



Government of the District of Columbia
Department of Behavioral Health (DBH)



Jan-21

Table of Contents

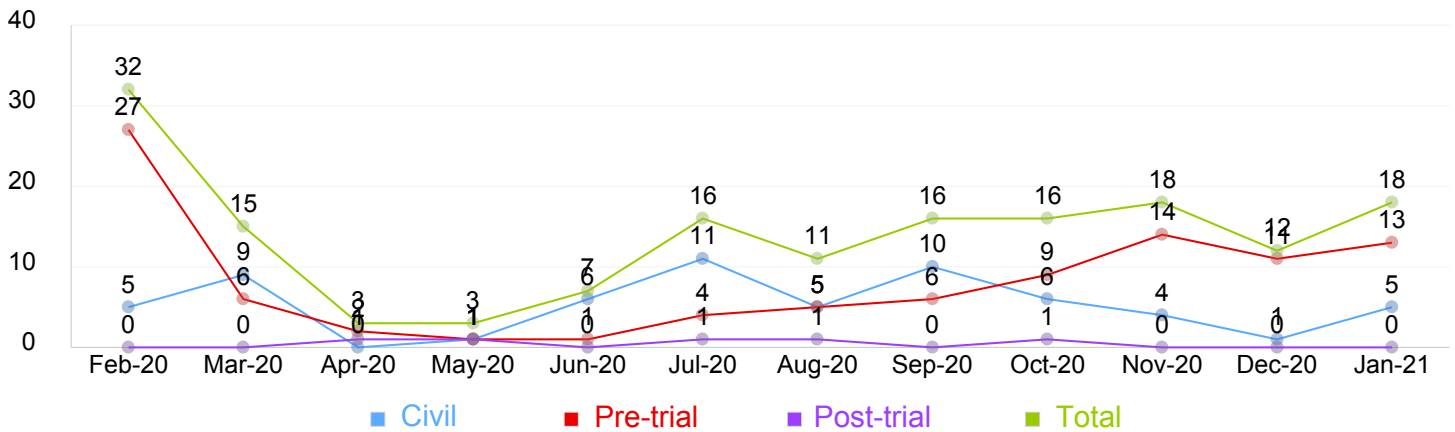
1. Admissions to SEH	-----	2
2. Discharges to SEH	-----	2
3. Average Daily Census	-----	3
4. Transfers	-----	3
5. 30-Day Readmission Rate	-----	4
6. Unusual Incidents	-----	5
7. Patient-Involved Unusual Incidents	-----	5
8. Selected Types of Incidents	-----	7
9. Physical Assaults	-----	8
10. Patient Injuries	-----	9
11. Staff Injuries	-----	10
12. Patient and Staff Falls	-----	10
13. Percent of Patients Restrained or Secluded	-----	11
14. Restraint Hours Rate & Seclusion Hours Rate	-----	11
15. Reported Medication Variance Events	-----	12
16. Reported Adverse Drug Reactions	-----	12
17. Percent of Missing Documentation on Med-Administration	-----	13
18. Medication Refusal Rate	-----	13
19. Number of STAT Events and Individuals Involved	-----	14
20. Demographics - Trend of Gender Distribution	-----	14
21. Demographics - Trend of Age Distribution	-----	15
22. Length of Stay - LOS for Individuals in Care	-----	15
23. Length of Stay - LOS for Individuals in Care with Civil	-----	16

Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

As of May, 2019 a new platform, Microstrategy, was implemented for producing PRISM. At that time, two charts were removed from the report. Admissions vs Patient UI rate was removed because it showed two data points that already existed in other charts and put them together. Percentage of SiteFM Work Orders Completed within 3 Days was removed because it related to internal operations. Data from the appendix tables were integrated into the relevant charts. Microstrategy is a visualization tool that is linked to the data sources for each chart, so the information is not static. If new information is added for a month that has already been reported on, that update will be reflected in the next month's report.

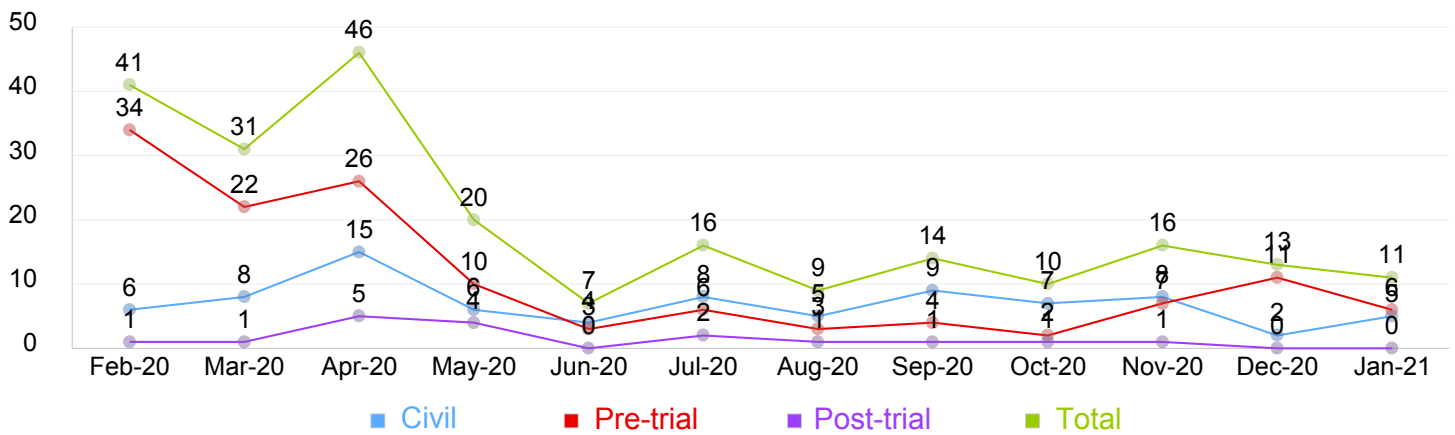
1. Admissions



Metrics	Admission Count												Avg	Total
Legal Status Group	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21		
Civil	5	9	0	1	6	11	5	10	6	4	1	5	5	63
Pre-trial	27	6	2	1	1	4	5	6	9	14	11	13	8	99
Post-trial	0	0	1	1	0	1	1	0	1	0	0	0	0	5
Total	32	15	3	3	7	16	11	16	16	18	12	18	14	167

* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

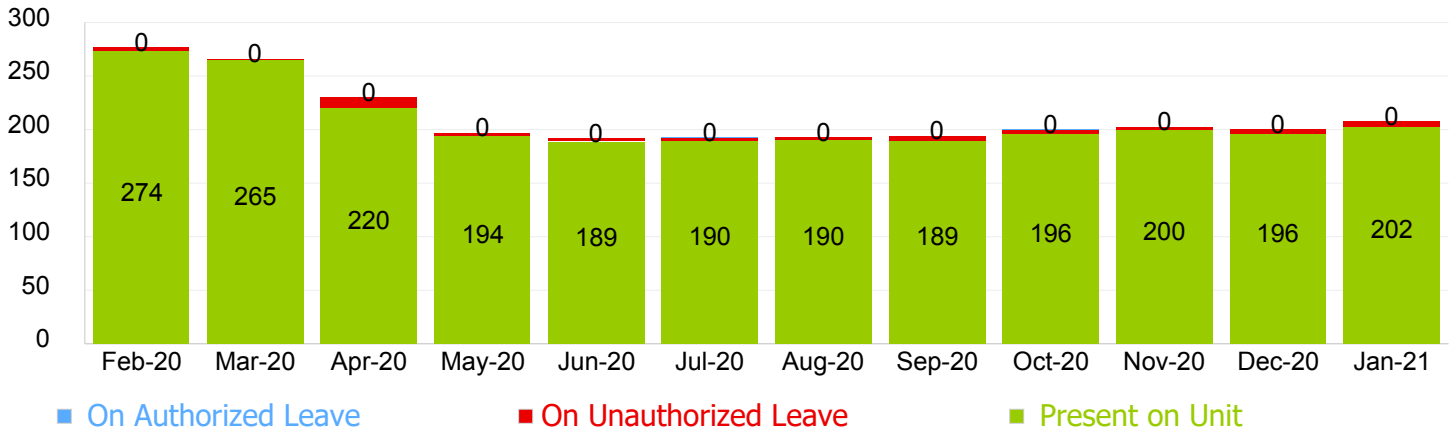
2. Discharges



Metrics	Discharge Count												Avg	Total
Legal Status Group	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21		
Civil	6	8	15	6	4	8	5	9	7	8	2	5	7	83
Pre-trial	34	22	26	10	3	6	3	4	2	7	11	6	11	134
Post-trial	1	1	5	4	0	2	1	1	1	1	0	0	2	17
Total	41	31	46	20	7	16	9	14	10	16	13	11	20	234

* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

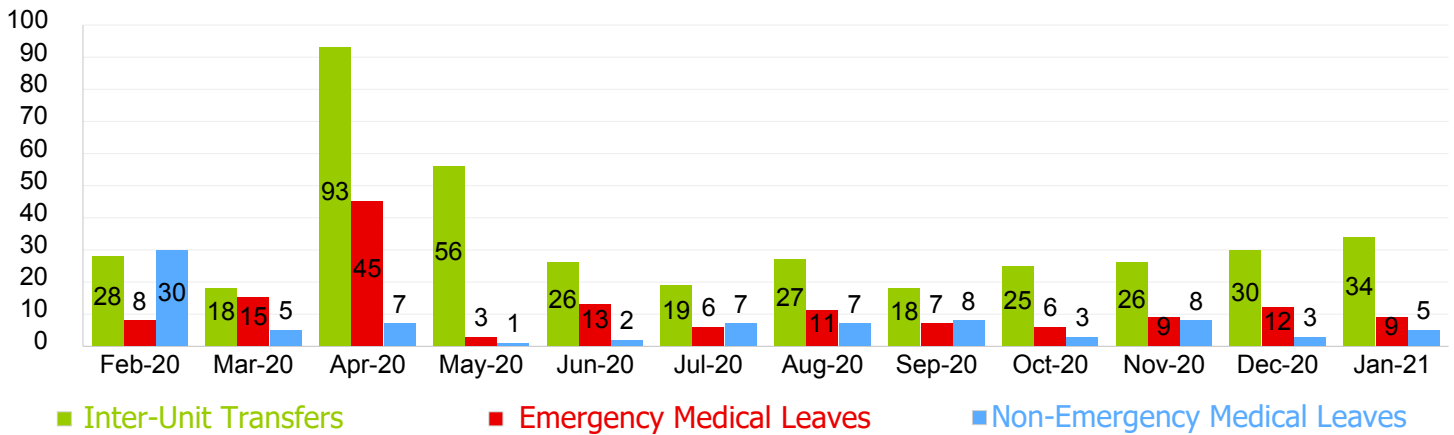
3. Average Daily Census



Census_Status	Metrics	Patient Count													Average
	YearMonth	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21		
a. Present on Unit		274	265	220	194	189	190	190	189	196	200	196	202	209	
b. On AL		3	1	10	3	3	3	3	5	4	3	4	5	4	
c. On UL		0	0	0	0	0	0	0	0	0	0	0	0	0	
Total		277	266	230	197	192	192	192	194	200	203	200	207		

* Data above is the daily average number of individuals counted at 11:59 PM every day during each month. Census data is tracked via the AVATAR database.

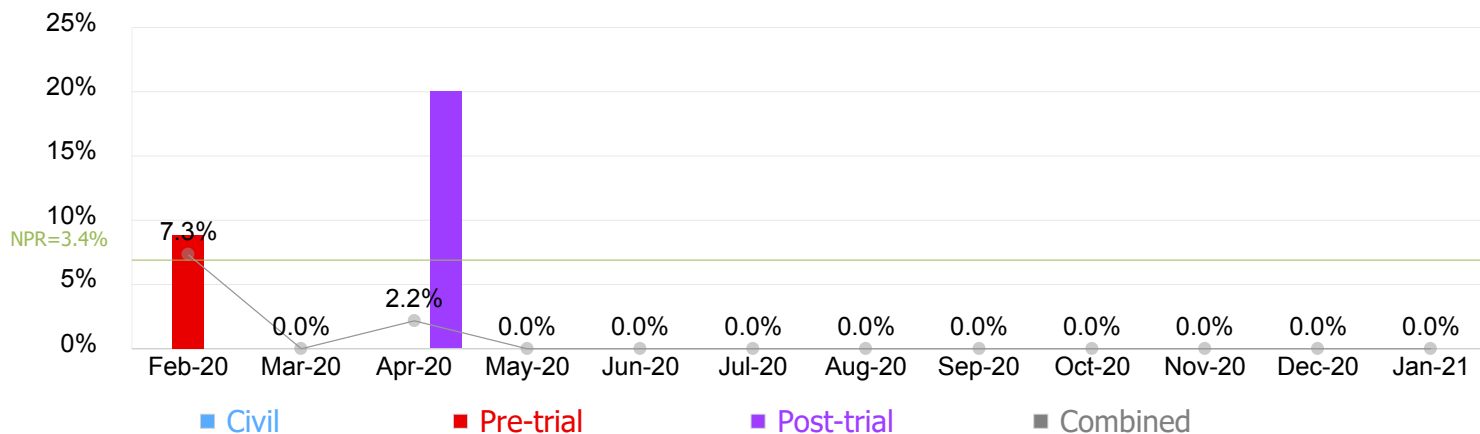
4. Transfers



Metrics	YearMonth	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
Inter-Unit Transfers		28	18	93	56	26	19	27	18	25	26	30	34	33	400
Emergency Medical Leaves		8	15	45	3	13	6	11	7	6	9	12	9	12	144
Non-Emergency Medical Leaves		30	5	7	1	2	7	7	8	3	8	3	5	7	86
Total		66	38	145	60	41	32	45	33	34	43	45	48	--	630

* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month. Challenges related to the COVID-19 pandemic required the hospital to transfer individuals in care to assure proper cohorting based on acuity and COVID status (positive, negative, PUI). The marked increase in transfers April 2020 and onward reflects the change to manage suspected and confirmed COVID-19 cases.

5. 30-Day Readmission Rate

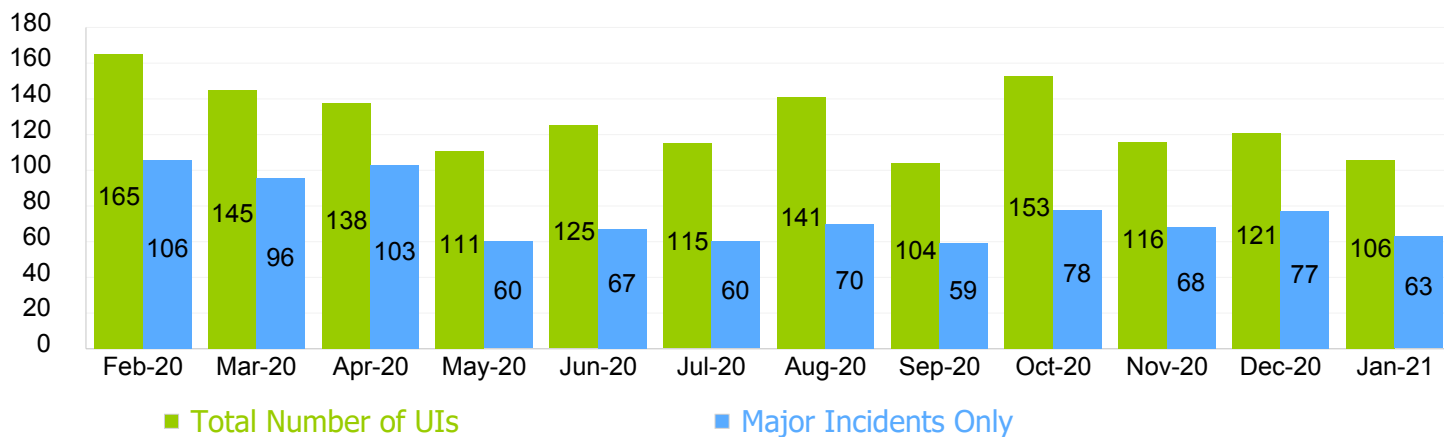


Legal Status Group	Readmission Rate												Avg	
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21		
Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Pre-trial	8.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%
Post-trial	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
Combined	7.3%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%

* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

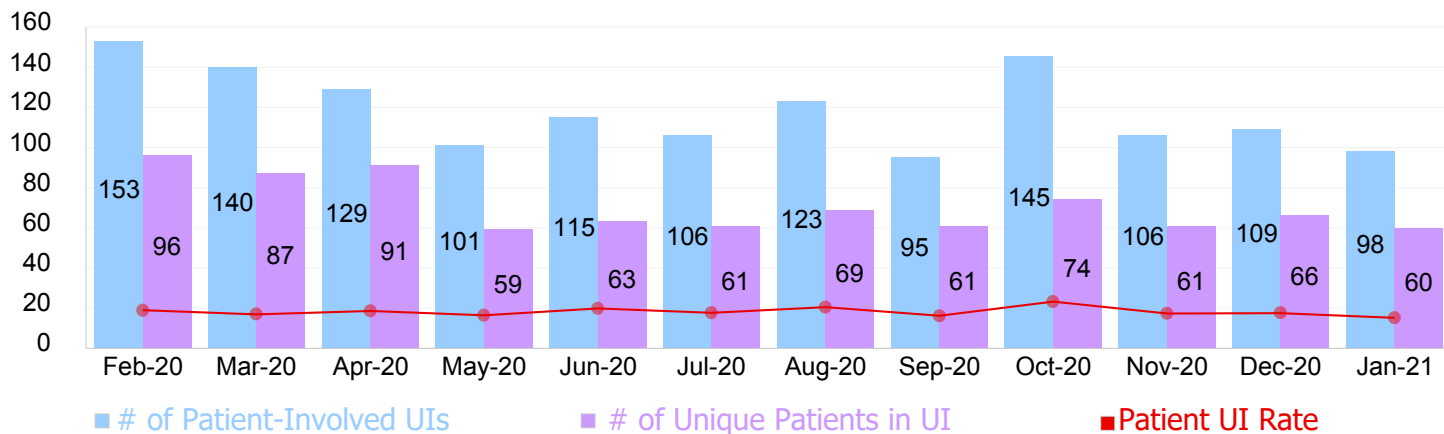
6. Unusual Incidents



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
Major Incidents Only	106	96	103	60	67	60	70	59	78	68	77	63	76	907
Total Number of UIs	165	145	138	111	125	115	141	104	153	116	121	106	128	1,540

* A Major Unusual Incident is any adverse event that can compromise health, safety, and welfare of individuals in care and/or staff. An Unusual Incident is any significant occurrence or extraordinary event deviating from regular routine or established procedure, but does not rise to the level of MUI.

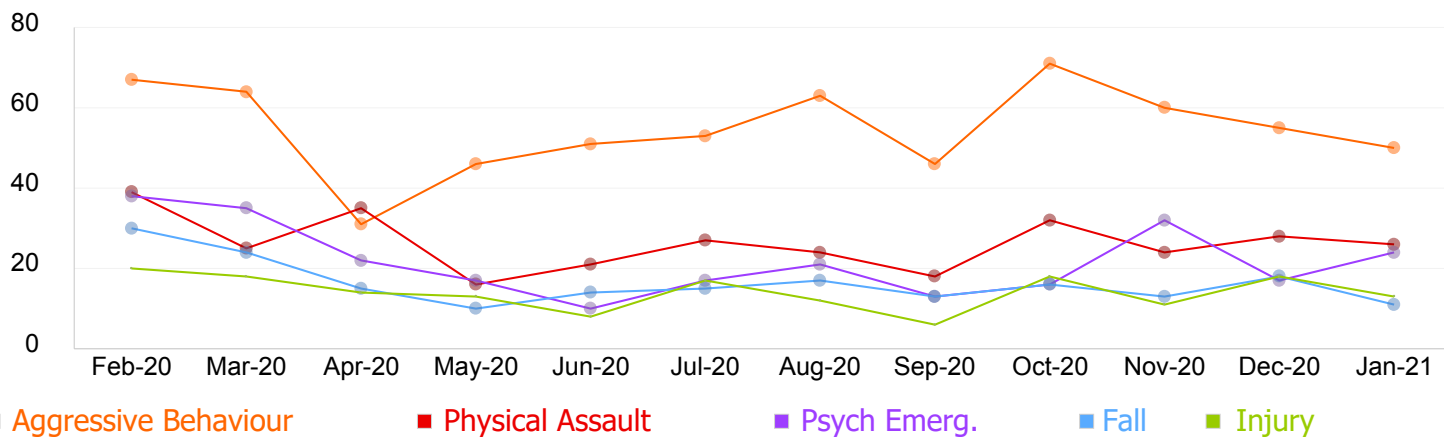
7. Patient-Involved Unusual Incidents



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
# of Unique Patients in UI	96	87	91	59	63	61	69	61	74	61	66	60	71	848
Patient Involved UI	153	140	129	101	115	106	123	95	145	106	109	98	--	--
Patient UI Rate	19.00	16.91	18.61	16.45	19.87	17.69	20.51	16.23	23.27	17.35	17.51	15.18	18.22	--

* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

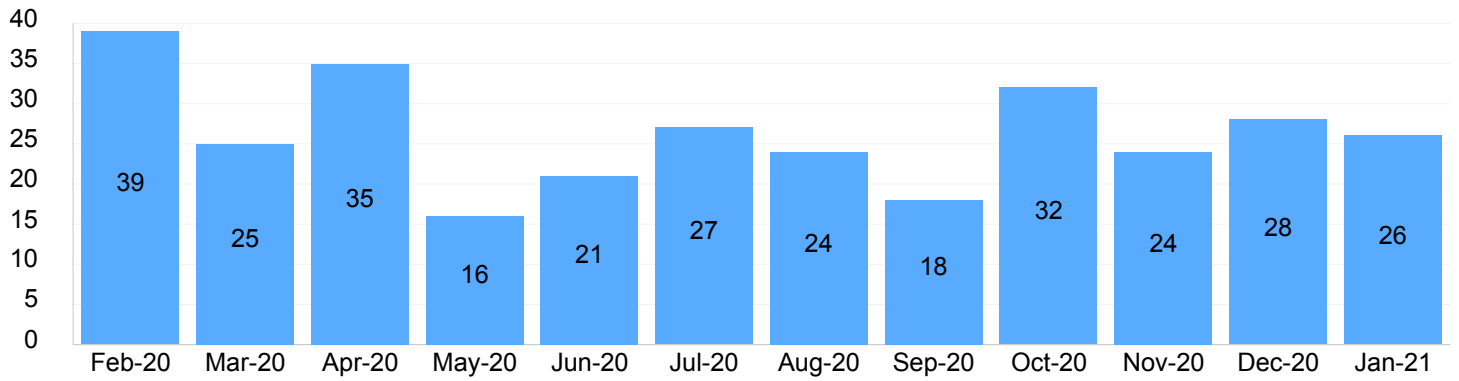
8. Selected Types of Incidents



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg
Physical Assault	39	25	35	16	21	27	24	18	32	24	28	26	26
Injury	20	18	14	13	8	17	12	6	18	11	18	13	14
Psychiatric Emergency	38	35	22	17	10	17	21	13	16	32	17	24	22
Falls	30	24	15	10	14	15	17	13	16	13	18	11	16
Aggressive Behaviour	67	64	31	46	51	53	63	46	71	60	55	50	55

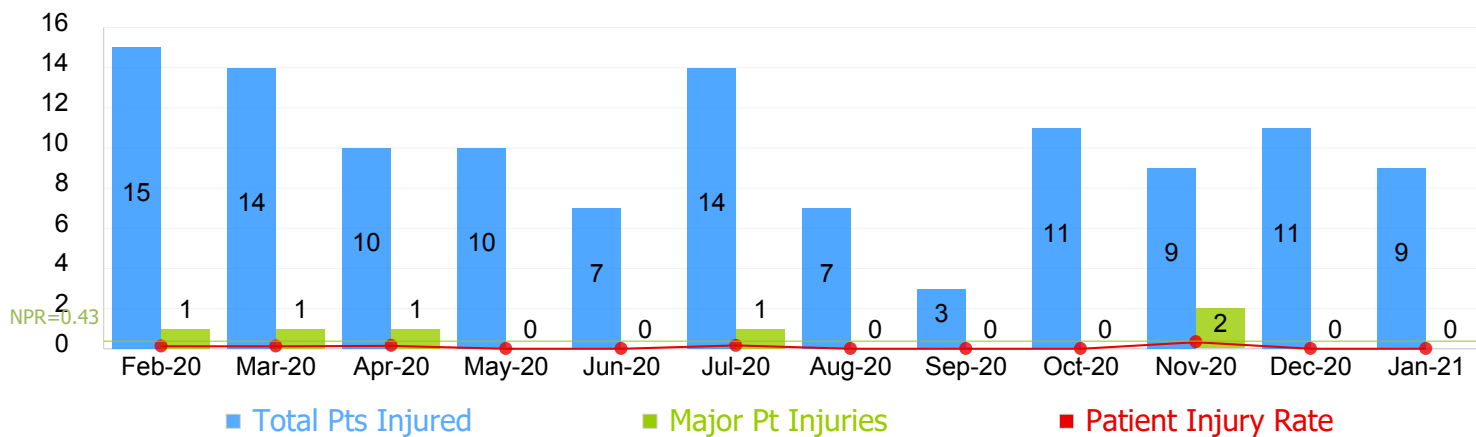
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

9. Physical Assaults



Physical Assault												Avg	Total
Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21		
39	25	35	16	21	27	24	18	32	24	28	26	26	315

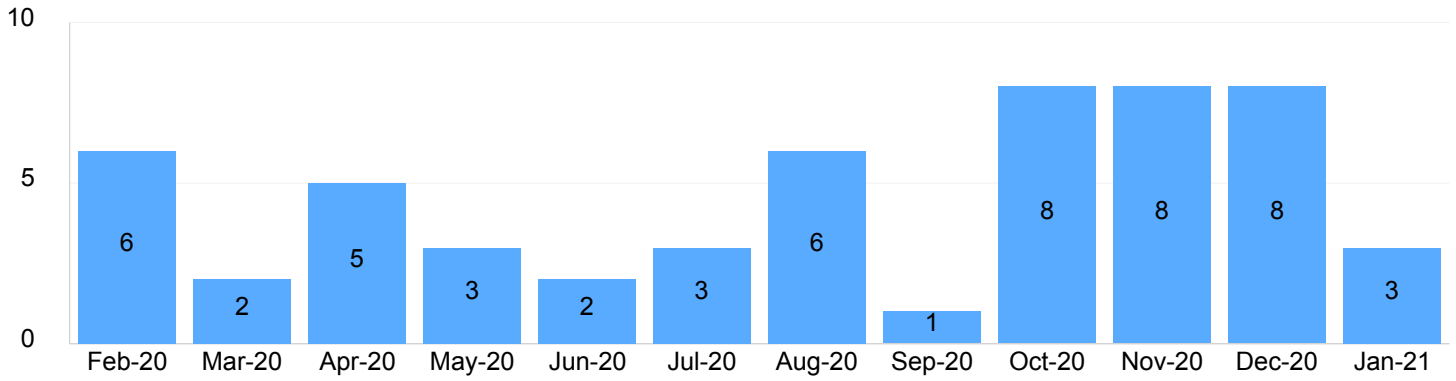
10. Patient Injuries



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
Total Pts Injured	15	14	10	10	7	14	7	3	11	9	11	9	10	120
Major Pt Injuries	1	1	1	0	0	1	0	0	0	2	0	0	1	6
Patient Injury Rate	0.12	0.12	0.14	0.00	0.00	0.17	0.00	0.00	0.00	0.33	0.00	0.00	0.07	--

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required treatment for minor injuries based on the NRI definition. The patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days.

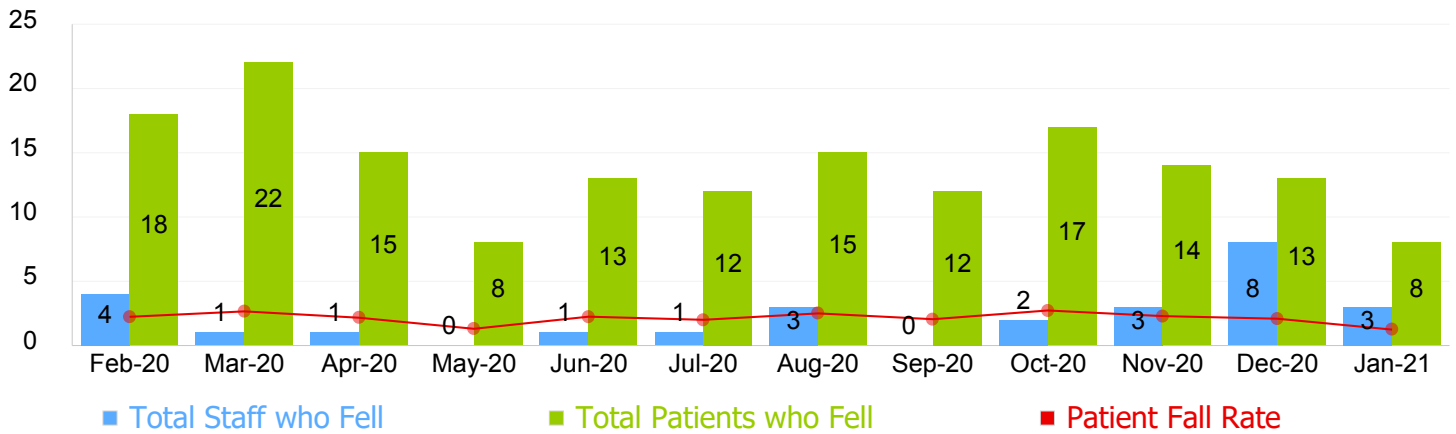
11. Staff Injuries



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
# of Staff Injured	6	2	5	3	2	3	6	1	8	8	8	3	5	55

*Injury is broadly defined to include any type of injuries regardless of the cause or severity. The total number of staff injured represents all of the reported staff injuries including treatment for minor injuries.

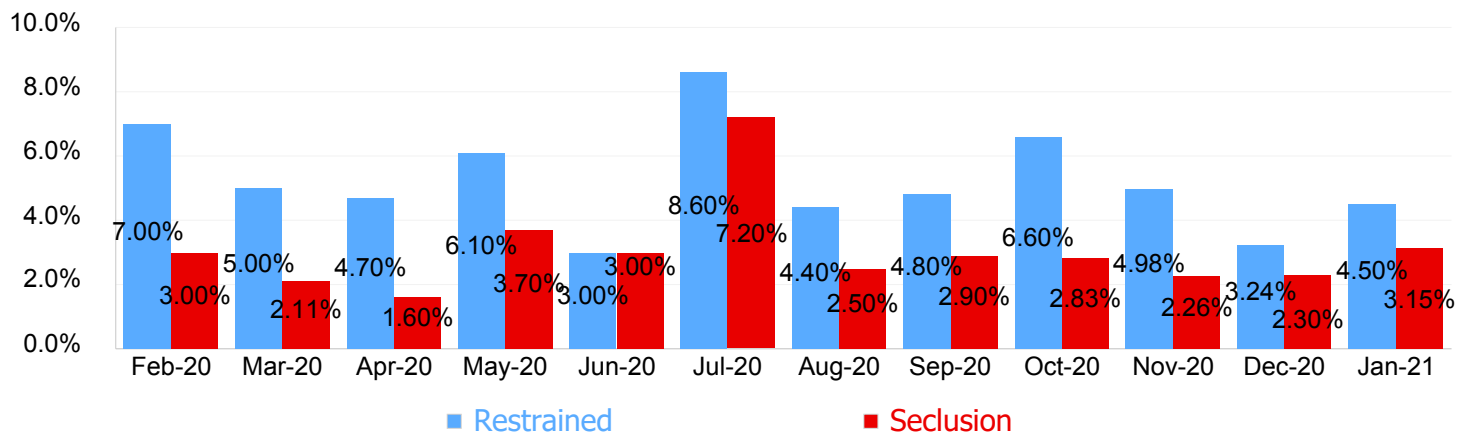
12. Patient and Staff Falls



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
Total Staff who Fell	4	1	1	0	1	1	3	0	2	3	8	3	2	27
Total Patients who Fell	18	22	15	8	13	12	15	12	17	14	13	8	14	167
Patient Fall Rate	2.24	2.66	2.16	1.30	2.25	2.00	2.50	2.05	2.73	2.29	2.09	1.24	2.13	--

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

13. Percent of Patients Restrained or Secluded



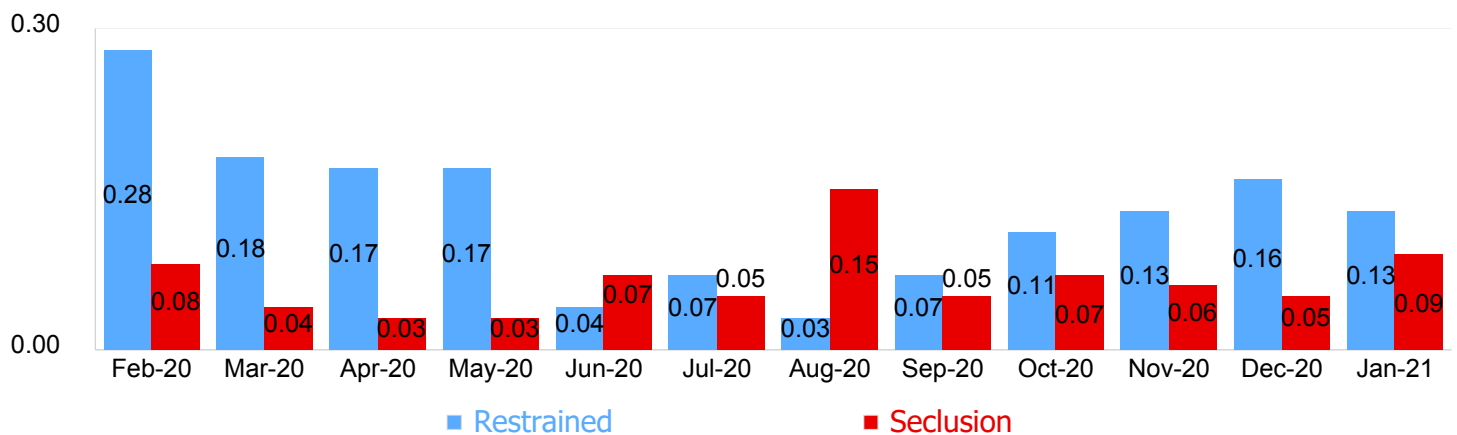
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg
Seclusion	3.00%	2.11%	1.60%	3.70%	3.00%	7.20%	2.50%	2.90%	2.83%	2.26%	2.30%	3.15%	3.05%
Restraint	7.00%	5.00%	4.70%	6.10%	3.00%	8.60%	4.40%	4.80%	6.60%	4.98%	3.24%	4.50%	5.24%

As of January 2021, the National Public Rates (NPR) Weighted Averages are as follows: % of Patients Restrained NPR = 7.196 and the % of Patients Secluded NPR = 2.627.

Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

***As of May 2019, SEH refined the logic of this calculation to count patients who were restrained via a physical hold and a mechanical restraint only once. Previous logic counted the same person twice if they received both a physical hold and mechanical restraint in the same

14. Restraint Hours Rate & Seclusion Hours Rate



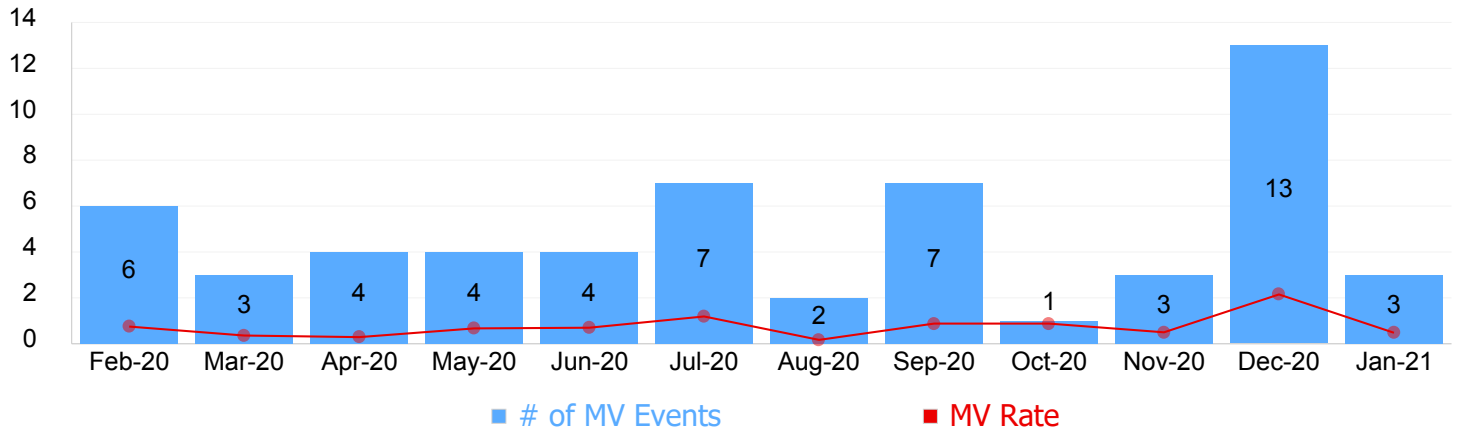
Event Type	Hour Rate												Avg
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Restraint	0.28	0.18	0.17	0.17	0.04	0.07	0.03	0.07	0.11	0.13	0.16	0.13	0.13
Seclusion	0.08	0.04	0.03	0.03	0.07	0.05	0.15	0.05	0.07	0.06	0.05	0.09	0.06

As of January 2021, the National Public Rates (NPR) Weighted Averages are as follows: Restraint Hours Rate NPR = 0.748 and the Seclusion Hours Rate NPR = 0.302.

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to

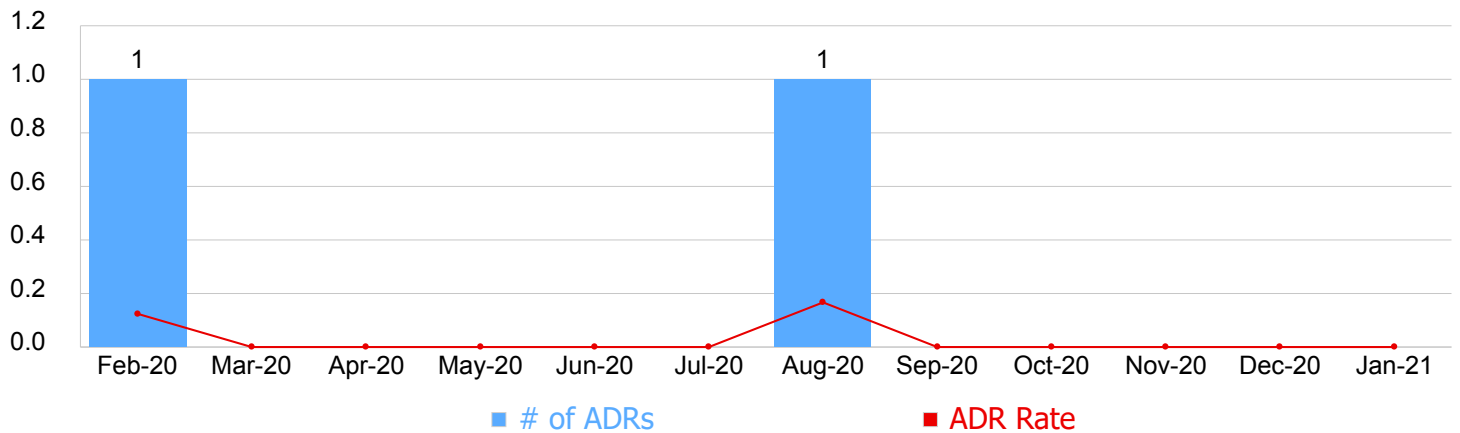
15. Reported Medication Variance Events & Rate



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
# of MV Events	6	3	4	4	4	7	2	7	1	3	13	3	5	57
MV Rate	0.75	0.36	0.29	0.67	0.70	1.19	0.17	0.88	0.88	0.50	2.15	0.48	0.75	9.02

* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

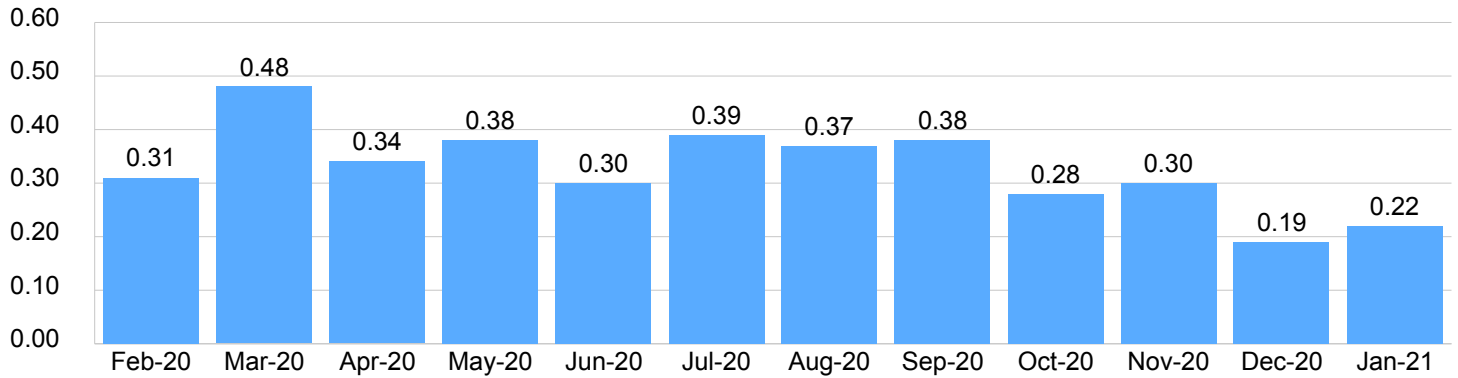
16. Reported Adverse Drug Reactions & Rate



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
NumADRs	1	0	0	0	0	0	1	0	0	0	0	0	0	2
ADR Rate	0.12	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.02	--

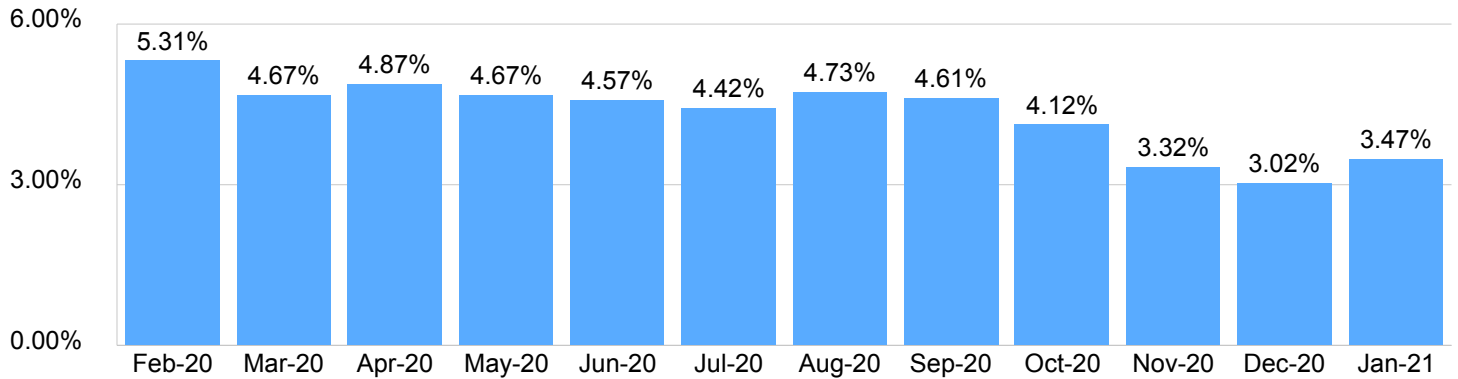
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

17. Percent of Missing Documentation on Med-Administration



Event Type	Rate												Avg
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
PercOfMissingDocumentation	0.31	0.48	0.34	0.38	0.30	0.39	0.37	0.38	0.28	0.30	0.19	0.22	0.33

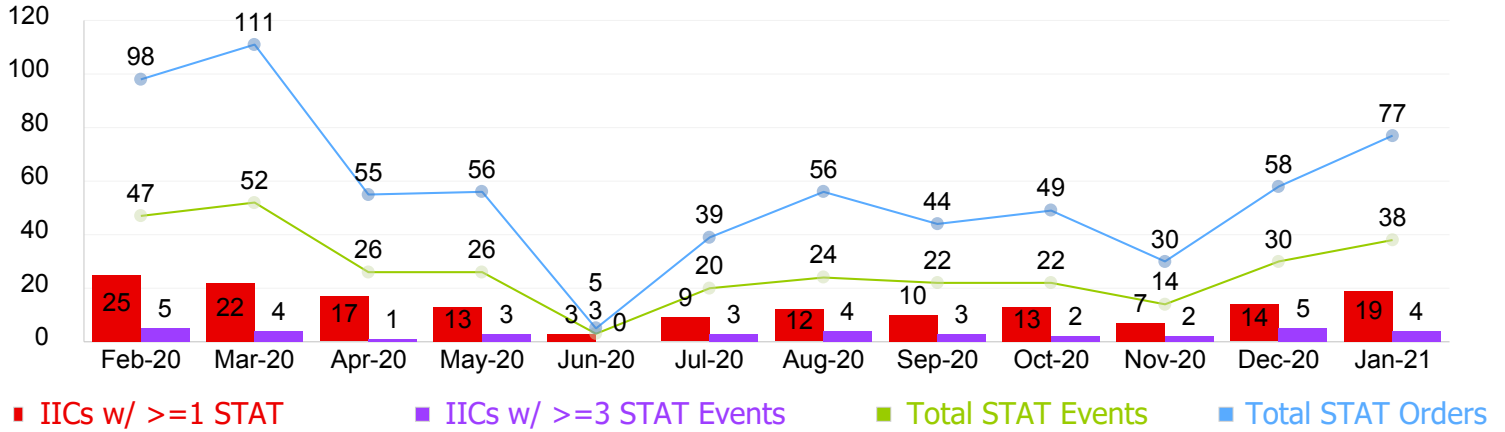
18. Medication Refusal Rate



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Average
Medication Refusal Rate	5.31	4.67	4.87	4.67	4.57	4.42	4.73	4.61	4.12	3.32	3.02	3.47	4.32

* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

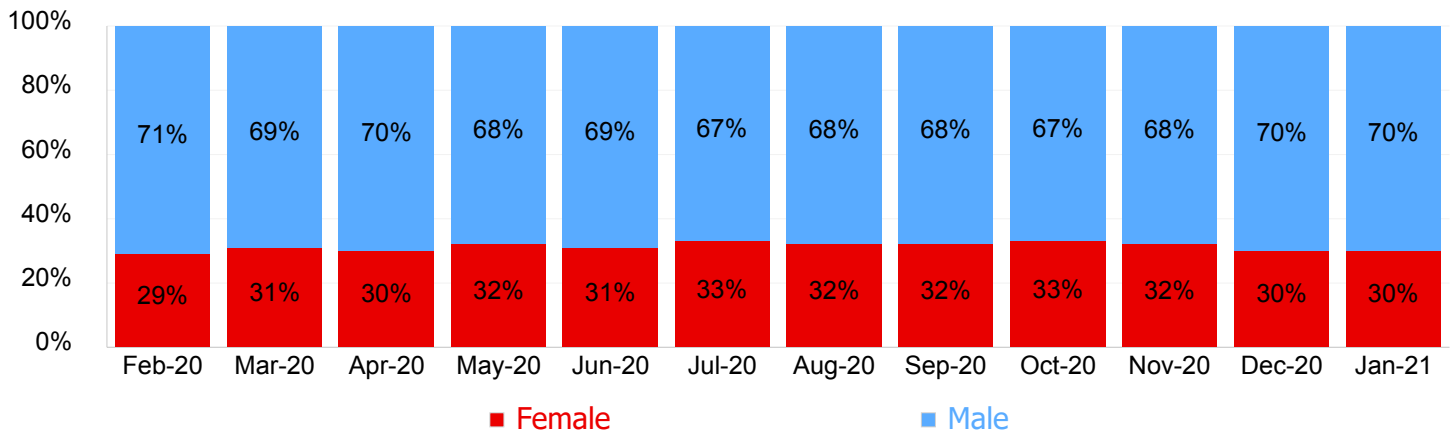
19. Number of STAT Events and Individuals Involved



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Avg	Total
IICs w/ >=1 STAT	25	22	17	13	3	9	12	10	13	7	14	19	14	164
IICs w/ >=3 STAT Events	5	4	1	3	0	3	4	3	2	2	5	4	3	36
Total STAT Events	47	52	26	26	3	20	24	22	22	14	30	38	27	324
Total STAT Orders	98	111	55	56	5	39	56	44	49	30	58	77	57	678

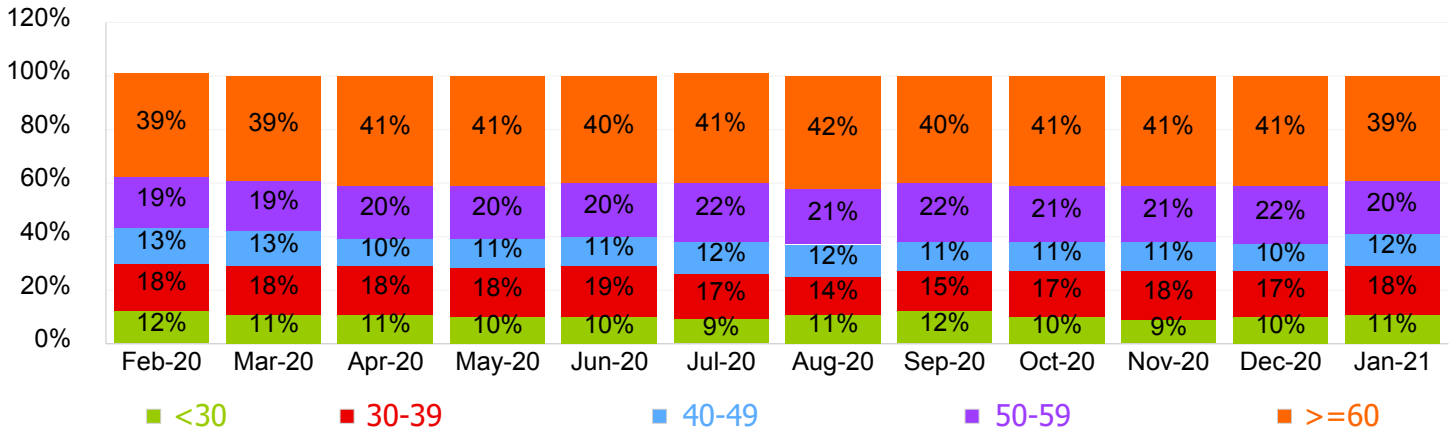
* A STAT event is an emergency medication prescribed and administered to a person involuntarily.

20. Demographics - Trend of Gender Distribution



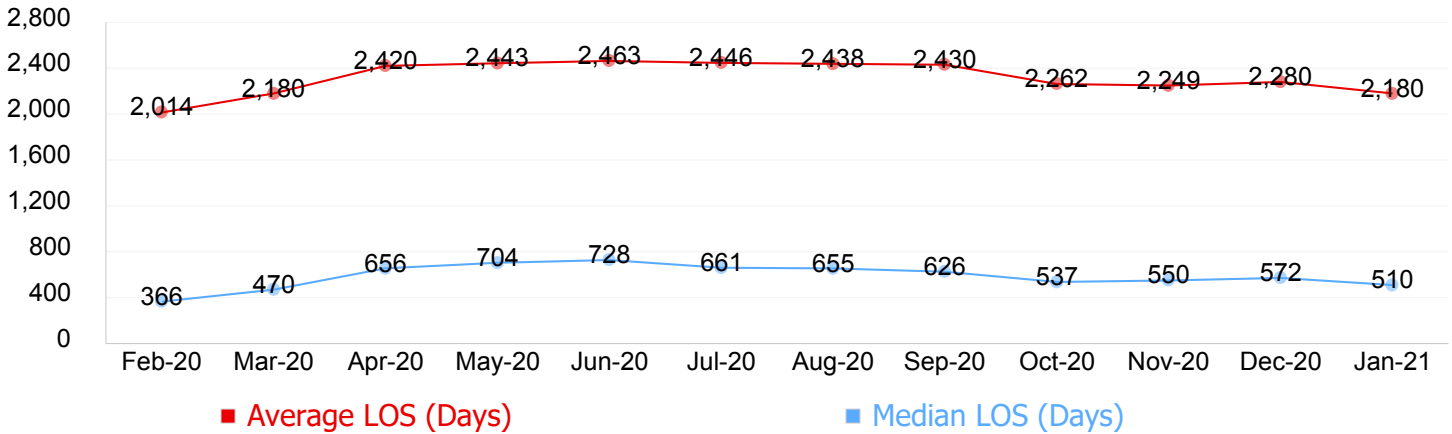
Gender	Rate												Avg
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Female	29%	31%	30%	32%	31%	33%	32%	32%	33%	32%	30%	30%	31%
Male	71%	69%	70%	68%	69%	67%	68%	68%	67%	68%	70%	70%	69%

21. Demographics - Trend of Age Distribution



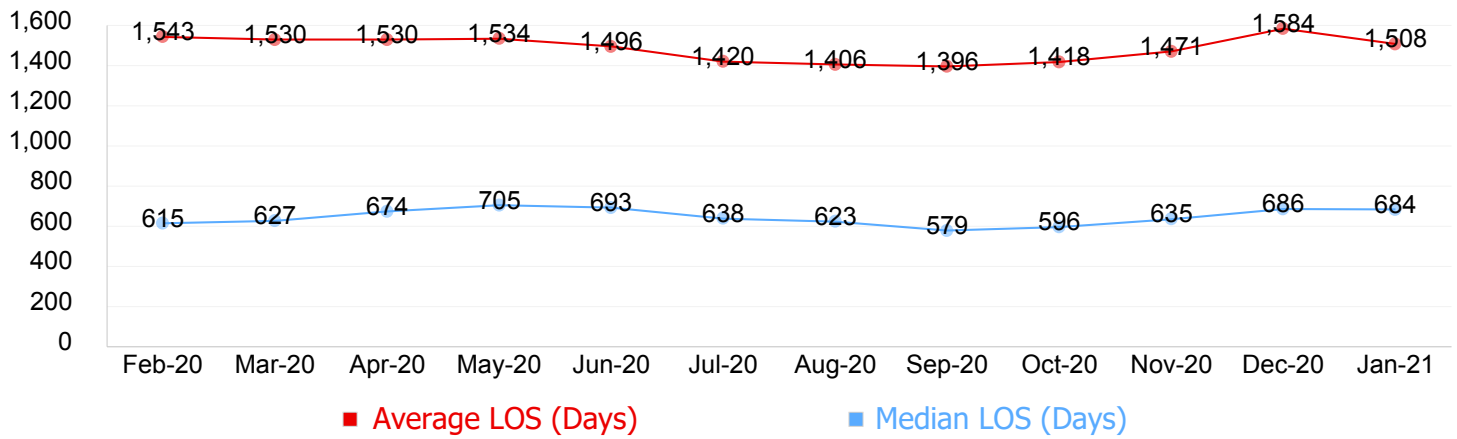
Age Group	Rate												Avg
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
<30	12%	11%	11%	10%	10%	9%	11%	12%	10%	9%	10%	11%	11%
30-39	18%	18%	18%	18%	19%	17%	14%	15%	17%	18%	17%	18%	17%
40-49	13%	13%	10%	11%	11%	12%	12%	11%	11%	11%	10%	12%	11%
50-59	19%	19%	20%	20%	20%	22%	21%	22%	21%	21%	22%	20%	21%
60+	39%	39%	41%	41%	40%	41%	42%	40%	41%	41%	41%	39%	40%

22. Length of Stay - Average and Median Length of Stay for Individuals in Care



Type	Individuals In Care											
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21
Average LOS	2,014	2,180	2,420	2,443	2,463	2,446	2,438	2,430	2,262	2,249	2,280	2,180
Median LOS	366	470	656	704	728	661	655	626	537	550	572	510

23. Length of Stay - Length of Stay for Individuals in Care with Civil Legal Status



Type	Civil											
	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21
Average LOS	1,543	1,530	1,530	1,534	1,496	1,420	1,406	1,396	1,418	1,471	1,584	1,508
Median LOS	615	627	674	705	693	638	623	579	596	635	686	684