

**NEXT MEETING: JANUARY 27, 2010, 10:30 AM TO 12:00PM**  
**4<sup>TH</sup> FLOOR TRAINING ROOM, 64 NEW YORK AVE.**

**DISTRICT OF COLUMBIA  
DEPARTMENT OF MENTAL HEALTH**

**CRISIS EMERGENCY SERVICES PLANNING WORKGROUP  
IMPLEMENTATION UPDATE**

**MEETING MINUTES  
October 28, 2009**

<b>Attendees:</b>	Lisa Albury, ChAMPS Steve Baron, DMH Dr. Ray Brown, Homeless Services, DMH Ann Chauvin, SOME Iris Darby, CAN Mary Ann Luby, Washington Legal Clinic Christine Elwell, DMH Shannon Hall, DC BHA Cynthia Holloway, CPEP, DMH Dr. Robert Keisling, Pathways to Housing Crystal Pabrezis, MPDC Rick Parr, DMH Jennie Simpson, Ida Mae Campbell Dr. Steven Steury, DMH Anne Sturtz, DMH Aarti Subramanian, PIW Luis Vasquez, DMH LaToya Wesley, CJCC
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**Introduction & Welcome**

The meeting was opened by Steven Baron. He welcomed the group and each member introduced themselves. Without objection, the workgroup approved the minutes from the July 22, 2009 meeting.

Steve briefly explained the purpose of the meeting and then introduced Cynthia Holloway, Director of CPEP.

**CPEP**

Cynthia gave the group an overview of the Fiscal Year 2009 Summary Statistics. In her report, she stated that the Comprehensive Psychiatric Emergency Program sees about 12 clients per day or approximately 350 clients per month. The Extended Observation Bed Program, which started in February 2009, had 269 clients served by that program. She stated that of that number 195 or about 73% are discharged as self care. Mary Ann Luby asked about the discharge plan for

homeless clients. Cynthia stated that homeless clients are linked with homeless outreach services and to their CSA's. She also indicated that when appropriate Mobile Crisis Services will ensure that these clients reach their first appointment. Cynthia noted an increase in services provided to young adults age 18-24. She suggested that this increase may have been due to the economy, as joblessness and no insurance coverage may be driving this age group to seek CPEP services. A copy of CPEP's statistics is attached as Exhibit A.

### **Mobile Crisis Team**

Luis Vasquez, the Director of Mobile Crisis Services, stated that his staff has increased to 17 members. Three are LICSW's. He also indicated that there are social interns, which are not included in the staffing total. Luis believes that many of the transition age youth being seen may be children coming out of foster care, or that the increase may be due to a high youth unemployment rate. Luis reported that one function of his team is to respond to emergency psychiatric situations at community hospitals, because District law prohibits a hospital from issuing an FD-12 to detain a patient for their own hospital. Dr. Brown asked about establishing a process to track the quality of FD 12's. He asked about FD12's that should have been written, but were not; and FD12's that should not have been written, but were. Luis responded that he reviews the FD12 process following each event to ensure accuracy and that proper protocol was followed. Another member asked about the possibility of tracking referral sources—who refers, and how often. Luis stated that this data is captured and could be reported. Luis reported the annualized summary of statistics for the Mobile Crisis Program.

### **Children's Mobile Crisis Services**

Steve introduced Lisa Albury of Catholic Charities to discuss end of year statistics for the Children's Mobile Crisis Services or CHAMPS. She reported that she was substituting for Jack Neville, ChAMPS Director, who was hospitalized. Lisa stated that ChAMPS has been in operation for one year (since October 28, 2009) and had received 687 calls; deployed on 396 occasions; and had served 350 unduplicated clients. She noted that the average response time to a crisis is 24 minutes. ChAMPS responds to approximately 2.5 calls per day. A copy of the ChAMPS report is attached.

Lisa discussed the ChAMPS marketing outreach effort, which includes public service announcements, handouts, and posters displayed on public transportation buses. Lisa noted that she plans to follow up with Luis Vasquez to ensure that the data reported for ChAMPS is similar to the data reported by the Mobile Crisis Teams, so that the reports are in a similar format. One member asked about the prevalence of parental intervention when ChAMPS is deployed. Lisa reported that parental interventions does happen on many occasions and is usually constructive. She stated that when there is imminent risk or danger to the child, the intervention goes forward irrespective of parental objections.

### **Court Urgent Care Clinic**

Dr. Steury reported FY 2009 statistics for the Court Urgent Care Clinic ("CUCC"). He stated the service saw about 350 individuals and about 5.3% are either hospitalized or admitted to CPEP. He also noted that one-third of referrals never make it to their CSA appointment. Dr. Steury also

reported that the Traffic and Misdemeanor Court has referred 20.9% of CUCC clients and that the Criminal Court has referred 7.6% of the clients.

### **Meeting Schedule**

The next meeting was scheduled for January 27, 2010, at 10:30 AM. There being no further business the meeting was adjourned.

### **Action Items and Next Steps.**

1. Circulate minutes to workgroup for review.
2. Add Crisis Hotline update to next meeting agenda.

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