

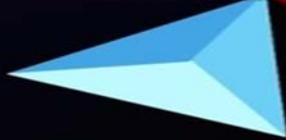


Government of the District of Columbia
Department of Behavioral Health (DBH)



PRISM

Performance Related Information for Staff and Managers



September 2017

Office of Statistics and Reporting (OSR), 11/12/2017

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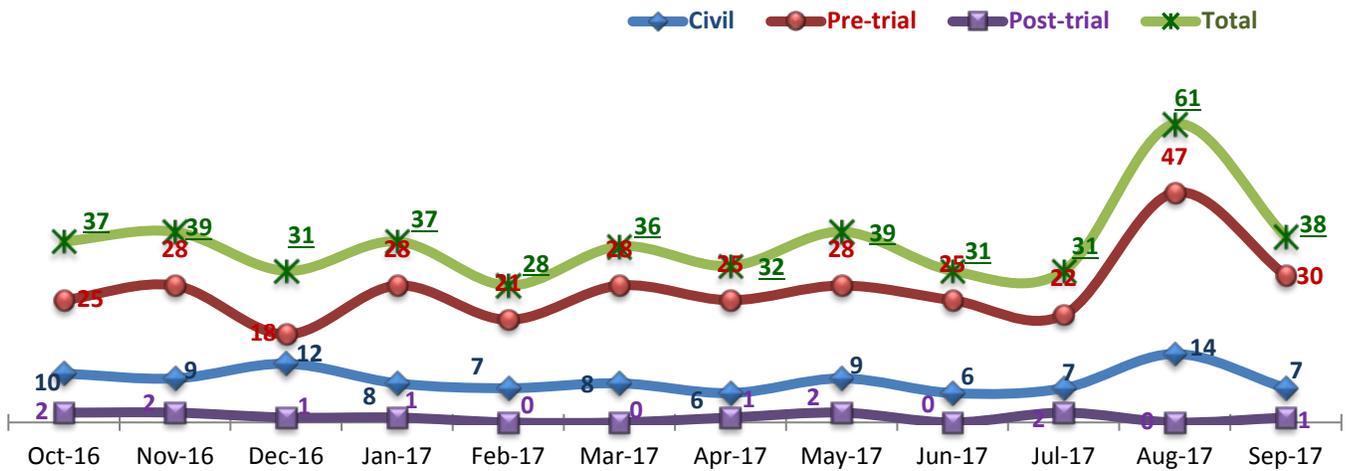
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital’s electronic medical record system. Additional data source includes, but is not limited to, the Hospital’s Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

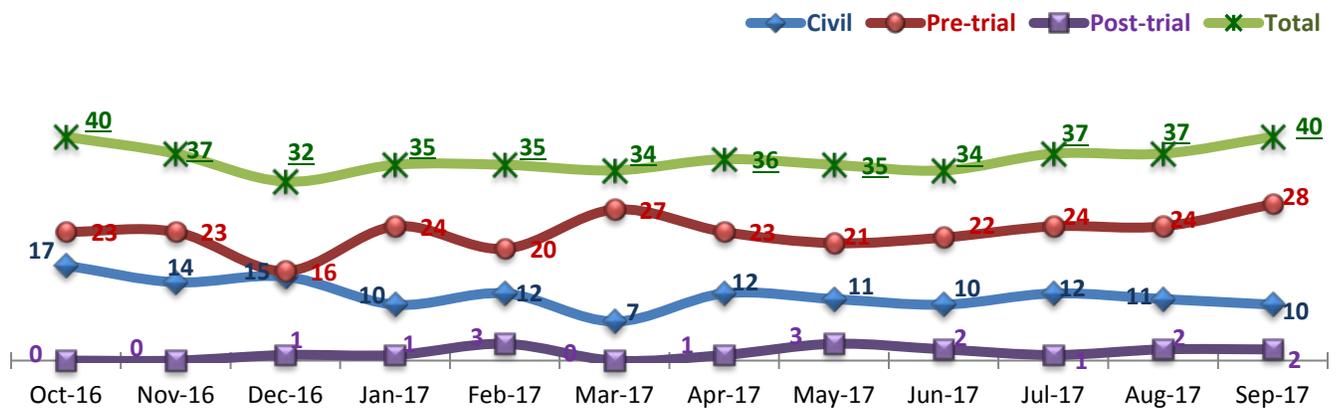
- Admissions fell back to normal (average) levels after climbing to a record high of 61 in August. The 38 admissions were just slightly above the 36 average for the 12 months prior.
- Two-thirds of the admissions were patients who had had a previous episode (readmissions) and half of those had at least 5 previous episodes.
- Twenty-five of the 40 patients who were discharged in September had a Length of Stay (LOS) between 30 and 180 days.
- By legal Status, the composition of the discharges was: 70% (28) Pre-Trial, 25% (10) Civil and, 5% (2) Post-Trial.
- Of those remaining at the hospital on September 30, 2017, 33% (66) of the males had a LOS of 30 ~ 365 days while 44% (36) of the females had a LOS in that range.
- The last 12 months (a complete fiscal year) shows an 80% increase in 30-day readmissions over last year (FY16). FY16 recorded 10 readmission episodes while FY17's total was 18.

1. Admissions to SEH



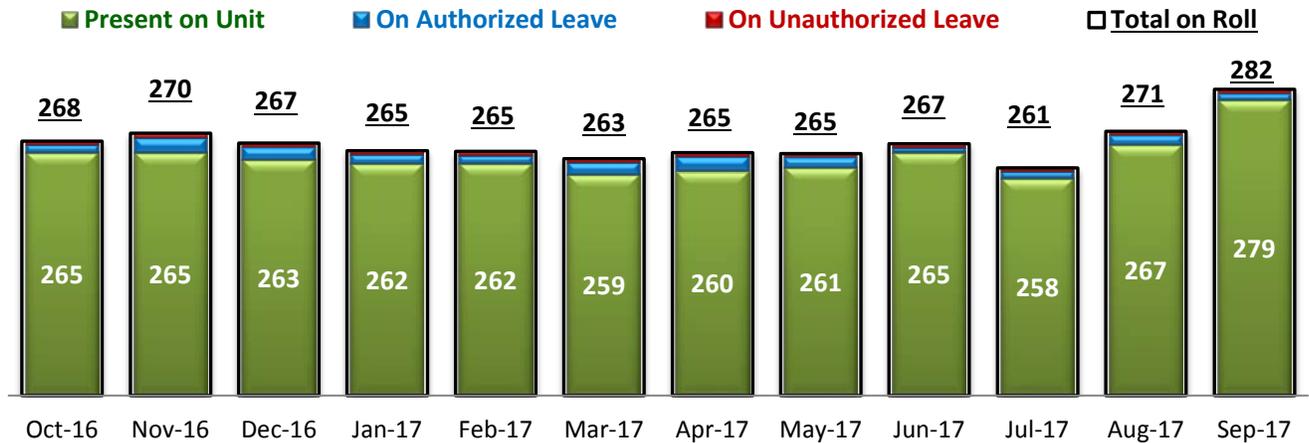
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH



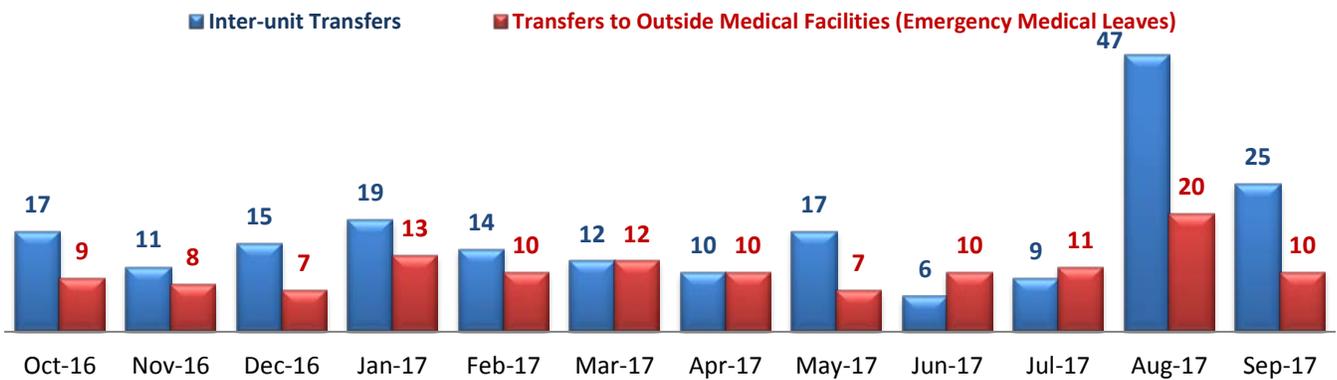
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census



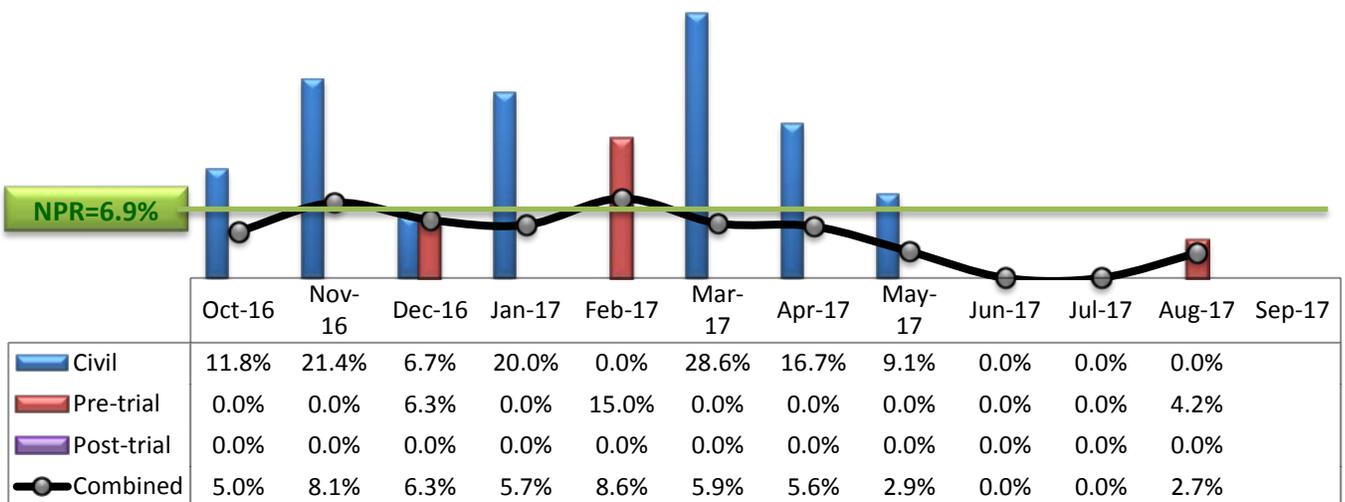
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate



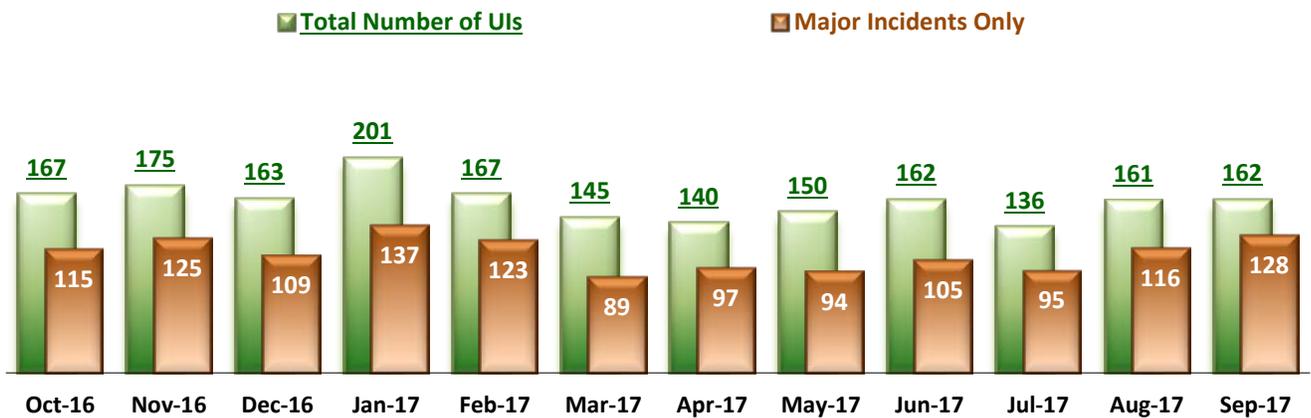
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

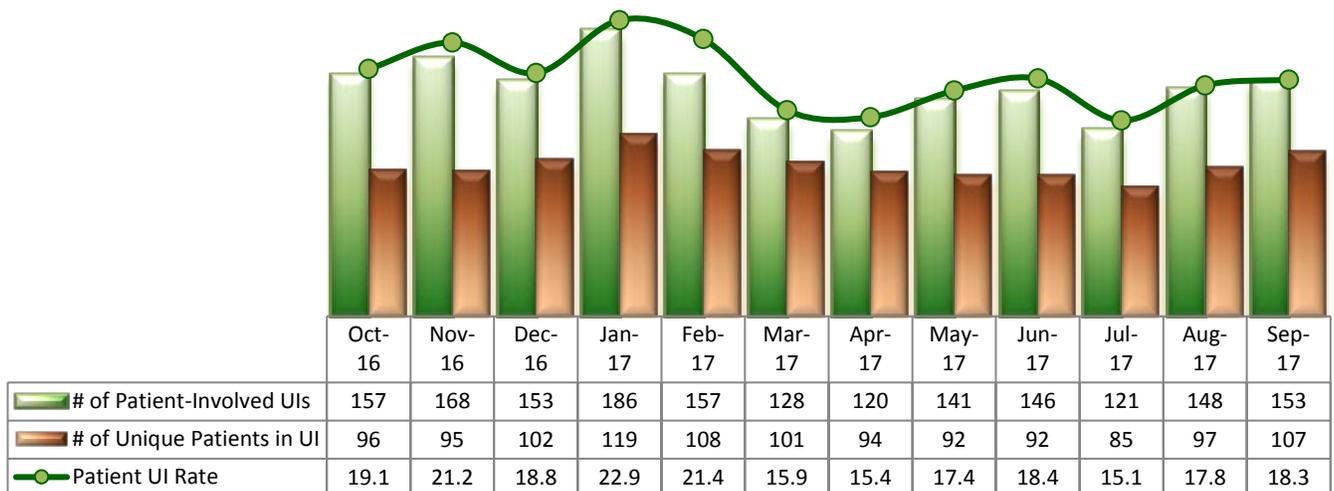
Key Trends: Unusual Incidents (6~17)

- The number of reported Unusual Incidents (UIs) remained essentially unchanged in September as there was just 1 more (162) reported than last month.
- The number of unique patients involved in incidents was 107, 10 more than last month and only one more than the same time last year.
- Totals of the most re-occurring UI categories were: Emergency Involuntary Medication (59), Aggressive Behavior (55), Psychiatric Emergencies (51), Physical Assaults (42), Physical Injuries (36).
- For the last 6 months, aggressive behavior incidents have averaged 53 per month. For the 6 months prior, the average was 65 which is an 18% increase.
- In the last 2 months, the composition of physical assaults by severity has been almost identical. Both months have 15 high and 13 low severity cases. The number of medium level physical assaults in September (14) was slightly more than August (11).

6. Unusual Incidents

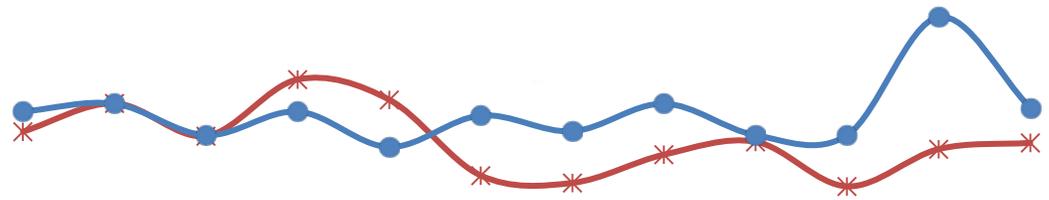


7. Patient-Involved Unusual Incidents



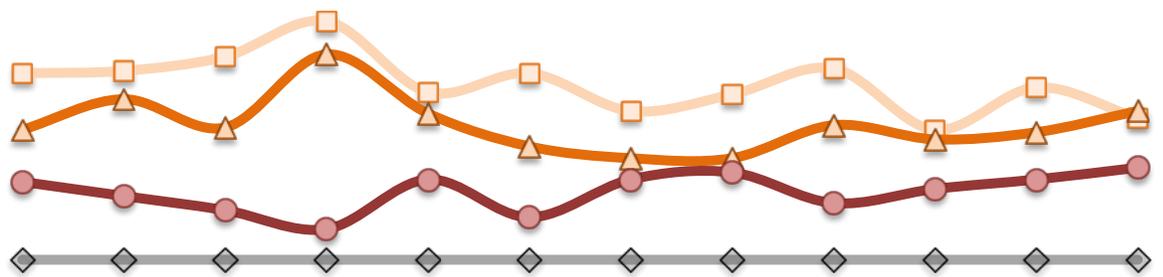
* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate



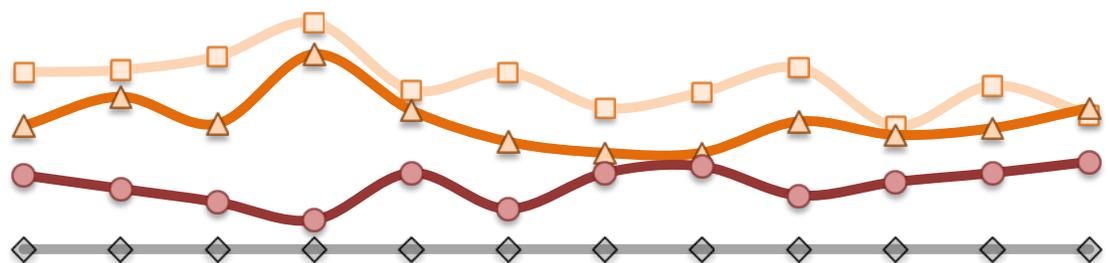
	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
—*— Patient UI Rate	19.1	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.1	17.8	18.3
—●— Admission	37	39	31	37	28	36	32	39	31	31	61	38

9. Unusual Incidents by Severity



	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
□ 1) Low	79	80	86	101	71	79	63	70	81	55	73	60
△ 2) Medium	55	68	56	87	62	48	43	43	57	51	54	63
● 3) High	33	27	21	13	34	18	34	37	24	30	34	39
◇ 4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	167	175	163	201	167	145	140	150	162	136	161	162

10. Selected Types of Incidents

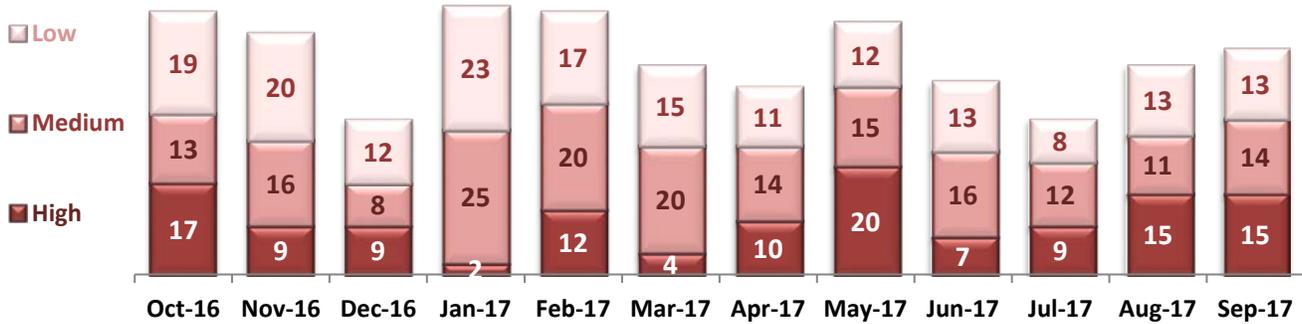


	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
□ 1) Low	79	80	86	101	71	79	63	70	81	55	73	60
△ 2) Medium	55	68	56	87	62	48	43	43	57	51	54	63
● 3) High	33	27	21	13	34	18	34	37	24	30	34	39
◇ 4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	167	175	163	201	167	145	140	150	162	136	161	162

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

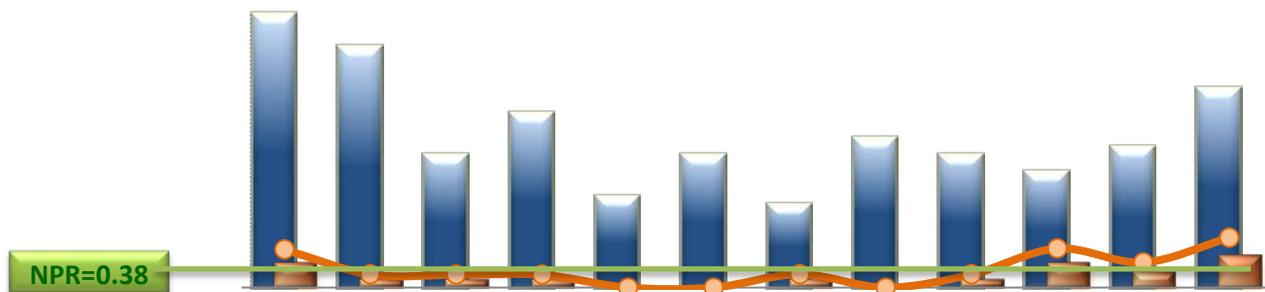
11. Physical Assaults by Severity

Severity



* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

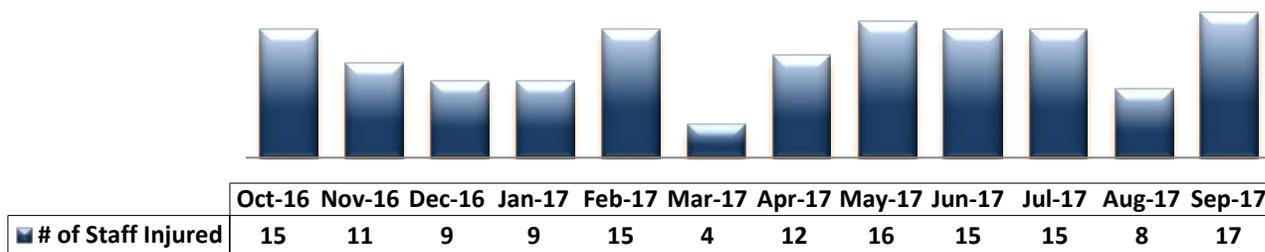
12. Patient Injuries



	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Total Pts Injured	33	29	16	21	11	16	10	18	16	14	17	24
Major Pt Injuries*	3	1	1	1	0	0	1	0	1	3	2	4
Patient Injury Rate	0.37	0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13	0.38	0.24	0.48

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries



* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14. Patient and Staff Falls



	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Total Staff who Fell	4	2	3	1	0	0	2	4	3	2	2	4
Total Patients who Fell	27	18	20	23	11	13	11	15	19	14	16	27
Patient Fall Rate	3.29	2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39	1.76	2.01	3.24

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15. Percent of Patients Restrained or Secluded



	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Restraint	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%	10.9%	12.3%
Seclusion	5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.1%	5.1%	4.1%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16. Restraint Hours Rate & Seclusion Hours Rate

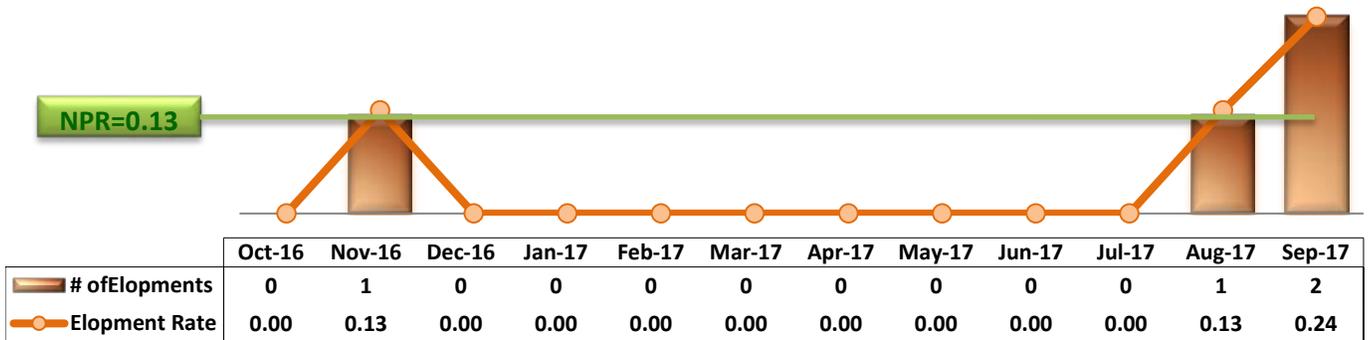


	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Restraint	0.162	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.205	0.205	0.296
Seclusion	0.108	0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197	0.150	0.150	0.251

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements

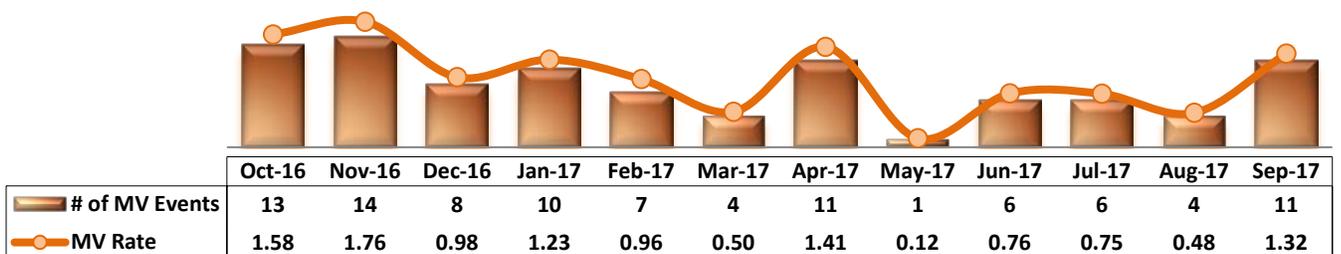


* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

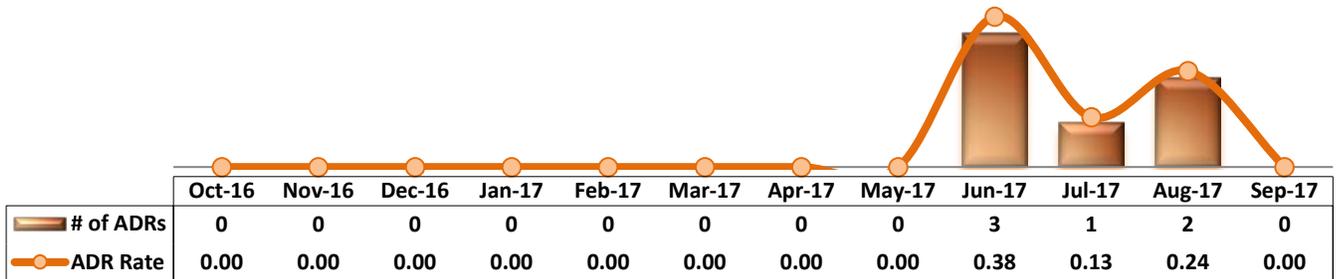
- For just the second time since November 2016, the number of Medication Variances (11) surpassed 10 in any given month.
- Staff did not properly document missed medication administrations in .34% of the occurrences in September. In these 367 cases, there was no documentation as to the reason the meds were not administered.
- Patients refused medication 5,720 times (5%) in September which represents 5.35% of the time medication administration was attempted.
- STAT meds were administered to 28 patients (9% of the unique patient population for the month).

18. Reported Medication Variance Events



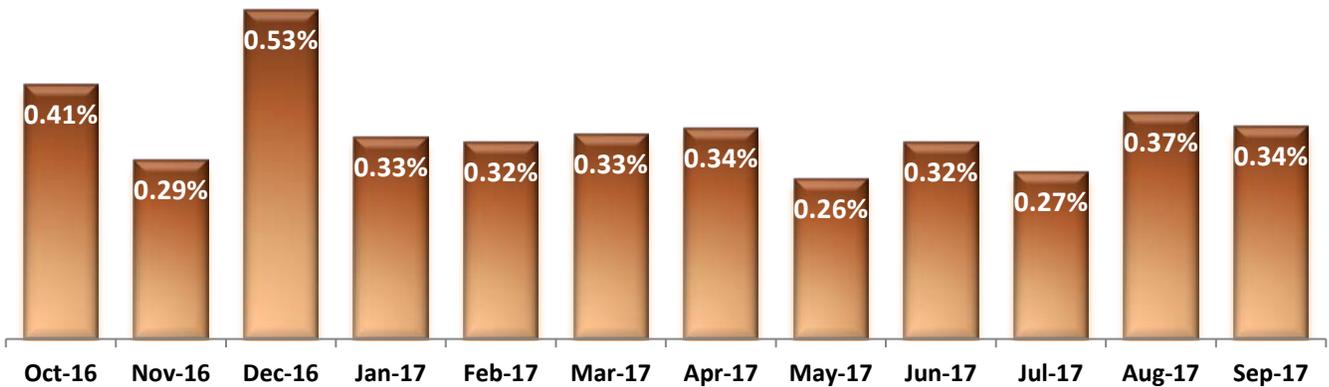
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

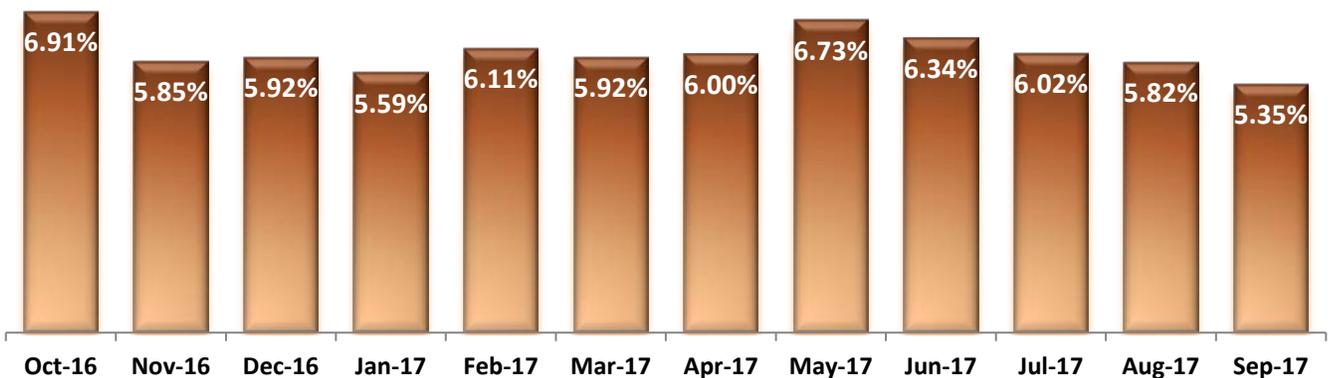


* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

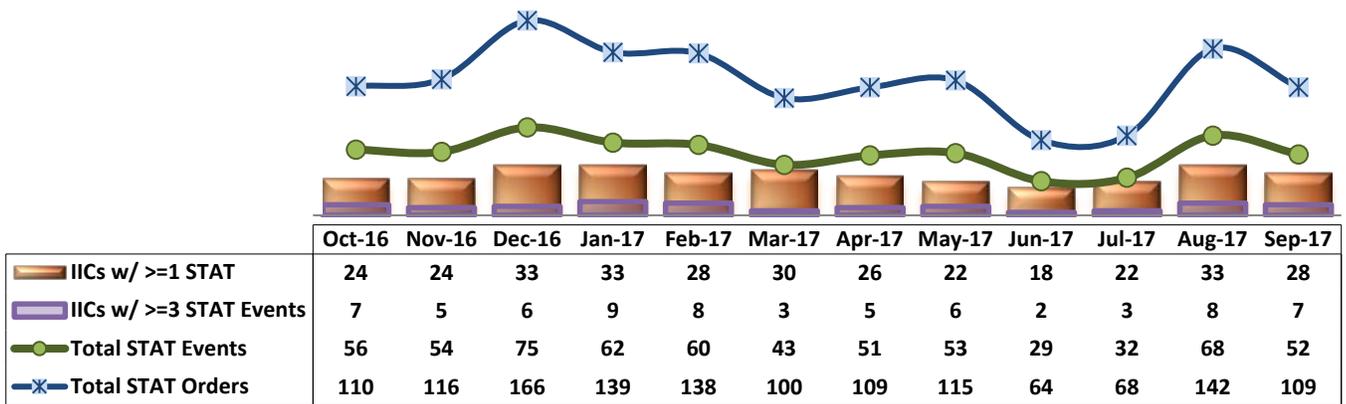


21. Medication Refusal Rate*



* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

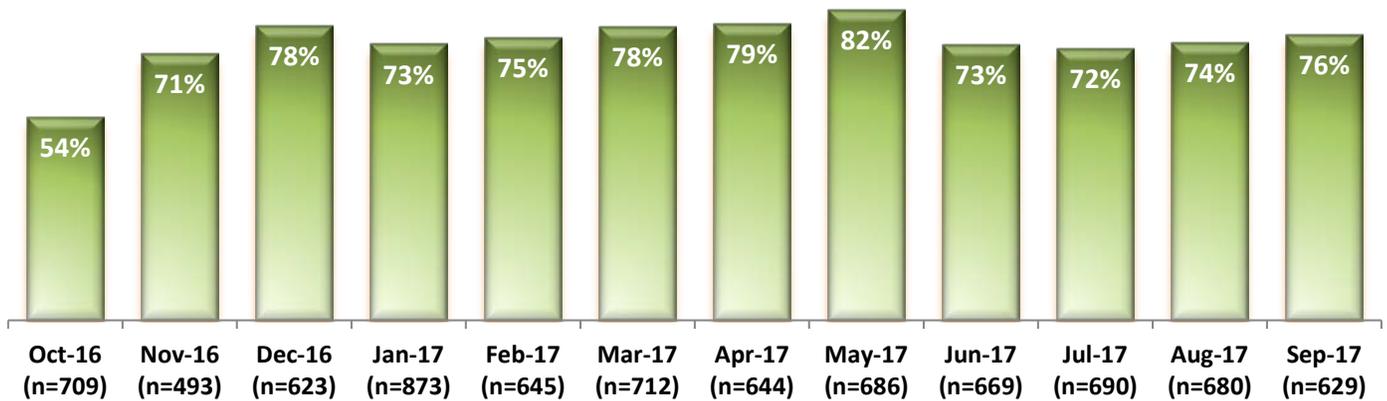
22. Number of STAT Events and Individuals Involved



Key Trends: Environment of Care (23)

- SEH staff logged 629 work orders into SiteFM in September 2017. Of those that were submitted during the month (629), 76% of them were completed within 3 days.
- Eleven orders that were submitted in September remained open at the end of month.

23. Percentage of SiteFM Work Orders Completed within 3 Days



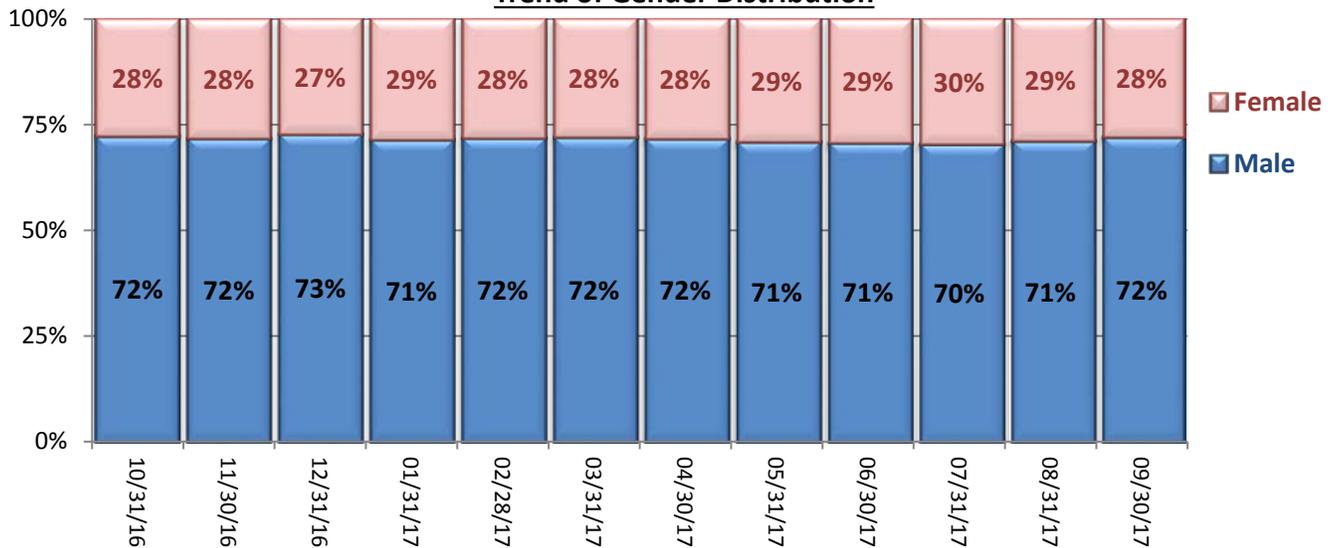
*Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database

Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

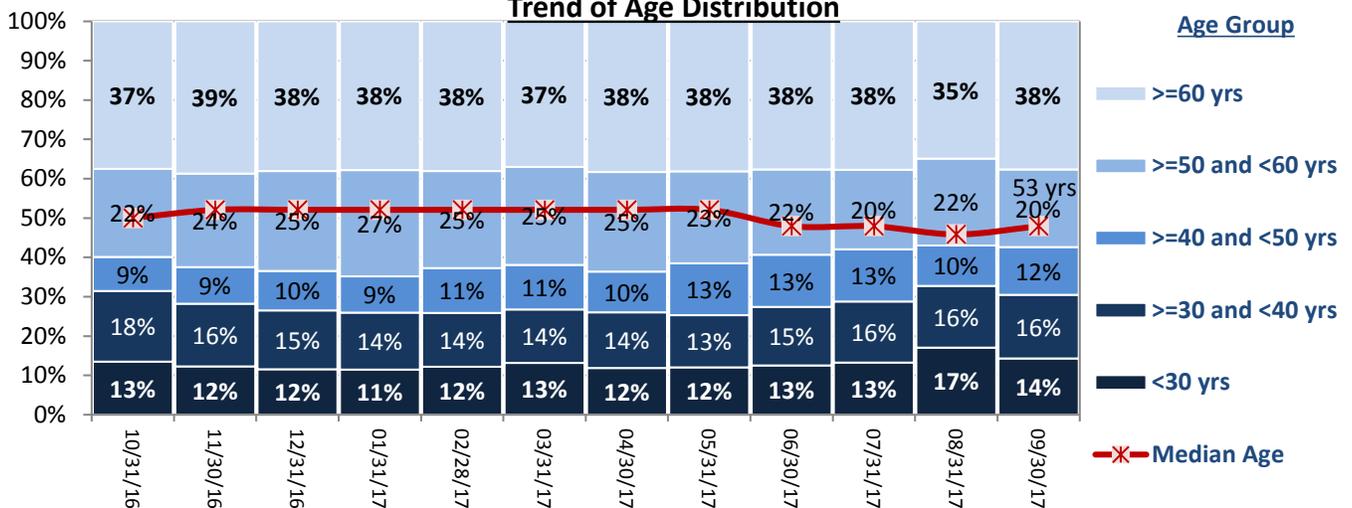
- On the last day of September, there were 51 Civil female patients and 51 Civil male patients; However, proportionately this represented 63% of the females and just 25% of males on the census roll.
- The median age has decreased by 4 years in the last 24 months. On October 31, 2015, the median age was 56 years of age while September 30, 2017 shows a median of 52 years of age.
- The data indicates a 3% reduction in patients who are under 30 years of age and a 3% increase in those who are 60+ years of age.
- The proportion of patients, by way of legal status, did not change from August to September except for a fraction of a percentage due to numerical rounding calculations in the Civil group.
- There are more Civil patients (20) than Post-trial patients (18) who have been in care at the hospital more than 5 years.
- Overall, 36% of the patients have been in care between 30 days and 2 years.

24. Demographics

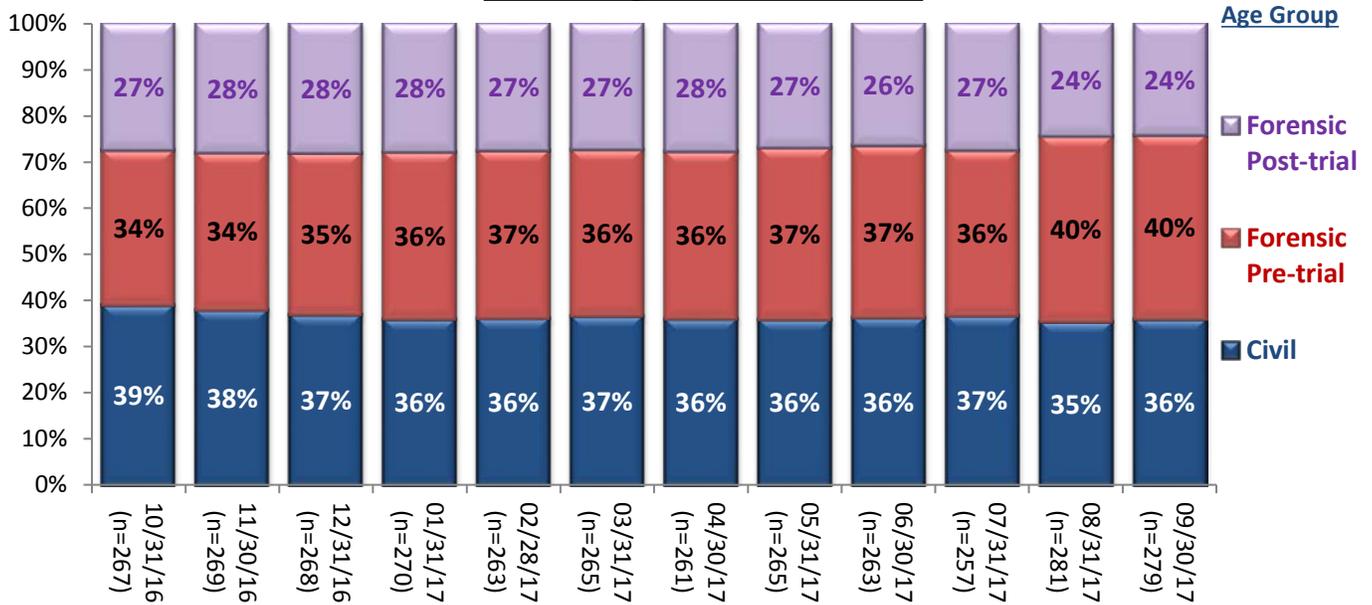
Trend of Gender Distribution



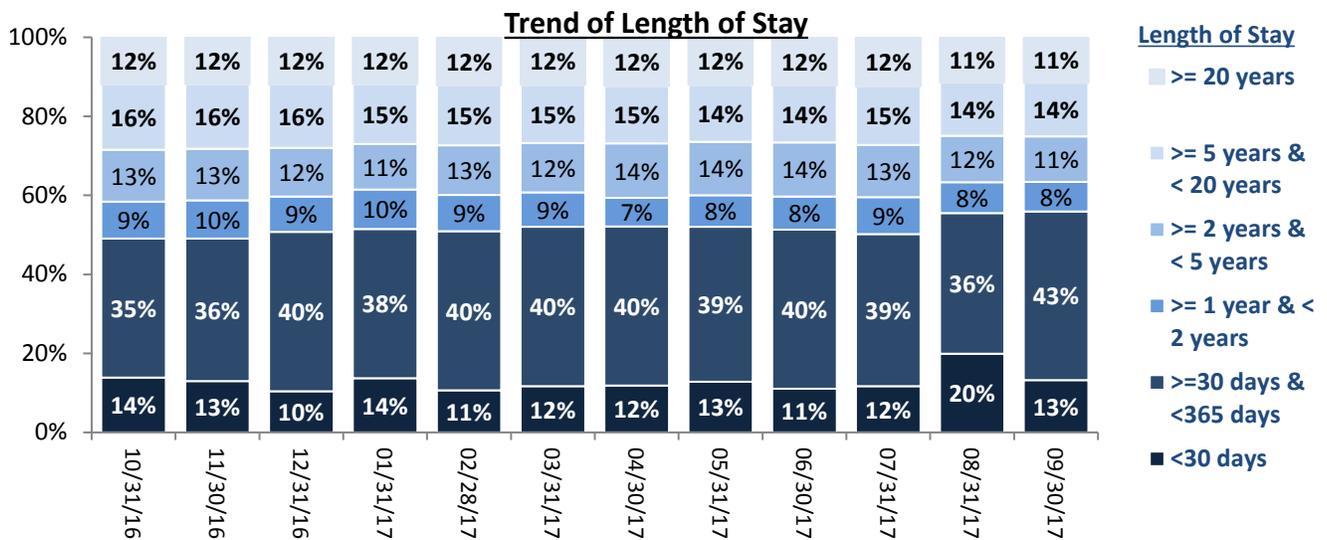
Trend of Age Distribution



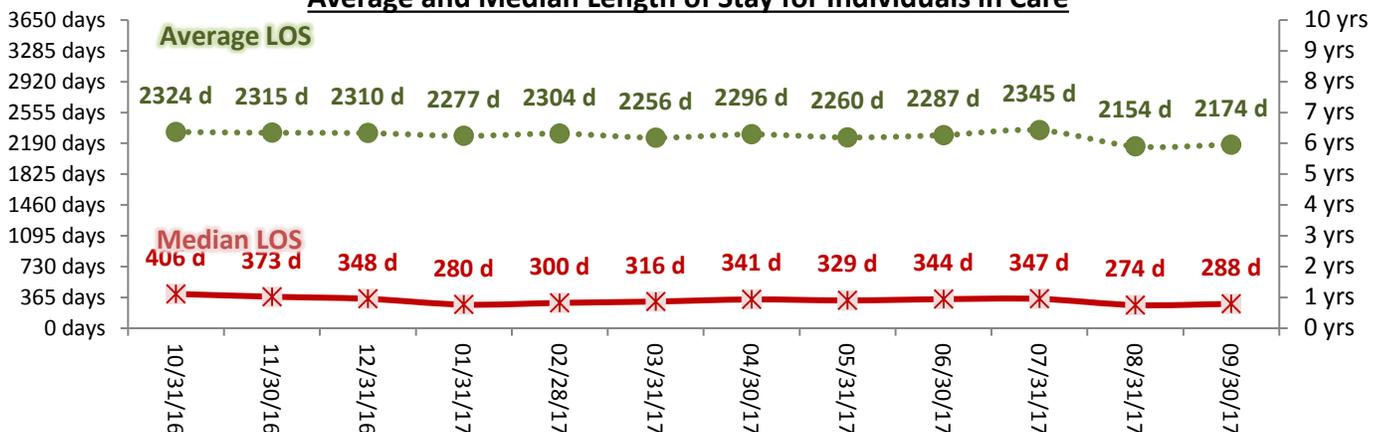
Trend of Legal Status Distribution



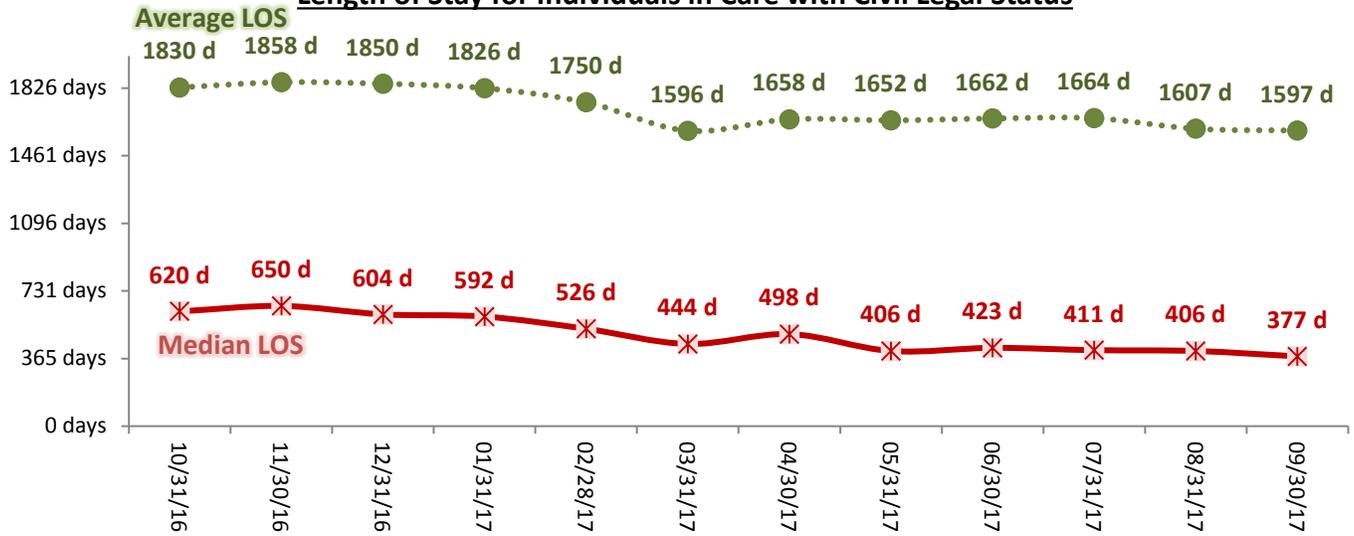
25. Length of Stay



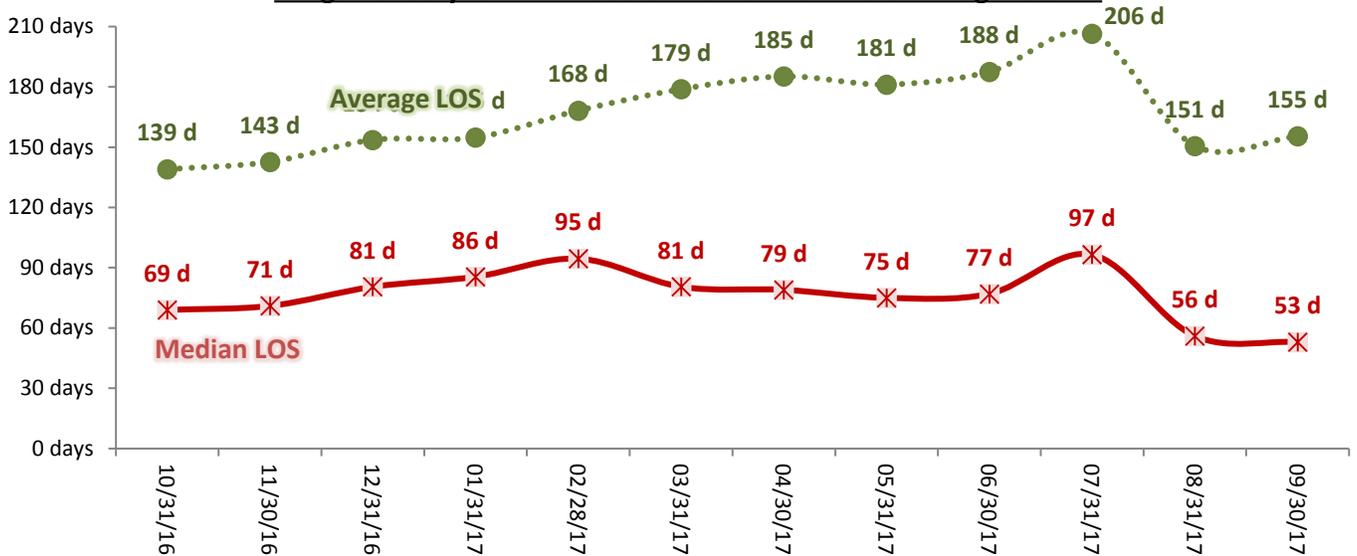
Average and Median Length of Stay for Individuals in Care



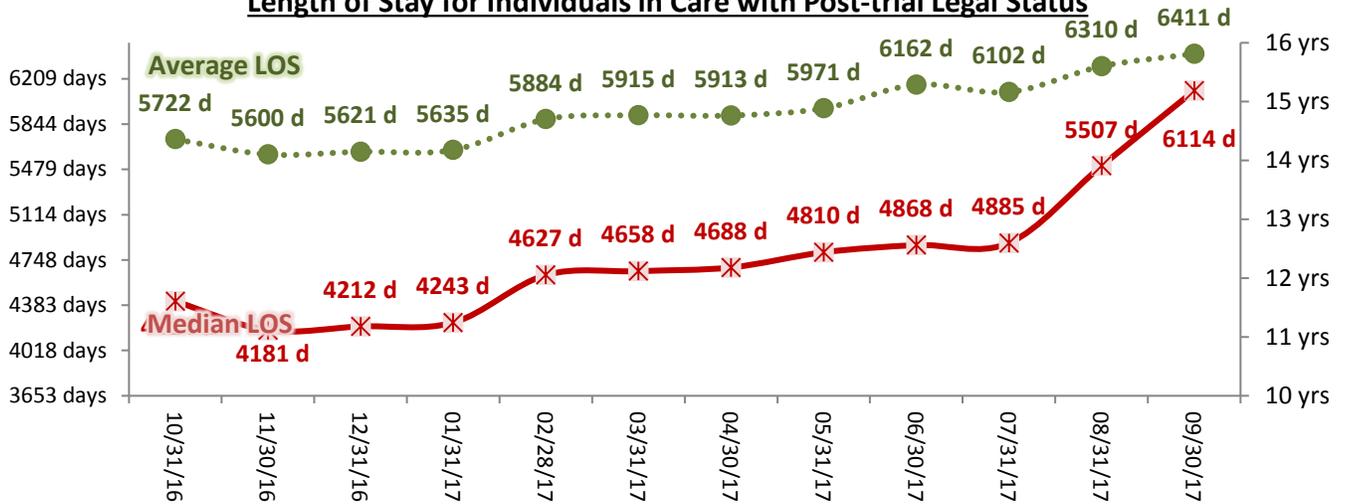
Length of Stay for Individuals in Care with Civil Legal Status



Length of Stay for Individuals in Care with Pre-trial Legal Status



Length of Stay for Individuals in Care with Post-trial Legal Status



Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 11/02/17

Category		Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Total (12mths)	Figure
Admissions	Civil	10	9	12	8	7	8	6	9	6	7	14	7	9	103	Figure 1
	Pre-trial	25	28	18	28	21	28	25	28	25	22	47	30	27	325	
	Post-trial	2	2	1	1	0	0	1	2	0	2	0	1	1	12	
	Total	37	39	31	37	28	36	32	39	31	31	61	38	37	440	
Discharges	Civil	17	14	15	10	12	7	12	11	10	12	11	10	12	141	Figure 2
	Pre-trial	23	23	16	24	20	27	23	21	22	24	24	28	23	275	
	Post-trial	0	0	1	1	3	0	1	3	2	1	2	2	1	16	
	Total	40	37	32	35	35	34	36	35	34	37	37	40	36	432	
Net Increase During Month	Civil	-7	-5	-3	-2	-5	1	-6	-2	-4	-5	3	-3		-38	
	Pre-trial	2	5	2	4	1	1	2	7	3	-2	23	2		50	
	Post-trial	2	2	0	0	-3	0	0	-1	-2	1	-2	-1		-4	
	Total	-3	2	-1	2	-7	2	-4	4	-3	-6	24	-2		8	
All Individuals on Roll at End of Month		267	269	268	270	263	265	261	265	263	257	281	279	267		
a. Present on Unit		264	264	263	265	259	260	259	262	260	253	276	274	263		
b. On AL		2	4	4	4	3	4	1	2	2	3	4	4	3		
c. On UL		1	1	1	1	1	1	1	1	1	1	1	1	1		
All Individuals on Roll: Daily Average during Month*		268	270	267	265	265	263	265	265	267	261	271	281	267		Figure 3
a. Present on Unit		265	265	263	262	262	259	260	261	265	258	267	278	264		
b. On AL		2	4	3	2	2	3	4	3	1	2	3	2	3.8		
c. On UL		1	1	1	1	1	1	1	1	1	1	1	1	1.03		
Patient Days**		8212	7936	8139	8121	7325	8034	7795	8082	7941	7947	8261	8329	8010	96122	
Inter-Unit Transfers during Month		17	11	15	19	14	12	10	17	6	9	47	25	17	202	Figure 4
Medical Leaves Initiated during Month	Emergency	9	8	7	13	10	12	10	7	10	11	20	10	11	127	
	Non-Emer	61	54	52	53	34	32	38	36	41	35	30	33	42	499	
	Total	70	62	59	66	44	44	48	43	51	46	50	43	52	626	
Non-Medical Leaves Initiated during Month		234	216	208	157	166	200	193	195	181	176	192	192	193	2310	
UL Initiated during Month		1	1	0	0	1	1	0	0	1	0	1	2	1	8	
Total Unique Patients Served during Month		307	306	299	305	296	296	296	298	295	294	315	317	302	628	
30 Day Readmission***	Civil	2	3	1	2	0	2	2	1	0	0	0		1	13	
	Pre-trial	0	0	1	0	3	0	0	0	0	0	1		0	5	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0		0	0	
	Total	2	3	2	2	3	2	2	1	0	0	1		2	18	

* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 11/02/17

Category	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	11.8%	21.4%	6.7%	20.0%	0.0%	28.6%	16.7%	9.1%	0.0%	0.0%	0.0%	10.1%		Figure 5
	Pre-trial	0.0%	0.0%	6.3%	0.0%	15.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	2.0%		
	Post-trial	#DIV/0!	#DIV/0!	0.0%	0.0%	0.0%	#DIV/0!	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Combined	5.0%	8.1%	6.3%	5.7%	8.6%	5.9%	5.6%	2.9%	0.0%	0.0%	2.7%	4.5%	6.9%	
Number of Unusual Incidents*	167	175	163	201	167	145	140	150	162	136	161	162	161		Figure 6
Patient Unusual Incident Rate	19.1	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.2	18.6	18.4	18.5		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	33	27	21	13	34	18	34	37	24	30	34	29		
	Medium	55	68	56	87	62	48	43	43	57	51	54	57		
	Low	79	80	86	101	71	79	63	70	81	55	73	60	75	
Physical Assault Incident Rate	6.0	5.7	3.6	6.2	6.7	4.9	4.5	5.8	4.5	3.6	4.9	5.0	5.1		
Selected Types of Incidents	Physical Assault	49	45	29	50	49	39	35	47	36	29	39	42	41	Figure 10
	Aggressive Behav.	63	70	66	77	65	46	54	52	50	51	55	59		
	Psych Emergency	46	48	47	49	56	27	48	47	31	38	39	51	44	
	Fall	29	20	22	26	11	14	14	17	21	15	20	31	20	
	Injury	41	37	23	29	23	18	24	26	27	23	23	36	28	
Physical Assaults by Severity	High	17	9	9	2	12	4	10	20	7	9	15	13	Figure 11	
	Medium	13	16	8	25	20	20	14	15	16	12	11	15		
	Low	19	20	12	23	17	15	11	12	13	8	13	15		
Patient Injury Rate***	0.37	0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13	0.38	0.25	0.48	0.18	0.38	Figure 12
Patients with Major Injuries***	3	1	1	1	0	0	1	0	1	3	2	4	1		
Total Patients Injured***	33	29	16	21	11	16	10	18	16	14	17	24	19		
Total Staff Injured***	15	11	9	9	15	4	12	16	15	15	8	17	12		Figure 13
Patient Fall Rate	3.29	2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39	1.76	2.01	3.24	2.23		Figure 14
Total Patients who Fell	27	18	20	23	11	13	11	15	19	14	16	27	18		
Total Staff who Fell	4	2	3	1	0	0	2	4	3	2	2	4	2		
Percent of Patients Restrained	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%	10.9%	12.3%	2.9%	5.8%	Figure 15
Percent of Patients Secluded	5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.1%	5.1%	4.1%	5.1%	2.4%	
Restraint Hours Rate	0.162	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.205	0.205	0.296	0.205	0.71	Figure 16
Seclusion Hours Rate	0.108	0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197	0.150	0.150	0.251	0.173	0.44	
Elopement Rate	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.24	0.05	0.13	Figure 17
Medication Variance Rate	1.58	1.76	0.98	1.23	0.96	0.50	1.41	0.12	0.76	0.76	0.50	1.32	0.99		Figure 18
Adverse Drug Reaction Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.13	0.25	0.00	0.06		Figure 19
Missing Med-Admin Documentation	0.41%	0.29%	0.53%	0.33%	0.32%	0.33%	0.34%	0.26%	0.32%	0.27%	0.37%	0.34%	0.34%		Figure 20
Percent of Medication Refusal	6.91%	5.85%	5.92%	5.59%	6.11%	5.92%	6.00%	6.73%	6.34%	6.02%	5.82%	5.35%	6.04%		Figure 21
SiteFM Work Orders Completed within 3 days	54%	71%	78%	73%	75%	78%	79%	82%	73%	72%	74%	76%	74%	Figure 23	
Total SiteFM Work Orders	382	349	486	639	483	555	506	565	489	497	501	476	494		
Total SiteFM Work Orders	709	493	623	873	645	712	644	686	669	690	680	629	671		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 11/02/17

Category	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Total (12mths)	NPR* (Jun-13)	
Unusual Incidents (excluding MV)**	Total UIs	167	175	163	201	167	145	140	150	162	136	161	162	161	1929	
	Major UIs Only	115	125	109	137	123	89	97	94	105	95	116	128	111	1333	
	Pt Involved UI Only	157	168	153	186	157	128	120	141	146	121	148	153	148	1778	
	Patient UI Rate	19.1	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.2	18.6	18.4		18.5	
	Unique Pts Involved in UI	96	95	102	119	108	101	94	92	92	85	97	107	99	1188	
Selected Types of Incidents	Physical Assault	49	45	29	50	49	39	35	47	36	29	39	42	41	489	
	Aggressive Behavior	63	70	66	77	65	46	54	52	50	51	55	55	59	704	
	Psych Emergency	46	48	47	49	56	27	48	47	31	38	39	51	44	527	
	Fall	29	20	22	26	11	14	14	17	21	15	20	31	20	240	
	Injury	41	37	23	29	23	18	24	26	27	23	23	36	28	330	
Physical Assault Rate	6.0	5.7	3.6	6.2	6.7	4.9	4.5	5.8	4.5	3.6	4.9	5.0		5.1		
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	33	27	21	13	34	18	34	37	24	30	34	39	29	344	
	Medium	55	68	56	87	62	48	43	43	57	51	54	63	57	687	
	Low	79	80	86	101	71	79	63	70	81	55	73	60	75	898	
Physical Assaults by Severity	High	17	9	9	2	12	4	10	20	7	9	15	15	13	129	
	Medium	13	16	8	25	20	20	14	15	16	12	11	14	15	184	
	Low	19	20	12	23	17	15	11	12	13	8	13	13	15	176	
Total Patients who Fell	27	18	20	23	11	13	11	15	19	14	16	27	18	214		
Patient Fall Rate	3.29	2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39	1.76	2.01	3.24		2.23		
Total Staff who Fell	4	2	3	1	0	0	2	4	3	2	2	4	2	27		
Total Patients Injured***	33	29	16	21	11	16	10	18	16	14	17	24	19	225		
Patients with Major Injuries***	3	1	1	1	0	0	1	0	1	3	2	4	1	17		
Patient Injury Rate***	0.37	0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13	0.38	0.25	0.48		0.18	0.38	
Total Staff Injured**	15	11	9	9	15	4	12	16	15	15	8	17	12			
Total UIs Documented in Avatar	0	1	0	0	0	0	0	0	0	0	1	2	0	4		
Elopement Rate	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.24		0.05	0.13	
Med Variance (MV) Reports**	13	14	8	10	7	4	11	1	6	6	4	11	8	95		
MV Rate	1.58	1.76	0.98	1.23	0.96	0.50	1.41	0.12	0.76	0.76	0.50	1.32		0.99		
Adverse Drug Reactions Reports	0	0	0	0	0	0	0	0	3	1	2	0	1	6		
ADR Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.13	0.25	0.00		0.06		
Total Med Administrations Scheduled	102744	96508	101309	101439	93137	99700	98941	102677	102672	103289	105056	106921		1214393		
Total Missing Documentations	422	279	538	331	296	330	337	266	327	279	385	367		4157		
Percent of Missing Documentation	0.41%	0.29%	0.53%	0.33%	0.32%	0.33%	0.34%	0.26%	0.32%	0.27%	0.37%	0.34%		0.34%		
Total Medication Doses Refused	7098	5642	5995	5672	5691	5900	5935	6907	6509	6215	6114	5720		73398		
Percent of Medication Refusal	6.91%	5.85%	5.92%	5.59%	6.11%	5.92%	6.00%	6.73%	6.34%	6.02%	5.82%	5.35%		6.04%		
Total STAT Orders	110	116	166	139	138	100	109	115	64	68	142	109	115		Figure 22	
Total STAT Events****	56	54	75	62	60	43	51	53	29	32	68	52	53			
Total Patients with 1+ STAT Events	24	24	33	33	28	30	26	22	18	22	33	28	27			
Total Patients with 3+ STAT Events	7	5	6	9	8	3	5	6	2	3	8	7	6			

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 11/02/17

Category		Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	17	19	14	11	21	10	20	14	11	23	31	31	18.5		
	Physical Hold	47	44	44	33	49	22	31	36	29	41	35	41	37.7		
	Total	64	63	58	44	70	32	51	50	40	64	66	72	56.2		
Number of Unique Patients Restrained	Mechanical	5	6	6	5	11	8	9	10	5	9	15	18	8.9		
	Physical Hold	25	15	22	22	26	17	19	19	23	23	16	21	20.7		
	Total	30	21	28	27	37	25	28	29	28	32	31	39	29.6		
Percentage of Patients Restrained**	Mechanical	1.6%	2.0%	2.0%	1.6%	3.7%	2.7%	3.0%	3.4%	1.7%	3.1%	4.8%	5.7%	2.9%		
	Physical Hold	8.1%	4.9%	7.4%	7.2%	8.8%	5.7%	6.4%	6.4%	7.8%	7.8%	5.1%	6.6%	6.9%		
	Total	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%	9.8%	12.3%	9.8%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	29:27	36:54	34:20	23:03	63:36	15:37	46:24	24:45	21:18	36:26	53:45	57:05	36:53	442:40	
	Physical Hold	2:28	2:56	3:01	5:41	2:28	1:07	1:09	3:22	1:12	2:41	2:12	2:00	2:31	30:17	
	Total	31:55	39:50	37:21	28:44	66:04	16:44	47:33	28:07	22:30	39:07	55:57	59:05	39:24	472:57	
Restraint Hours Rate**	Mechanical	0.149	0.194	0.176	0.118	0.362	0.081	0.248	0.128	0.112	0.191	0.271	0.286	0.192	4:36	
	Physical Hold	0.013	0.015	0.015	0.029	0.014	0.006	0.006	0.017	0.006	0.014	0.011	0.010	0.013	0:18	
	Total	0.162	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.205	0.282	0.296	0.205	4:55	0.71
Number of Seclusion Events		28	34	17	29	43	21	28	34	24	24	16	17	26.3	315	
Number of Unique Patients Secluded		18	14	10	15	25	16	18	15	15	15	10	13	15.3		
Percentage of Patients Secluded		5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.1%	3.2%	4.1%	5.1%		2.4%
Total Seclusion Hours (h:mm)		21:15	40:48	24:07	35:25	44:20	18:32	27:44	48:26	37:36	28:36	22:58	50:08	33:19	399:55	
Seclusion Hours Rate		0.108	0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197	0.150	0.116	0.251		0.173	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/02/17

Category		Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		167	175	163	201	167	145	140	150	162	136	161	162	161	1929	100%
Incident Location	1A	6	14	8	8	5	4	8	9	20	9	2	11	9	104	5%
	1B	9	8	12	14	9	7	6	13	13	8	25	12	11	136	7%
	1C	33	33	27	21	29	16	32	39	21	23	28	28	28	330	17%
	1D	24	20	21	20	23	24	20	24	15	9	11	29	20	240	12%
	1E	12	9	9	15	15	11	7	5	2	8	16	4	9	113	6%
	1F	18	14	28	26	28	14	9	8	22	29	16	11	19	223	12%
	1G	9	17	13	18	13	7	3	4	2	12	14	15	11	127	7%
	2A	0	2	1	4	1	6	4	1	1	3	2	2	2	27	1%
	2B	1	0	1	3	2	1	2	3	3	10	2	3	3	31	2%
	2C	6	5	8	14	3	4	9	5	7	3	7	10	7	81	4%
	2D	30	18	16	17	18	20	9	13	15	11	7	16	16	190	10%
	TLC	10	24	9	24	13	19	15	9	13	5	11	8	13	160	8%
	Other	9	11	10	17	8	12	16	17	21	14	19	13	14	167	9%
Physical Assault		49	45	29	50	49	39	35	47	36	29	39	42	41	489	100%
Incident Location	1A	0	3	1	0	1	0	1	3	5	0	1	2	1	17	3%
	1B	2	3	0	2	0	1	1	1	3	1	2	3	2	19	4%
	1C	12	11	10	5	10	3	9	19	6	4	9	9	9	107	22%
	1D	9	2	6	6	7	12	6	7	3	5	4	7	6	74	15%
	1E	2	6	2	6	3	3	1	3	0	0	4	0	3	30	6%
	1F	8	3	3	9	11	2	1	3	9	9	8	6	6	72	15%
	1G	2	4	3	8	5	2	2	1	0	3	0	4	3	34	7%
	2A	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0%
	2B	0	0	0	0	0	0	0	0	0	1	0	1	0	2	0%
	2C	3	1	1	5	0	0	3	0	1	0	2	3	2	19	4%
	2D	10	3	2	4	5	10	4	5	6	2	5	6	5	62	13%
	TLC - Intensive	1	0	0	1	3	4	5	0	0	0	2	2	2	18	4%
	TLC - Transitional	0	7	0	3	3	1	1	2	1	1	0	0	2	19	4%
	Other	0	1	1	1	1	1	1	1	3	1	4	1	0	15	3%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/02/17

Category		Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		63	70	66	77	65	46	54	52	50	51	55	55	59	704	100%
Incident Location	1A	1	1	0	2	0	0	0	1	2	2	0	1	1	10	2%
	1B	0	2	2	4	3	0	0	3	4	1	3	0	2	22	4%
	1C	14	17	12	13	13	11	17	13	7	9	13	13	13	152	31%
	1D	13	13	9	8	14	6	11	17	9	3	4	18	10	125	26%
	1E	5	1	4	5	8	4	3	0	0	3	7	2	4	42	9%
	1F	4	9	18	16	12	7	5	5	10	16	4	4	9	110	22%
	1G	5	8	6	5	6	3	1	1	0	4	7	7	4	53	11%
	2A	0	0	0	1	0	2	2	1	0	1	1	0	1	8	2%
	2B	0	0	1	1	0	0	0	0	2	0	0	0	1	5	1%
	2C	1	2	1	5	0	1	4	2	4	0	2	2	2	24	5%
	2D	14	9	10	10	7	4	4	4	3	5	1	5	6	76	16%
	TLC - Intensive	4	4	1	4	1	2	1	2	2	0	2	1	2	24	5%
	TLC - Transitional	1	2	2	2	1	5	2	0	1	2	5	1	2	24	5%
	Other	1	2	0	1	0	1	4	3	6	5	6	0	2	29	6%
Psych Emergency		46	48	47	49	56	27	48	47	31	38	39	51	44	527	100%
Incident Location	1A	0	0	0	1	1	0	0	0	0	0	0	0	0	2	0%
	1B	0	0	0	2	1	0	0	2	1	0	0	0	1	6	1%
	1C	12	19	12	8	16	4	23	19	6	10	11	13	13	153	31%
	1D	14	9	11	4	14	9	9	14	7	5	5	14	10	115	24%
	1E	7	2	3	3	5	2	3	1	0	2	5	2	3	35	7%
	1F	6	4	9	12	10	4	3	3	9	11	6	4	7	81	17%
	1G	4	6	6	10	4	3	2	1	0	4	7	10	5	57	12%
	2A	0	0	0	0	0	0	0	0	1	0	2	0	0	3	1%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	0	1	0	4	0	0	2	0	1	0	1	2	1	11	2%
	2D	3	7	5	4	4	4	5	5	7	4	2	4	5	54	11%
	TLC - Intensive	0	0	0	0	0	0	1	1	0	0	0	0	0	2	0%
	TLC - Transitional	0	0	1	1	1	1	0	0	0	0	1	2	1	7	1%
	Other	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/02/17

Category		Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Total (12mths)	Percent
Fall		29	20	22	26	11	14	14	17	21	15	20	31	20	240	100%
Incident Location	1A	5	11	4	2	0	1	4	4	6	2	1	6	4	46	19%
	1B	4	0	5	3	2	1	0	2	1	2	8	5	3	33	14%
	1C	3	2	1	1	1	1	1	1	4	1	4	2	2	22	9%
	1D	3	1	2	2	0	1	1	2	0	0	0	2	1	14	6%
	1E	1	0	2	2	2	3	1	1	0	2	2	0	1	16	7%
	1F	5	1	1	2	2	1	1	0	1	1	1	1	2	18	8%
	1G	1	0	1	2	0	0	0	2	1	1	0	1	1	9	4%
	2A	0	0	0	1	1	1	1	0	0	2	0	1	1	7	3%
	2B	0	0	0	1	0	1	2	1	3	1	0	2	1	11	5%
	2C	1	1	0	0	0	0	1	0	0	1	1	3	1	8	3%
	2D	3	0	1	2	2	3	0	1	2	2	0	4	2	20	8%
	TLC - Intensive	0	1	0	1	0	0	0	2	0	0	1	0	0	5	2%
	TLC - Transitional	2	3	2	1	1	1	0	0	1	0	2	1	1	14	6%
	Other	1	0	3	6	0	0	2	1	2	0	0	2	1	17	7%
Physical Injury		41	37	23	29	23	18	24	26	27	23	23	36	28	330	100%
Incident Location	1A	1	3	2	0	1	0	4	5	3	3	0	3	2	25	8%
	1B	1	2	0	2	1	1	0	1	4	1	1	4	2	18	5%
	1C	9	6	7	5	8	2	4	8	4	1	5	6	5	65	20%
	1D	8	4	5	2	2	4	2	2	1	3	3	7	4	43	13%
	1E	3	2	0	1	2	2	2	2	0	2	2	0	2	18	5%
	1F	6	2	1	2	3	1	1	0	5	4	1	3	2	29	9%
	1G	2	4	3	6	1	3	1	1	0	4	3	0	2	28	8%
	2A	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	1	1	2	2	0	0	3	0	1	0	0	2	1	12	4%
	2D	6	5	1	3	2	3	2	4	6	2	5	7	4	46	14%
	TLC - Intensive	0	5	0	1	2	1	2	2	0	0	1	0	1	14	4%
	TLC - Transitional	1	1	1	0	0	1	0	0	1	0	1	1	1	7	2%
	Other	3	2	1	5	1	0	3	1	2	3	0	3	2	24	7%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/02/17

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Category	Sub-group	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		267	269	268	270	263	265	261	265	263	257	281	279	267	
Gender	Female	74	76	73	77	74	74	74	77	77	76	81	81	76	28.5%
	Male	193	193	195	193	189	191	187	188	186	181	200	199	191	71.5%
Age	Median Age (Years)	54 yrs	55 yrs	53 yrs	53 yrs	52 yrs	52 yrs	54 yrs	Figure 24						
	<30 years old	36	33	31	31	32	35	31	32	33	34	48	47	35	13.2%
	>=30 and <40 years old	48	43	40	39	36	36	37	35	39	40	44	45	40	15.0%
	>=40 and <50 years old	23	25	27	25	30	30	27	35	35	34	29	29	29	10.9%
	>=50 and <60 years old	60	64	68	73	65	66	66	62	57	52	62	61	63	23.6%
	>=60 years old	100	104	102	102	100	98	100	101	99	97	98	98	100	37.4%
Legal Status of Individuals on Roll at End of Month	Emergency	12	12	13	11	13	12	11	15	15	15	22	14	14	5.1%
	Inpatient Commitment	32	32	34	37	37	40	38	37	40	36	36	38	36	13.6%
	Outpatient Commitment	29	27	25	22	20	20	20	16	15	17	15	24	21	7.8%
	Voluntary	31	31	27	27	25	25	25	27	25	26	26	26	27	10.0%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	104	102	99	97	95	97	94	95	95	94	99	102	98	36.6%
	DC Exam	44	50	55	59	60	62	58	54	58	55	62	62	57	21.2%
	Mentally Incompetent	46	42	39	39	36	34	37	45	40	37	51	47	41	15.4%
	Forensic Pre-trial Sub-total	90	92	94	98	96	96	95	99	98	92	113	109	98	36.5%
	NGBRI - DC	63	65	65	65	62	62	62	61	59	60	58	58	62	23.1%
	NGBRI - US	5	5	5	5	5	5	5	5	5	5	5	5	5	1.9%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
Post Trial Mental Exam PTME	0		0	0	0	0	0	0	0	0	0	0	0	0.0%	
Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	3	1.1%	
Forensic Post-trial Sub-total	73	75	75	75	72	72	72	71	69	70	68	68	72	26.8%	
Length of Stay	<30 Days	37	35	28	37	28	31	31	34	29	30	56	51	36	13.3%
	>=30 ~ <365 Days	94	97	108	102	106	107	105	104	106	99	100	103	103	38.4%
	>= 1 Year & < 2 Years	25	26	24	27	24	23	19	21	22	24	22	23	23	8.7%
	>= 2 Years & < 5 Years	35	35	33	31	33	33	36	36	36	34	33	33	34	12.7%
	>= 5 Years & < 20 Years	44	44	43	41	40	39	38	38	38	38	38	38	40	14.9%
	>= 20 Years	32	32	32	32	32	32	32	32	32	32	32	32	32	12.0%
	Median LOS (Days)	406 d	373 d	348 d	280 d	300 d	316 d	341 d	329 d	344 d	347 d	274 d	284 d	328 d	Figure 25
	Median LOS - Civil	620 d	650 d	604 d	592 d	526 d	444 d	498 d	406 d	423 d	411 d	406 d	390 d	497 d	
	Median LOS - Pre-trial	69 d	71 d	81 d	86 d	95 d	81 d	79 d	75 d	77 d	97 d	56 d	52 d	76 d	
	Median LOS - Post-trial	4414 d	4181 d	4212 d	4243 d	4627 d	4658 d	4688 d	4810 d	4868 d	4885 d	5507 d	5509 d	4717 d	
	Average LOS (Days)	2324 d	2315 d	2310 d	2277 d	2304 d	2256 d	2296 d	2260 d	2287 d	2345 d	2154 d	2163 d	2274 d	
Average LOS - Civil	1830 d	1858 d	1850 d	1826 d	1750 d	1596 d	1658 d	1652 d	1662 d	1664 d	1607 d	1566 d	1710 d		
Average LOS - Pre-trial	139 d	143 d	154 d	155 d	168 d	179 d	185 d	181 d	188 d	206 d	151 d	152 d	167 d		
Average LOS - Post-trial	5722 d	5600 d	5621 d	5635 d	5884 d	5915 d	5913 d	5971 d	6162 d	6102 d	6310 d	6312 d	5929 d		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/02/17

Category	Sub-group	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		267	269	268	270	263	265	261	265	263	257	281	279	267	
Gender	Female	28%	28%	27%	29%	28%	28%	28%	29%	29%	30%	29%	29%	28%	
	Male	72%	72%	73%	71%	72%	72%	72%	71%	71%	70%	71%	71%	72%	
Age	Median Age (Years)	54 yrs	55 yrs	53 yrs	53 yrs	52 yrs	52 yrs	54 yrs							
	<30 yrs	13%	12%	12%	11%	12%	13%	12%	12%	13%	13%	17%	17%	13%	
	>=30 and <40 yrs	18%	16%	15%	14%	14%	14%	14%	13%	15%	16%	16%	16%	15%	
	>=40 and <50 yrs	9%	9%	10%	9%	11%	11%	10%	13%	13%	13%	10%	10%	11%	
	>=50 and <60 yrs	22%	24%	25%	27%	25%	25%	25%	23%	22%	20%	22%	22%	24%	
	>=60 yrs	37%	39%	38%	38%	38%	37%	38%	38%	38%	38%	35%	35%	37%	
Legal Status of Individuals on Roll at End of Month	Emergency	4%	4%	5%	4%	5%	5%	4%	6%	6%	6%	8%	5%	5%	
	Inpatient Commitment	12%	12%	13%	14%	14%	15%	15%	14%	15%	14%	13%	14%	14%	
	Outpatient Commitment	11%	10%	9%	8%	8%	8%	8%	6%	6%	7%	5%	9%	8%	
	Voluntary	12%	12%	10%	10%	10%	9%	10%	10%	10%	10%	9%	9%	10%	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Civil Sub-total	39%	38%	37%	36%	36%	37%	36%	36%	36%	36%	37%	35%	37%	
	DC Exam	16%	19%	21%	22%	23%	23%	22%	20%	22%	21%	22%	22%	21%	
	Mentally Incompetent	17%	16%	15%	14%	14%	13%	14%	17%	15%	14%	18%	17%	15%	
	Forensic Pre-trial Sub-total	34%	34%	35%	36%	37%	36%	36%	37%	37%	36%	40%	39%	37%	
	NGBRI - DC	24%	24%	24%	24%	24%	23%	24%	23%	22%	23%	21%	21%	23%	
	NGBRI - US	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Sexual Psychopath (Miller Act)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
Forensic Post-trial Sub-total	27%	28%	28%	28%	27%	27%	28%	27%	26%	27%	24%	24%	27%		
Length of Stay	Median LOS (Days)	406 d	373 d	348 d	280 d	300 d	316 d	341 d	329 d	344 d	347 d	274 d	284 d	328 d	
	Average LOS (Days)	2324 d	2315 d	2310 d	2277 d	2304 d	2256 d	2296 d	2260 d	2287 d	2345 d	2154 d	2163 d	2274 d	
	<30 days	14%	13%	10%	14%	11%	12%	12%	13%	11%	12%	20%	18%	13%	
	>=30 days & <365 days	35%	36%	40%	38%	40%	40%	40%	39%	40%	39%	36%	37%	38%	
	>= 1 year & < 2 years	9%	10%	9%	10%	9%	9%	7%	8%	8%	9%	8%	8%	9%	
	>= 2 years & < 5 years	13%	13%	12%	11%	13%	12%	14%	14%	14%	13%	12%	12%	13%	
	>= 5 years & < 20 years	16%	16%	16%	15%	15%	15%	15%	14%	14%	15%	14%	14%	15%	
>= 20 years	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%	11%	11%	12%		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.