Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM
Performance Related Information for Staff and Managers

Table of Contents

Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

As of May, 2019 a new platform, Microstrategy, was implemented for producing PRISM. At that time, two charts were removed from the report. Admissions vs Patient UI rate was removed because it showed two data points that already existed in other charts and put them together. Percentage of SiteFM Work Orders Completed within 3 Days was removed because it related to internal operations. Data from the appendix tables were integrated into the relevant charts.

Microstrategy is a visualization tool that is linked to the data sources for each chart, so the information is not static. If new information is added for a month that has already been reported on, that update will be reflected in the next month's report.

1. Admissions
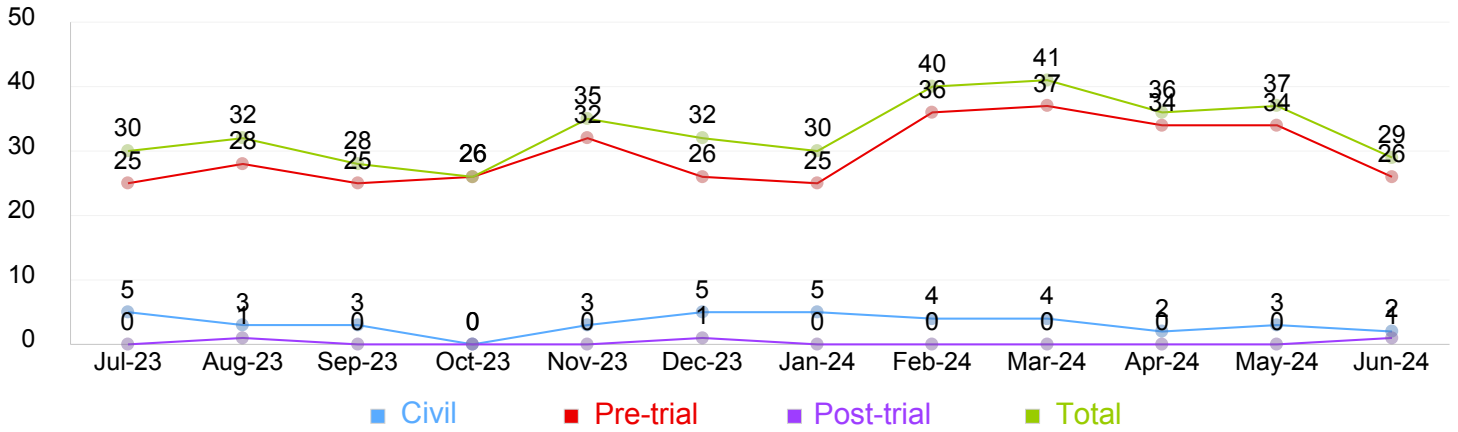
Metrics													Admission Count	
Legal Status Group	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
Civil	5	3	3	0	3	5	5	4	4	2	3	2	**3**	**39**
Pre-trial	25	28	25	26	32	26	25	36	37	34	34	26	**30**	**354**
Post-trial	0	1	0	0	0	1	0	0	0	0	0	1	**0**	**3**
Total	**30**	**32**	**28**	**26**	**35**	**32**	**30**	**40**	**41**	**36**	**37**	**29**	**33**	**396**

* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges

													Discharge Count	
Legal Status Group	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
Civil	1	5	4	3	7	4	2	3	2	10	5	4	**4**	**50**
Pre-trial	21	19	23	20	22	23	34	18	31	26	29	29	**25**	**295**
Post-trial	2	1	2	0	0	1	0	0	0	0	0	1	**1**	**7**
Total	**24**	**25**	**29**	**23**	**29**	**28**	**36**	**21**	**33**	**36**	**34**	**34**	**29**	**352**

* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census
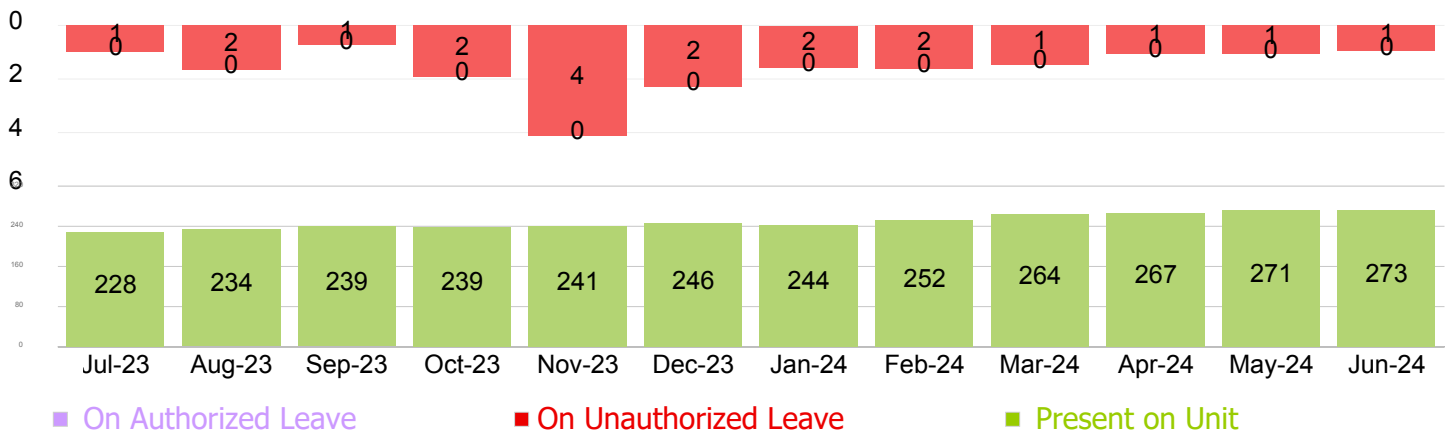
Metrics	Patient Count												
Census_Status	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
a. Present on Unit	228	234	239	239	241	246	244	252	264	267	271	273	250
b. On AL	1	2	1	2	4	2	2	2	1	1	1	1	2
c. On UL	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	229	236	240	240	245	248	245	254	266	269	273	274	
Total Unique Patients Served during Month	257	264	265	265	275	278	282	283	305	307	306	305	283

* Data above is the daily average number of individuals counted at 11:59 PM every day during each month. Census data is tracked via the AVATAR database.

4. Transfers
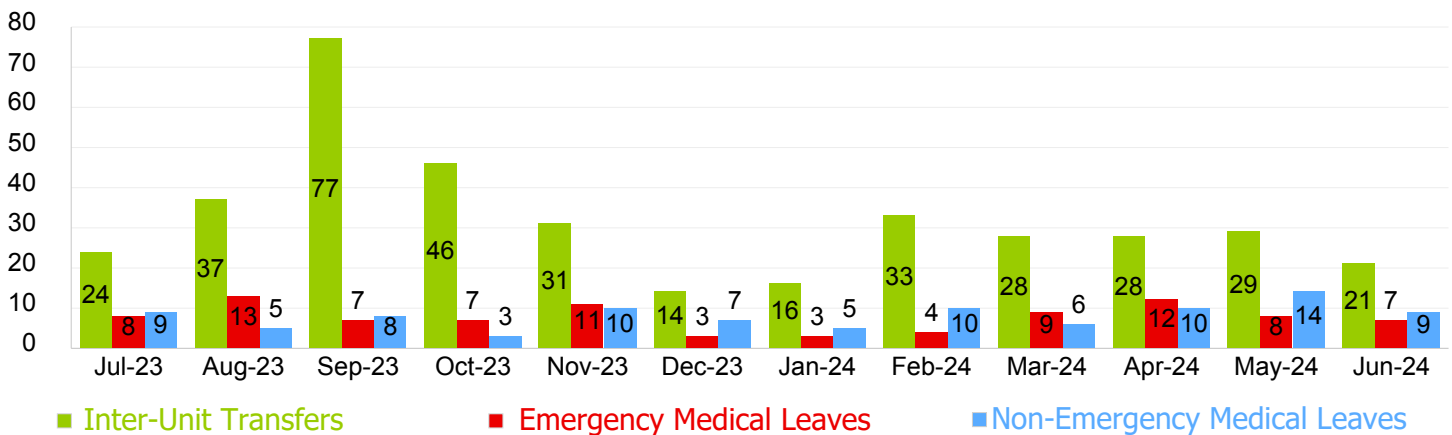
Metrics	YearMonth (1)	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
Inter-Unit Transfers		24	37	77	46	31	14	16	33	28	28	29	21	32	384
Emergency Medical Leaves		8	13	7	7	11	3	3	4	9	12	8	7	8	92
Non-Emergency Medical Leaves		9	5	8	3	10	7	5	10	6	10	14	9	8	96
Total		41	55	92	56	52	24	24	47	43	50	51	37	48	572

* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month. Challenges related to the COVID-19 pandemic required the hospital to transfer individuals in care to assure proper cohorting based on acuity and COVID status (positive, negative, PUI). The marked increase in transfers April 2020 and onward reflects the change to manage suspected and confirmed COVID-19 cases.

5. 30-Day Readmission Rate
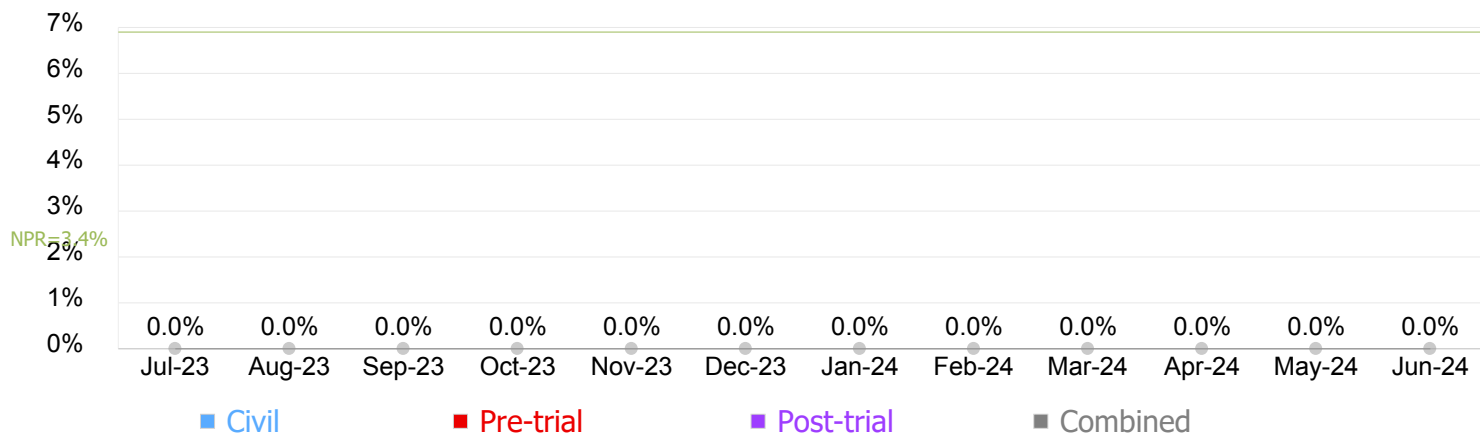
|	Readmission Rate												
Legal Status Group	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Combined	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.
** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

6. Unusual Incidents
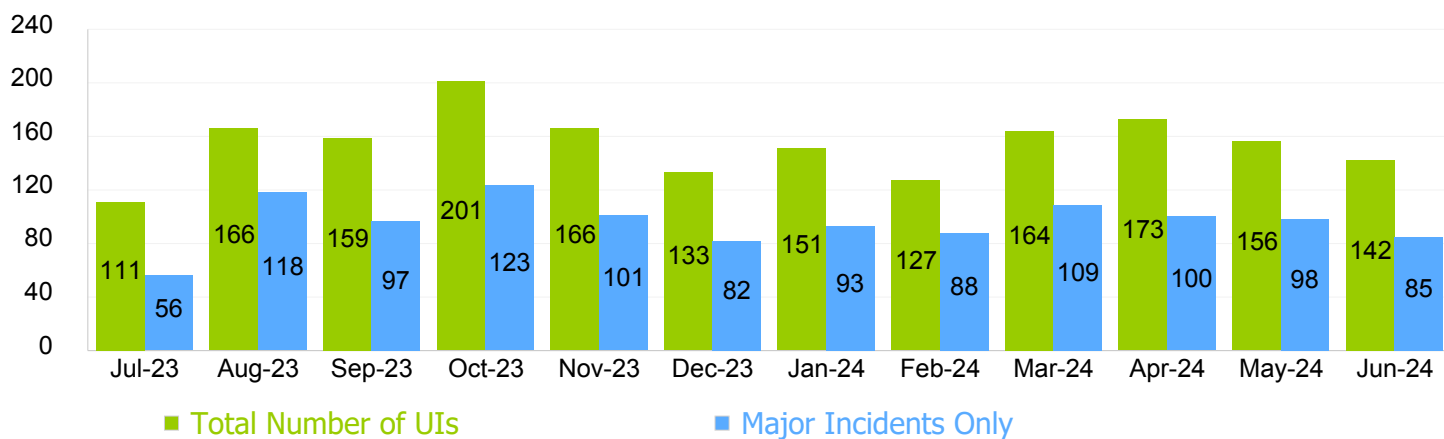
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
Major Incidents Only	56	118	97	123	101	82	93	88	109	100	98	85	96	1,150
Total Number of UIs	111	166	159	201	166	133	151	127	164	173	156	142	154	1,849

* A Major Unusual Incident is any adverse even that can compromise health, safety, and welfare of individuals in care and/or staff. An Unusual Incident is any significant occurrence or extraordinary event deviating from regular routine or established procedure, but does not rise to the level of MUI.

7. Patient-Involved Unusual Incidents
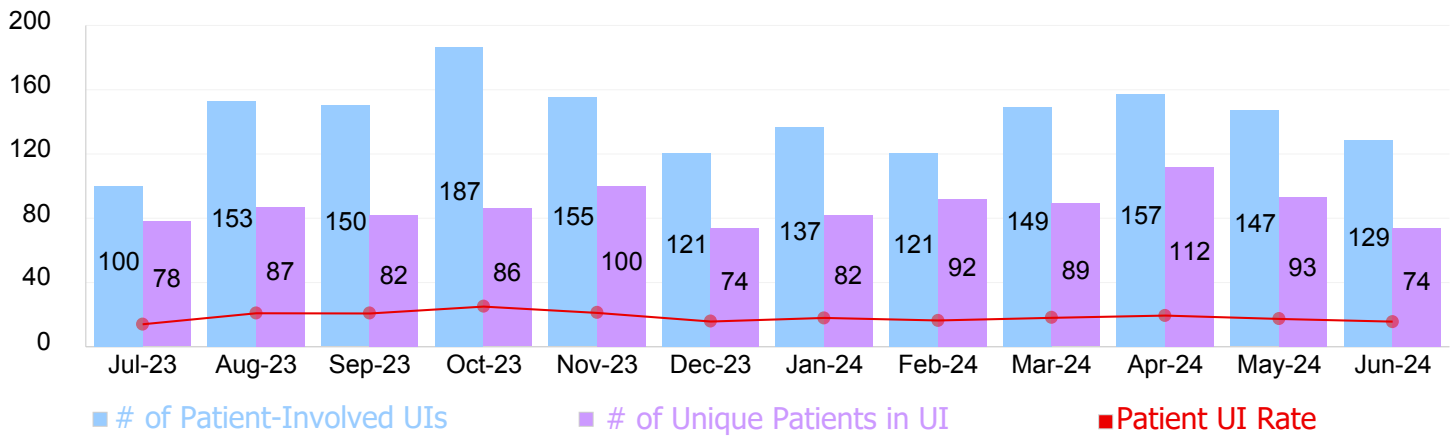
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
# of Unique Patients in UI	78	87	82	86	100	74	82	92	89	112	93	74	**87**	**1,049**
Patient Involved UI	100	153	150	187	155	121	137	121	149	157	147	129	**142**	**1,706**
Patient UI Rate	14.00	20.86	20.73	25.02	21.08	15.72	17.96	16.38	18.01	19.42	17.33	15.66	**18.51**	**18.48**

* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Selected Types of Incidents
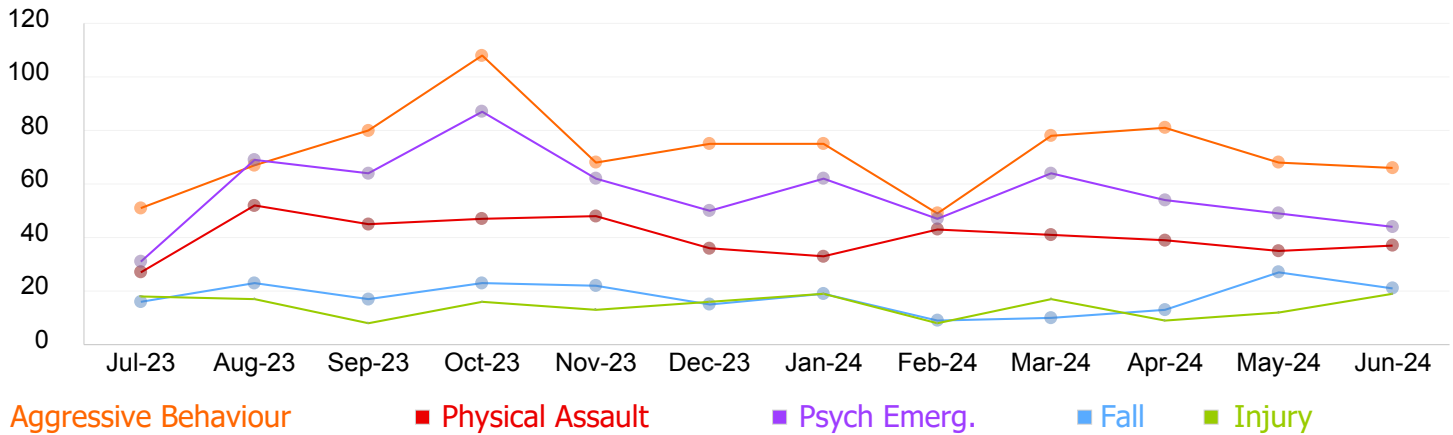
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
Physical Assault	27	52	45	47	48	36	33	43	41	39	35	37	**40**
Injury	18	17	8	16	13	16	19	8	17	9	12	19	**14**
Psychiatric Emergency	31	69	64	87	62	50	62	47	64	54	49	44	**57**
Falls	16	23	17	23	22	15	19	9	10	13	27	21	**18**
Aggressive Behaviour	51	67	80	108	68	75	75	49	78	81	68	66	**72**

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

9. Physical Assaults
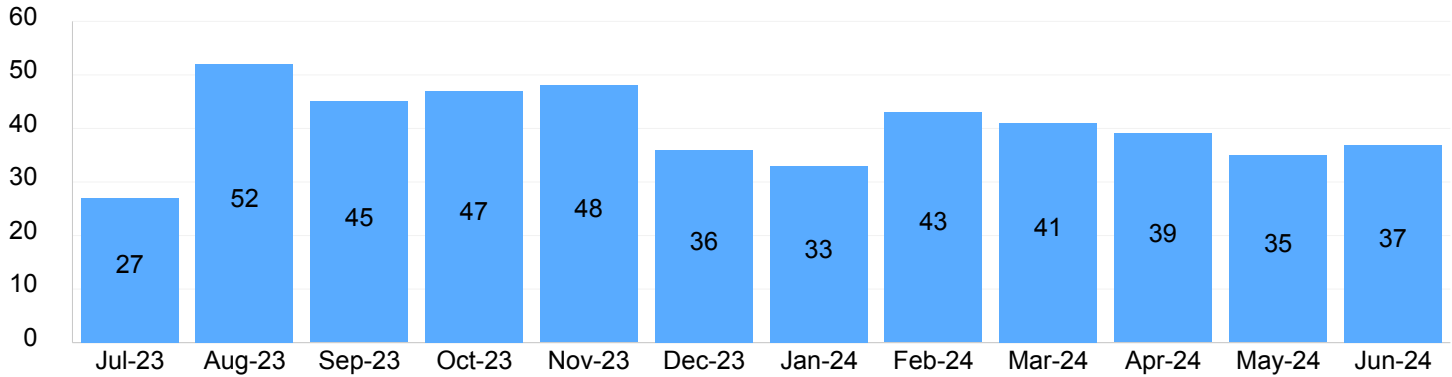
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
Physical Assault	27	52	45	47	48	36	33	43	41	39	35	37	**40**	**483**

10. Patient Injuries
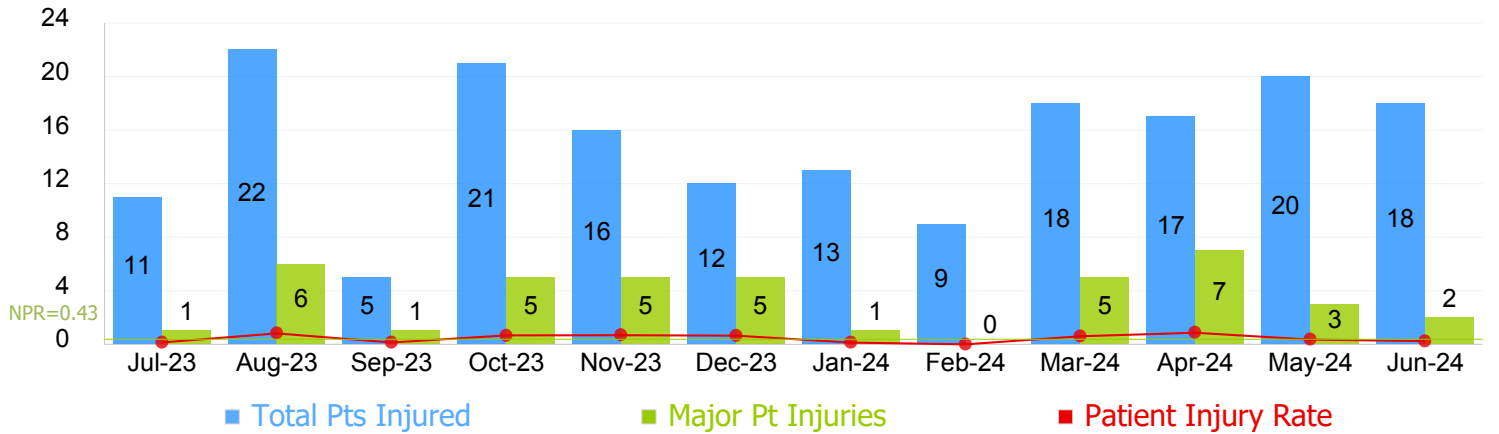
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
Total Pts Injured	11	22	5	21	16	12	13	9	18	17	20	18	**15**	**182**
Major Pt Injuries	1	6	1	5	5	5	1	0	5	7	3	2	**3**	**41**
Patient Injury Rate	0.14	0.82	0.14	0.67	0.68	0.65	0.13	0.00	0.60	0.87	0.35	0.24	**0.44**	**0.44**

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required treatment for minor injuries based on the NRI definition. The patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days.

11. Staff Injuries
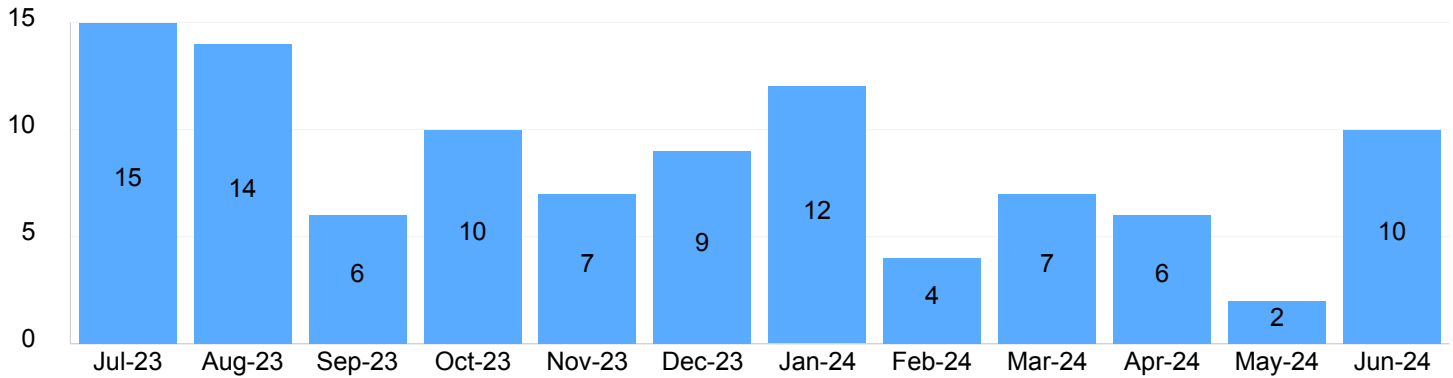
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
# of Staff Injured	15	14	6	10	7	9	12	4	7	6	2	10	9	102

*Injury is broadly defined to include any type of injuries regardless of the cause or severity. The total number of staff injured represents all of the reported staff injuries including treatment for minor injuries.

12. Patient and Staff Falls

■ Total Staff who Fell   ■ Total Patients who Fell   ■ Patient Fall Rate
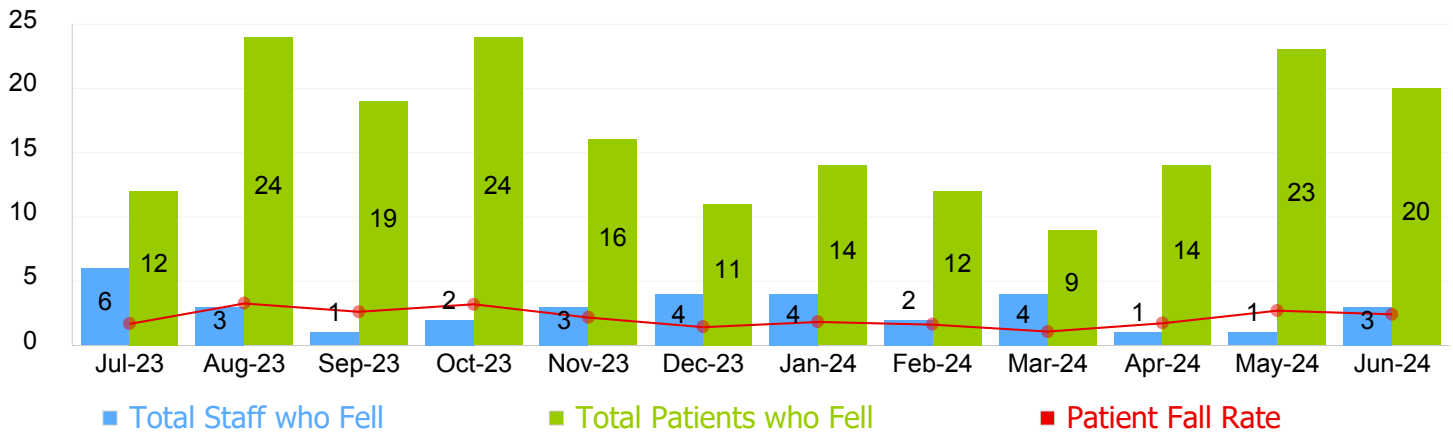
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
Total Staff who Fell	6	3	1	2	3	4	4	2	4	1	1	3	3	34
Total Patients who Fell	12	24	19	24	16	11	14	12	9	14	23	20	17	198
Patient Fall Rate	1.68	3.27	2.63	3.21	2.18	1.43	1.84	1.62	1.09	1.73	2.71	2.43	2.15	2.14

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

13. Percent of Patients Restrained or Secluded

Chart showing Restrained (blue) and Seclusion (red) percentages by month, Jul-23 through Jun-24. Values labeled: Jul-23 Restrained 5.84%, Seclusion 1.56%; Aug-23 9.47%, 4.55%; Sep-23 6.42%, 4.15%; Oct-23 14.34%, 4.53%; Nov-23 12.36%, 6.18%; Dec-23 9.71%, 3.96%; Jan-24 9.57%, 4.26%; Feb-24 9.54%, 2.83%; Mar-24 9.84%, 3.93%; Apr-24 11.40%, 2.93%; May-24 10.13%, 5.23%; Jun-24 8.52%, 3.61%.
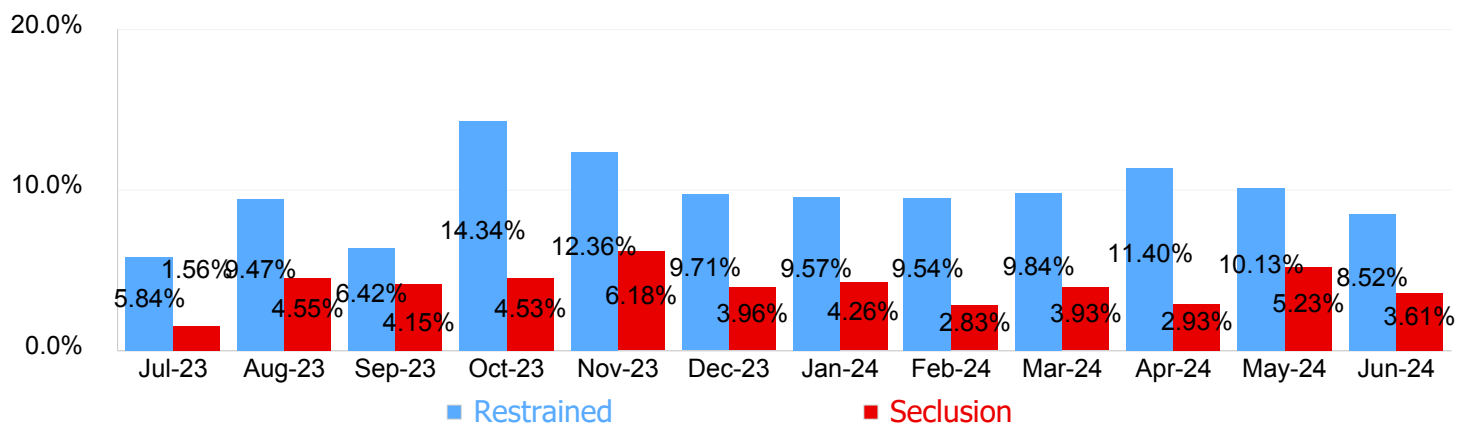
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
Seclusion	1.6%	4.5%	4.2%	4.5%	6.2%	4.0%	4.3%	2.8%	3.9%	2.9%	5.2%	3.6%	**4.0%**
Restraint	5.8%	9.5%	6.4%	14.3%	12.4%	9.7%	9.6%	9.5%	9.8%	11.4%	10.1%	8.5%	**9.8%**
Restrained Patients	15	25	17	38	34	27	27	27	30	35	31	26	**28**
Secluded Patients	4	12	11	12	17	11	12	8	12	9	16	11	**11**
Restraint Events	23	50	35	72	49	50	54	51	58	53	52	39	**49**
Seclusion Events	13	34	35	29	24	19	14	16	15	9	21	15	**20**

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: % of Patients Restrained NPR = 5.768 and the % of Patients Secluded NPR = 2.445.

Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

***As of May 2019, SEH refined the logic of this calculation to count patients who were restrained via a physical hold and a mechanical restraint only once. Previous logic counted the same person twice if they received both a physical hold and mechanical restraint in the same month.

14. Restraint Hours Rate & Seclusion Hours Rate

Chart showing Restrained (blue) and Seclusion (red) hour rates by month. Values labeled: Jul-23 Restrained 0.19, Seclusion 0.12; Aug-23 0.28, 0.33; Sep-23 0.11, 0.43; Oct-23 0.34, 0.26; Nov-23 0.21, 0.19; Dec-23 0.16, 0.19; Jan-24 0.31, 0.09; Feb-24 0.24, 0.15; Mar-24 0.36, 0.23; Apr-24 0.20, 0.07; May-24 0.20, 0.16; Jun-24 0.21, 0.10.

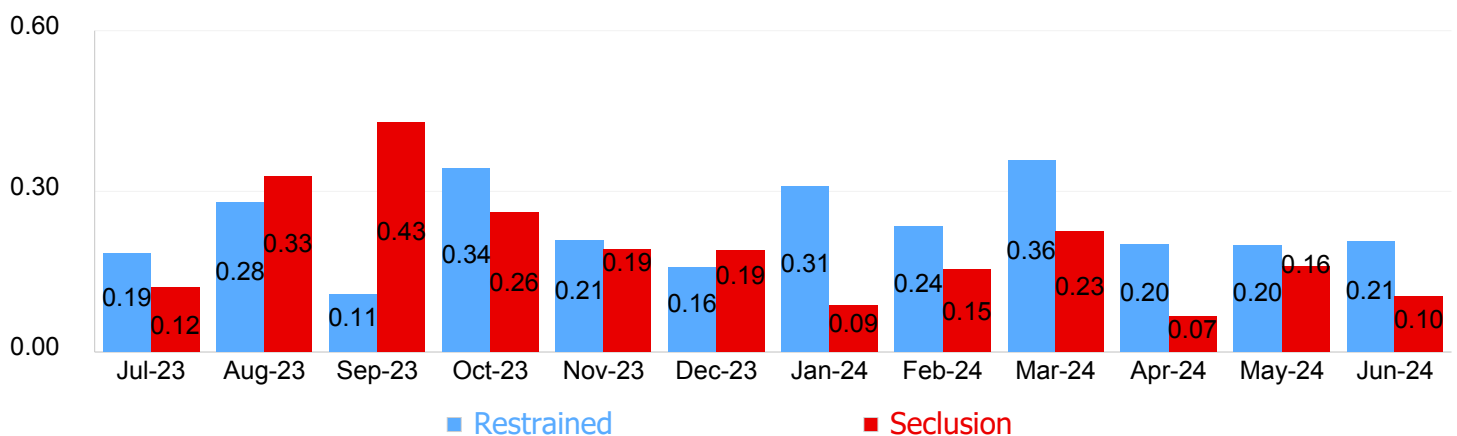| Event Type	Hour Rate												
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
Restraint	0.19	0.28	0.11	0.34	0.21	0.16	0.31	0.24	0.36	0.20	0.20	0.21	**0.23**
Seclusion	0.12	0.33	0.43	0.26	0.19	0.19	0.09	0.15	0.23	0.07	0.16	0.10	**0.19**

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: Restraint Hours Rate NPR = 0.779 and the Seclusion Hours Rate NPR = 0.332.

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.
** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

15. Reported Medication Variance Events & Rate
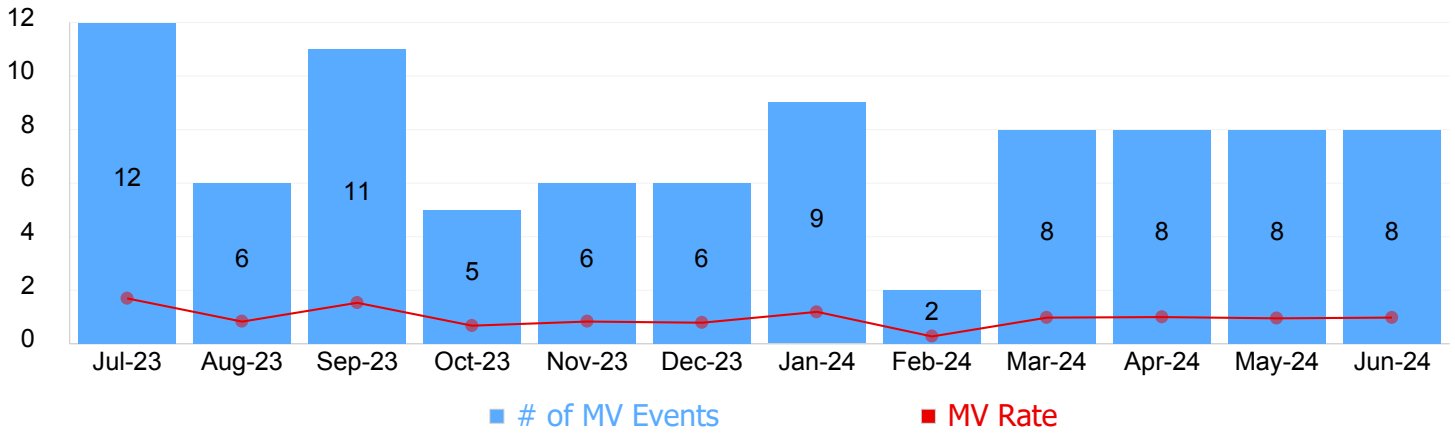
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
# of MV Events	12	6	11	5	6	6	9	2	8	8	8	8	7	89
MV Rate	1.69	0.83	1.53	0.68	0.83	0.79	1.19	0.27	0.98	1.00	0.95	0.98	0.98	11.71

* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

16. Reported Adverse Drug Reactions & Rate
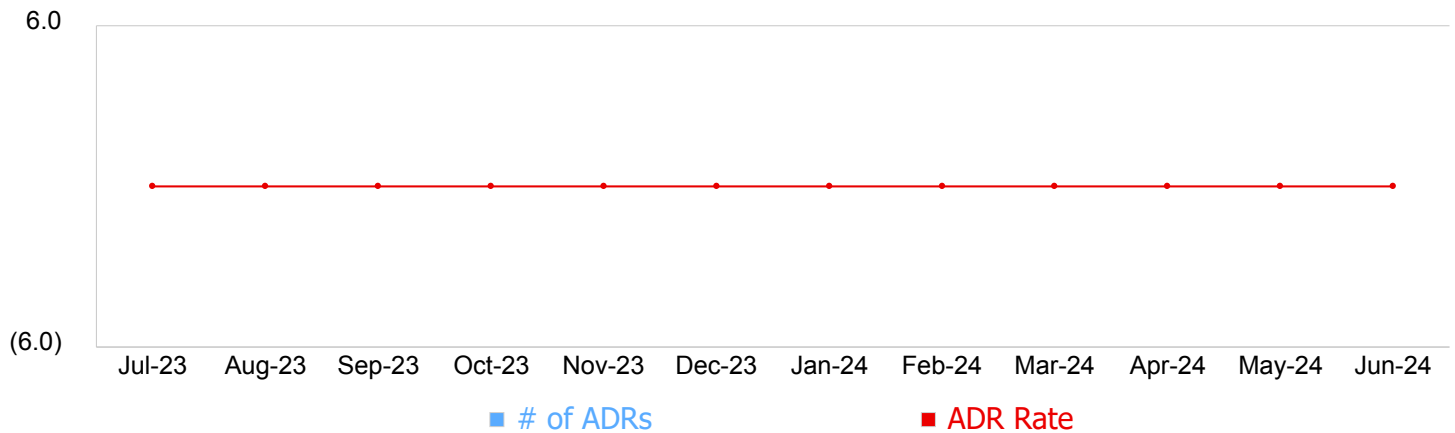
(1)	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
NumADRs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ADR Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--

* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

17. Percent of Missing Documentation on Med-Administration

Event Type	Rate												
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
PercOfMissingDocumentation	0.26	0.26	0.36	0.21	0.25	0.37	0.24	0.24	0.42	0.29	0.42	0.41	**0.31**

18. Medication Refusal Rate
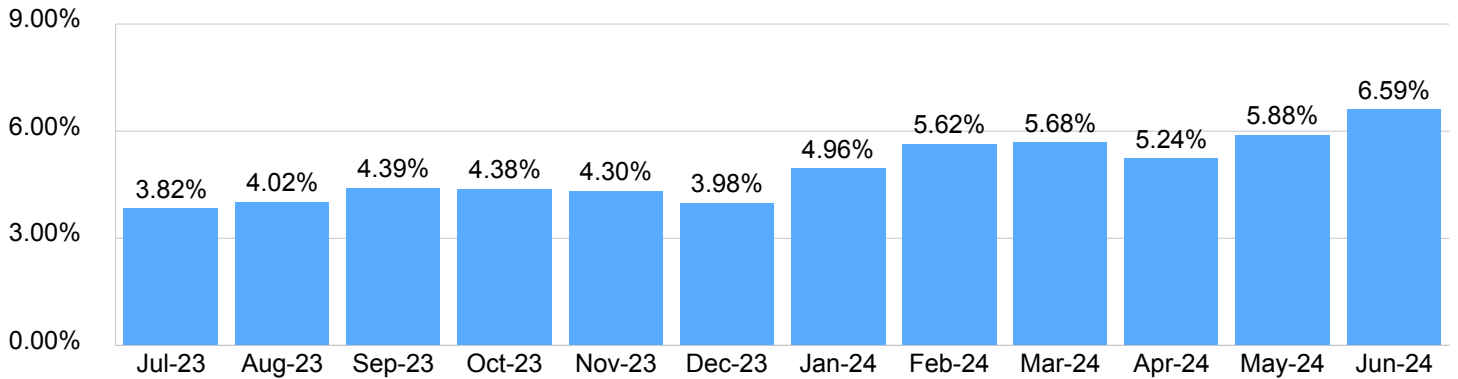
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
Medication Refusal Rate	3.82	4.02	4.39	4.38	4.30	3.98	4.96	5.62	5.68	5.24	5.88	6.59	**4.90**

* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

19. Number of STAT Events and Individuals Involved
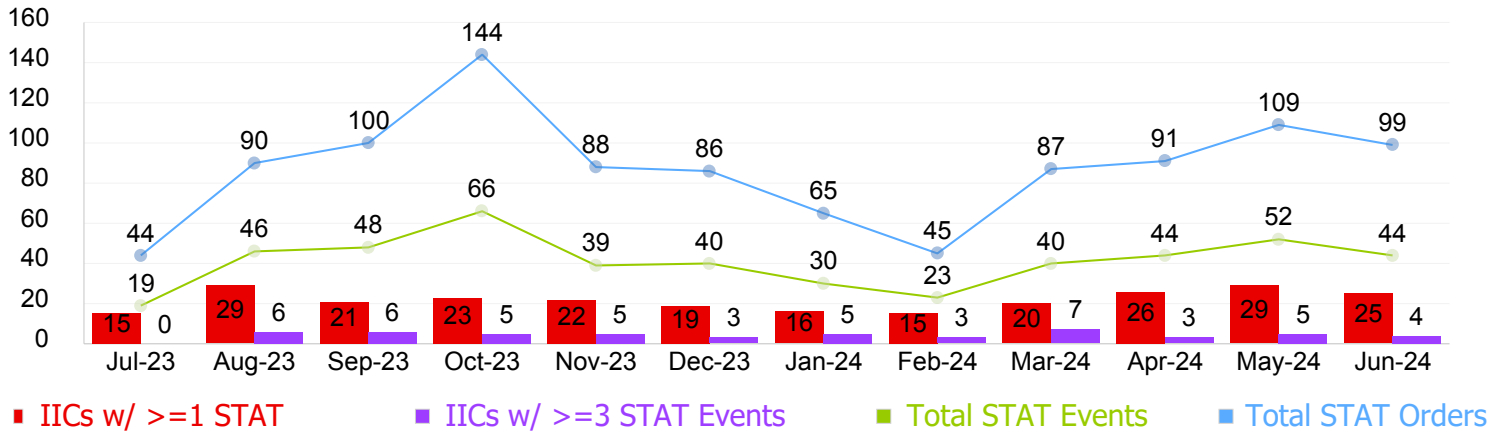
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg	Total
IICs w/ >=1 STAT	15	29	21	23	22	19	16	15	20	26	29	25	**22**	**260**
IICs w/ >=3 STAT Events	0	6	6	5	5	3	5	3	7	3	5	4	**4**	**52**
Total STAT Events	19	46	48	66	39	40	30	23	40	44	52	44	**41**	**491**
Total STAT Orders	44	90	100	144	88	86	65	45	87	91	109	99	**87**	**1,048**

* A STAT event is an emergency medication prescribed and administered to a person involuntarily.

20. Demographics - Trend of Gender Distribution
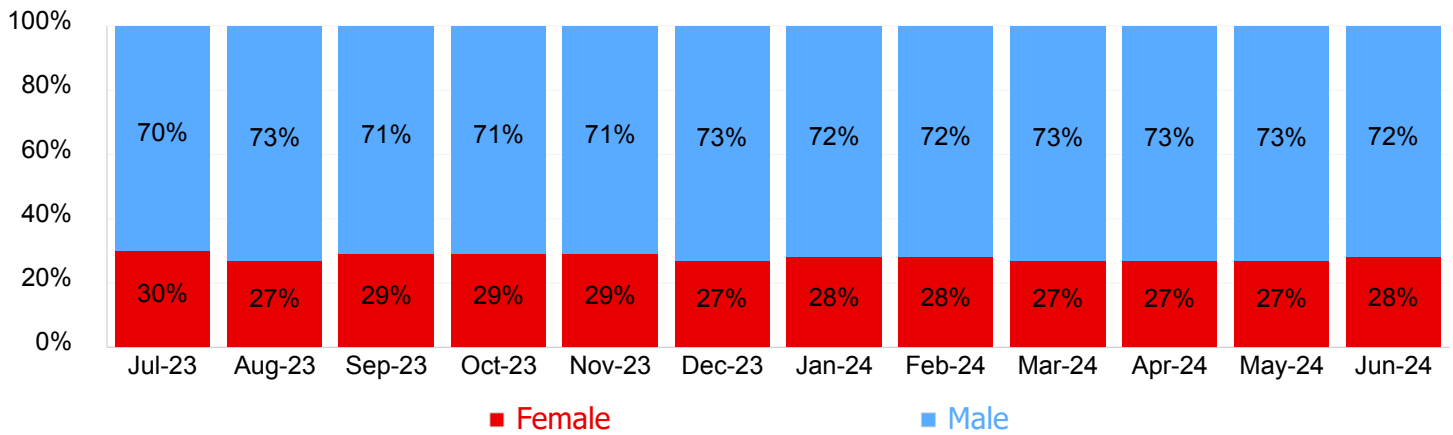
Gender	Rate												Avg
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
Female	30%	27%	29%	29%	29%	27%	28%	28%	27%	27%	27%	28%	**28%**
Male	70%	73%	71%	71%	71%	73%	72%	72%	73%	73%	73%	72%	**72%**

21. Demographics - Trend of Age Distribution

Age Group	Rate												
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Avg
<30	13%	15%	14%	14%	14%	16%	13%	15%	16%	16%	14%	13%	**14%**
30-39	21%	22%	22%	24%	23%	21%	21%	20%	20%	19%	21%	22%	**21%**
40-49	15%	14%	15%	14%	14%	13%	14%	15%	16%	15%	16%	16%	**15%**
50-59	14%	15%	16%	14%	15%	15%	16%	15%	15%	15%	15%	17%	**15%**
60+	36%	35%	33%	33%	34%	35%	35%	34%	33%	34%	33%	32%	**34%**

22. Length of Stay - Average and Median Length of Stay for Individuals in Care
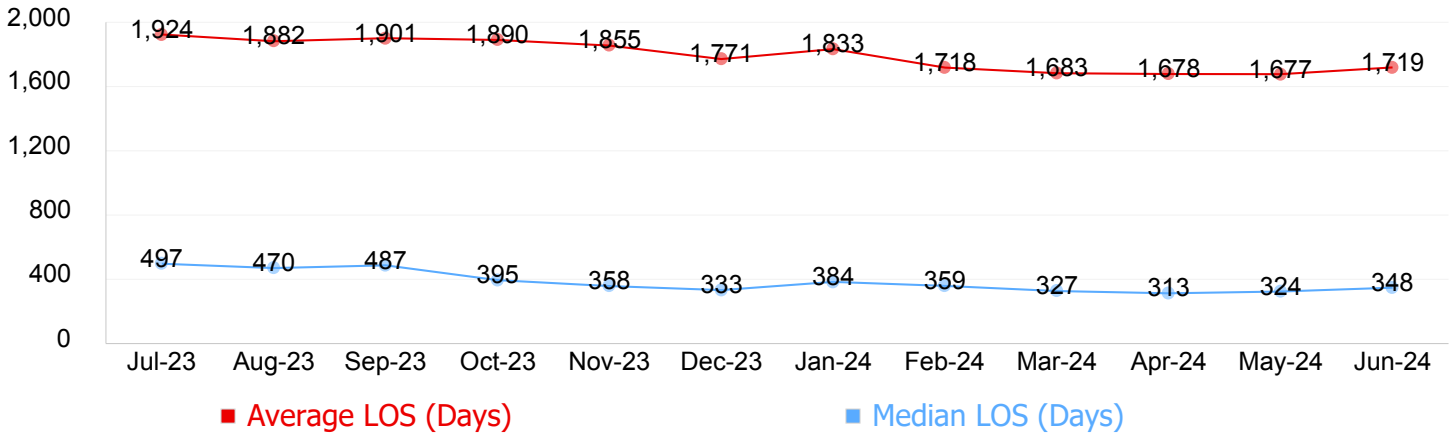
Type	Individuals In Care											
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Average LOS	1,924	1,882	1,901	1,890	1,855	1,771	1,833	1,718	1,683	1,678	1,677	1,719
Median LOS	497	470	487	395	358	333	384	359	327	313	324	348

23. Length of Stay - Length of Stay for Individuals in Care with Civil Legal Status
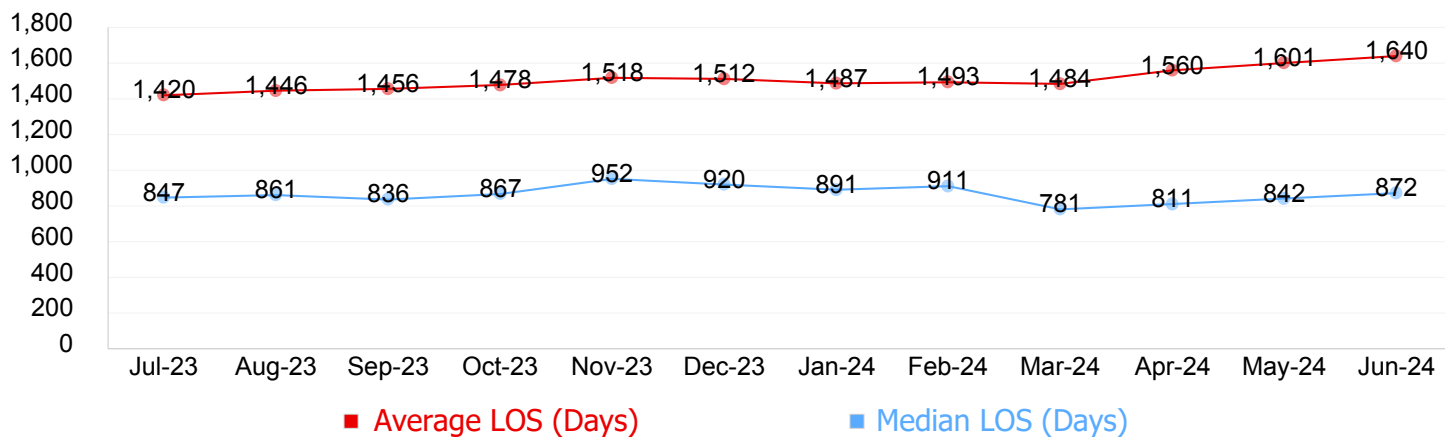
Type	Civil											
	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Average LOS	1,420	1,446	1,456	1,478	1,518	1,512	1,487	1,493	1,484	1,560	1,601	1,640
Median LOS	847	861	836	867	952	920	891	911	781	811	842	872

24. Major Unusual Incidents by Incident Location/Unit

Category	Metrics	Patient Counts													
	Incident Location	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Total	Avg
Aggressive Behavior	1A	1	4	1		1	1	3			2		1	**14**	**2**
	1B		1	1	1	1	1	1	1		1			**8**	**1**
	1C	5	7	8	25	7	10	12	8	13	15	15	11	**136**	**11**
	1D	4	4	8	21	8	11	5	7	10	6	7	4	**95**	**8**
	1E				2	3		1	1	2	1	3	7	**20**	**3**
	1F	4	8	7	15	20	10	24	8	18	10	10	8	**142**	**12**
	1G	2	4	1		4	4	5	3	8	12	3	1	**47**	**4**
	2A	3		5	2	1	2	2	1	4	3	2	3	**28**	**3**
	2B	4	11	10	3	8	11	4	9	4	8	6	4	**82**	**7**
	2C	2	4	8	4	4	1	2	2		5	5	1	**38**	**3**
	2D	12	2	6	8	6	1	4	4	2	4	7	5	**61**	**5**
	Other	5	6	8	7	6	9	1	3	2	3	3	9	**62**	**5**
	TLC-Intensive	5	4	4	6					2	3	2	2	**28**	**4**
	TLC-Transitional		1	3	9			1	1				2	**17**	**3**
	Total	**47**	**56**	**70**	**103**	**69**	**61**	**65**	**48**	**65**	**73**	**63**	**58**	**778**	**65**
Fall	1A		2	1		2			1	1	1	2	2	**12**	**2**
	1B	2	2	4	8	4	3	2	2	2		1		**30**	**3**
	1C			2	4	1	1				1	2	1	**12**	**2**
	1D	3		1		2					1	2	2	**11**	**2**
	1E	3	4		2		1	1			1	2		**14**	**2**
	1F				1	2	1	4	3	1	2		3	**17**	**2**
	1G					1		1						**2**	**1**
	2A	1		1	1	1		1		2		2	2	**11**	**1**
	2B		1	2		1	3	2			3	1	1	**14**	**2**
	2C	2	2	2		3						1	1	**11**	**2**
	2D	3	6	3	4	1		3	1	2	2	8	2	**35**	**3**
	Other	1	3	2	2	1	1	2	1			2	2	**17**	**2**
	TLC-Intensive					1								**1**	**1**
	Total	**15**	**20**	**18**	**22**	**20**	**10**	**16**	**8**	**8**	**10**	**22**	**18**	**187**	**16**
Physical Assault	1A			1				1				1	1	**4**	**1**
	1B	1	3	1	1		1	1	3					**11**	**2**
	1C	3	2	9	10	4	5	5	5	8	6	7	6	**70**	**6**
	1D	3	1	2	2	5	3	1	13	3	5	4	4	**46**	**4**
	1E	2	5	4	2	1	1	1	7		2	1	2	**28**	**3**
	1F	1	5	1	7	9	2	11	5	7	4	6	6	**64**	**5**
	1G					3		2		2	5	2		**14**	**3**
	2A	1	1	1			3		2		2			**10**	**2**
	2B		13	9		4	1		3	4	1	3	2	**40**	**4**
	2C	3	2	6	3	6	2	2		3		1		**28**	**3**
	2D	9	3		2	1	2	4	1	6		3	3	**34**	**3**
	Other		6	10	7	4	8	1		2	2	1	3	**44**	**4**
	TLC-Intensive	1	1	1	5								1	**9**	**2**
	TLC-Transitional		1	2	5		2						2	**12**	**2**
	Total	**24**	**43**	**47**	**44**	**37**	**30**	**29**	**39**	**35**	**27**	**29**	**30**	**414**	**35**
Physical Injury	1A		1	1				1		2		1	3	**9**	**2**
	1B	2		1			1	1	1					**6**	**1**
	1C	2	2		4	2	1	2	1	4	2	2	1	**23**	**2**
	1D	3	3	1			2	1	2	2	2	1	2	**19**	**2**
	1E	2	4	1	1			1	1		1	2	4	**17**	**2**
	1F		3		4	8	2	3		1	2	2	3	**28**	**3**
	1G					2		1		1	2			**6**	**2**
	2A	1										1	1	**3**	**1**
	2B		1	2				1	1	3	2		1	**11**	**2**
	2C		1			5		1		3	1	2		**13**	**2**
	2D	4	4		2		1	1	1	1	1	4		**19**	**2**

Category	Incident Location	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Total	Avg
	Metrics (Patient Counts)														
Physical Injury	Other	2	4	2	1	3	4	4			1		1	**22**	**2**
	TLC-Intensive			1	2	1								**4**	**1**
	TLC-Transitional						2						1	**3**	**2**
	Total	**16**	**23**	**9**	**14**	**21**	**13**	**17**	**7**	**17**	**14**	**15**	**17**	**183**	**15**
Psych Emergency	1A		3	1				2						**6**	**2**
	1B				1			1	1					**3**	**1**
	1C	7	5	9	17	7	10	13	11	14	14	16	10	**133**	**11**
	1D	3	4	7	18	5	10	6	8	8	4	5	3	**81**	**7**
	1E	1	2	2	2	1	1	1	3				3	**16**	**2**
	1F	3	7	2	10	22	9	24	9	15	8	9	9	**127**	**11**
	1G		2			2	2	4	3	6	13	2	1	**35**	**4**
	2A	1	1	1					3			1	2	**9**	**2**
	2B		15	13	1	5	4	1	1	2	4	2	2	**50**	**5**
	2C	1	5	6	4	7	2	2	3	3	1	2		**36**	**3**
	2D	9	1	2	2	3	2	2		2	1	4	4	**32**	**3**
	Other	1	6	12	7	4	7	2	1	1	2	1	3	**47**	**4**
	TLC-Intensive	1	3	3	7									**14**	**4**
	TLC-Transitional		1	1	9			1					2	**14**	**3**
	Total	**27**	**55**	**59**	**78**	**56**	**47**	**59**	**43**	**51**	**47**	**42**	**39**	**603**	**50**
Total Unusual Incidents	1A	1	7	6		4	2	4	1	3	4	4	5	**41**	**4**
	1B	6	8	9	12	10	3	4	7	4	3	2	1	**69**	**6**
	1C	9	12	21	41	15	19	23	14	28	29	27	19	**257**	**21**
	1D	11	11	10	25	14	15	9	22	16	15	16	10	**174**	**15**
	1E	6	10	5	6	4	1	4	13	5	4	6	9	**73**	**6**
	1F	7	13	9	29	37	16	36	17	27	21	21	18	**251**	**21**
	1G	2	4	1		8	4	9	6	12	17	5	2	**70**	**6**
	2A	8	4	7	6	3	7	4	4	9	4	5	6	**67**	**6**
	2B	4	27	22	3	14	15	11	13	12	13	13	6	**153**	**13**
	2C	9	10	16	8	15	5	5	9	4	9	11	4	**105**	**9**
	2D	26	9	8	12	8	3	12	8	9	11	17	11	**134**	**11**
	Other	8	22	24	22	17	22	13	7	13	12	6	24	**190**	**16**
	TLC	8	8	13	26	2	3	1	2	2	4	2	7	**78**	**7**
	Total	**105**	**145**	**151**	**190**	**151**	**115**	**135**	**123**	**144**	**146**	**135**	**122**	**1,662**	**139**