Government of the District of Columbia
Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM

Performance Related Information for Staff and Managers

MARCH 2016

Office of Statistics and Reporting (OSR), 04/20/16

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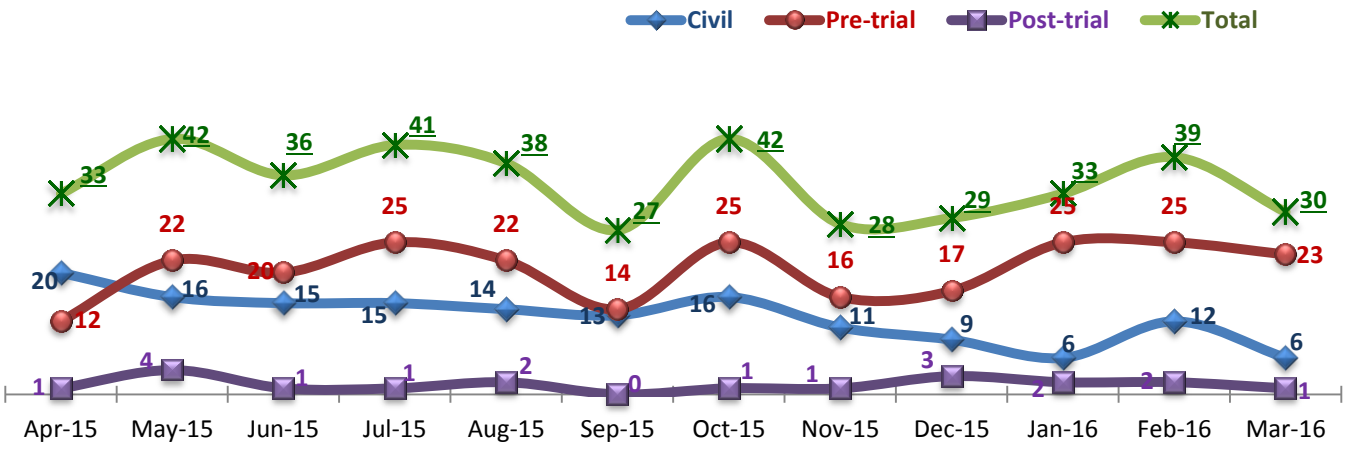
Key Trends: Admission, Discharge, Transfer, Census, and Readmissions (1~6)

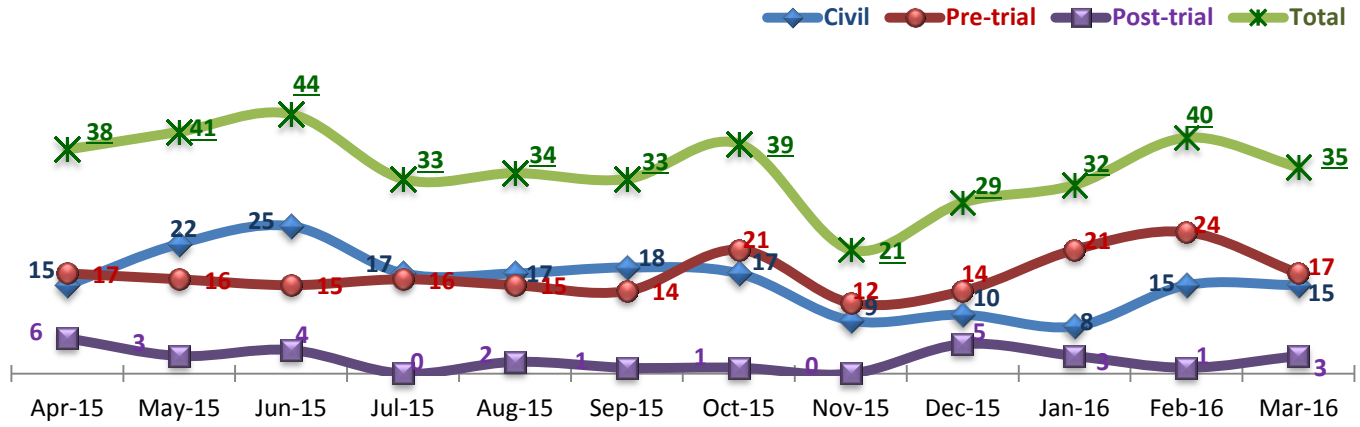
- The number of admissions and the number of discharges both decreased in March 2016 from February. The number of discharges (35) exceeded that of admissions (30), lowering the average daily census (ADC) to 279 for the month of March from the previous two months (282).
- There was no 30-day readmission from discharges in the month of February 2016, and the 30-day readmission rate for the last 11 months (4.4%), between April 2015 and February 2016, remained below the national average (NPR at 6.9%)[1]. It should be noted, however, that the 30-day readmission rate was low largely because the readmission rate for the pre-discharge trial group was significantly low (1.1%) whereas that for civil and post-trial discharge groups during the same time period was above NPR at 7% and 11%, respectively.
- According to the 180-day readmission rate data for FY15 discharges, which became available as of April 2016[2], the 180-day readmission rate in FY15, particularly for civil and post-trial population, increased significantly from that of FY14. One out of five civil discharges (20%) and one out of three post-trial discharges (33%) during FY15 returned to the Hospital within 180-days. Both show a noticeable increase from the rates in FY14: 16% and 24%, respectively.

1. Admissions to SEH



** Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.*

2. Discharges from SEH

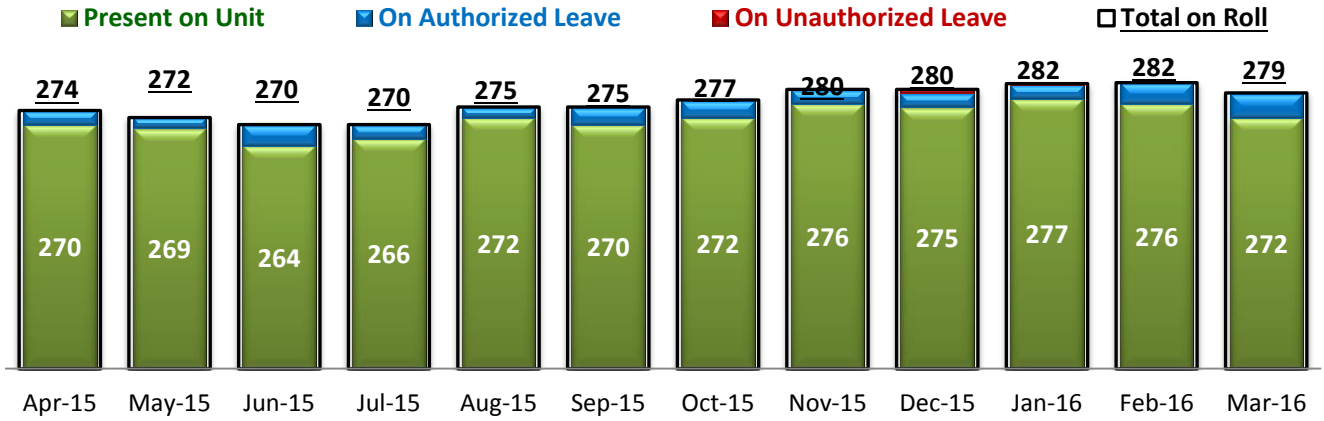


** Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.*

[1] *NPR: National Public Rate as of June 2013 was published in November 2013 by National Association of State Mental Health Program Directors Research Institute (NRI), based on data collected from a number of state psychiatric hospitals nationwide.*

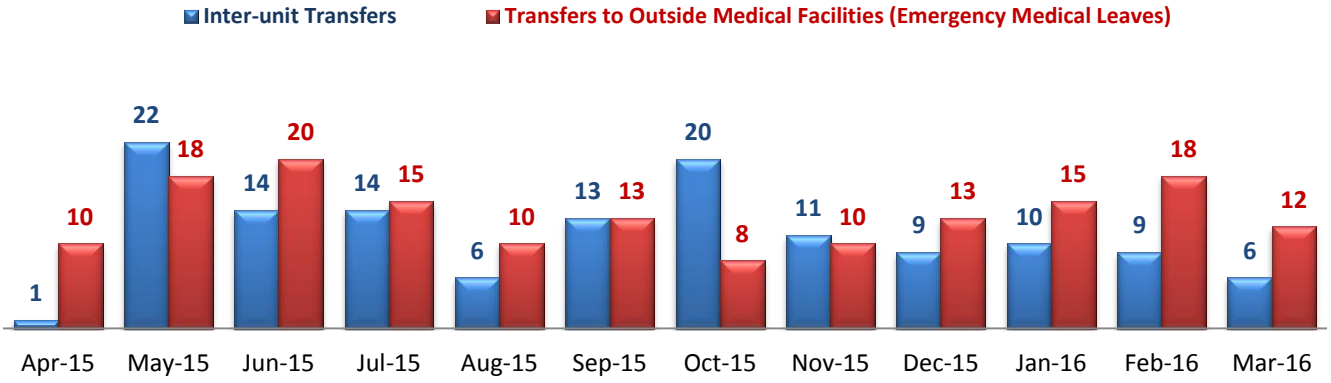
[2] *The rate of those who returned to SEH within 180 days of discharges requires 180-day observation following discharge.*

3. Average Daily Census



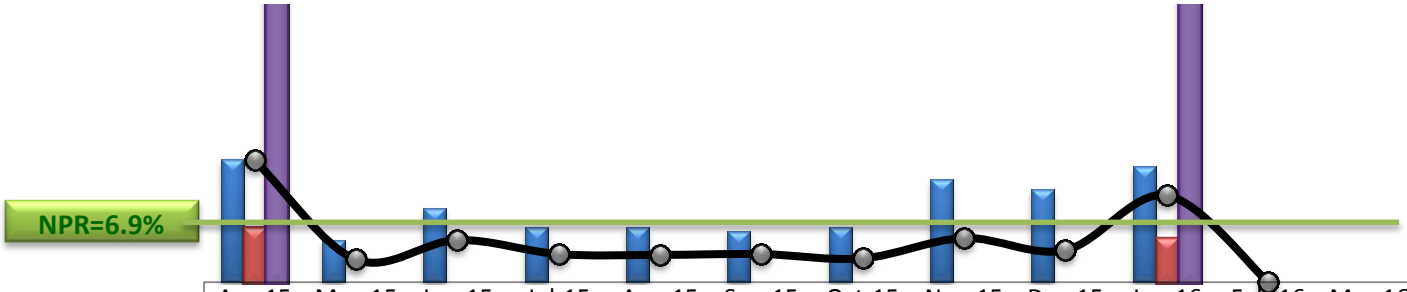
** Data above is the daily average number of individuals counted at 11:59 PM every day during each month.*

4. Transfers



** Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.*

5. 30-Day Readmission Rate



	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Civil	13.3%	4.5%	8.0%	5.9%	5.9%	5.6%	5.9%	11.1%	10.0%	12.5%	0.0%	
Pre-trial	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	
Post-trial	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	
Combined	13.2%	2.4%	4.5%	3.0%	2.9%	3.0%	2.6%	4.8%	3.4%	9.4%	0.0%	

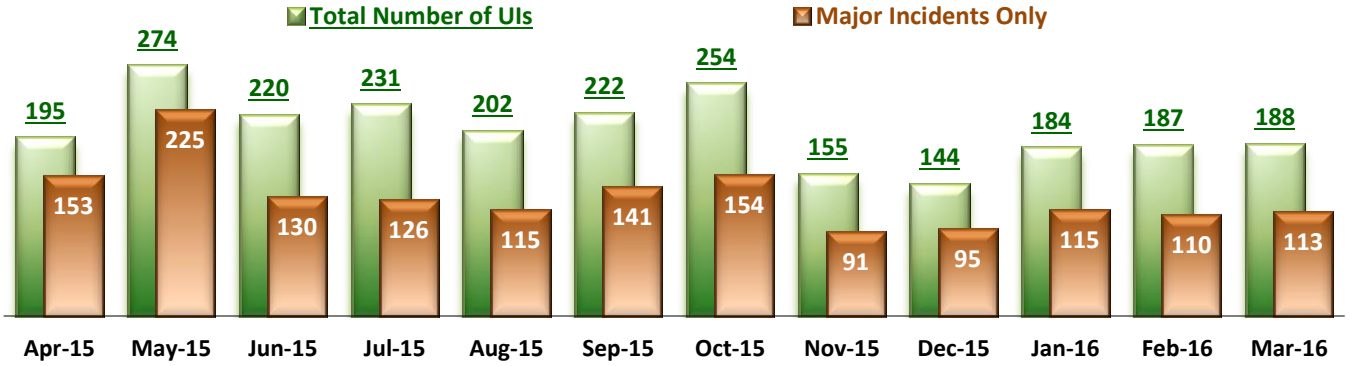
** Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.*

*** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge for this month is 100%.*

Key Trends: Unusual Incidents (6~17)

- The frequency of unusual incidents (UIs) tends to mirror the trend in the number of admissions as individuals in early stage of hospitalization are more likely to be involved in unusual incidents than those who have been in care for a longer period of time. As the number of admissions decreased in November and December 2015, the patient UI rates also declined; and the trend of admissions and the patient UI rate in January and February 2016 reversed. In March 2016, however, the patient UI rate (21.3 per 1000 patient days) remained similar to February 2016 (21.7) despite a noticeable decrease of admissions (from 39 to 30).
- In March 2016, the number of violence related incidents remained similar to the level in February. The number of incidents involving physical assaults increased marginally and the number of UIs involving aggressive behaviors with non-physical contact decreased slightly.
- In March 2016, the number patient injuries and staff injuries both decreased.
- The percent of unique individuals restrained significantly increased due to an increase in the frequency of physical holds. However, the overall time spent for restraint decreased noticeably since a physical hold typically lasts shorter than one minute per event. The percentage of individuals secluded and the seclusion hours rate decreased. Both the restraint hours rate (0.011 per 1000 patient hours) and the seclusion hours rate (0.093) continued to be far below the national average (0.71 and 0.44, respectively).
- The patient fall rate in March 2016 (2.84 per 1000 patient days) is lower than that in February 2016 (3.00) as well as the average patient fall rate of FY15 (3.11).
- February and March 2016 each had one elopement.

6. Unusual Incidents

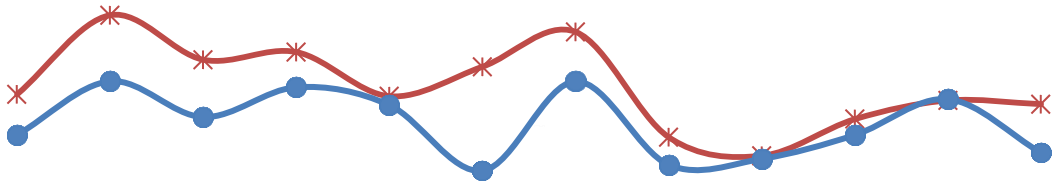


7. Patient-Involved Unusual Incidents

	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
# of Patient-Involved UIs	181	256	206	221	187	205	244	148	136	170	174	180
# of Unique Patients in UI	107	138	104	132	111	117	127	112	106	110	117	122
Patient UI Rate	22.4	30.7	26.0	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7	21.3

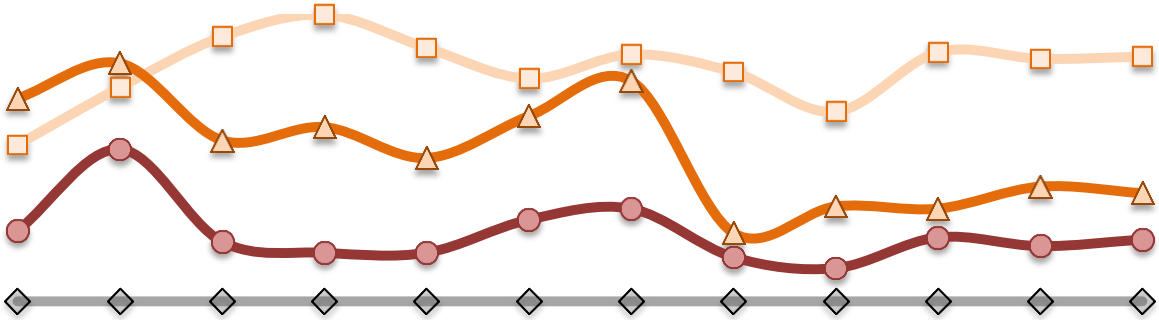
** The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.*

8. Admissions vs. Patient UI Rate



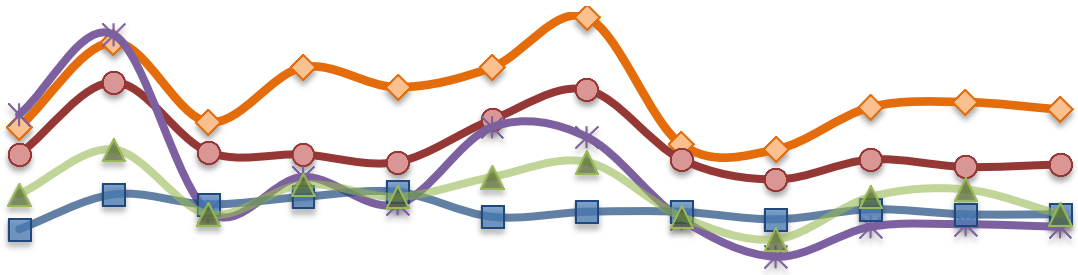
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Patient UI Rate	22.4	30.7	26.0	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7	21.3
Admission	33	42	36	41	38	27	42	28	29	33	39	30

9. Unusual Incidents by Severity



	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
1) Low	71	97	120	130	115	101	112	104	86	113	110	111
2) Medium	92	108	73	79	65	84	100	31	43	42	52	49
3) High	32	69	27	22	22	37	42	20	15	29	25	28
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	195	274	220	231	202	222	254	155	144	184	187	188

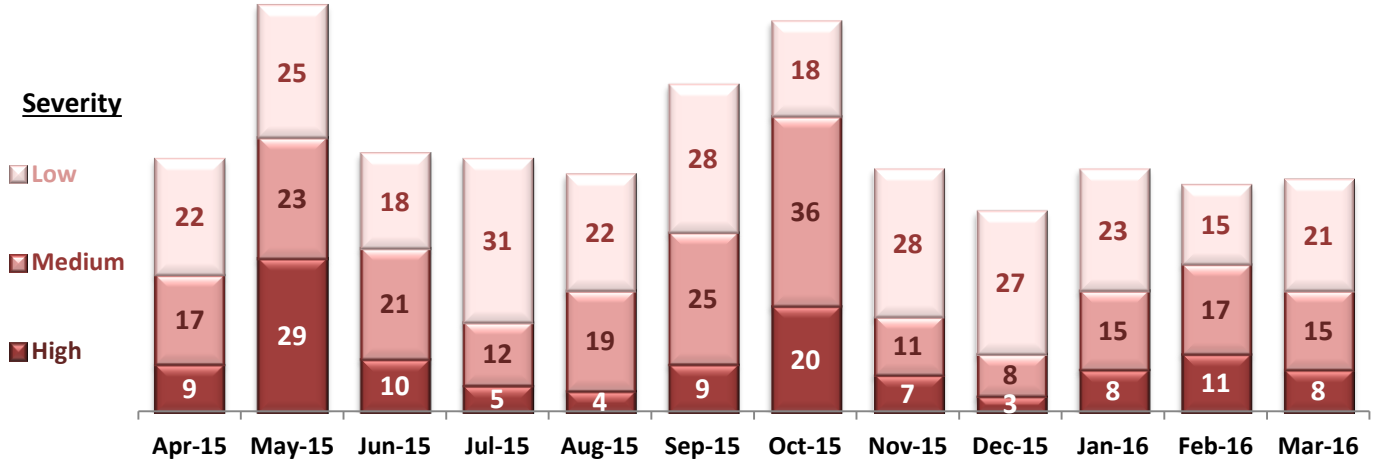
10. Selected Types of Incidents



	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Aggressive Behavior	59	93	61	83	75	83	103	52	50	67	69	66
Physical Assault	48	77	49	48	45	62	74	46	38	46	43	44
Pysch Emerg.	64	96	25	39	28	59	55	22	7	19	20	19
Fall	18	32	28	31	33	23	25	25	22	26	24	24
Injury	32	50	24	36	31	39	45	23	14	31	34	24

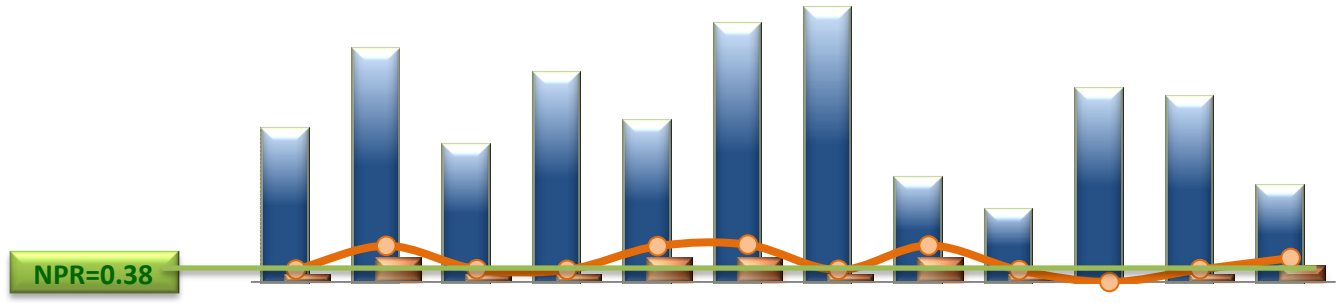
** These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.*

11. Physical Assaults by Severity



** Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.*

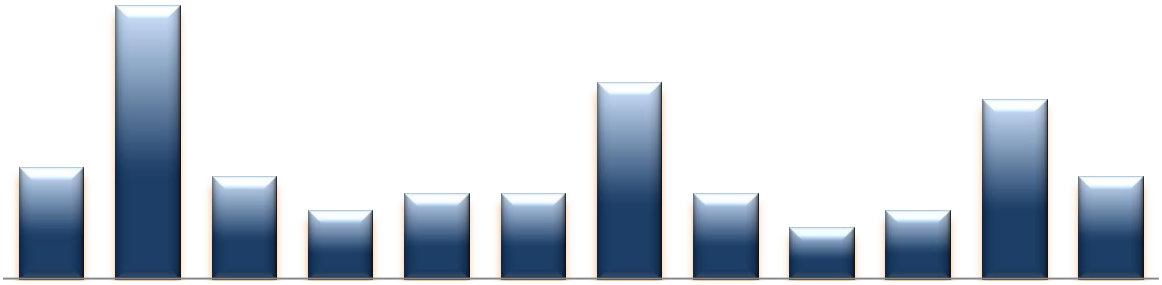
12. Patient Injuries



	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Total Pts Injured	19	29	17	26	20	32	34	13	9	24	23	12
Major Pt Injuries*	1	3	1	1	3	3	1	3	1	0	1	2
Patient Injury Rate	0.12	0.36	0.13	0.12	0.36	0.37	0.12	0.36	0.12	0.00	0.12	0.24

** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

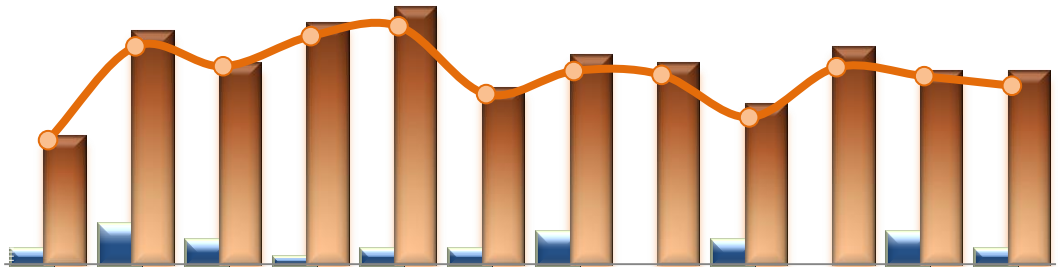
13. Staff Injuries



	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
# of Staff Injured	13	32	12	8	10	10	23	10	6	8	21	12

** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.*

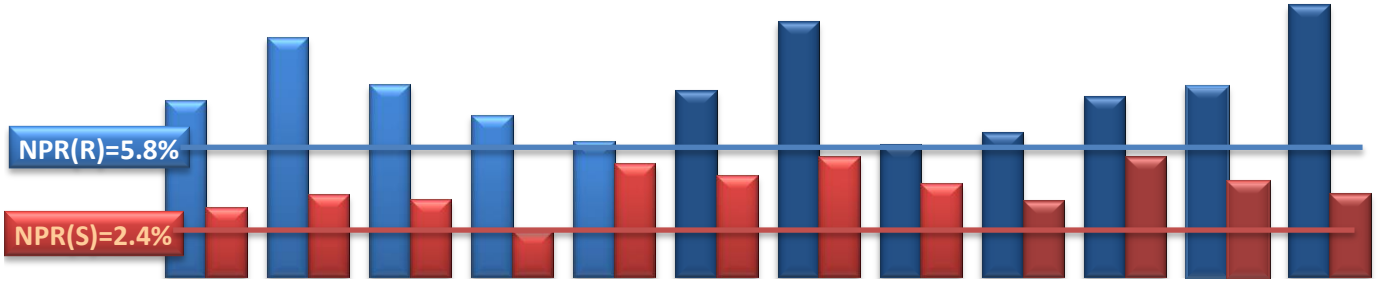
14. Patient and Staff Falls



	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Total Staff who Fell	2	5	3	1	2	2	4	0	3	0	4	2
Total Patients who Fell	16	29	25	30	32	22	26	25	20	27	24	24
Patient Fall Rate	1.98	3.47	3.15	3.64	3.79	2.71	3.08	3.02	2.34	3.14	3.00	2.84

** The patient fall rate is the number of patient falls per every 1000 inpatient days.*

15. Percent of Patients Restrained or Secluded

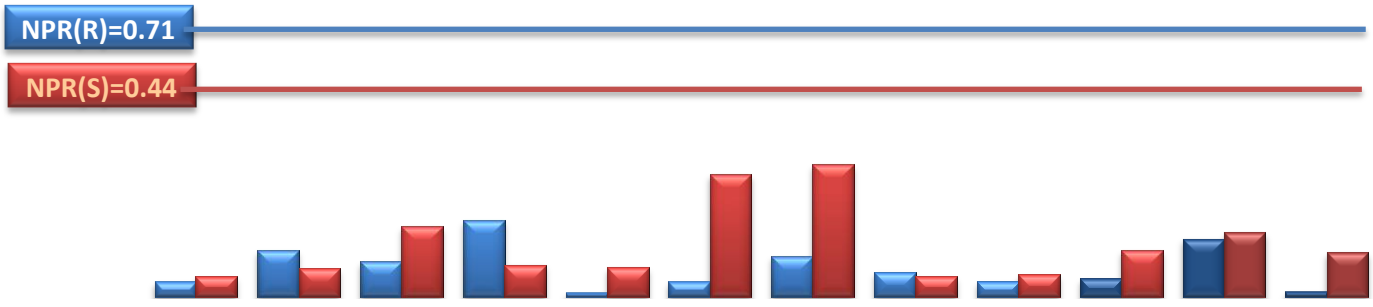


	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Restraint	7.5%	10.2%	8.2%	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	11.6%
Seclusion	2.9%	3.5%	3.3%	2.0%	4.8%	4.3%	5.1%	4.0%	3.2%	5.1%	4.1%	3.5%

** Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.*

*** Prior to April 2015, the Hospital tracked only mechanical restraint events, but the Hospital's restraint policy has changed to include any physical holds. The sudden increase of the restraint data as of April 2015 reflects this change.*

16. Restraint Hours Rate & Seclusion Hours Rate

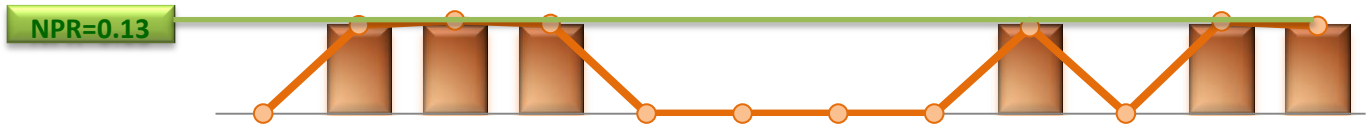


	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Restraint	0.031	0.098	0.074	0.163	0.008	0.031	0.086	0.052	0.032	0.038	0.123	0.011
Seclusion	0.043	0.060	0.150	0.067	0.062	0.260	0.281	0.043	0.047	0.099	0.136	0.093

** Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.*

*** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.*

17. Elopements



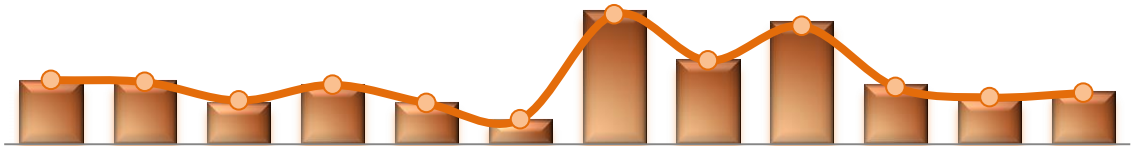
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
# ofElopments	0	1	1	1	0	0	0	0	1	0	1	1
Elopment Rate	0.00	0.12	0.13	0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.12	0.12

** Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.*

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

- The monthly number of reported Medication Variances (MV) in the last three months has been approximately around 15.
- No Adverse Drug Ration (ADR) was reported in February and March 2016.
- The rate of missing documentation by nursing staff on medication administration (0.49%) decreased slightly in March 2016, from 0.52% in February.
- The number of STAT (emergency medication) events in March 2016 (52) is lower than that of the previous month (71) and so is the number of unique individuals involved in one or more STAT events (29 in March compared with 37 in February).

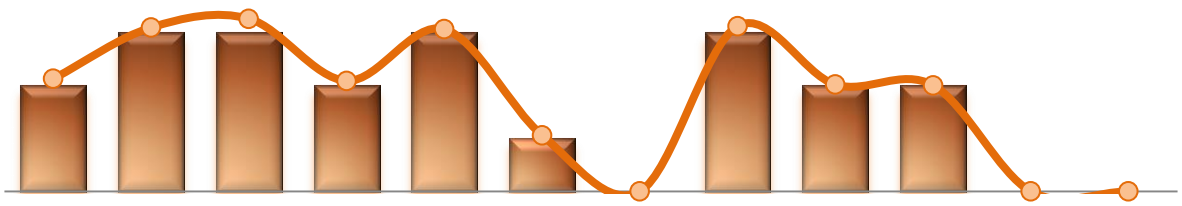
18. Reported Medication Variance Events



	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
# of MV Events	18	18	12	17	12	7	38	24	35	17	13	15
MV Rate	2.22	2.16	1.51	2.06	1.42	0.86	4.50	2.90	4.10	1.98	1.62	1.78

** MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.*

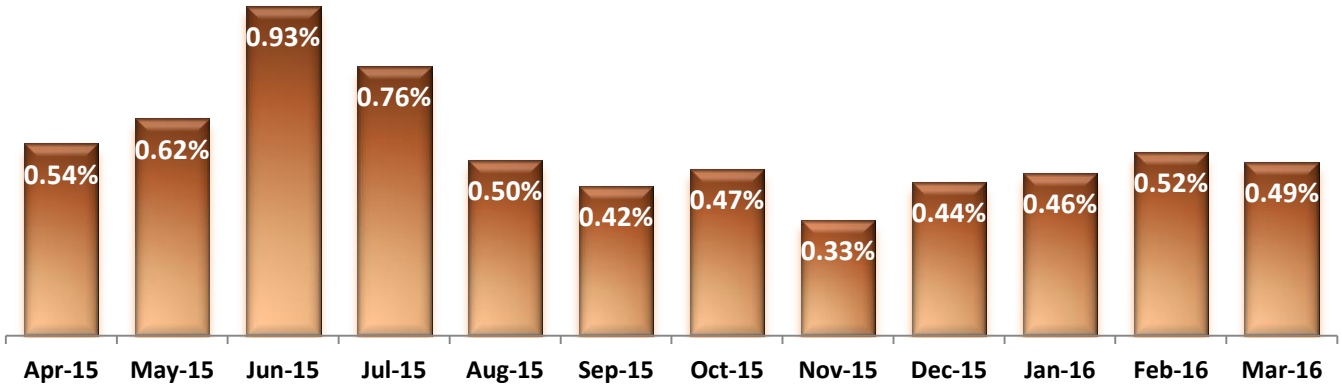
19. Reported Adverse Drug Reactions



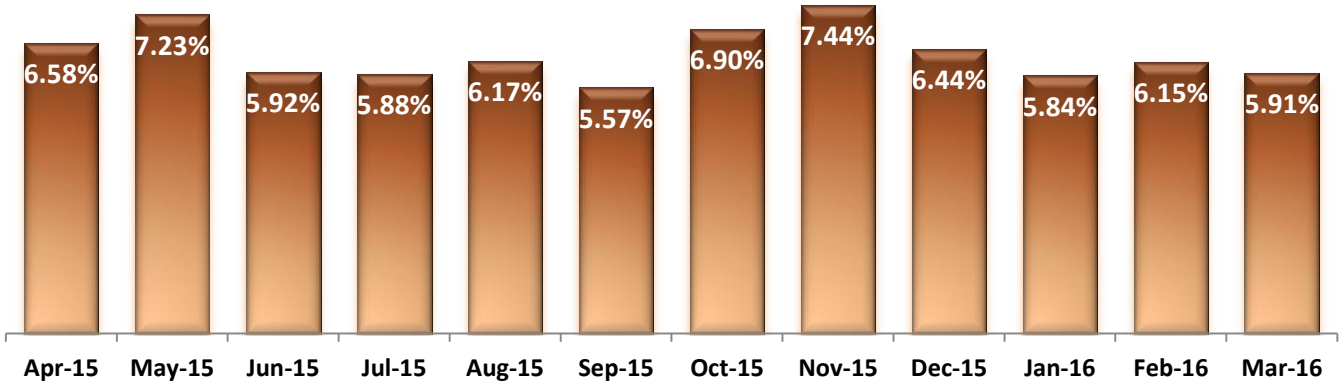
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
# of ADRs	2	3	3	2	3	1	0	3	2	2	0	0
ADR Rate	0.25	0.36	0.38	0.24	0.36	0.12	0.00	0.36	0.23	0.23	0.00	0.00

** ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.*

20. Percent of Missing Documentation on Med-Administration

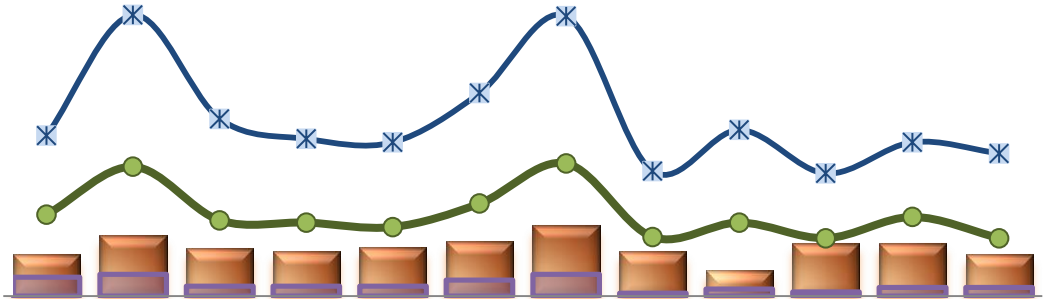


21. Medication Refusal Rate*



** Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.*

22. Number of STAT Events and Individuals Involved

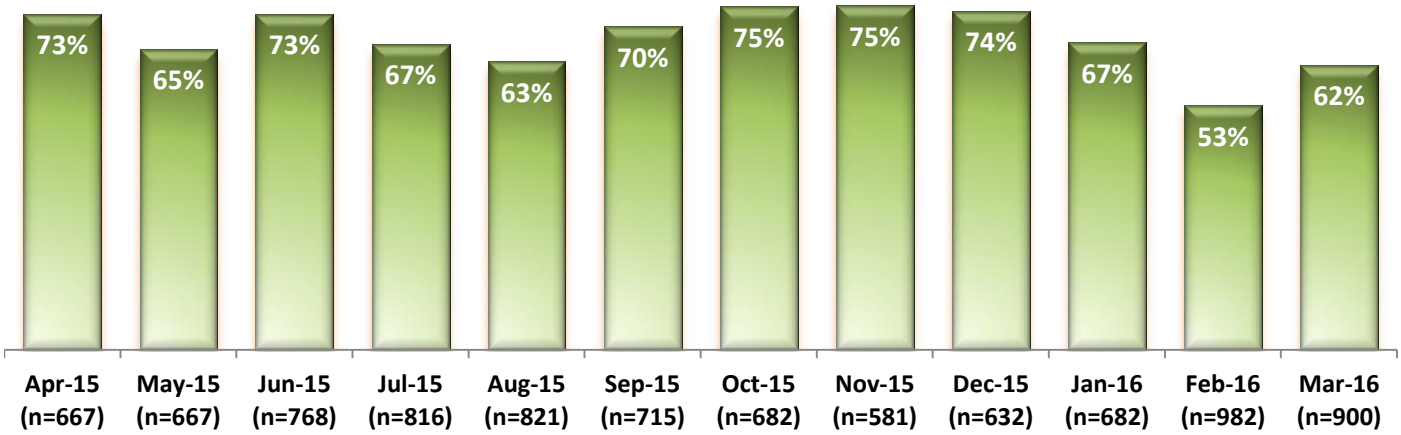


	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
IICs w/ >=1 STAT	29	42	33	31	34	38	49	31	18	37	37	29
IICs w/ >=3 STAT Events	13	15	7	7	7	11	15	2	5	3	6	6
Total STAT Events	73	116	68	66	62	83	119	53	66	52	71	52
Total STAT Orders	144	252	159	141	138	182	251	112	149	110	138	128

Key Trends: Environment of Care (23)

- The 3 day completion rate of the SiteFM work orders increased to 75% during the first quarter of FY16 from the average in FY15 (68%). However, the rate declined noticeably in the second quarter of FY16: 67% in January 2016, 53% in February, and 62% in March 2016.
- In the month of February 2016, the Hospital received a total of 982 SiteFM work orders (or 34 per day), which was not only a significant increase from the previous months but the highest level since PRISM began to report this data first time for January 2014. The number of SiteFM work orders in March 2016 declined to 900 (or 29 per day) but is still far above the average number of work orders in FY15 (24 per day).

23. Percentage of SiteFM Work Orders Completed within 3 Days

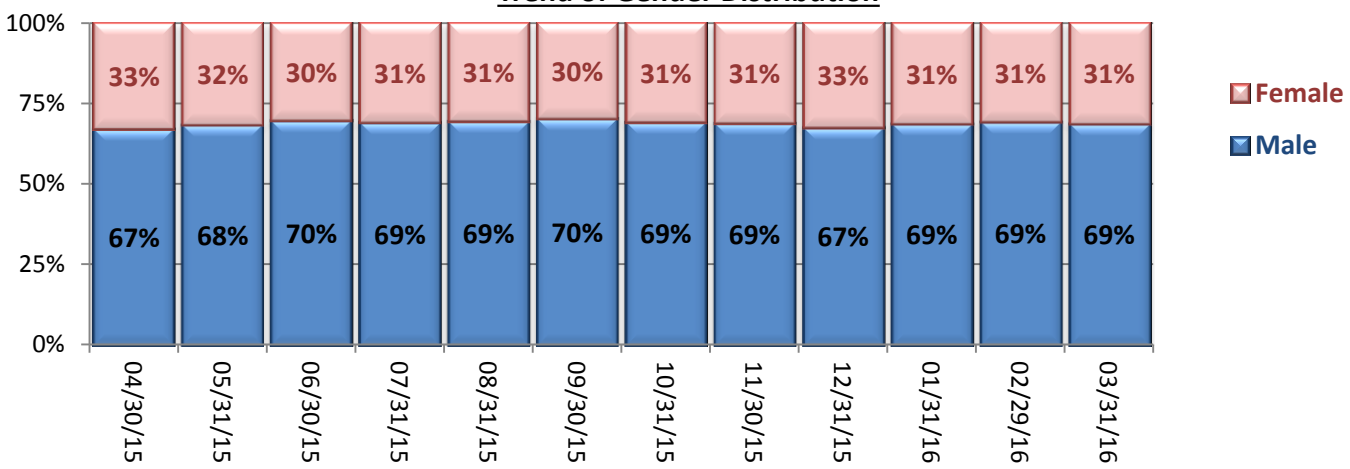


Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

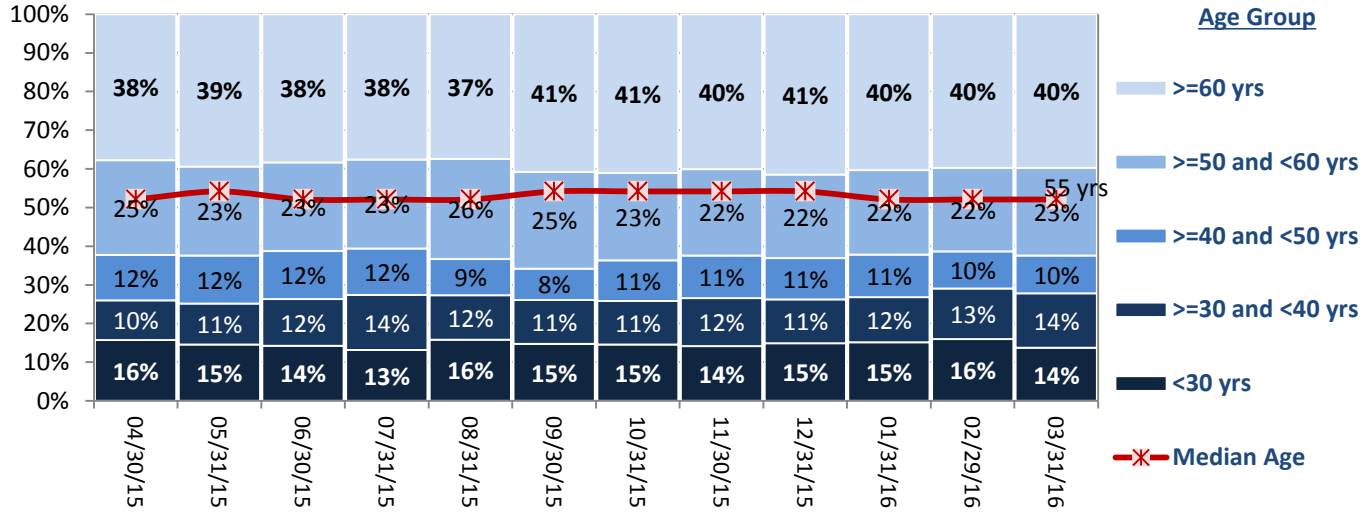
- The proportion of female individuals remaining in the Hospital's care remained in the range of 30% to 33% throughout FY15 and in the first half of FY16.
- The percentage of individuals aged 60 years or older remaining in care increase gradually throughout FY15 and continued to remain above 40% during the first half of FY16. The percentage of those under 30 years also increased in FY15 and remained around 15% in FY16. The recent increase in younger population may be due in part to an increase of pre-trial admissions, which tend to include more younger individuals.
- The proportion of pre-trial population consistently increased in the last 12 months: as of March 31, 2016, 28% of individuals remaining in care were pre-trial population while the same group composed 21% on April 30, 2015.
- The median Length of Stay (LOS) for the overall population in care increased in the last 12 months with the exception of a couple of months. Particularly, the median LOS for civil population increased to 604 days (20 months) as of March 31, 2016 from 388 days on April 30, 2015. The median LOS for post-trial population on March 31, 2016 is 4293 days (11 years and nine months) whereas that on April 30, 2015 was 4062 days (11 years and one month).

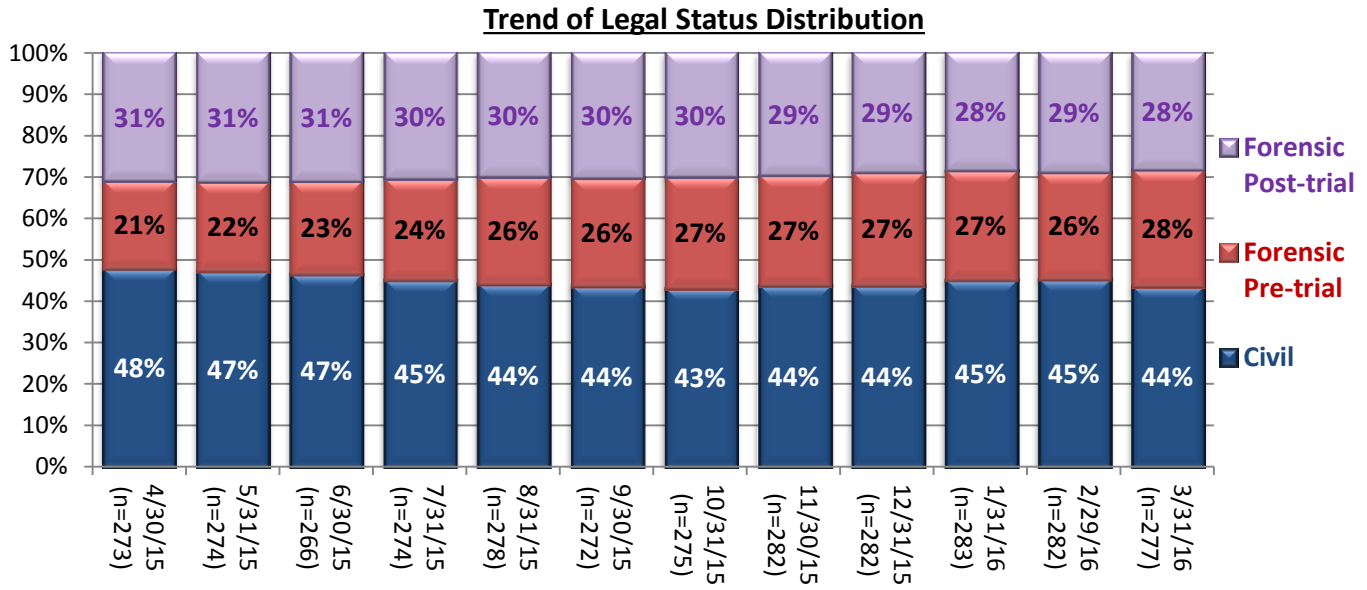
24. Demographics

Trend of Gender Distribution

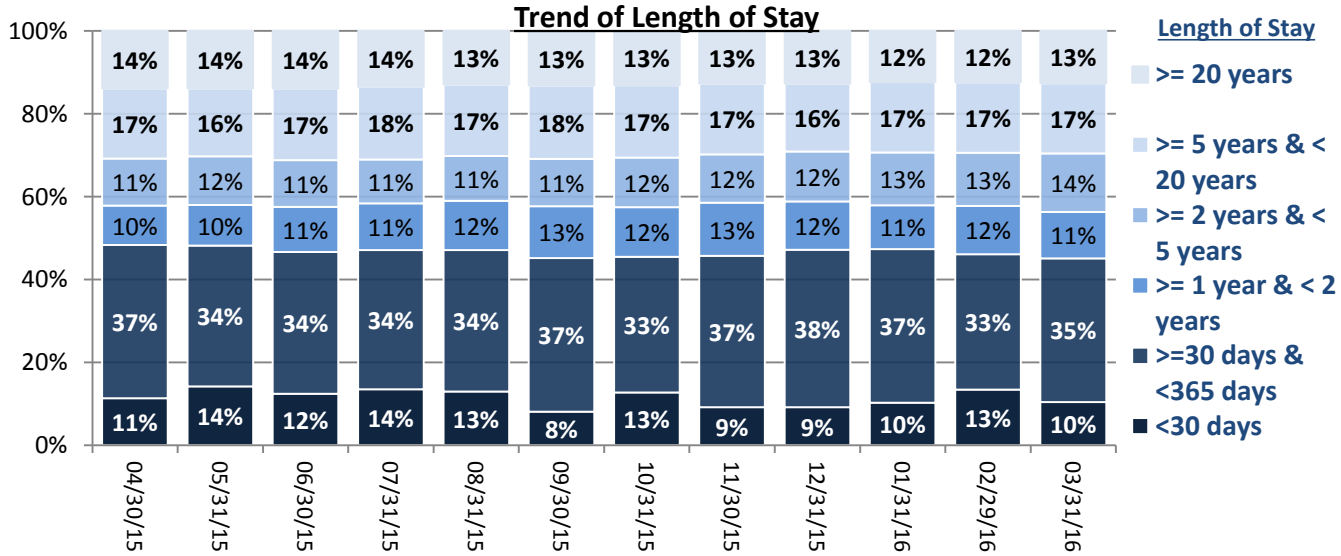


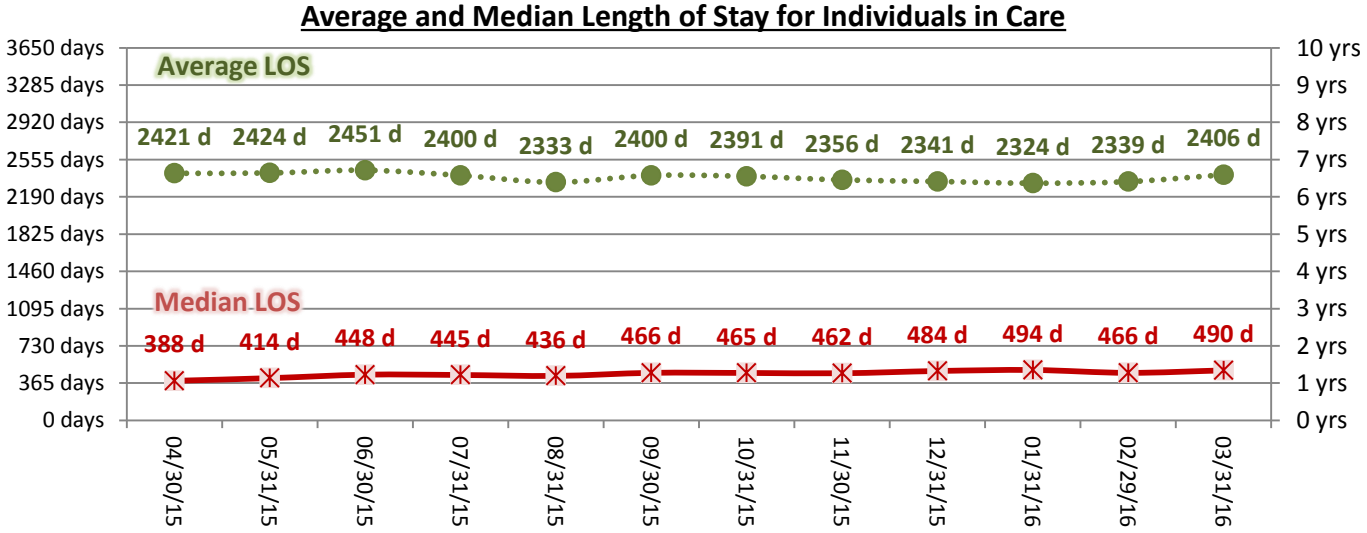
Trend of Age Distribution



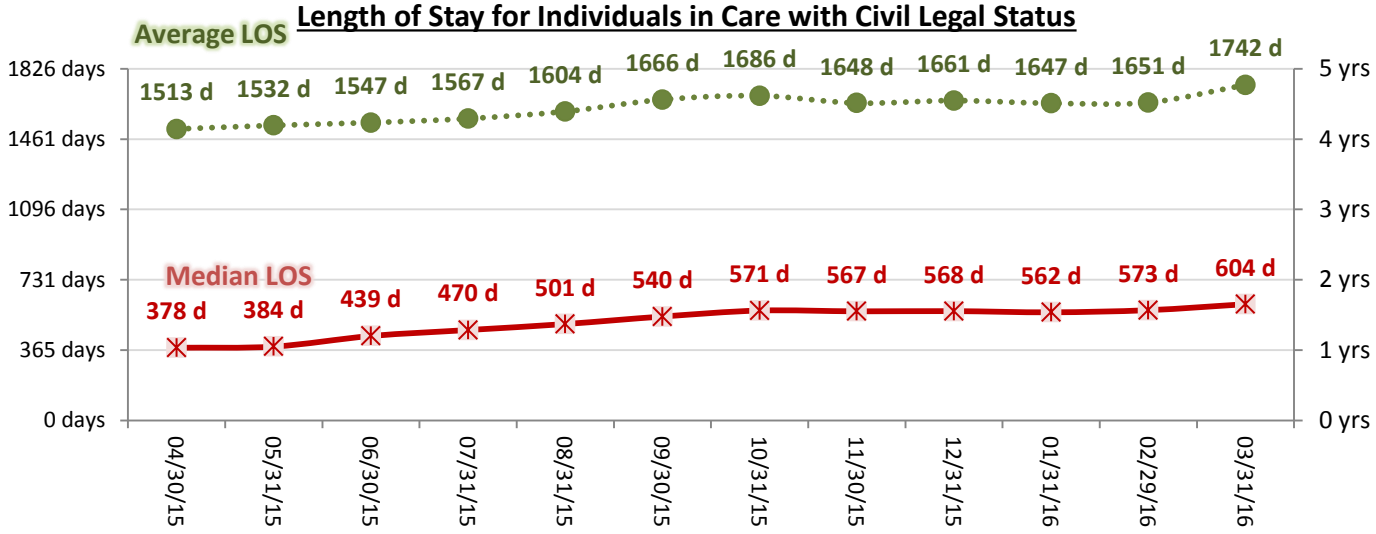


25. Length of Stay

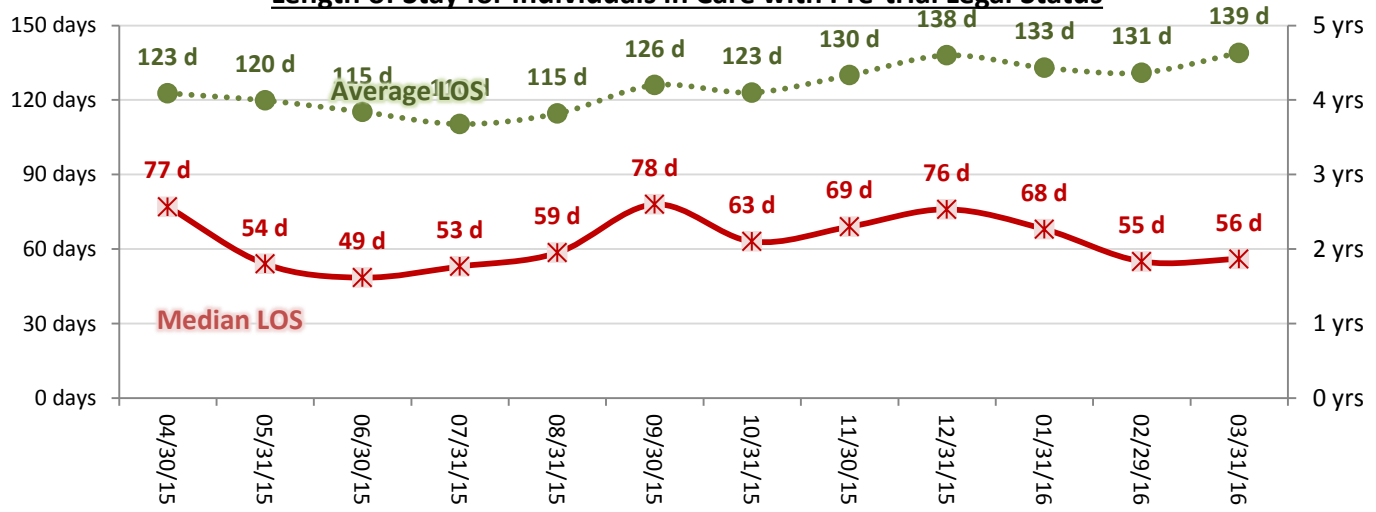




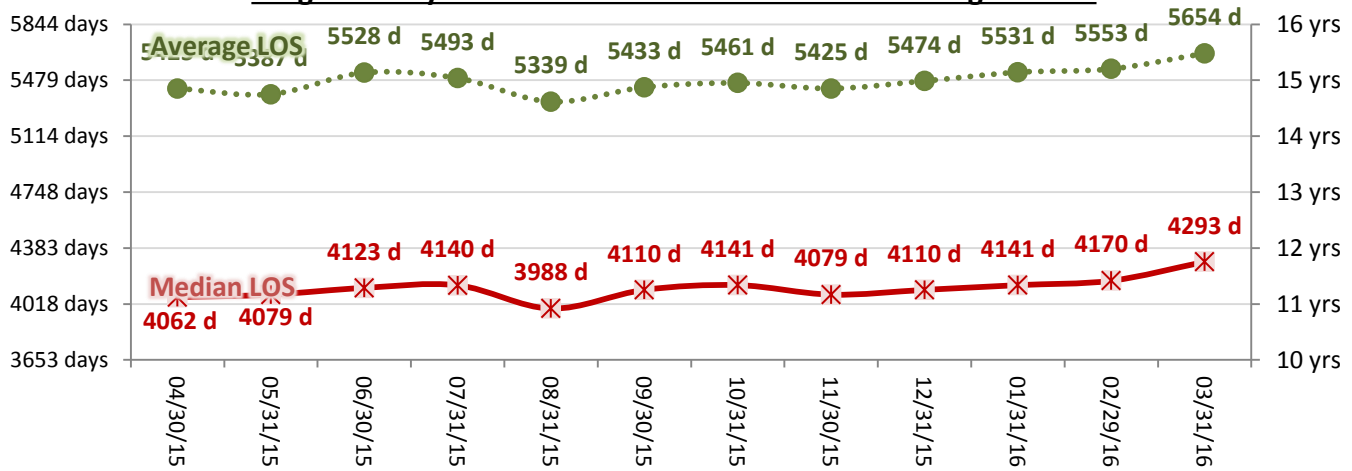
Length of Stay for Individuals in Care with Civil Legal Status



Length of Stay for Individuals in Care with Pre-trial Legal Status



Length of Stay for Individuals in Care with Post-trial Legal Status



Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar *Updated as of 04/19/16*

Category		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Total (12mths)	Figure
Admissions	Civil	20	16	15	15	14	13	16	11	9	6	12	6	**13**	**153**	**Figure 1**
	Pre-trial	12	22	20	25	22	14	25	16	17	25	25	23	**21**	**246**	
	Post-trial	1	4	1	1	2	0	1	1	3	2	2	1	**2**	**19**	
	Total	**33**	**42**	**36**	**41**	**38**	**27**	**42**	**28**	**29**	**33**	**39**	**30**	**35**	**418**	
Discharges	Civil	15	22	25	17	17	18	17	9	10	8	15	15	**16**	**188**	**Figure 2**
	Pre-trial	17	16	15	16	15	14	21	12	14	21	24	17	**17**	**202**	
	Post-trial	6	3	4	0	2	1	1	0	5	3	1	3	**2**	**29**	
	Total	**38**	**41**	**44**	**33**	**34**	**33**	**39**	**21**	**29**	**32**	**40**	**35**	**35**	**419**	
Net Increase During Month	Civil	5	-6	-10	-2	-3	-5	-1	2	-1	-2	-3	-9		**-35**	
	Pre-trial	-5	6	5	9	7	0	4	4	3	4	1	6		**44**	
	Post-trial	-5	1	-3	1	0	-1	0	1	-2	-1	1	-2		**-10**	
	Total	**-5**	**1**	**-8**	**8**	**4**	**-6**	**3**	**7**	**0**	**1**	**-1**	**-5**		**-1**	
All Individuals on Roll at End of Month		**273**	**274**	**266**	**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	**277**		
a. Present on Unit		270	269	264	271	275	267	268	278	277	282	273	271	272		
b. On AL		3	5	2	3	3	5	7	4	4	1	9	6	4		
c. On UL		0	0	0	0	0	0	0	0	1	0	0	0	0		
All Individuals on Roll: Daily Average during Month*		**274**	**272**	**270**	**270**	**275**	**275**	**277**	**280**	**280**	**282**	**282**	**279**	**276**		**Figure 3**
a. Present on Unit		**270**	**269**	**264**	**266**	**272**	**270**	**272**	**276**	**275**	**277**	**276**	**272**	**272**		
b. On AL		4	3	6	4	3	5	5	4	4	4	6	7	**3.8**		
c. On UL		0	0	0	0	0	0	0	0	1	0	0	0	**0.10**		
Patient Days**		**8095**	**8349**	**7925**	**8247**	**8435**	**8114**	**8439**	**8277**	**8537**	**8599**	**8009**	**8436**	**8289**	**99462**	
Inter-Unit Transfers during Month		**1**	**22**	**14**	**14**	**6**	**13**	**20**	**11**	**9**	**10**	**9**	**6**	**11**	**135**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	10	18	20	15	10	13	8	10	13	15	18	12	**14**	**162**	
	Non-Emer	79	81	96	95	89	69	86	72	72	54	68	66	**77**	**927**	
	Total	**89**	**99**	**116**	**110**	**99**	**82**	**94**	**82**	**85**	**69**	**86**	**78**	**91**	**1089**	
Non-Medical Leaves Initiated during Month		**334**	**251**	**323**	**374**	**322**	**290**	**356**	**341**	**390**	**298**	**364**	**389**	**336**	**4032**	
UL Initiated during Month		**0**	**1**	**1**	**1**	**0**	**0**	**0**	**0**	**1**	**0**	**1**	**1**	**1**	**6**	
Total Unique Patients Served during Month		**306**	**314**	**305**	**305**	**311**	**302**	**312**	**302**	**308**	**312**	**320**	**310**	**309**		
30 Day Readmission ***	Civil	2	1	2	1	1	1	1	1	1	1	0		**1**	**12**	
	Pre-trial	1	0	0	0	0	0	0	0	0	1	0		**0**	**2**	
	Post-trial	2	0	0	0	0	0	0	0	0	1	0		**0**	**3**	
	Total	**5**	**1**	**2**	**1**	**1**	**1**	**1**	**1**	**1**	**3**	**0**		**2**	**17**	

* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

*** *Number of patients returning within 30 days of discharges that occurred during month.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar *Updated as of 04/19/16*

Category		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	13.3%	4.5%	8.0%	5.9%	5.9%	5.6%	5.9%	11.1%	10.0%	12.5%	0.0%		7.0%		Figure 5
	Pre-trial	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%		1.1%		
	Post-trial	33.3%	0.0%	0.0%	N/A	0.0%	0.0%	0.0%	N/A	0.0%	33.3%	0.0%		11.3%		
	Combined	13.2%	2.4%	4.5%	3.0%	2.9%	3.0%	2.6%	4.8%	3.4%	9.4%	0.0%		4.4%	6.9%	
Number of Unusual Incidents*		195	274	220	231	202	222	254	155	144	184	187	188	205		Figure 6
Patient Unusual Incident Rate		22.4	30.7	26.0	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7	21.3	23.2		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	32	69	27	22	22	37	42	20	15	29	25	28	31		
	Medium	92	108	73	79	65	84	100	31	43	42	52	49	68		
	Low	71	97	120	130	115	101	112	104	86	113	110	111	106		
Physical Assault Incident Rate		5.9	9.2	6.2	5.8	5.3	7.6	8.8	5.6	4.5	5.3	5.4	5.2	6.2		
Selected Types of Incidents	Physical Assault	48	77	49	48	45	62	74	46	38	46	43	44	52		Figure 10
	Aggressive Behav.	59	93	61	83	75	83	103	52	50	67	69	66	72		
	Psych Emergency	64	96	25	39	28	59	55	22	7	19	20	19	38		
	Fall	18	32	28	31	33	23	25	25	22	26	24	24	26		
	Injury	32	50	24	36	31	39	45	23	14	31	34	24	32		
Physical Assaults by Severity	High	9	29	10	5	4	9	20	7	3	8	11	8	13		Figure 11
	Medium	17	23	21	12	19	25	36	11	8	15	17	15	18		
	Low	22	25	18	31	22	28	18	28	27	23	15	21	23		
Patient Injury Rate***		0.12	0.36	0.13	0.12	0.36	0.37	0.12	0.36	0.12	0.00	0.12	0.24	0.20	0.38	
Patients with Major Injuries***		1	3	1	1	3	3	1	3	1	0	1	2	2		Figure 12
Total Patients Injured***		19	29	17	26	20	32	34	13	9	24	23	12	22		
Total Staff Injured***		13	32	12	8	10	10	23	10	6	8	21	12	14		Figure 13
Patient Fall Rate		1.98	3.47	3.15	3.64	3.79	2.71	3.08	3.02	2.34	3.14	3.00	2.84	3.02		Figure 14
Total Patients who Fell		16	29	25	30	32	22	26	25	20	27	24	24	25		
Total Staff who Fell		2	5	3	1	2	2	4	0	3	0	4	2	2		
Percent of Patients Restrained		7.5%	10.2%	8.2%	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	11.6%	1.3%	5.8%	Figure 15
Percent of Patients Secluded		2.9%	3.5%	3.3%	2.0%	4.8%	4.3%	5.1%	4.0%	3.2%	5.1%	4.1%	3.5%	3.8%	2.4%	
Restraint Hours Rate		0.031	0.098	0.074	0.163	0.008	0.031	0.086	0.052	0.032	0.038	0.123	0.011	0.062	0.71	Figure 16
Seclusion Hours Rate		0.043	0.060	0.150	0.067	0.062	0.260	0.281	0.043	0.047	0.099	0.136	0.093	0.111	0.44	
Elopement Rate		0.00	0.12	0.13	0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.12	0.12	0.07	0.13	Figure 17
Medication Variance Rate		2.22	2.16	1.51	2.06	1.42	0.86	4.50	2.90	4.10	1.98	1.62	1.78	2.27		Figure 18
Adverse Drug Reaction Rate		0.25	0.36	0.38	0.24	0.36	0.12	0.00	0.36	0.23	0.23	0.00	0.00	0.21		Figure 19
Missing Med-Admin Documentation		0.54%	0.62%	0.93%	0.76%	0.50%	0.42%	0.47%	0.33%	0.44%	0.46%	0.52%	0.49%	0.54%		Figure 20
Percent of Medication Refusal		6.58%	7.23%	5.92%	5.88%	6.17%	5.57%	6.90%	7.44%	6.44%	5.84%	6.15%	5.91%	6.33%		Figure 21
SiteFM Work Orders		73%	65%	73%	67%	63%	70%	75%	75%	74%	67%	53%	62%	67%		Figure 23
Completed within 3 days		487	436	561	543	515	503	509	435	466	456	522	557	499		
Total SiteFM Work Orders		667	667	768	816	821	715	682	581	632	682	982	900	743		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

3. Unusual Incident & Medication

Data Source: UI DB,MV DB, ADR DB, and Avatar

Updated as of 04/19/16

Category		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	195	274	220	231	202	222	254	155	144	184	187	188	205	2456	
	Major UIs Only	153	225	130	126	115	141	154	91	95	115	110	113	131	1568	
	Pt Involved UI Only	181	256	206	221	187	205	244	148	136	170	174	180	192	2308	
	Patient UI Rate	*22.4*	*30.7*	*26.0*	*26.8*	*22.2*	*25.3*	*28.9*	*17.9*	*15.9*	*19.8*	*21.7*	*21.3*		*23.2*	
	Unique Pts Involved in UI	107	138	104	132	111	117	127	112	106	110	117	122	117	1403	
Selected Types of Incidents	Physical Assault	48	77	49	48	45	62	74	46	38	46	43	44	52	620	
	Aggressive Behavior	59	93	61	83	75	83	103	52	50	67	69	66	72	861	
	Psych Emergency	64	96	25	39	28	59	55	22	7	19	20	19	38	453	
	Fall	18	32	28	31	33	23	25	25	22	26	24	24	26	311	
	Injury	32	50	24	36	31	39	45	23	14	31	34	24	32	383	
	Physical Assault Rate	*5.9*	*9.2*	*6.2*	*5.8*	*5.3*	*7.6*	*8.8*	*5.6*	*4.5*	*5.3*	*5.4*	*5.2*		*6.2*	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	32	69	27	22	22	37	42	20	15	29	25	28	31	368	
	Medium	92	108	73	79	65	84	100	31	43	42	52	49	68	818	
	Low	71	97	120	130	115	101	112	104	86	113	110	111	106	1270	
Physical Assaults by Severity	High	9	29	10	5	4	9	20	7	3	8	11	8	13	123	
	Medium	17	23	21	12	19	25	36	11	8	15	17	15	18	219	
	Low	22	25	18	31	22	28	18	28	27	23	15	21	23	278	
Total Patients who Fell		16	29	25	30	32	22	26	25	20	27	24	24	25	300	
	Patient Fall Rate	*1.98*	*3.47*	*3.15*	*3.64*	*3.79*	*2.71*	*3.08*	*3.02*	*2.34*	*3.14*	*3.00*	*2.84*		*3.02*	
Total Staff who Fell		2	5	3	1	2	2	4	0	3	0	4	2	2	28	
Total Patients Injured***		19	29	17	26	20	32	34	13	9	24	23	12	22	258	
	Patients with Major Injuries***	1	3	1	1	3	3	1	3	1	0	1	2	2	20	
	*Patient Injury Rate****	*0.12*	*0.36*	*0.13*	*0.12*	*0.36*	*0.37*	*0.12*	*0.36*	*0.12*	*0.00*	*0.12*	*0.24*		*0.20*	*0.38*
Total Staff Injured**		13	32	12	8	10	10	23	10	6	8	21	12	14		
Total ULs Documented in Avatar		0	1	1	1	0	0	0	0	1	0	1	1	1	7	
	Elopement Rate	*0.00*	*0.12*	*0.13*	*0.12*	*0.00*	*0.00*	*0.00*	*0.00*	*0.12*	*0.00*	*0.12*	*0.12*		*0.07*	*0.13*
Med Variance (MV) Reports**		18	18	12	17	12	7	38	24	35	17	13	15	19	226	
	MV Rate	*2.22*	*2.16*	*1.51*	*2.06*	*1.42*	*0.86*	*4.50*	*2.90*	*4.10*	*1.98*	*1.62*	*1.78*		*2.27*	
Adverse Drug Reactions Reports		2	3	3	2	3	1	0	3	2	2	0	0	2	21	
	ADR Rate	*0.25*	*0.36*	*0.38*	*0.24*	*0.36*	*0.12*	*0.00*	*0.36*	*0.23*	*0.23*	*0.00*	*0.00*		*0.21*	
Total Med Administrations Scheduled		99674	101673	98847	101726	104695	99956	105811	102613	105331	111076	103422	108400		1243224	
Total Missing Documentations		543	626	923	777	522	423	500	336	459	513	539	533		6694	
	Percent of Missing Documentation	*0.54%*	*0.62%*	*0.93%*	*0.76%*	*0.50%*	*0.42%*	*0.47%*	*0.33%*	*0.44%*	*0.46%*	*0.52%*	*0.49%*		*0.54%*	
Total Medication Doses Refused		6562	7352	5856	5977	6463	5572	7303	7635	6788	6487	6356	6403		78754	
	Percent of Medication Refusal	*6.58%*	*7.23%*	*5.92%*	*5.88%*	*6.17%*	*5.57%*	*6.90%*	*7.44%*	*6.44%*	*5.84%*	*6.15%*	*5.91%*		*6.33%*	
Total STAT Orders		144	252	159	141	138	182	251	112	149	110	138	128	159		Figure 22
Total STAT Events****		73	116	68	66	62	83	119	53	66	52	71	52	73		
Total Individuals Involved >=1 STAT		29	42	33	31	34	38	49	31	18	37	37	29	34		
Total Patients with >=3 STAT Events		13	15	7	7	7	11	15	2	5	3	6	6	8		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours) *Updated as of 04/19/16*

Category		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	6	16	5	15	1	3	8	1	3	4	10	10	6.8	82	
	Physical Hold	42	61	35	26	27	38	67	21	20	34	37	36	37.0		
	Total	48	77	40	41	28	41	75	22	23	38	47	46	43.8		
Number of Unique Patients Restrained	Mechanical	3	7	5	4	1	2	6	1	1	3	6	9	4.0		
	Physical Hold	20	25	20	17	17	22	28	16	18	21	20	27	20.9		
	Total	23	32	25	21	18	24	34	17	19	24	26	36	24.9		
Percentage of Patients Restrained**	Mechanical	*1.0%*	*2.2%*	*1.6%*	*1.3%*	*0.3%*	*0.7%*	*1.9%*	*0.3%*	*0.3%*	*1.0%*	*1.9%*	*2.9%*	*1.3%*		
	Physical Hold	6.5%	8.0%	6.6%	5.6%	5.5%	7.3%	9.0%	5.3%	5.8%	6.7%	6.3%	8.7%	6.8%		
	Total	7.5%	10.2%	8.2%	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	11.6%	8.1%		*5.8%*
Total Restraint Hours (h:mm)**	Mechanical	5:19	18:37	13:22	31:37	0:05	2:45	10:48	8:35	4:55	5:17	19:50	26:87	11:00	121:10	
	Physical Hold	0:42	1:01	0:47	0:37	1:36	3:22	6:35	1:42	1:35	2:36	3:43	2:08	2:12	*6 mths*	
	Total	6:01	19:38	14:09	32:14	1:41	6:07	17:23	10:17	6:30	7:53	23:33	2:08	12:17	*6 mths*	
Restraint Hours Rate**	Mechanical	*0.027*	*0.093*	*0.070*	*0.160*	*0.000*	*0.014*	*0.053*	*0.043*	*0.024*	*0.026*	*0.103*		*0.051*	*12 mths*	
	Physical Hold	0.004	0.005	0.004	0.003	0.008	0.017	0.033	0.009	0.008	0.013	0.019	0.011	0.011	6 mths	
	Total	0.031	0.098	0.074	0.163	0.008	0.031	0.086	0.052	0.032	0.038	0.123	0.011	0.062	6 mths	*0.71*
Number of Seclusion Events		15	20	21	14	18	37	40	13	12	22	17	15	20.3	244	
Number of Unique Patients Secluded		9	11	10	6	15	13	16	12	10	16	13	11	11.8		
Percentage of Patients Secluded		*2.9%*	*3.5%*	*3.3%*	*2.0%*	*4.8%*	*4.3%*	*5.1%*	*4.0%*	*3.2%*	*5.1%*	*4.1%*	*3.5%*	*3.8%*		*2.4%*
Total Seclusion Hours (h:mm)		8:24	12:02	28:28	13:18	12:36	50:35	56:52	8:33	9:38	20:22	26:08	18:52	22:09	265:48	
Seclusion Hours Rate		*0.043*	*0.060*	*0.150*	*0.067*	*0.062*	*0.260*	*0.281*	*0.043*	*0.047*	*0.099*	*0.136*	*0.093*		*0.111*	*0.44*

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 04/19/16

Category		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		***195***	***274***	***220***	***231***	***202***	***222***	***254***	***155***	***144***	***184***	***187***	***188***	***205***	***2456***	***100%***
Incident Location	1A	13	16	18	8	8	16	6	6	13	9	11	8	**11**	**132**	**5%**
	1B	18	8	7	15	21	19	18	21	20	7	12	12	**15**	**178**	**7%**
	1C	7	33	22	8	19	12	15	12	14	13	14	16	**15**	**185**	**8%**
	1D	27	29	18	37	17	22	24	11	11	30	30	21	**23**	**277**	**11%**
	1E	25	37	14	27	15	29	21	9	6	14	8	9	**18**	**214**	**9%**
	1F	20	46	28	18	17	30	46	16	15	14	16	18	**24**	**284**	**12%**
	1G	16	12	14	21	21	12	17	13	15	20	13	14	**16**	**188**	**8%**
	2A	5	7	5	14	4	14	11	0	8	10	4	3	**7**	**85**	**3%**
	2B	4	5	3	5	3	4	1	4	2	3	9	8	**4**	**51**	**2%**
	2C	2	9	20	24	14	15	35	17	12	12	23	27	**18**	**210**	**9%**
	2D	24	22	24	23	23	14	27	16	7	20	12	14	**19**	**226**	**9%**
	TLC	16	25	32	14	18	17	26	23	8	19	17	22	**20**	**237**	**10%**
	Other	18	25	15	17	22	18	7	7	13	13	18	16	**16**	**189**	**8%**
Physical Assault		***48***	***77***	***49***	***48***	***45***	***62***	***74***	***46***	***38***	***46***	***43***	***44***	***52***	***620***	***100%***
Incident Location	1A	2	3	4	3	1	2	0	2	6	1	0	3	**2**	**27**	**4%**
	1B	1	0	0	0	3	1	1	5	3	0	0	2	**1**	**16**	**3%**
	1C	1	15	4	2	8	4	4	5	3	6	1	6	**5**	**59**	**10%**
	1D	7	6	3	9	2	6	9	3	3	7	14	7	**6**	**76**	**12%**
	1E	6	6	5	6	4	10	4	2	1	5	1	1	**4**	**51**	**8%**
	1F	8	20	14	8	4	17	28	5	6	6	3	5	**10**	**124**	**20%**
	1G	4	1	6	5	7	6	4	1	4	4	2	2	**4**	**46**	**7%**
	2A	1	0	0	1	0	2	1	0	0	1	1	0	**1**	**7**	**1%**
	2B	0	0	0	0	0	0	0	0	6	1	1	1	**1**	**9**	**1%**
	2C	0	3	3	6	3	4	11	9	2	8	8	4	**5**	**61**	**10%**
	2D	12	8	4	6	10	4	7	5	2	4	5	2	**6**	**69**	**11%**
	TLC - Intensive	2	7	5	2	3	2	5	7	1	1	6	5	**4**	**46**	**7%**
	TLC - Transitional	3	2	0	0	0	2	0	2	1	2	1	3	**1**	**16**	**3%**
	Other	1	6	1	0	0	2	0	0	0	0	0	3	**1**	**13**	**2%**

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 04/19/16

Category		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		***59***	***93***	***61***	***83***	***75***	***83***	***103***	***52***	***50***	***67***	***69***	***66***	***72***	***861***	***139%***
Incident Location	1A	1	0	2	1	1	1	4	1	4	0	4	1	**2**	**20**	**3%**
	1B	3	0	0	2	9	7	2	5	4	2	4	0	**3**	**38**	**6%**
	1C	2	9	9	3	7	3	4	5	9	3	8	8	**6**	**70**	**11%**
	1D	14	15	11	14	6	11	10	4	6	18	13	10	**11**	**132**	**21%**
	1E	12	21	5	11	6	14	15	4	3	5	5	1	**9**	**102**	**16%**
	1F	7	19	6	5	4	9	12	4	6	3	6	9	**8**	**90**	**15%**
	1G	6	8	3	10	11	3	8	6	5	8	5	4	**6**	**77**	**12%**
	2A	1	3	2	11	3	10	7	0	3	3	2	0	**4**	**45**	**7%**
	2B	0	0	0	1	0	0	0	0	0	2	2	1	**1**	**6**	**1%**
	2C	0	2	7	6	5	6	17	2	1	7	8	18	**7**	**79**	**13%**
	2D	6	6	5	12	10	8	15	7	3	10	2	6	**8**	**90**	**15%**
	TLC - Intensive	4	4	6	1	3	4	5	8	2	0	5	4	**4**	**46**	**7%**
	TLC - Transitional	3	5	4	4	3	4	2	4	1	4	0	4	**3**	**38**	**6%**
	Other	0	1	1	2	7	3	2	2	3	2	5	0	**2**	**28**	**5%**
Psych Emergency		***64***	***96***	***25***	***39***	***28***	***59***	***55***	***22***	***7***	***19***	***20***	***19***	***38***	***453***	***73%***
Incident Location	1A	1	0	0	1	0	0	1	0	0	0	0	0	**0**	**3**	**0%**
	1B	3	0	0	2	5	4	3	1	0	0	0	0	**2**	**18**	**3%**
	1C	1	19	2	4	2	2	2	2	1	2	0	3	**3**	**40**	**6%**
	1D	15	16	5	9	3	9	12	7	3	10	12	7	**9**	**108**	**17%**
	1E	18	20	5	7	3	15	7	1	1	2	0	1	**7**	**80**	**13%**
	1F	10	26	9	3	3	14	13	3	0	2	3	2	**7**	**88**	**14%**
	1G	4	2	1	5	3	3	2	2	1	1	1	1	**2**	**26**	**4%**
	2A	2	3	1	4	1	5	5	0	0	0	0	0	**2**	**21**	**3%**
	2B	0	0	0	0	0	0	0	0	0	1	0	0	**0**	**1**	**0%**
	2C	0	0	0	0	2	3	5	2	1	1	2	4	**2**	**20**	**3%**
	2D	7	3	2	1	2	1	2	2	0	0	0	0	**2**	**20**	**3%**
	TLC - Intensive	1	1	0	2	1	1	2	1	0	0	1	0	**1**	**10**	**2%**
	TLC - Transitional	2	4	0	1	1	0	1	1	0	0	0	1	**1**	**11**	**2%**
	Other	0	2	0	0	2	2	0	0	0	0	1	0	**1**	**7**	**1%**

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 04/19/16

Category		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Total (12mths)	Percent
Fall		***18***	***32***	***28***	***31***	***33***	***23***	***25***	***25***	***22***	***26***	***24***	***24***	***26***	***311***	***100%***
Incident Location	1A	0	8	8	3	3	9	1	2	3	2	3	3	**4**	**45**	**14%**
	1B	2	2	5	9	8	7	5	8	4	2	3	6	**5**	**61**	**20%**
	1C	1	2	0	0	0	1	1	1	1	1	1	0	**1**	**9**	**3%**
	1D	4	1	0	1	2	0	2	0	1	0	1	3	**1**	**15**	**5%**
	1E	0	1	2	2	3	1	2	2	0	4	1	2	**2**	**20**	**6%**
	1F	1	2	1	6	2	0	3	1	1	2	3	2	**2**	**24**	**8%**
	1G	1	2	4	1	4	0	1	2	5	7	1	1	**2**	**29**	**9%**
	2A	1	2	0	2	0	1	1	0	1	0	0	0	**1**	**8**	**3%**
	2B	2	2	1	1	3	0	0	1	0	0	4	0	**1**	**14**	**5%**
	2C	0	0	1	1	0	1	5	4	2	2	4	0	**2**	**20**	**6%**
	2D	2	3	3	1	2	1	0	0	2	3	1	2	**2**	**20**	**6%**
	TLC - Intensive	1	4	1	1	2	0	4	3	1	2	0	1	**2**	**20**	**6%**
	TLC - Transitional	0	0	0	1	1	0	0	1	1	1	0	1	**1**	**6**	**2%**
	Other	3	3	2	2	3	2	0	0	0	0	2	3	**2**	**20**	**6%**
Physical Injury		***32***	***50***	***24***	***36***	***31***	***39***	***45***	***23***	***14***	***31***	***34***	***24***	***32***	***383***	***100%***
Incident Location	1A	2	3	1	2	0	1	0	1	1	2	0	0	**1**	**13**	**3%**
	1B	5	2	0	0	3	3	1	2	1	1	3	0	**2**	**21**	**5%**
	1C	0	11	2	2	8	7	3	0	0	5	0	4	**4**	**42**	**11%**
	1D	5	6	3	6	4	4	9	3	2	5	8	6	**5**	**61**	**16%**
	1E	2	5	3	2	3	3	1	1	0	2	1	2	**2**	**25**	**7%**
	1F	3	8	6	5	3	9	17	5	2	5	3	1	**6**	**67**	**17%**
	1G	1	0	1	2	2	3	3	1	1	1	2	1	**2**	**18**	**5%**
	2A	2	1	0	1	0	1	1	0	0	0	0	0	**1**	**6**	**2%**
	2B	1	1	1	1	1	2	0	1	1	1	2	1	**1**	**13**	**3%**
	2C	0	1	2	3	0	3	5	4	3	1	5	1	**2**	**28**	**7%**
	2D	4	3	3	3	3	1	3	0	1	3	3	2	**2**	**29**	**8%**
	TLC - Intensive	2	4	1	5	0	1	2	4	0	3	3	3	**2**	**28**	**7%**
	TLC - Transitional	0	2	0	0	0	0	0	0	0	1	1	1	**0**	**5**	**1%**
	Other	5	3	1	4	4	1	0	1	2	1	3	2	**2**	**27**	**7%**

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 04/19/16*

Category	Sub-group	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**273**	**274**	**266**	**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	**277**	
Gender	Female	90	87	81	85	85	81	85	88	92	89	87	87	**86**	**31.3%**
	Male	183	187	185	189	193	191	190	194	190	194	195	190	**190**	**68.7%**
Age	***Median Age (Years)***	***55 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	Figure 24
	<30 years old	43	40	38	36	44	40	40	40	42	43	45	38	**41**	**14.7%**
	>=30 and <40 years old	28	29	32	39	32	31	31	35	32	33	37	39	**33**	**12.0%**
	>=40 and <50 years old	32	34	33	33	26	22	29	31	30	31	27	27	**30**	**10.7%**
	>=50 and <60 years old	67	63	61	63	72	68	62	63	61	62	61	63	**64**	**23.1%**
	>=60 years old	103	108	102	103	104	111	113	113	117	114	112	110	**109**	**39.5%**
Legal Status of Individuals on Roll at End of Month	Emergency	45	38	32	32	25	25	24	23	26	15	20	17	**27**	**9.7%**
	Inpatient Commitment	35	34	34	33	33	32	28	30	31	35	35	34	**33**	**11.9%**
	Outpatient Commitment	16	21	22	22	28	25	27	30	26	34	31	29	**26**	**9.4%**
	Voluntary	35	37	36	37	37	37	40	41	41	44	42	41	**39**	**14.1%**
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Civil Sub-total	***131***	***130***	***124***	***124***	***123***	***119***	***119***	***124***	***124***	***128***	***128***	***121***	***125***	***45.1%***
	DC Exam	38	39	30	35	36	39	43	46	46	37	37	44	**39**	**14.2%**
	Mentally Incompetent	20	20	30	32	36	32	31	29	31	38	36	34	**31**	**11.1%**
	Forensic Pre-trial Sub-total	***58***	***59***	***60***	***67***	***72***	***71***	***74***	***75***	***77***	***75***	***73***	***78***	***70***	***25.3%***
	NGBRI - DC	70	72	69	70	71	70	70	71	68	67	68	66	**69**	**25.1%**
	NGBRI - US	9	9	9	9	8	8	8	8	8	8	7	7	**8**	**3.0%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	1	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Post Trial Mental Exam PTME	0	0	0	0	0	0	0	0	1	1	2	1	**0**	**0.2%**
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	**1.1%**
	Forensic Post-trial Sub-total	***84***	***85***	***82***	***83***	***83***	***82***	***82***	***83***	***81***	***80***	***81***	***78***	***82***	***29.7%***
Length of Stay	<30 Days	31	39	33	37	36	22	35	26	26	29	38	29	**32**	**11.5%**
	>=30 ~ <365 Days	101	93	91	92	95	101	90	103	107	105	92	96	**97**	**35.1%**
	>= 1 Year & < 2 Years	26	27	29	31	33	34	33	36	33	30	33	31	**31**	**11.3%**
	>= 2 Years & < 5 Years	31	32	30	29	30	31	33	33	34	36	36	39	**33**	**11.9%**
	>= 5 Years & < 20 Years	46	45	46	48	48	48	48	48	46	48	48	47	**47**	**17.1%**
	>= 20 Years	38	38	37	37	36	36	36	36	36	35	35	35	**36**	**13.1%**
	Median LOS (Days)	**388 d**	**414 d**	**448 d**	**445 d**	**436 d**	**466 d**	**465 d**	**462 d**	**484 d**	**494 d**	**466 d**	**490 d**	**455 d**	Figure 25
	Median LOS - Civil	378 d	384 d	439 d	470 d	501 d	540 d	571 d	567 d	568 d	562 d	573 d	604 d	513 d	
	Median LOS - Pre-trial	77 d	54 d	49 d	53 d	59 d	78 d	63 d	69 d	76 d	68 d	55 d	56 d	63 d	
	Median LOS - Post-trial	4062 d	4079 d	4123 d	4140 d	3988 d	4110 d	4141 d	4079 d	4110 d	4141 d	4170 d	4293 d	4120 d	
	Average LOS (Days)	**2421 d**	**2424 d**	**2451 d**	**2400 d**	**2333 d**	**2400 d**	**2391 d**	**2356 d**	**2341 d**	**2324 d**	**2339 d**	**2406 d**	**2382 d**	
	Average LOS - Civil	1513 d	1532 d	1547 d	1567 d	1604 d	1666 d	1686 d	1648 d	1661 d	1647 d	1651 d	1742 d	1622 d	
	Average LOS - Pre-trial	123 d	120 d	115 d	110 d	115 d	126 d	123 d	130 d	138 d	133 d	131 d	139 d	125 d	
	Average LOS - Post-trial	5425 d	5387 d	5528 d	5493 d	5339 d	5433 d	5461 d	5425 d	5474 d	5531 d	5553 d	5654 d	5475 d	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6B. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 04/19/16*

Category	Sub-group	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**273**	**274**	**266**	**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	**277**	
Gender	Female	33%	32%	30%	31%	31%	30%	31%	31%	33%	31%	31%	31%	**31%**	
	Male	67%	68%	70%	69%	69%	70%	69%	69%	67%	69%	69%	69%	**69%**	
Age	***Median Age (Years)***	***55 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	
	<30 yrs	16%	15%	14%	13%	16%	15%	15%	14%	15%	15%	16%	14%	**15%**	
	>=30 and <40 yrs	10%	11%	12%	14%	12%	11%	11%	12%	11%	12%	13%	14%	**12%**	
	>=40 and <50 yrs	12%	12%	12%	12%	9%	8%	11%	11%	11%	11%	10%	10%	**11%**	
	>=50 and <60 yrs	25%	23%	23%	23%	26%	25%	23%	22%	22%	22%	22%	23%	**23%**	
	>=60 yrs	38%	39%	38%	38%	37%	41%	41%	40%	41%	40%	40%	40%	**39%**	
Legal Status of Individuals on Roll at End of Month	Emergency	16%	14%	12%	12%	9%	9%	9%	8%	9%	5%	7%	6%	**10%**	
	Inpatient Commitment	13%	12%	13%	12%	12%	12%	10%	11%	11%	12%	12%	12%	**12%**	
	Outpatient Commitment	6%	8%	8%	8%	10%	9%	10%	11%	9%	12%	11%	10%	**9%**	
	Voluntary	13%	14%	14%	14%	13%	14%	15%	15%	15%	16%	15%	15%	**14%**	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0.0%	**0%**	
	Civil Sub-total	***48%***	***47%***	***47%***	***45%***	***44%***	***44%***	***43%***	***44%***	***44%***	***45%***	***45%***	***44%***	***45%***	
	DC Exam	14%	14%	11%	13%	13%	14%	16%	16%	16%	13%	13%	16%	**14%**	
	Mentally Incompetent	7%	7%	11%	12%	13%	12%	11%	10%	11%	13%	13%	12%	**11%**	
	Forensic Pre-trial Sub-total	***21%***	***22%***	***23%***	***24%***	***26%***	***26%***	***27%***	***27%***	***27%***	***27%***	***26%***	***28%***	***25%***	
	NGBRI - DC	26%	26%	26%	26%	26%	26%	25%	25%	24%	24%	24%	24%	**25%**	
	NGBRI - US	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	2%	3%	**3%**	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**1%**	
	Forensic Post-trial Sub-total	***31%***	***31%***	***31%***	***30%***	***30%***	***30%***	***30%***	***29%***	***29%***	***28%***	***29%***	***28%***	***30%***	
Length of Stay	***Median LOS (Days)***	***388 d***	***414 d***	***448 d***	***445 d***	***436 d***	***466 d***	***465 d***	***462 d***	***484 d***	***494 d***	***466 d***	***490 d***	***455 d***	
	Average LOS (Days)	***2421 d***	***2424 d***	***2451 d***	***2400 d***	***2333 d***	***2400 d***	***2391 d***	***2356 d***	***2341 d***	***2324 d***	***2339 d***	***2406 d***	***2382 d***	
	<30 days	11%	14%	12%	14%	13%	8%	13%	9%	9%	10%	13%	10%	**11%**	
	>=30 days & <365 days	37%	34%	34%	34%	34%	37%	33%	37%	38%	37%	33%	35%	**35%**	
	>= 1 year & < 2 years	10%	10%	11%	11%	12%	13%	12%	13%	12%	11%	12%	11%	**11%**	
	>= 2 years & < 5 years	11%	12%	11%	11%	11%	11%	12%	12%	12%	13%	13%	14%	**12%**	
	>= 5 years & < 20 years	17%	16%	17%	18%	17%	18%	17%	17%	16%	17%	17%	17%	**17%**	
	>= 20 years	14%	14%	14%	14%	13%	13%	13%	13%	13%	12%	12%	13%	**13%**	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*