



Bulletin Title: ERisk Platform for Major Unusual Incident Reporting Go-Live Notice

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Effective Date: April 1, 2023

Recently, the Department of Behavioral Health (DBH) updated Policy 480.1B, Reporting a Major Unusual Incident (MUI) and Unusual Incident (UI), to require that all incident reports be made through the Office of Risk Management ERisk Incident Management System. The ERisk system provides a singular workflow for employees of DBH and provider agencies to submit MUI reports via a web-based portal, which allows the District to capture data in real-time, reduces paperwork and the time for submission, and simplifies the MUI reporting process.

Beginning April 1, 2023 in accordance with DBH Policy 480.1B all DBH-certified and licensed providers must submit MUI reports through the ERisk system. Additionally, certified and licensed providers must submit UI summary reports quarterly via ERisk. The ERisk portal can be accessed under the “Information” tab on the DBH homepage.

For questions regarding this bulletin or MUI incident reporting generally, please contact DBH Accountability Administration (mui.oa@dc.gov).