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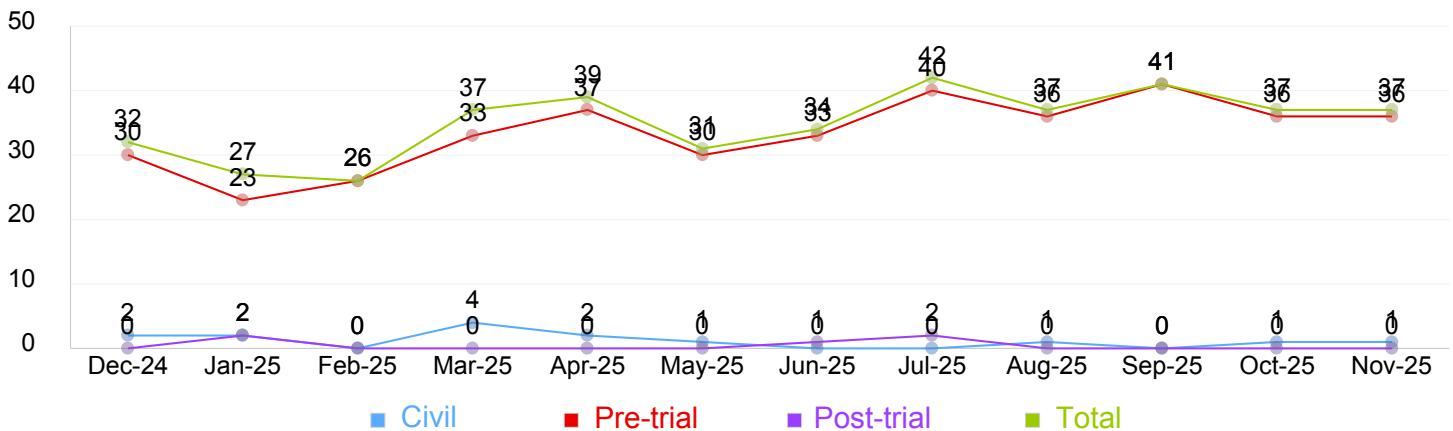
## Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

As of May, 2019 a new platform, Microstrategy, was implemented for producing PRISM. At that time, two charts were removed from the report. Admissions vs Patient UI rate was removed because it showed two data points that already existed in other charts and put them together. Percentage of SiteFM Work Orders Completed within 3 Days was removed because it related to internal operations. Data from the appendix tables were integrated into the relevant charts.

Microstrategy is a visualization tool that is linked to the data sources for each chart, so the information is not static. If new information is added for a month that has already been reported on, that update will be reflected in the next month's report.

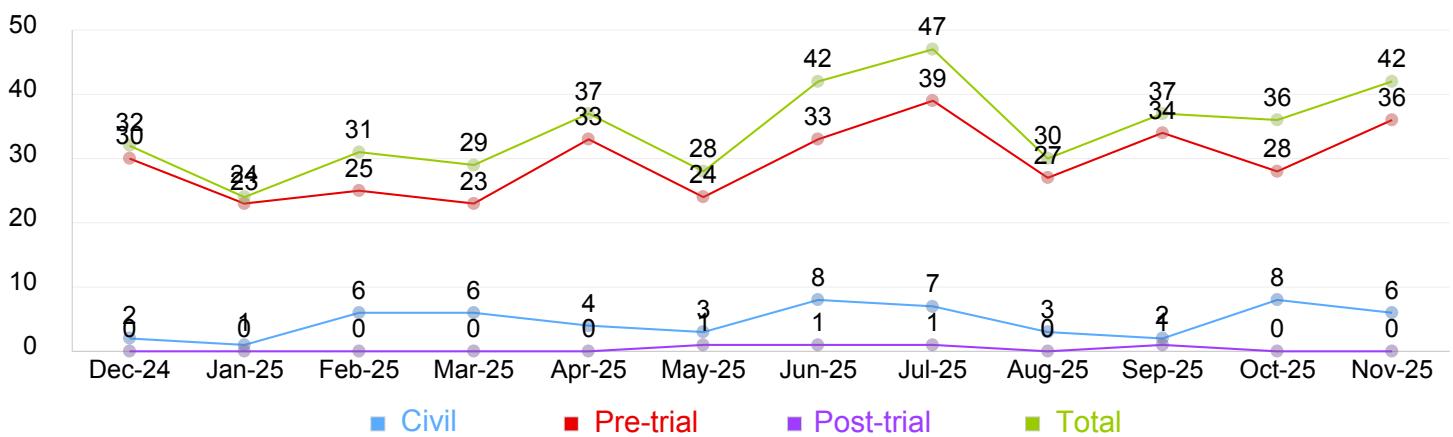
## 1. Admissions



Metrics	Admission Count												Avg	Total
	Civil	Pre-trial	Post-trial	Total	Civil	Pre-trial	Post-trial	Total	Civil	Pre-trial	Post-trial	Total		
Legal Status Group	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25		
Civil	2	2	0	4	2	1	0	0	1	0	1	1	1	14
Pre-trial	30	23	26	33	37	30	33	40	36	41	36	36	33	401
Post-trial	0	2	0	0	0	0	1	2	0	0	0	0	0	5
<b>Total</b>	<b>32</b>	<b>27</b>	<b>26</b>	<b>37</b>	<b>39</b>	<b>31</b>	<b>34</b>	<b>42</b>	<b>37</b>	<b>41</b>	<b>37</b>	<b>37</b>	<b>35</b>	<b>420</b>

\* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

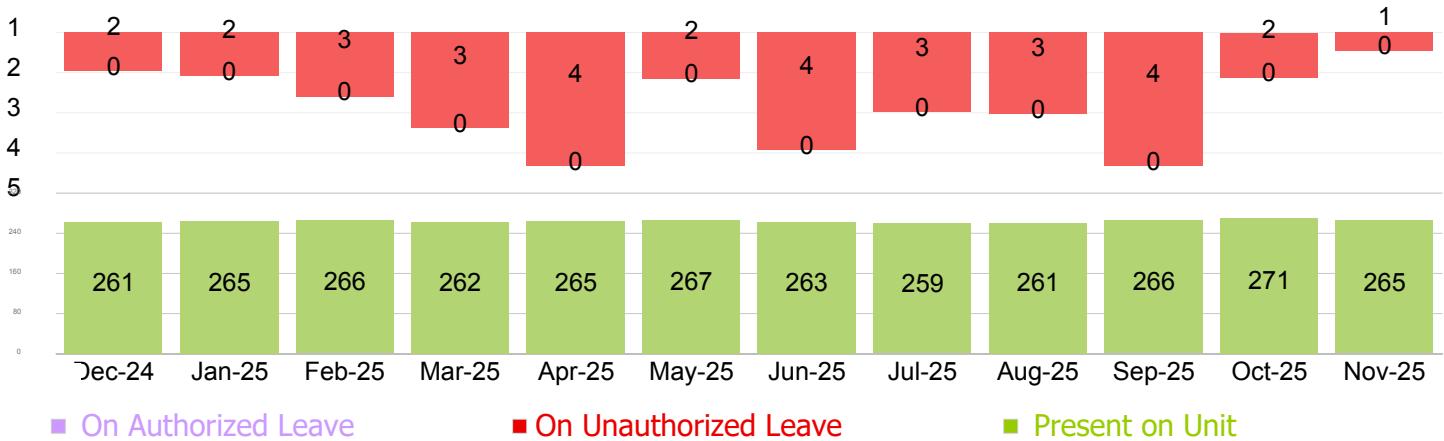
## 2. Discharges



Legal Status Group	Discharge Count												Avg	Total
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25		
Civil	2	1	6	6	4	3	8	7	3	2	8	6	5	56
Pre-trial	30	23	25	23	33	24	33	39	27	34	28	36	30	355
Post-trial	0	0	0	0	0	1	1	1	0	1	0	0	1	4
<b>Total</b>	<b>32</b>	<b>24</b>	<b>31</b>	<b>29</b>	<b>37</b>	<b>28</b>	<b>42</b>	<b>47</b>	<b>30</b>	<b>37</b>	<b>36</b>	<b>42</b>	<b>35</b>	<b>415</b>

\* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

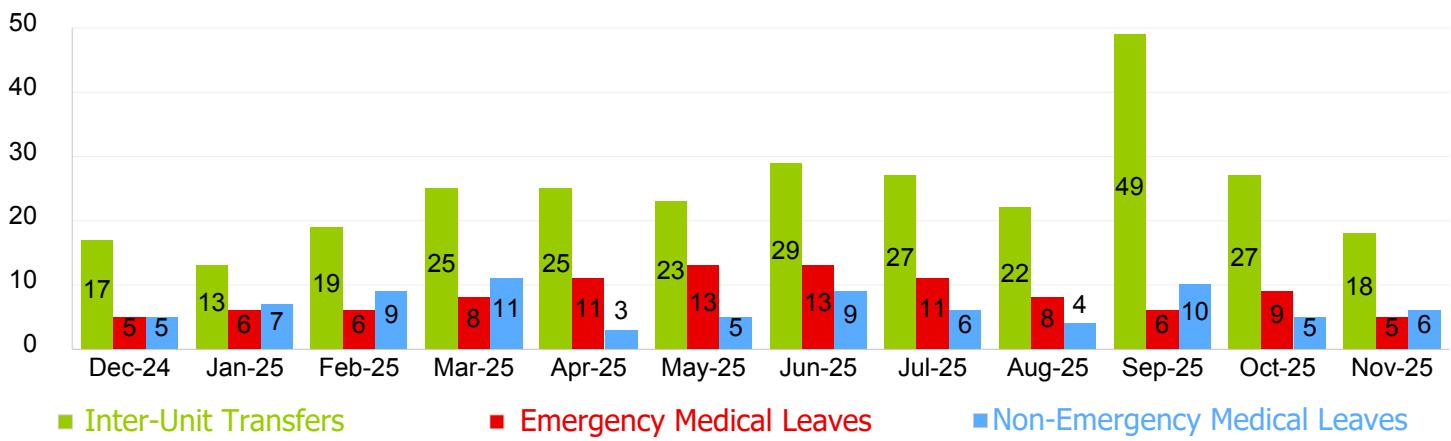
### 3. Average Daily Census



Metrics	Patient Count													Avg
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25		
Census_Status														
a. Present on Unit	261	265	266	262	265	267	263	259	261	266	271	265	264	264
b. On AL	2	2	3	3	4	2	4	3	3	4	2	1	3	3
c. On UL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>263</b>	<b>267</b>	<b>269</b>	<b>265</b>	<b>269</b>	<b>270</b>	<b>267</b>	<b>262</b>	<b>264</b>	<b>271</b>	<b>273</b>	<b>267</b>		
Total Unique Patients Served during Month	296	291	293	299	308	303	308	309	299	310	309	311	303	

\* Data above is the daily average number of individuals counted at 11:59 PM every day during each month. Census data is tracked via the AVATAR database.

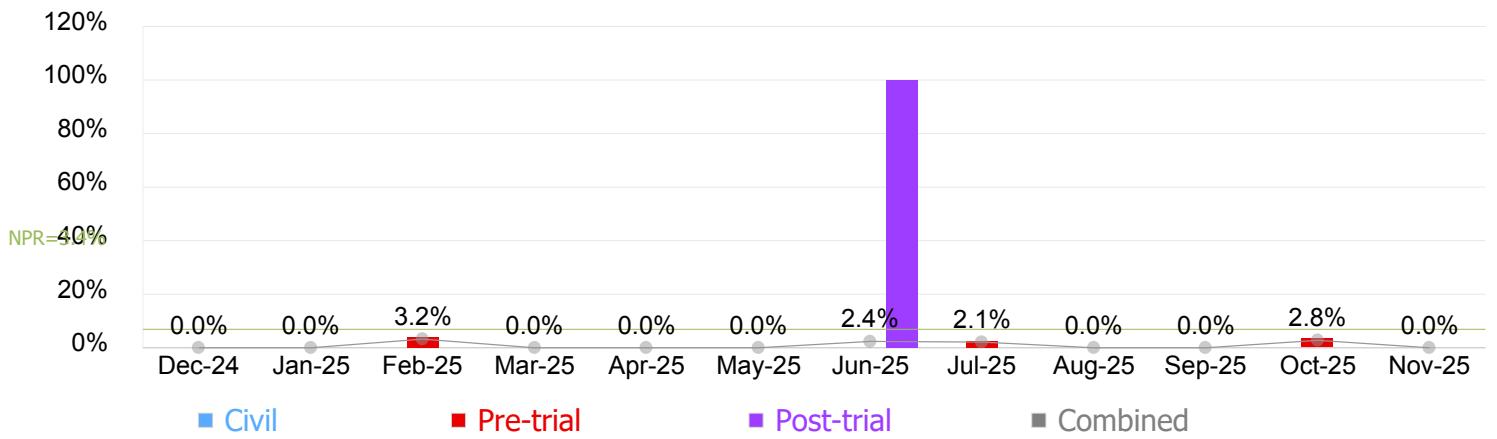
### 4. Transfers



Metrics	YearMonth (1)	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg	Total
Inter-Unit Transfers		17	13	19	25	25	23	29	27	22	49	27	18	25	294
Emergency Medical Leaves		5	6	6	8	11	13	13	11	8	6	9	5	8	101
Non-Emergency Medical Leaves		5	7	9	11	3	5	9	6	4	10	5	6	7	80
<b>Total</b>		<b>27</b>	<b>26</b>	<b>34</b>	<b>44</b>	<b>39</b>	<b>41</b>	<b>51</b>	<b>44</b>	<b>34</b>	<b>65</b>	<b>41</b>	<b>29</b>	<b>40</b>	<b>475</b>

\* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month. Challenges related to the COVID-19 pandemic required the hospital to transfer individuals in care to assure proper cohorting based on acuity and COVID status (positive, negative, PUI). The marked increase in transfers April 2020 and onward reflects the change to manage suspected and confirmed COVID-19 cases.

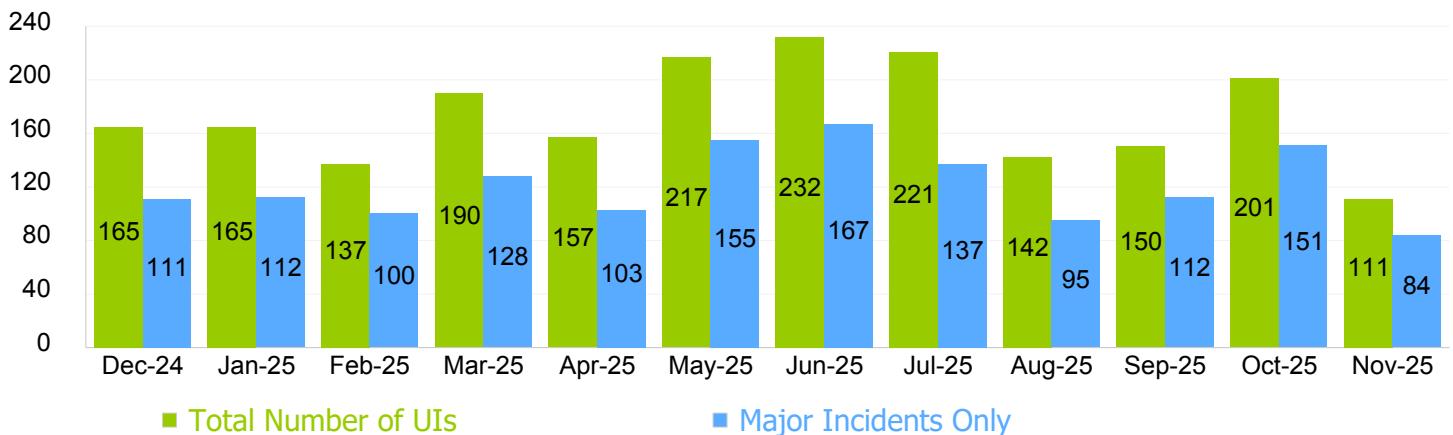
## 5. 30-Day Readmission Rate



\* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

\*\* The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

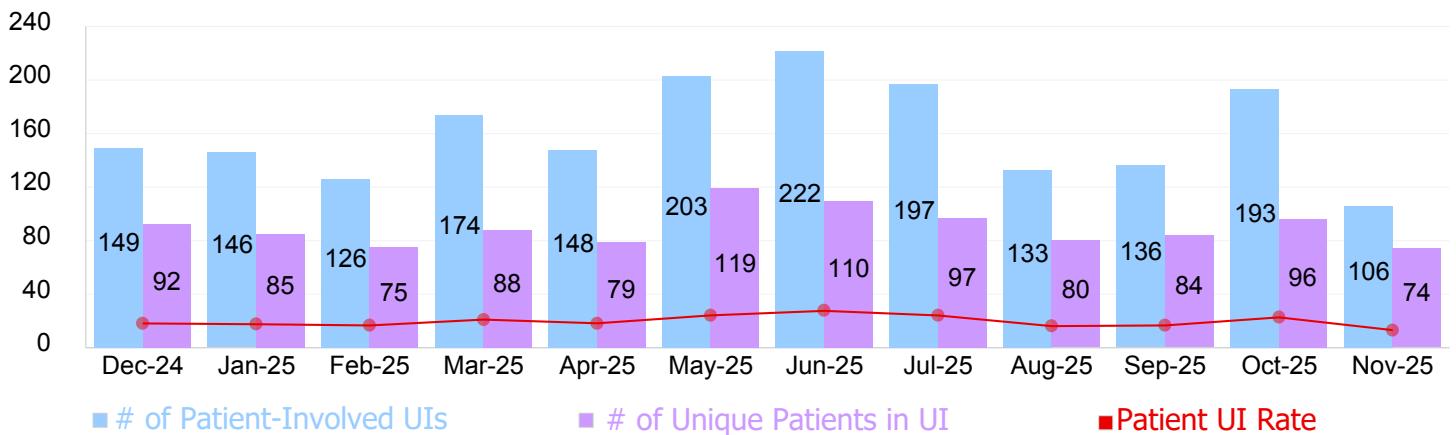
## 6. Unusual Incidents



	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg	Total
Major Incidents Only	111	112	100	128	103	155	167	137	95	112	151	84	121	1,455
Total Number of UIs	165	165	137	190	157	217	232	221	142	150	201	111	174	2,088

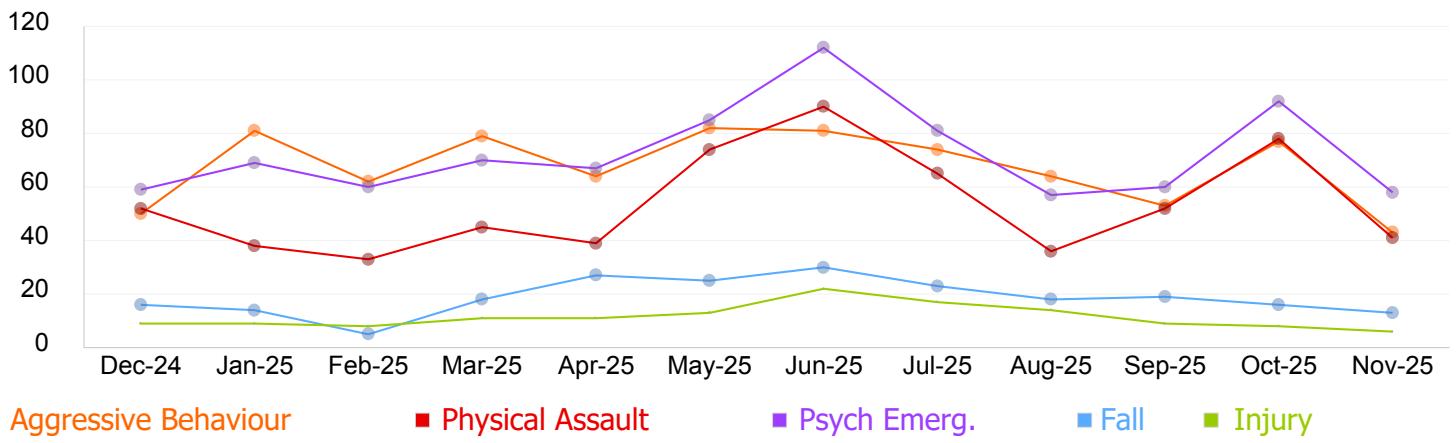
\* A Major Unusual Incident is any adverse event that can compromise health, safety, and welfare of individuals in care and/or staff. An Unusual Incident is any significant occurrence or extraordinary event deviating from regular routine or established procedure, but does not rise to the level of MUI.

## 7. Patient-Involved Unusual Incidents



\* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

## 8. Selected Types of Incidents

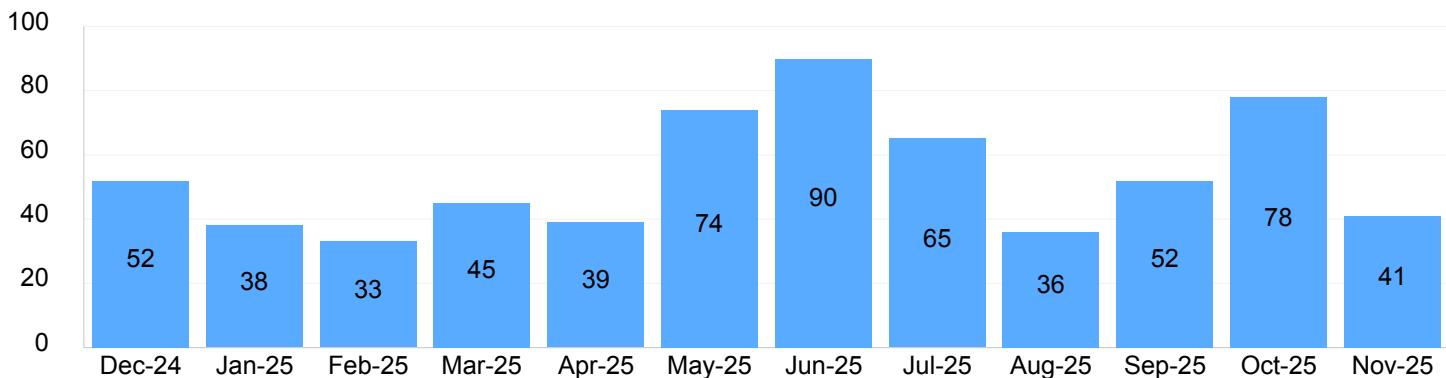


■ Aggressive Behaviour ■ Physical Assault ■ Psych Emerg. ■ Fall ■ Injury

	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg
Physical Assault	52	38	33	45	39	74	90	65	36	52	78	41	54
Injury	9	9	8	11	11	13	22	17	14	9	8	6	11
Psychiatric Emergency	59	69	60	70	67	85	112	81	57	60	92	58	73
Falls	16	14	5	18	27	25	30	23	18	19	16	13	19
Aggressive Behaviour	50	81	62	79	64	82	81	74	64	53	77	43	68

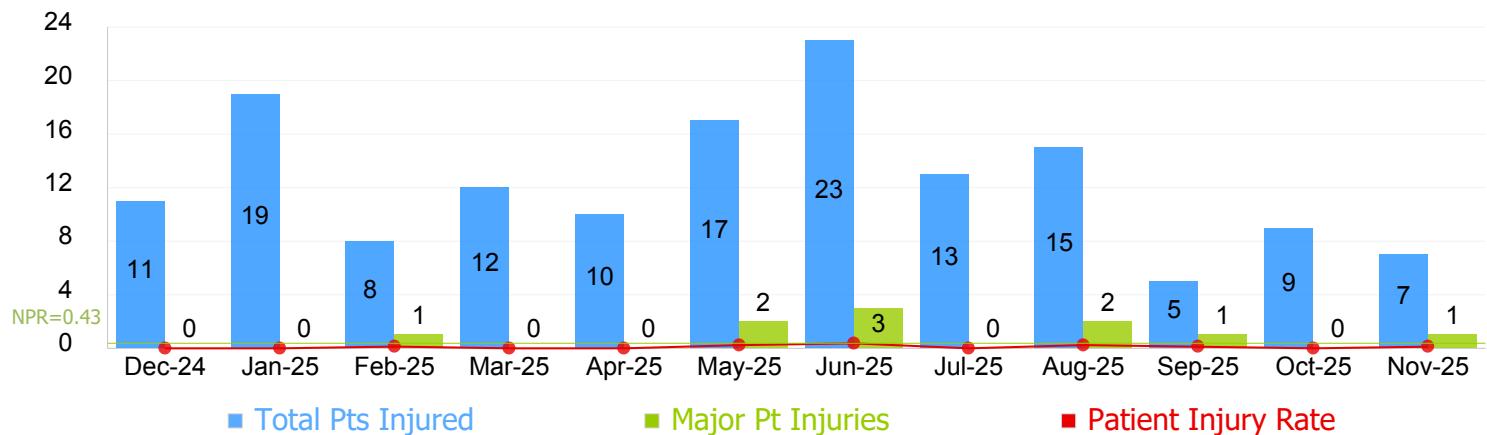
\* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

## 9. Physical Assualts



	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg	Total
Physical Assault	52	38	33	45	39	74	90	65	36	52	78	41	54	643

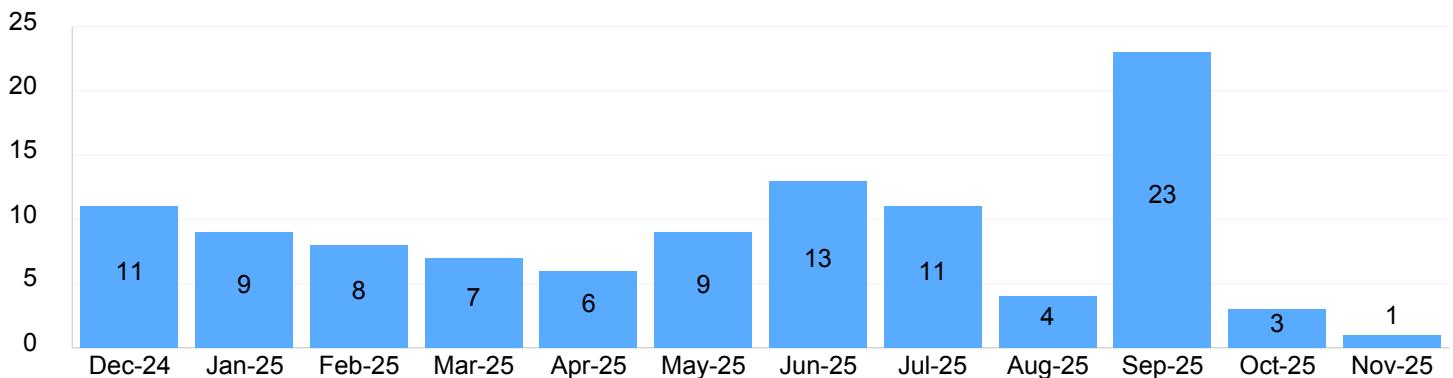
## 10. Patient Injuries



	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg	Total
Total Pts Injured	11	19	8	12	10	17	23	13	15	5	9	7	12	149
Major Pt Injuries	0	0	1	0	0	2	3	0	2	1	0	1	1	10
Patient Injury Rate	0.00	0.00	0.13	0.00	0.00	0.24	0.37	0.00	0.24	0.12	0.00	0.12	0.10	0.10

\*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required treatment for minor injuries based on the NRI definition. The patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days.

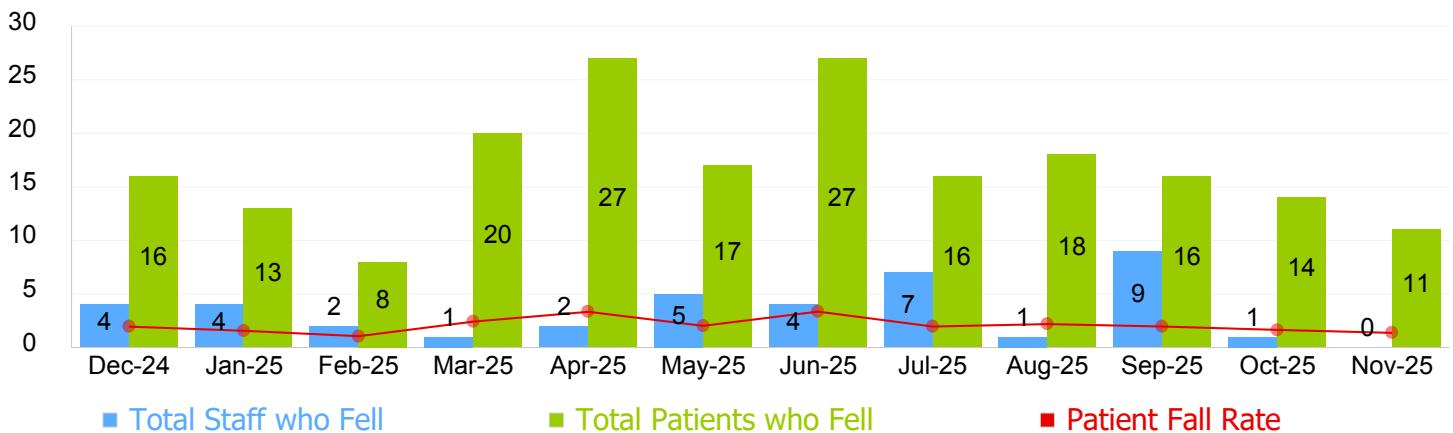
## 11. Staff Injuries



	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg	Total
# of Staff Injured	11	9	8	7	6	9	13	11	4	23	3	1	9	105

\*Injury is broadly defined to include any type of injuries regardless of the cause or severity. The total number of staff injured represents all of the reported staff injuries including treatment for minor injuries.

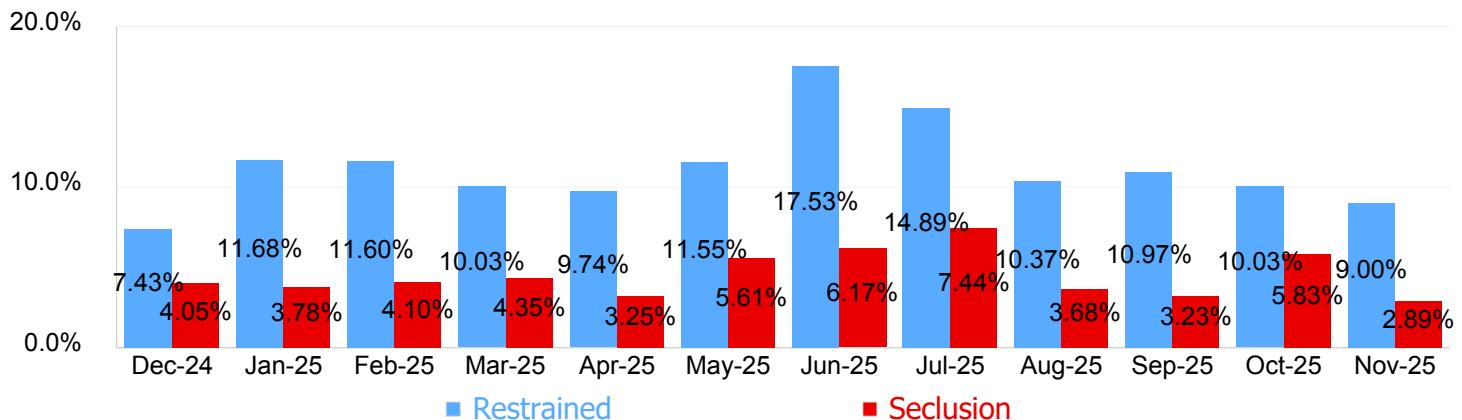
## 12. Patient and Staff Falls



	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg	Total
Total Staff who Fell	4	4	2	1	2	5	4	7	1	9	1	0	3	40
Total Patients who Fell	16	13	8	20	27	17	27	16	18	16	14	11	17	203
Patient Fall Rate	1.95	1.57	1.06	2.42	3.33	2.03	3.36	1.96	2.19	1.96	1.65	1.37	2.07	2.07

\* The patient fall rate is the number of patient falls per every 1000 inpatient days.

## 13. Percent of Patients Restrained or Secluded



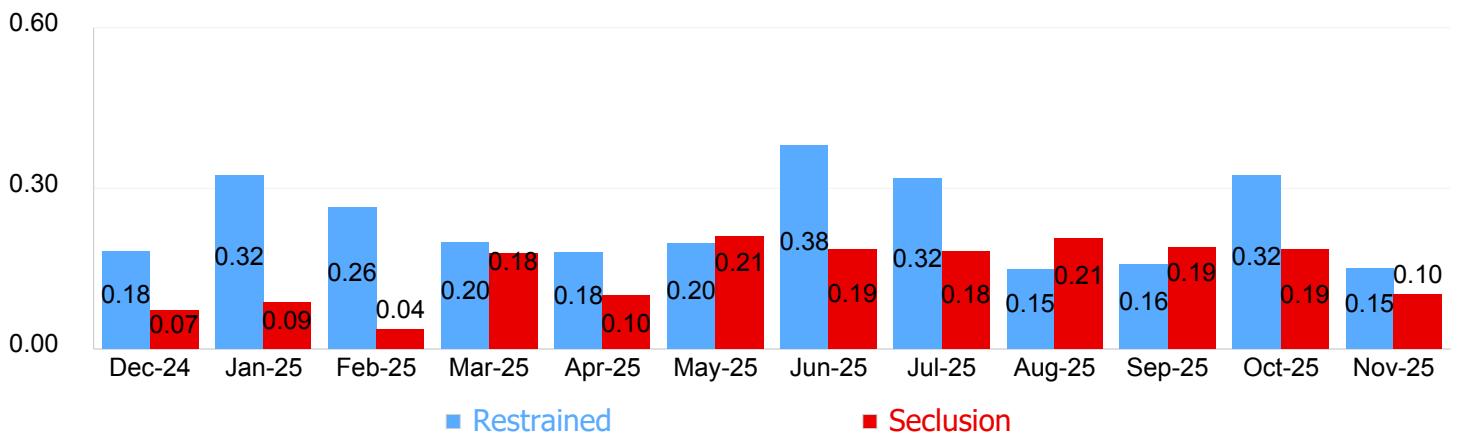
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg
Seclusion	4.1%	3.8%	4.1%	4.3%	3.2%	5.6%	6.2%	7.4%	3.7%	3.2%	5.8%	2.9%	4.5%
Restraint	7.4%	11.7%	11.6%	10.0%	9.7%	11.6%	17.5%	14.9%	10.4%	11.0%	10.0%	9.0%	11.2%
Restrained Patients	22	34	34	30	30	35	54	46	31	34	31	28	34
Secluded Patients	12	11	12	13	10	17	19	23	11	10	18	9	14
Restraint Events	66	66	66	64	60	92	118	92	50	62	87	39	72
Seclusion Events	21	15	14	25	16	36	28	29	21	30	30	19	24

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: % of Patients Restrained NPR = 5.768 and the % of Patients Secluded NPR = 2.445.

Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

\*\*\*As of May 2019, SEH refined the logic of this calculation to count patients who were restrained via a physical hold and a mechanical restraint only once. Previous logic counted the same person twice if they received both a physical hold and mechanical restraint in the same month.

## 14. Restraint Hours Rate & Seclusion Hours Rate



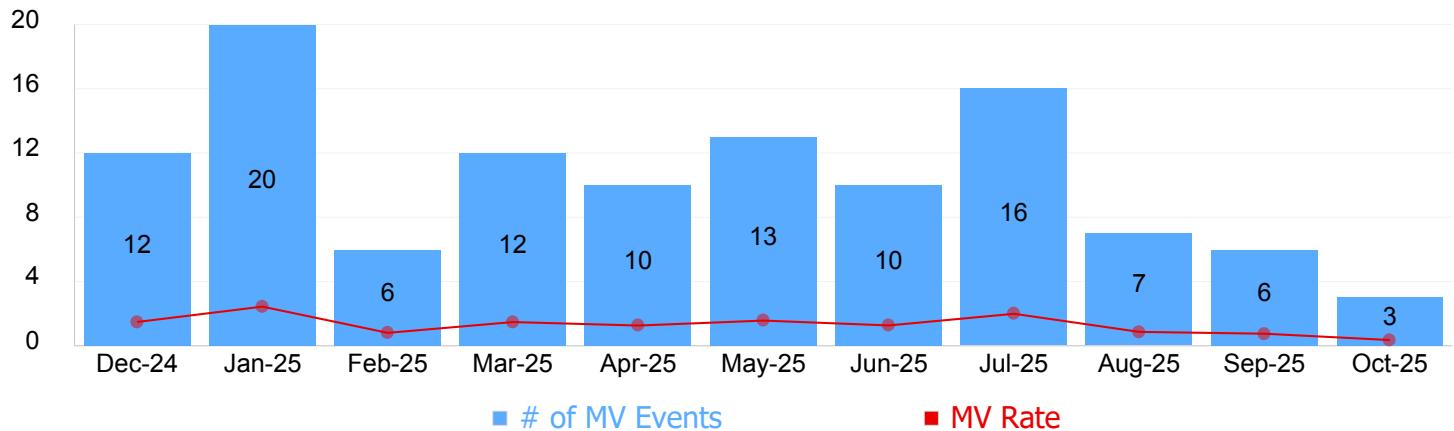
Event Type	Hour Rate													Avg
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25		
Restraint	0.18	0.32	0.26	0.20	0.18	0.20	0.38	0.32	0.15	0.16	0.32	0.15	0.24	
Seclusion	0.07	0.09	0.04	0.18	0.10	0.21	0.19	0.18	0.21	0.19	0.19	0.10	0.15	

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: Restraint Hours Rate NPR = 0.779 and the Seclusion Hours Rate NPR = 0.332.

\* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

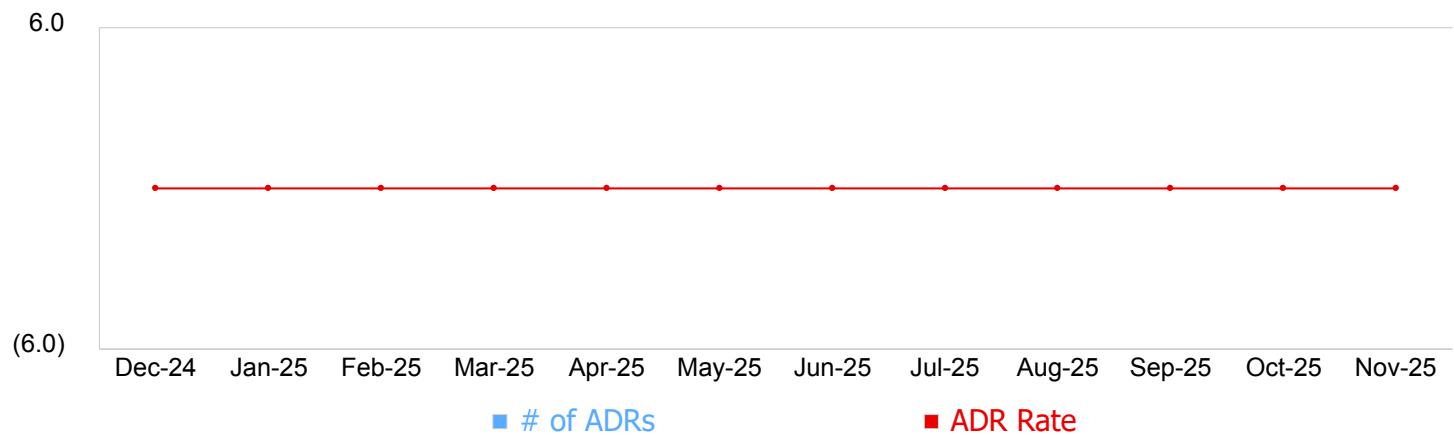
\*\* The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

## 15. Reported Medication Variance Events & Rate



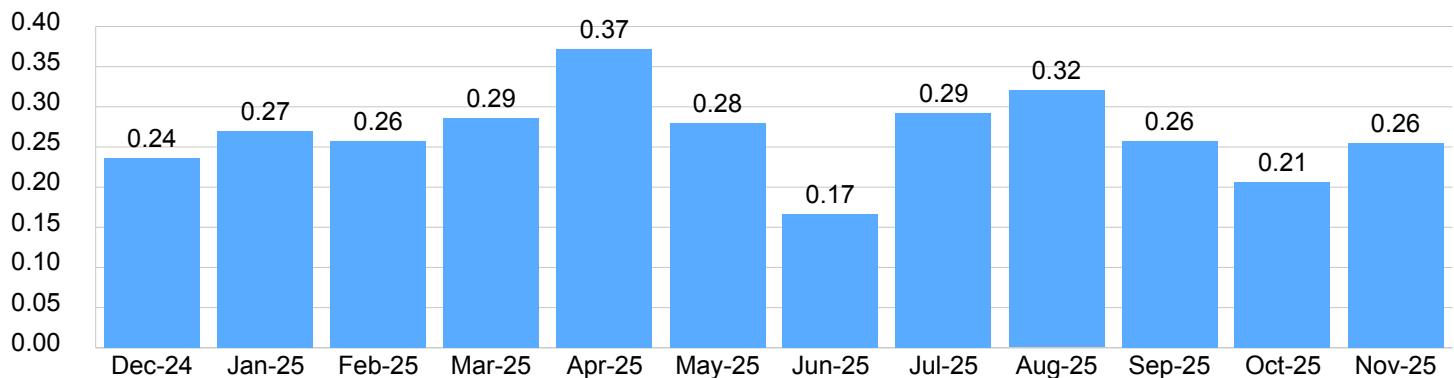
\* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

## 16. Reported Adverse Drug Reactions & Rate



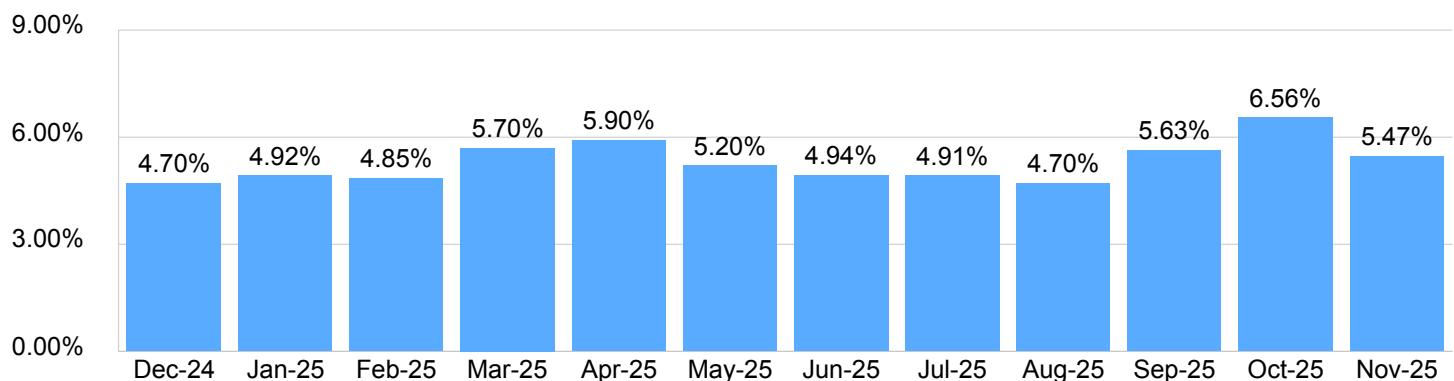
\* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

## 17. Percent of Missing Documentation on Med-Administration



Event Type	Rate													Avg
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25		
PercOfMissingDocumentation	0.24	0.27	0.26	0.29	0.37	0.28	0.17	0.29	0.32	0.26	0.21	0.26	0.27	0.27

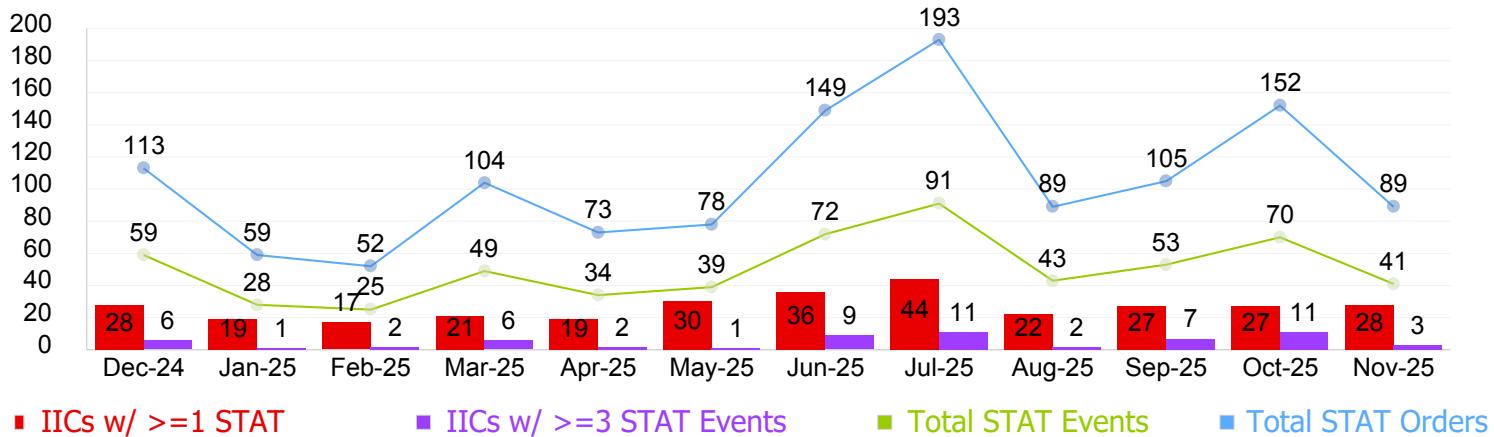
## 18. Medication Refusal Rate



Medication Refusal Rate	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Avg
	4.70	4.92	4.85	5.70	5.90	5.20	4.94	4.91	4.70	5.63	6.56	5.47	

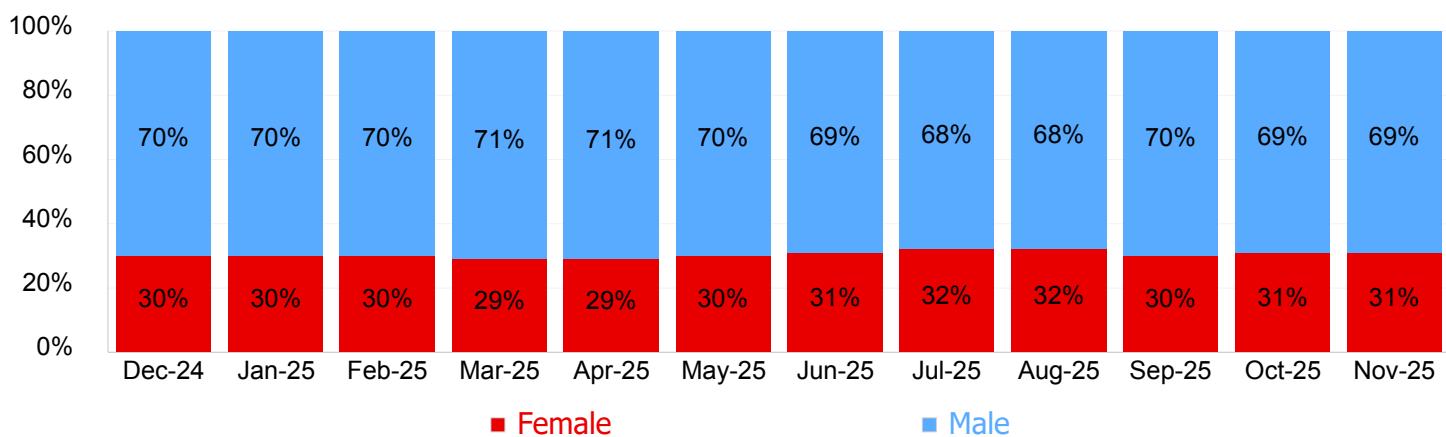
\* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

## 19. Number of STAT Events and Individuals Involved



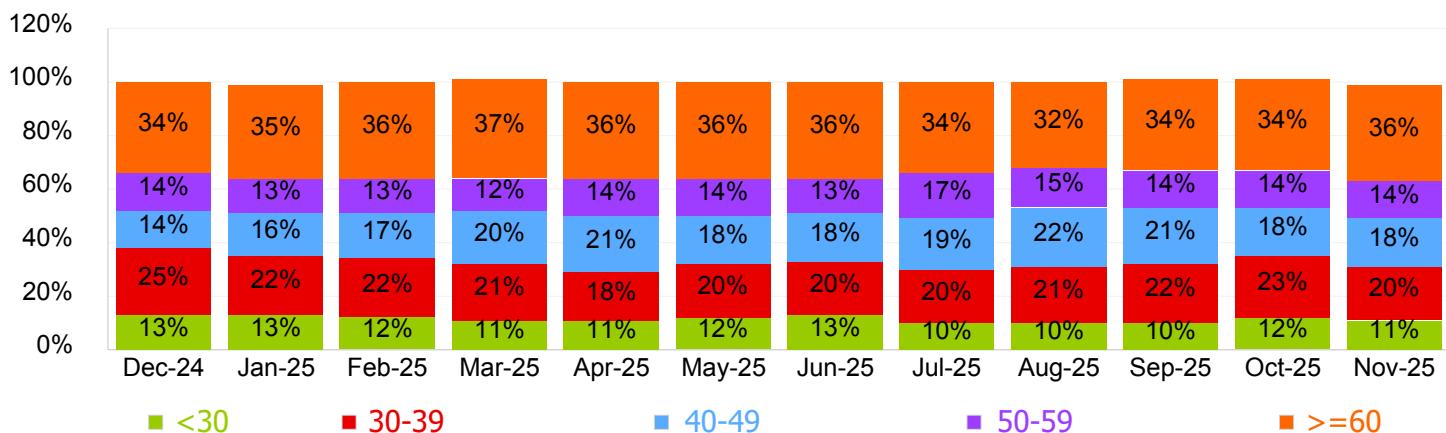
\* A STAT event is an emergency medication prescribed and administered to a person involuntarily.

## 20. Demographics - Trend of Gender Distribution



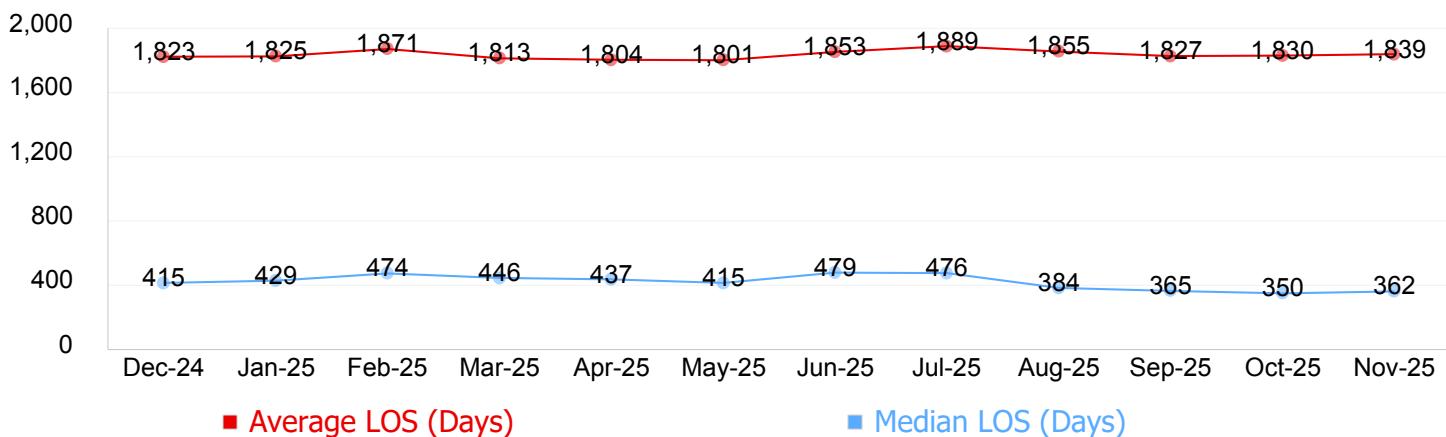
Gender	Rate												Avg
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	
Female	30%	30%	30%	29%	29%	30%	31%	32%	32%	30%	31%	31%	30%
Male	70%	70%	70%	71%	71%	70%	69%	68%	68%	70%	69%	69%	70%

## 21. Demographics - Trend of Age Distribution



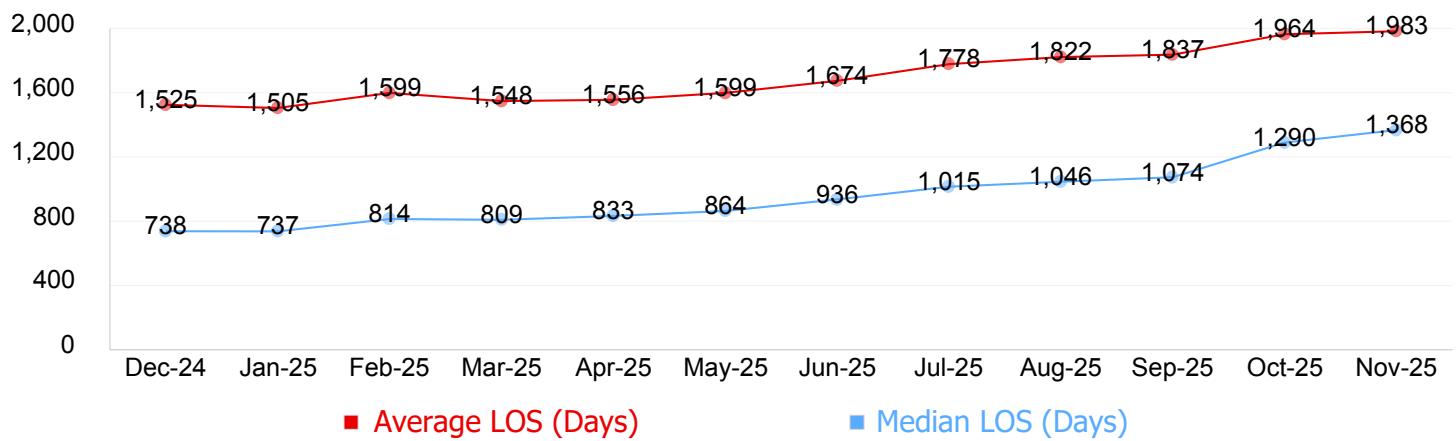
Age Group	Rate													Avg
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25		
<30	13%	13%	12%	11%	11%	12%	13%	10%	10%	10%	12%	11%	12%	12%
30-39	25%	22%	22%	21%	18%	20%	20%	20%	21%	22%	23%	20%	21%	21%
40-49	14%	16%	17%	20%	21%	18%	18%	19%	22%	21%	18%	18%	19%	19%
50-59	14%	13%	13%	12%	14%	14%	13%	17%	15%	14%	14%	14%	14%	14%
60+	34%	35%	36%	37%	36%	36%	36%	34%	32%	34%	34%	36%	35%	35%

## 22. Length of Stay - Average and Median Length of Stay for Individuals in Care



Type	Individuals In Care												
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	
Average LOS	1,823	1,825	1,871	1,813	1,804	1,801	1,853	1,889	1,855	1,827	1,830	1,839	
Median LOS	415	429	474	446	437	415	479	476	384	365	350	362	

## 23. Length of Stay - Length of Stay for Individuals in Care with Civil Legal Status



Type	Civil												
	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	
Average LOS	1,525	1,505	1,599	1,548	1,556	1,599	1,674	1,778	1,822	1,837	1,964	1,983	
Median LOS	738	737	814	809	833	864	936	1,015	1,046	1,074	1,290	1,368	

## 24. Major Unusual Incidents by Incident Location/Unit

Category	Metrics	Patient Counts													Total	Avg
		Incident Location	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25		
Physical Assault	Total	49	36	32	42	39	73	88	64	36	50	77	38	624	52	
	1A	0	0	0	1	1	3	5	0	0	1	1	1	13	1	
	1B	1	0	0	0	1	0	3	0	3	2	2	1	13	1	
	1C	9	3	3	2	2	11	20	22	7	8	19	10	116	10	
	1D	14	10	6	12	5	15	10	15	5	14	24	6	136	11	
	1E	10	7	5	4	6	19	13	5	1	0	8	0	78	7	
	1F	6	7	4	8	2	7	16	10	10	6	15	6	97	8	
	1G	1	1	2	1	5	0	1	0	0	4	0	0	15	1	
	2A	3	0	1	1	0	1	0	0	0	0	2	0	8	1	
	2B	0	1	0	1	0	3	0	4	3	6	5	2	25	2	
	2C	0	1	0	2	0	2	4	2	3	1	0	2	17	1	
	2D	1	1	3	2	3	5	12	2	1	0	0	0	30	3	
	2TR	3	3	6	5	8	4	1	0	0	1	0	6	37	3	
	Other	1	2	1	3	6	3	2	4	2	5	1	4	34	3	
	TLC-Intensive	0	0	1	0	0	0	0	0	0	2		0	3	0	
	TLC-Transitional					0		1		1			0	2	1	
Physical Injury	Total	8	9	8	11	11	12	22	17	14	9	8	6	135	11	
	1A	0	0	0	1	1	1	1	0	0	0	1	0	5	0	
	1B	0	0	0	0	0	0	1	0	0	1	1	2	5	0	
	1C	1	1	0	0	2	1	2	5	2	3	1	0	18	2	
	1D	3	3	1	2	1	1	3	2	1	1	2	1	21	2	
	1E	1	0	2	2	0	0	1	0	0	1	0	0	7	1	
	1F	0	3	0	2	0	2	4	3	2	0	1	1	18	2	
	1G	0	0	1	0	3	0	0	1	0	0	0	0	5	0	
	2A	1	0	0	1	0	0	2	1	3	0	1	0	9	1	
	2B	0	0	0	0	0	2	0	2	5	1	1	0	11	1	
	2C	0	0	0	0	0	0	1	0	0	0	0	1	2	0	
	2D	1	1	0	2	1	1	3	1	0	0	0	0	10	1	
	2TR	1	0	2	0	3	0	0	0	0	0	0	1	7	1	
	Other	0	1	1	1	0	4	4	1	0	2	0	0	14	1	
	TLC-Intensive	0	0	1	0	0	0	0	1	1	0		0	3	0	
	TLC-Transitional				0		0		0			0	0	0	0	
Total Unusual Incidents	Total	282	320	262	342	301	427	486	404	283	290	414	231	4,042	337	
	1A	5	3	1	14	8	13	22	11	5	18	6	4	110	9	
	1B	5	3	3	6	5	7	11	4	17	9	11	8	89	7	
	1C	37	21	46	10	26	43	106	129	56	46	84	46	650	54	
	1D	76	112	46	97	37	58	54	59	30	59	101	29	758	63	
	1E	43	26	42	24	49	75	32	10	4	6	37	8	356	30	
	1F	32	43	22	75	18	88	96	59	68	65	81	52	699	58	
	1G	8	12	16	6	27	14	16	6	1	10	17	2	135	11	
	2A	6	2	6	7	2	6	6	6	13	6	11	3	74	6	
	2B	13	7	4	14	13	22	21	40	55	24	26	7	246	21	
	2C	2	11	2	13	4	11	28	17	8	5	16	8	125	10	
	2D	8	13	10	8	15	22	49	9	5	2	2	2	145	12	
	2TR	26	41	38	36	54	27	9	3	2	8	2	28	274	23	
	Other	20	22	22	30	41	35	28	44	17	29	20	25	333	28	
	TLC-Intensive	1	4	4	2	1	6	4	7	1	3		1	34	3	
	TLC-Transitional					1		4		1			8	14	4	