



**Government of the District of Columbia
Department of Behavioral Health (DBH)**



PRISM

Performance Related Information for Staff and Managers

December 2016

Office of Statistics and Reporting (OSR), 1/25/17

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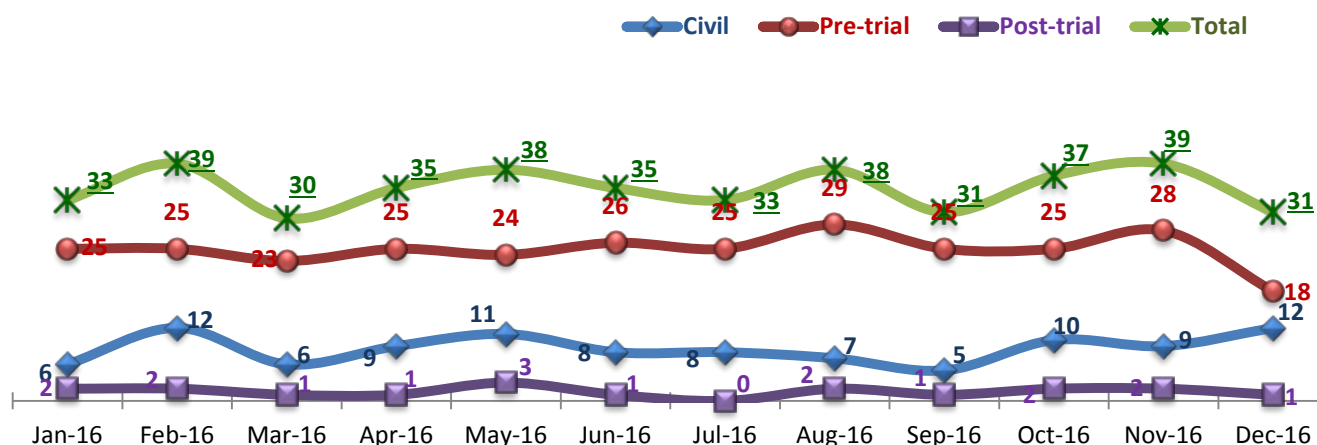
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data source includes, but is not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

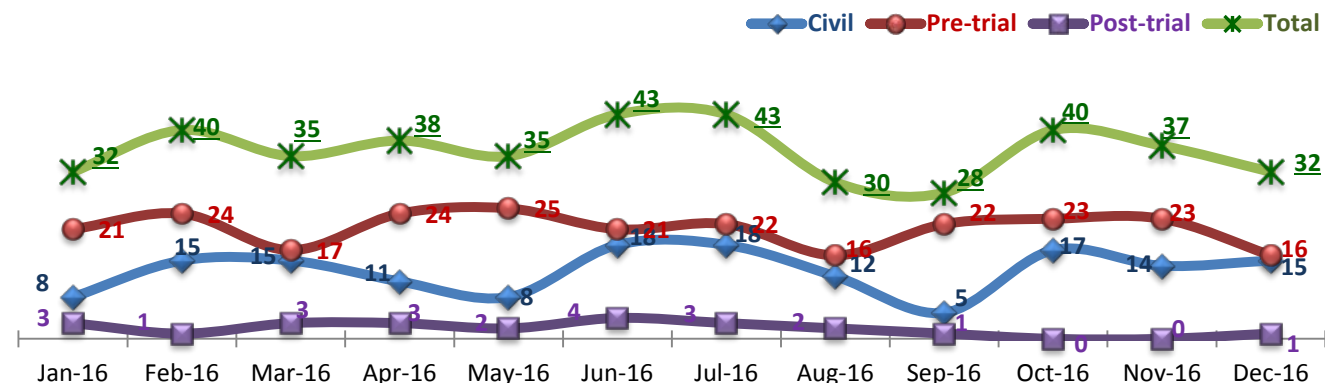
- There was a reduction in almost all admission categories from November to December, bar Civil. Pre-trial admissions dropped 20% and reached its lowest total (18) during the calendar year. At its peak during the year the total reached 29 in August.
- After a slow but almost steady increase in discharges from Jan-Aug, the general trend has reversed and started to tract downward since then as it has decreased from 43 to just 32 over that time span.
- On average, there were 267 patients on roll at the Hospital on a daily basis during the month of December and 263 patients that were actually occupying a room.
- For just the second time in the last 20 months (since April 2015) were there more than 2 readmissions within 30 days. In November, 2 patients were readmitted that had been discharged 30 days prior. The 8% readmission rate reflects 3 Civil patients, 0 pre-trial, and 0 Post-trial individuals.

1. Admissions to SEH



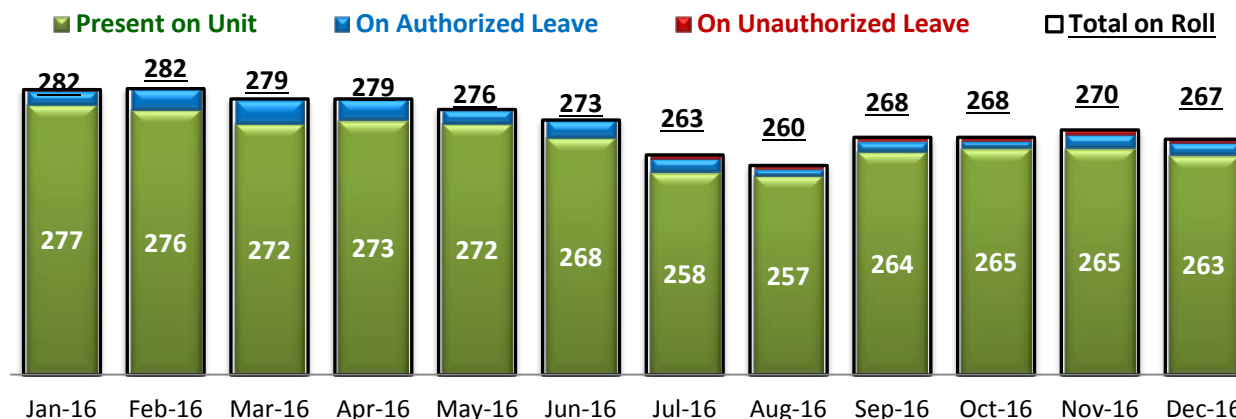
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH



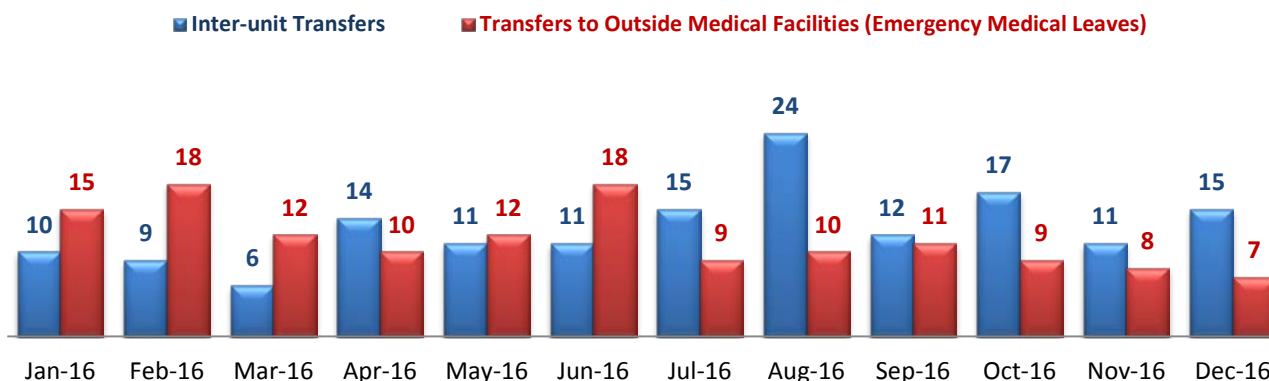
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census



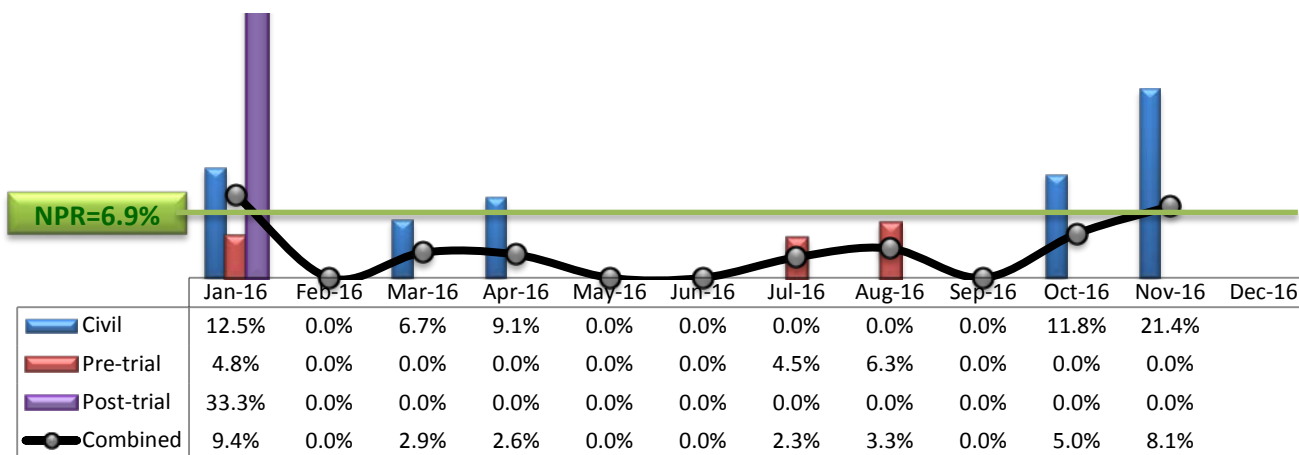
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate



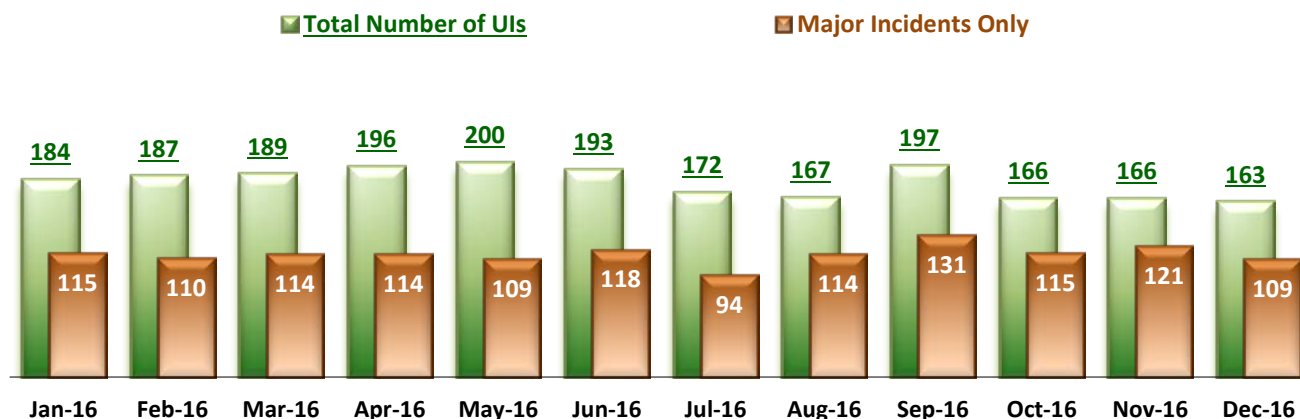
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

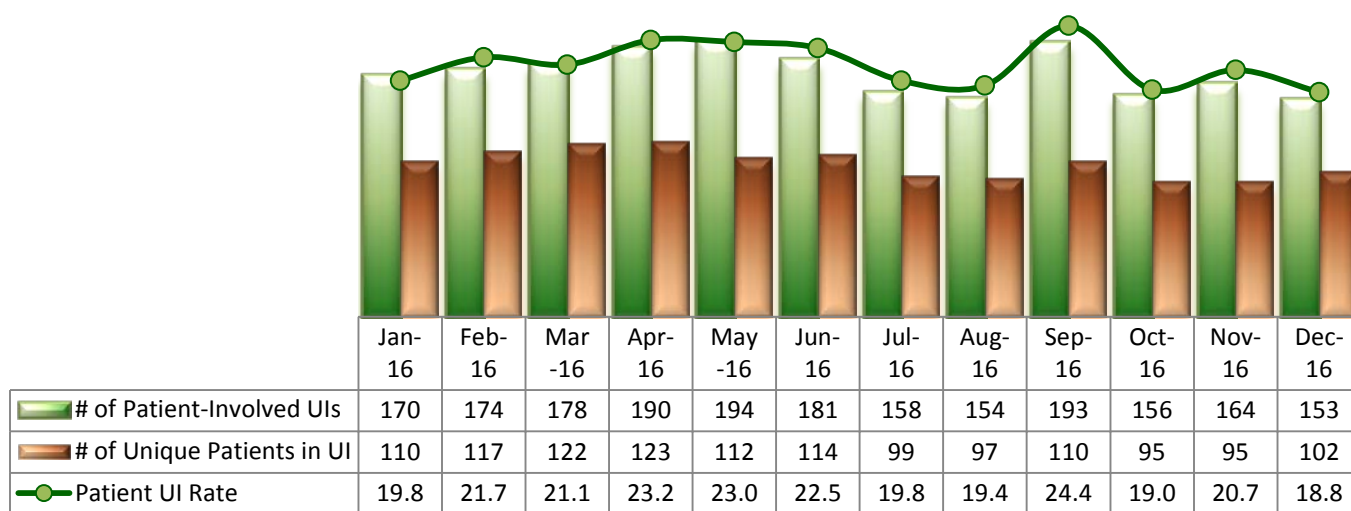
Key Trends: Unusual Incidents (6~17)

- December saw the fewest Unusual Incident (UI) reports of any month during the calendar year but more than the number reports last year at this time. Of the 163 UIs reported, 109 were classified as major UIs. Comparatively, in December of 2015, there were 140 such reports.
- Both the number of patients involved and the patient UI rate fell in accordance with the number of reported UIs. Each reached a year low.
- The most frequently occurring UIs were those involving: Aggressive Behavior (67); Emergency Involuntary Medications (64); Psychiatric Emergency (47); Physical Assaults (29); Other (27). There were 15 UIs involving contraband, the most reported of such in more than a year.
- There were 21 UIs documented as being high severity, the lowest amount classified as such in 2015 in any month. Nine (9) of them involved physical assaults (amongst other categories). In addition, the 56 UIs identified as medium severity were the lowest in this group of any month in 2015.
- Thirteen (13) unique individuals were involved in seclusion UIs during the month. Two (2) of them had multiple seclusion events and one (1) of those was involved in 6 different seclusion UIs.

6. Unusual Incidents

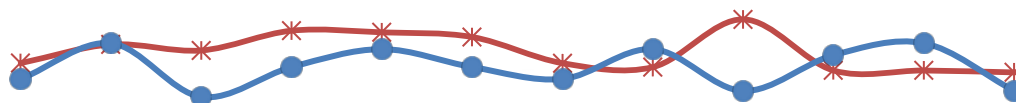


7. Patient-Involved Unusual Incidents



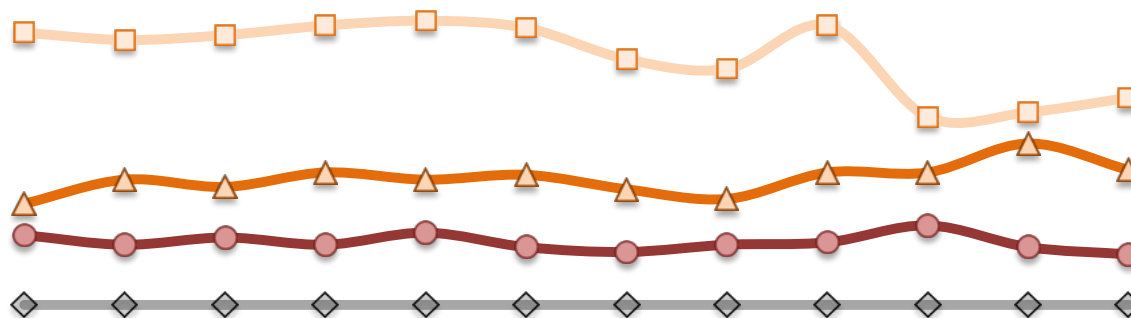
* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate



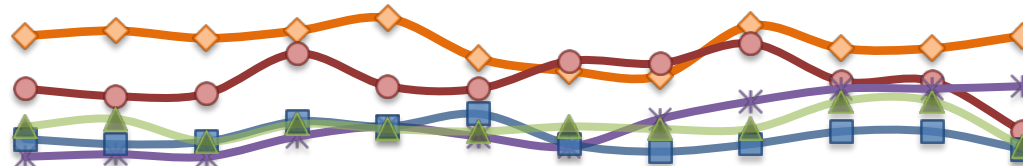
	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
✱ Patient UI Rate	19.8	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	19.0	18.8
● Admission	33	39	30	35	38	35	33	38	31	37	39	31

9. Unusual Incidents by Severity



	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
1) Low	113	110	112	116	118	115	102	98	116	78	80	86
2) Medium	42	52	49	55	52	54	48	44	55	55	67	56
3) High	29	25	28	25	30	24	22	25	26	33	24	21
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	184	187	189	196	200	193	172	167	197	166	166	163

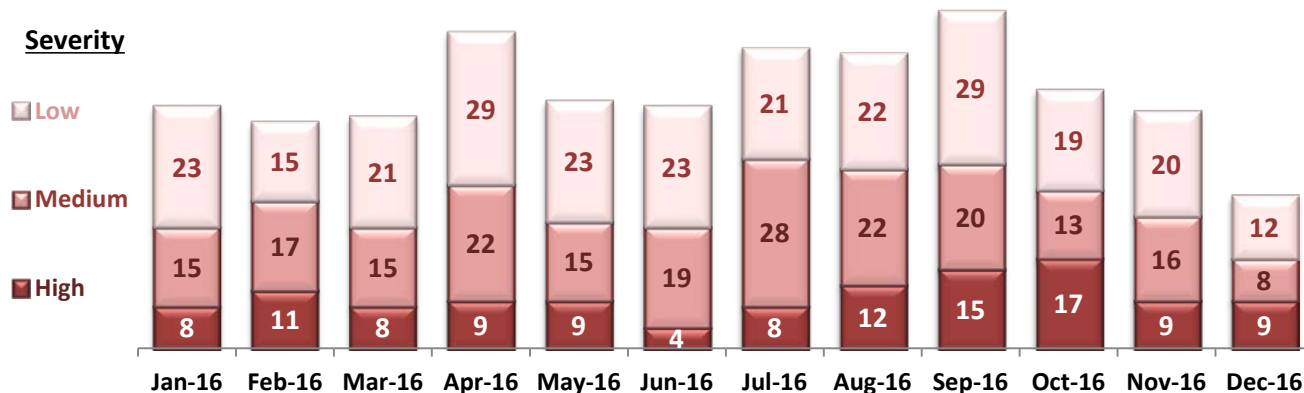
10. Selected Types of Incidents



	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Aggressive Behavior	67	69	66	69	74	58	53	51	71	62	62	67
Physical Assault	46	43	44	60	47	46	57	56	64	49	49	29
Pysch Emerg.	19	20	19	27	31	27	23	34	41	46	46	47
Fall	26	24	25	33	31	36	24	21	24	29	29	22
Injury	31	34	25	32	30	29	31	30	30	41	41	23

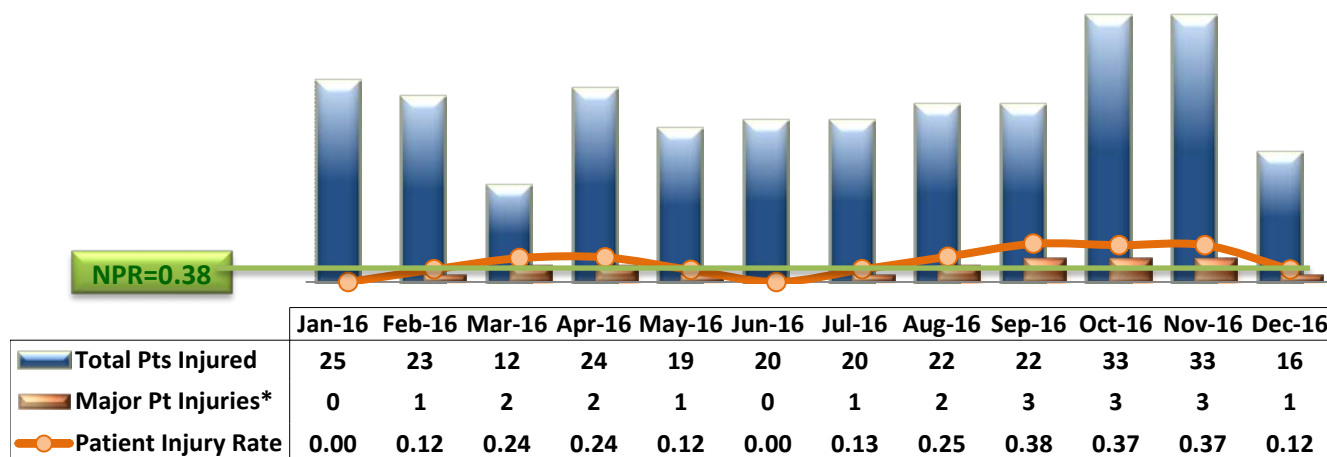
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

11. Physical Assaults by Severity



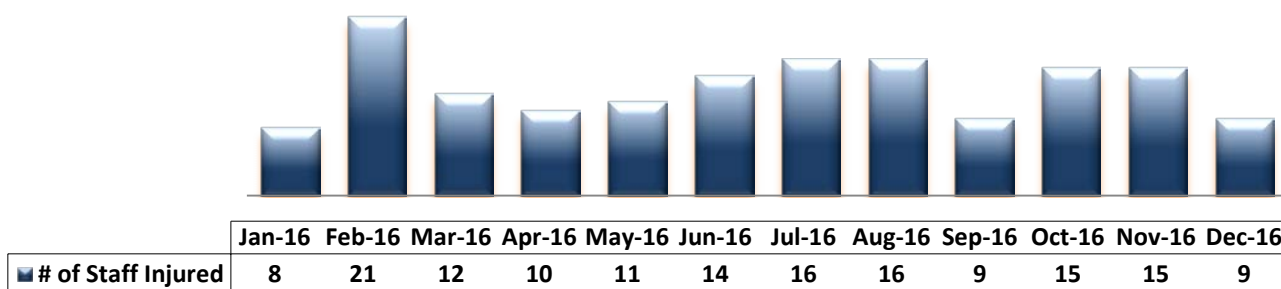
* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

12. Patient Injuries



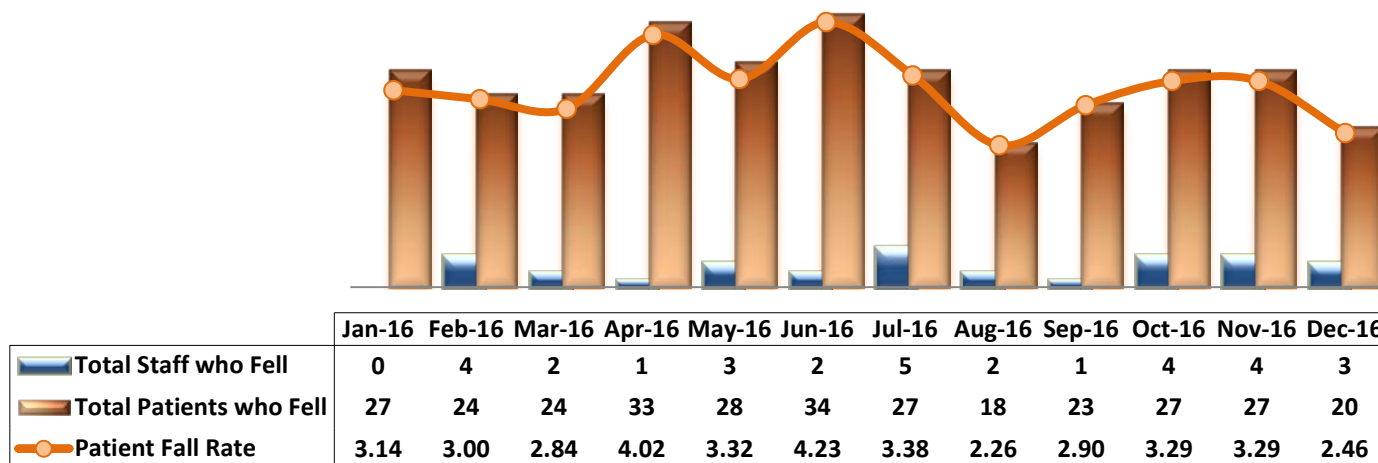
* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries



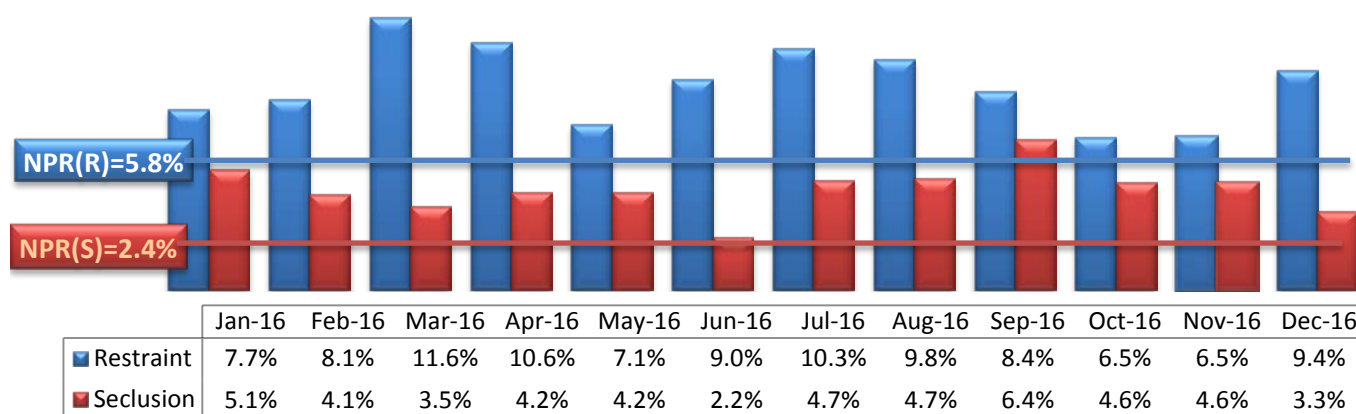
* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14. Patient and Staff Falls



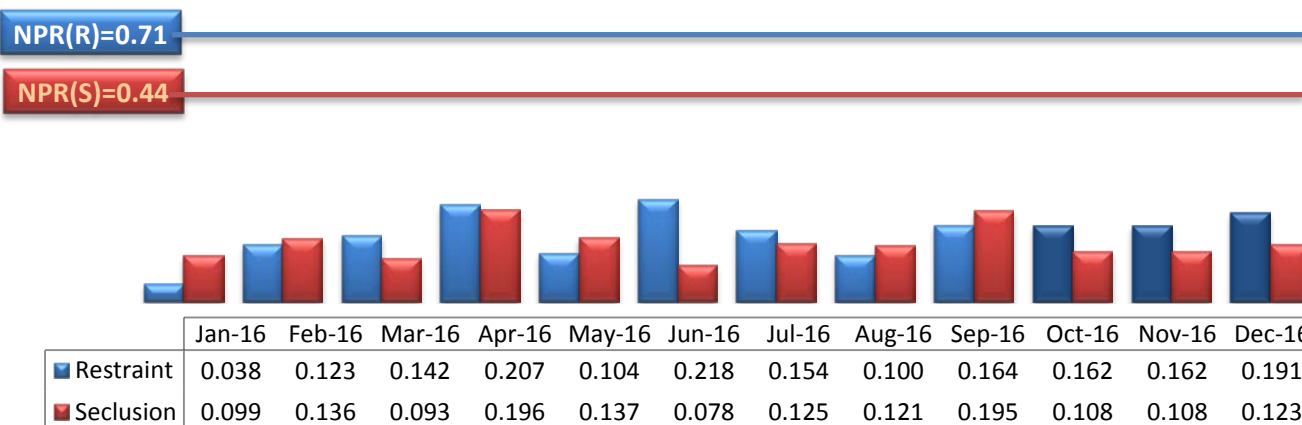
* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15. Percent of Patients Restrained or Secluded



* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

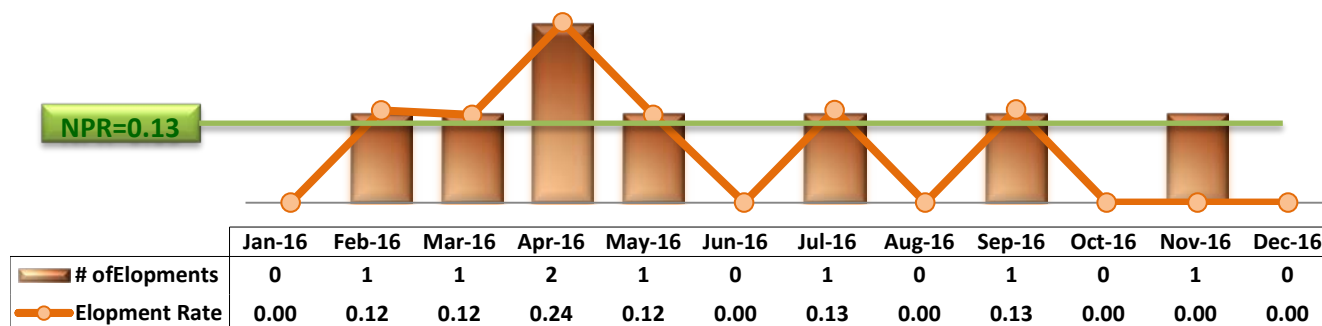
16. Restraint Hours Rate & Seclusion Hours Rate



* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements

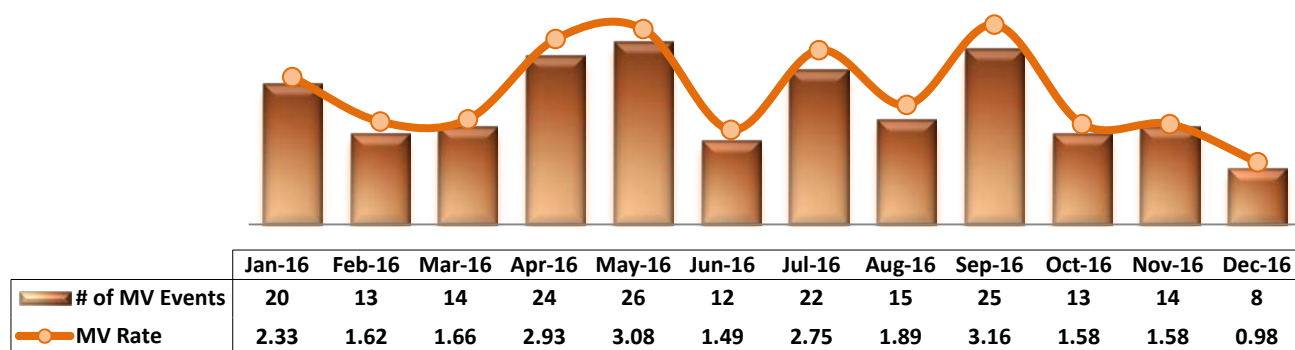


* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

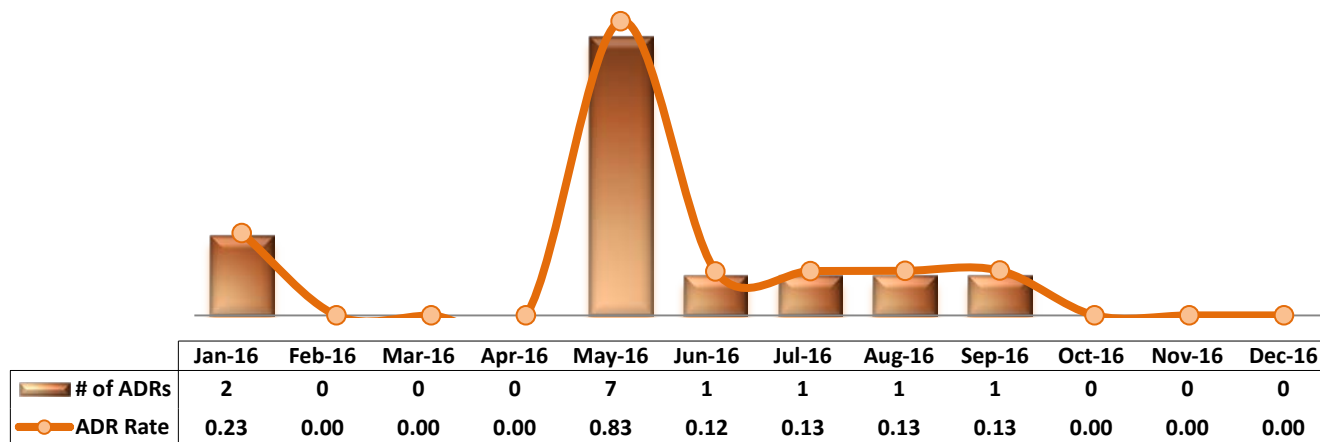
- In December, the hospital had its fewest amount of Medication Variance (MV) events during 2016. There were only eight (8) recorded MVs which helped drive down the MV rate to 0.98.
- For the 3rd consecutive month, there were no Adverse Drug Reaction (ADR) events and the last time there was more than one in any given month was May 2016, where there were 7.
- There were more STAT order and events in December than during any other time in 2016. The number of events rose from 116 in November to 166, representing a 43% change and the number of events increase from 54 to 75 (38%).
- The number of STAT orders has been more stable over the last 12 months than the previous year. The month-to-month range from Jan'15 to Dec'15 saw a high of 252 (May'15) and a low of 104 (Mar'15), a variance of 148. From January 2016 to December 2016 there was a high of 166 (Jul'16) and a low of 110 (Jan. & Oct. 2016'16), variance of just 56.

18. Reported Medication Variance Events



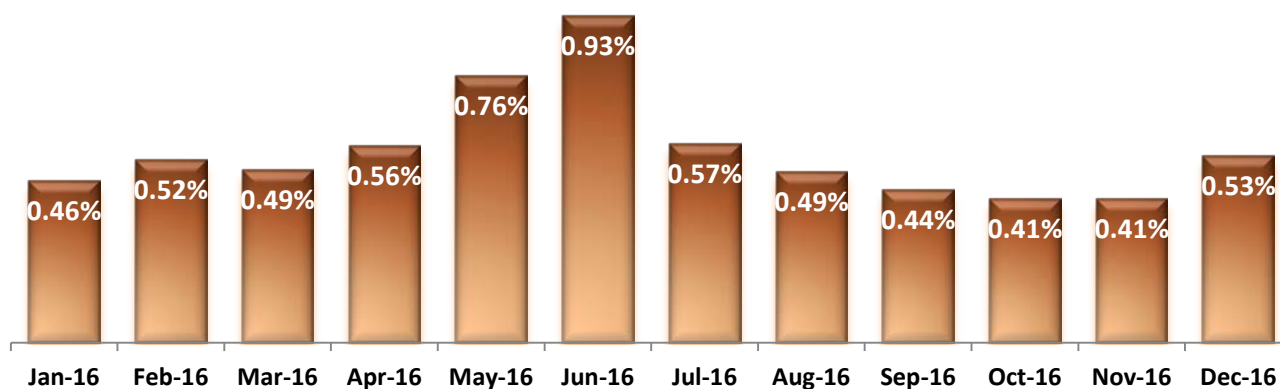
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

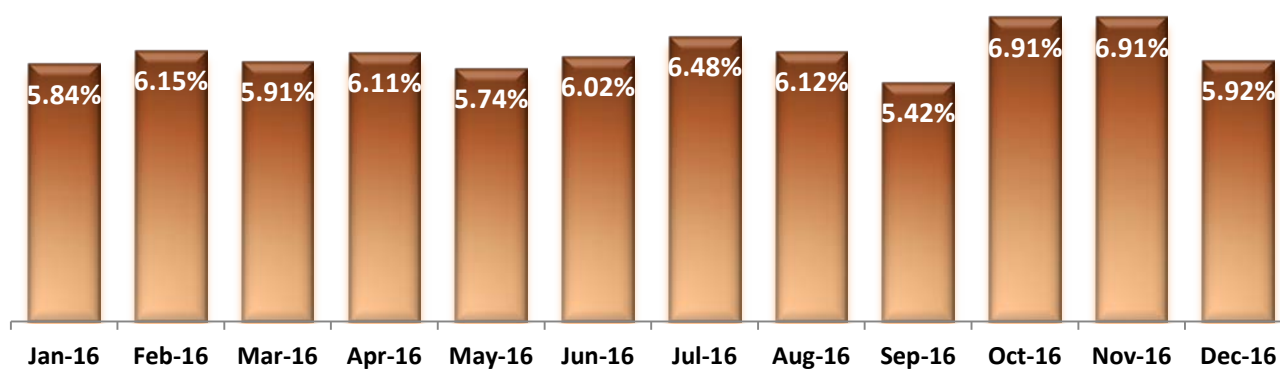


* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

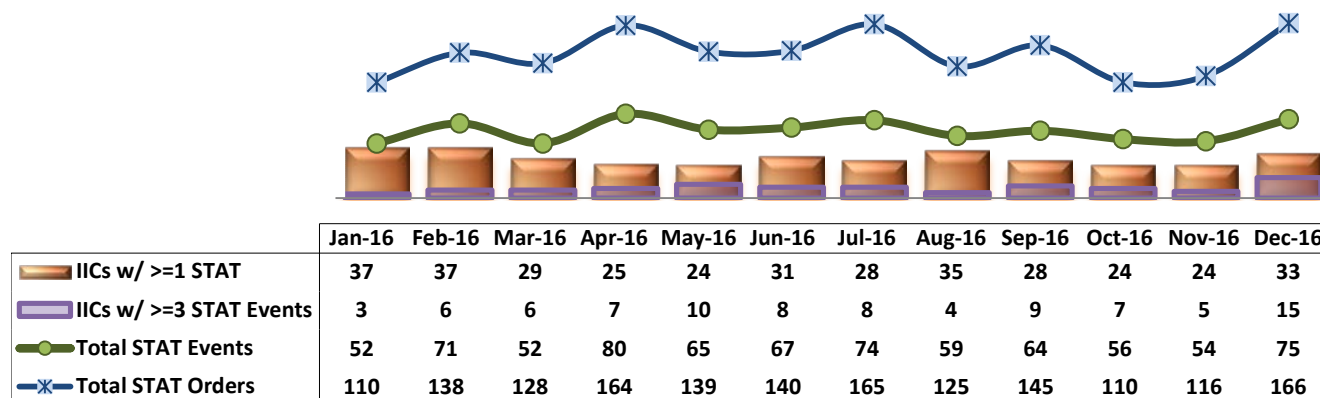


21. Medication Refusal Rate*



* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

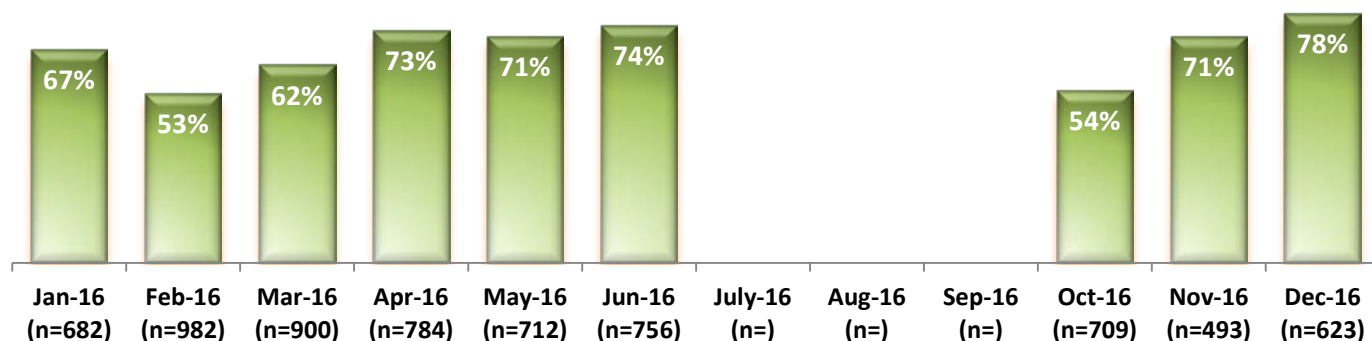
22. Number of STAT Events and Individuals Involved



Key Trends: Environment of Care (23)

- Since the SiteFm database has been back online (as of October'16), the percentage of work orders completed within 3 days has continued to rise each month. There were 486 work orders completed within 72 hours of submission in December. This was the highest percentage achieved within 3 days of submission during 2016.

23. Percentage of SiteFM Work Orders Completed within 3 Days

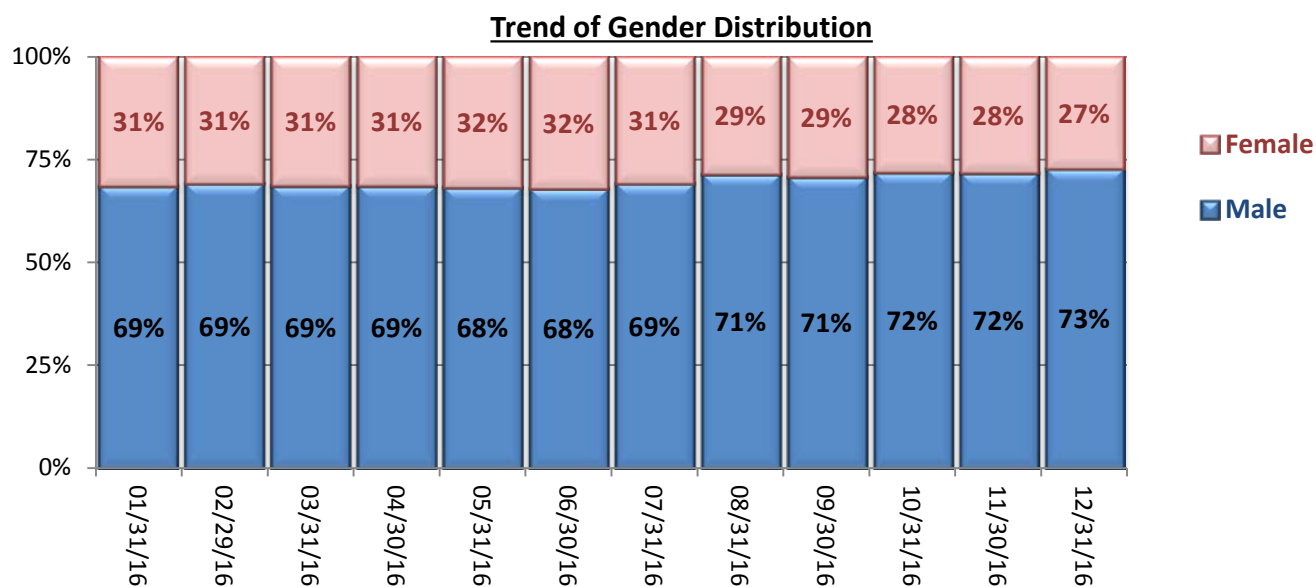


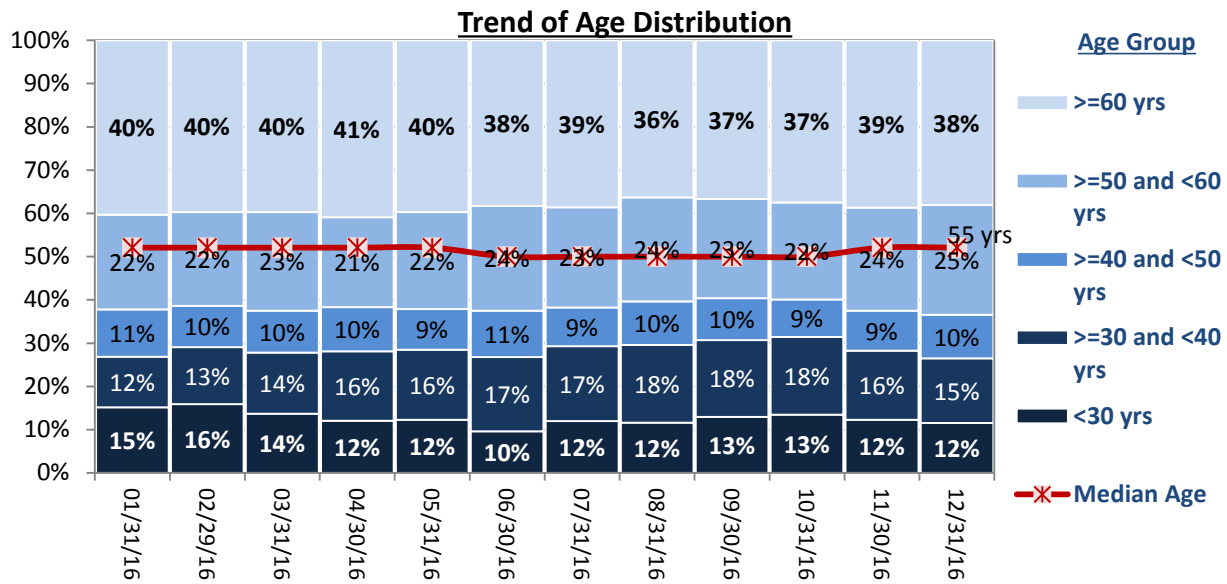
*Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database

Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

- The proportion of males to females continues to widen and has been doing so since June 2016. Since then, the ratio of male patients has risen from 68% to 73% while the female population has decreased from 32% to 27%. At the same time, the number of individuals in care (IIC) who are between 30-39 years of age has decreased from 17% to 15% while the number of IICs less than 30 years of age has increased from 10 % to 12%. With a relatively stable number of IICs present, this suggests that many of the admitted males in the last 6 months have been under 30 while the age range of the admitted females was 30-39 years of age.
- The proportion of the forensic pre-trial population continues to encroach upon the civil population. Since January 2016, the percentage of IICs with a pre-trial status has risen from 27% to 35%. Consequently, the civil pre-trial population has fallen from 45% to 37%. If the trend continues, there will be more pre-trial IICs than civil IICs at the hospital in the very near future.
- Half of the population as of December 31, 2016 has been at the hospital less than 365 days. This ratio has not changed measurably in the 2 years that it has been reported.
- Both the average and median length-of-stay (LOS) legal status category have run in parallel directions since August. The average and median LOS of the civil IICs has been relatively flat, the pre-trial LOS has been slowly but steadily increasing, and the post-trial IICS LOS has been gradually decreasing.

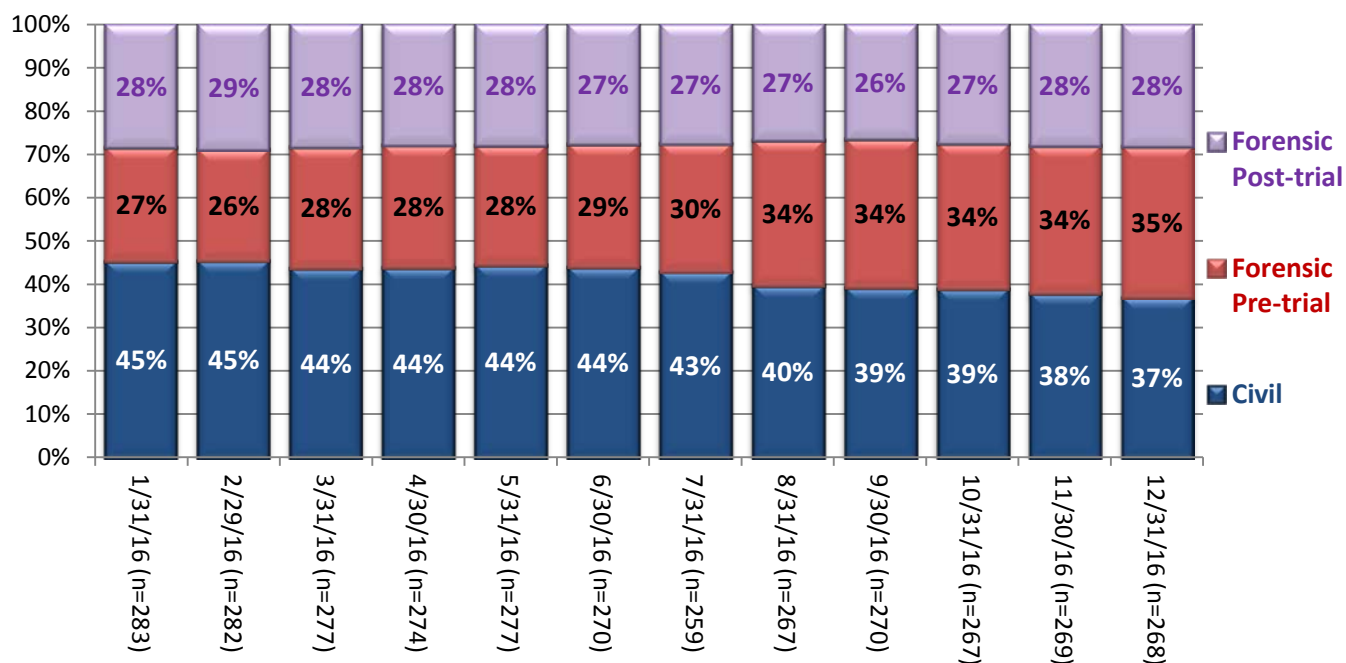
24. Demographics



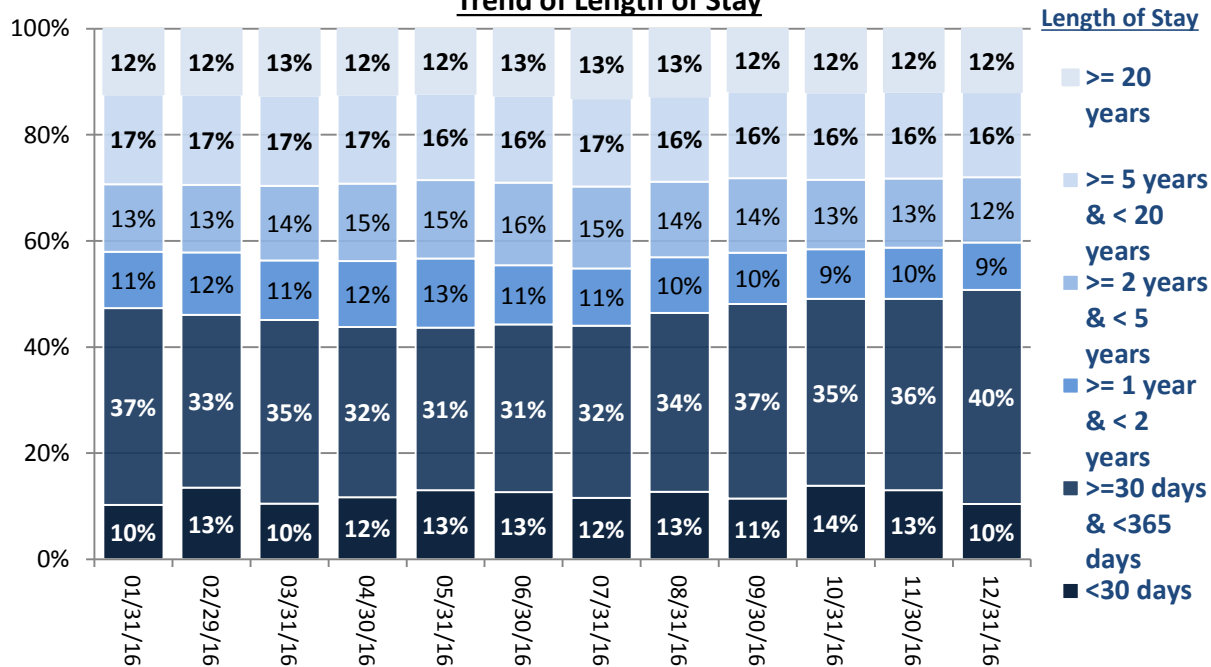


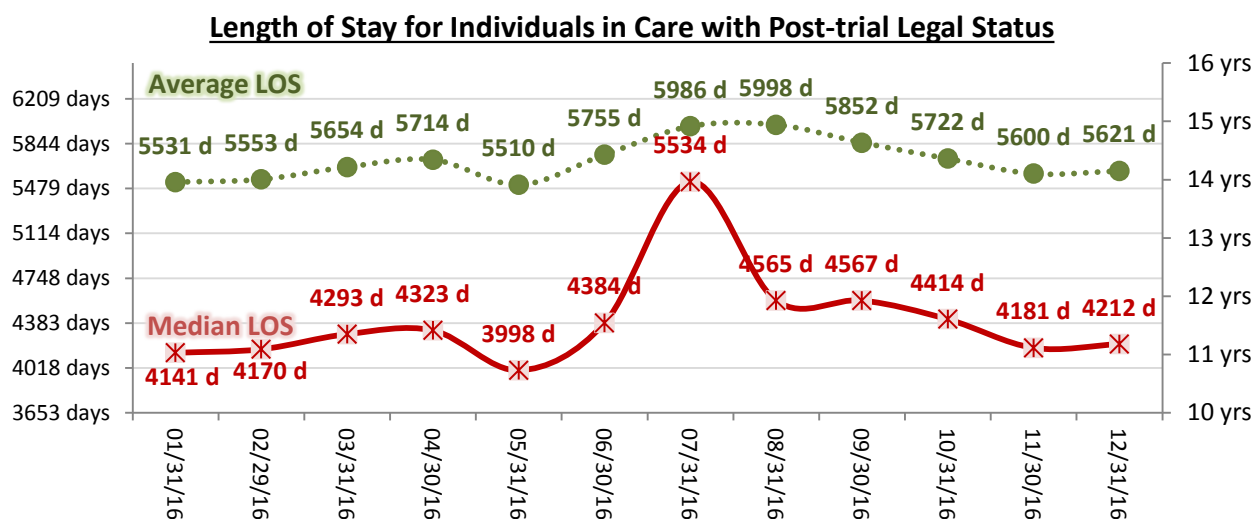
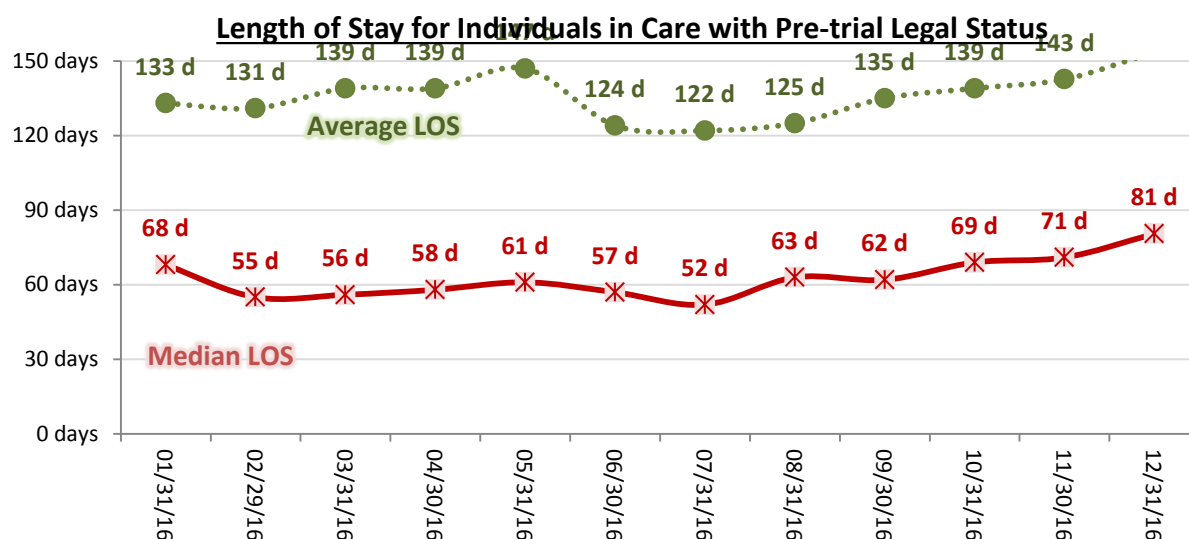
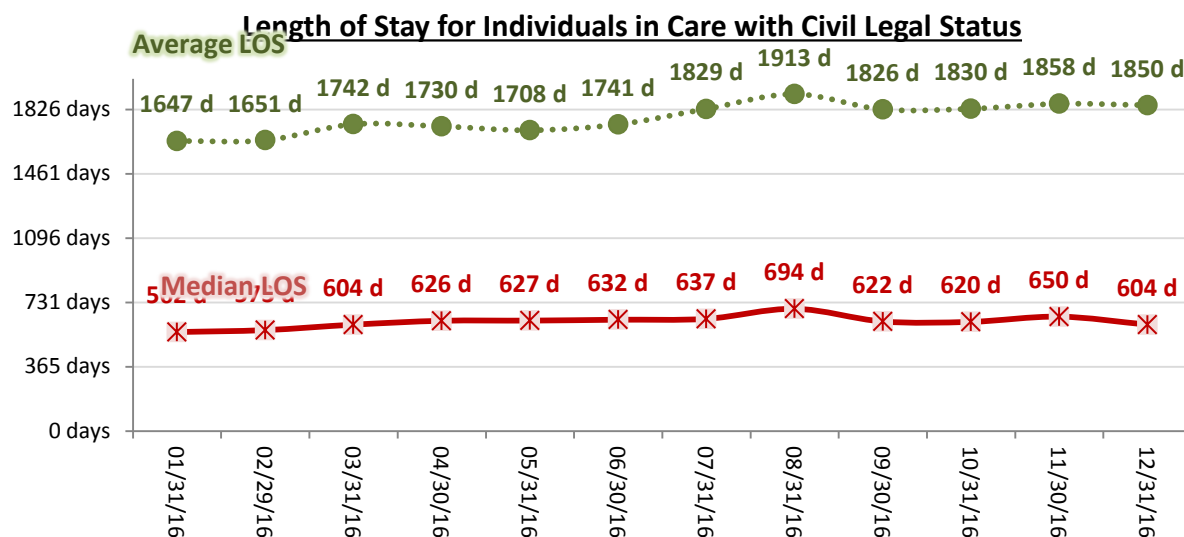
25. Length of Stay

Trend of Legal Status Distribution



Trend of Length of Stay





Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 11/04/16

Category		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	Total (12mths)	Figure
Admissions	Civil	6	12	6	9	11	8	8	7	5	10	9	12	9	103	Figure 1
	Pre-trial	25	25	23	25	24	26	25	29	25	25	28	18	25	298	
	Post-trial	2	2	1	1	3	1	0	2	1	2	2	1	2	18	
	Total	33	39	30	35	38	35	33	38	31	37	39	31	35	419	
Discharges	Civil	8	15	15	11	8	18	18	12	5	17	14	15	13	156	Figure 2
	Pre-trial	21	24	17	24	25	21	22	16	22	23	23	16	21	254	
	Post-trial	3	1	3	3	2	4	3	2	1	0	0	1	2	23	
	Total	32	40	35	38	35	43	43	30	28	40	37	32	36	433	
Net Increase During Month	Civil	-2	-3	-9	-2	3	-10	-10	-5	0	-7	-5	-3		-53	
	Pre-trial	4	1	6	1	-1	5	3	13	3	2	5	2		44	
	Post-trial	-1	1	-2	-2	1	-3	-3	0	0	2	2	0		-5	
	Total	1	-1	-5	-3	3	-8	-10	8	3	-3	2	-1		-14	
All Individuals on Roll at End of Month		283	282	277	274	277	270	259	267	270	267	269	268	272		
a. Present on Unit		282	273	271	267	274	265	258	263	264	264	264	263	267		
b. On AL		1	9	6	6	3	5	0	3	5	2	4	4	4		
c. On UL		0	0	0	1	0	0	1	1	1	1	1	1	1		
All Individuals on Roll: Daily Average during Month*		282	282	279	279	276	273	263	260	268	268	270	267	272		Figure 3
a. Present on Unit		277	276	272	273	272	268	258	257	264	265	265	263	268		
b. On AL		4	6	7	6	4	5	4	2	3	2	4	3	3.8		
c. On UL		0	0	0	0	0	0	1	1	1	1	1	1	0.54		
Patient Days**		8599	8009	8436	8200	8437	8043	7994	7956	7923	8212	7936	8139	8157	97884	
Inter-Unit Transfers during Month		10	9	6	14	11	11	15	24	12	17	11	15	13	155	Figure 4
Medical Leaves Initiated during Month	Emergency	15	18	12	10	12	18	9	10	11	9	8	7	12	139	
	Non-Emer	54	68	66	66	46	72	42	58	65	61	54	52	59	704	
	Total	69	86	78	76	58	90	51	68	76	70	62	59	70	843	
Non-Medical Leaves Initiated during Month		298	364	389	316	284	287	214	182	234	234	216	208	269	3226	
UL Initiated during Month		0	1	1	2	1	0	2	0	1	1	1	24	3	34	
Total Unique Patients Served during Month		312	320	310	312	312	312	301	295	296	307	306	299	307	628	
30 Day Readmission ***	Civil	1	0	1	1	0	0	0	0	0	2	3		1	8	
	Pre-trial	1	0	0	0	0	0	1	1	0	0	0		0	3	
	Post-trial	1	0	0	0	0	0	0	0	0	0	0		0	1	
	Total	3	0	1	1	0	0	1	1	0	2	3		1	12	

* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 11/04/16

Data Source: OF DB, MIV DB, ADR DB, Restraining/Seclusion Log, and AVAR														Updated 03/07/17/07/16		
Category		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	12.5%	0.0%	6.7%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	11.8%	21.4%		5.6%		Figure 5
	Pre-trial	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	6.3%	0.0%	0.0%	0.0%		1.3%		
	Post-trial	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	#DIV/0!	#DIV/0!		4.7%		
	Combined	9.4%	0.0%	2.9%	2.6%	0.0%	0.0%	2.3%	3.3%	0.0%	5.0%	8.1%		3.0%		
Number of Unusual Incidents*		184	187	189	196	200	193	172	167	197	166	166	163	182		Figure 6
Patient Unusual Incident Rate		19.8	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	19.0	18.8	21.1		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	29	25	28	25	30	24	22	25	26	33	33	21	27		
	Medium	42	52	49	55	52	54	48	44	55	55	55	56	51		
	Low	113	110	112	116	118	115	102	98	116	78	78	86	104		
Physical Assault Incident Rate		5.3	5.4	5.2	7.3	5.6	5.7	7.1	7.0	8.1	6.0	6.0	3.6	6.0		
Selected Types of Incidents	Physical Assault	46	43	44	60	47	46	57	56	64	49	49	29	49		Figure 10
	Aggressive Behav.	67	69	66	69	74	58	53	51	71	62	62	67	64		
	Psych Emergency	19	20	19	27	31	27	23	34	41	46	46	47	32		
	Fall	26	24	25	33	31	36	24	21	24	29	29	22	27		
	Injury	31	34	25	32	30	29	31	30	30	41	41	23	31		
Physical Assaults by Severity	High	8	11	8	9	9	4	8	12	15	17	17	9	13		Figure 11
	Medium	15	17	15	22	15	19	28	22	20	13	13	8	18		
	Low	23	15	21	29	23	23	21	22	29	19	19	12	21		
Patient Injury Rate***		0.00	0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.37	0.12	0.17	0.38	Figure 12
Patients with Major Injuries***		0	1	2	2	1	0	1	2	3	3	3	1	1		
Total Patients Injured***		25	23	12	24	19	20	20	22	22	33	33	16	22		
Total Staff Injured***		8	21	12	10	11	14	16	16	9	15	15	9	13		Figure 13
Patient Fall Rate		3.14	3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	3.29	2.46	3.10	Figure 14	
Total Patients who Fell		27	24	24	33	28	34	27	18	23	27	27	20	25		
Total Staff who Fell		0	4	2	1	3	2	5	2	1	4	4	3	2		
Percent of Patients Restrained		7.7%	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	6.5%	9.4%	2.0%	5.8%	Figure 15
Percent of Patients Secluded		5.1%	4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	4.6%	3.3%	4.2%	2.4%	
Restraint Hours Rate		0.038	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.162	0.191	0.150	0.71	Figure 16
Seclusion Hours Rate		0.099	0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.108	0.123	0.135	0.44	
Elopement Rate		0.00	0.12	0.12	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.00	0.00	0.09	0.13	Figure 17
Medication Variance Rate		2.33	1.62	1.66	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.58	0.98	2.10		Figure 18
Adverse Drug Reaction Rate		0.23	0.00	0.00	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00	0.00	0.13		Figure 19
Missing Med-Admin Documentation		0.46%	0.52%	0.49%	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.41%	0.53%	0.54%		Figure 20
Percent of Medication Refusal		5.84%	6.15%	5.91%	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	6.91%	5.92%	6.04%		Figure 21
SiteFM Work Orders Completed within 3 days		67%	53%	62%	73%	71%	74%				54%	71%	78%	66%	Figure 23	
		456	522	557	569	505	562				382	349	486	488		
Total SiteFM Work Orders		682	982	900	784	712	756				709	493	623	738		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 11/04/16

Category		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	184	187	189	196	200	193	172	167	197	166	166	163	182	2180	
	Major UIs Only	115	110	114	114	109	118	94	114	131	115	121	109	114	1364	
	Pt Involved UI Only	170	174	178	190	194	181	158	154	193	156	164	153	172	2065	
	Patient UI Rate	19.8	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	20.7	18.8		21.1	
	Unique Pts Involved in UI	110	117	122	123	112	114	99	97	110	95	95	102	108	1296	
Selected Types of Incidents	Physical Assault	46	43	44	60	47	46	57	56	64	49	49	29	49	590	
	Aggressive Behavior	67	69	66	69	74	58	53	51	71	62	62	67	64	769	
	Psych Emergency	19	20	19	27	31	27	23	34	41	46	46	47	32	380	
	Fall	26	24	25	33	31	36	24	21	24	29	29	22	27	324	
	Injury	31	34	25	32	30	29	31	30	30	41	41	23	31	377	
Physical Assault Rate		5.3	5.4	5.2	7.3	5.6	5.7	7.1	7.0	8.1	6.0	6.2	3.6		6.0	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	29	25	28	25	30	24	22	25	26	33	24	21	26	312	
	Medium	42	52	49	55	52	54	48	44	55	55	67	56	52	629	
	Low	113	110	112	116	118	115	102	98	116	78	80	86	104	1244	
Physical Assaults by Severity	High	8	11	8	9	9	4	8	12	15	17	9	9	13	119	
	Medium	15	17	15	22	15	19	28	22	20	13	16	8	18	210	
	Low	23	15	21	29	23	23	21	22	29	19	20	12	21	257	
Total Patients who Fell		27	24	24	33	28	34	27	18	23	27	18	20	25	303	
Patient Fall Rate		3.14	3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	2.27	2.46		3.10	
Total Staff who Fell		0	4	2	1	3	2	5	2	1	4	2	3	2	29	
Total Patients Injured***		25	23	12	24	19	20	20	22	22	33	29	16	22	265	
Patients with Major Injuries***		0	1	2	2	1	0	1	2	3	3	1	1	1	17	
Patient Injury Rate***		0.00	0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.13	0.12		0.17	0.38
Total Staff Injured**		8	21	12	10	11	14	16	16	9	15	11	9	13		
Total UIs Documented in Avatar		0	1	1	2	1	0	1	0	1	0	1	0	1	9	
Elopement Rate		0.00	0.12	0.12	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.13	0.00		0.09	0.13
Med Variance (MV) Reports**		20	13	14	24	26	12	22	15	25	13	14	8	17	206	
MV Rate		2.33	1.62	1.66	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.76	0.98		2.10	
Adverse Drug Reactions Reports		2	0	0	0	7	1	1	1	1	0	0	0	1	13	
ADR Rate		0.23	0.00	0.00	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00	0.00		0.13	
Total Med Administrations Scheduled		111076	103422	108400	105969	109074	104020	102274	99946	99661	102744	96508	101309		1244403	
Total Missing Documentations		513	539	533	593	827	967	580	487	434	422	279	538		6712	
Percent of Missing Documentation		0.46%	0.52%	0.49%	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.29%	0.53%		0.54%	
Total Medication Doses Refused		6487	6356	6403	6480	6260	6263	6625	6119	5400	7098	5642	5995		75128	
Percent of Medication Refusal		5.84%	6.15%	5.91%	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	5.85%	5.92%		6.04%	
Total STAT Orders		110	138	128	164	139	140	165	125	145	110	116	166	137		Figure 22
Total STAT Events****		52	71	52	80	65	67	74	59	64	56	54	75	64		
Total Patients with 1+ STAT Events		37	37	29	25	24	31	28	35	28	24	24	33	30		
Total Patients with 3+ STAT Events		3	6	6	7	10	8	8	4	9	7	5	15	7		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 11/04/16

Category		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	4	10	10	10	7	22	21	10	10	18	19	17	13.2		
	Physical Hold	34	37	36	36	28	35	54	45	46	47	44	47	40.8		
	Total	38	47	46	46	35	57	75	55	56	65	63	64	53.9		
Number of Unique Patients Restrained	Mechanical	3	6	9	9	5	10	9	5	4	3	4	6	6.1		
	Physical Hold	21	20	27	24	17	18	22	24	21	17	10	22	20.3		
	Total	24	26	36	33	22	28	31	29	25	20	14	28	26.3		
Percentage of Patients Restrained**	Mechanical	1.0%	1.9%	2.9%	2.9%	1.6%	3.2%	3.0%	1.7%	1.4%	1.0%	1.3%	2.0%	2.0%		5.8%
	Physical Hold	6.7%	6.3%	8.7%	7.7%	5.4%	5.8%	7.3%	8.1%	7.1%	5.5%	3.3%	7.4%	6.6%		
	Total	7.7%	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	4.6%	9.4%	8.6%		
Total Restraint Hours (h:mm)**	Mechanical	5:17	19:50	26:37	38:36	17:15	40:01	25:41	16:24	28:58	29:27	36:54	34:20	26:36	319:20	
	Physical Hold	2:36	3:43	2:08	2:11	3:47	2:04	3:47	2:37	2:09	2:28	2:56	3:01	2:47	33:27	
	Total	7:53	23:33	28:45	40:47	21:02	42:05	29:28	19:01	31:07	31:55	39:50	37:21	29:23	352:47	
Restraint Hours Rate**	Mechanical	0.026	0.103	0.131	0.196	0.085	0.207	0.134	0.086	0.152	0.149	0.194	0.176	0.136	3:15	0.71
	Physical Hold	0.013	0.019	0.011	0.011	0.019	0.011	0.020	0.014	0.011	0.013	0.015	0.015	0.014	0:20	
	Total	0.038	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.209	0.191	0.150	3:36	
Number of Seclusion Events		22	17	16	22	21	13	20	24	37	28	34	17	22.6	271	
Number of Unique Patients Secluded		16	13	11	13	13	7	14	14	19	14	9	10	12.8		
Percentage of Patients Secluded		5.1%	4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	2.9%	3.3%	4.2%		2.4%
Total Seclusion Hours (h:mm)		20:22	26:08	18:52	38:38	27:49	15:05	23:55	23:05	37:09	21:15	40:48	24:07	26:26	317:13	
Seclusion Hours Rate		0.099	0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.214	0.123		0.135	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		184	187	189	196	200	193	172	167	197	166	171	163	182	2185	100%
Incident Location	1A	9	11	8	7	8	5	7	13	8	6	14	8	9	104	5%
	1B	7	12	12	18	14	12	12	8	13	9	8	12	11	137	6%
	1C	13	14	16	14	32	17	19	22	35	32	31	27	23	272	12%
	1D	30	30	21	27	30	22	25	20	14	24	20	21	24	284	13%
	1E	14	8	10	5	7	24	22	9	15	12	9	9	12	144	7%
	1F	14	16	18	32	17	22	15	32	41	18	14	28	22	267	12%
	1G	20	13	14	26	12	18	14	6	12	9	17	13	15	174	8%
	2A	10	4	3	4	9	7	1	3	0	0	2	1	4	44	2%
	2B	3	9	8	6	6	4	2	2	1	1	0	1	4	43	2%
	2C	12	23	27	18	14	12	8	15	14	6	5	8	14	162	7%
	2D	20	12	14	14	18	20	15	17	13	30	16	16	17	205	9%
	TLC	19	17	22	13	21	18	16	13	15	10	24	9	16	197	9%
	Other	13	18	16	12	12	12	16	7	16	9	11	10	13	152	7%
Physical Assault		46	43	44	60	47	46	57	56	64	49	45	29	49	586	100%
Incident Location	1A	1	0	3	1	1	1	0	1	4	0	3	1	1	16	3%
	1B	0	0	2	4	2	1	2	2	5	2	3	0	2	23	4%
	1C	6	1	6	4	8	4	11	7	11	12	11	10	8	91	16%
	1D	7	14	7	10	7	5	9	7	5	9	2	6	7	88	15%
	1E	5	1	1	0	6	9	7	1	6	2	6	2	4	46	8%
	1F	6	3	5	15	2	8	8	18	14	8	3	3	8	93	16%
	1G	4	2	2	11	3	3	6	2	4	2	4	3	4	46	8%
	2A	1	1	0	1	1	0	0	0	0	0	1	0	0	5	1%
	2B	1	1	1	0	0	0	1	2	0	0	0	0	1	6	1%
	2C	8	8	4	5	4	2	2	6	5	3	1	1	4	49	8%
	2D	4	5	2	6	8	4	6	8	4	10	3	2	5	62	11%
	TLC - Intensive	1	6	5	3	4	7	3	1	1	1	0	0	3	32	5%
	TLC - Transitional	2	1	3	0	1	1	2	0	3	0	7	0	2	20	3%
	Other	0	0	3	0	0	1	0	1	2	0	1	1	1	9	2%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		67	69	66	69	74	58	53	51	71	62	67	67	65	774	132%
Incident Location	1A	0	4	1	1	0	0	1	2	0	1	1	0	1	11	2%
	1B	2	4	0	1	2	0	5	2	1	0	2	2	2	21	4%
	1C	3	8	8	9	14	8	3	9	14	13	15	12	10	116	20%
	1D	18	13	10	14	19	14	12	8	6	13	13	9	12	149	25%
	1E	5	5	1	1	1	2	8	3	5	5	1	4	3	41	7%
	1F	3	6	9	12	6	10	6	9	15	4	9	18	9	107	18%
	1G	8	5	4	5	3	7	3	1	7	5	8	7	5	63	11%
	2A	3	2	0	2	4	1	1	2	0	0	0	0	1	15	3%
	2B	2	2	1	0	3	0	1	0	1	0	0	1	1	11	2%
	2C	7	8	18	12	7	5	1	6	7	1	2	1	6	75	13%
	2D	10	2	6	4	6	5	4	5	4	14	8	10	7	78	13%
	TLC - Intensive	0	5	4	3	0	2	4	0	7	4	4	1	3	34	6%
	TLC - Transitional	4	0	4	3	7	4	1	2	0	1	2	2	3	30	5%
	Other	2	5	0	2	2	0	3	2	4	1	2	0	2	23	4%
Psych Emergency		19	20	19	27	31	27	23	34	41	46	44	47	32	378	65%
Incident Location	1A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	1B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	1C	2	0	3	2	7	6	3	8	9	12	17	12	7	81	14%
	1D	10	12	7	4	8	7	4	3	5	14	9	11	8	94	16%
	1E	2	0	1	0	3	6	7	1	3	7	2	3	3	35	6%
	1F	2	3	2	15	2	3	5	14	12	6	4	9	6	77	13%
	1G	1	1	1	1	0	1	1	0	5	4	6	6	2	27	5%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	1	0	0	0	1	0	1	1	0	0	0	0	0	4	1%
	2C	1	2	4	3	1	2	1	4	4	0	1	0	2	23	4%
	2D	0	0	0	0	4	1	0	3	1	3	5	5	2	22	4%
	TLC - Intensive	0	1	0	1	2	1	0	0	1	0	0	0	1	6	1%
	TLC - Transitional	0	0	1	1	2	0	1	0	1	0	0	1	1	7	1%
	Other	0	1	0	0	1	0	0	0	0	0	0	0	0	2	0%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	Total (12mths)	Percent
Fall		26	24	25	33	31	36	24	21	24	29	20	21	26	314	100%
Incident Location	1A	2	3	3	4	2	4	5	7	1	5	11	4	4	51	16%
	1B	2	3	6	7	8	8	3	2	5	4	0	5	4	53	17%
	1C	1	1	0	0	2	2	0	2	4	3	2	1	2	18	6%
	1D	0	1	3	1	0	0	5	0	0	3	1	2	1	16	5%
	1E	4	1	3	3	3	3	2	0	0	1	0	2	2	22	7%
	1F	2	3	2	3	2	4	1	1	7	5	1	1	3	32	10%
	1G	7	1	1	4	5	3	2	1	0	1	0	1	2	26	8%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	0	4	0	3	3	1	0	0	0	0	0	0	1	11	4%
	2C	2	4	0	3	0	2	0	5	0	1	1	0	2	18	6%
	2D	3	1	2	2	2	4	2	1	4	3	0	1	2	25	8%
	TLC - Intensive	2	0	1	1	1	1	2	1	1	0	1	0	1	11	4%
	TLC - Transitional	1	0	1	0	0	0	1	1	1	2	3	2	1	12	4%
	Other	0	2	3	2	3	4	1	0	1	1	0	2	2	19	6%
Physical Injury		31	34	25	32	30	29	31	30	30	41	37	23	31	373	100%
Incident Location	1A	2	0	0	1	0	0	0	2	2	1	3	2	1	13	3%
	1B	1	3	0	4	2	2	1	1	2	1	2	0	2	19	5%
	1C	5	0	4	1	9	1	4	4	5	9	6	7	5	55	15%
	1D	5	8	6	5	4	3	6	3	5	8	4	5	5	62	17%
	1E	2	1	3	0	2	8	6	2	3	3	2	0	3	32	9%
	1F	5	3	1	10	2	4	1	5	4	6	2	1	4	44	12%
	1G	1	2	1	3	1	2	2	2	2	2	4	3	2	25	7%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	1	2	1	2	0	1	0	0	0	0	0	0	1	7	2%
	2C	1	5	1	3	0	2	2	5	3	1	1	2	2	26	7%
	2D	3	3	2	2	2	0	5	5	3	6	5	1	3	37	10%
	TLC - Intensive	3	3	3	1	2	3	1	0	1	0	5	0	2	22	6%
	TLC - Transitional	1	1	1	0	1	0	2	0	0	1	1	1	1	9	2%
	Other	1	3	2	0	5	3	1	1	0	3	2	1	2	22	6%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/04/16 #####

Category	Sub-group	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		283	282	277	274	277	270	259	267	270	267	269	268	272	
Gender	Female	89	87	87	87	89	83	74	78	76	74	76	73	81	29.8%
	Male	194	195	190	187	188	186	185	189	194	193	193	195	191	70.2%
Age	Median Age (Years)	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	55 yrs	Figure 24
	<30 years old	43	45	38	33	34	26	31	31	35	36	33	31	35	12.7%
	>=30 and <40 years old	33	37	39	44	45	46	45	48	48	48	43	40	43	15.8%
	>=40 and <50 years old	31	27	27	28	26	29	23	27	26	23	25	27	27	9.8%
	>=50 and <60 years old	62	61	63	57	62	65	60	64	62	60	64	68	62	22.9%
	>=60 years old	114	112	110	112	110	103	100	97	99	100	104	102	105	38.7%
Legal Status of Individuals on Roll at End of Month	Emergency	15	20	17	16	20	18	14	16	15	12	12	13	16	5.8%
	Inpatient Commitment	35	35	34	34	34	34	32	34	35	32	32	34	34	12.4%
	Outpatient Commitment	34	31	29	31	30	29	26	22	22	29	27	25	28	10.3%
	Voluntary	44	42	41	39	39	37	39	34	34	31	31	27	37	13.4%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	128	128	121	120	123	118	111	106	106	104	102	99	114	41.9%
	DC Exam	37	37	44	42	38	45	47	49	45	44	50	55	44	16.3%
	Mentally Incompetent	38	36	34	36	39	32	30	41	48	46	42	39	38	14.1%
	Forensic Pre-trial Sub-total	75	73	78	78	77	77	77	90	93	90	92	94	83	30.5%
	NGBRI - DC	67	68	66	65	66	64	61	61	62	63	65	65	64	23.7%
	NGBRI - US	8	7	7	6	6	6	6	6	5	5	5	5	6	2.2%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Dual Commitment	0	0	0	0	0	0	0	0	0	1	1	1	0	0.1%
	Post Trial Mental Exam PTME	1	2	1	1	1	0	0	0	0	0	0	0	1	0.2%
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	3	1.1%
	Forensic Post-trial Sub-total	80	81	78	76	77	74	71	71	71	73	75	75	75	27.6%
Length of Stay	<30 Days	29	38	29	32	36	34	30	34	31	37	35	28	33	12.0%
	>=30 ~ <365 Days	105	92	96	88	85	85	84	90	99	94	97	108	94	34.4%
	>= 1 Year & < 2 Years	30	33	31	34	36	30	28	28	26	25	26	24	29	10.8%
	>= 2 Years & < 5 Years	36	36	39	40	41	42	40	38	38	35	35	33	38	13.9%
	>= 5 Years & < 20 Years	48	48	47	46	45	44	43	43	44	44	44	43	45	16.5%
	>= 20 Years	35	35	35	34	34	34	34	34	32	32	32	32	34	12.4%
	Median LOS (Days)	494 d	466 d	496 d	475 d	475 d	475 d	506 d	478 d	452 d	406 d	373 d	348 d	454 d	Figure 25
	Median LOS - Civil	562 d	573 d	604 d	626 d	627 d	632 d	637 d	694 d	622 d	620 d	650 d	604 d	621 d	
	Median LOS - Pre-trial	68 d	55 d	56 d	58 d	61 d	57 d	52 d	63 d	62 d	69 d	71 d	81 d	63 d	
	Median LOS - Post-trial	4141 d	4170 d	4293 d	4323 d	3998 d	4384 d	5534 d	4565 d	4567 d	4414 d	4181 d	4212 d	4399 d	
	Average LOS (Days)	2324 d	2339 d	2406 d	2362 d	2355 d	2383 d	2461 d	2397 d	2302 d	2324 d	2315 d	2310 d	2357 d	
	Average LOS - Civil	1647 d	1651 d	1742 d	1730 d	1708 d	1741 d	1829 d	1913 d	1826 d	1830 d	1858 d	1850 d	1777 d	
	Average LOS - Pre-trial	133 d	131 d	139 d	139 d	147 d	124 d	122 d	125 d	135 d	139 d	143 d	154 d	136 d	
	Average LOS - Post-trial	5531 d	5553 d	5654 d	5714 d	5510 d	5755 d	5986 d	5998 d	5852 d	5722 d	5600 d	5621 d	5708 d	

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.