Government of the District of Columbia
Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM

Performance Related Information for Staff and Managers

October 2017

Office of Statistics and Reporting (OSR), 11/22/2017

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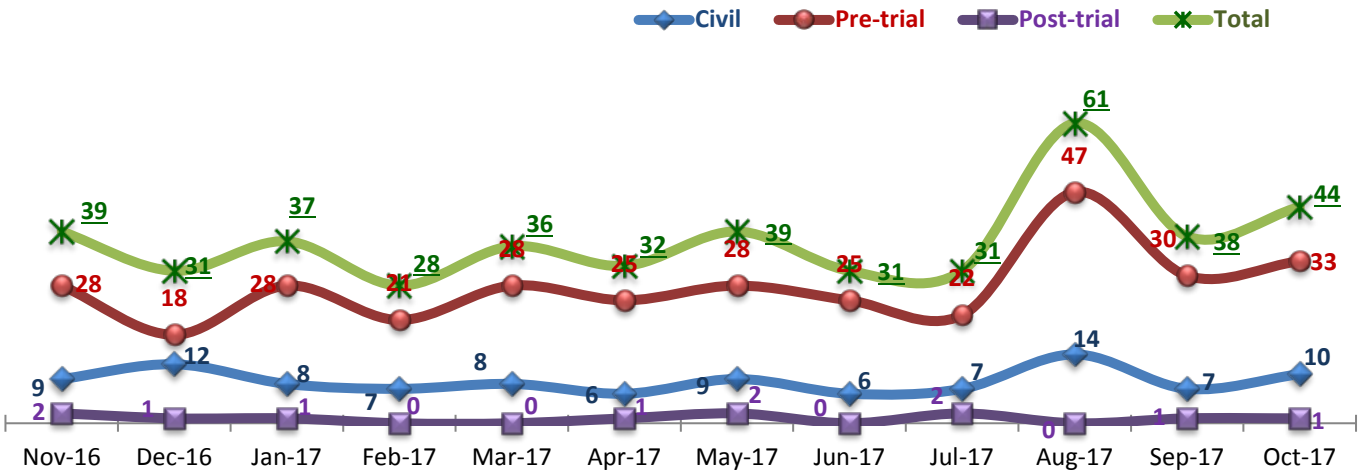
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data source includes, but is not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

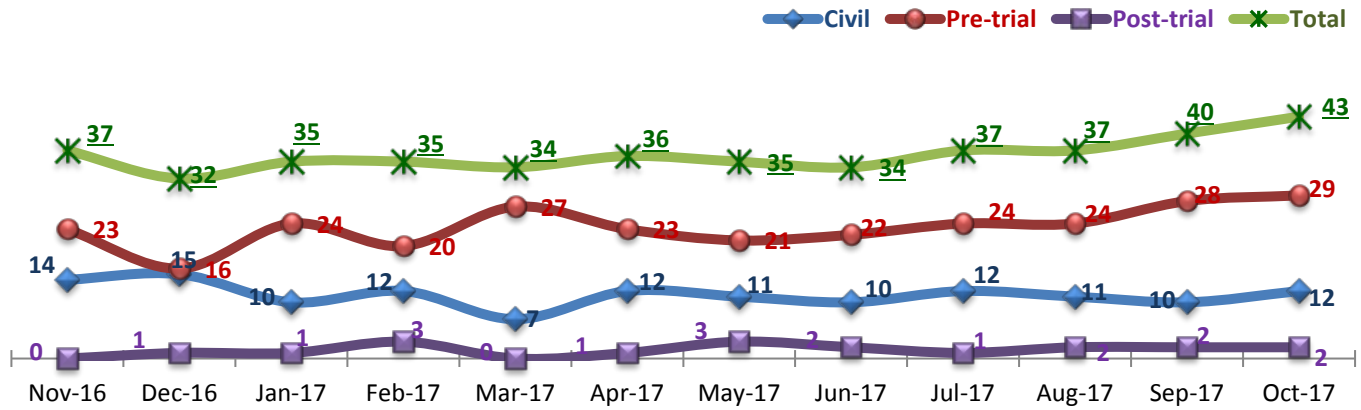
- Since the spike in admissions in August, the number of admissions has dropped substantially but has not fallen to previous average levels. There was a 38% decrease in September but admissions increased by 6% in October, rising from 38 to 44.
- Three out of five (60%) of the Pre-trial admissions were readmitted patients from a previous episode (re-admissions).
- There was a 70%-30%, male-to-female, proportional split of the census by gender as of the end of October. During October 71% of the admissions were male and 61% of the discharges were males.
- Of the 43 patients discharged in October, 4 were discharged due to the reason "hospitalization was no longer necessary", 35 were discharged by order of the court, 2 were deceased, 1 was discharged home, and 1 was placed as an outpatient.
- In the last 4 months (since June), there has been only 1 30-day readmission. That patient had a Pre-trial legal status.

1. Admissions to SEH



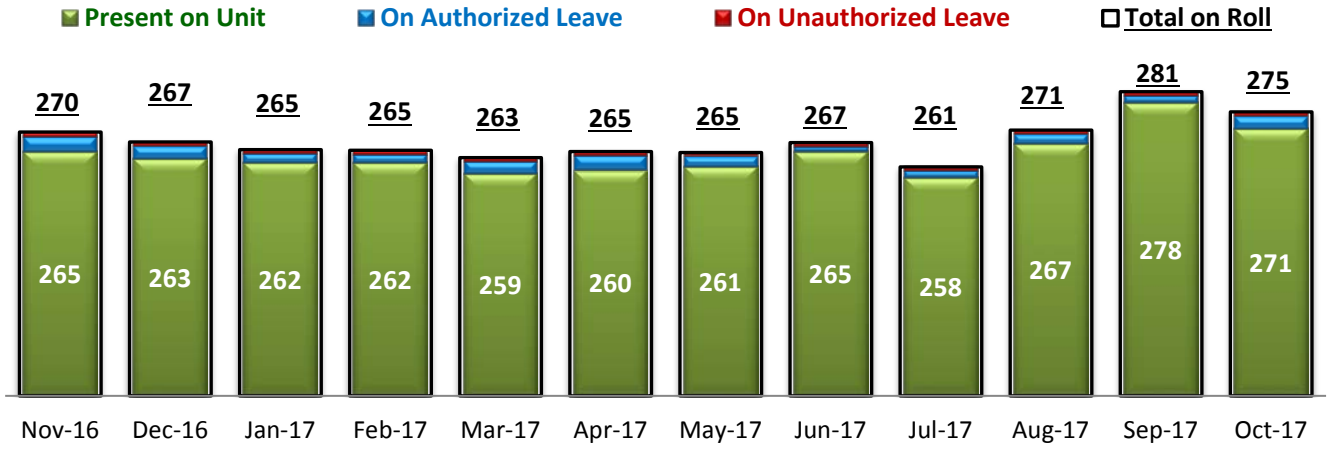
** Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.*

2. Discharges from SEH



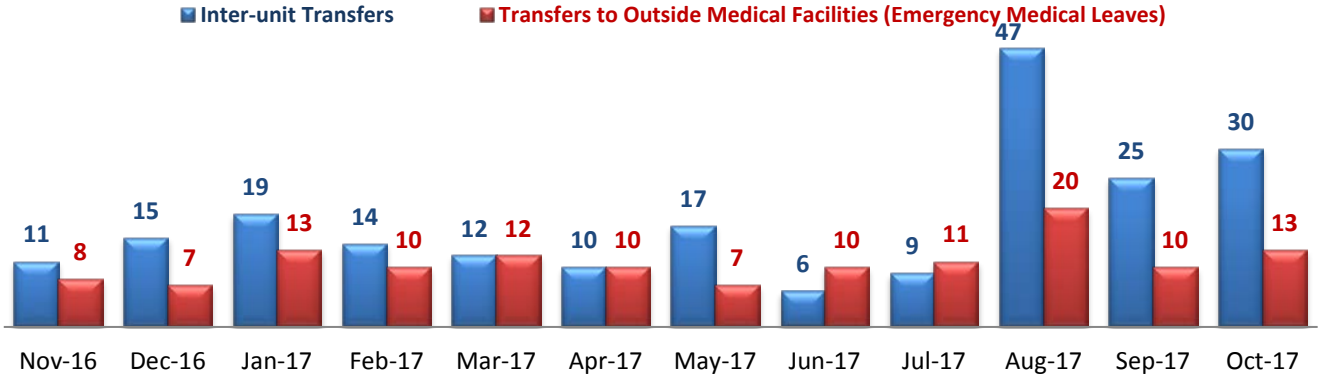
** Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.*

3. Average Daily Census



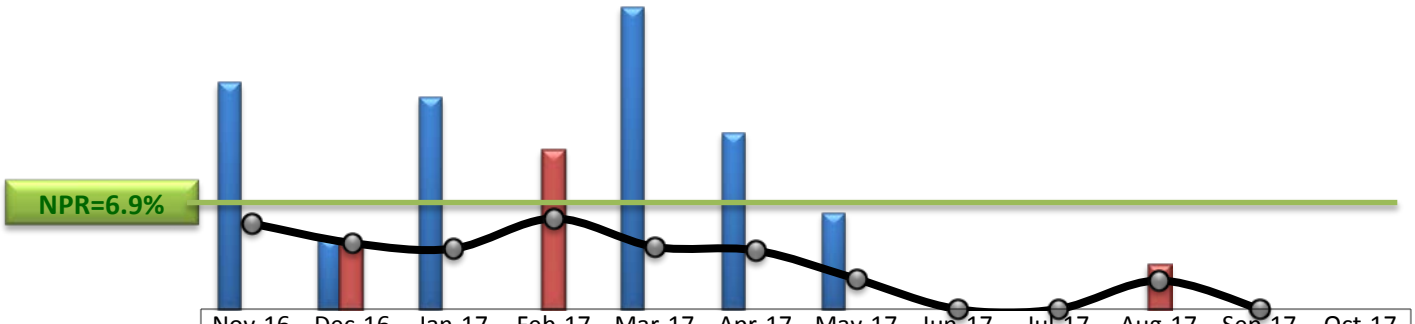
** Data above is the daily average number of individuals counted at 11:59 PM every day during each month.*

4. Transfers



** Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.*

5. 30-Day Readmission Rate



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Civil	21.4%	6.7%	20.0%	0.0%	28.6%	16.7%	9.1%	0.0%	0.0%	0.0%	0.0%	
Pre-trial	0.0%	6.3%	0.0%	15.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	
Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Combined	8.1%	6.3%	5.7%	8.6%	5.9%	5.6%	2.9%	0.0%	0.0%	2.7%	0.0%	

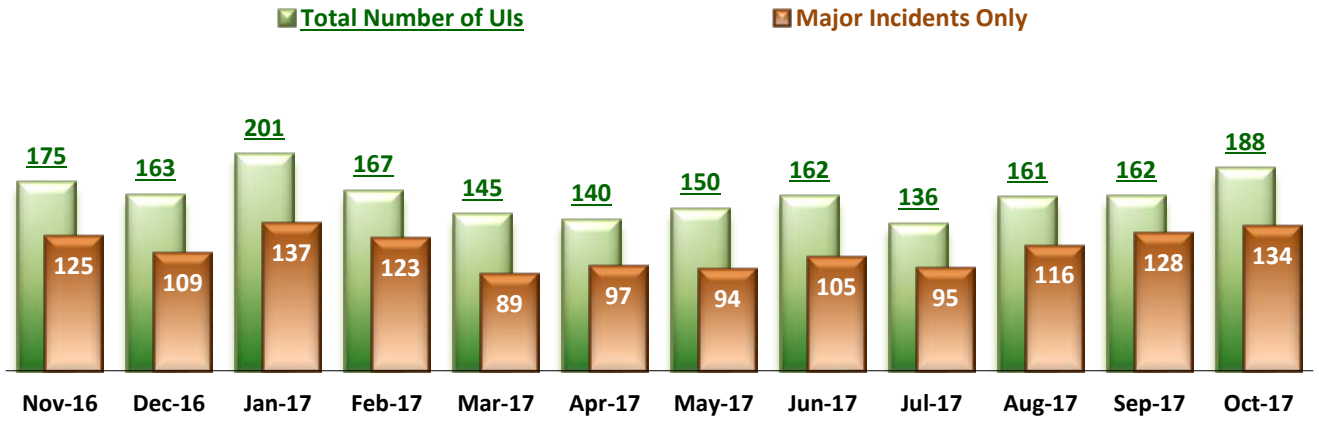
** Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.*

*** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.*

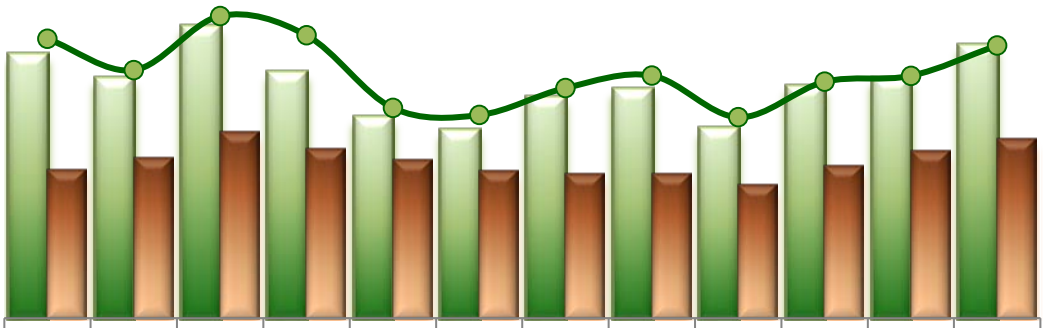
Key Trends: Unusual Incidents (6~17)

- Risk Management received 188 Unusual Incident (UI) reports in October--more than 16% over September and the most in any month since January.
- No patient or staff were treated at other facilities due to injuries resulting from a UI.
- Totals of the most re-occurring UI categories were: Aggressive Behavior (58), Emergency Involuntary Medication (56), Physical Assaults (43), Psychiatric Emergencies (40), Falls (33).
- The rise in total UIs in October did not directly translate through the severity levels. Although UIs increased by 16%, the actual number of both high and medium severity UIs decreased.
- Patient Injuries were down 41% from September while staff injuries dropped 18%.

6. Unusual Incidents



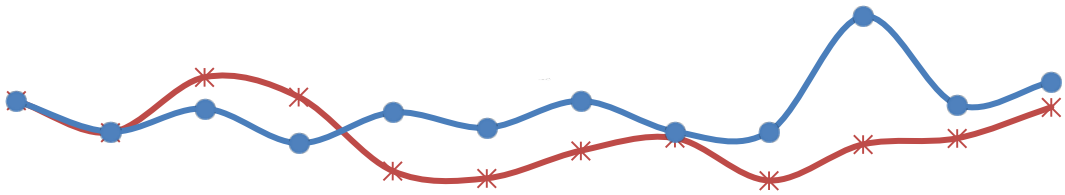
7. Patient-Involved Unusual Incidents



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
# of Patient-Involved UIs	168	153	186	157	128	120	141	146	121	148	153	174
# of Unique Patients in UI	95	102	119	108	101	94	92	92	85	97	107	114
Patient UI Rate	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.2	17.9	18.4	20.7

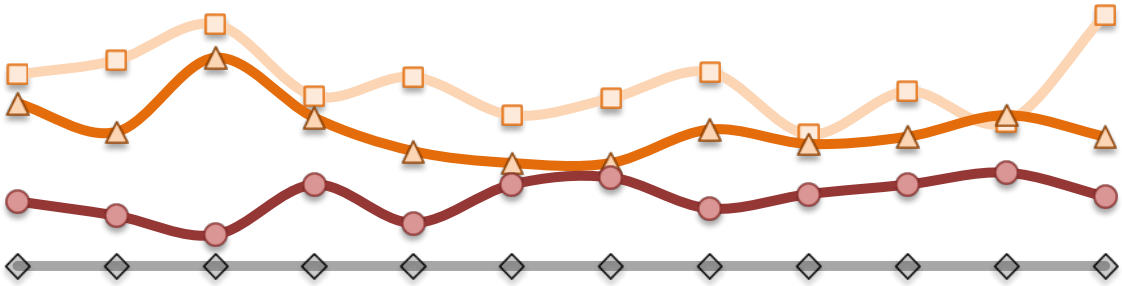
** The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.*

8. Admissions vs. Patient UI Rate



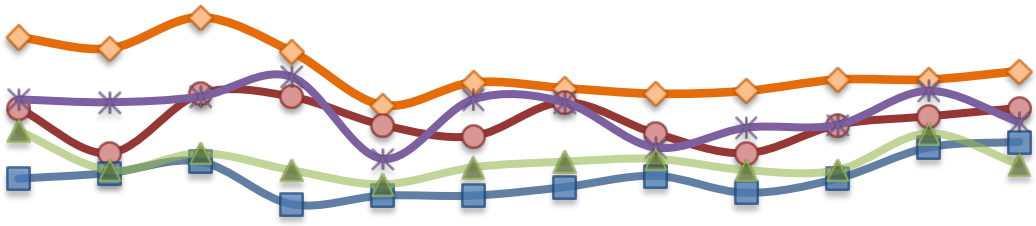
	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Patient UI Rate	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.2	17.9	18.4	20.7
Admission	39	31	37	28	36	32	39	31	31	61	38	44

9. Unusual Incidents by Severity



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
1) Low	80	86	101	71	79	63	70	81	55	73	60	105
2) Medium	68	56	87	62	48	43	43	57	51	54	63	54
3) High	27	21	13	34	18	34	37	24	30	34	39	29
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	175	163	201	167	145	140	150	162	136	161	162	188

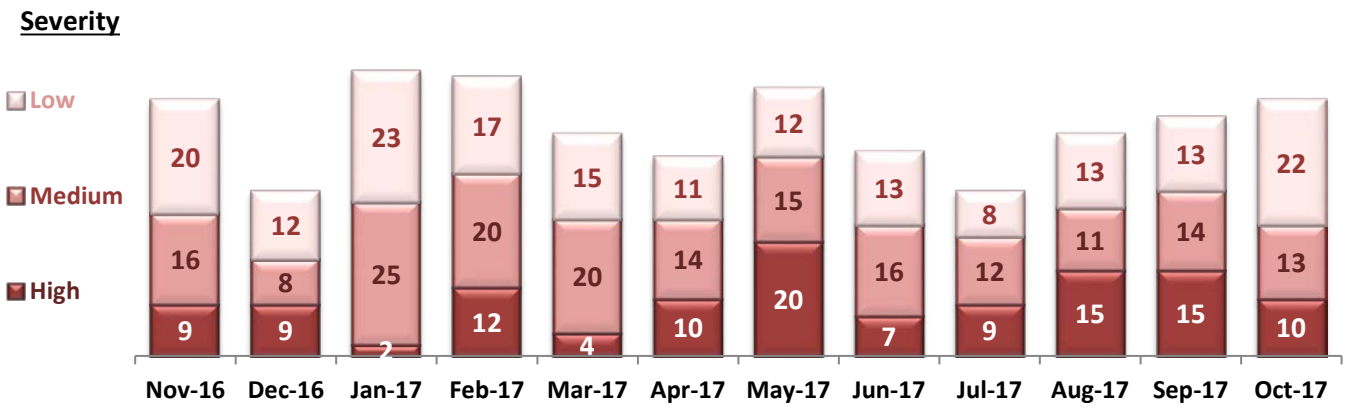
10. Selected Types of Incidents



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Aggressive Behavior	70	66	77	65	46	54	52	50	51	55	55	58
Physical Assault	45	29	50	49	39	35	47	36	29	39	42	45
Pysch Emerg.	48	47	49	56	27	48	47	31	38	39	51	40
Fall	20	22	26	11	14	14	17	21	15	20	31	33
Injury	37	23	29	23	18	24	26	27	23	23	36	25

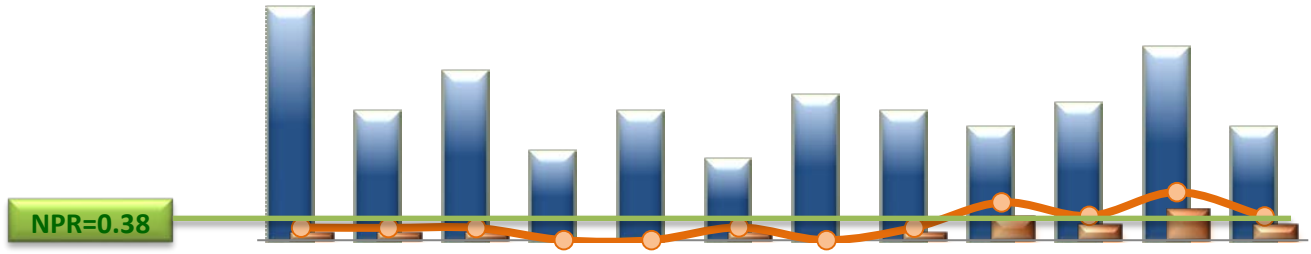
** These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.*

11. Physical Assaults by Severity



** Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.*

12. Patient Injuries



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Total Pts Injured	29	16	21	11	16	10	18	16	14	17	24	14
Major Pt Injuries*	1	1	1	0	0	1	0	1	3	2	4	2
Patient Injury Rate	0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13	0.38	0.24	0.48	0.24

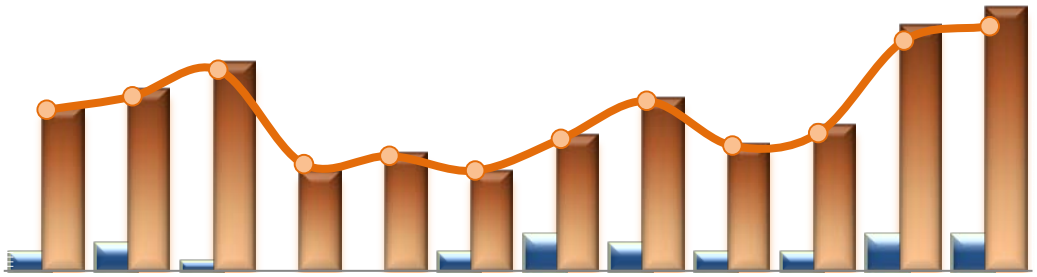
** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

13. Staff Injuries

	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
# of Staff Injured	11	9	9	15	4	12	16	15	15	8	17	14

** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.*

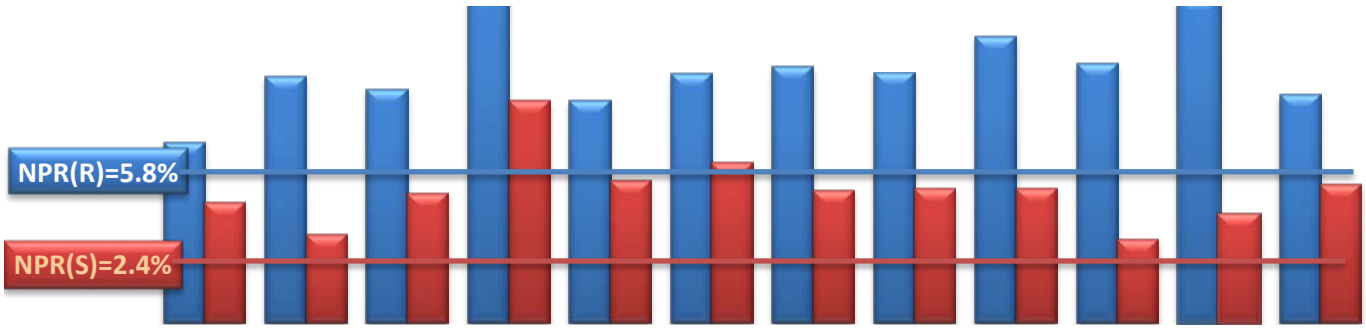
14. Patient and Staff Falls



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Total Staff who Fell	2	3	1	0	0	2	4	3	2	2	4	4
Total Patients who Fell	18	20	23	11	13	11	15	19	14	16	27	29
Patient Fall Rate	2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39	1.76	1.94	3.24	3.45

** The patient fall rate is the number of patient falls per every 1000 inpatient days.*

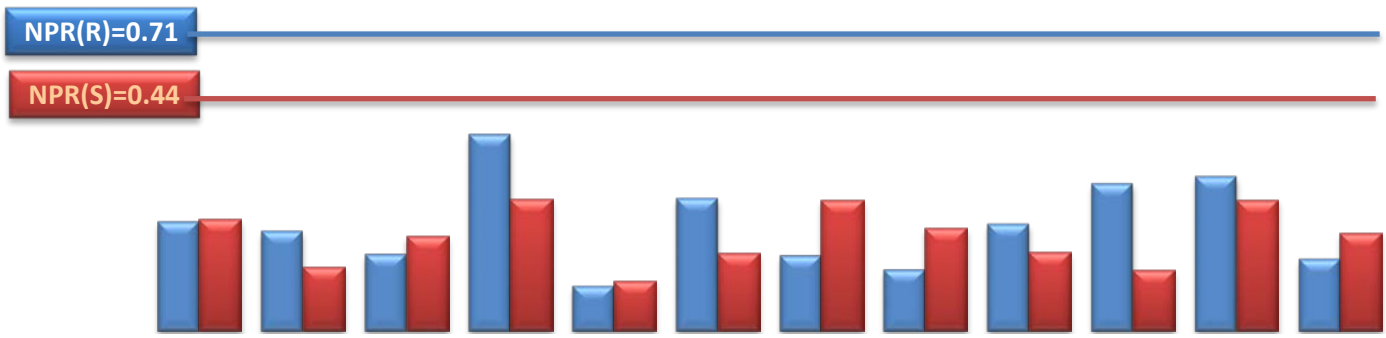
15. Percent of Patients Restrained or Secluded



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Restraint	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%	9.8%	12.3%	8.7%
Seclusion	4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.1%	3.2%	4.1%	5.3%

** Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.*

16. Restraint Hours Rate & Seclusion Hours Rate

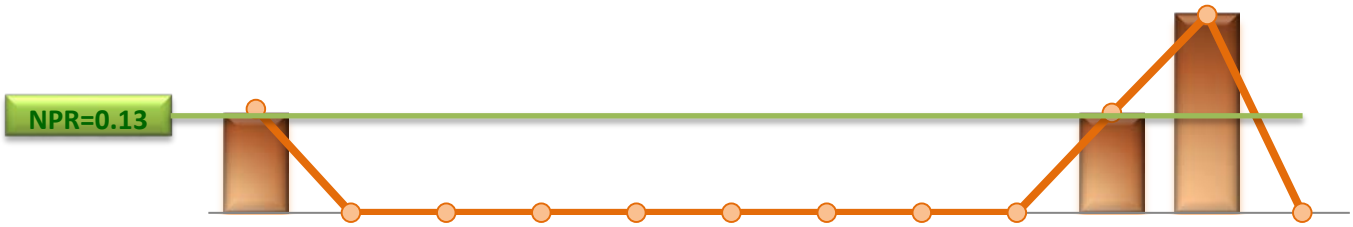


	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Restraint	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.205	0.282	0.296	0.138
Seclusion	0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197	0.150	0.116	0.251	0.188

** Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.*

*** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.*

17. Elopements



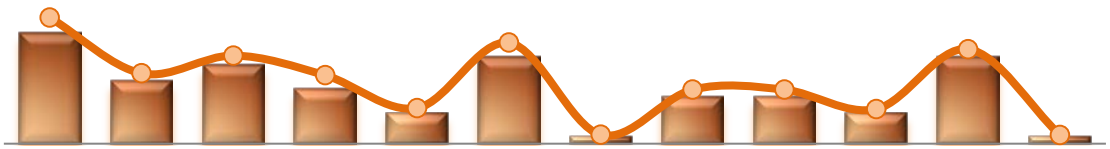
	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
# ofElopments	1	0	0	0	0	0	0	0	0	1	2	0
Elopment Rate	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.12	0.24	0.00

** Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.*

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

- The average number of Medication Variances (MV) for the last 12 months is 7 occurrences each month. At the same time last year, there were 20 reports per month on average.
- Since the start 2017 the most re-occurring reason for MVs is "IT/System issues." There have been 18 thus far in 2017.
- There were more scheduled medication administrations (109,486) in October than any other month this year and 2.3% more than September, but the missing administrations actually fell from the previous month as they dropped from 367 to 304.
- In October, medications were refused at a rate of 5.80%. For the prior 4 months, the rate had been decreasing at an average of .33% each month.

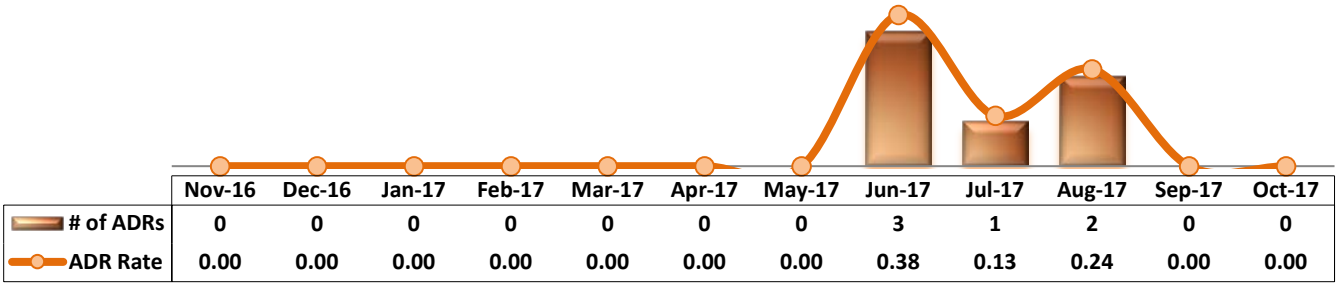
18. Reported Medication Variance Events



	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
# of MV Events	14	8	10	7	4	11	1	6	6	4	11	1
MV Rate	1.76	0.98	1.23	0.96	0.50	1.41	0.12	0.76	0.76	0.48	1.32	0.12

** MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.*

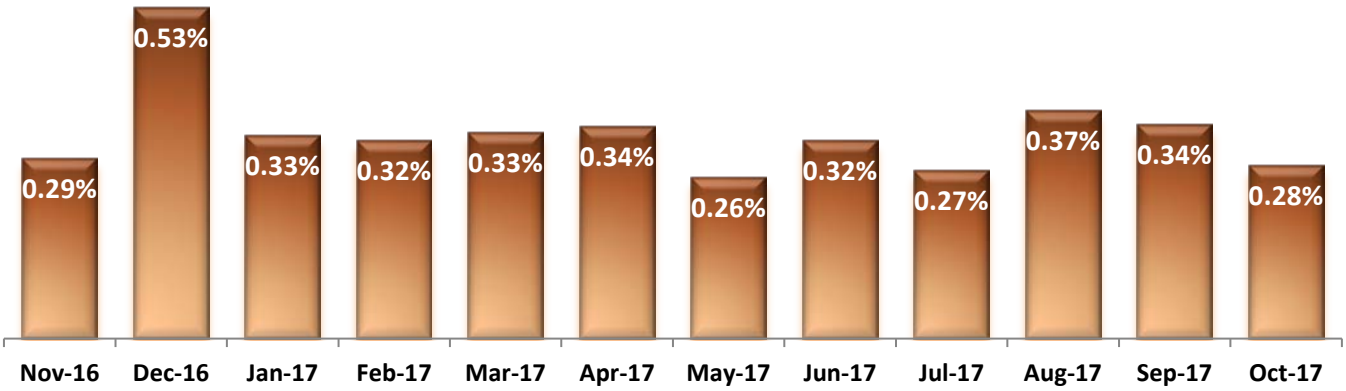
19. Reported Adverse Drug Reactions



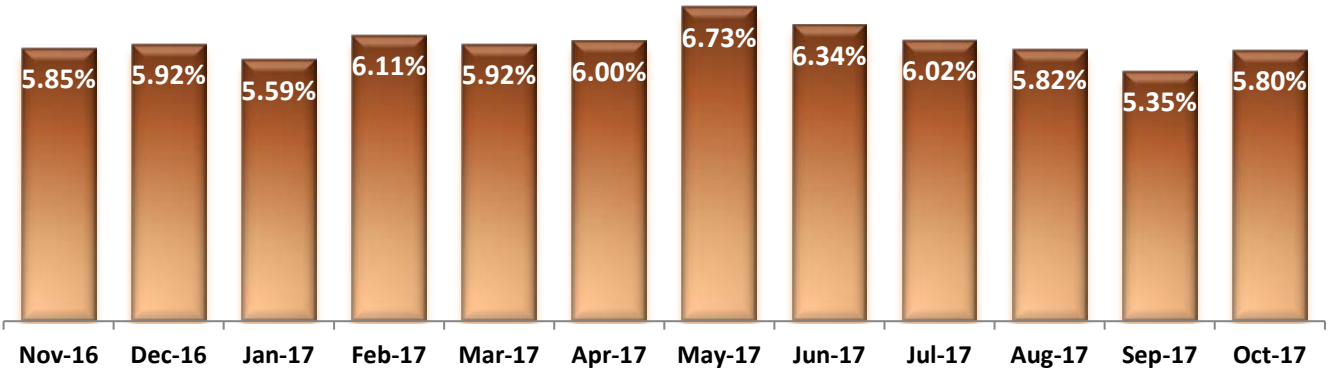
	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
# of ADRs	0	0	0	0	0	0	0	3	1	2	0	0
ADR Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.13	0.24	0.00	0.00

** ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.*

20. Percent of Missing Documentation on Med-Administration

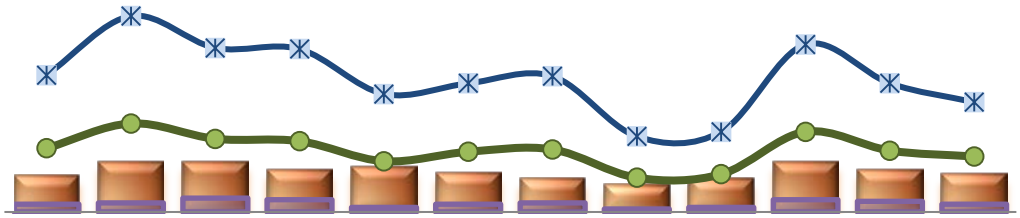


21. Medication Refusal Rate*



** Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.*

22. Number of STAT Events and Individuals Involved

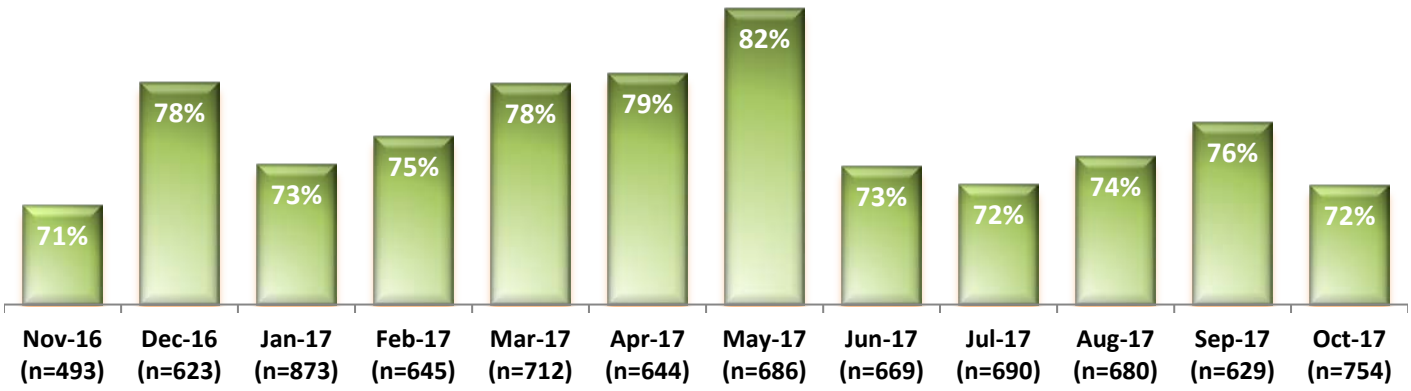


	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
IICs w/ >=1 STAT	24	33	33	28	30	26	22	18	22	33	28	25
IICs w/ >=3 STAT Events	5	6	9	8	3	5	6	2	3	8	7	5
Total STAT Events	54	75	62	60	43	51	53	29	32	68	52	47
Total STAT Orders	116	166	139	138	100	109	115	64	68	142	109	93

Key Trends: Environment of Care (23)

- Seventy-two percent (72%) of the work orders submitted in October were completed with 3 days.
- Approximately 40% (300) were completed the same day that the work was requested.
- The most requested type of work order involved the ordering of medical supplies (98).

23. Percentage of SiteFM Work Orders Completed within 3 Days

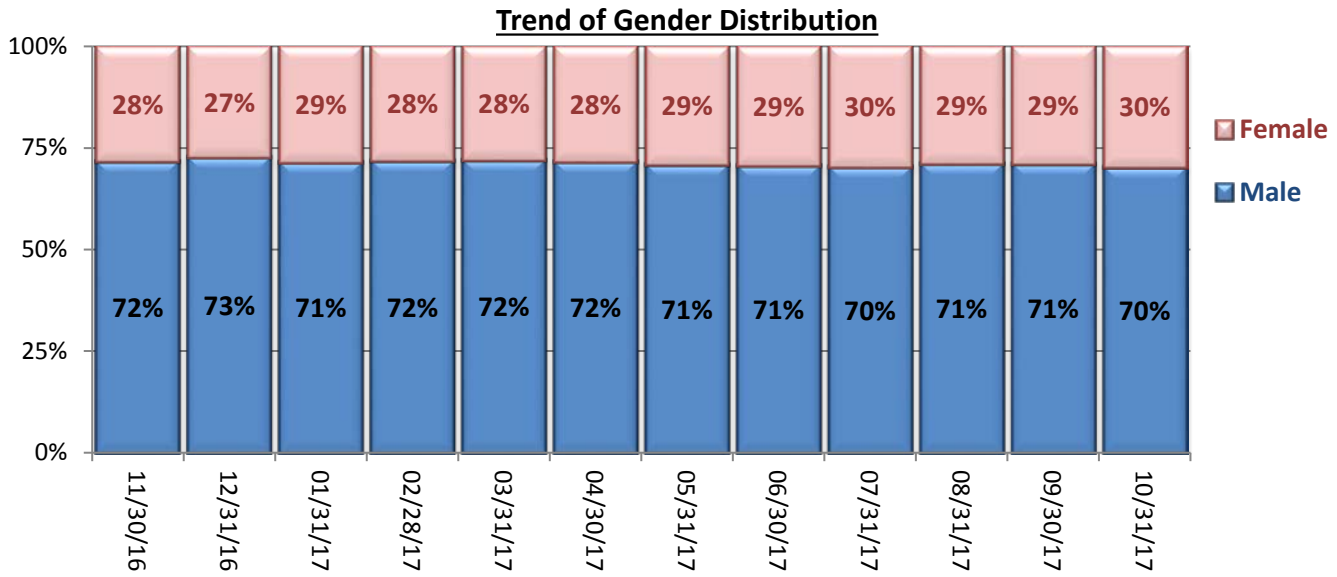


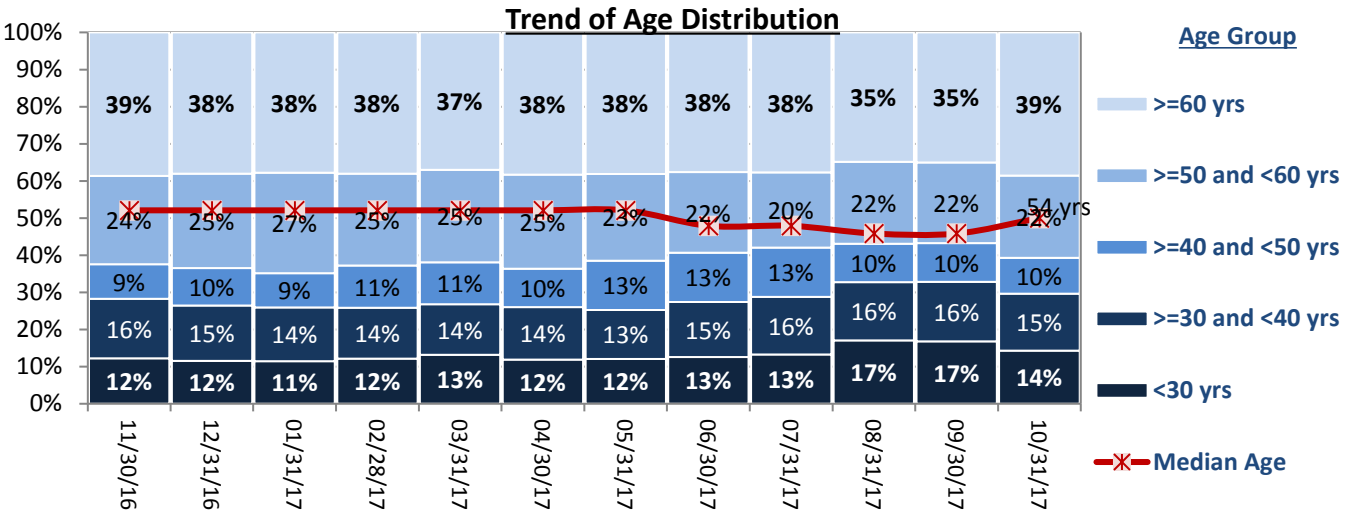
**Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database*

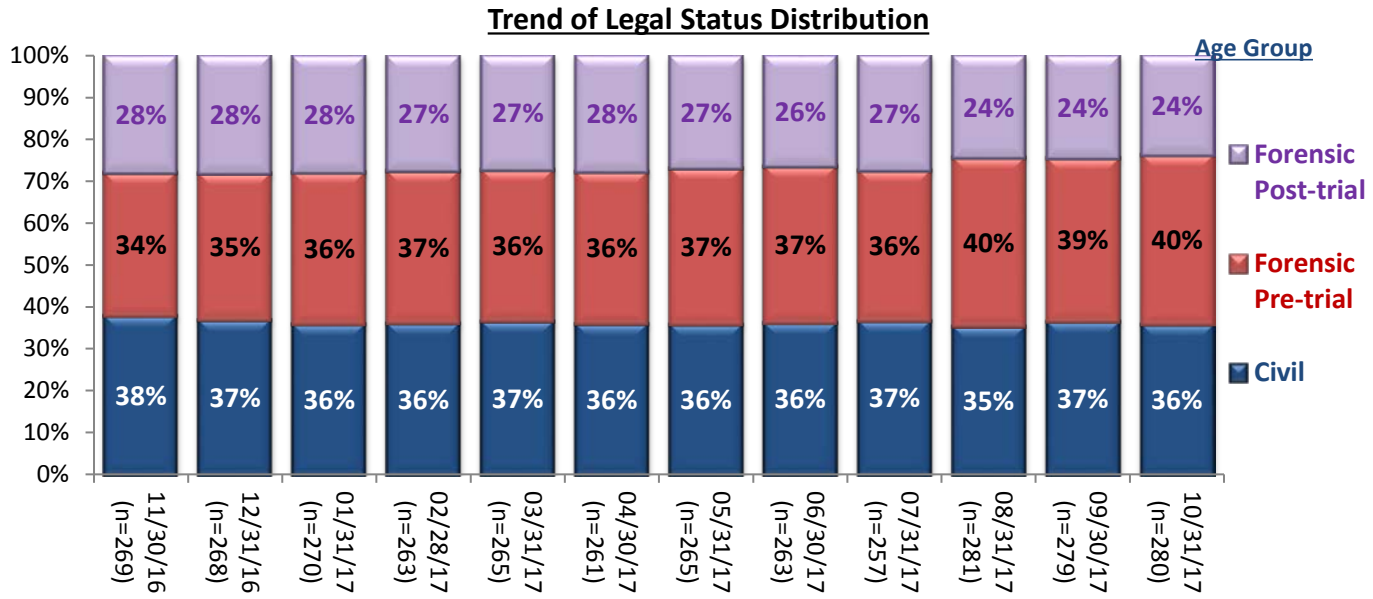
Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

- There was a 4% increase in the number of patients 60 years and older and a simultaneous 3% decrease in those under 30 years of age in the census.
- Four of 5 patients under 30 years of age were Pre-trial patients as of October 31st.
- For the second time in the history of the measure, the proportion of forensic pre-trial patients reached 40%, amounting to 113 patients.
- The median Length of Stay (LOS) for all patients was 9 months while the average LOS was 5.7 years—about 8x the median.
- For the last 12 months, the median LOS has been inching closer to the average LOS. In November 2016, the two measures were 1419 days apart, in favor of the average. As of October 31, 2017, only 683 days separates them.

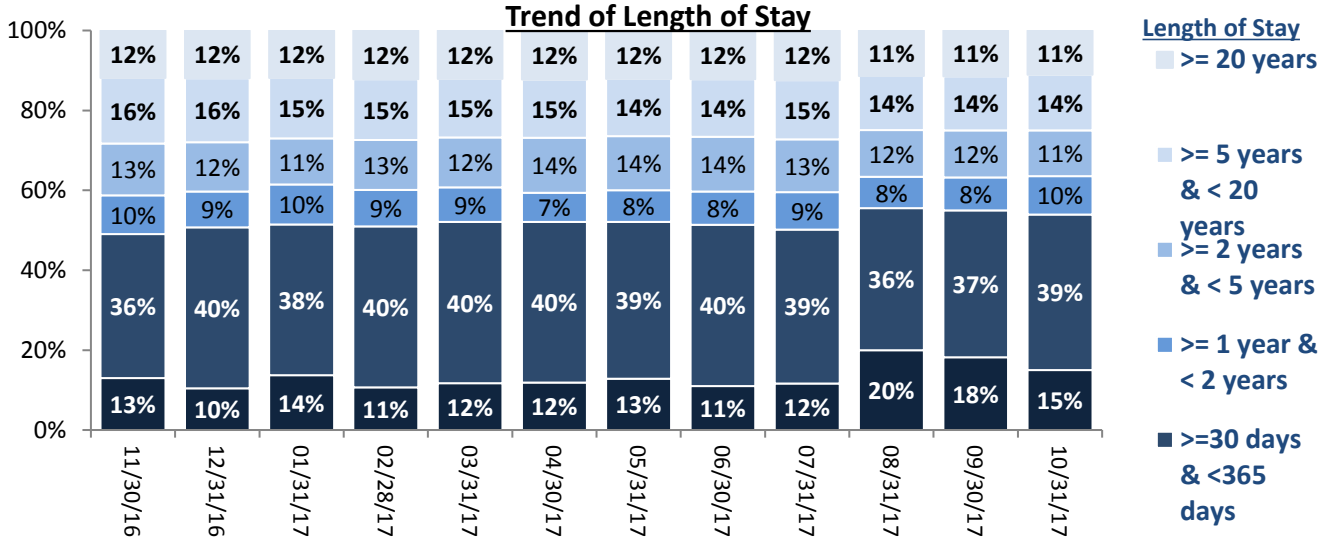
24. Demographics

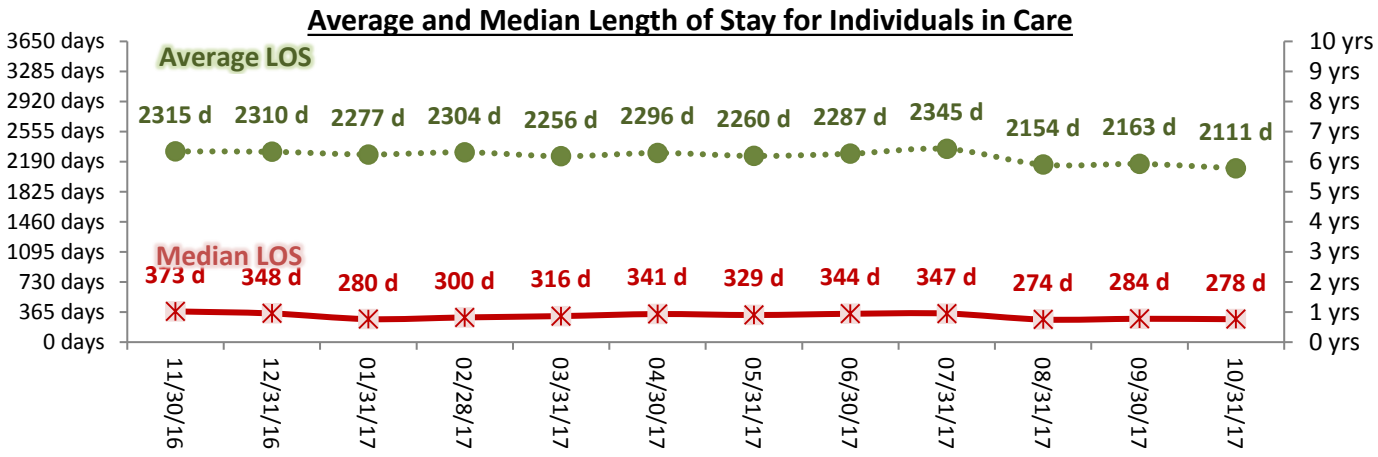




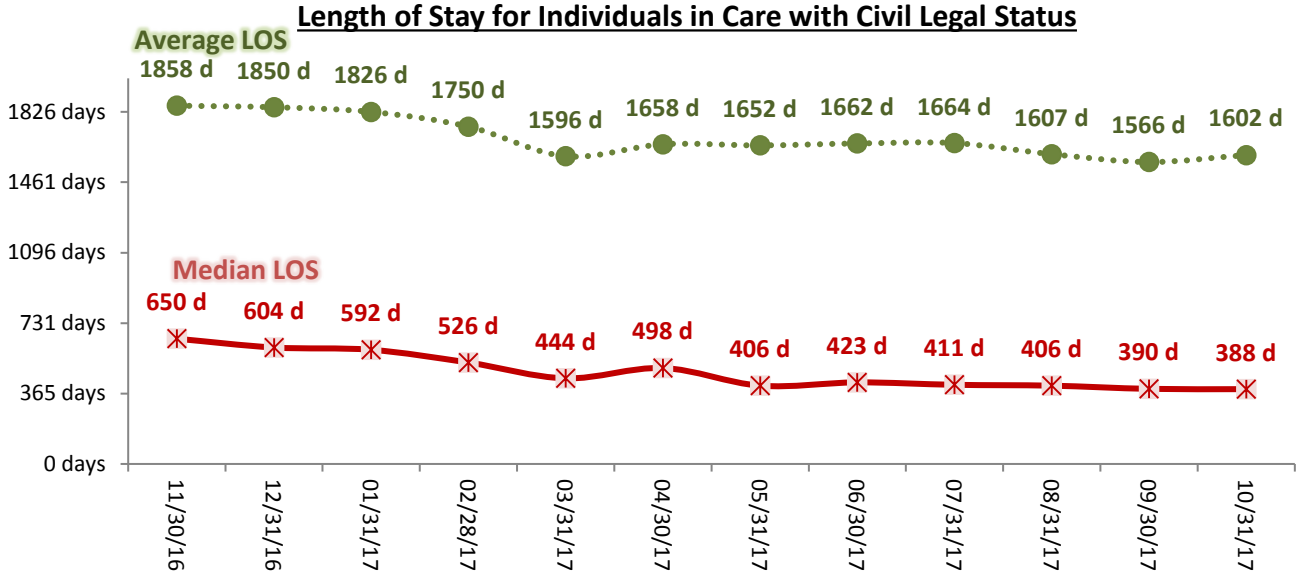


25. Length of Stay

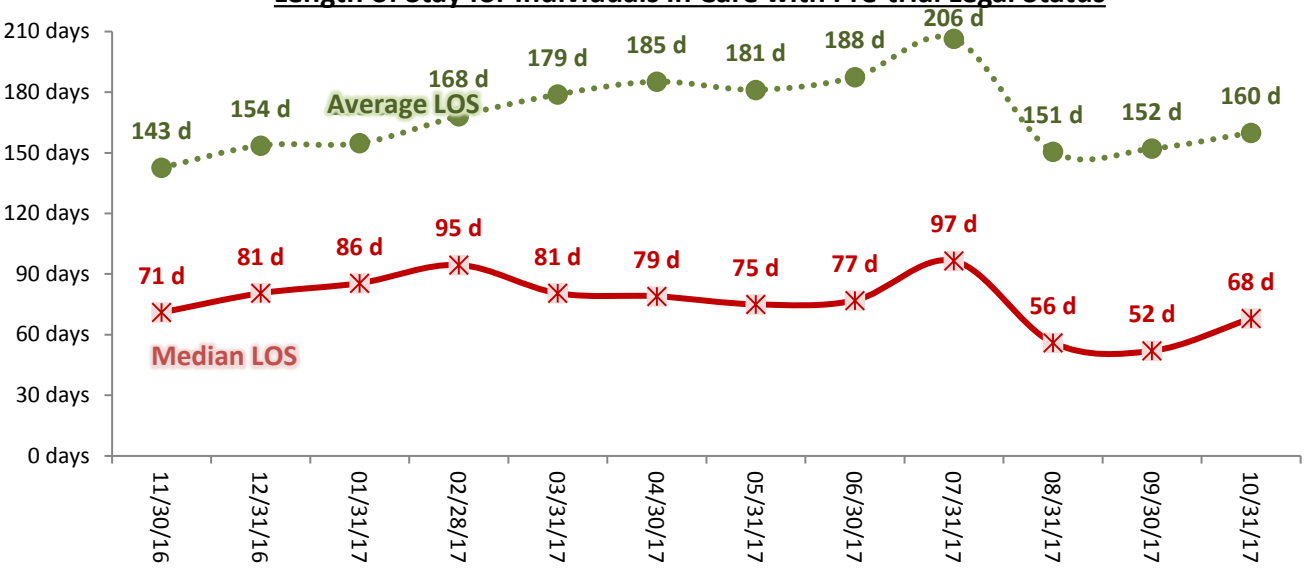




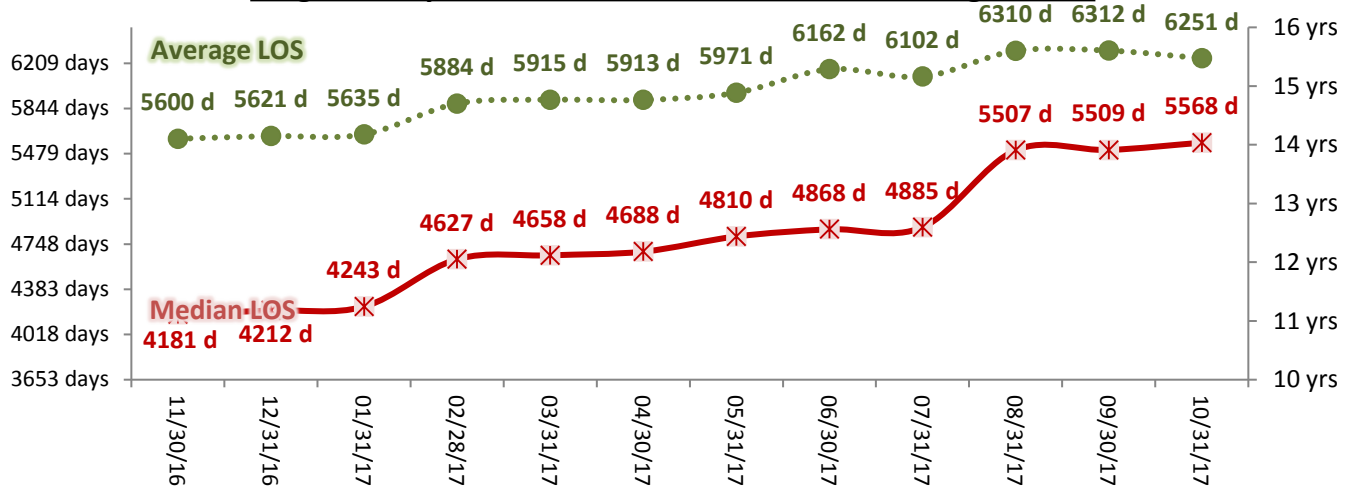
Length of Stay for Individuals in Care with Civil Legal Status



Length of Stay for Individuals in Care with Pre-trial Legal Status



Length of Stay for Individuals in Care with Post-trial Legal Status



Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar — *Updated as of 11/21/17*

Category		Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Total (12mths)	Figure
Admissions	Civil	9	12	8	7	8	6	9	6	7	14	7	10	**9**	**103**	**Figure 1**
	Pre-trial	28	18	28	21	28	25	28	25	22	47	30	33	**28**	**333**	
	Post-trial	2	1	1	0	0	1	2	0	2	0	1	1	**1**	**11**	
	Total	**39**	**31**	**37**	**28**	**36**	**32**	**39**	**31**	**31**	**61**	**38**	**44**	**37**	**447**	
Discharges	Civil	14	15	10	12	7	12	11	10	12	11	10	12	**11**	**136**	**Figure 2**
	Pre-trial	23	16	24	20	27	23	21	22	24	24	28	29	**23**	**281**	
	Post-trial	0	1	1	3	0	1	3	2	1	2	2	2	**2**	**18**	
	Total	**37**	**32**	**35**	**35**	**34**	**36**	**35**	**34**	**37**	**37**	**40**	**43**	**36**	**435**	
Net Increase During Month	Civil	-5	-3	-2	-5	1	-6	-2	-4	-5	3	-3	-2		**-33**	
	Pre-trial	5	2	4	1	1	2	7	3	-2	23	2	4		**52**	
	Post-trial	2	0	0	-3	0	0	-1	-2	1	-2	-1	-1		**-7**	
	Total	**2**	**-1**	**2**	**-7**	**2**	**-4**	**4**	**-3**	**-6**	**24**	**-2**	**1**		**12**	
All Individuals on Roll at End of Month		**269**	**268**	**270**	**263**	**265**	**261**	**265**	**263**	**257**	**281**	**279**	**280**	**268**		
a. Present on Unit		264	263	265	259	260	259	262	260	253	276	274	278	264		
b. On AL		4	4	4	3	4	1	2	2	3	4	4	1	3		
c. On UL		1	1	1	1	1	1	1	1	1	1	1	1	1		
All Individuals on Roll: Daily Average during Month*		**270**	**267**	**265**	**265**	**263**	**265**	**265**	**267**	**261**	**271**	**281**	**275**	**268**		**Figure 3**
a. Present on Unit		**265**	**263**	**262**	**262**	**259**	**260**	**261**	**265**	**258**	**267**	**278**	**271**	**264**		
b. On AL		4	3	2	2	3	4	3	1	2	3	2	3	**3.8**		
c. On UL		1	1	1	1	1	1	1	1	1	1	1	1	**1.03**		
Patient Days**		**7936**	**8139**	**8121**	**7325**	**8034**	**7795**	**8082**	**7941**	**7947**	**8261**	**8329**	**8416**	**8027**	**96326**	
Inter-Unit Transfers during Month		**11**	**15**	**19**	**14**	**12**	**10**	**17**	**6**	**9**	**47**	**25**	**30**	**18**	**215**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	8	7	13	10	12	10	7	10	11	20	10	13	**11**	**131**	
	Non-Emer	54	52	53	34	32	38	36	41	35	30	33	25	**39**	**463**	
	Total	**62**	**59**	**66**	**44**	**44**	**48**	**43**	**51**	**46**	**50**	**43**	**38**	**50**	**594**	
Non-Medical Leaves Initiated during Month		**216**	**208**	**157**	**166**	**200**	**193**	**195**	**181**	**176**	**192**	**192**	**196**	**189**	**2272**	
UL Initiated during Month		**1**	**0**	**0**	**1**	**1**	**0**	**0**	**1**	**0**	**1**	**2**	**0**	**1**	**7**	
Total Unique Patients Served during Month		**306**	**299**	**305**	**296**	**296**	**296**	**298**	**295**	**294**	**315**	**317**	**323**	**303**	**628**	
30 Day Readmission ***	Civil	3	1	2	0	2	2	1	0	0	0	0		**1**	**11**	
	Pre-trial	0	1	0	3	0	0	0	0	0	1	0		**0**	**5**	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0		**0**	**0**	
	Total	**3**	**2**	**2**	**3**	**2**	**2**	**1**	**0**	**0**	**1**	**0**		**1**	**16**	

* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

*** *Number of patients returning within 30 days of discharges that occurred during month.*

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar *Updated as of 11/21/17*

Category		Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	21.4%	6.7%	20.0%	0.0%	28.6%	16.7%	9.1%	0.0%	0.0%	0.0%	0.0%		8.8%		Figure 5
	Pre-trial	0.0%	6.3%	0.0%	15.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%		1.9%		
	Post-trial	#DIV/0!	0.0%	0.0%	0.0%	#DIV/0!	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%		
	Combined	8.1%	6.3%	5.7%	8.6%	5.9%	5.6%	2.9%	0.0%	0.0%	2.7%	0.0%		4.0%	6.9%	
Number of Unusual Incidents*		175	163	201	167	145	140	150	162	136	161	162	188	163		Figure 6
Patient Unusual Incident Rate		21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.2	17.9	18.4	20.7	18.6		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	27	21	13	34	18	34	37	24	30	34	39	29	28		
	Medium	68	56	87	62	48	43	43	57	51	54	63	54	57		
	Low	80	86	101	71	79	63	70	81	55	73	60	105	77		
Physical Assault Incident Rate		5.7	3.6	6.2	6.7	4.9	4.5	5.8	4.5	3.6	4.7	5.0	5.3	5.0		
Selected Types of Incidents	Physical Assault	45	29	50	49	39	35	47	36	29	39	42	45	40		Figure 10
	Aggressive Behav.	70	66	77	65	46	54	52	50	51	55	55	58	58		
	Psych Emergency	48	47	49	56	27	48	47	31	38	39	51	40	43		
	Fall	20	22	26	11	14	14	17	21	15	20	31	33	20		
	Injury	37	23	29	23	18	24	26	27	23	23	36	25	26		
Physical Assaults by Severity	High	9	9	2	12	4	10	20	7	9	15	15	10	13		Figure 11
	Medium	16	8	25	20	20	14	15	16	12	11	14	13	15		
	Low	20	12	23	17	15	11	12	13	8	13	13	22	15		
Patient Injury Rate***		0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13	0.38	0.24	0.48	0.24	0.17	0.38	
Patients with Major Injuries***		1	1	1	0	0	1	0	1	3	2	4	2	1		Figure 12
Total Patients Injured***		29	16	21	11	16	10	18	16	14	17	24	14	17		
Total Staff Injured***		11	9	9	15	4	12	16	15	15	8	17	14	12		Figure 13
Patient Fall Rate		2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39	1.76	1.94	3.24	3.45	2.24		Figure 14
Total Patients who Fell		18	20	23	11	13	11	15	19	14	16	27	29	18		
Total Staff who Fell		2	3	1	0	0	2	4	3	2	2	4	4	2		
Percent of Patients Restrained		6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%	9.8%	12.3%	8.7%	3.0%	5.8%	Figure 15
Percent of Patients Secluded		4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.1%	3.2%	4.1%	5.3%	5.0%	2.4%	
Restraint Hours Rate		0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.205	0.282	0.296	0.138	0.203	0.71	Figure 16
Seclusion Hours Rate		0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197	0.150	0.116	0.251	0.188	0.180	0.44	
Elopement Rate		0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.12	0.24	0.00	0.04	0.13	Figure 17
Medication Variance Rate		1.76	0.98	1.23	0.96	0.50	1.41	0.12	0.76	0.76	0.48	1.32	0.12	0.86		Figure 18
Adverse Drug Reaction Rate		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.13	0.24	0.00	0.00	0.06		Figure 19
Missing Med-Admin Documentation		0.29%	0.53%	0.33%	0.32%	0.33%	0.34%	0.26%	0.32%	0.27%	0.37%	0.34%	0.28%	0.33%		Figure 20
Percent of Medication Refusal		5.85%	5.92%	5.59%	6.11%	5.92%	6.00%	6.73%	6.34%	6.02%	5.82%	5.35%	5.80%	5.95%		Figure 21
SiteFM Work Orders		71%	78%	73%	75%	78%	79%	82%	73%	72%	74%	76%	72%	75%		Figure 23
Completed within 3 days		349	486	639	483	555	506	565	489	497	501	476	543	507		
Total SiteFM Work Orders		493	623	873	645	712	644	686	669	690	680	629	754	675		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB,MV DB, ADR DB, and Avatar

Updated as of 11/21/17

Category		Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	**Total UIs**	**175**	**163**	**201**	**167**	**145**	**140**	**150**	**162**	**136**	**161**	**162**	**188**	**163**	**1950**	
	Major UIs Only	**125**	**109**	**137**	**123**	**89**	**97**	**94**	**105**	**95**	**116**	**128**	**134**	**113**	**1352**	
	Pt Involved UI Only	**168**	**153**	**186**	**157**	**128**	**120**	**141**	**146**	**121**	**148**	**153**	**174**	**150**	**1795**	
	Patient UI Rate	***21.2***	***18.8***	***22.9***	***21.4***	***15.9***	***15.4***	***17.4***	***18.4***	***15.2***	***17.9***	***18.4***	***20.7***		***18.6***	
	Unique Pts Involved in UI	**95**	**102**	**119**	**108**	**101**	**94**	**92**	**92**	**85**	**97**	**107**	**114**	**101**	**1206**	
Selected Types of Incidents	**Physical Assault**	45	29	50	49	39	35	47	36	29	39	42	45	**40**	**485**	
	Aggressive Behavior	70	66	77	65	46	54	52	50	51	55	55	58	**58**	**699**	
	Psych Emergency	48	47	49	56	27	48	47	31	38	39	51	40	**43**	**521**	
	Fall	20	22	26	11	14	14	17	21	15	20	31	33	**20**	**244**	
	Injury	37	23	29	23	18	24	26	27	23	23	36	25	**26**	**314**	
	Physical Assault Rate	***5.7***	***3.6***	***6.2***	***6.7***	***4.9***	***4.5***	***5.8***	***4.5***	***3.6***	***4.7***	***5.0***	***5.3***		***5.0***	
UI by Severity	**Catastrophe**	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	
	High	27	21	13	34	18	34	37	24	30	34	39	29	**28**	**340**	
	Medium	68	56	87	62	48	43	43	57	51	54	63	54	**57**	**686**	
	Low	80	86	101	71	79	63	70	81	55	73	60	105	**77**	**924**	
Physical Assaults by Severity	**High**	9	9	2	12	4	10	20	7	9	15	15	10	**13**	**122**	
	Medium	16	8	25	20	20	14	15	16	12	11	14	13	**15**	**184**	
	Low	20	12	23	17	15	11	12	13	8	13	13	22	**15**	**179**	
Total Patients who Fell		18	20	23	11	13	11	15	19	14	16	27	29	**18**	**216**	
	Patient Fall Rate	***2.27***	***2.46***	***2.83***	***1.50***	***1.62***	***1.41***	***1.86***	***2.39***	***1.76***	***1.94***	***3.24***	***3.45***		***2.24***	
Total Staff who Fell		2	3	1	0	0	2	4	3	2	2	4	4	**2**	**27**	
Total Patients Injured* **		29	16	21	11	16	10	18	16	14	17	24	14	**17**	**206**	
	Patients with Major Injuries* **	**1**	**1**	**1**	**0**	**0**	**1**	**0**	**1**	**3**	**2**	**4**	**2**	**1**	**16**	
	Patient Injury Rate **	***0.13***	***0.12***	***0.12***	***0.00***	***0.00***	***0.13***	***0.00***	***0.13***	***0.38***	***0.24***	***0.48***	***0.24***		***0.17***	***0.38***
Total Staff Injured**		**11**	**9**	**9**	**15**	**4**	**12**	**16**	**15**	**15**	**8**	**17**	**14**	**12**		
Total ULs Documented in Avatar		1	0	0	0	0	0	0	0	0	1	2	0	**0**	**4**	
	Elopement Rate	***0.13***	***0.00***	***0.00***	***0.00***	***0.00***	***0.00***	***0.00***	***0.00***	***0.00***	***0.12***	***0.24***	***0.00***		***0.04***	***0.13***
Med Variance (MV) Reports**		14	8	10	7	4	11	1	6	6	4	11	1	**7**	**83**	
	MV Rate	***1.76***	***0.98***	***1.23***	***0.96***	***0.50***	***1.41***	***0.12***	***0.76***	***0.76***	***0.48***	***1.32***	***0.12***		***0.86***	
Adverse Drug Reactions Reports		0	0	0	0	0	0	0	3	1	2	0	0	**1**	**6**	
	ADR Rate	***0.00***	***0.00***	***0.00***	***0.00***	***0.00***	***0.00***	***0.00***	***0.38***	***0.13***	***0.24***	***0.00***	***0.00***		***0.06***	
Total Med Administrations Scheduled		96508	101309	101439	93137	99700	98941	102677	102672	103289	105056	106921	109486		**1221135**	
Total Missing Documentations		279	538	331	296	330	337	266	327	279	385	367	304		**4039**	
	Percent of Missing Documentation	***0.29%***	***0.53%***	***0.33%***	***0.32%***	***0.33%***	***0.34%***	***0.26%***	***0.32%***	***0.27%***	***0.37%***	***0.34%***	***0.28%***		***0.33%***	
Total Medication Doses Refused		5642	5995	5672	5691	5900	5935	6907	6509	6215	6114	5720	6347		**72647**	
	Percent of Medication Refusal	***5.85%***	***5.92%***	***5.59%***	***6.11%***	***5.92%***	***6.00%***	***6.73%***	***6.34%***	***6.02%***	***5.82%***	***5.35%***	***5.80%***		***5.95%***	
Total STAT Orders		116	166	139	138	100	109	115	64	68	142	109	93	**113**		Figure 22
Total STAT Events****		54	75	62	60	43	51	53	29	32	68	52	47	**52**		
Total Patients with 1+ STAT Events		24	33	33	28	30	26	22	18	22	33	28	25	**27**		
Total Patients with 3+ STAT Events		**5**	**6**	**9**	**8**	**3**	**5**	**6**	**2**	**3**	**8**	**7**	**5**	**6**		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc…*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours) *Updated as of 11/21/17*

Category		Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	19	14	11	21	10	20	14	11	23	31	31	12	18.1		
	Physical Hold	44	44	33	49	22	31	36	29	41	35	41	26	35.9		
	Total	63	58	44	70	32	51	50	40	64	66	72	38	54.0		
Number of Unique Patients Restrained	Mechanical	6	6	5	11	8	9	10	5	9	15	18	8	9.2		
	Physical Hold	15	22	22	26	17	19	19	23	23	16	21	20	20.3		
	Total	21	28	27	37	25	28	29	28	32	31	39	28	29.4		
Percentage of Patients Restrained**	Mechanical	*2.0%*	*2.0%*	*1.6%*	*3.7%*	*2.7%*	*3.0%*	*3.4%*	*1.7%*	*3.1%*	*4.8%*	*5.7%*	*2.5%*	*3.0%*		
	Physical Hold	4.9%	7.4%	7.2%	8.8%	5.7%	6.4%	6.4%	7.8%	7.8%	5.1%	6.6%	6.2%	6.7%		
	Total	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%	9.8%	12.3%	8.7%	9.7%		*5.8%*
Total Restraint Hours (h:mm)**	Mechanical	36:54	34:20	23:03	63:36	15:37	46:24	24:45	21:18	36:26	53:45	57:05	23:18	36:22	436:31	
	Physical Hold	2:56	3:01	5:41	2:28	1:07	1:09	3:22	1:12	2:41	2:12	2:00	4:34	2:41	32:23	
	Total	39:50	37:21	28:44	66:04	16:44	47:33	28:07	22:30	39:07	55:57	59:05	27:52	39:04	468:54	
Restraint Hours Rate**	Mechanical	*0.194*	*0.176*	*0.118*	*0.362*	*0.081*	*0.248*	*0.128*	*0.112*	*0.191*	*0.271*	*0.286*	*0.115*	*0.189*	4:31	
	Physical Hold	0.015	0.015	0.029	0.014	0.006	0.006	0.017	0.006	0.014	0.011	0.010	0.023	0.014	0:20	
	Total	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.205	0.282	0.296	0.138	0.203	4:52	*0.71*
Number of Seclusion Events		34	17	29	43	21	28	34	24	24	16	17	25	26.0	312	
Number of Unique Patients Secluded		14	10	15	25	16	18	15	15	15	10	13	17	15.3		
Percentage of Patients Secluded		*4.6%*	*3.3%*	*4.9%*	*8.4%*	*5.4%*	*6.1%*	*5.0%*	*5.1%*	*5.1%*	*3.2%*	*4.1%*	*5.3%*	*5.0%*		*2.4%*
Total Seclusion Hours (h:mm)		40:48	24:07	35:25	44:20	18:32	27:44	48:26	37:36	28:36	22:58	50:08	37:54	34:42	416:34	
Seclusion Hours Rate		*0.214*	*0.123*	*0.182*	*0.252*	*0.096*	*0.148*	*0.250*	*0.197*	*0.150*	*0.116*	*0.251*	*0.188*		*0.180*	*0.44*

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/21/17

Category		Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		***175***	***163***	***201***	***167***	***145***	***140***	***150***	***162***	***136***	***161***	***162***	***188***	***163***	***1950***	***100%***
Incident Location	1A	14	8	8	5	4	8	9	20	9	2	11	9	**9**	**107**	**5%**
	1B	8	12	14	9	7	6	13	13	8	25	12	21	**12**	**148**	**8%**
	1C	33	27	21	29	16	32	39	21	23	28	28	16	**26**	**313**	**16%**
	1D	20	21	20	23	24	20	24	15	9	11	29	24	**20**	**240**	**12%**
	1E	9	9	15	15	11	7	5	2	8	16	4	13	**10**	**114**	**6%**
	1F	14	28	26	28	14	9	8	22	29	16	11	24	**19**	**229**	**12%**
	1G	17	13	18	13	7	3	4	2	12	14	15	14	**11**	**132**	**7%**
	2A	2	1	4	1	6	4	1	1	3	2	2	1	**2**	**28**	**1%**
	2B	0	1	3	2	1	2	3	10	2	3	3	5	**3**	**35**	**2%**
	2C	5	8	14	3	4	9	5	7	3	7	10	17	**8**	**92**	**5%**
	2D	18	16	17	18	20	9	13	15	11	7	16	16	**15**	**176**	**9%**
	TLC	24	9	24	13	19	15	9	13	5	11	8	8	**13**	**158**	**8%**
	Other	11	10	17	8	12	16	17	21	14	19	13	20	**15**	**178**	**9%**
Physical Assault		***45***	***29***	***50***	***49***	***39***	***35***	***47***	***36***	***29***	***39***	***42***	***43***	***40***	***483***	***100%***
Incident Location	1A	3	1	0	1	0	1	3	5	0	1	2	0	**1**	**17**	**4%**
	1B	3	0	2	0	1	1	1	3	1	2	3	7	**2**	**24**	**5%**
	1C	11	10	5	10	3	9	19	6	4	9	9	1	**8**	**96**	**20%**
	1D	2	6	6	7	12	6	7	3	5	4	7	8	**6**	**73**	**15%**
	1E	6	2	6	3	3	1	3	0	0	4	0	5	**3**	**33**	**7%**
	1F	3	3	9	11	2	1	3	9	9	8	6	10	**6**	**74**	**15%**
	1G	4	3	8	5	2	2	1	0	3	0	4	1	**3**	**33**	**7%**
	2A	1	0	0	0	0	0	0	0	0	0	0	0	**0**	**1**	**0%**
	2B	0	0	0	0	0	0	0	1	0	1	0	0	**0**	**2**	**0%**
	2C	1	1	5	0	0	3	0	1	0	2	3	5	**2**	**21**	**4%**
	2D	3	2	4	5	10	4	5	6	2	5	6	6	**5**	**58**	**12%**
	TLC - Intensive	0	0	1	3	4	5	0	0	0	2	2	0	**1**	**17**	**4%**
	TLC - Transitional	7	0	3	3	1	1	2	1	1	0	0	0	**2**	**19**	**4%**
	Other	1	1	1	1	1	1	3	1	4	1	0	0	**1**	**15**	**3%**

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/21/17

Category		Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		***70***	***66***	***77***	***65***	***46***	***54***	***52***	***50***	***51***	***55***	***55***	***58***	***58***	***699***	***100%***
Incident Location	1A	1	0	2	0	0	0	1	2	2	0	1	0	**1**	**9**	**2%**
	1B	2	2	4	3	0	0	3	4	1	3	0	1	**2**	**23**	**5%**
	1C	17	12	13	13	11	17	13	7	9	13	13	11	**12**	**149**	**31%**
	1D	13	9	8	14	6	11	17	9	3	4	18	12	**10**	**124**	**26%**
	1E	1	4	5	8	4	3	0	0	3	7	2	2	**3**	**39**	**8%**
	1F	9	18	16	12	7	5	5	10	16	4	4	11	**10**	**117**	**24%**
	1G	8	6	5	6	3	1	1	0	4	7	7	3	**4**	**51**	**11%**
	2A	0	0	1	0	2	2	1	0	1	1	0	0	**1**	**8**	**2%**
	2B	0	1	1	0	0	0	0	2	0	0	1	1	**1**	**6**	**1%**
	2C	2	1	5	0	1	4	2	4	0	2	2	6	**2**	**29**	**6%**
	2D	9	10	10	7	4	4	4	3	5	1	5	4	**6**	**66**	**14%**
	TLC - Intensive	4	1	4	1	2	1	2	2	0	2	1	1	**2**	**21**	**4%**
	TLC - Transitional	2	2	2	1	5	2	0	1	2	5	1	2	**2**	**25**	**5%**
	Other	2	0	1	0	1	4	3	6	5	6	0	4	**3**	**32**	**7%**
Psych Emergency		***48***	***47***	***49***	***56***	***27***	***48***	***47***	***31***	***38***	***39***	***51***	***40***	***43***	***521***	***100%***
Incident Location	1A	0	0	1	1	0	0	0	0	0	0	0	0	**0**	**2**	**0%**
	1B	0	0	2	1	0	0	2	1	0	0	0	3	**1**	**9**	**2%**
	1C	19	12	8	16	4	23	19	6	10	11	13	5	**12**	**146**	**30%**
	1D	9	11	4	14	9	9	14	7	5	5	14	10	**9**	**111**	**23%**
	1E	2	3	3	5	2	3	1	0	2	5	2	0	**2**	**28**	**6%**
	1F	4	9	12	10	4	3	3	9	11	6	4	12	**7**	**87**	**18%**
	1G	6	6	10	4	3	2	1	0	4	7	10	2	**5**	**55**	**11%**
	2A	0	0	0	0	0	0	1	0	2	0	0	0	**0**	**3**	**1%**
	2B	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0%**
	2C	1	0	4	0	0	2	0	1	0	1	2	3	**1**	**14**	**3%**
	2D	7	5	4	4	4	5	5	7	4	2	4	5	**5**	**56**	**12%**
	TLC - Intensive	0	0	0	0	0	1	1	0	0	0	0	0	**0**	**2**	**0%**
	TLC - Transitional	0	1	1	1	1	0	0	0	0	1	2	0	**1**	**7**	**1%**
	Other	0	0	0	0	0	0	0	0	0	1	0	0	**0**	**1**	**0%**

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/21/17

Category		Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Total (12mths)	Percent
Fall		***20***	***22***	***26***	***11***	***14***	***14***	***17***	***21***	***15***	***20***	***31***	***33***	***20***	***244***	***100%***
Incident Location	1A	11	4	2	0	1	4	4	6	2	1	6	7	**4**	**48**	**20%**
	1B	0	5	3	2	1	0	2	1	2	8	5	8	**3**	**37**	**15%**
	1C	2	1	1	1	1	1	1	4	1	4	2	1	**2**	**20**	**8%**
	1D	1	2	2	0	1	1	2	0	0	0	2	1	**1**	**12**	**5%**
	1E	0	2	2	2	3	1	1	0	2	2	0	2	**1**	**17**	**7%**
	1F	1	1	2	2	1	1	0	1	1	1	2	0	**1**	**13**	**5%**
	1G	0	1	2	0	0	0	2	1	1	0	1	2	**1**	**10**	**4%**
	2A	0	0	1	1	1	1	0	0	2	0	1	1	**1**	**8**	**3%**
	2B	0	0	1	0	1	2	1	3	1	0	2	3	**1**	**14**	**6%**
	2C	1	0	0	0	0	1	0	0	1	1	3	2	**1**	**9**	**4%**
	2D	0	1	2	2	3	0	1	2	2	0	4	1	**2**	**18**	**7%**
	TLC - Intensive	1	0	1	0	0	0	2	0	0	1	0	0	**0**	**5**	**2%**
	TLC - Transitional	3	2	1	1	1	0	0	1	0	2	1	1	**1**	**13**	**5%**
	Other	0	3	6	0	0	2	1	2	0	0	2	4	**2**	**20**	**8%**
Physical Injury		***37***	***23***	***29***	***23***	***18***	***24***	***26***	***27***	***23***	***23***	***36***	***25***	***26***	***314***	***100%***
Incident Location	1A	3	2	0	1	0	4	5	3	3	0	3	1	**2**	**25**	**8%**
	1B	2	0	2	1	1	0	1	4	1	1	4	1	**2**	**18**	**6%**
	1C	6	7	5	8	2	4	8	4	1	5	6	1	**5**	**57**	**18%**
	1D	4	5	2	2	4	2	2	1	3	3	7	4	**3**	**39**	**12%**
	1E	2	0	1	2	2	2	2	0	2	2	0	4	**2**	**19**	**6%**
	1F	2	1	2	3	1	1	0	5	4	1	3	3	**2**	**26**	**8%**
	1G	4	3	6	1	3	1	1	0	4	3	0	2	**2**	**28**	**9%**
	2A	0	0	0	0	0	0	0	0	0	1	0	0	**0**	**1**	**0%**
	2B	0	0	0	0	0	0	0	0	0	0	0	2	**0**	**2**	**1%**
	2C	1	2	2	0	0	3	0	1	0	0	2	1	**1**	**12**	**4%**
	2D	5	1	3	2	3	2	4	6	2	5	7	4	**4**	**44**	**14%**
	TLC - Intensive	5	0	1	2	1	2	2	0	0	1	0	0	**1**	**14**	**4%**
	TLC - Transitional	1	1	0	0	1	0	0	1	0	1	1	0	**1**	**6**	**2%**
	Other	2	1	5	1	0	3	1	2	3	0	3	2	**2**	**23**	**7%**

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 11/21/17* ######

Category	Sub-group	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**269**	**268**	**270**	**263**	**265**	**261**	**265**	**263**	**257**	**281**	**279**	**280**	**268**	
Gender	Female	76	73	77	74	74	74	77	77	76	81	81	83	**77**	**28.7%**
	Male	193	195	193	189	191	187	188	186	181	200	199	197	**192**	**71.4%**
Age	***Median Age (Years)***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***53 yrs***	***53 yrs***	***52 yrs***	***52 yrs***	***54 yrs***	***54 yrs***	Figure 24
	<30 years old	33	31	31	32	35	31	32	33	34	48	47	40	**36**	**13.3%**
	>=30 and <40 years old	43	40	39	36	36	37	35	39	40	44	45	43	**40**	**14.8%**
	>=40 and <50 years old	25	27	25	30	30	27	35	35	34	29	29	27	**29**	**11.0%**
	>=50 and <60 years old	64	68	73	65	66	66	62	57	52	62	61	62	**63**	**23.5%**
	>=60 years old	104	102	102	100	98	100	101	99	97	98	98	108	**101**	**37.5%**
Legal Status of Individuals on Roll at End of Month	Emergency	12	13	11	13	12	11	15	15	15	22	14	16	**14**	**5.2%**
	Inpatient Commitment	32	34	37	37	40	38	37	40	36	36	38	40	**37**	**13.8%**
	Outpatient Commitment	27	25	22	20	20	20	16	15	17	15	24	20	**20**	**7.5%**
	Voluntary	31	27	27	25	25	25	27	25	26	26	26	24	**26**	**9.7%**
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Civil Sub-total	***102***	***99***	***97***	***95***	***97***	***94***	***95***	***95***	***94***	***99***	***102***	***100***	***97***	***36.3%***
	DC Exam	50	55	59	60	62	58	54	58	55	62	62	70	**59**	**21.9%**
	Mentally Incompetent	42	39	39	36	34	37	45	40	37	51	47	43	**41**	**15.2%**
	Forensic Pre-trial Sub-total	***92***	***94***	***98***	***96***	***96***	***95***	***99***	***98***	***92***	***113***	***109***	***113***	***100***	***37.1%***
	NGBRI - DC	65	65	65	62	62	62	61	59	60	58	58	57	**61**	**22.8%**
	NGBRI - US	5	5	5	5	5	5	5	5	5	5	5	4	**5**	**1.8%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Post Trial Mental Exam PTME		0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	**1.1%**
	Forensic Post-trial Sub-total	***75***	***75***	***75***	***72***	***72***	***72***	***71***	***69***	***70***	***68***	***68***	***66***	***71***	***26.5%***
Length of Stay	<30 Days	35	28	37	28	31	31	34	29	30	56	51	42	**36**	**13.4%**
	>=30 ~ <365 Days	97	108	102	106	107	105	104	106	99	100	103	109	**104**	**38.7%**
	>= 1 Year & < 2 Years	26	24	27	24	23	19	21	22	24	22	23	27	**24**	**8.8%**
	>= 2 Years & < 5 Years	35	33	31	33	33	36	36	36	34	33	33	32	**34**	**12.6%**
	>= 5 Years & < 20 Years	44	43	41	40	39	38	38	38	38	38	38	39	**40**	**14.7%**
	>= 20 Years	32	32	32	32	32	32	32	32	32	32	32	31	**32**	**11.9%**
	Median LOS (Days)	**373 d**	**348 d**	**280 d**	**300 d**	**316 d**	**341 d**	**329 d**	**344 d**	**347 d**	**274 d**	**284 d**	**278 d**	**318 d**	Figure 25
	Median LOS - Civil	650 d	604 d	592 d	526 d	444 d	498 d	406 d	423 d	411 d	406 d	390 d	388 d	478 d	
	Median LOS - Pre-trial	71 d	81 d	86 d	95 d	81 d	79 d	75 d	77 d	97 d	56 d	52 d	68 d	76 d	
	Median LOS - Post-trial	4181 d	4212 d	4243 d	4627 d	4658 d	4688 d	4810 d	4868 d	4885 d	5507 d	5509 d	5568 d	4813 d	
	Average LOS (Days)	**2315 d**	**2310 d**	**2277 d**	**2304 d**	**2256 d**	**2296 d**	**2260 d**	**2287 d**	**2345 d**	**2154 d**	**2163 d**	**2111 d**	**2256 d**	
	Average LOS - Civil	1858 d	1850 d	1826 d	1750 d	1596 d	1658 d	1652 d	1662 d	1664 d	1607 d	1566 d	1602 d	1691 d	
	Average LOS - Pre-trial	143 d	154 d	155 d	168 d	179 d	185 d	181 d	188 d	206 d	151 d	152 d	160 d	168 d	
	Average LOS - Post-trial	5600 d	5621 d	5635 d	5884 d	5915 d	5913 d	5971 d	6162 d	6102 d	6310 d	6312 d	6251 d	5973 d	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6B. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 11/21/17*

Category	Sub-group	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**269**	**268**	**270**	**263**	**265**	**261**	**265**	**263**	**257**	**281**	**279**	**280**	**268**	
Gender	Female	28%	27%	29%	28%	28%	28%	29%	29%	30%	29%	29%	30%	**29%**	
	Male	72%	73%	71%	72%	72%	72%	71%	71%	70%	71%	71%	70%	**71%**	
Age	***Median Age (Years)***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***53 yrs***	***53 yrs***	***52 yrs***	***52 yrs***	***54 yrs***	***54 yrs***	
	<30 yrs	12%	12%	11%	12%	13%	12%	12%	13%	13%	17%	17%	14%	**13%**	
	>=30 and <40 yrs	16%	15%	14%	14%	14%	14%	13%	15%	16%	16%	16%	15%	**15%**	
	>=40 and <50 yrs	9%	10%	9%	11%	11%	10%	13%	13%	13%	10%	10%	10%	**11%**	
	>=50 and <60 yrs	24%	25%	27%	25%	25%	25%	23%	22%	20%	22%	22%	22%	**24%**	
	>=60 yrs	39%	38%	38%	38%	37%	38%	38%	38%	38%	35%	35%	39%	**37%**	
Legal Status of Individuals on Roll at End of Month	Emergency	4%	5%	4%	5%	5%	4%	6%	6%	6%	8%	5%	6%	**5%**	
	Inpatient Commitment	12%	13%	14%	14%	15%	15%	14%	15%	14%	13%	14%	14%	**14%**	
	Outpatient Commitment	10%	9%	8%	8%	8%	8%	6%	6%	7%	5%	9%	7%	**7%**	
	Voluntary	12%	10%	10%	10%	9%	10%	10%	10%	10%	9%	9%	9%	**10%**	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Civil Sub-total	***38%***	***37%***	***36%***	***36%***	***37%***	***36%***	***36%***	***36%***	***37%***	***35%***	***37%***	***36%***	***36%***	
	DC Exam	19%	21%	22%	23%	23%	22%	20%	22%	21%	22%	22%	25%	**22%**	
	Mentally Incompetent	16%	15%	14%	14%	13%	14%	17%	15%	14%	18%	17%	15%	**15%**	
	Forensic Pre-trial Sub-total	***34%***	***35%***	***36%***	***37%***	***36%***	***36%***	***37%***	***37%***	***36%***	***40%***	***39%***	***40%***	***37%***	
	NGBRI - DC	24%	24%	24%	24%	23%	24%	23%	22%	23%	21%	21%	20%	**23%**	
	NGBRI - US	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	**2%**	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**1%**	
	Forensic Post-trial Sub-total	***28%***	***28%***	***28%***	***27%***	***27%***	***28%***	***27%***	***26%***	***27%***	***24%***	***24%***	***24%***	***26%***	
Length of Stay	***Median LOS (Days)***	***373 d***	***348 d***	***280 d***	***300 d***	***316 d***	***341 d***	***329 d***	***344 d***	***347 d***	***274 d***	***284 d***	***278 d***	***318 d***	
	Average LOS (Days)	***2315 d***	***2310 d***	***2277 d***	***2304 d***	***2256 d***	***2296 d***	***2260 d***	***2287 d***	***2345 d***	***2154 d***	***2163 d***	***2111 d***	***2256 d***	
	<30 days	13%	10%	14%	11%	12%	12%	13%	11%	12%	20%	18%	15%	**13%**	
	>=30 days & <365 days	36%	40%	38%	40%	40%	40%	39%	40%	39%	36%	37%	39%	**39%**	
	>= 1 year & < 2 years	10%	9%	10%	9%	9%	7%	8%	8%	9%	8%	8%	10%	**9%**	
	>= 2 years & < 5 years	13%	12%	11%	13%	12%	14%	14%	14%	13%	12%	12%	11%	**13%**	
	>= 5 years & < 20 years	16%	16%	15%	15%	15%	15%	14%	14%	15%	14%	14%	14%	**15%**	
	>= 20 years	12%	12%	12%	12%	12%	12%	12%	12%	12%	11%	11%	11%	**12%**	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*