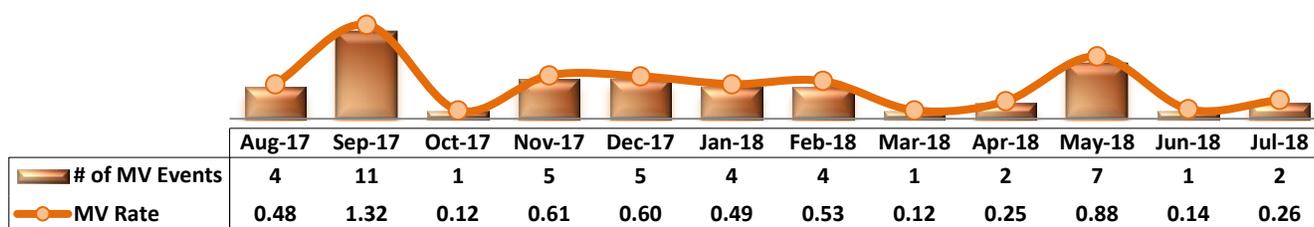


\* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

**Key Trends: Medication Documentation, MV, ADR, and STAT (18 - 22)**

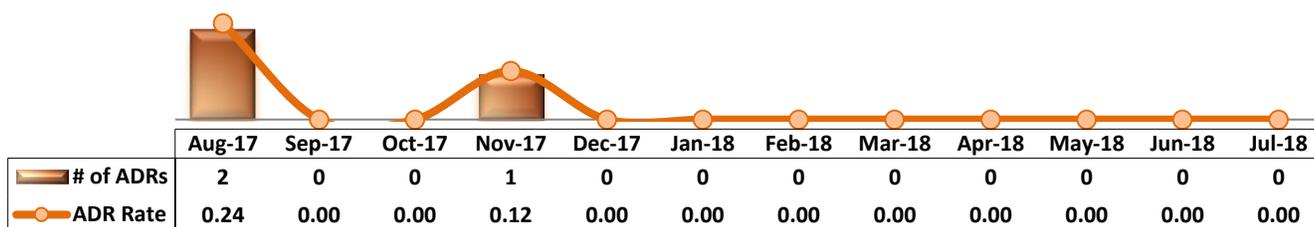
- The average number of Medication Variance Events (MV) remains at 4 occurrences per month.
- The last reported adverse drug reaction was in November 2017.
- Percent of Missing Documentation decreased from 0.27% to 0.24%.
- Medication Refusal Rate shows a slight increase from 4.02% to 4.82%.

**18. Reported Medication Variance Events**



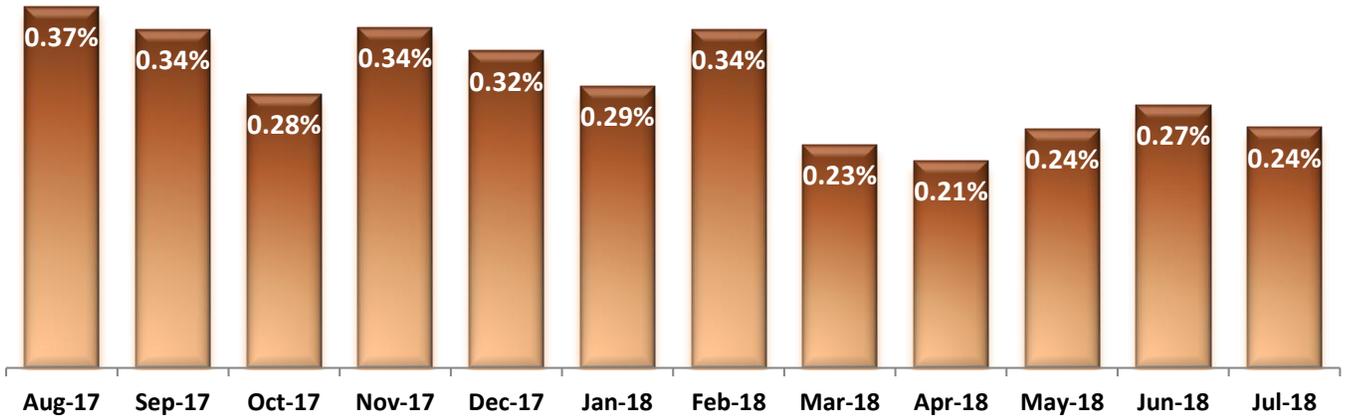
\* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

**19. Reported Adverse Drug Reactions**

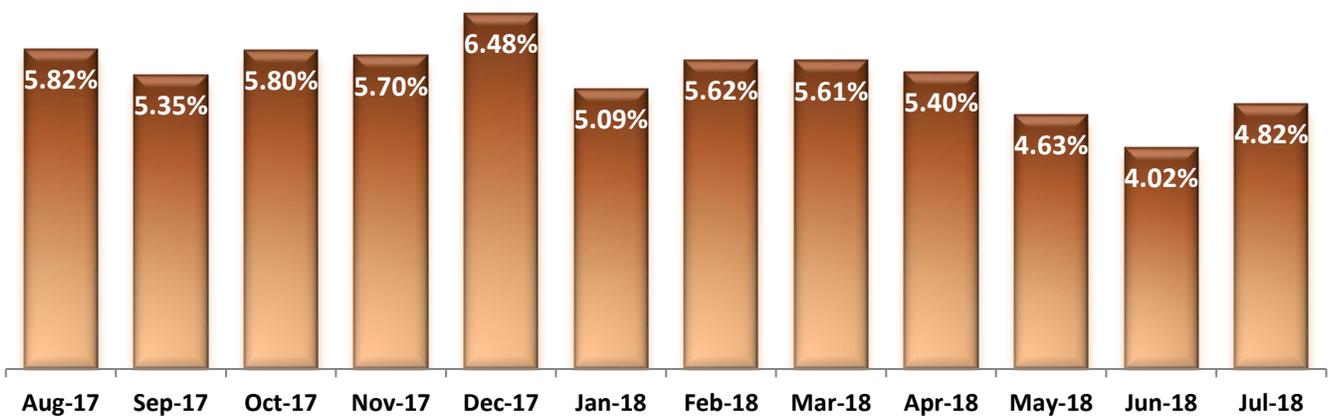


\* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

### 20. Percent of Missing Documentation on Med-Administration

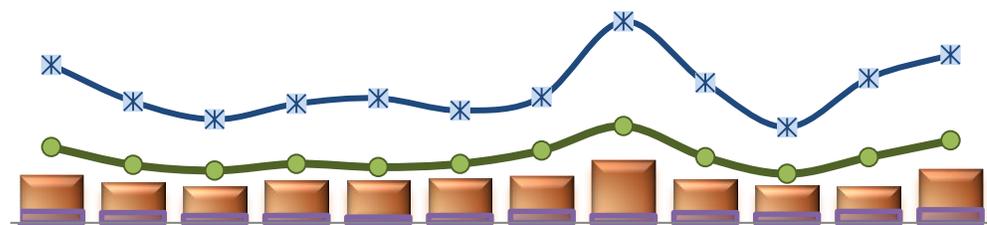


### 21. Medication Refusal Rate\*



\* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

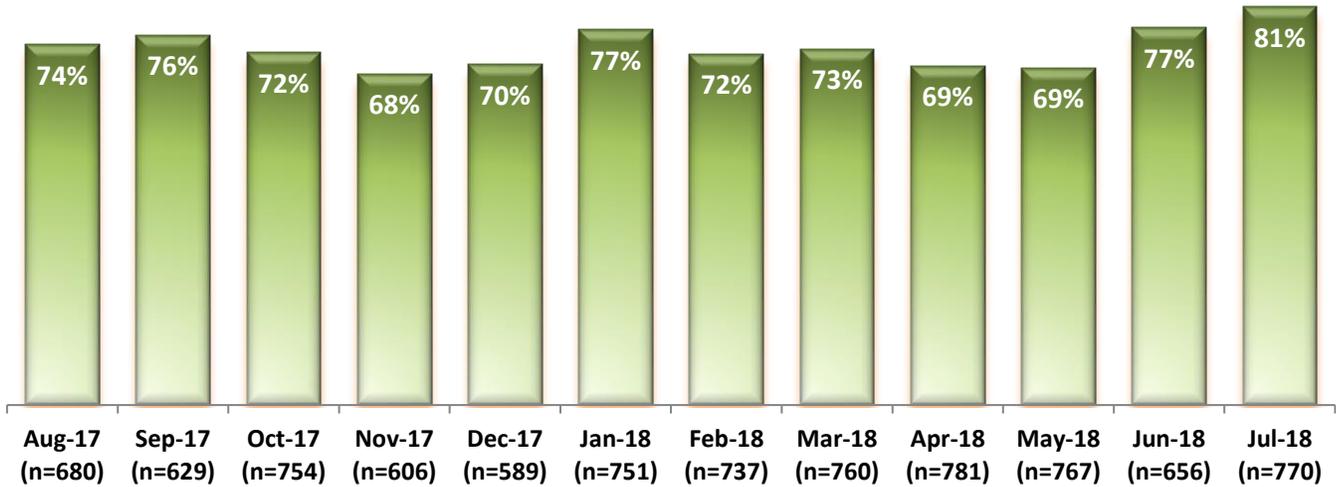
### 22. Number of STAT Events and Individuals Involved



	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
IICs w/ >=1 STAT	33	28	25	29	29	31	32	43	30	26	25	37
IICs w/ >=3 STAT Events	8	7	5	5	4	5	8	5	7	6	8	9
Total STAT Events	68	52	47	53	50	53	65	87	59	44	59	74
Total STAT Orders	142	109	93	107	112	101	113	181	126	86	130	151

**Key Trends: Environment of Care (23)**

- Eighty-one percent (81%) of the work orders submitted in July were completed within 3 days, indicating an all-time high for the past 12 months.

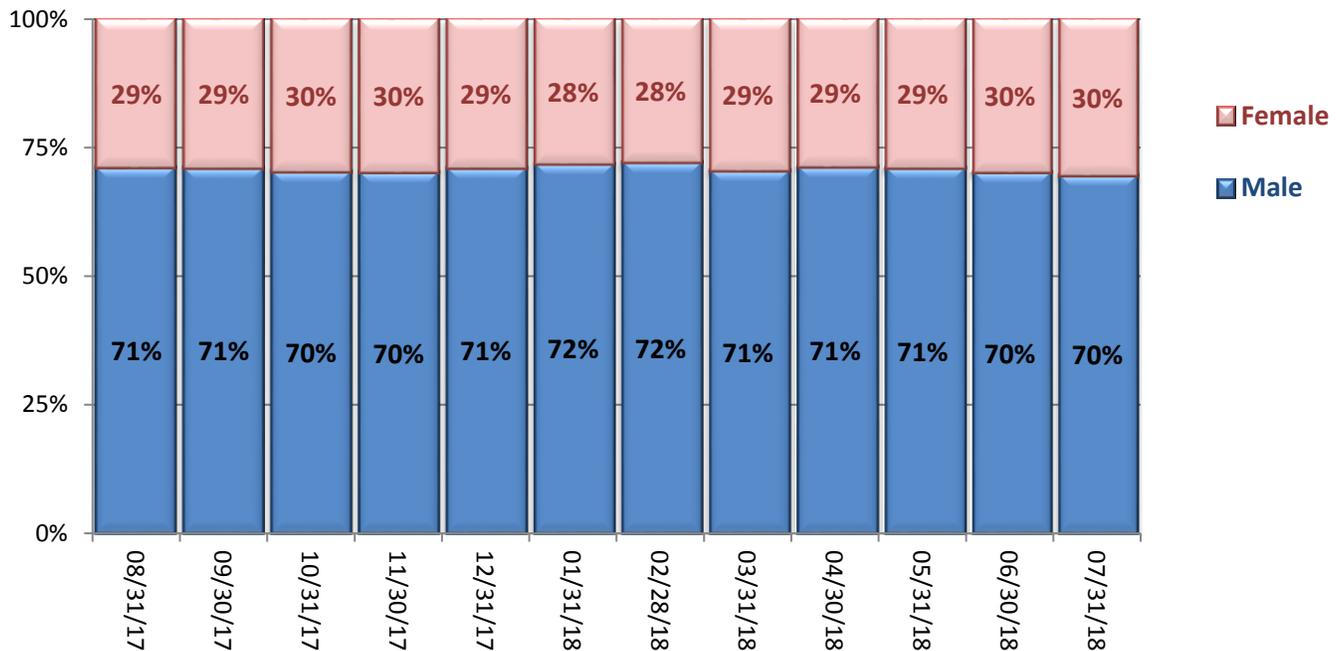
**23. Percentage of SiteFM Work Orders Completed within 3 Days**

**Key Trends: Demographics, Legal Status, and Length of Stay (24 - 25)**

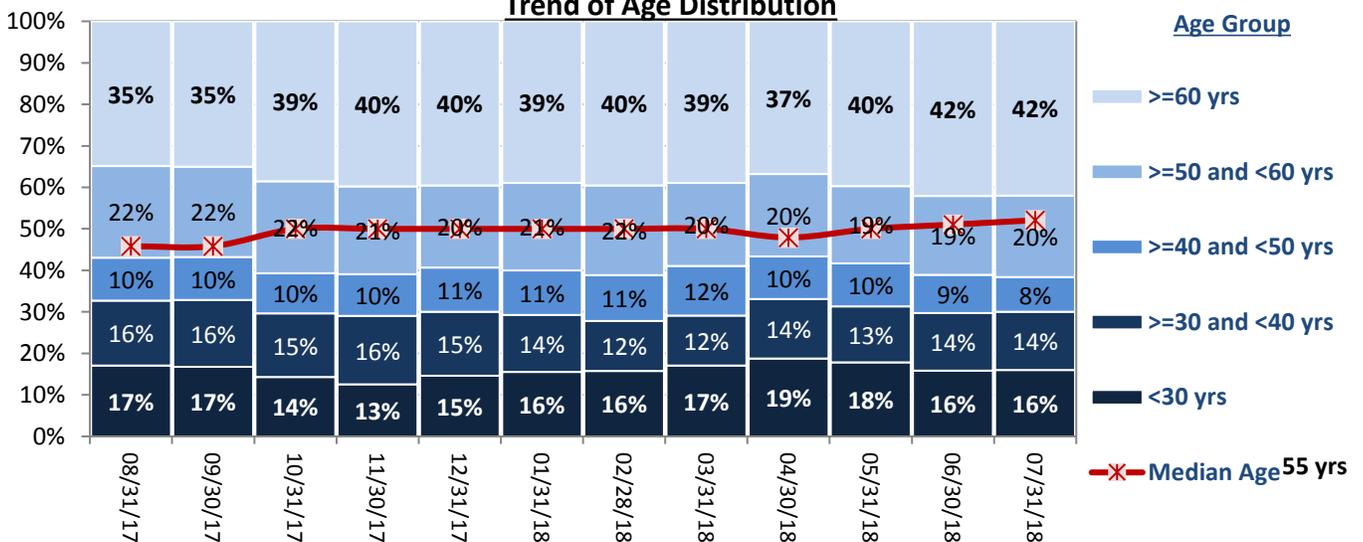
- Though there was no substantial change in the age distribution, the number of patients between 40 and 49 continues to decrease (10%, 9%, 8%).
- Forty-three percent (43%) of patients' Length of Stay (LOS) is between 30 days and 364 days.
- For individuals in care with a civil legal status, the average LOS and median LOS decreased.
- For all individuals in care, individuals with a pre-trial status in care, and individuals with a post-trial legal status, the average LOS and the median LOS increased.

**24. Demographics**

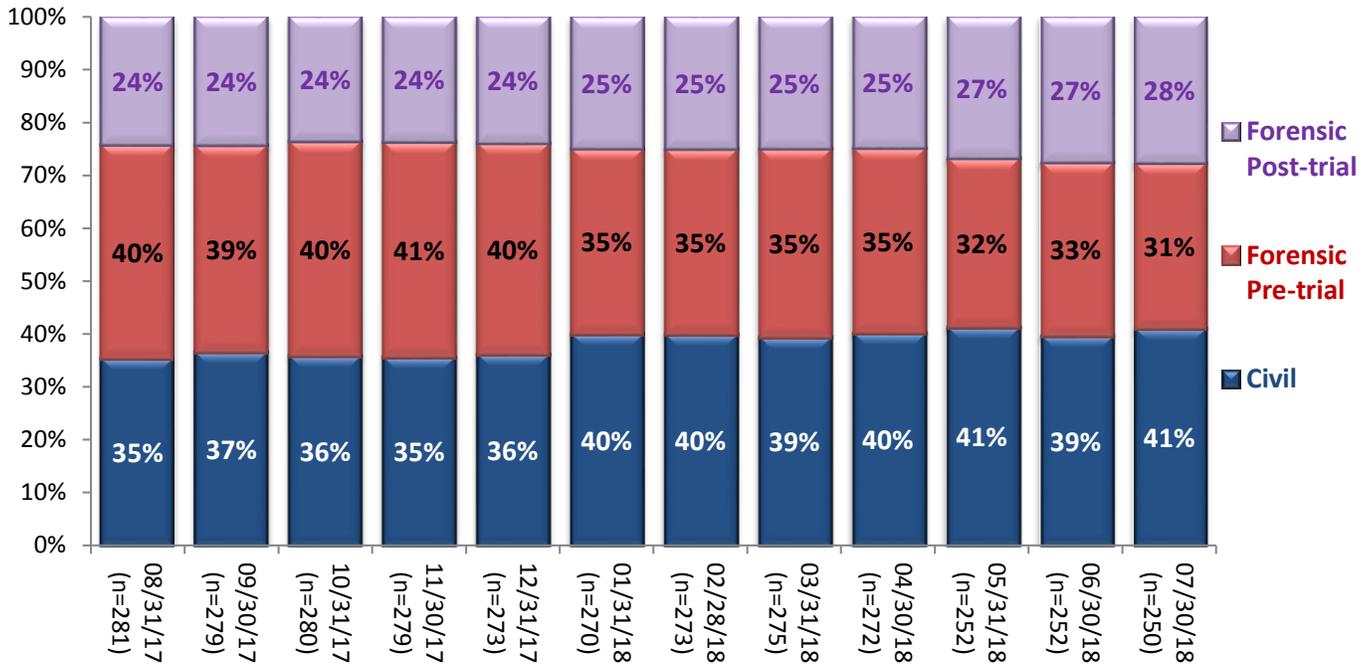
**Trend of Gender Distribution**



**Trend of Age Distribution**

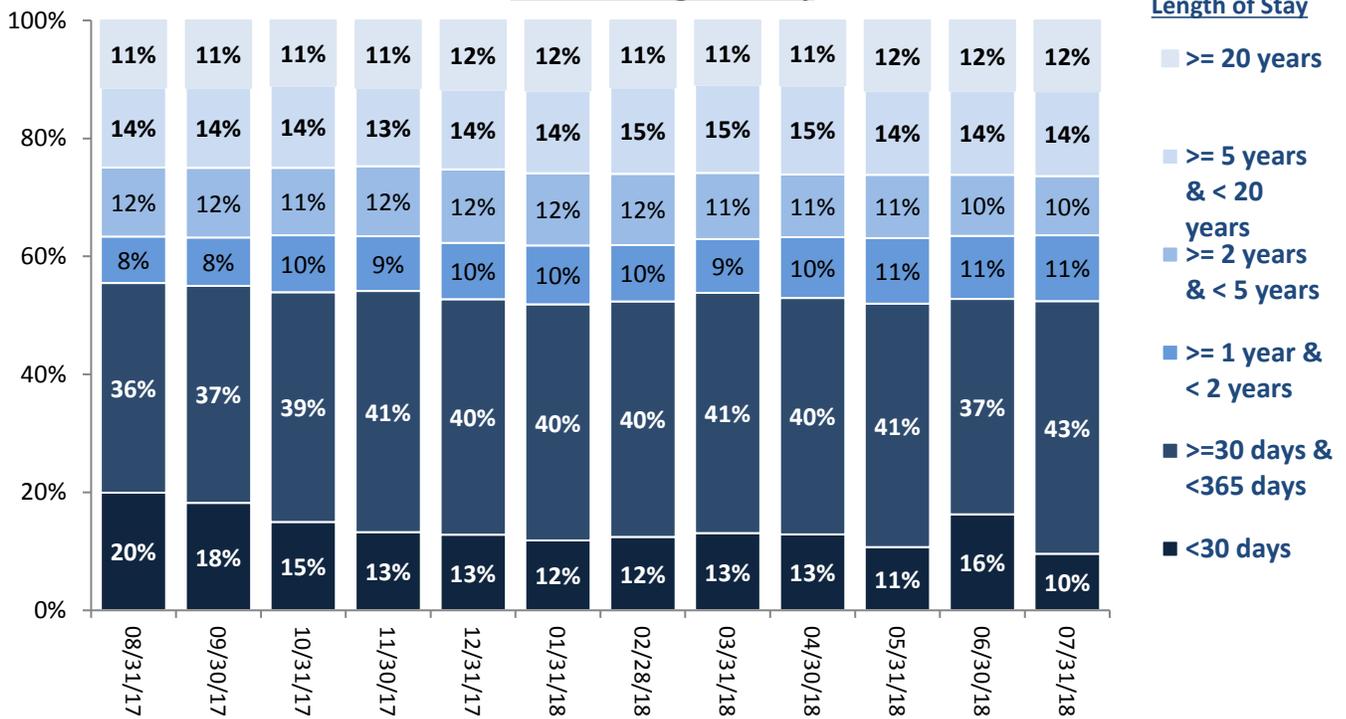


**Trend of Legal Status Distribution**

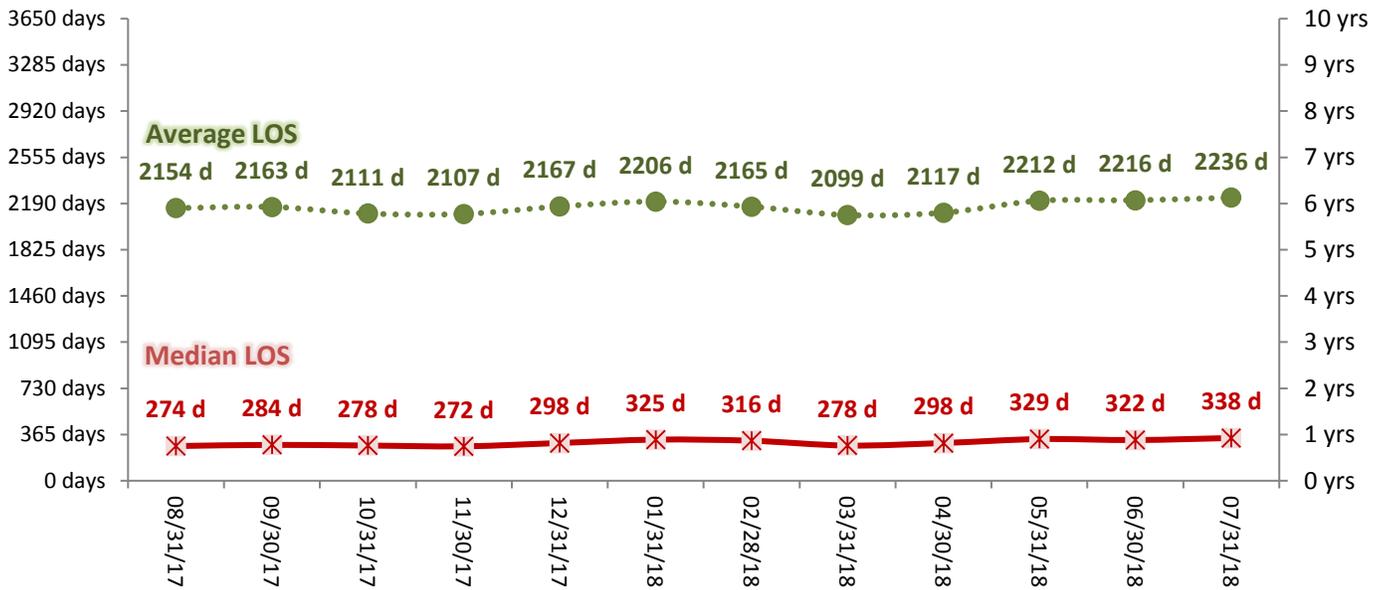


**25. Length of Stay**

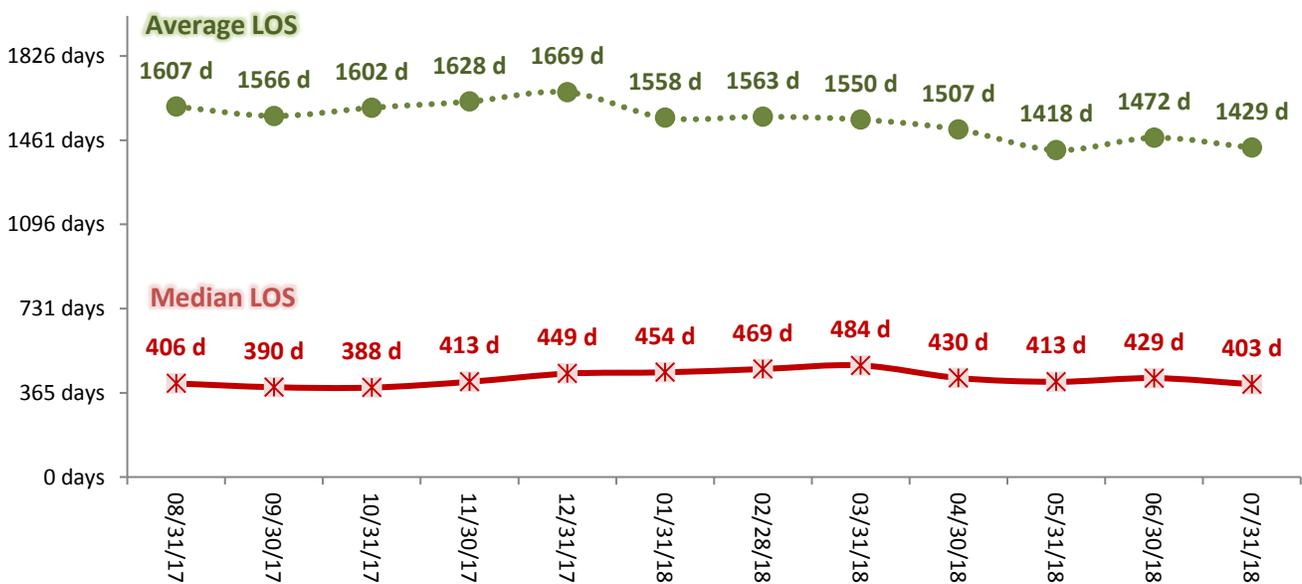
**Trend of Length of Stay**



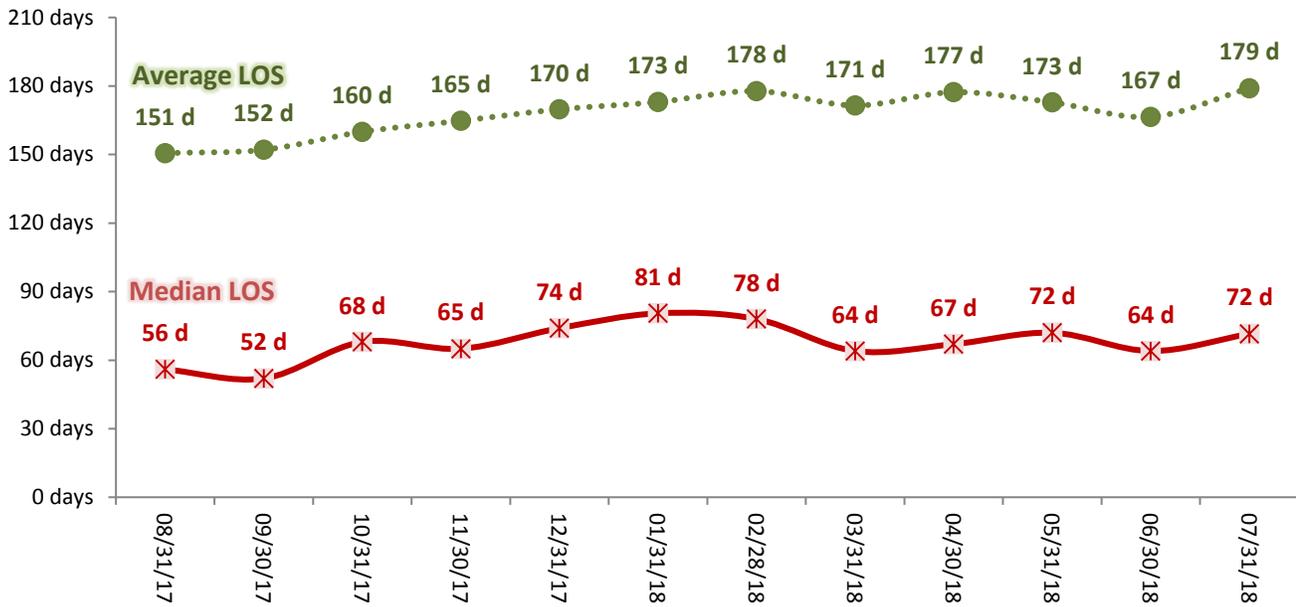
**Average and Median Length of Stay for Individuals in Care**



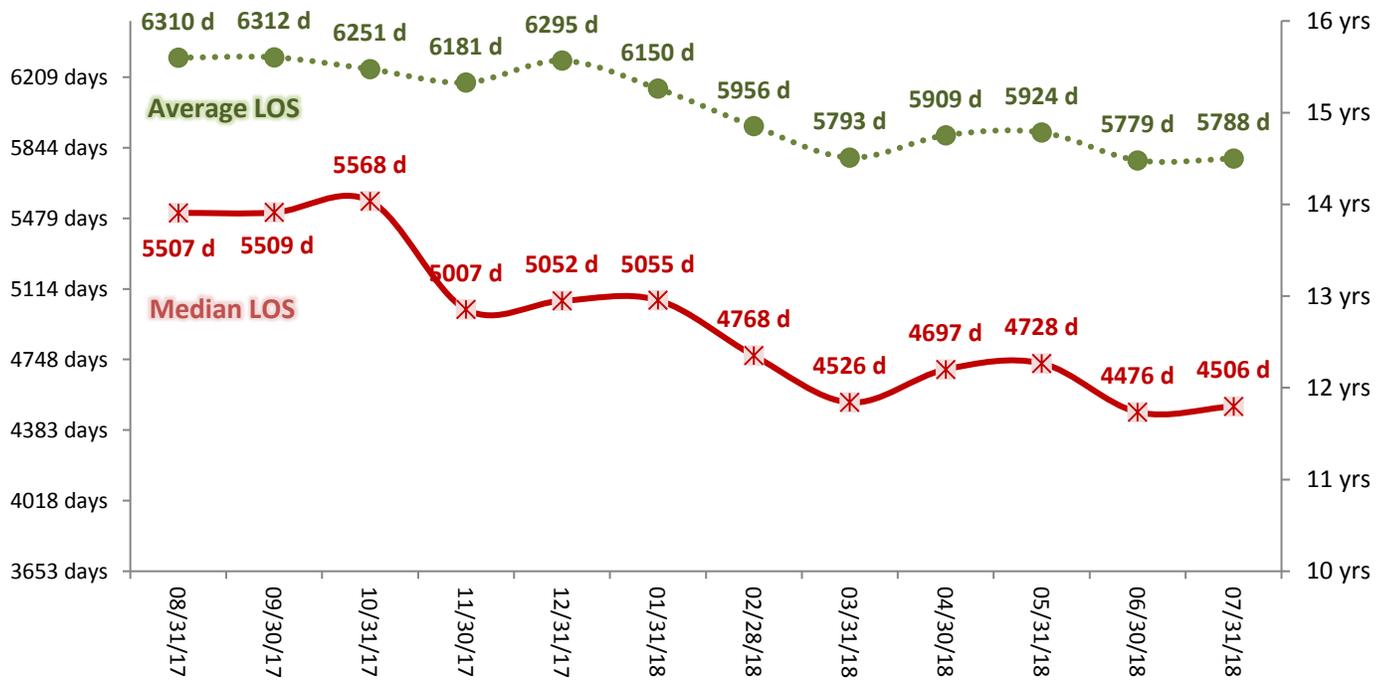
**Length of Stay for Individuals in Care with Civil Legal Status**



**Length of Stay for Individuals in Care with Pre-trial Legal Status**



**Length of Stay for Individuals in Care with Post-trial Legal Status**



## Performance Related Information for Staff &amp; Managers

## 1. Census, Admissions, Discharges &amp; Transfers

Data Source: Avatar

Updated as of 10/12/18

Category	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Total (12mths)	Figure	
Admissions	Civil	14	7	10	6	4	12	8	9	7	12	12	7	9	108	Figure 1
	Pre-trial	47	30	33	29	32	18	20	27	29	18	27	16	27	326	
	Post-trial	0	1	1	2	1	2	2	1	0	1	3	1	1	15	
	<b>Total</b>	<b>61</b>	<b>38</b>	<b>44</b>	<b>37</b>	<b>37</b>	<b>32</b>	<b>30</b>	<b>37</b>	<b>36</b>	<b>31</b>	<b>42</b>	<b>24</b>	<b>37</b>	<b>449</b>	
Discharges	Civil	11	10	12	9	7	6	10	11	11	23	16	5	11	131	Figure 2
	Pre-trial	24	28	29	27	34	28	16	22	27	26	25	19	25	305	
	Post-trial	2	2	2	2	2	1	1	1	1	1	1	1	1	17	
	<b>Total</b>	<b>37</b>	<b>40</b>	<b>43</b>	<b>38</b>	<b>43</b>	<b>35</b>	<b>27</b>	<b>34</b>	<b>39</b>	<b>50</b>	<b>42</b>	<b>25</b>	<b>38</b>	<b>453</b>	
Net Increase During Month	Civil	3	-3	-2	-3	-3	6	-2	-2	-4	-11	-4	2		-23	
	Pre-trial	23	2	4	2	-2	-10	4	5	2	-8	2	-3		21	
	Post-trial	-2	-1	-1	0	-1	1	1	0	-1	0	2	0		-2	
	<b>Total</b>	<b>24</b>	<b>-2</b>	<b>1</b>	<b>-1</b>	<b>-6</b>	<b>-3</b>	<b>3</b>	<b>3</b>	<b>-3</b>	<b>-19</b>	<b>0</b>	<b>-1</b>		<b>-4</b>	
All Individuals on Roll at End of Month	<b>281</b>	<b>279</b>	<b>280</b>	<b>279</b>	<b>273</b>	<b>270</b>	<b>273</b>	<b>275</b>	<b>272</b>	<b>252</b>	<b>252</b>	<b>250</b>	<b>270</b>			
a. Present on Unit	276	274	278	276	270	270	272	273	269	249	251	247	267			
b. On AL	4	4	1	2	2	0	1	1	1	2	0	2	2			
c. On UL	1	1	1	1	1	0	0	1	2	1	1	1	1			
All Individuals on Roll: Daily Average during Month*	<b>271</b>	<b>281</b>	<b>275</b>	<b>278</b>	<b>273</b>	<b>268</b>	<b>270</b>	<b>272</b>	<b>272</b>	<b>260</b>	<b>248</b>	<b>256</b>	<b>269</b>			
a. Present on Unit	<b>267</b>	<b>278</b>	<b>271</b>	<b>274</b>	<b>270</b>	<b>265</b>	<b>269</b>	<b>270</b>	<b>270</b>	<b>257</b>	<b>246</b>	<b>253</b>	<b>266</b>		Figure 3	
b. On AL	3	2	3	3	2	2	1	1	1	1	1	1	3.8			
c. On UL	1	1	1	1	1	1	0	1	1	1	1	1	0.94			
Patient Days**	<b>8261</b>	<b>8329</b>	<b>8416</b>	<b>8213</b>	<b>8381</b>	<b>8226</b>	<b>7526</b>	<b>8379</b>	<b>8109</b>	<b>7978</b>	<b>7387</b>	<b>7576</b>	<b>8065</b>	<b>96781</b>		
Inter-Unit Transfers during Month	<b>47</b>	<b>25</b>	<b>30</b>	<b>15</b>	<b>17</b>	<b>17</b>	<b>20</b>	<b>18</b>	<b>23</b>	<b>18</b>	<b>9</b>	<b>19</b>	<b>22</b>	<b>258</b>	Figure 4	
Medical Leaves Initiated during Month	Emergency	20	10	13	13	7	8	9	9	8	10	7	11	10		125
Non-Emer	30	33	25	8	21	16	13	33	32	21	25	15	23	272		
<b>Total</b>	<b>50</b>	<b>43</b>	<b>38</b>	<b>21</b>	<b>28</b>	<b>24</b>	<b>22</b>	<b>42</b>	<b>40</b>	<b>31</b>	<b>32</b>	<b>26</b>	<b>33</b>	<b>397</b>		
Non-Medical Leaves Initiated during Month	<b>192</b>	<b>192</b>	<b>196</b>	<b>171</b>	<b>167</b>	<b>154</b>	<b>112</b>	<b>88</b>	<b>101</b>	<b>87</b>	<b>106</b>	<b>91</b>	<b>138</b>	<b>1657</b>		
UL Initiated during Month	<b>1</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>10</b>		
Total Unique Patients Served during Month	<b>315</b>	<b>317</b>	<b>323</b>	<b>315</b>	<b>315</b>	<b>305</b>	<b>299</b>	<b>307</b>	<b>311</b>	<b>297</b>	<b>294</b>	<b>276</b>	<b>306</b>	<b>628</b>		
30 Day Readmission ***	Civil	0	0	0	0	0	1	0	0	3	1	0	0	0	5	
	Pre-trial	1	0	0	0	0	0	0	0	0	0	0	0	0	1	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	<b>Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>6</b>	

\* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

\*\* It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

\*\*\* Number of patients returning within 30 days of discharges that occurred during month.

## Performance Related Information for Staff &amp; Managers

## 2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 10/12/18

Category	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	4.3%	0.0%	0.0%	3.8%	Figure 5
	Pre-trial	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	Combined	2.7%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	2.0%	0.0%	0.0%	1.3%	
Number of Unusual Incidents*	161	162	188	155	163	153	175	177	149	175	177	189	169		Figure 6
Patient Unusual Incident Rate	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1	19.4		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	34	39	29	30	32	21	39	37	33	27	30	52	34	
	Medium	54	63	54	66	62	45	51	62	51	67	52	49	56	
	Low	73	60	105	58	69	87	85	78	65	81	95	88	79	
Physical Assault Incident Rate	4.7	5.0	5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	6.7	5.2		
Selected Types of Incidents	Physical Assault	39	42	45	27	47	34	50	54	36	36	40	51	42	Figure 10
	Aggressive Behav.	55	55	58	65	57	46	64	64	65	76	82	71	63	
	Psych Emergency	39	51	40	47	54	26	49	61	51	48	53	64	49	
	Fall	20	31	33	19	25	18	16	19	12	16	11	19	20	
	Injury	23	36	25	17	21	23	25	19	24	30	23	23	24	
Physical Assaults by Severity	High	15	15	10	8	10	4	17	18	10	9	14	17	13	Figure 11
	Medium	11	14	13	13	19	14	15	20	15	15	10	17	15	
	Low	13	13	22	6	18	16	18	16	11	12	16	17	15	
Patient Injury Rate***	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26	0.27	0.38	Figure 12
Patients with Major Injuries***	2	4	2	4	1	3	1	2	1	3	1	2	2		
Total Patients Injured***	17	24	14	16	14	11	12	9	19	20	12	21	16		
Total Staff Injured***	8	17	14	4	8	13	14	14	9	7	7	8	10		Figure 13
Patient Fall Rate	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38	2.22		Figure 14
Total Patients who Fell	16	27	29	16	23	16	17	18	14	10	11	18	18		
Total Staff who Fell	2	4	4	2	2	1	0	1	1	6	2	3	2		
Percent of Patients Restrained	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	4.8%	5.8%	Figure 15
Percent of Patients Secluded	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	5.6%	2.4%	
Restraint Hours Rate	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.300	0.71	Figure 16
Seclusion Hours Rate	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099	0.198	0.44	
Elopement Rate	0.12	0.24	0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13	0.11	0.13	Figure 17
Medication Variance Rate	0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26	0.49		Figure 18
Adverse Drug Reaction Rate	0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.03		Figure 19
Missing Med-Admin Documentation	0.37%	0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.24%	0.29%		Figure 20
Percent of Medication Refusal	5.82%	5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	4.82%	5.39%		Figure 21
SiteFM Work Orders Completed within 3 days	74%	76%	72%	68%	70%	77%	72%	73%	69%	69%	77%	81%	73%		Figure 23
Total SiteFM Work Orders	501	476	543	410	410	576	529	553	542	528	506	627	517		
Total SiteFM Work Orders	680	629	754	606	589	751	737	760	781	767	656	770	707		

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Percentage of patients returning within 30 days of discharges that occurred during month

\*\*\* Refer to the next page [UI &amp; Medication]

## Performance Related Information for Staff &amp; Managers

## 3. Unusual Incident &amp; Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 10/12/18

Category		Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	161	162	188	155	163	153	175	177	149	175	177	189	169	2024	
	Major UIs Only	116	128	134	110	122	101	115	132	111	123	111	129	119	1432	
	Pt Involved UI Only	148	153	174	143	152	140	164	168	140	155	165	175	156	1877	
	Patient UI Rate	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	23.1		19.4	
	Unique Pts Involved in UI	97	107	114	90	113	105	107	108	98	99	100	115	104	1253	
Selected Types of Incidents	Physical Assault	39	42	45	27	47	34	50	54	36	36	40	51	42	501	
	Aggressive Behavior	55	55	58	65	57	46	64	64	65	76	82	71	63	758	
	Psych Emergency	39	51	40	47	54	26	49	61	51	48	53	64	49	583	
	Fall	20	31	33	19	25	18	16	19	12	16	11	19	20	239	
	Injury	23	36	25	17	21	23	25	19	24	30	23	23	24	289	
Physical Assault Rate		4.7	5.0	5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	6.7		5.2	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	34	39	29	30	32	21	39	37	33	27	30	52	34	403	
	Medium	54	63	54	66	62	45	51	62	51	67	52	49	56	676	
	Low	73	60	105	58	69	87	85	78	65	81	95	88	79	944	
Physical Assaults by Severity	High	15	15	10	8	10	4	17	18	10	9	14	17	13	147	
	Medium	11	14	13	13	19	14	15	20	15	15	10	17	15	176	
	Low	13	13	22	6	18	16	18	16	11	12	16	17	15	178	
Total Patients who Fell		16	27	29	16	23	16	17	18	14	10	11	18	18	215	
Patient Fall Rate		1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.38		2.22	
Total Staff who Fell		2	4	4	2	2	1	0	1	1	6	2	3	2	28	
Total Patients Injured***		17	24	14	16	14	11	12	9	19	20	12	21	16	189	
Patients with Major Injuries***		2	4	2	4	1	3	1	2	1	3	1	2	2	26	
Patient Injury Rate***		0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.26		0.27	0.38
Total Staff Injured**		8	17	14	4	8	13	14	14	9	7	7	8	10		
Total ULs Documented in Avatar		1	2	0	1	1	1	0	1	1	0	1	1	1	11	
Elopement Rate		0.12	0.24	0.00	0.12	0.12	0.12	0.00	0.12	0.12	0.00	0.14	0.13		0.11	0.13
Med Variance (MV) Reports**		4	11	1	5	5	4	4	1	2	7	1	2	4	47	
MV Rate		0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.26		0.49	
Adverse Drug Reactions Reports		2	0	0	1	0	0	0	0	0	0	0	0	0	3	
ADR Rate		0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.03	
Total Med Administrations Scheduled		105056	106921	109486	106186	107084	103991	93275	102811	98854	95516	88224	91885		1209289	
Total Missing Documentations		385	367	304	366	344	297	320	233	208	231	235	224		3514	
Percent of Missing Documentation		0.37%	0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.24%		0.29%	
Total Medication Doses Refused		6114	5720	6347	6052	6935	5298	5242	5771	5342	4418	3550	4428		65217	
Percent of Medication Refusal		5.82%	5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	4.82%		5.39%	
Total STAT Orders		142	109	93	107	112	101	113	181	126	86	130	151	121		Figure 22
Total STAT Events****		68	52	47	53	50	53	65	87	59	44	59	74	59		
Total Patients with 1+ STAT Events		33	28	25	29	29	31	32	43	30	26	25	37	31		
Total Patients with 3+ STAT Events		8	7	5	5	4	5	8	5	7	6	8	9	6		

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

\*\*\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

\*\*\*\* One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

## Performance Related Information for Staff &amp; Managers

## 4. Restraint &amp; Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 10/12/18

Category		Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	31	31	12	25	23	16	23	31	33	21	40	44	27.5		
	Physical Hold	35	41	26	31	34	24	41	52	37	35	36	45	36.4		
	Total	66	72	38	56	57	40	64	83	70	56	76	89	63.9		
Number of Unique Patients Restrained	Mechanical	15	18	8	13	15	9	13	17	20	13	17	18	14.7		
	Physical Hold	16	21	20	18	24	19	24	27	27	24	19	23	21.8		
	Total	31	39	28	31	39	28	37	44	47	37	36	41	36.5		
Percentage of Patients Restrained**	Mechanical	4.8%	5.7%	2.5%	4.1%	4.8%	3.0%	4.3%	5.5%	6.4%	4.4%	5.8%	6.5%	4.8%		
	Physical Hold	5.1%	6.6%	6.2%	5.7%	7.6%	6.2%	8.0%	8.8%	8.7%	8.1%	6.5%	8.3%	7.2%		
	Total	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	14.9%	12.0%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	53:45	57:05	23:18	51:16	40:12	28:39	49:51	63:19	68:47	48:34	78:56	105:53	55:47	669:35	
	Physical Hold	2:12	2:00	4:34	3:14	1:17	1:18	3:07	2:26	1:29	2:02	1:31	1:56	2:15	27:06	
	Total	55:57	59:05	27:52	54:30	41:29	29:57	52:58	65:45	70:16	50:36	80:27	107:49	58:03	696:41	
Restraint Hours Rate**	Mechanical	0.271	0.286	0.115	0.260	0.200	0.145	0.276	0.315	0.353	0.254	0.445	0.582	0.288	6:55	
	Physical Hold	0.011	0.010	0.023	0.016	0.006	0.007	0.017	0.012	0.008	0.011	0.009	0.011	0.012	0:16	
	Total	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.593	0.300	7:11	0.71
Number of Seclusion Events		16	17	25	28	39	16	38	36	23	24	16	21	24.9	299	
Number of Unique Patients Secluded		10	13	17	18	23	14	19	21	19	21	11	20	17.2		
Percentage of Patients Secluded		3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	7.2%	5.6%		2.4%
Total Seclusion Hours (h:mm)		22:58	50:08	37:54	35:58	65:13	26:06	57:21	46:53	33:22	37:11	29:28	18:04	38:23	460:36	
Seclusion Hours Rate		0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.099		0.198	0.44

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

## Performance Related Information for Staff &amp; Managers

## 5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 10/12/18

Category	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Total (12mths)	Percent	
<b>Total Unusual Incidents</b>	<b>161</b>	<b>162</b>	<b>188</b>	<b>155</b>	<b>163</b>	<b>153</b>	<b>175</b>	<b>177</b>	<b>149</b>	<b>175</b>	<b>177</b>	<b>189</b>	<b>169</b>	<b>2024</b>	<b>100%</b>	
Incident Location	1A	2	11	9	2	11	10	7	15	4	5	7	10	8	93	5%
	1B	25	12	21	18	11	18	7	16	12	10	11	16	15	177	9%
	1C	28	28	16	19	17	15	46	28	25	33	30	41	27	326	16%
	1D	11	29	24	11	25	15	22	24	22	13	33	24	21	253	13%
	1E	16	4	13	10	8	6	12	10	18	20	7	15	12	139	7%
	1F	16	11	24	23	23	21	16	18	12	21	17	27	19	229	11%
	1G	14	15	14	8	21	15	15	12	6	7	7	2	11	136	7%
	2A	2	2	1	4	2	4	4	1	4	6	6	3	3	39	2%
	2B	3	3	5	2	3	3	5	1	2	2	3	5	3	37	2%
	2C	7	10	17	11	11	11	12	10	10	12	13	6	11	130	6%
	2D	7	16	16	22	12	13	13	22	19	13	24	19	16	196	10%
	TLC	11	8	8	6	7	7	11	7	4	8	7	4	7	88	4%
	Other	19	13	20	19	12	15	5	13	11	25	12	17	15	181	9%
	<b>Physical Assault</b>	<b>39</b>	<b>42</b>	<b>43</b>	<b>27</b>	<b>47</b>	<b>34</b>	<b>50</b>	<b>54</b>	<b>36</b>	<b>36</b>	<b>40</b>	<b>51</b>	<b>42</b>	<b>499</b>	<b>100%</b>
Incident Location	1A	1	2	0	0	1	1	1	4	1	0	0	2	1	13	3%
	1B	2	3	7	2	2	1	3	3	3	2	2	1	3	31	6%
	1C	9	9	1	2	4	2	7	5	3	10	9	13	6	74	15%
	1D	4	7	8	2	6	3	8	12	6	0	5	7	6	68	14%
	1E	4	0	5	2	3	2	4	3	5	4	3	9	4	44	9%
	1F	8	6	10	7	11	13	8	3	7	5	5	10	8	93	19%
	1G	0	4	1	0	8	2	7	4	0	2	2	1	3	31	6%
	2A	0	0	0	0	1	1	1	0	0	1	0	0	0	4	1%
	2B	1	0	0	2	1	0	0	0	0	0	1	0	0	5	1%
	2C	2	3	5	1	1	3	3	4	2	3	3	0	3	30	6%
	2D	5	6	6	4	5	4	6	10	7	3	8	6	6	70	14%
	TLC - Intensive	2	2	0	1	1	1	0	0	0	0	0	0	1	7	1%
	TLC - Transitional	0	0	0	0	2	1	2	6	1	2	0	1	1	15	3%
	Other	1	0	0	4	1	0	0	0	1	4	2	1	1	14	3%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 10/12/18

Category		Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Total (12mths)	Percent
<b>Aggressive Behavior</b>		<b>55</b>	<b>55</b>	<b>58</b>	<b>65</b>	<b>57</b>	<b>46</b>	<b>64</b>	<b>64</b>	<b>65</b>	<b>76</b>	<b>82</b>	<b>71</b>	<b>63</b>	<b>758</b>	<b>100%</b>
Incident Location	1A	0	1	0	1	1	1	1	1	0	1	2	0	1	9	2%
	1B	3	0	1	1	0	0	0	3	3	3	3	6	2	23	5%
	1C	13	13	11	11	8	7	22	17	11	18	17	18	14	166	33%
	1D	4	18	12	6	17	11	10	9	13	12	20	15	12	147	29%
	1E	7	2	2	5	2	2	3	2	10	12	2	3	4	52	10%
	1F	4	4	11	14	7	5	4	11	4	10	6	12	8	92	18%
	1G	7	7	3	3	8	7	5	4	2	3	3	1	4	53	11%
	2A	1	0	0	1	0	0	2	0	2	1	4	2	1	13	3%
	2B	0	1	1	0	0	0	3	0	2	1	0	3	1	11	2%
	2C	2	2	6	5	5	3	5	5	8	5	7	3	5	56	11%
	2D	1	5	4	12	5	8	5	9	6	4	13	6	7	78	16%
	TLC - Intensive	2	1	1	2	1	0	2	1	0	0	3	0	1	13	3%
	TLC - Transitional	5	1	2	0	0	0	0	0	1	1	1	0	1	11	2%
	Other	6	0	4	4	3	2	2	2	3	5	1	2	3	34	7%
	<b>Psych Emergency</b>		<b>39</b>	<b>51</b>	<b>40</b>	<b>47</b>	<b>54</b>	<b>26</b>	<b>49</b>	<b>61</b>	<b>51</b>	<b>48</b>	<b>53</b>	<b>64</b>	<b>49</b>	<b>583</b>
Incident Location	1A	0	0	0	0	0	1	1	1	0	0	0	0	0	3	1%
	1B	0	0	3	0	0	0	0	0	1	0	0	3	1	7	1%
	1C	11	13	5	10	9	3	11	9	10	15	13	18	11	127	25%
	1D	5	14	10	5	17	6	10	15	11	2	14	14	10	123	25%
	1E	5	2	0	0	0	1	3	3	5	4	1	3	2	27	5%
	1F	6	4	12	16	12	7	6	8	9	13	11	17	10	121	24%
	1G	7	10	2	0	7	3	7	5	2	2	1	1	4	47	9%
	2A	0	0	0	1	0	0	0	0	0	0	0	1	0	2	0%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	1	2	3	1	5	2	3	6	1	4	7	2	3	37	7%
	2D	2	4	5	11	0	2	7	12	9	6	5	4	6	67	13%
	TLC - Intensive	0	0	0	0	1	0	1	1	1	0	0	0	0	4	1%
	TLC - Transitional	1	2	0	0	1	0	0	0	0	0	0	0	0	4	1%
	Other	1	0	0	3	2	1	0	1	2	2	1	1	1	14	3%

## Performance Related Information for Staff &amp; Managers

## 5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 10/12/18

Category		Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Total (12mths)	Percent
<b>Fall</b>		<b>20</b>	<b>31</b>	<b>33</b>	<b>19</b>	<b>25</b>	<b>18</b>	<b>16</b>	<b>19</b>	<b>12</b>	<b>16</b>	<b>11</b>	<b>19</b>	<b>20</b>	<b>239</b>	<b>100%</b>
Incident Location	1A	1	6	7	1	4	1	1	6	2	3	2	4	3	38	16%
	1B	8	5	8	8	7	7	3	5	3	4	3	2	5	63	26%
	1C	4	2	1	1	1	0	3	1	1	0	0	2	1	16	7%
	1D	0	2	1	0	2	0	2	1	0	0	0	0	1	8	3%
	1E	2	0	2	0	2	1	1	1	2	0	0	1	1	12	5%
	1F	1	2	0	1	3	0	1	0	1	1	2	1	1	13	5%
	1G	0	1	2	2	3	1	3	1	0	1	0	0	1	14	6%
	2A	0	1	1	1	0	1	1	0	1	1	1	1	1	9	4%
	2B	0	2	3	0	0	2	1	0	0	0	1	1	1	10	4%
	2C	1	3	2	0	0	3	0	0	0	0	1	1	1	11	5%
	2D	0	4	1	2	2	0	0	2	2	1	0	3	1	17	7%
	TLC - Intensive	1	0	0	0	1	0	0	0	0	0	0	1	0	3	1%
	TLC - Transitional	2	1	1	1	0	0	0	0	0	2	0	0	1	7	3%
	Other	0	2	4	2	0	2	0	2	0	3	1	2	2	18	8%
<b>Physical Injury</b>		<b>23</b>	<b>36</b>	<b>25</b>	<b>17</b>	<b>21</b>	<b>23</b>	<b>25</b>	<b>19</b>	<b>24</b>	<b>30</b>	<b>23</b>	<b>23</b>	<b>24</b>	<b>289</b>	<b>100%</b>
Incident Location	1A	0	3	1	1	3	3	2	2	1	2	1	2	2	21	7%
	1B	1	4	1	4	3	2	2	1	0	0	3	1	2	22	8%
	1C	5	6	1	2	0	3	3	1	2	7	6	9	4	45	16%
	1D	3	7	4	1	2	2	4	6	3	0	1	3	3	36	12%
	1E	2	0	4	1	0	1	0	1	5	6	1	2	2	23	8%
	1F	1	3	3	1	5	4	4	0	3	3	1	2	3	30	10%
	1G	3	0	2	0	4	1	3	1	1	0	2	0	1	17	6%
	2A	1	0	0	0	0	1	0	0	1	1	0	0	0	4	1%
	2B	0	0	2	1	0	0	1	0	0	0	0	1	0	5	2%
	2C	0	2	1	0	0	1	1	3	0	1	2	0	1	11	4%
	2D	5	7	4	2	1	1	3	4	6	3	3	3	4	42	15%
	TLC - Intensive	1	0	0	0	1	0	0	0	0	0	0	0	0	2	1%
	TLC - Transitional	1	1	0	1	1	1	1	1	0	1	0	0	1	7	2%
	Other	0	3	2	3	1	3	1	0	2	6	3	0	2	24	8%

\* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

## Performance Related Information for Staff &amp; Managers

## 6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 10/12/18

Category	Sub-group	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Percent*
<b>Total Active (on Roll) at End of Month*</b>		<b>281</b>	<b>279</b>	<b>280</b>	<b>279</b>	<b>273</b>	<b>270</b>	<b>273</b>	<b>275</b>	<b>272</b>	<b>252</b>	<b>252</b>	<b>250</b>	<b>270</b>	
<b>Gender</b>	Female	81	81	83	83	79	76	76	81	78	73	75	76	<b>79</b>	<b>29.1%</b>
	Male	200	199	197	196	194	194	197	194	194	179	177	174	<b>191</b>	<b>70.9%</b>
<b>Age</b>	<b>Median Age (Years)</b>	<b>52 yrs</b>	<b>52 yrs</b>	<b>54 yrs</b>	<b>53 yrs</b>	<b>54 yrs</b>	<b>55 yrs</b>	<b>55 yrs</b>	<b>54 yrs</b>	<b>Figure 24</b>					
	<30 years old	48	47	40	35	40	42	43	47	51	45	40	40	<b>43</b>	<b>16.0%</b>
	>=30 and <40 years old	44	45	43	46	42	37	33	33	39	34	35	35	<b>39</b>	<b>14.4%</b>
	>=40 and <50 years old	29	29	27	28	29	29	30	33	28	26	23	21	<b>28</b>	<b>10.3%</b>
	>=50 and <60 years old	62	61	62	59	54	57	59	55	54	47	48	49	<b>56</b>	<b>20.6%</b>
	>=60 years old	98	98	108	111	108	105	108	107	100	100	106	105	<b>105</b>	<b>38.8%</b>
<b>Legal Status of Individuals on Roll at End of Month</b>	Emergency	22	14	16	15	17	22	20	18	19	16	15	15	<b>17</b>	<b>6.5%</b>
	Inpatient Commitment	36	38	40	40	39	43	44	46	47	51	51	53	<b>44</b>	<b>16.3%</b>
	Outpatient Commitment	15	24	20	20	19	18	19	20	22	20	17	18	<b>19</b>	<b>7.2%</b>
	Voluntary	26	26	24	24	23	24	25	23	20	16	16	16	<b>22</b>	<b>8.1%</b>
	Non-Prototyping	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>	<b>0.0%</b>
	<b>Civil Sub-total</b>	<b>99</b>	<b>102</b>	<b>100</b>	<b>99</b>	<b>98</b>	<b>107</b>	<b>108</b>	<b>107</b>	<b>108</b>	<b>103</b>	<b>99</b>	<b>102</b>	<b>103</b>	<b>38.1%</b>
	DC Exam	62	62	70	77	80	69	69	69	71	55	57	55	<b>66</b>	<b>24.6%</b>
	Mentally Incompetent	51	47	43	36	28	25	26	28	23	25	25	23	<b>32</b>	<b>11.7%</b>
	<b>Forensic Pre-trial Sub-total</b>	<b>113</b>	<b>109</b>	<b>113</b>	<b>113</b>	<b>108</b>	<b>94</b>	<b>95</b>	<b>97</b>	<b>94</b>	<b>80</b>	<b>82</b>	<b>78</b>	<b>98</b>	<b>36.3%</b>
	NGBRI - DC	58	58	57	57	56	57	57	57	57	57	59	59	<b>57</b>	<b>21.3%</b>
	NGBRI - US	5	5	4	4	4	4	5	5	5	5	5	5	<b>5</b>	<b>1.7%</b>
NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	<b>1</b>	<b>0.4%</b>	
Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	<b>1</b>	<b>0.4%</b>	
Post Trial Mental Exam PTME	0	0	0	0	0	1	1	1	0	0	0	0	<b>0</b>	<b>0.1%</b>	
Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	<b>3</b>	<b>1.1%</b>	
<b>Forensic Post-trial Sub-total</b>	<b>68</b>	<b>68</b>	<b>66</b>	<b>66</b>	<b>65</b>	<b>67</b>	<b>68</b>	<b>68</b>	<b>67</b>	<b>67</b>	<b>69</b>	<b>69</b>	<b>67</b>	<b>25.0%</b>	
<b>Length of Stay</b>	<30 Days	56	51	42	37	35	32	34	36	35	27	41	24	<b>38</b>	<b>13.9%</b>
	>=30 ~ <365 Days	100	103	109	114	109	108	109	112	109	104	92	107	<b>106</b>	<b>39.4%</b>
	>= 1 Year & < 2 Years	22	23	27	26	26	27	26	25	28	28	27	28	<b>26</b>	<b>9.7%</b>
	>= 2 Years & < 5 Years	33	33	32	33	34	33	33	31	29	27	26	25	<b>31</b>	<b>11.4%</b>
	>= 5 Years & < 20 Years	38	38	39	37	37	38	40	41	41	36	36	36	<b>38</b>	<b>14.1%</b>
	>= 20 Years	32	32	31	32	32	32	31	30	30	30	30	30	<b>31</b>	<b>11.5%</b>
	<b>Median LOS (Days)</b>	<b>274 d</b>	<b>284 d</b>	<b>278 d</b>	<b>272 d</b>	<b>298 d</b>	<b>325 d</b>	<b>316 d</b>	<b>278 d</b>	<b>298 d</b>	<b>329 d</b>	<b>322 d</b>	<b>338 d</b>	<b>301 d</b>	<b>Figure 25</b>
	Median LOS - Civil	406 d	390 d	388 d	413 d	449 d	454 d	469 d	484 d	430 d	413 d	429 d	403 d	427 d	
	Median LOS - Pre-trial	56 d	52 d	68 d	65 d	74 d	81 d	78 d	64 d	67 d	72 d	64 d	72 d	68 d	
	Median LOS - Post-trial	5507 d	5509 d	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d	4697 d	4728 d	4476 d	4506 d	4950 d	
	<b>Average LOS (Days)</b>	<b>2154 d</b>	<b>2163 d</b>	<b>2111 d</b>	<b>2107 d</b>	<b>2167 d</b>	<b>2206 d</b>	<b>2165 d</b>	<b>2099 d</b>	<b>2117 d</b>	<b>2212 d</b>	<b>2216 d</b>	<b>2236 d</b>	<b>2163 d</b>	
Average LOS - Civil	1607 d	1566 d	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d	1507 d	1418 d	1472 d	1429 d	1547 d		
Average LOS - Pre-trial	151 d	152 d	160 d	165 d	170 d	173 d	178 d	171 d	177 d	173 d	167 d	179 d	168 d		
Average LOS - Post-trial	6310 d	6312 d	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d	5909 d	5924 d	5779 d	5788 d	6054 d		

\* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

## Performance Related Information for Staff &amp; Managers

## 6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 10/12/18

Category	Sub-group	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Monthly Average	Percent*	
<b>Total Active (on Roll) at End of Month*</b>		<b>281</b>	<b>279</b>	<b>280</b>	<b>279</b>	<b>273</b>	<b>270</b>	<b>273</b>	<b>275</b>	<b>272</b>	<b>252</b>	<b>252</b>	<b>250</b>	<b>270</b>		
<b>Gender</b>	Female	29%	29%	30%	30%	29%	28%	28%	29%	29%	29%	30%	30%	<b>29%</b>		
	Male	71%	71%	70%	70%	71%	72%	72%	71%	71%	71%	70%	70%	<b>71%</b>		
<b>Age</b>	<b>Median Age (Years)</b>	<b>52 yrs</b>	<b>52 yrs</b>	<b>54 yrs</b>	<b>53 yrs</b>	<b>54 yrs</b>	<b>55 yrs</b>	<b>55 yrs</b>	<b>54 yrs</b>							
	<30 yrs	17%	17%	14%	13%	15%	16%	16%	17%	19%	18%	16%	16%	<b>16%</b>		
	>=30 and <40 yrs	16%	16%	15%	16%	15%	14%	12%	12%	14%	13%	14%	14%	<b>14%</b>		
	>=40 and <50 yrs	10%	10%	10%	10%	11%	11%	11%	12%	10%	10%	9%	8%	<b>10%</b>		
	>=50 and <60 yrs	22%	22%	22%	21%	20%	21%	22%	20%	20%	20%	19%	19%	20%	<b>21%</b>	
	>=60 yrs	35%	35%	39%	40%	40%	39%	40%	39%	37%	40%	40%	42%	42%	<b>39%</b>	
<b>Legal Status of Individuals on Roll at End of Month</b>	Emergency	8%	5%	6%	5%	6%	8%	7%	7%	7%	6%	6%	6%	<b>6%</b>		
	Inpatient Commitment	13%	14%	14%	14%	14%	16%	16%	17%	17%	20%	20%	21%	<b>16%</b>		
	Outpatient Commitment	5%	9%	7%	7%	7%	7%	7%	7%	8%	8%	7%	7%	<b>7%</b>		
	Voluntary	9%	9%	9%	9%	8%	9%	9%	9%	8%	7%	6%	6%	6%	<b>8%</b>	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	<b>0%</b>	
	<b>Civil Sub-total</b>	<b>35%</b>	<b>37%</b>	<b>36%</b>	<b>35%</b>	<b>36%</b>	<b>40%</b>	<b>40%</b>	<b>39%</b>	<b>40%</b>	<b>41%</b>	<b>39%</b>	<b>41%</b>	<b>38%</b>		
	DC Exam	22%	22%	25%	28%	29%	26%	25%	25%	26%	22%	23%	22%	22%	<b>25%</b>	
	Mentally Incompetent	18%	17%	15%	13%	10%	9%	10%	10%	8%	10%	10%	9%	9%	<b>12%</b>	
	<b>Forensic Pre-trial Sub-total</b>	<b>40%</b>	<b>39%</b>	<b>40%</b>	<b>41%</b>	<b>40%</b>	<b>35%</b>	<b>35%</b>	<b>35%</b>	<b>35%</b>	<b>32%</b>	<b>33%</b>	<b>31%</b>	<b>36%</b>		
	NGBRI - DC	21%	21%	20%	20%	21%	21%	21%	21%	21%	21%	23%	23%	24%	<b>21%</b>	
	NGBRI - US	2%	2%	1%	1%	1%	1%	2%	2%	2%	2%	2%	2%	2%	<b>2%</b>	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	<b>0%</b>	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	<b>0%</b>	
Sexual Psychopath (Miller Act)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	<b>1%</b>		
<b>Forensic Post-trial Sub-total</b>	<b>24%</b>	<b>24%</b>	<b>24%</b>	<b>24%</b>	<b>24%</b>	<b>25%</b>	<b>25%</b>	<b>25%</b>	<b>25%</b>	<b>25%</b>	<b>27%</b>	<b>27%</b>	<b>28%</b>	<b>25%</b>		
<b>Length of Stay</b>	<b>Median LOS (Days)</b>	<b>274 d</b>	<b>284 d</b>	<b>278 d</b>	<b>272 d</b>	<b>298 d</b>	<b>325 d</b>	<b>316 d</b>	<b>278 d</b>	<b>298 d</b>	<b>329 d</b>	<b>322 d</b>	<b>338 d</b>	<b>301 d</b>		
	<b>Average LOS (Days)</b>	<b>2154 d</b>	<b>2163 d</b>	<b>2111 d</b>	<b>2107 d</b>	<b>2167 d</b>	<b>2206 d</b>	<b>2165 d</b>	<b>2099 d</b>	<b>2117 d</b>	<b>2212 d</b>	<b>2216 d</b>	<b>2236 d</b>	<b>2163 d</b>		
	<30 days	20%	18%	15%	13%	13%	12%	12%	13%	13%	11%	16%	10%	10%	<b>14%</b>	
	>=30 days & <365 days	36%	37%	39%	41%	40%	40%	40%	41%	40%	41%	37%	43%	43%	<b>39%</b>	
	>= 1 year & < 2 years	8%	8%	10%	9%	10%	10%	10%	9%	10%	11%	11%	11%	11%	<b>10%</b>	
	>= 2 years & < 5 years	12%	12%	11%	12%	12%	12%	12%	12%	11%	11%	11%	10%	10%	<b>11%</b>	
	>= 5 years & < 20 years	14%	14%	14%	13%	14%	14%	14%	15%	15%	15%	14%	14%	14%	<b>14%</b>	
>= 20 years	11%	11%	11%	11%	12%	12%	12%	11%	11%	11%	12%	12%	12%	<b>12%</b>		

\* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.