



Bulletin Title: Provider MCO Credentialing

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The Department of Behavioral Health (DBH) and the Department of Health Care Finance (DHCF) are partnering to fully integrate behavioral health services into the District’s Managed Care Program (MCP) to support whole person care, effective April 1, 2024. To facilitate this transition and as discussed in the November 16, 2023 DBH Monthly Provider Update, DBH-certified providers should apply to be credentialed with each DHCF-contracted MCP by December 3, 2023. MCPs require up to one-hundred and twenty (120) calendar days to credential providers; failure to timely apply for credentialing may result in MCP claim denials, which may not be reimbursed retroactively by the MCP once the provider completes the credentialing process. Please direct all questions about the credentialing process to the MCPs at the contacts below:

Health Plan	Provider Relations POC
Amerigroup	Alishsia Reid, Provider Network Management Director Email: Alishsia.Reid@amerigroup.com
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