



Office of the Chief Executive Officer  
Saint Elizabeths Hospital

**DATE:** March 25, 2020

**TO:** All Case Management Providers (DDS, CSAs, DC VA, ACT services)

**FROM:** Mark J. Chastang  
Chief Executive Officer  
Saint Elizabeths Hospital

**SUBJECT:** Suspension of on-site visitation at Saint Elizabeths Hospital

---

Saint Elizabeths Hospital (the “Hospital”) is taking precautions to provide the safest environment possible for individuals in care, staff, and visitors. We are reinforcing healthy hand hygiene and informing staff and patients on how to recognize symptoms, as well as providing additional hand sanitizer, disinfecting wipes, masks, and gloves throughout the hospital. The most up to date coronavirus (COVID-19) notices from DC Health and the Center for Disease Control (CDC) are posted throughout the Hospital, at public entrances and on the Hospital intranet. The Hospital continues to discuss prevention plans during unit community meetings and at all staff meetings, and will make appropriate adjustments as needed.

**To protect you and our patients, on-site visitation by case management providers has been suspended, with the exception of the day of discharge when case managers aid our individuals with their return to the community. Other on-site visitation will resume as soon as it is safe to do so. We apologize for any inconvenience this may cause. Telephone communication with individuals in care remains available.**

The Hospital continues to work diligently to mitigate the risk coronavirus (COVID-19) poses at Saint Elizabeths Hospital. If there are any major updates to infection control and prevention at the Hospital, they will be communicated to you. If you have any questions or concerns, please contact the treatment team at (202) 299-5100.

For more information and resources, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).