Government of the District of Columbia
Department of Mental Health (DMH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

Performance **R**elated **I**nformation for **S**taff and **M**anagers

PRISM
JUNE 2012

Performance
Related
Information for
Staff and
Managers

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7/13/2012

Office of Statistics and Reporting (OSR)

1. Admissions to SEH

Civil   Forensic   Total

* Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

2. Discharges from SEH

Civil   Forensic   Total
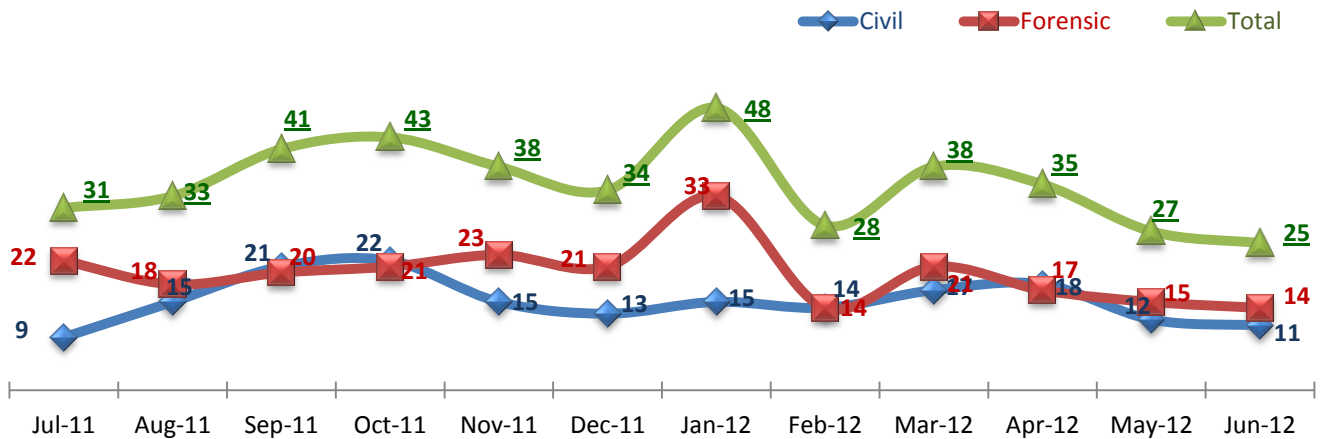
* Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

3. Average Daily Census

Present on Unit   On Authorized Leave   On Unauthorized Leave   Total on Roll
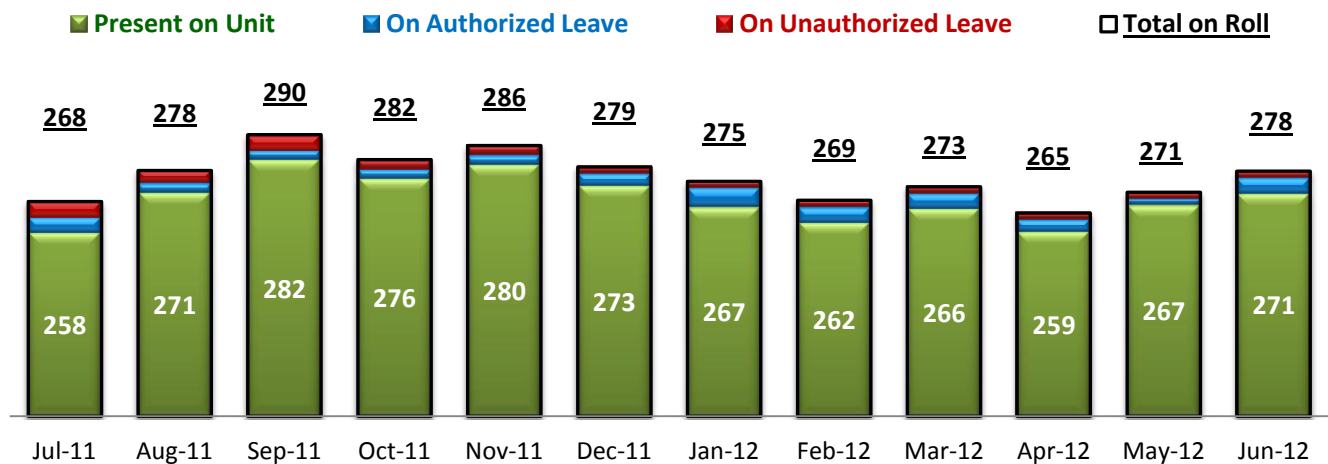
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

Legend: Inter-unit Transfers (blue) | Likely Medical Transfers (Emergency Medical Leaves) (red)

Month	Inter-unit Transfers	Likely Medical Transfers
Jul-11	4	18
Aug-11	13	20
Sep-11	7	21
Oct-11	10	31
Nov-11	10	25
Dec-11	25	14
Jan-12	5	19
Feb-12	5	19
Mar-12	6	28
Apr-12	4	23
May-12	7	18
Jun-12	7	29

* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=7.84%

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Civil	0.0%	13.3%	4.8%	22.7%	0.0%	7.7%	6.7%	7.1%	5.9%	11.1%	16.7%	
Forensic	0.0%	16.7%	5.0%	4.8%	0.0%	9.5%	3.0%	7.1%	4.8%	0.0%	0.0%	
Combined	0.0%	15.2%	4.9%	14.0%	0.0%	8.8%	4.2%	7.1%	5.3%	5.7%	7.4%	
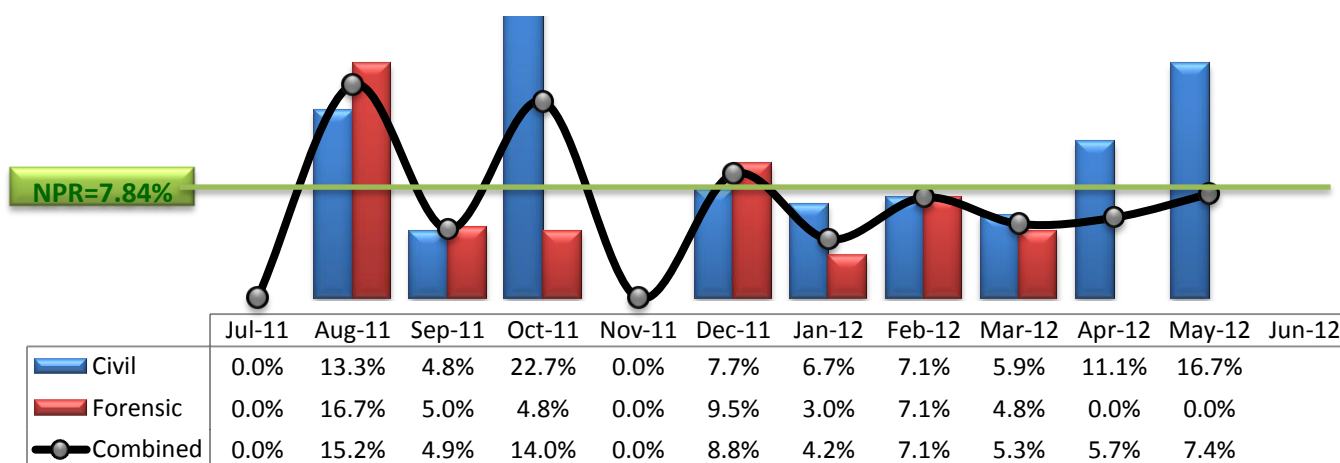
** Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at
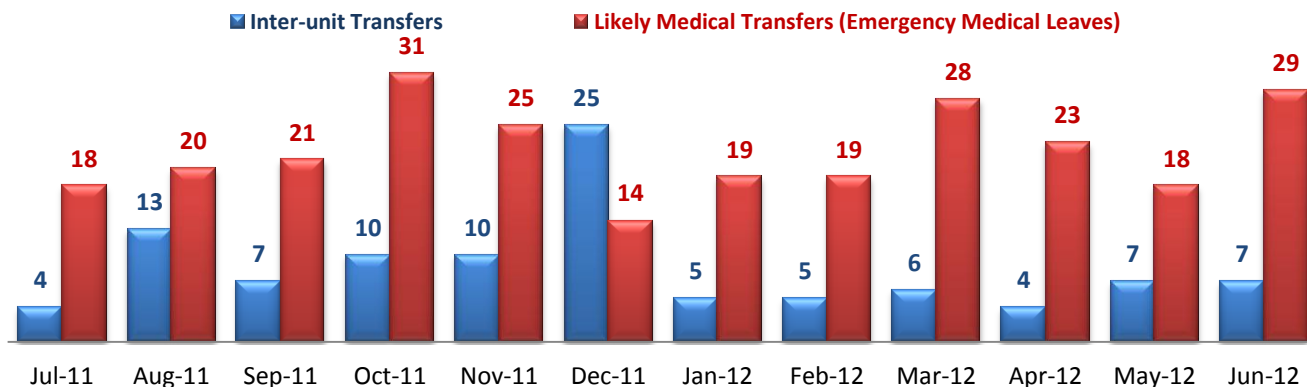another psychiatric facility. This measure requires 30-day observation following discharge.*
** NPR: National Public Rate as of December 2009 published by NASMHPD Research Institute in May 2010.

6. Unusual Incidents

Legend: Total Number of Unusual Incidents (green) | Major Incidents Only (orange)

Month	Total Number of Unusual Incidents	Major Incidents Only
Jul-11	188	117
Aug-11	251	170
Sep-11	230	172
Oct-11	225	168
Nov-11	214	140
Dec-11	160	96
Jan-12	180	124
Feb-12	155	100
Mar-12	323	163
Apr-12	187	82
May-12	175	119
Jun-12	159	97
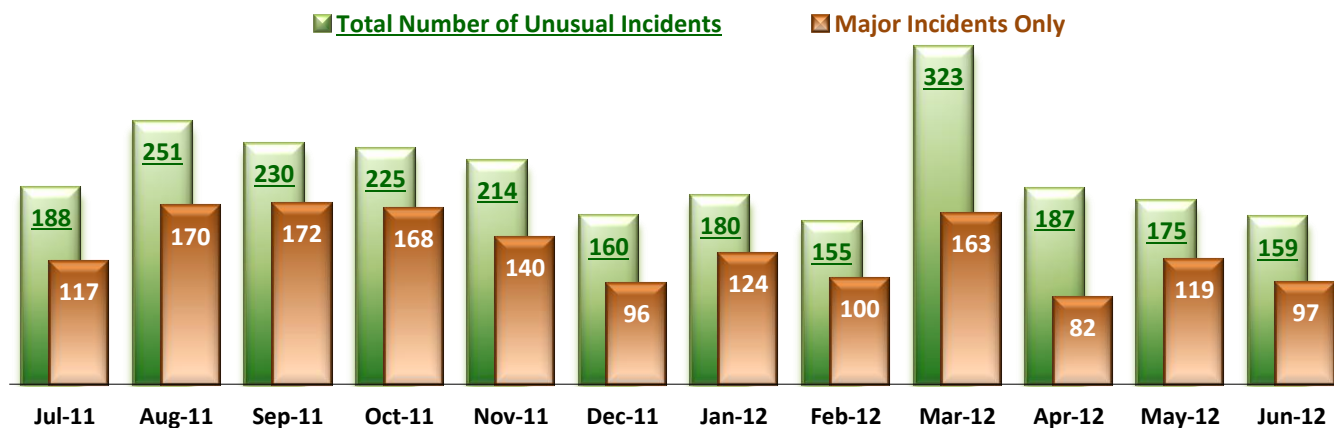
** Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date,
including those that did not involve any patients.*

7.   Unusual Incidents by Severity

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
1) Low	62	107	87	62	66	51	63	49	115	56	79	74
2) Medium	88	107	104	97	103	82	85	81	164	102	67	50
3) High	38	37	39	65	45	27	32	25	44	29	29	35
4) Catstrp	0	0	0	1	0	0	0	0	0	0	0	0
Total UI	188	251	230	225	214	160	180	155	323	187	175	159

8.   Patient-Involved Unusual Incidents

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
# of Patient-Involved UIs	181	233	210	205	203	149	165	145	310	175	161	157
# of Unique Patients in UI	121	120	120	116	128	95	113	99	128	99	115	105
Patient Unusual Incident Rate	22.6	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.4	19.3

The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

9. Selected Types of Incidents

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Physical Assault	35	61	52	64	45	27	28	22	46	24	39	29
Psych Emergency	20	24	41	47	24	16	12	9	15	6	18	6
Fall	15	24	26	14	13	9	22	14	24	23	20	21
Injury	25	38	34	46	30	30	25	20	39	22	21	23

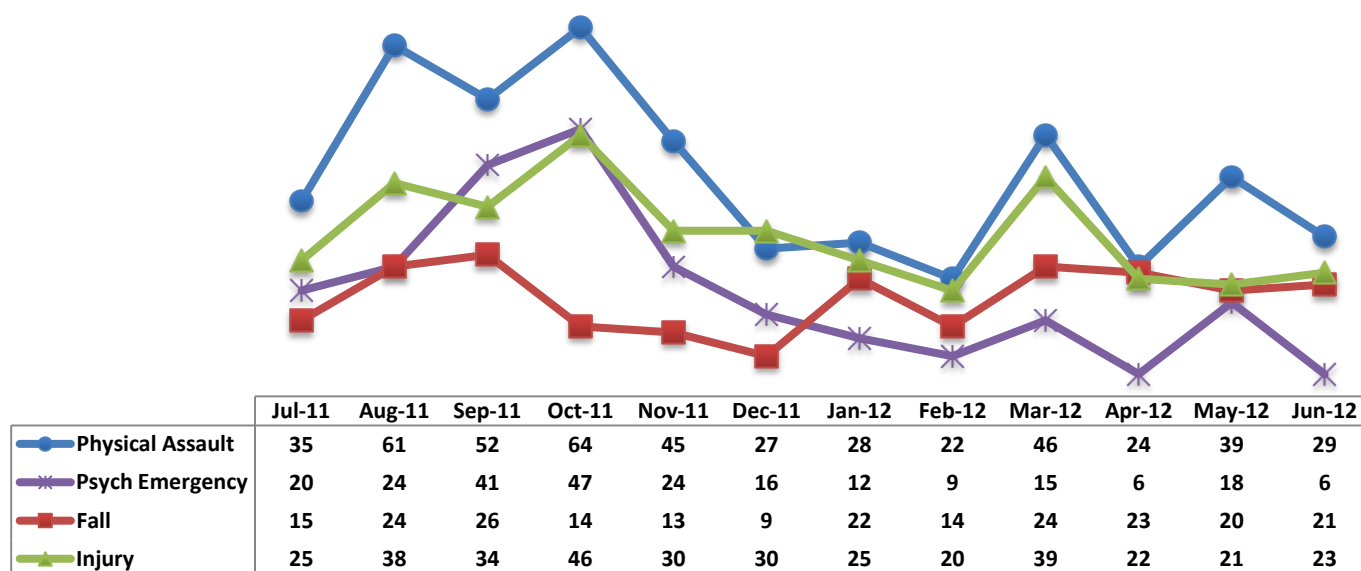** These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.*

10. Physical Assaults by Severity
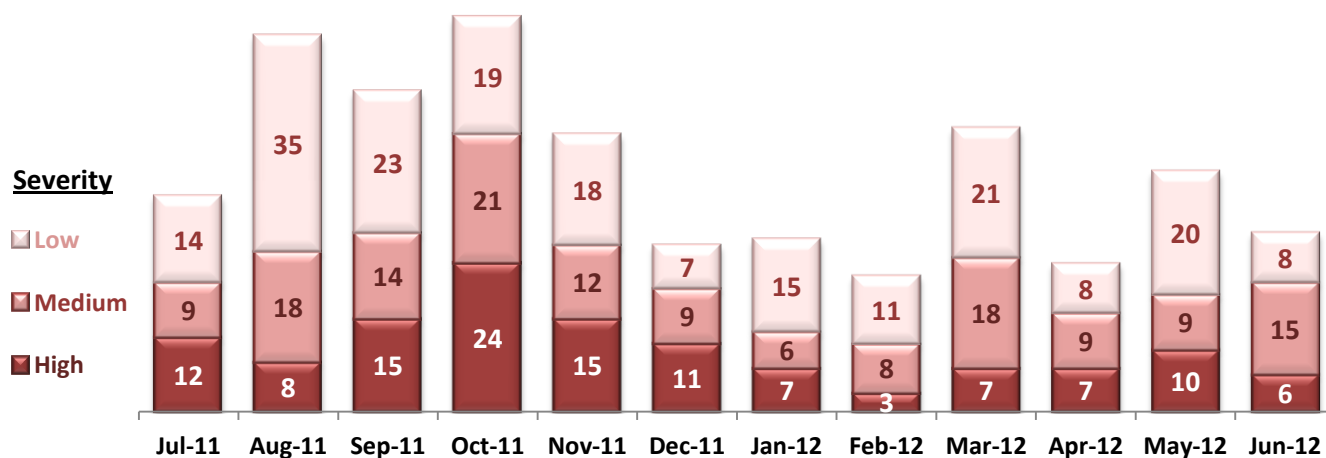
*Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

11. Patient Injuries
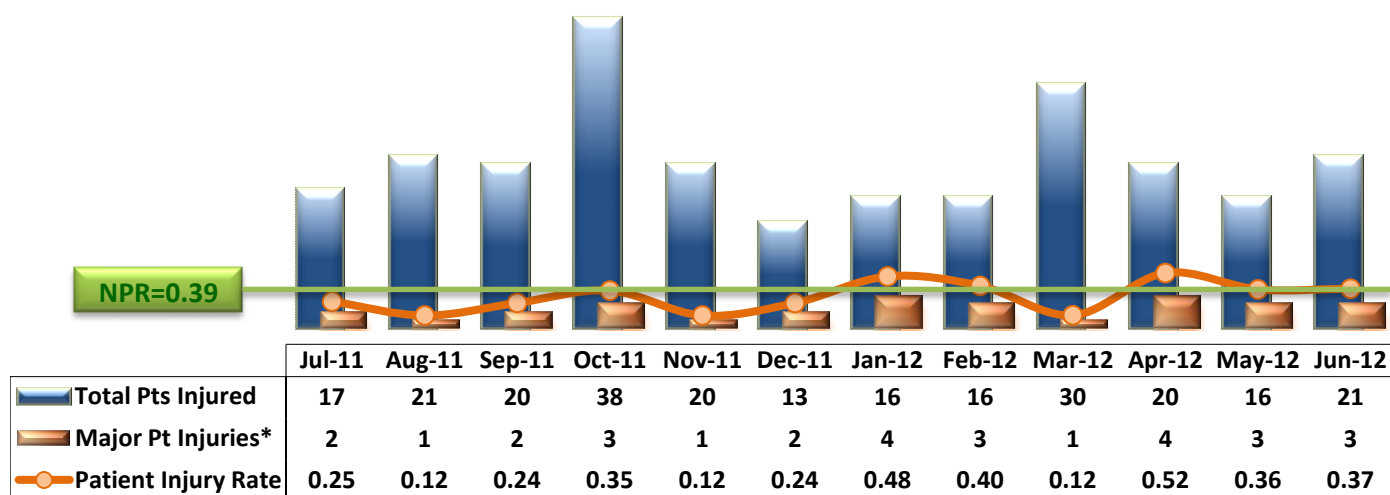
	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Total Pts Injured	17	21	20	38	20	13	16	16	30	20	16	21
Major Pt Injuries*	2	1	2	3	1	2	4	3	1	4	3	3
Patient Injury Rate	0.25	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.37

Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days
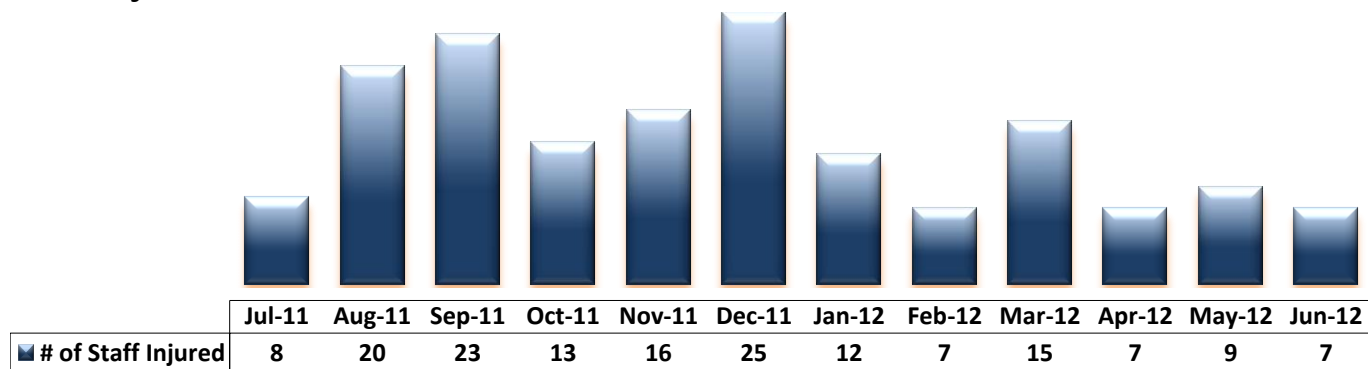
12. Staff Injuries

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
# of Staff Injured	8	20	23	13	16	25	12	7	15	7	9	7

Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

13. Elopements

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
# ofElopments	5	4	3	1	1	3	2	4	4	2	2	2
Elopment Rate	0.62	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.25
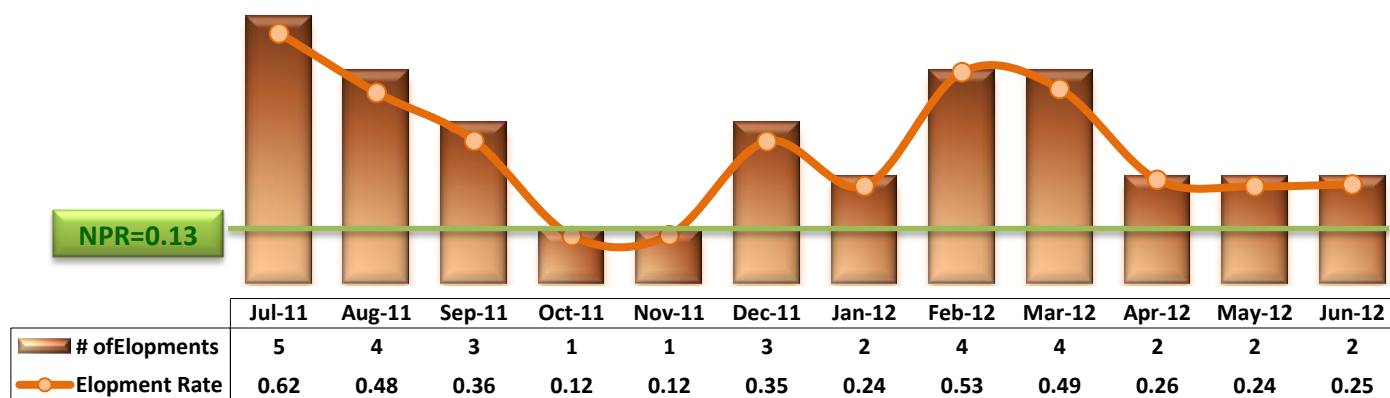
It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

14. Reported Medication Variances

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
# of MVs	16	13	11	14	14	7	8	5	3	2	10	10
MV Rate	2.00	1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.23
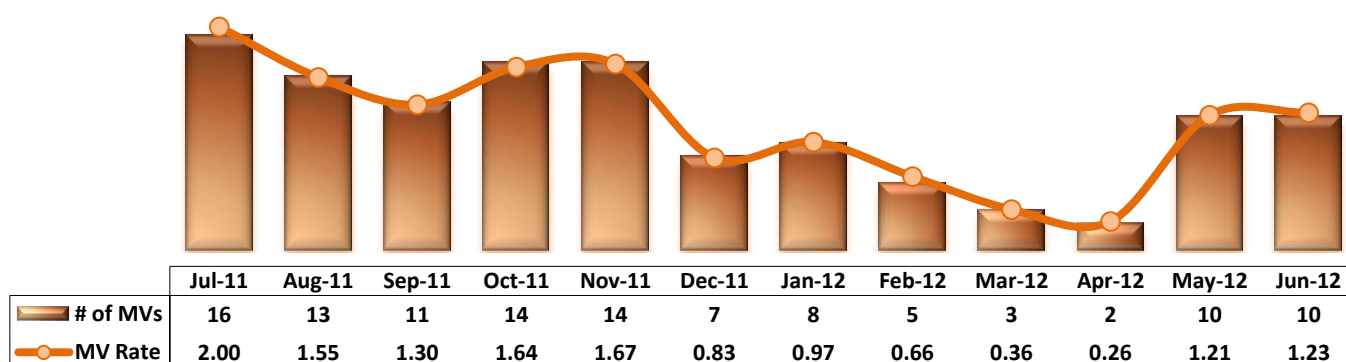
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.*

15. Reported Adverse Drug Reactions

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
# of ADRs	5	9	8	3	9	5	3	3	7	6	6	11
ADR Rate	0.62	1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.72	1.35
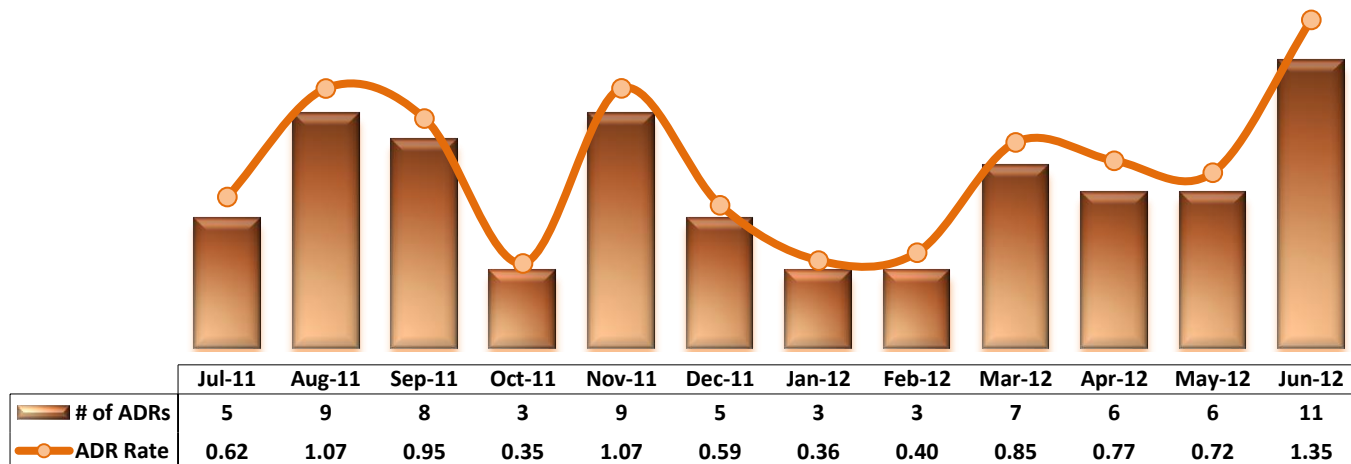
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.*

16. Percent of Missing Documentation on Med-Administration

Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
0.40%	0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.34%
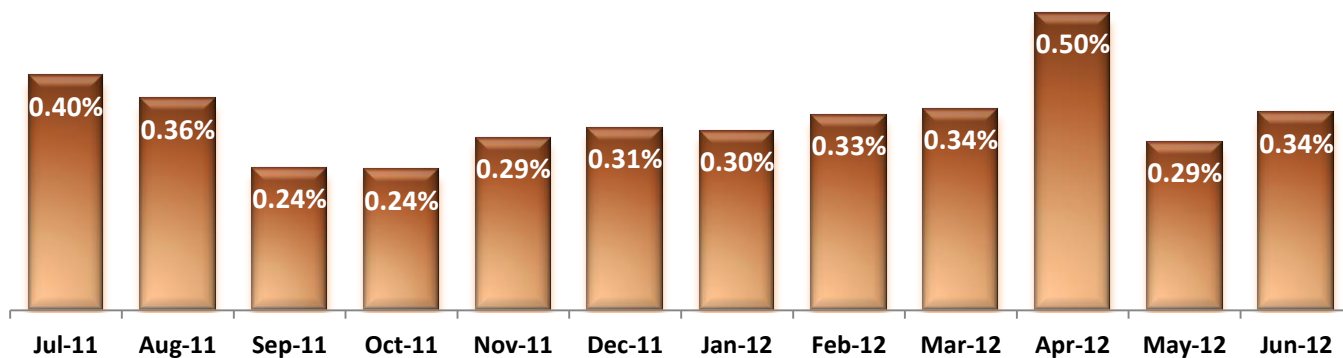
* June-2011 data is not available because of data tracking interruption caused by a technical glitch in Avatar. September-2011 data does not include administration records associated with new orders placed between 9/22/11 and 9/25/11 due to a technical issue that occurred in Avatar and Worx during that time period.*

17. Emergency Involuntary Medications Documented in eMar

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Total EIM Orders Administered	7	2	9	7	4	2	2	8	13	2	8	1
Unique EIM Events	4	1	4	3	2	1	1	5	9	1	5	1
Unique Patients Given EIM	3	1	3	3	2	1	1	3	6	1	3	1
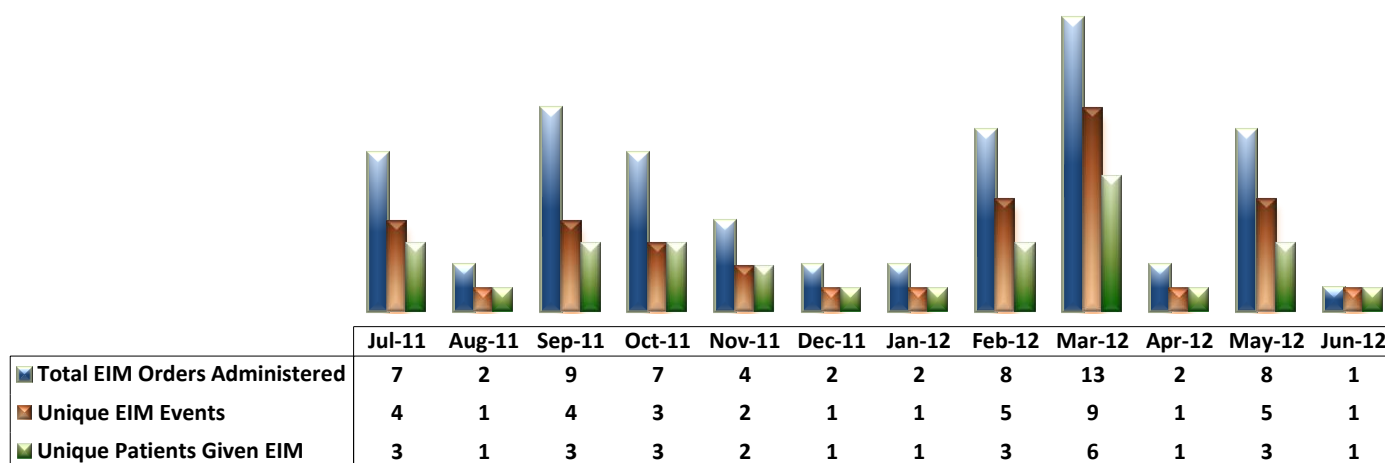
* Some patients may have experienced multiple EIM events during month and some events may have involved multiples doses of medication ordered and administered.

** Unusual incident DB suggests that two EIM events occurred in June 2011 while Avatar eMar recorded none.

*** Data prior to October 2011 may include 'now' orders in addition to stat emergency orders.

18. Percent of Patients Restrained or Secluded

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Restraint	0.7%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%
Seclusion	1.0%	0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.3%
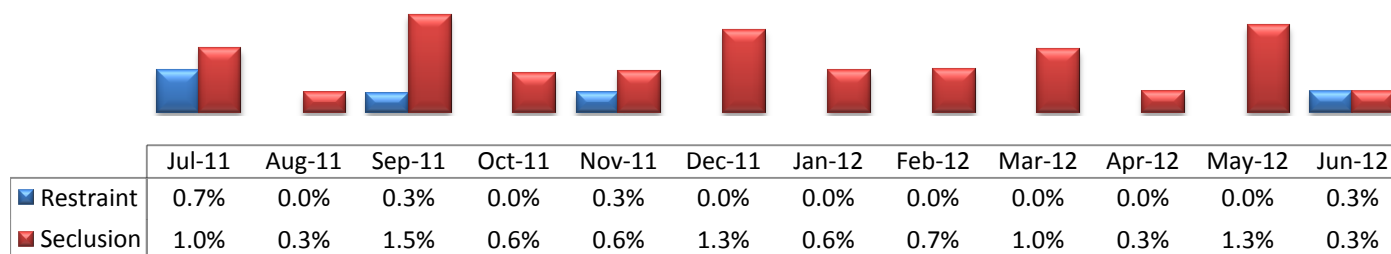
* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

19. Restraint Hours Rate & Seclusion Hours Rate

	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Restraint	0.009	0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.005
Seclusion	0.027	0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.052
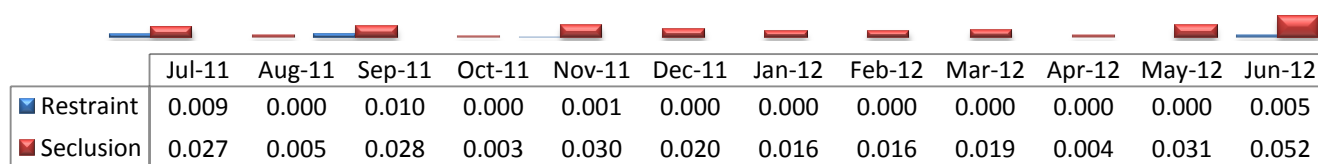
* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar   *Updated as of 07/12/12*

Category		Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Monthly Average	Total (12mths)	Figure
Admissions	Civil	11	14	16	19	9	19	13	18	14	14	13	12	14	172	
	Forensic	23	31	29	19	22	20	16	17	23	16	22	22	22	260	Figure 1
	Total	34	45	45	38	31	39	29	35	37	30	35	34	36	432	
Discharges	Civil	9	15	21	22	15	13	15	14	17	18	12	11	15	182	
	Forensic	22	18	20	21	23	21	33	14	21	17	15	14	20	239	Figure 2
	Total	31	33	41	43	38	34	48	28	38	35	27	25	35	421	
Net Gain During Month	Civil	2	-1	-5	-3	-6	6	-2	4	-3	-4	1	1		-10	
	Forensic	1	13	9	-2	-1	-1	-17	3	2	-1	7	8		21	
	Total	3	12	4	-5	-7	5	-19	7	-1	-5	8	9		11	
All Individuals on Roll at End of Month		274	286	290	285	278	283	264	271	270	265	273	282	277		
a. Present on Unit		263	280	280	279	272	275	259	266	262	260	267	275	270		
b. On AL		7	1	6	3	3	6	3	3	6	3	5	5	4		
c. On UL		4	5	4	3	3	2	2	2	2	2	1	2	3		
All Individuals on Roll: Daily Average during Month		268	278	290	282	286	279	275	269	273	265	271	278	276		
a. Present on Unit*		258	271	282	276	280	273	267	262	266	259	267	271	269		Figure 3
b. On AL		5	3	3	3	3	4	6	5	5	4	2	5	4		
c. On UL		5	4	5	3	3	2	2	2	2	2	2	2	3		
Patient Days*		8008	8407	8448	8544	8402	8471	8268	7588	8246	7759	8284	8132	8213	98557	
Inter-Unit Transfers during Month		4	13	7	10	10	25	5	5	6	4	7	7	9	103	Figure 4
Medical Leaves Initiated during Month	Emergency	18	20	21	31	25	14	19	19	28	23	18	29	22	265	
	Non-Emer	12	15	12	14	12	13	10	17	29	29	34	46	20	243	
	Total	30	35	33	45	37	27	29	36	57	52	52	75	42	508	
Non-Medical Leaves Initiated during Month		63	63	53	64	66	82	91	74	99	105	145	142	87	1047	
UL Initiated during Month		5	4	3	1	1	3	2	4	4	2	2	2	3	33	
Total Unique Patients Served during Month		305	319	331	330	315	314	311	298	306	300	298	306	311		
30 Day Readmission **	Civil	0	2	1	5	0	1	1	1	1	2	2		1	16	
	Forensic	0	3	1	1	0	2	1	1	1	0	0		1	10	
	Total	0	5	2	6	0	3	2	2	2	2	2		2	26	

* *Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

** *Number of patients returning within 30 days of discharges that occurred during month.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 07/12/12*

Category		Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Monthly Average	NPR* (Dec-09)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	13.3%	4.8%	22.7%	0.0%	7.7%	6.7%	7.1%	5.9%	11.1%	16.7%		9.6%		
	Forensic	0.0%	16.7%	5.0%	4.8%	0.0%	9.5%	3.0%	7.1%	4.8%	0.0%	0.0%		4.6%		Figure 5
	Combined	0.0%	15.2%	4.9%	14.0%	0.0%	8.8%	4.2%	7.1%	5.3%	5.7%	7.4%		6.7%	7.8%	
Number of Unusual Incidents		188	251	230	225	214	160	180	155	323	187	175	161	204		Figure 6
UI by Severity	Catastrophe				1								0	0		
	High	38	37	39	65	45	27	32	25	44	29	29	35	37		Figure 7
	Medium	88	107	104	97	103	82	85	81	164	102	67	52	94		
	Low	62	107	87	62	66	51	63	49	115	56	79	74	73		
Patient Unusual Incident Rate		22.6	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.4	19.4	23.3		Figure 8
Selected Types of Incidents	Physical Assault	35	61	52	64	45	27	28	22	46	24	39	30	39		
	Psych Emergency	20	24	41	47	24	16	12	9	15	6	18	6	20		Figure 9
	Fall	15	24	26	14	13	9	22	14	24	23	20	21	19		
	Injury	25	38	34	46	30	30	25	20	39	22	21	23	29		
Physical Assaults by Severity	High	12	8	15	24	15	11	7	3	7	7	10	6	10		
	Medium	9	18	14	21	12	9	6	8	18	9	9	15	12		Figure 10
	Low	14	35	23	19	18	7	15	11	21	8	20	9	17		
Patient Injury Rate***		0.25	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.37	0.29	0.39	
Patients with Major Injuries***		2	1	2	3	1	2	4	3	1	4	3	3	2		Figure 11
Total Patients Injured***		17	21	20	38	20	13	16	16	30	20	16	21	21		
Total Staff Injured***		8	20	23	13	16	25	12	7	15	7	9	7	14		Figure 12
Elopement Rate		0.62	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.43	0.13	Figure 13
Medication Variance Rate		2.00	1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.23	1.15		Figure 14
Adverse Drug Reaction Rate		0.62	1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.72	1.35	0.76		Figure 15
Missing Med-Admin Documentation		0.40%	0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.34%	0.33%		Figure 16
Emergency Involuntary Meds		7	2	9	7	4	2	2	8	13	2	8	1	5		
Unique EIM Events		4	1	4	3	2	1	1	5	9	1	5	1	3		Figure 17
Unique Patients given EIM		3	1	3	3	2	1	1	3	6	1	3	1	2		
Percent of Patients Restrained		0.7%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.1%	3.6%	
Percent of Patients Secluded		1.0%	0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.3%	0.8%	2.6%	Figure 18
Restraint Hours Rate		0.009	0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.002	0.42	
Seclusion Hours Rate		0.027	0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.052	0.021	0.55	Figure 19

*   *National Public Rate, NASMHPD Research Institute*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar   *Updated as of 07/12/12*

Category		Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Monthly Average	Total (12mths)	NPR* (Dec-09)
Total Unusual Incidents**		188	251	230	225	214	160	180	155	323	187	175	161	204	2449	
Total Major Unusual Incidents		117	170	172	168	140	96	124	100	163	82	119	96	129	1547	
Patient Involved UI Only**		181	233	210	205	203	149	165	145	310	175	161	158	191	2295	
Patient UI Rate		*22.6*	*27.7*	*24.9*	*24.0*	*24.2*	*17.6*	*20.0*	*19.1*	*37.6*	*22.6*	*19.4*	*19.4*	*23.3*		
Unique Patients Involved in UI**		121	120	120	116	128	95	113	99	128	99	115	105	113	1359	
Selected Types of Incidents	Physical Assault	35	61	52	64	45	27	28	22	46	24	39	30	39	473	
	Psych Emergency	20	24	41	47	24	16	12	9	15	6	18	6	20	238	
	Fall	15	24	26	14	13	9	22	14	24	23	20	21	19	225	
	Injury	25	38	34	46	30	30	25	20	39	22	21	23	29	353	
UI by Severity	Catastrophe	0	0	0	1	0	0	0	0	0	0	0	0	0	1	
	High	38	37	39	65	45	27	32	25	44	29	29	35	37	445	
	Medium	88	107	104	97	103	82	85	81	164	102	67	52	94	1132	
	Low	62	107	87	62	66	51	63	49	115	56	79	74	73	871	
Physical Assaults by Severity	High	12	8	15	24	15	11	7	3	7	7	10	6	10	125	
	Medium	9	18	14	21	12	9	6	8	18	9	9	15	12	148	
	Low	14	35	23	19	18	7	15	11	21	8	20	9	17	200	
Total Patients Injured***		17	21	20	38	20	13	16	16	30	20	16	21	21	248	
Patients with Major Injuries***		2	1	2	3	1	2	4	3	1	4	3	3	2	29	
*Patient Injury Rate***		*0.25*	*0.12*	*0.24*	*0.35*	*0.12*	*0.24*	*0.48*	*0.40*	*0.12*	*0.52*	*0.36*	*0.37*	*0.29*		*0.39*
Total Staff Injured**		8	20	23	13	16	25	12	7	15	7	9	7	14		
Total UL Incident Reports		5	3	5	4	1	3	2	5	5	2	3	4	4	42	
Total ULs Documented in Avatar		5	4	3	1	1	3	2	4	4	2	2	2	3		
Elopement Rate		*0.62*	*0.48*	*0.36*	*0.12*	*0.12*	*0.35*	*0.24*	*0.53*	*0.49*	*0.26*	*0.24*	*0.25*	*0.43*		*0.13*
Med Variance (MV) Reports**		16	13	11	14	14	7	8	5	3	2	10	10	9	113	
MV Rate		*2.00*	*1.55*	*1.30*	*1.64*	*1.67*	*0.83*	*0.97*	*0.66*	*0.36*	*0.26*	*1.21*	*1.23*	*1.15*		
Adverse Drug Reactions Reports		5	9	8	3	9	5	3	3	7	6	6	11	6	75	
ADR Rate		*0.62*	*1.07*	*0.95*	*0.35*	*1.07*	*0.59*	*0.36*	*0.40*	*0.85*	*0.77*	*0.72*	*1.35*	*0.76*		
Total Med Administrations Scheduled		96167	96945	95639	103346	101392	101756	99731	93833	105273	101205	108557	105239		1209083	
Total Missing Documentations		383	349	231	246	297	315	304	311	360	511	311	354		3972	
Percent of Missing Documentation		*0.40%*	*0.36%*	*0.24%*	*0.24%*	*0.29%*	*0.31%*	*0.30%*	*0.33%*	*0.34%*	*0.50%*	*0.29%*	*0.34%*		*0.33%*	
Total Patients with >=3 STATs		17	20	24	6	6	2	3	5	3	2	5	2	8		
Total STAT Orders					40	42	14	23	44	28	16	36	23	30		
Emergency STAT Med Orders Administered Involuntarily (EIM)		7	2	9	7	4	2	2	8	13	2	8	1	5		
Unique EIM Events		4	1	4	3	2	1	1	5	9	1	5	1	3		
Unique Patients given EIM		3	1	3	3	2	1	1	3	6	1	3	1	2		

*   *National Public Rate, NASMHPD Research Institute*

**   *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).*

*** *Avatar report that indicates the number of patients with 3 or more STATs was unavailable at report run time*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 07/12/12*

Category	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Monthly Average	Total (12mths)	NPR* (Dec-09)
Number of Restraint Events	2	0	1	0	1	0	0	0	0	0	0	1	0.4	5	
Number of Unique Patients Restrained	2	0	1	0	1	0	0	0	0	0	0	1	0.4		
Percentage of Patients Restrained	*0.7%*	*0.0%*	*0.3%*	*0.0%*	*0.3%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.3%*	*0.1%*		*3.6%*
Total Restraint Hours (h:mm)	1:45	0:00	2:00	0:00	0:15	0:00	0:00	0:00	0:00	0:00	0:00	1:00	0:25	5:00	
Restraint Hours Rate	*0.009*	*0.000*	*0.010*	*0.000*	*0.001*	*0.000*	*0.000*	*0.000*	*0.000*	*0.000*	*0.000*	*0.005*	*0.002*		*0.42*
Number of Seclusion Events	3	1	6	2	5	5	2	2	3	1	6	2	3.2	38	
Number of Unique Patients Secluded	3	1	5	2	2	4	2	2	3	1	4	1	2.5		
Percentage of Patients Secluded	*1.0%*	*0.3%*	*1.5%*	*0.6%*	*0.6%*	*1.3%*	*0.6%*	*0.7%*	*1.0%*	*0.3%*	*1.3%*	*0.3%*	*0.8%*		*2.6%*
Total Seclusion Hours (h:mm)	5:10	1:00	5:37	0:35	6:04	4:10	3:13	3:00	3:50	0:45	6:08	10:10	4:08	49:42	
Seclusion Hours Rate	*0.027*	*0.005*	*0.028*	*0.003*	*0.030*	*0.020*	*0.016*	*0.016*	*0.019*	*0.004*	*0.031*	*0.052*	*0.021*		*0.55*

*   *National Public Rate, NASMHPD Research Institute*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 07/12/12*

Category		Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		**188**	**251**	**230**	**225**	**214**	**160**	**180**	**155**	**323**	**187**	**175**	**161**	**204**	**2449**	
Total Major Incidents*		*117*	*170*	*172*	*168*	*140*	*96*	*124*	*100*	*163*	*82*	*119*	*96*	*129*	*1547*	*100%*
Major Incident Location	1A	9	18	16	13	12	11	13	11	16	3	17	12	13	151	10%
	1B	18	19	24	16	14	8	14	12	17	22	7	9	15	180	12%
	1C	4	10	8	7	1	6	8	3	15	15	12	5	8	94	6%
	1D	5	4	15	29	20	11	9	6	5	4	11	8	11	127	8%
	1E	20	23	29	27	10	8	8	7	15	1	11	17	15	176	11%
	1F	9	3	20	14	17	10	5	10	11	8	14	11	11	132	9%
	1G	10	22	16	24	17	7	11	8	10	10	7	8	13	150	10%
	2A	0	5	3	2	4	3	3	4	7	0	2	0	3	33	2%
	2B	2	1	2	3	2	1	3	2	2	2	1	1	2	22	1%
	2C	6	8	4	6	13	7	8	6	16	9	11	5	8	99	6%
	2D	11	21	9	3	11	6	12	8	18	1	7	10	10	117	8%
	TLC	12	16	11	9	13	9	12	14	21	4	11	4	11	136	9%
	Other	11	20	15	15	6	9	18	9	10	3	8	6	11	130	8%
Total Physical Assault Incidents		*35*	*61*	*52*	*64*	*45*	*27*	*28*	*22*	*46*	*24*	*39*	*30*	*39*	*473*	*100%*
Assault Incident Location	1A	4	5	6	4	2	4	1	0	1	0	6	4	3	37	8%
	1B	3	6	0	2	0	1	1	0	4	0	1	0	2	18	4%
	1C	1	2	2	2	0	2	4	0	3	3	0	1	2	20	4%
	1D	1	0	5	15	11	5	4	4	2	2	4	2	5	55	12%
	1E	8	11	11	8	4	3	0	5	8	4	5	5	6	72	15%
	1F	2	2	7	6	7	3	0	1	1	2	10	3	4	44	9%
	1G	5	8	9	17	10	4	4	4	3	4	2	3	6	73	15%
	2A	0	0	0	0	0	0	0	1	3	0	0	0	0	4	1%
	2B	1	0	1	0	1	0	0	0	0	0	0	0	0	3	1%
	2C	1	4	1	3	3	0	2	0	3	2	2	3	2	24	5%
	2D	7	10	4	1	5	1	6	4	10	3	4	9	5	64	14%
	TLC	2	9	3	5	2	3	4	3	8	3	3	0	4	45	10%
	Other	0	4	3	1	0	1	2	0	0	1	2	0	1	14	3%

Performance Related Information for Staff & Managers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 07/12/12*

Category		Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Monthly Average	Total (12mths)	Percent
Total Fall Incidents		*15*	*24*	*26*	*14*	*13*	*9*	*22*	*14*	*24*	*23*	*20*	*21*	*19*	*225*	*100%*
	1A	5	4	3	4	5	1	6	3	11	6	8	9	5	65	29%
	1B	5	4	13	4	0	2	1	3	0	3	1	4	3	40	18%
	1C	0	3	0	1	0	0	1	1	2	1	0	0	1	9	4%
	1D	2	0	1	0	1	0	1	0	0	1	0	0	1	6	3%
	1E	0	2	1	0	2	0	2	1	1	4	3	5	2	21	9%
Fall	1F	0	0	2	1	1	0	0	0	1	0	0	0	0	5	2%
Incident	1G	0	0	1	1	0	0	0	0	0	1	1	0	0	4	2%
Location	2A	0	1	0	0	1	0	1	0	0	0	0	0	0	3	1%
	2B	0	1	0	0	0	1	2	1	1	1	0	0	1	7	3%
	2C	0	0	1	0	0	0	2	0	3	1	3	0	1	10	4%
	2D	1	5	1	1	1	1	1	0	3	0	0	2	1	16	7%
	TLC	2	3	1	1	1	2	0	4	0	1	3	1	2	19	8%
	Other	0	1	2	1	1	2	5	1	2	4	1	0	2	20	9%
Total Injury Incidents		*25*	*38*	*34*	*46*	*30*	*30*	*25*	*20*	*39*	*22*	*21*	*23*	*29*	*353*	*100%*
	1A	4	6	3	3	3	3	2	3	2	1	3	5	3	38	11%
	1B	3	2	4	3	0	0	2	0	4	2	1	1	2	22	6%
	1C	1	3	0	2	0	1	2	0	2	1	0	0	1	12	3%
	1D	1	0	3	8	5	5	2	3	2	3	3	3	3	38	11%
	1E	1	6	6	9	3	4	1	2	5	2	2	2	4	43	12%
Injury	1F	2	0	4	3	6	4	4	1	0	2	4	2	3	32	9%
Incident	1G	0	5	3	8	4	3	1	5	2	6	1	3	3	41	12%
Location	2A	0	0	0	1	0	0	0	0	2	0	0	0	0	3	1%
	2B	1	1	0	0	1	0	1	0	1	0	0	0	0	5	1%
	2C	4	4	1	1	2	1	1	1	3	1	0	1	2	20	6%
	2D	3	2	4	1	4	1	2	0	7	0	3	4	3	31	9%
	TLC	4	2	1	4	1	2	0	4	5	1	2	0	2	26	7%
	Other	1	7	5	3	1	6	7	1	4	3	2	2	4	42	12%

* Not every incident is a major incident. This counts only those major incidents that required extensive investigations from the risk manager.

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 07/12/12*

Category	Sub-group	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**274**	**286**	**290**	**285**	**278**	**283**	**264**	**271**	**270**	**265**	**273**	**282**	**277**	
Gender	Female	58	68	69	64	60	63	60	68	71	66	71	73	**66**	23.8%
	Male	216	218	221	221	218	220	204	203	199	199	202	209	**211**	76.2%
Age	*Median Age (Years)*	*55 yrs*	*54 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*54 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	
	<30 years old	18	18	24	24	27	20	13	14	20	17	20	23	**20**	7.2%
	>=30 and <40 years old	24	27	21	21	20	28	29	33	33	28	36	37	**28**	10.1%
	>=40 and <50 years old	48	53	52	53	48	51	45	46	42	41	42	45	**47**	17.0%
	>=50 and <60 years old	105	108	107	106	103	102	95	96	96	99	93	92	**100**	36.2%
	>=60 years old	79	80	86	81	80	81	82	82	79	80	82	85	**81**	29.4%
Legal Status of Individuals on Roll at End of Month	Emergency	18	20	15	16	16	19	19	25	19	16	17	20	**18**	6.6%
	Inpatient Commitment	32	32	31	32	27	27	27	27	27	25	25	26	**28**	10.2%
	Outpatient Commitment	25	26	28	22	24	27	22	22	25	29	28	25	**25**	9.1%
	Voluntary	41	38	41	40	39	39	42	41	42	41	42	41	**41**	14.7%
	Non-Protesting	1	1	0	0	0	0	0	0	0	0	0	0	**0**	0.1%
	Civil Sub-total	*117*	*117*	*115*	*110*	*106*	*112*	*110*	*115*	*113*	*111*	*112*	*112*	*113*	*40.7%*
	DC Exam	44	54	61	61	60	63	49	50	50	45	49	57	**54**	19.4%
	Mentally Incompetent	3	4	3	3	3	2	3	2	4	6	7	8	**4**	1.4%
	NGBRI - DC	93	95	94	95	93	91	88	89	89	89	89	91	**91**	33.0%
	NGBRI - US	12	11	12	11	11	10	10	11	10	10	10	10	**11**	3.9%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	0.4%
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	3	1	**1**	0.4%
	Sexual Psychopath (Miller Ac	3	3	3	3	3	3	2	2	2	2	2	2	**3**	0.9%
	Forensic Sub-total	*157*	*169*	*175*	*175*	*172*	*171*	*154*	*156*	*157*	*154*	*161*	*170*	*164*	*59.3%*
Length of Stay	*Median LOS (Days)*	*1043 d*	*856 d*	*844 d*	*884 d*	*915 d*	*876 d*	*977 d*	*950 d*	*974 d*	*1042 d*	*1004 d*	*922 d*	*941 d*	
	Average LOS (Days)	*3194 d*	*3033 d*	*2978 d*	*2988 d*	*3053 d*	*2977 d*	*3150 d*	*3089 d*	*3088 d*	*3153 d*	*3047 d*	*2971 d*	*3060 d*	
	<30 Days	33	39	39	30	29	33	27	32	32	26	30	32	**32**	11.5%
	>=30 ~ <365 Days	61	68	72	78	77	79	68	69	66	65	68	76	**71**	25.5%
	>= 1 Year & < 2 Years	27	25	24	22	20	20	22	21	23	22	24	21	**23**	8.2%
	>= 2 Years & < 5 Years	43	45	46	46	43	42	39	40	41	44	44	46	**43**	15.6%
	>= 5 Years & < 20 Years	63	62	61	61	62	63	63	64	63	62	62	62	**62**	22.5%
	>= 20 Years	47	47	48	48	47	46	45	45	45	46	45	45	**46**	16.7%

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*