

**Government of the District of Columbia  
Department of Behavioral Health (DBH)**

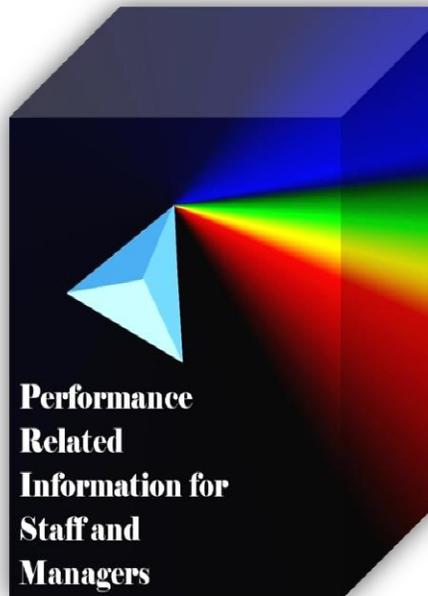


**Performance Related Information for Staff and Managers**

# PRISM

## JULY 2014

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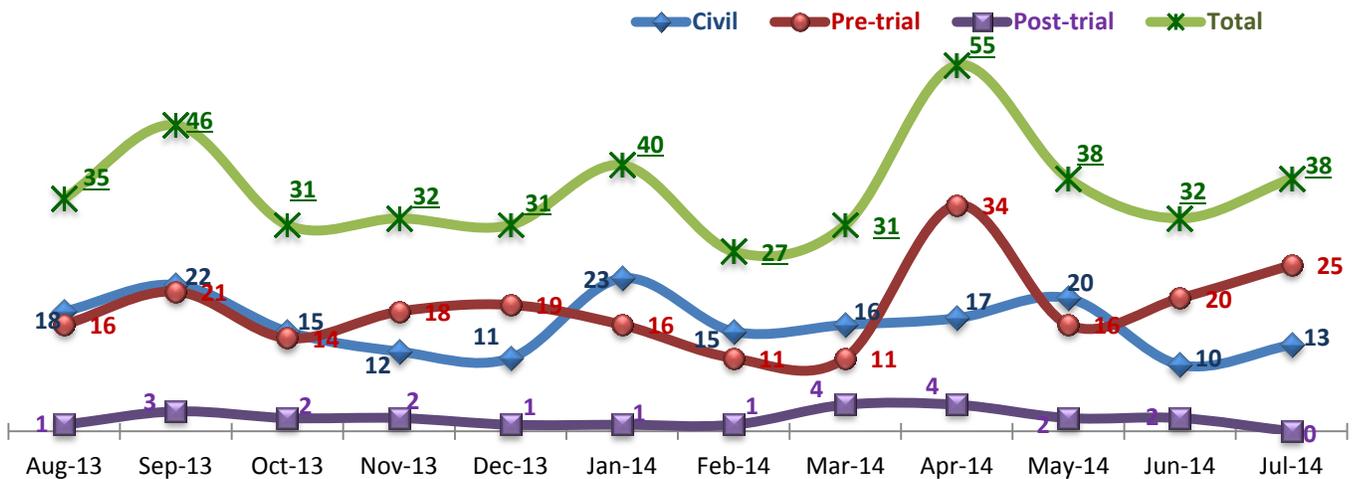
**08/18/2014**

**Office of Statistics and Reporting (OSR)**

**Key Trends: Admission, Discharge, Transfer, Census, and Readmissions (1~6)**

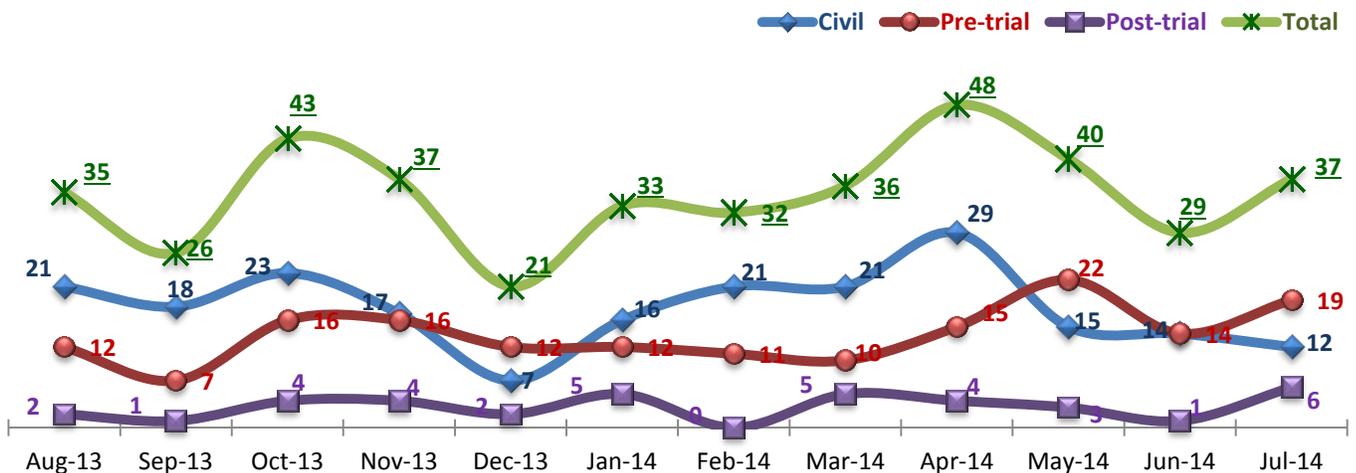
- The number of admissions and discharges increased in the month of July while the average daily census (ADC) declined from 270 per day in June to 265 in July 2014.
- The number of emergency medical transfers continued to increase: 24 in July in 2014 up from 20 in June, 18 in May, and 8 in April.
- There were no individuals who were discharged in June and were re-admitted within 30-days. The 30-day readmission rate year-to-date in FY14 is 1.6%, which is far below the NPR (6.9%)<sup>1</sup>. The 90-day readmission rate from discharges between October 2013 and April 2014 is 8.4%, which is noticeably lower than the rate in FY13 (13.8%).

**1. Admissions to SEH**



\* Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

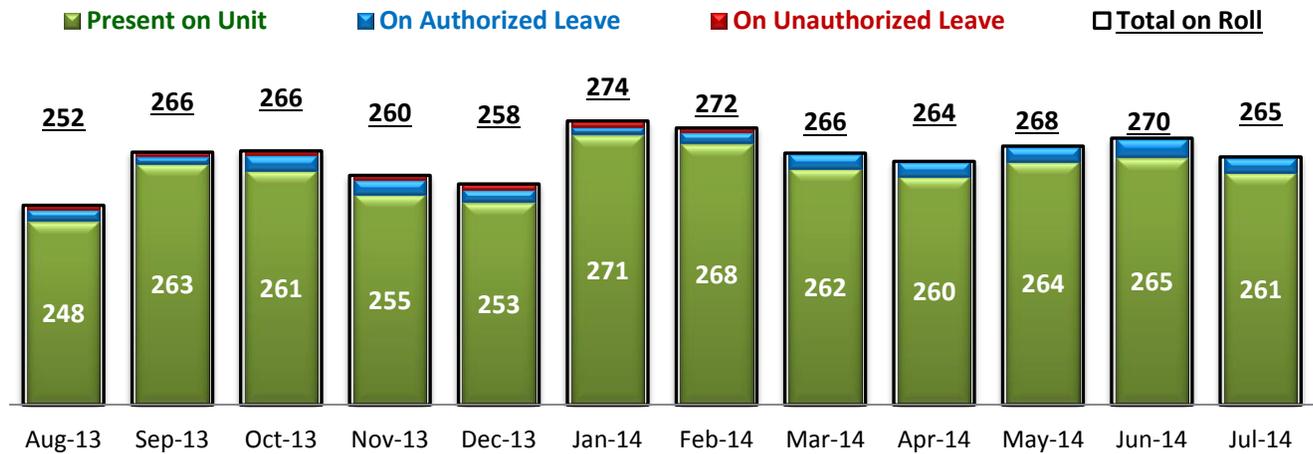
**2. Discharges from SEH**



\* Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

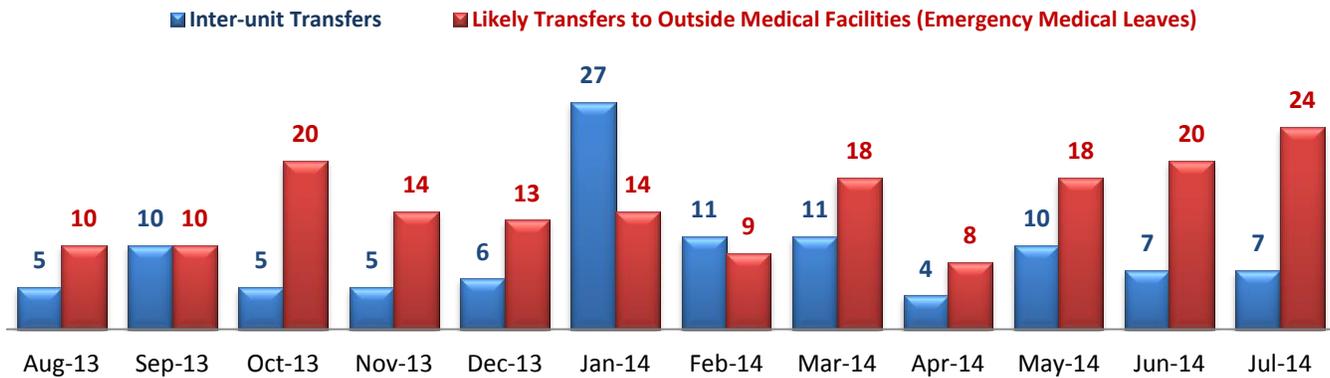
<sup>1</sup> NPR: National Public Rate as of June 2013 was published in November 2013 by National Association of State Mental Health Program Directors Research Institute (NRI), based on data collected from a number of state psychiatric hospitals nationwide.

### 3. Average Daily Census



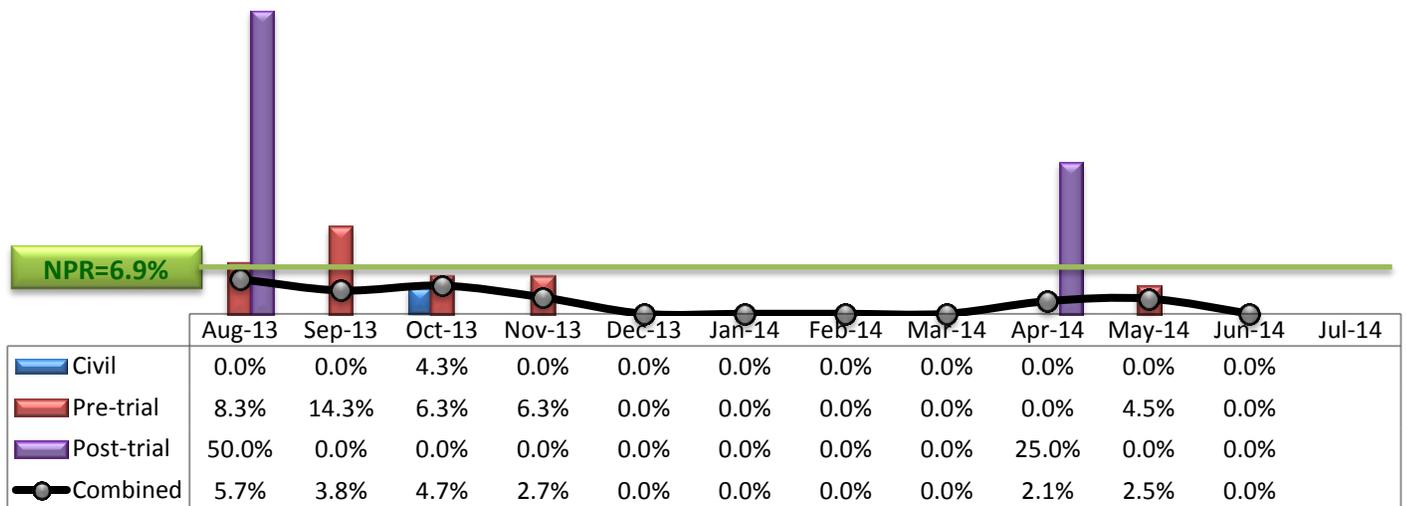
\* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

### 4. Transfers



\* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

### 5. 30-Day Readmission Rate



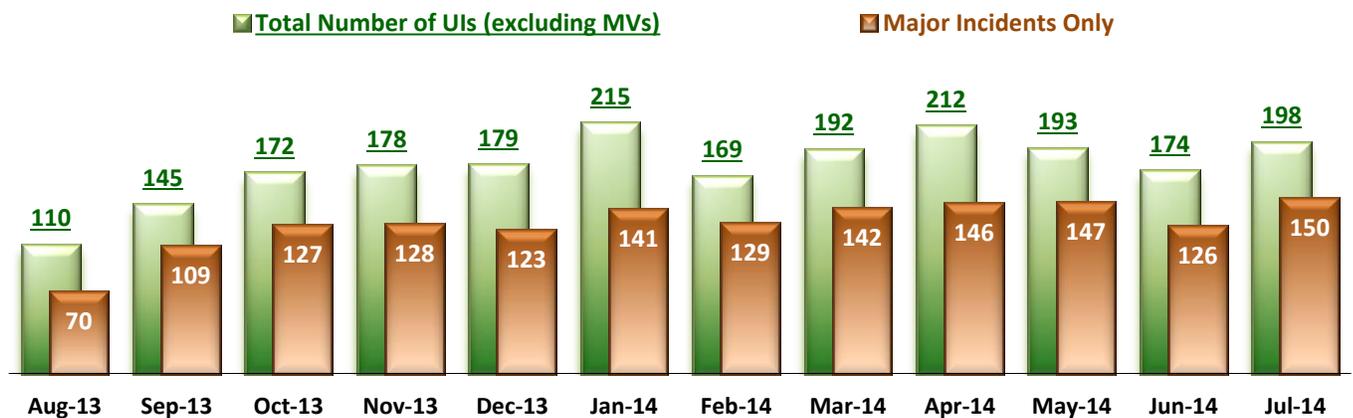
\* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

\*\* The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in August 2013, there were two post trial discharges, of which one (50%) was readmitted within 30 days.

**Key Trends: Unusual Incidents (6~16)**

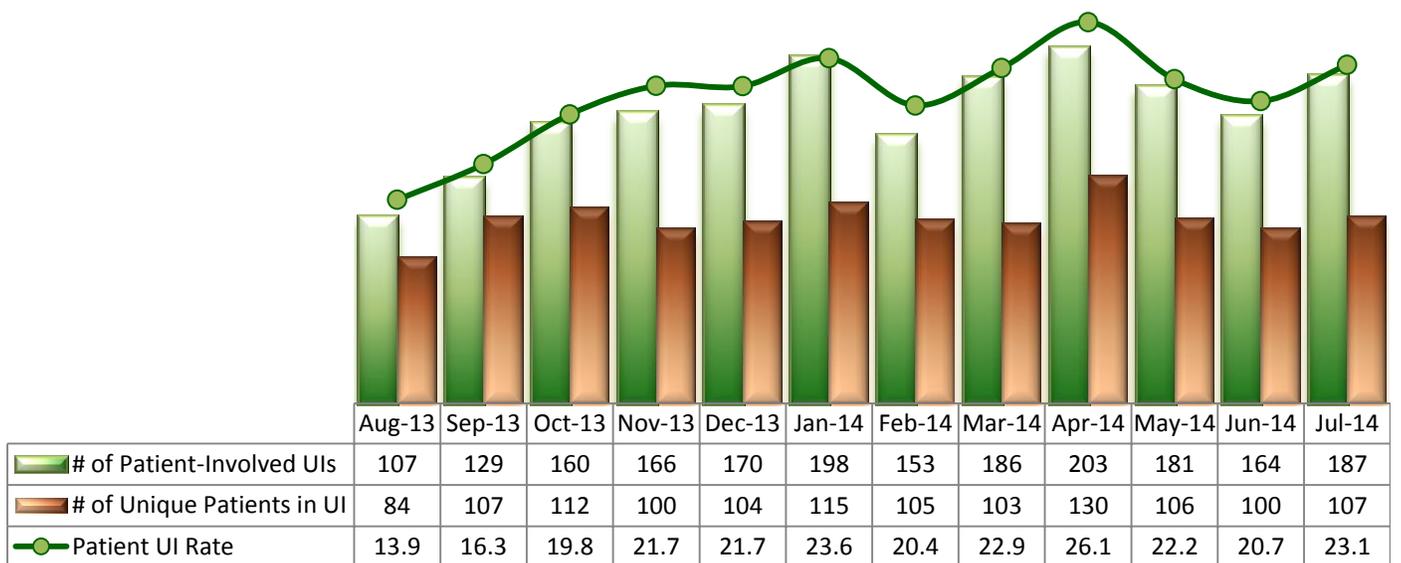
- The total number of unusual incidents (UIs) and the patient UI rate increased in July as the number of admissions in July increased: a total of 198 UIs were reported in July whereas 174 UIs were reported in June. An increase appears at all severity levels.
- In July 2014, the number of physical assaults, falls, and injury incidents slightly increased but the frequency of incidents involving psychiatric emergencies decreased and the number of aggressive behaviors remained the same as June.
- Patient injuries slightly increased to 16 in July from 15 in June but only one case was a major injury and the number of staff injured declined from 16 in June to 12 in July.
- There were no elopements in July. The elopement rate year-to-date in FY14 is 0.10 per 1000 patient days, which is lower than the national average (NPR 0.13).

**6. Unusual Incidents**



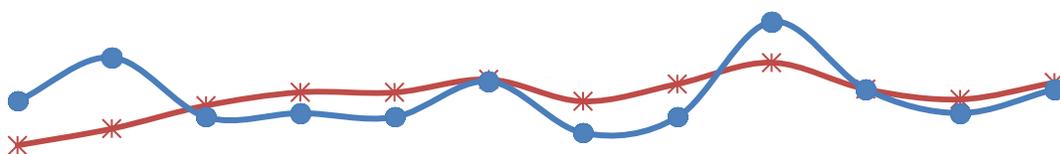
\* As of May 2014, a medication or vital sign refusal incident is no longer considered to be an UI. In the above and below charts in this report, any medication or vital sign refusal incidents have been removed for a consistent assessment of the UI trend.

**7. Patient-Involved Unusual Incidents**



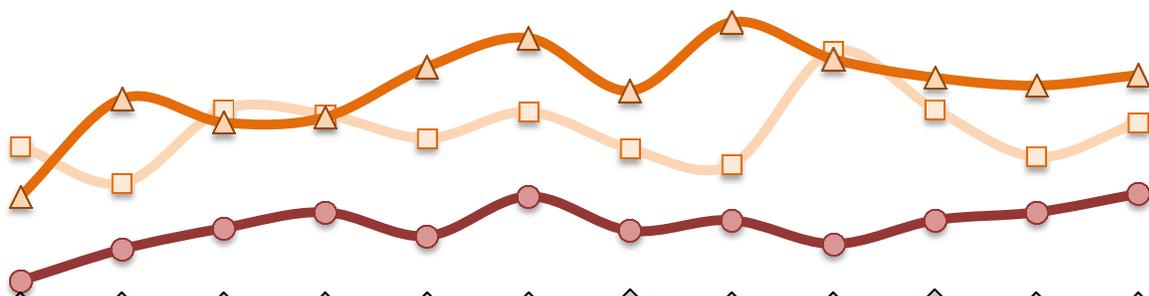
\* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

### 8. Admissions vs. Patient UI Rate



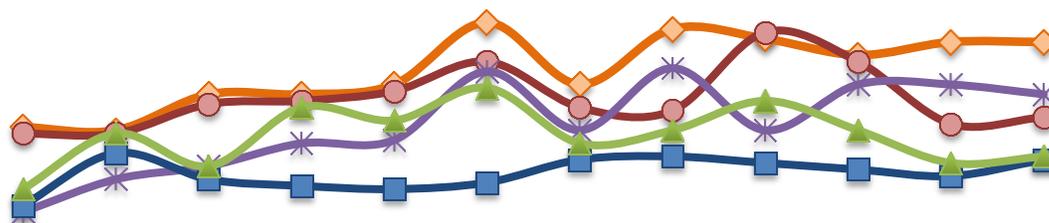
	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14
—*— Patient UI Rate	13.9	16.3	19.8	21.7	21.7	23.6	20.4	22.9	26.1	22.2	20.7	23.1
—●— Admission	35	46	31	32	31	40	27	31	55	38	32	38

### 9. Unusual Incidents by Severity



	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14
□ 1) Low	60	46	74	72	63	73	59	53	96	74	56	69
△ 2) Medium	41	78	69	71	90	101	81	107	93	86	83	87
● 3) High	9	21	29	35	26	41	28	32	23	32	35	42
◇ 4) Catstrp	0	0	0	0	0	0	1	0	0	1	0	0
Total UI	110	145	172	178	179	215	169	192	212	193	174	198

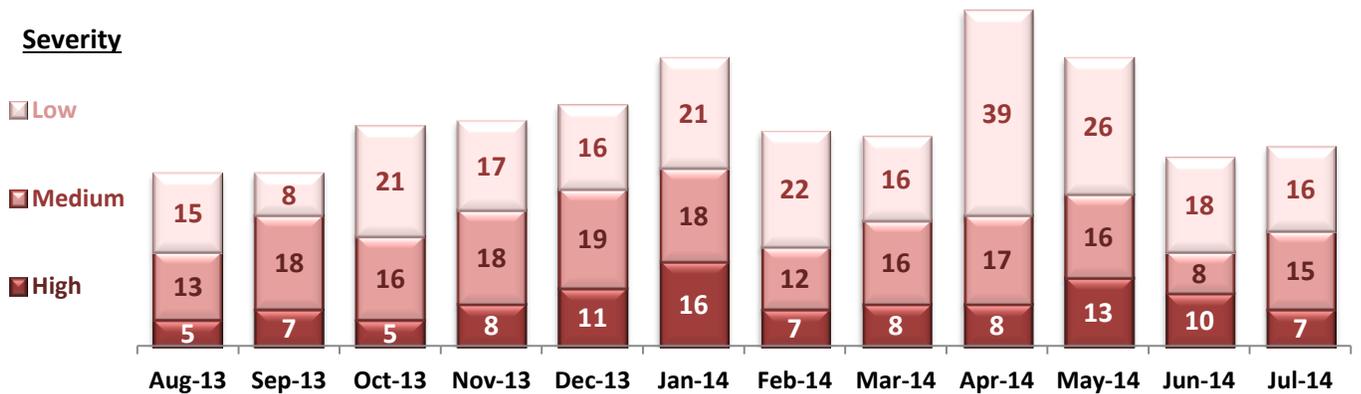
### 10. Selected Types of Incidents



	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14
◆ Aggressive Behavior	35	34	45	45	48	67	48	65	62	57	61	61
● Physical Assault	33	33	42	43	46	55	41	40	64	55	36	38
* Pysch Emerg.	9	19	23	30	31	52	34	53	34	48	48	45
■ Fall	11	27	19	17	16	18	25	26	24	22	20	25
▲ Injury	16	33	23	41	37	47	30	34	43	34	24	26

\* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

### 11. Physical Assaults by Severity



\* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

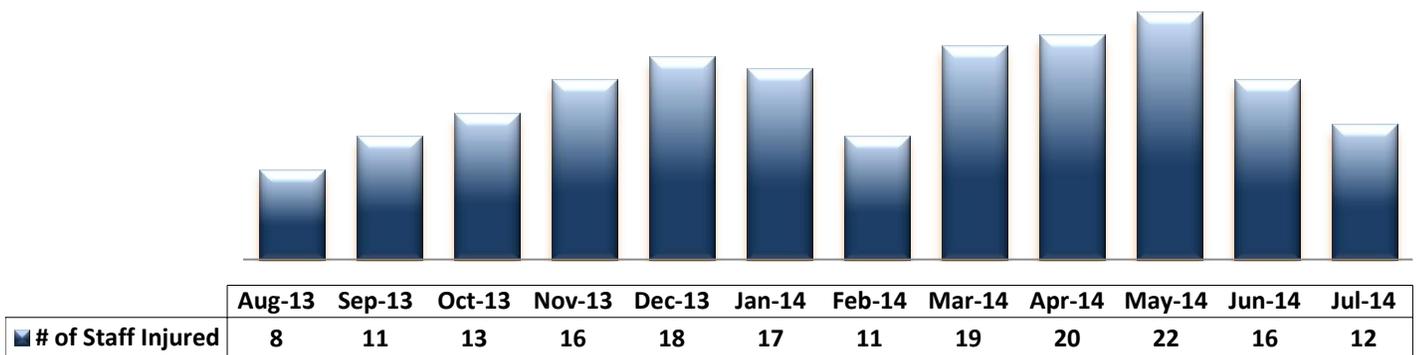
### 12. Patient Injuries



	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14
Total Pts Injured	10	25	15	26	25	36	22	26	30	23	15	16
Major Pt Injuries*	1	4	1	3	3	5	0	1	5	2	5	1
Patient Injury Rate	0.13	0.51	0.12	0.39	0.38	0.60	0.00	0.12	0.64	0.24	0.63	0.12

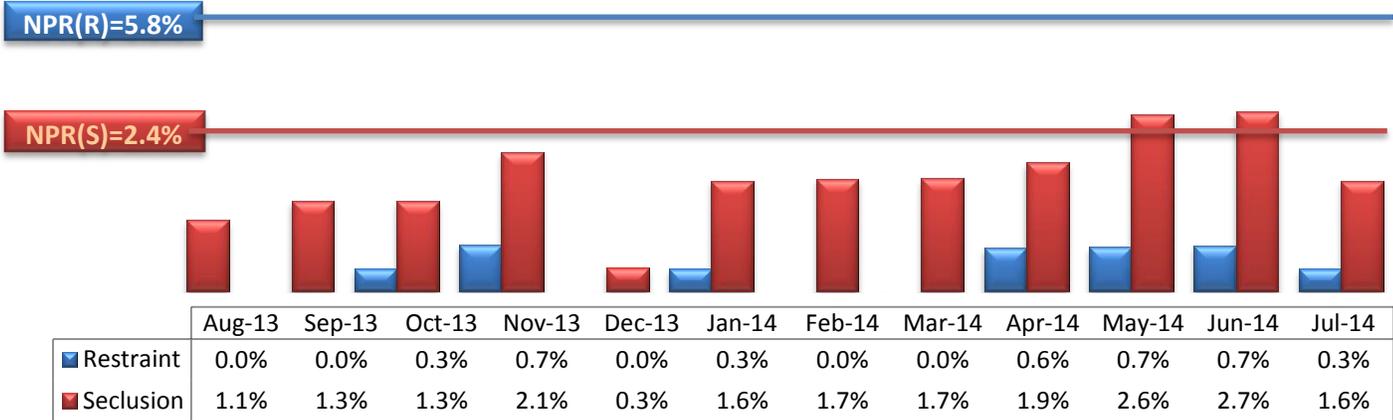
\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

### 13. Staff Injuries



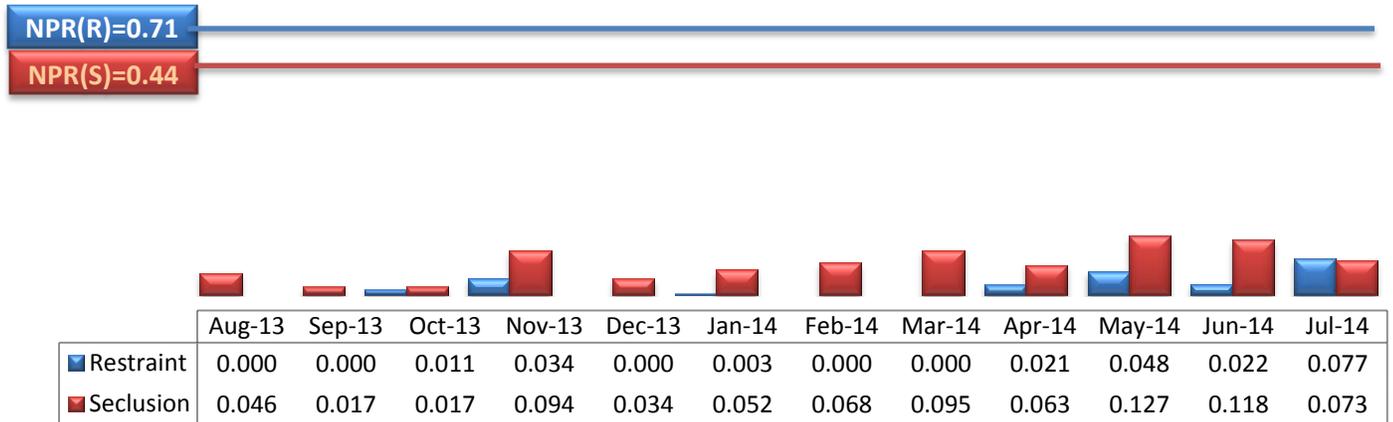
\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

### 14. Percent of Patients Restrained or Secluded



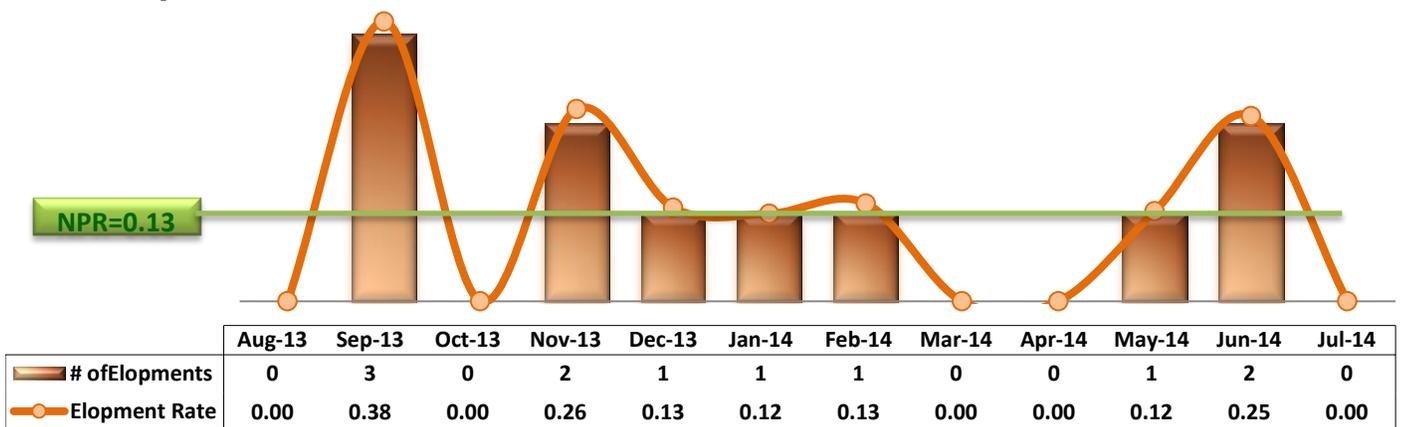
\* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

### 15. Restraint Hours Rate & Seclusion Hours Rate



\* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

### 16. Elopements

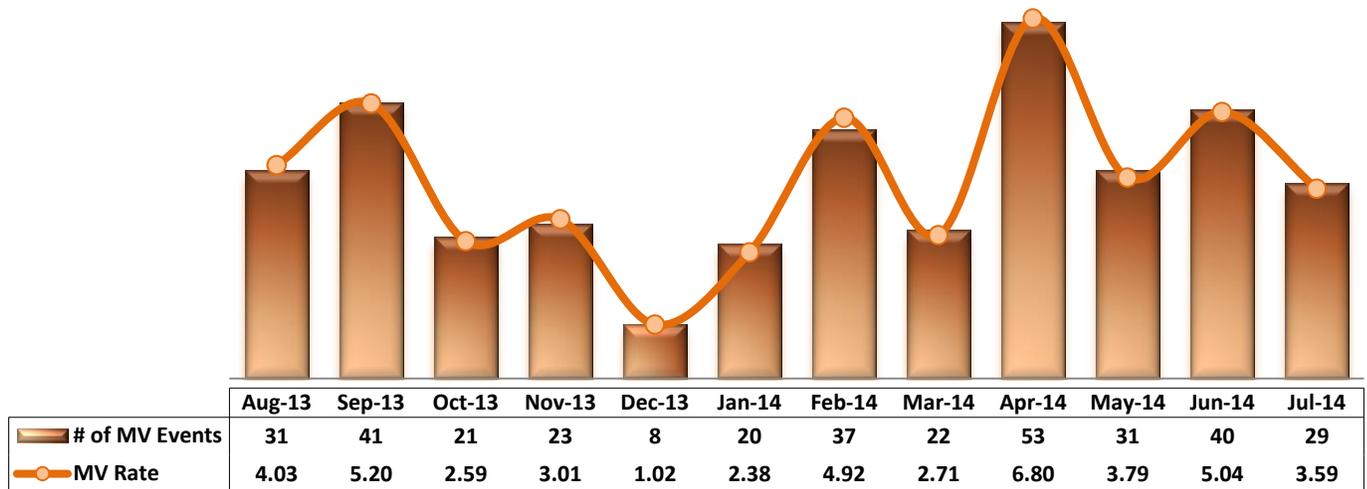


\* It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

**Key Trends: Medication Documentation, Medication Variance, ADR, and STAT (17~20)**

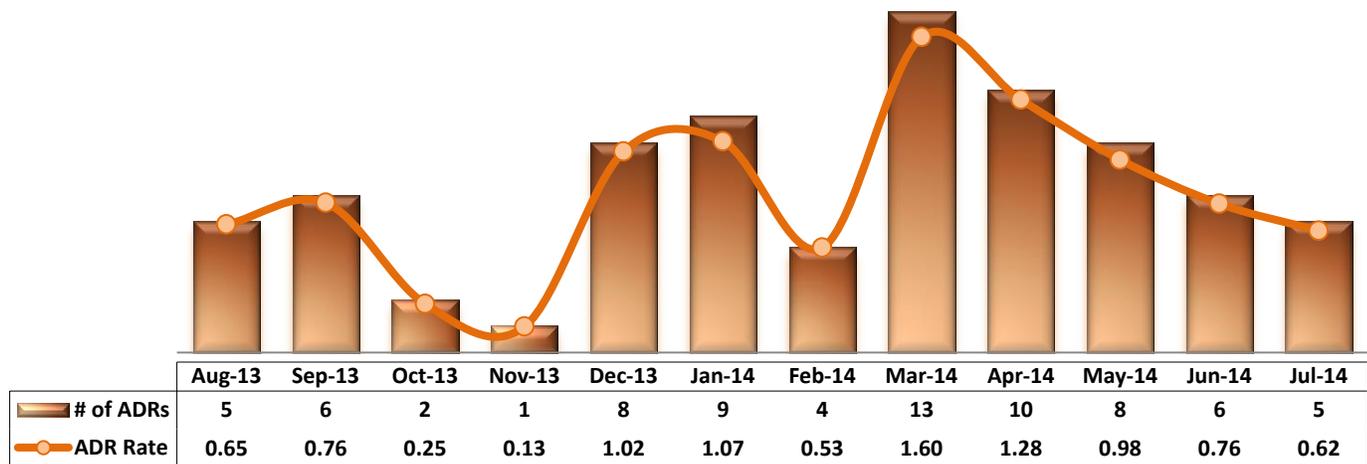
- The number and rate of reported ADRs decreased over the several months: 5 in July from 13 in March.
- The rate of missing documentation on medication administration increased to 0.66% in July 2014 from 0.47% in June 2014.
- While the number of unique individuals involved in one or more STAT events decreased from 21 in June to 19 in July, the number of STAT events increased from 40 in June to 50 in July and the number of individuals involved in 3 or more events also increased from 3 in June to 7 in July.

**17. Reported Medication Variance Events**



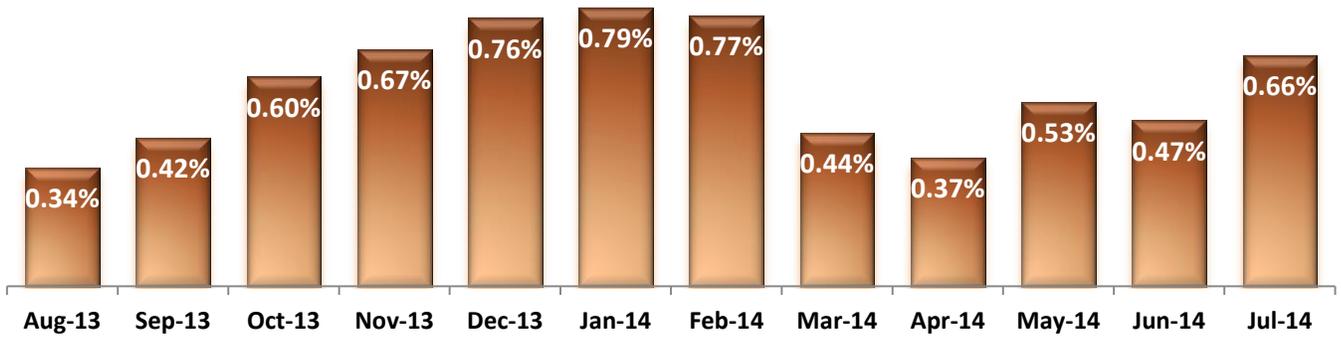
\* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

**18. Reported Adverse Drug Reactions**

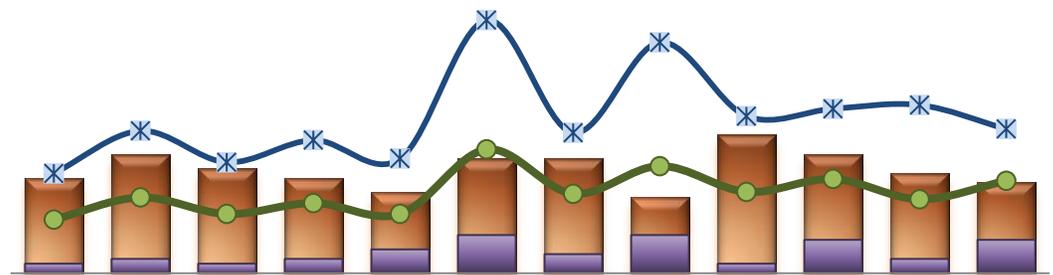


\* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

### 19. Percent of Missing Documentation on Med-Administration



### 20. Number of STAT Events and Individuals Involved

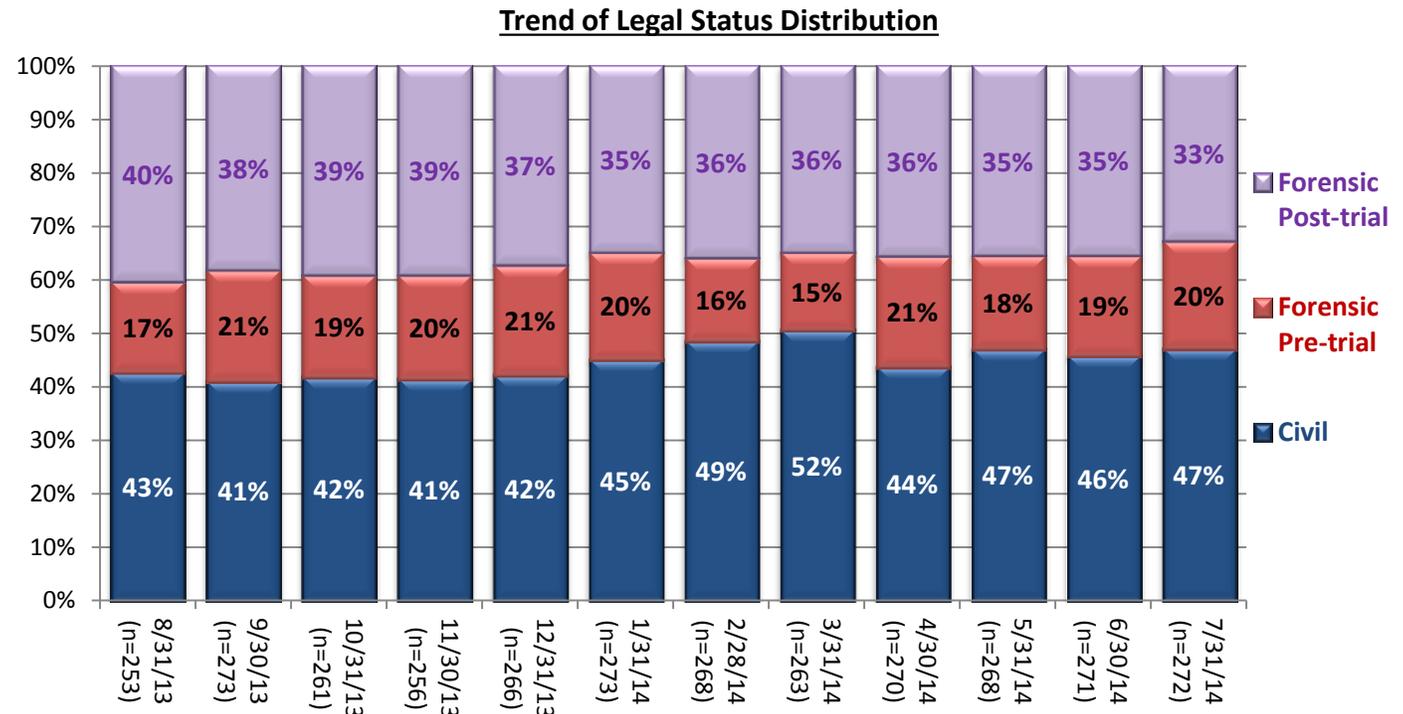
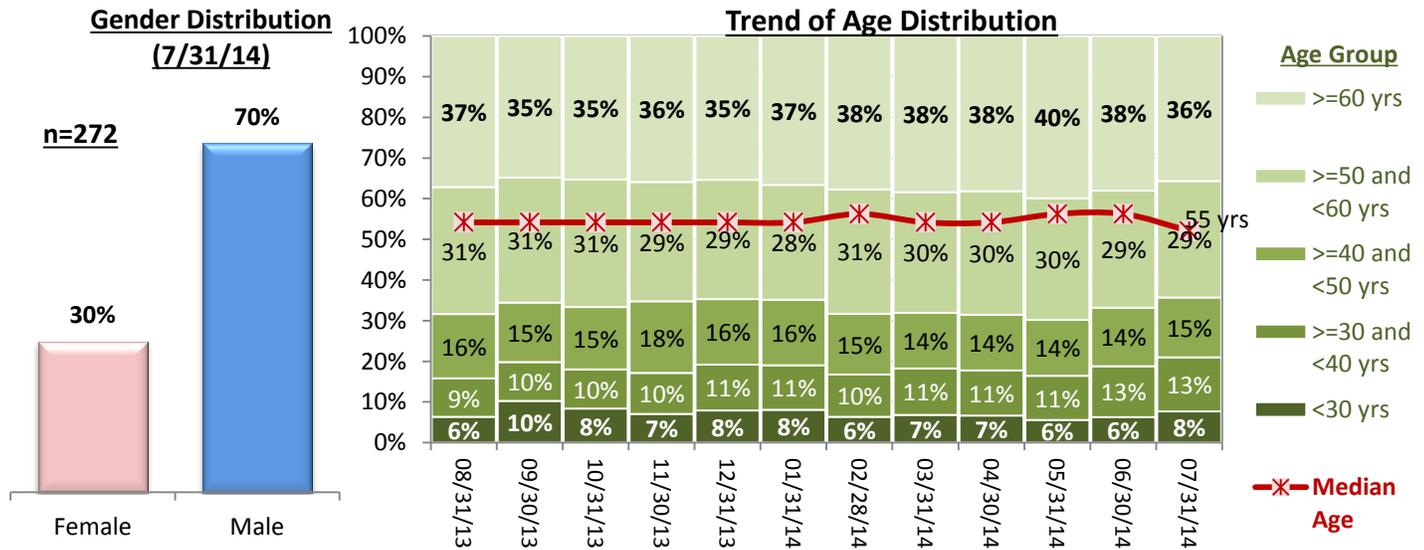


	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14
IICs w/ >=1 STAT	20	25	22	20	17	24	24	16	29	25	21	19
IICs w/ >=3 STAT Events	2	3	2	3	5	8	4	8	2	7	3	7
Total STAT Events	29	41	32	38	32	67	43	58	44	51	40	50
Total STAT Orders	54	77	60	72	62	137	76	125	85	89	91	78

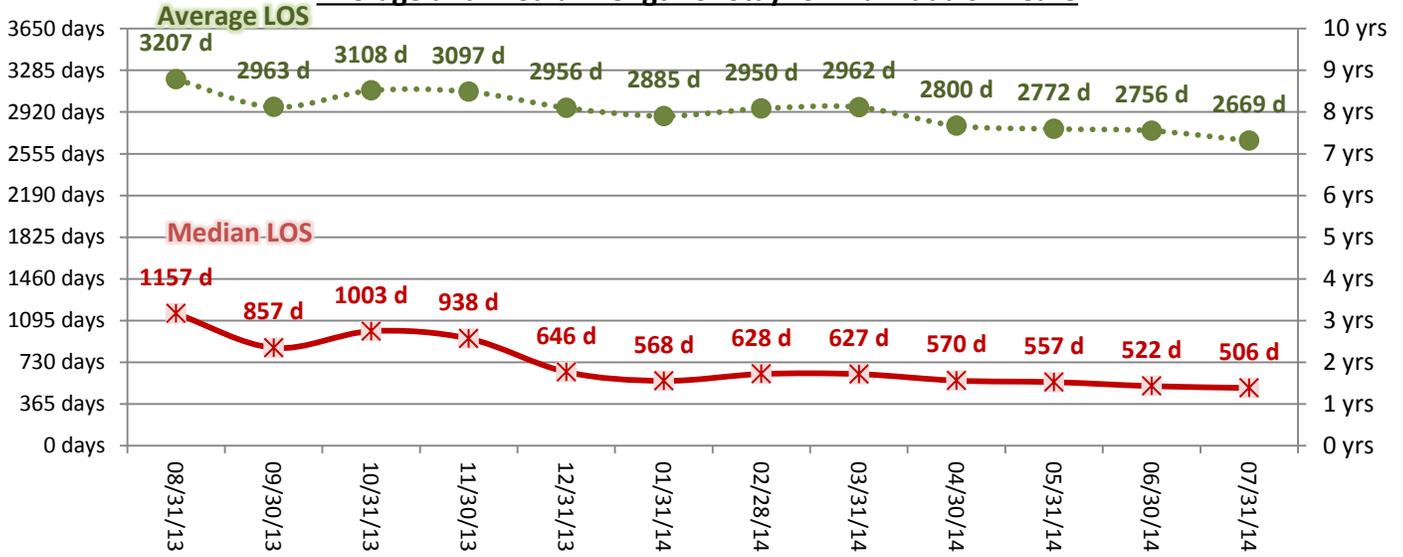
**Key Trends: Demographics, Legal Status, and Length of Stay (21)**

- The gender distribution slightly changes month by month but overall about 3 out of 10 individuals are female.
- The percentage of those under 50 years or younger noticeably increased in July due in part to an increase in admissions of younger population, reducing the median age to 55 years old as of July 31, 2014.
- The median length of stay (LOS) of individuals remaining in care continued to decrease gradually since February 2014, and was below 17 months as of July 31, 2014. Recent admissions have shorter LOS and a high number of admissions over the past 6 months has contributed to an increase of the proportion of recent admissions among the total population in care, lowering the median LOS.

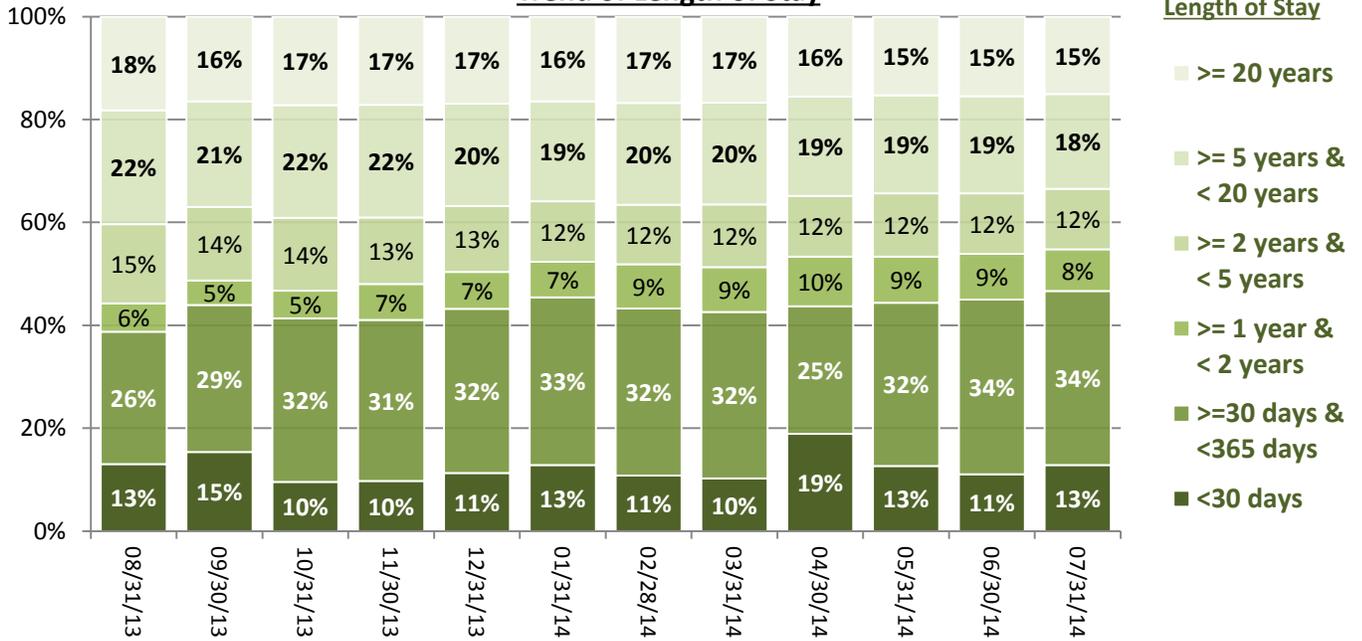
**21. Demographics and Length of Stay**



**Average and Median Length of Stay for Individuals in Care**



**Trend of Length of Stay**



Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 08/14/14

Category	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	Total (12mths)	Figure	
Admissions	Civil	18	22	15	12	11	23	15	16	17	20	10	13	16	192	Figure 1
	Pre-trial	16	21	14	18	19	16	11	11	34	16	20	25	18	221	
	Post-trial	1	3	2	2	1	1	1	4	4	2	2	0	2	23	
	<b>Total</b>	<b>35</b>	<b>46</b>	<b>31</b>	<b>32</b>	<b>31</b>	<b>40</b>	<b>27</b>	<b>31</b>	<b>55</b>	<b>38</b>	<b>32</b>	<b>38</b>	<b>36</b>	<b>436</b>	
Discharges	Civil	21	18	23	17	7	16	21	21	29	15	14	12	18	214	Figure 2
	Pre-trial	12	7	16	16	12	12	11	10	15	22	14	19	14	166	
	Post-trial	2	1	4	4	2	5	0	5	4	3	1	6	3	37	
	<b>Total</b>	<b>35</b>	<b>26</b>	<b>43</b>	<b>37</b>	<b>21</b>	<b>33</b>	<b>32</b>	<b>36</b>	<b>48</b>	<b>40</b>	<b>29</b>	<b>37</b>	<b>35</b>	<b>417</b>	
Net Increase During Month	Civil	-3	4	-8	-5	4	7	-6	-5	-12	5	-4	1		-22	
	Pre-trial	4	14	-2	2	7	4	0	1	19	-6	6	6		55	
	Post-trial	-1	2	-2	-2	-1	-4	1	-1	0	-1	1	-6		-14	
	<b>Total</b>	<b>0</b>	<b>20</b>	<b>-12</b>	<b>-5</b>	<b>10</b>	<b>7</b>	<b>-5</b>	<b>-5</b>	<b>7</b>	<b>-2</b>	<b>3</b>	<b>1</b>		<b>19</b>	
All Individuals on Roll at End of Month		253	273	261	256	266	273	268	263	270	268	271	272	266		
a. Present on Unit		251	268	256	250	262	269	263	256	268	260	267	271	262		
b. On AL		1	3	4	5	2	3	5	7	2	8	4	1	4		
c. On UL		1	2	1	1	2	1	0	0	0	0	0	0	1		
All Individuals on Roll: Daily Average during Month*		252	266	266	260	258	274	272	266	264	268	270	265	265		Figure 3
a. Present on Unit		248	263	261	255	253	271	268	262	260	264	265	261	261		
b. On AL		3	2	4	4	3	2	3	4	4	4	5	4	4		
c. On UL		1	1	1	1	1	2	1	0	0	0	0	0	0		
Patient Days**		7693	7891	8101	7649	7844	8394	7514	8115	7789	8171	7941	8084	7932	95186	
Inter-Unit Transfers during Month		5	10	5	5	6	27	11	11	4	10	7	7	9	108	Figure 4
Medical Leaves Initiated during Month	Emergency	10	10	20	14	13	14	9	18	8	18	20	24	15	178	
	Non-Emer	24	22	39	27	34	25	32	25	30	34	81	88	38	461	
	<b>Total</b>	<b>34</b>	<b>32</b>	<b>59</b>	<b>41</b>	<b>47</b>	<b>39</b>	<b>41</b>	<b>43</b>	<b>38</b>	<b>52</b>	<b>101</b>	<b>112</b>	<b>53</b>	<b>639</b>	
Non-Medical Leaves Initiated during Month		96	97	146	121	138	142	141	175	147	230	439	430	192	2302	
UL Initiated during Month		0	3	0	2	1	1	1	0	0	1	2	0	1	11	
Total Unique Patients Served during Month		285	299	299	291	287	306	300	299	315	306	300	305	299		
30 Day Readmission ***	Civil	0	0	1	0	0	0	0	0	0	0	0		0	1	
	Pre-trial	1	1	1	1	0	0	0	0	0	1	0		0	5	
	Post-trial	1	0	0	0	0	0	0	0	1	0	0		0	2	
	<b>Total</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>		<b>1</b>	<b>8</b>	

\* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

\*\* It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

\*\*\* Number of patients returning within 30 days of discharges that occurred during month.

## Performance Related Information for Staff &amp; Managers

## 2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 08/14/14

Category	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%		Figure 5
	Pre-trial	8.3%	14.3%	6.3%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	3.3%		
	Post-trial	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	N/A	0.0%	25.0%	0.0%	0.0%	5.9%		
	Combined	5.7%	3.8%	4.7%	2.7%	0.0%	0.0%	0.0%	0.0%	2.1%	2.5%	0.0%	2.1%	6.9%	
Number of Unusual Incidents*	110	145	172	178	179	215	169	192	212	193	174	198	178		Figure 6
Patient Unusual Incident Rate	13.9	16.3	19.8	21.7	21.7	23.6	20.4	22.9	26.1	22.2	20.7	23.1	21.1		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	1	0	0	1	0	0	0		Figure 9
	High	9	21	29	35	26	41	28	32	32	35	42	29		
	Medium	41	78	69	71	90	101	81	107	93	86	83	87	82	
	Low	60	46	74	72	63	73	59	53	96	74	56	69	66	
Physical Assault Incident Rate	4.3	4.2	5.2	5.6	5.9	6.6	5.5	4.9	8.2	6.7	4.5	4.7	5.5		
Selected Types of Incidents	Physical Assault	33	33	42	43	46	55	41	40	64	55	36	38	44	Figure 10
	Aggressive Behav.	35	34	45	45	48	67	48	65	62	57	61	61	52	
	Psych Emergency	9	19	23	30	31	52	34	53	34	48	48	45	36	
	Fall	11	27	19	17	16	18	25	26	24	22	20	25	21	
	Injury	16	33	23	41	37	47	30	34	43	34	24	26	32	
Physical Assaults by Severity	High	5	7	5	8	11	16	7	8	8	13	10	7	13	Figure 11
	Medium	13	18	16	18	19	18	12	16	17	16	8	15	16	
	Low	15	8	21	17	16	21	22	16	39	26	18	16	20	
Patient Injury Rate***	0.13	0.51	0.12	0.39	0.38	0.60	0.00	0.12	0.64	0.24	0.63	0.12	0.33	0.38	Figure 12
Patients with Major Injuries***	1	4	1	3	3	5	0	1	5	2	5	1	3		
Total Patients Injured***	10	25	15	26	25	36	22	26	30	23	15	16	22		
Total Staff Injured***	8	11	13	16	18	17	11	19	20	22	16	12	15		Figure 13
Elopement Rate	0.00	0.38	0.00	0.26	0.13	0.12	0.13	0.00	0.00	0.12	0.25	0.00	0.13	0.13	Figure 16
Medication Variance Rate	4.03	5.20	2.59	3.01	1.02	2.38	4.92	2.71	6.80	3.79	5.04	3.59	3.74		Figure 17
Adverse Drug Reaction Rate	0.65	0.76	0.25	0.13	1.02	1.07	0.53	1.60	1.28	0.98	0.76	0.62	0.81		Figure 18
Missing Med-Admin Documentation	0.34%	0.42%	0.60%	0.67%	0.76%	0.79%	0.77%	0.44%	0.37%	0.53%	0.47%	0.66%	0.57%		Figure 19
Percent of Patients Restrained	0.0%	0.0%	0.3%	0.7%	0.0%	0.3%	0.0%	0.0%	0.6%	0.7%	0.7%	0.3%	0.3%	5.8%	Figure 14
Percent of Patients Secluded	1.1%	1.3%	1.3%	2.1%	0.3%	1.6%	1.7%	1.7%	1.9%	2.6%	2.7%	1.6%	1.7%	2.4%	
Restraint Hours Rate	0.000	0.000	0.011	0.034	0.000	0.003	0.000	0.000	0.021	0.048	0.022	0.077	0.018	0.71	Figure 15
Seclusion Hours Rate	0.046	0.017	0.017	0.094	0.034	0.052	0.068	0.095	0.063	0.127	0.118	0.073	0.067	0.44	

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Percentage of patients returning within 30 days of discharges that occurred during month

\*\*\* Refer to the next page [UI &amp; Medication]

## Performance Related Information for Staff &amp; Managers

## 3. Unusual Incident &amp; Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 08/14/14

Category		Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	110	145	172	178	179	215	169	192	212	193	174	198	178	2137	
	Major UIs Only	70	109	127	128	123	141	129	142	146	147	126	150	128	1538	
	Pt Involved UI Only	107	129	160	166	170	198	153	186	203	181	164	187	167	2004	
	Patient UI Rate	13.9	16.3	19.8	21.7	21.7	23.6	20.4	22.9	26.1	22.2	20.7	23.1	21.1		
	Unique Pts Involved in UI	84	107	112	100	104	115	105	103	130	106	100	107	106	1273	
Selected Types of Incidents	Physical Assault	33	33	42	43	46	55	41	40	64	55	36	38	44	526	
	Aggressive Behavior	35	34	45	45	48	67	48	65	62	57	61	61	52	628	
	Psych Emergency	9	19	23	30	31	52	34	53	34	48	48	45	36	426	
	Fall	11	27	19	17	16	18	25	26	24	22	20	25	21	250	
	Injury	16	33	23	41	37	47	30	34	43	34	24	26	32	388	
Physical Assault Rate		4.3	4.2	5.2	5.6	5.9	6.6	5.5	4.9	8.2	6.7	4.5	4.7	5.5		
UI by Severity	Catastrophe	0	0	0	0	0	0	1	0	0	1	0	0	0	2	
	High	9	21	29	35	26	41	28	32	23	32	35	42	29	353	
	Medium	41	78	69	71	90	101	81	107	93	86	83	87	82	987	
	Low	60	46	74	72	63	73	59	53	96	74	56	69	66	795	
Physical Assaults by Severity	High	5	7	5	8	11	16	7	8	8	13	10	7	13	105	
	Medium	13	18	16	18	19	18	12	16	17	16	8	15	16	186	
	Low	15	8	21	17	16	21	22	16	39	26	18	16	20	235	
Total Patients Injured***		10	25	15	26	25	36	22	26	30	23	15	16	22	269	
Patients with Major Injuries***		1	4	1	3	3	5	0	1	5	2	5	1	3	31	
Patient Injury Rate***		0.13	0.51	0.12	0.39	0.38	0.60	0.00	0.12	0.64	0.24	0.63	0.12	0.33		0.38
Total Staff Injured**		8	11	13	16	18	17	11	19	20	22	16	12	15		
Total UIs Documented in Avatar		0	3	0	2	1	1	1	0	0	1	2	0	1	12	
Elopement Rate		0.00	0.38	0.00	0.26	0.13	0.12	0.13	0.00	0.00	0.12	0.25	0.00	0.13		0.13
Med Variance (MV) Reports**		31	41	21	23	8	20	37	22	53	31	40	29	30	356	
MV Rate		4.03	5.20	2.59	3.01	1.02	2.38	4.92	2.71	6.80	3.79	5.04	3.59	3.74		
Adverse Drug Reactions Reports		5	6	2	1	8	9	4	13	10	8	6	5	6	77	
ADR Rate		0.65	0.76	0.25	0.13	1.02	1.07	0.53	1.60	1.28	0.98	0.76	0.62	0.81		
Total Med Administrations Scheduled		102848	101049	95559	101422	102249	108474	98616	107326	104201	108187	104448	107179		1241558	
Total Missing Documentations		348	427	570	684	780	860	759	469	381	568	493	704		7043	
Percent of Missing Documentation		0.34%	0.42%	0.60%	0.67%	0.76%	0.79%	0.77%	0.44%	0.37%	0.53%	0.47%	0.66%		0.57%	
Total STAT Orders		54	77	60	72	62	137	76	125	85	89	91	78	84		Figure 20
Total STAT Events****		29	41	32	38	32	67	43	58	44	51	40	50	44		
Total Individuals Involved >=1 STAT		20	25	22	20	17	24	24	16	29	25	21	19	22		
Total Patients with >=3 STAT Events		2	3	2	3	5	8	4	8	2	7	3	7	5		

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

\*\*\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

\*\*\*\* One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event.

## Performance Related Information for Staff &amp; Managers

## 4. Restraint &amp; Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 08/14/14

Category	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	0	0	2	2	0	1	0	0	2	6	4	7	2.0	24	
Number of Unique Patients Restrained	0	0	1	2	0	1	0	0	2	2	2	1	0.9		
Percentage of Patients Restrained	0.0%	0.0%	0.3%	0.7%	0.0%	0.3%	0.0%	0.0%	0.6%	0.7%	0.7%	0.3%	0.3%		5.8%
Total Restraint Hours (h:mm)	0:00	0:00	2:08	6:15	0:00	0:35	0:00	0:00	4:00	9:30	4:16	15:00	3:28	41:44	
Restraint Hours Rate	0.000	0.000	0.011	0.034	0.000	0.003	0.000	0.000	0.021	0.048	0.022	0.077	0.018		0.71
Number of Seclusion Events	5	4	4	11	6	6	13	15	10	20	22	14	10.8	130	
Number of Unique Patients Secluded	3	4	4	6	1	5	5	5	6	8	8	5	5.0		
Percentage of Patients Secluded	1.1%	1.3%	1.3%	2.1%	0.3%	1.6%	1.7%	1.7%	1.9%	2.6%	2.7%	1.6%	1.7%		2.4%
Total Seclusion Hours (h:mm)	8:30	3:10	3:20	17:11	6:20	10:34	12:15	18:27	11:47	24:49	22:32	14:14	12:45	153:09	
Seclusion Hours Rate	0.046	0.017	0.017	0.094	0.034	0.052	0.068	0.095	0.063	0.127	0.118	0.073	0.067		0.44

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

## Performance Related Information for Staff &amp; Managers

## 5. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 08/14/14

Category	Sub-group	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	Percent*
<b>Total Active (on Roll) at End of Month*</b>		<b>253</b>	<b>273</b>	<b>261</b>	<b>256</b>	<b>266</b>	<b>273</b>	<b>268</b>	<b>263</b>	<b>270</b>	<b>268</b>	<b>271</b>	<b>272</b>	<b>266</b>	
<b>Gender</b>	Female	70	70	68	69	72	79	75	76	82	84	81	82	<b>76</b>	<b>28.4%</b>
	Male	183	203	193	187	194	194	193	187	188	184	190	190	<b>191</b>	<b>71.6%</b>
<b>Age</b>	<b>Median Age (Years)</b>	<b>56 yrs</b>	<b>57 yrs</b>	<b>56 yrs</b>	<b>56 yrs</b>	<b>57 yrs</b>	<b>57 yrs</b>	<b>55 yrs</b>	<b>56 yrs</b>						
	<30 years old	16	28	22	18	21	22	17	18	18	15	17	21	<b>19</b>	<b>7.3%</b>
	>=30 and <40 years old	24	26	25	26	30	30	28	30	30	29	34	36	<b>29</b>	<b>10.9%</b>
	>=40 and <50 years old	40	40	40	45	43	44	40	36	37	37	39	40	<b>40</b>	<b>15.1%</b>
	>=50 and <60 years old	79	84	82	75	78	77	82	78	82	80	78	78	<b>79</b>	<b>29.8%</b>
	>=60 years old	94	95	92	92	94	100	101	101	103	107	103	97	<b>98</b>	<b>36.9%</b>
<b>Legal Status of Individuals on Roll at End of Month</b>	Emergency	18	27	18	19	26	34	33	35	31	36	33	28	<b>28</b>	<b>10.6%</b>
	Inpatient Commitment	20	22	24	23	23	26	28	28	30	31	33	36	<b>27</b>	<b>10.1%</b>
	Outpatient Commitment	24	21	25	23	22	22	22	32	19	18	22	28	<b>23</b>	<b>8.7%</b>
	Voluntary	46	42	42	41	41	41	47	43	38	41	36	36	<b>41</b>	<b>15.5%</b>
	<b>Civil Sub-total</b>	<b>108</b>	<b>112</b>	<b>109</b>	<b>106</b>	<b>112</b>	<b>123</b>	<b>130</b>	<b>138</b>	<b>118</b>	<b>126</b>	<b>124</b>	<b>128</b>	<b>120</b>	<b>44.9%</b>
	DC Exam	41	55	48	49	54	54	41	38	35	30	30	28	<b>42</b>	<b>15.7%</b>
	Mentally Incompetent	2	2	2	1	1	1	1	2	21	17	21	27	<b>8</b>	<b>3.1%</b>
	<b>Forensic Pre-trial Sub-total</b>	<b>43</b>	<b>57</b>	<b>50</b>	<b>50</b>	<b>55</b>	<b>55</b>	<b>42</b>	<b>40</b>	<b>56</b>	<b>47</b>	<b>51</b>	<b>55</b>	<b>50</b>	<b>18.8%</b>
	NGBRI - DC	88	89	86	83	82	77	78	77	79	79	80	74	<b>81</b>	<b>30.4%</b>
	NGBRI - US	9	10	11	12	12	13	13	13	12	12	12	11	<b>12</b>	<b>4.4%</b>
NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	<b>1</b>	<b>0.4%</b>	
Dual Commitment	2	2	2	2	2	2	2	2	2	1	1	1	<b>2</b>	<b>0.7%</b>	
Sexual Psychopath (Miller Act)	2	2	2	2	2	2	2	2	2	2	2	2	<b>2</b>	<b>0.8%</b>	
<b>Forensic Post-trial Sub-total</b>	<b>102</b>	<b>104</b>	<b>102</b>	<b>100</b>	<b>99</b>	<b>95</b>	<b>96</b>	<b>95</b>	<b>96</b>	<b>95</b>	<b>96</b>	<b>89</b>	<b>97</b>	<b>36.6%</b>	
<b>Length of Stay</b>	<b>Median LOS (Days)</b>	<b>1157 d</b>	<b>857 d</b>	<b>1003 d</b>	<b>938 d</b>	<b>646 d</b>	<b>568 d</b>	<b>628 d</b>	<b>627 d</b>	<b>570 d</b>	<b>557 d</b>	<b>522 d</b>	<b>506 d</b>	<b>715 d</b>	
	<b>Average LOS (Days)</b>	<b>3207 d</b>	<b>2963 d</b>	<b>3108 d</b>	<b>3097 d</b>	<b>2956 d</b>	<b>2885 d</b>	<b>2950 d</b>	<b>2962 d</b>	<b>2800 d</b>	<b>2772 d</b>	<b>2756 d</b>	<b>2669 d</b>	<b>2927 d</b>	
	<30 Days	33	42	25	25	30	35	29	27	51	34	30	35	<b>33</b>	<b>12.4%</b>
	>=30 ~ <365 Days	65	78	83	80	85	89	87	85	67	85	92	92	<b>82</b>	<b>30.9%</b>
	>= 1 Year & < 2 Years	14	13	14	18	19	19	23	23	26	24	24	22	<b>20</b>	<b>7.5%</b>
	>= 2 Years & < 5 Years	39	39	37	33	34	32	31	32	32	33	32	32	<b>34</b>	<b>12.7%</b>
	>= 5 Years & < 20 Years	56	56	57	56	53	53	53	52	52	51	51	50	<b>53</b>	<b>20.0%</b>
>= 20 Years	46	45	45	44	45	45	45	44	42	41	42	41	<b>44</b>	<b>16.4%</b>	

\* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

6. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 08/14/14

Category		Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	Total (12mths)	Percent
<b>Total Unusual Incidents</b>		<b>110</b>	<b>145</b>	<b>172</b>	<b>178</b>	<b>179</b>	<b>215</b>	<b>169</b>	<b>192</b>	<b>212</b>	<b>193</b>	<b>174</b>	<b>198</b>	<b>178</b>	<b>2137</b>	<b>100%</b>
Incident Location	1A	14	11	10	4	6	5	6	11	6	14	4	6	8	97	5%
	1B	7	10	14	8	7	13	16	13	7	9	9	21	11	134	6%
	1C	5	13	17	15	13	11	9	11	17	7	11	6	11	135	6%
	1D	5	11	10	10	14	27	17	27	11	27	22	19	17	200	9%
	1E	3	19	7	15	10	26	9	33	22	17	13	12	16	186	9%
	1F	24	17	27	28	34	39	33	24	27	19	15	37	27	324	15%
	1G	7	5	15	14	34	29	14	6	22	27	24	12	17	209	10%
	2A	3	4	8	5	3	1	7	3	5	3	3	6	4	51	2%
	2B	3	6	4	2	4	2	2	3	6	4	0	2	3	38	2%
	2C	5	7	10	20	20	10	12	15	19	19	19	22	15	178	8%
	2D	5	12	17	22	9	14	14	14	34	16	13	20	16	190	9%
	TLC	21	19	25	24	16	28	14	22	21	17	24	14	20	245	11%
	Other	8	11	8	11	9	10	16	10	15	14	17	21	13	150	7%
<b>Physical Assault</b>		<b>33</b>	<b>33</b>	<b>42</b>	<b>43</b>	<b>46</b>	<b>55</b>	<b>41</b>	<b>40</b>	<b>64</b>	<b>55</b>	<b>36</b>	<b>38</b>	<b>44</b>	<b>526</b>	<b>100%</b>
Incident Location	1A	6	1	3	1	2	2	1	1	1	5	0	2	2	25	5%
	1B	1	0	2	1	0	0	4	0	1	3	1	3	1	16	3%
	1C	3	4	4	4	3	3	2	0	5	2	3	1	3	34	6%
	1D	4	6	5	4	3	4	7	13	4	8	8	5	6	71	13%
	1E	2	6	2	6	4	13	0	12	8	7	3	5	6	68	13%
	1F	4	6	3	3	8	7	5	1	7	4	2	5	5	55	10%
	1G	1	1	5	8	16	10	8	3	8	9	4	3	6	76	14%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	0	0	0	0	0	0	0	0	0	0	0	2	0	2	0%
	2C	3	0	3	3	3	4	5	2	7	5	7	4	4	46	9%
	2D	0	2	8	8	4	6	4	3	15	8	3	1	5	62	12%
	TLC - Intensive	6	4	5	2	2	4	5	3	5	3	2	2	4	43	8%
	TLC - Transitional	2	2	1	3	0	1	0	1	1	0	0	2	1	13	2%
	Other	1	1	1	0	1	1	0	1	2	1	3	3	1	15	3%

Performance Related Information for Staff & Managers

6. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 08/14/14

Category		Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	Total (12mths)	Percent
<b>Aggressive Behavior</b>		<b>35</b>	<b>34</b>	<b>45</b>	<b>45</b>	<b>48</b>	<b>67</b>	<b>48</b>	<b>65</b>	<b>62</b>	<b>57</b>	<b>61</b>	<b>71</b>	<b>53</b>	<b>638</b>	<b>121%</b>
Incident Location	1A	1	0	0	0	0	0	2	0	0	0	1	1	0	5	1%
	1B	0	0	0	0	0	0	1	4	0	0	0	3	1	8	2%
	1C	0	4	4	3	3	1	4	3	3	0	1	3	2	29	6%
	1D	0	1	2	2	0	8	3	9	2	10	5	4	4	46	9%
	1E	0	7	3	6	3	12	2	14	9	4	3	2	5	65	12%
	1F	13	4	8	15	11	18	19	15	13	9	10	20	13	155	29%
	1G	6	2	10	5	14	9	4	1	10	11	17	5	8	94	18%
	2A	1	2	1	2	2	0	4	1	3	2	2	4	2	24	5%
	2B	0	1	0	0	0	1	1	0	2	1	0	0	1	6	1%
	2C	2	3	3	3	5	2	4	6	3	8	10	12	5	61	12%
	2D	2	4	5	2	3	4	2	4	9	5	2	8	4	50	10%
	TLC - Intensive	5	3	6	3	5	7	1	6	5	6	7	4	5	58	11%
	TLC - Transitional	4	1	3	2	0	4	0	2	3	0	2	3	2	24	5%
	Other	1	2	0	2	2	1	1	0	0	1	1	2	1	13	2%
<b>Psych Emergency</b>		<b>9</b>	<b>19</b>	<b>23</b>	<b>30</b>	<b>31</b>	<b>52</b>	<b>34</b>	<b>53</b>	<b>34</b>	<b>48</b>	<b>48</b>	<b>45</b>	<b>36</b>	<b>426</b>	<b>81%</b>
Incident Location	1A	0	0	0	0	0	0	1	0	0	0	1	1	0	3	1%
	1B	0	0	0	0	0	0	3	3	0	0	0	2	1	8	2%
	1C	0	3	1	4	1	0	1	1	0	0	2	1	1	14	3%
	1D	1	3	2	1	0	8	3	7	2	10	6	3	4	46	9%
	1E	0	5	2	9	2	15	1	23	8	5	3	1	6	74	14%
	1F	3	6	3	11	10	17	16	10	5	7	4	19	9	111	21%
	1G	2	1	8	5	16	10	5	3	9	16	17	5	8	97	18%
	2A	0	0	0	0	0	0	0	0	2	0	0	0	0	2	0%
	2B	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0%
	2C	2	1	0	0	0	0	1	4	4	4	10	7	3	33	6%
	2D	0	0	4	0	2	1	2	1	3	2	0	3	2	18	3%
	TLC - Intensive	0	0	2	0	0	1	1	1	0	4	4	2	1	15	3%
	TLC - Transitional	1	0	0	0	0	0	0	0	1	0	0	0	0	2	0%
	Other	0	0	0	0	0	0	0	0	0	0	1	1	0	2	0%

Performance Related Information for Staff & Managers

6. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 08/14/14

Category		Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Monthly Average	Total (12mths)	Percent
<b>Fall</b>		<b>11</b>	<b>27</b>	<b>19</b>	<b>17</b>	<b>16</b>	<b>18</b>	<b>25</b>	<b>26</b>	<b>24</b>	<b>22</b>	<b>20</b>	<b>25</b>	<b>21</b>	<b>250</b>	<b>100%</b>
Incident Location	1A	4	3	2	1	3	2	3	5	1	3	0	1	2	28	11%
	1B	2	3	4	1	2	1	3	2	2	1	1	4	2	26	10%
	1C	0	3	2	1	1	4	2	2	2	4	2	0	2	23	9%
	1D	1	3	2	3	1	1	2	4	1	5	0	5	2	28	11%
	1E	0	4	1	2	1	3	1	1	2	0	2	0	1	17	7%
	1F	1	1	0	0	1	3	1	1	1	1	0	1	3	13	5%
	1G	0	0	0	1	2	0	1	1	1	2	0	2	1	10	4%
	2A	0	1	2	0	0	0	1	0	0	0	0	0	0	4	2%
	2B	0	2	1	2	3	0	1	2	4	0	0	0	1	15	6%
	2C	0	1	0	0	0	0	1	4	1	2	1	3	1	13	5%
	2D	1	2	1	2	0	1	2	2	7	1	4	4	2	27	11%
	TLC - Intensive	0	2	2	2	2	0	0	0	1	0	1	0	1	10	4%
	TLC - Transitional	0	1	1	1	0	0	1	0	1	1	2	1	1	9	4%
	Other	2	1	1	1	0	3	6	2	0	3	6	2	2	27	11%
<b>Physical Injury</b>		<b>16</b>	<b>33</b>	<b>23</b>	<b>41</b>	<b>37</b>	<b>47</b>	<b>30</b>	<b>34</b>	<b>43</b>	<b>34</b>	<b>24</b>	<b>26</b>	<b>32</b>	<b>388</b>	<b>100%</b>
Incident Location	1A	4	2	1	2	1	0	1	4	3	3	2	2	2	25	6%
	1B	1	3	0	2	0	1	2	2	1	3	1	4	2	20	5%
	1C	0	3	1	2	3	3	2	1	0	2	2	0	2	19	5%
	1D	3	7	4	5	4	11	6	5	1	6	2	3	5	57	15%
	1E	1	4	2	6	2	7	1	8	6	3	3	5	4	48	12%
	1F	3	4	1	2	10	10	5	1	3	1	1	1	4	42	11%
	1G	1	1	5	4	11	3	5	2	5	9	2	2	4	50	13%
	2A	0	1	1	1	0	0	0	0	0	0	0	0	0	3	1%
	2B	0	1	1	1	1	0	1	2	1	1	0	1	1	10	3%
	2C	1	1	1	3	1	4	1	5	7	2	2	3	3	31	8%
	2D	0	2	2	4	3	3	3	3	2	8	1	1	2	31	8%
	TLC - Intensive	2	2	1	4	1	2	1	2	2	2	1	2	1	21	5%
	TLC - Transitional	0	1	1	2	0	0	0	0	0	0	2	0	1	6	2%
	Other	0	1	2	3	0	3	2	0	6	2	4	2	2	25	6%

\* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.