Government of the District of Columbia
Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM

Performance Related Information for Staff and Managers

FEBRUARY 2016

Office of Statistics and Reporting (OSR), 03/28/16

Table of Contents

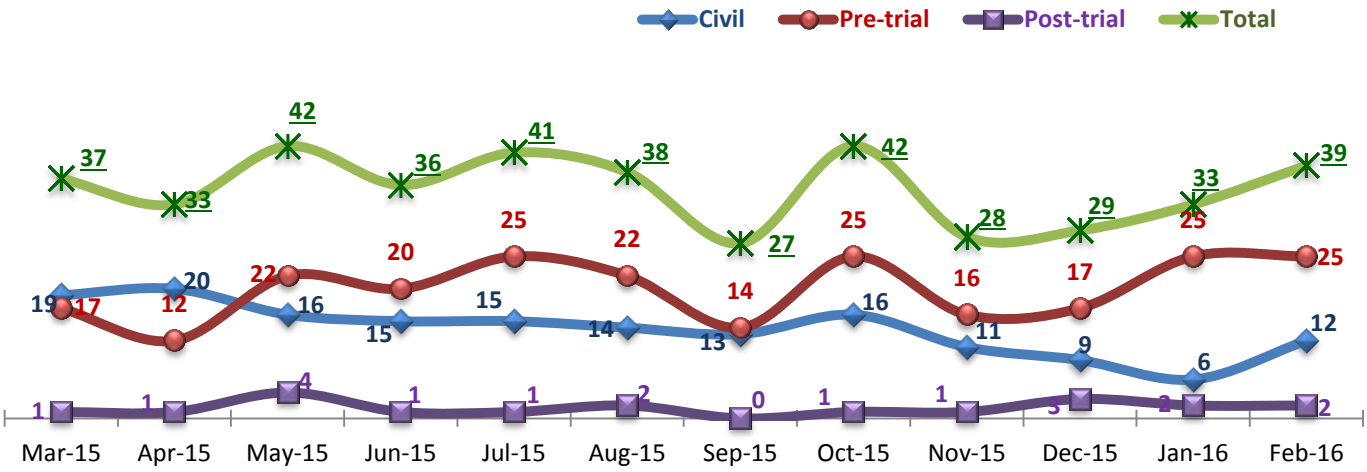
1. Admissions to SEH 1
2. Discharges from SEH 1
3. Average Daily Census 2
4. Transfers 2
5. 30-Day Readmission Rate 2
6. Unusual Incidents 3
7. Patient-Involved Unusual Incidents 3
8. Admissions vs. Patient UI Rate 4
9. Unusual Incidents by Severity 4
10. Selected Types of Incidents 4
11. Physical Assaults by Severity 5
12. Patient Injuries 5
13. Staff Injuries 5
14. Patient and Staff Falls 6
15. Percent of Patients Restrained or Secluded 6
16. Restraint Hours Rate & Seclusion Hours Rate 6
17. Elopements 7
18. Reported Medication Variance Events 7
19. Reported Adverse Drug Reactions 8
20. Percent of Missing Documentation on Med-Administration 8
21. Medication Refusal Rate* 8
22. Number of STAT Events and Individuals Involved 9
23. Percentage of SiteFM Work Orders Completed within 3 Days 9
24. Demographics 10
25. Length of Stay 11

- *Appendix 1) Table – Census,Admissions & Discharges*
- *Appendix 2) Table – Key Performance Indicators*
- *Appendix 3) Table – Unusual Incident & Medication*
- *Appendix 4) Table – Restraint & Seclusion*
- *Appendix 5) Table – Unusual Incidents by Unit*
- *Appendix 6) Table – Demographic Information of Individuals in Care*

Key Trends: Admission, Discharge, Transfer, Census, and Readmissions (1~6)

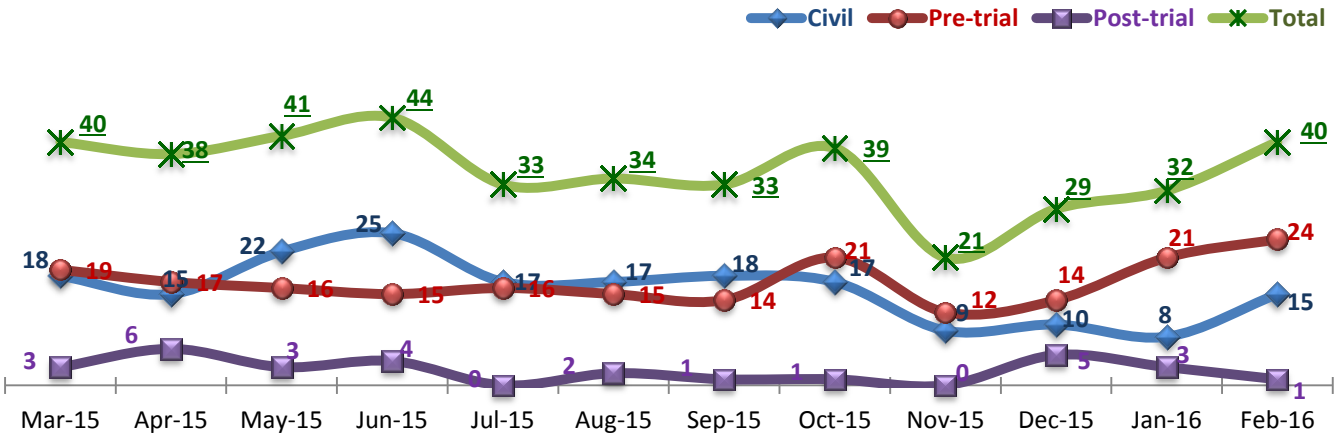
- The number of discharges in February 2016 (40) increased from that in January (32) and so did the number of admissions: from 33 in January to 39 in February. As a result, the average daily census (ADC) in February remained the same as the previous month at 282.
- The number of civil discharges in February 2016 (15) is almost double the number of discharges from January (8), but is still below the average (16) of the last 12 months.
- The continued high census is attributed to the continued challenge in discharging individuals in care. Accordingly, the waiting list for admissions and the time individuals spent on the waiting list continued to increase as the Hospital did not have immediately available beds for them.
- The number of likely medical transfers (emergency medical leaves) has gradually increased since October 2015, reaching 18 in February 2016, and that is noticeably higher than the average of the last 12 months (13).
- The 30-day readmission rate remained just below the national average (NPR at 6.9%)[1] between May 2015 and December 2015, but it increased to above 12% for discharges from January 2015.

1. Admissions to SEH



** Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.*

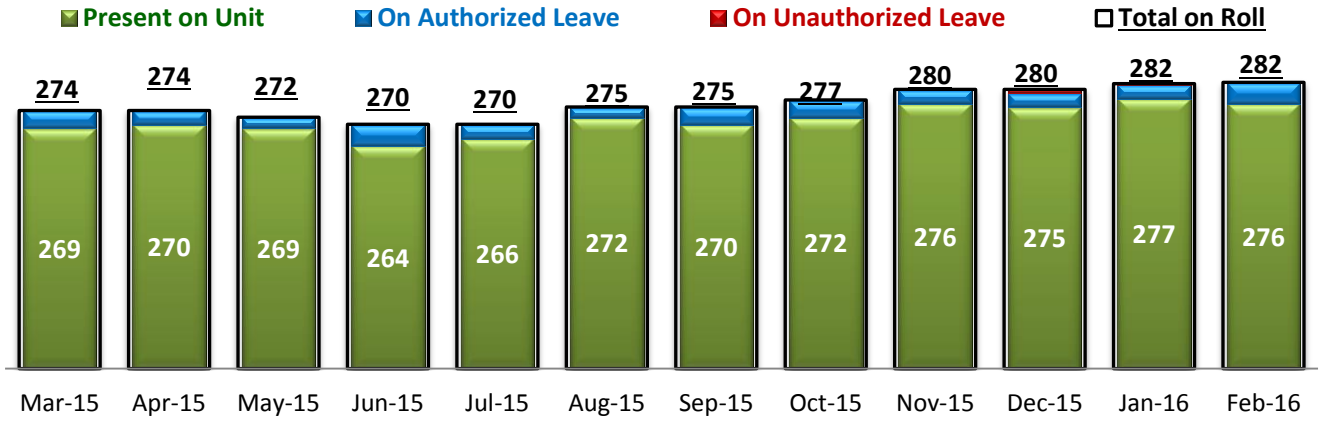
2. Discharges from SEH



** Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.*

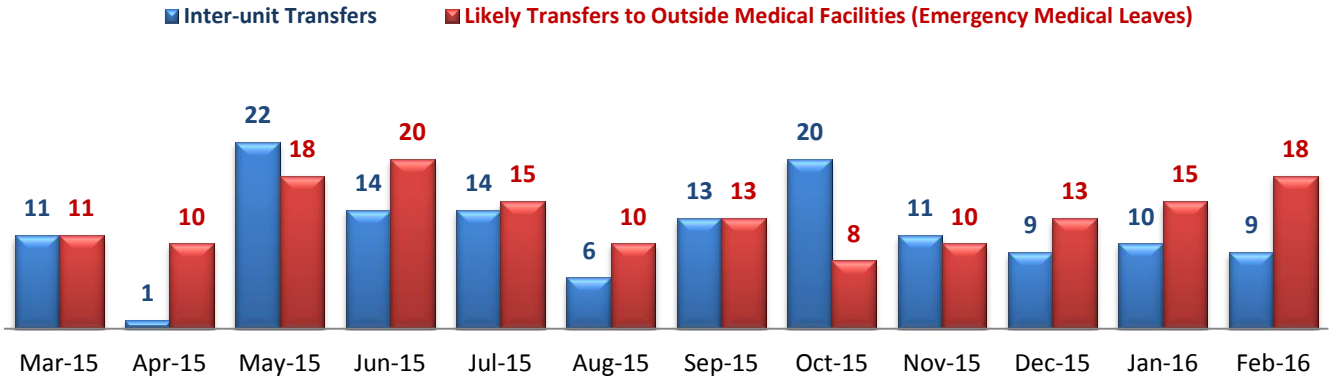
[1] *NPR: National Public Rate as of June 2013 was published in November 2013 by National Association of State Mental Health Program Directors Research Institute (NRI), based on data collected from a number of state psychiatric hospitals nationwide.*

3. Average Daily Census



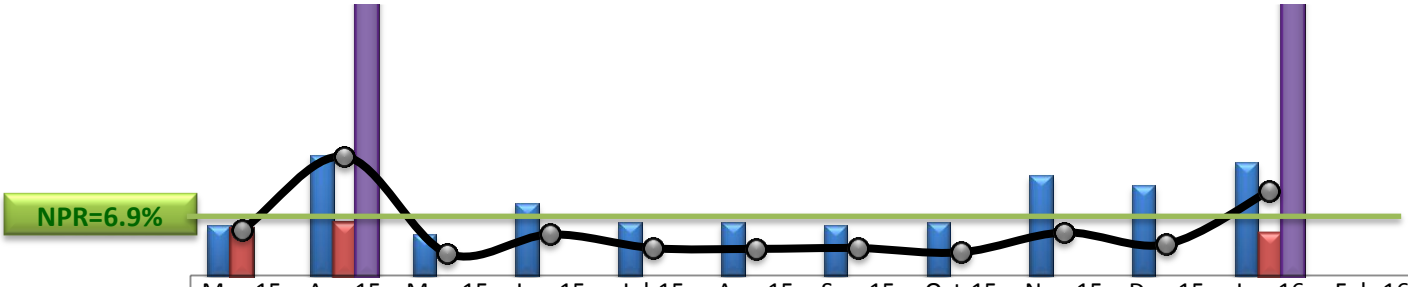
** Data above is the daily average number of individuals counted at 11:59 PM every day during each month.*

4. Transfers



** Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.*

5. 30-Day Readmission Rate



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
Civil	5.6%	13.3%	4.5%	8.0%	5.9%	5.9%	5.6%	5.9%	11.1%	10.0%	12.5%	
Pre-trial	5.3%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	
Post-trial	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	
Combined	5.0%	13.2%	2.4%	4.5%	3.0%	2.9%	3.0%	2.6%	4.8%	3.4%	9.4%	

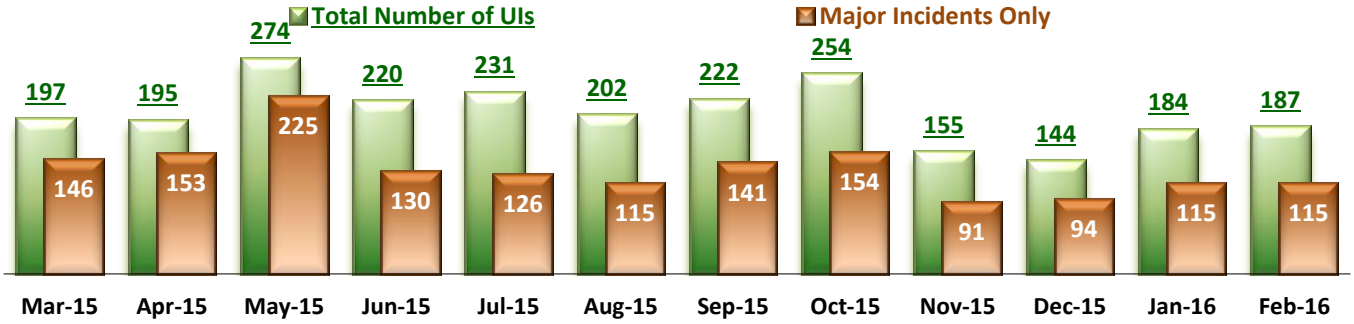
** Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.*

*** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge for this month is 100%.*

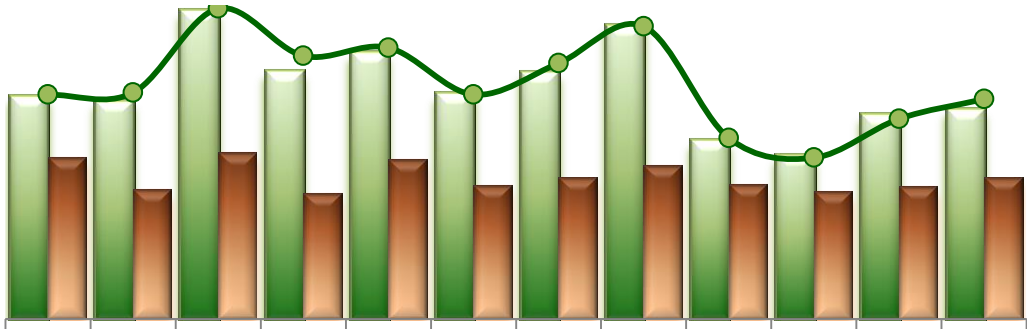
Key Trends: Unusual Incidents (6~17)

- The trend in the number of unusual incidents (UIs), particularly violence related incidents, tends to mirror the trend in the number of admissions as individuals in early stage of hospitalization are more likely to get agitated and be involved in unusual incidents than those who have been in care for a longer period of time. A noticeable decrease in the number of admissions in November and December 2015 contributed to a significant decrease in the number of UIs and the patient UI rate during those months. As the number of admissions increased in January and February 2016, the number of UIs also increased for the last two months.
- Despite the increase of UIs in February 2016, both the patient UI rate (21.7 per 1000 patient days) as well as the total number of UIs (187) during the month of February are lower than the average of the last 12 months (23.3 for the patient UI rate and a total of 205 UIs).
- In February 2016, the number of violence related incidents remained similar to the level in the previous month. For example, the number of incidents involving physical assaults marginally decreased while the frequency of high severity physical assaults increased. Incidents involving aggressive behaviors with no physical contact slightly increased from 47 in January to 49 in February.
- In February 2016, the number patient injuries remained similar but staff injuries increased noticeably.
- The use of restraint and seclusion both increased in February 2016: the restraint hours rate increased from 0.038 per 1000 patient hours in January to 0.123 in February; and the seclusion rate increased from 0.098 to 0.126). However, both continued to be far below the national average (0.71 and 0.44, respectively).
- The patient fall rate continued to increase in February 2016 to 3.37 per 1000 patient days, which is above the average patient fall rate of FY15 (3.11). No staff falls were reported for the last two consecutive months.
- There were no elopements in February 2016.

6. Unusual Incidents



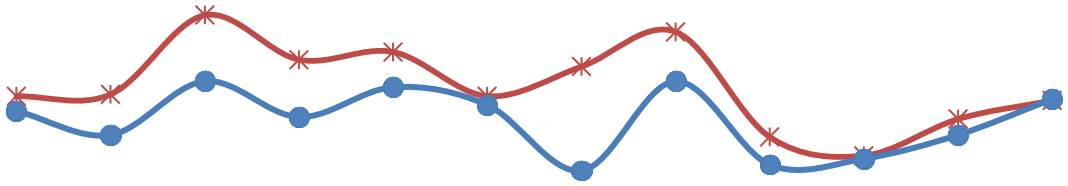
7. Patient-Involved Unusual Incidents



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
# of Patient-Involved UIs	185	181	256	206	221	187	205	244	148	136	170	174
# of Unique Patients in UI	134	107	138	104	132	111	117	127	112	106	110	117
Patient UI Rate	22.2	22.4	30.7	26.0	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7

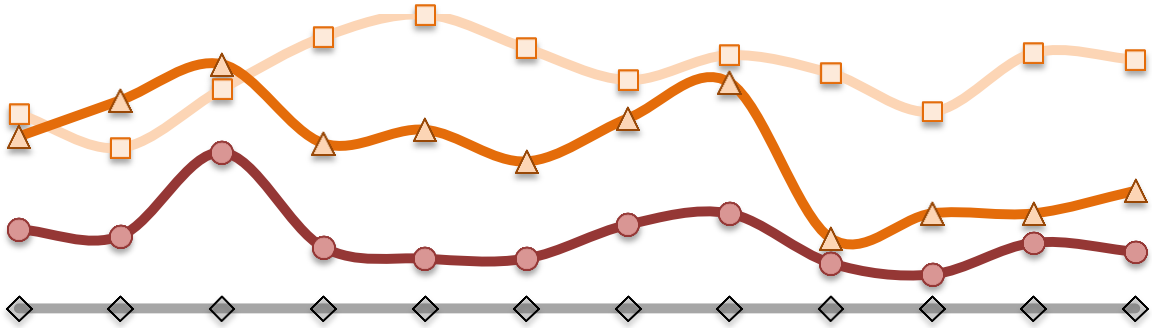
** The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.*

8. Admissions vs. Patient UI Rate



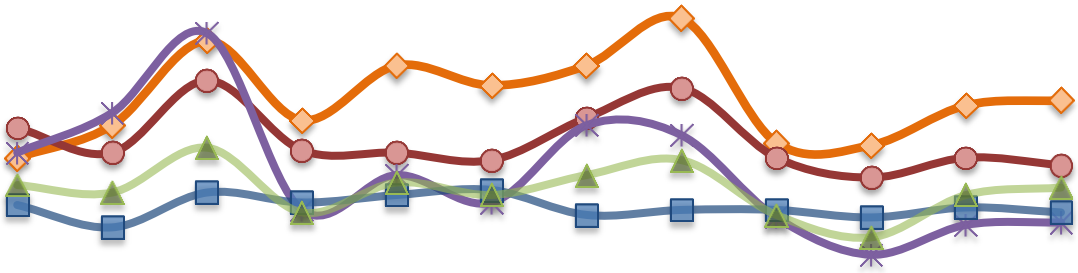
	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
Patient UI Rate	22.2	22.4	30.7	26.0	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7
Admission	37	33	42	36	41	38	27	42	28	29	33	39

9. Unusual Incidents by Severity



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
1) Low	86	71	97	120	130	115	101	112	104	87	113	110
2) Medium	76	92	108	73	79	65	84	100	31	42	42	52
3) High	35	32	69	27	22	22	37	42	20	15	29	25
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	197	195	274	220	231	202	222	254	155	144	184	187

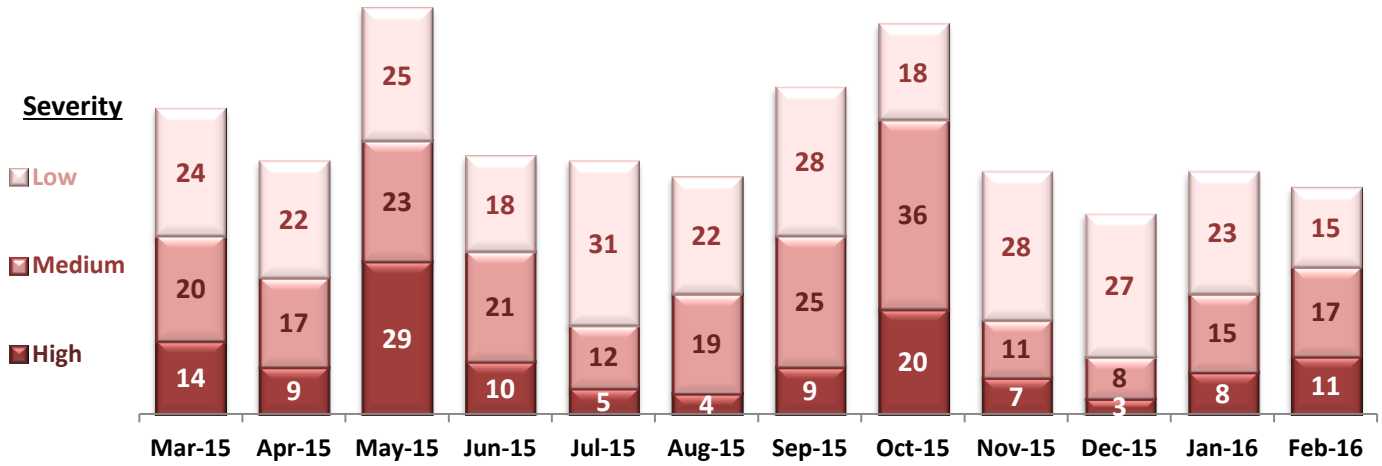
10. Selected Types of Incidents



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
Aggressive Behavior	46	59	93	61	83	75	83	102	52	51	67	69
Physical Assault	58	48	77	49	48	45	62	74	46	38	46	43
Pysch Emerg.	48	64	96	25	39	28	59	55	22	7	19	20
Fall	27	18	32	28	31	33	23	25	25	22	26	24
Injury	35	32	50	24	36	31	39	45	23	14	31	34

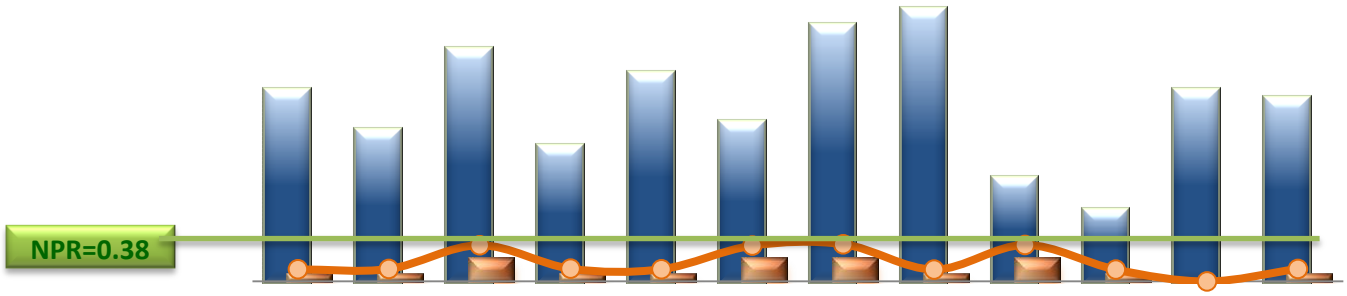
** These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.*

11. Physical Assaults by Severity



** Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.*

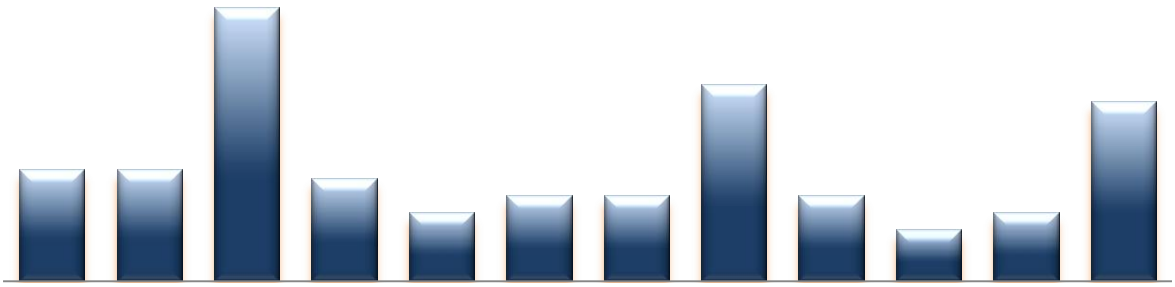
12. Patient Injuries



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
Total Pts Injured	24	19	29	17	26	20	32	34	13	9	24	23
Major Pt Injuries*	1	1	3	1	1	3	3	1	3	1	0	1
Patient Injury Rate	0.12	0.12	0.36	0.13	0.12	0.36	0.37	0.12	0.36	0.12	0.00	0.12

** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

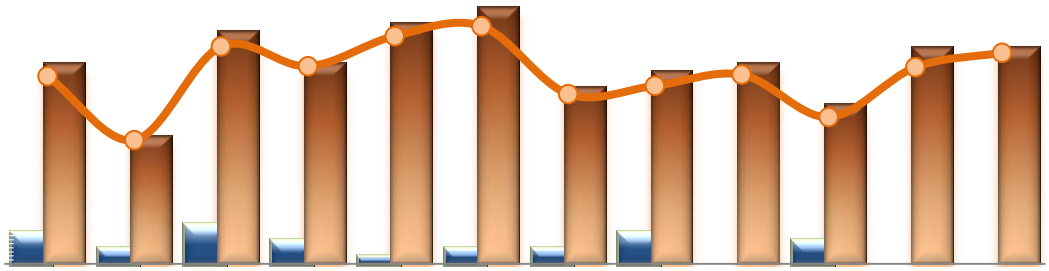
13. Staff Injuries



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
# of Staff Injured	13	13	32	12	8	10	10	23	10	6	8	21

** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.*

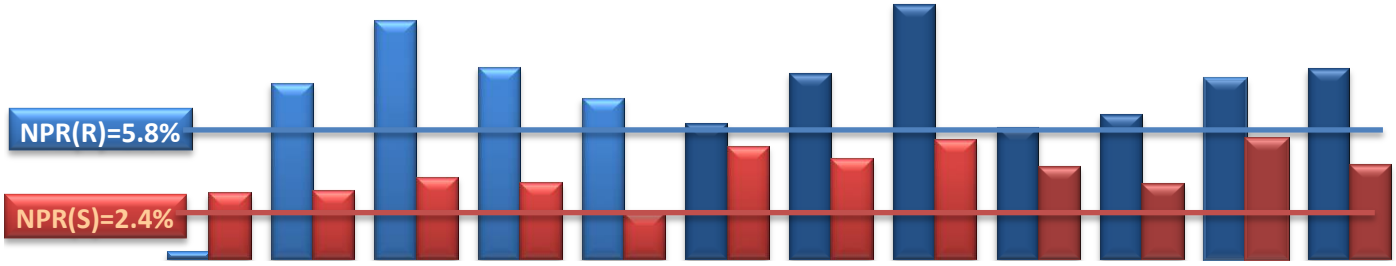
14. Patient and Staff Falls



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
Total Staff who Fell	4	2	5	3	1	2	2	4	0	3	0	0
Total Patients who Fell	25	16	29	25	30	32	22	24	25	20	27	27
Patient Fall Rate	2.99	1.98	3.47	3.15	3.64	3.79	2.71	2.84	3.02	2.34	3.14	3.37

** The patient fall rate is the number of patient falls per every 1000 inpatient days.*

15. Percent of Patients Restrained or Secluded

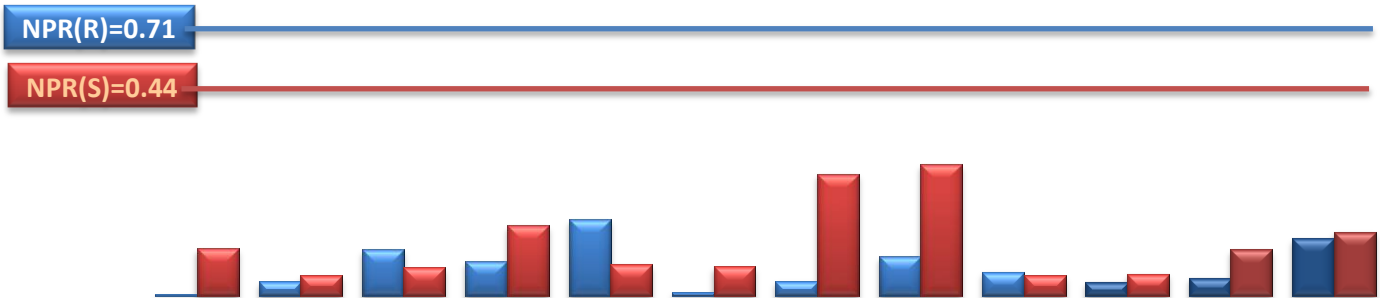


	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
Restraint	0.3%	7.5%	10.2%	8.2%	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%
Seclusion	2.8%	2.9%	3.5%	3.3%	2.0%	4.8%	4.3%	5.1%	4.0%	3.2%	5.1%	4.1%

** Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.*

*** Prior to April 2015, the Hospital tracked only mechanical restraint events, but the Hospital's restraint policy has changed to include any physical holds. The sudden increase of the restraint data as of April 2015 reflects this change.*

16. Restraint Hours Rate & Seclusion Hours Rate

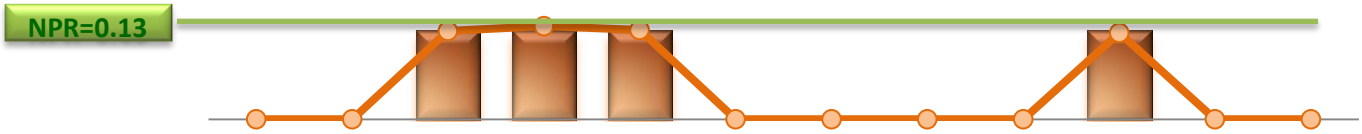


	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
Restraint	0.004	0.031	0.098	0.074	0.163	0.008	0.031	0.084	0.051	0.030	0.038	0.123
Seclusion	0.101	0.043	0.060	0.150	0.067	0.062	0.260	0.281	0.043	0.047	0.099	0.136

** Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.*

*** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.*

17. Elopements



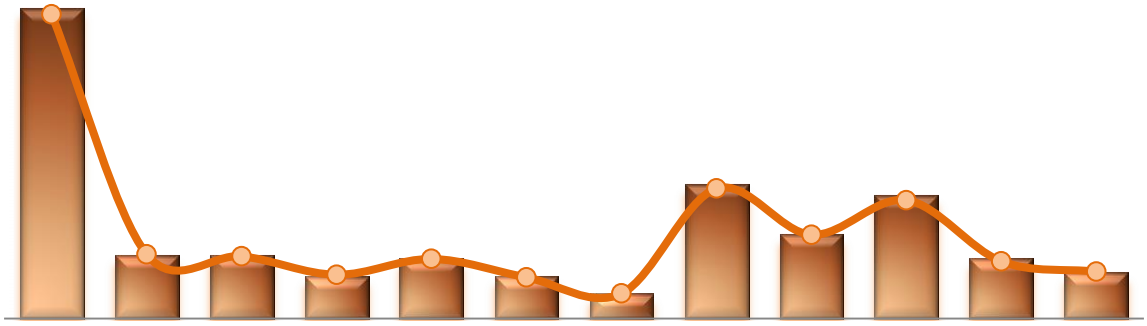
	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
# ofElopments	0	0	1	1	1	0	0	0	0	1	0	0
Elopment Rate	0.00	0.00	0.12	0.13	0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.00

** Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.*

Key Trends: Medication Documentation, Medication Variance, ADR, and STAT (18~22)

- The number of reported MVs in February 2016 declined to 13, which is noticeably lower than the monthly average of the last 12 months (25 per month). The number of reported ADRs ranged between zero (0) and four (4) per month in the past 12 months and no ADR was reported in February.
- The rate of missing documentation by nursing staff on medication administration increased for three consecutive months (0.52% in February 2016).
- The number of STAT (emergency medication) events in February 2016 (71) is higher than that of the previous month (52) while the number of unique individuals involved in one or more STAT events remained the same as that in January (37).

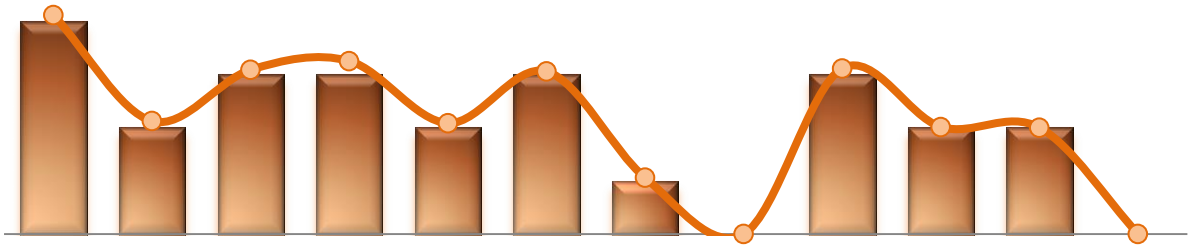
18. Reported Medication Variance Events



	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
# of MV Events	88	18	18	12	17	12	7	38	24	35	17	13
MV Rate	10.54	2.22	2.16	1.51	2.06	1.42	0.86	4.50	2.90	4.10	1.98	1.62

** MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.*

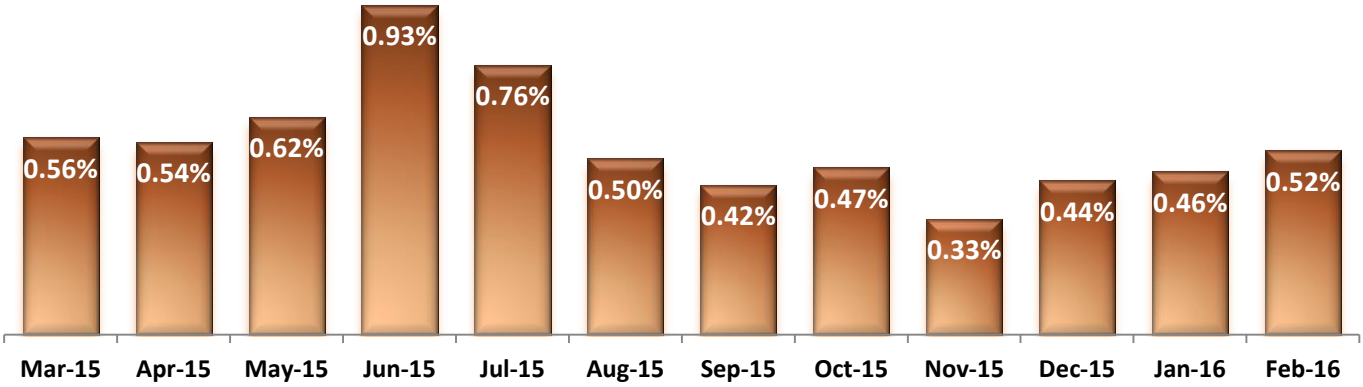
19. Reported Adverse Drug Reactions



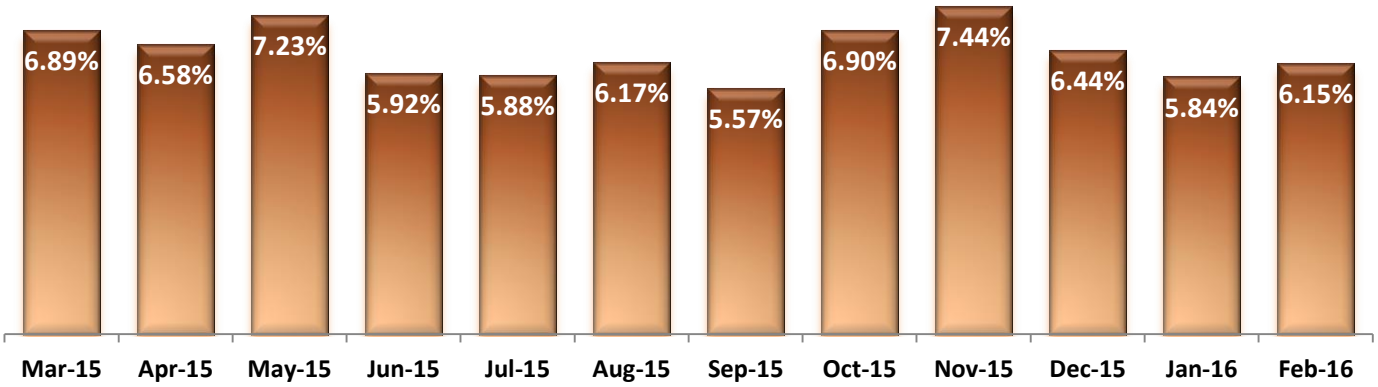
	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
# of ADRs	4	2	3	3	2	3	1	0	3	2	2	0
ADR Rate	0.48	0.25	0.36	0.38	0.24	0.36	0.12	0.00	0.36	0.23	0.23	0.00

** ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.*

20. Percent of Missing Documentation on Med-Administration

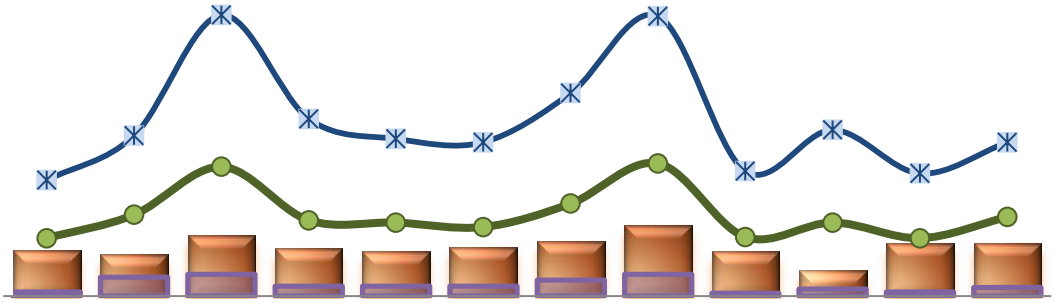


21. Medication Refusal Rate*



** Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.*

22. Number of STAT Events and Individuals Involved

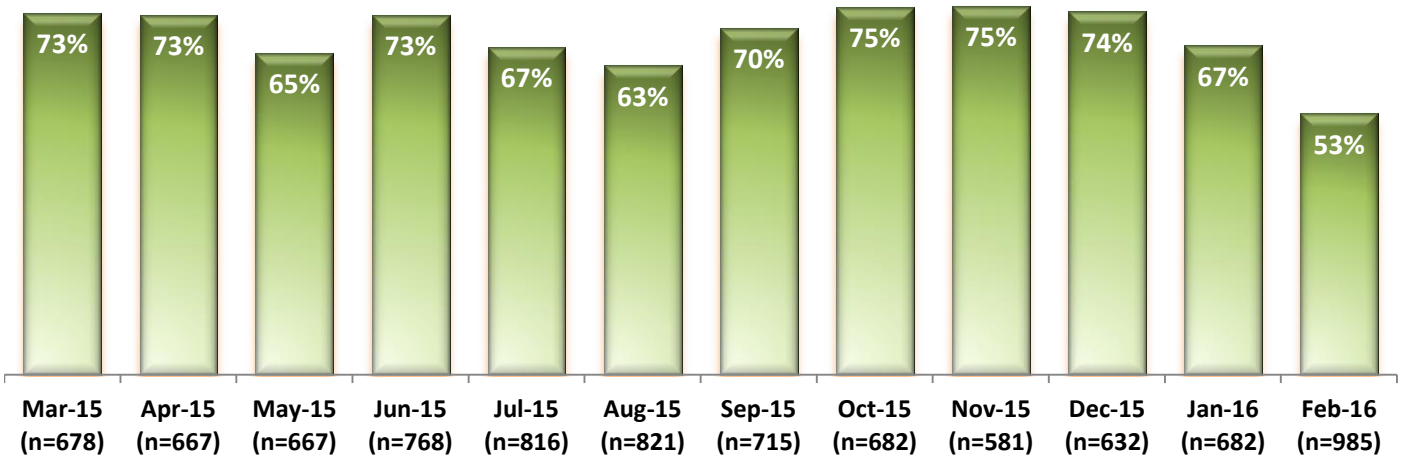


	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16
IICs w/ >=1 STAT	32	29	42	33	31	34	38	49	31	18	37	37
IICs w/ >=3 STAT Events	3	13	15	7	7	7	11	15	2	5	3	6
Total STAT Events	52	73	116	68	66	62	83	119	53	66	52	71
Total STAT Orders	104	144	252	159	141	138	182	251	112	149	110	138

Key Trends: Environment of Care (23)

- During FY15, on average, the Hospital received a total of 735 work orders per month (or 24 per day) through SiteFM. Of those, 68% were completed within 3 days.
- The 3 day completion rate during the first quarter of FY16 increased to 75% but the rate declined to 67% in January 2016 and 53% in February 2016. It is the lowest since August 2014.
- In the month of February 2016, the Hospital received a total of 985 SiteFM work orders (or 34 per day), which is not only a significant increase from the previous month but the highest level since PRISM began to report this data first time for the month of January 2014.

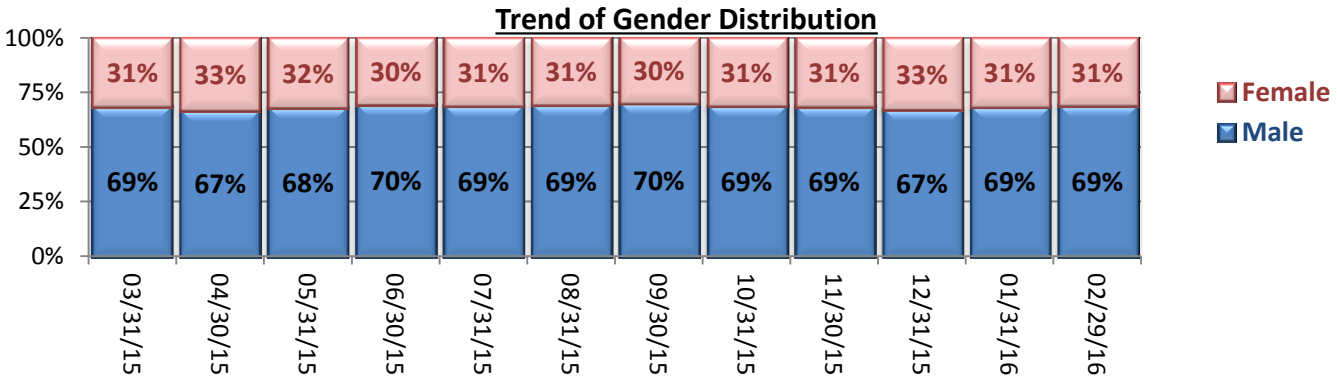
23. Percentage of SiteFM Work Orders Completed within 3 Days

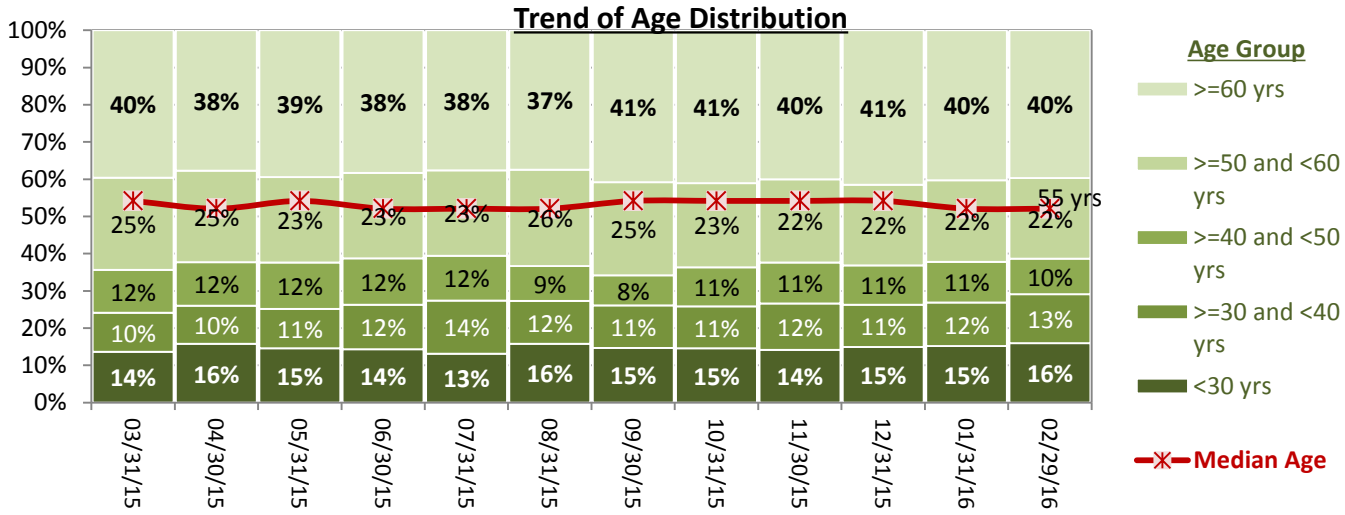


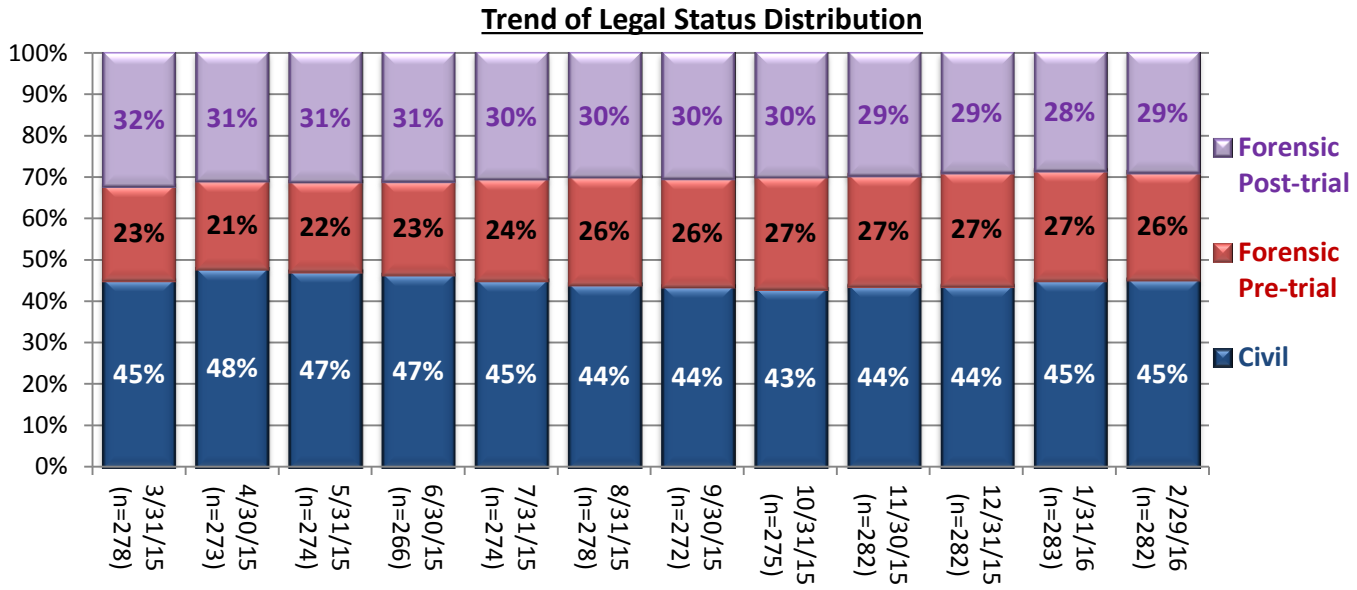
Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

- The proportion of female individuals remaining in the Hospital's care increased in FY14, from 26% in October 2013 to 33% in September 2014; since then, the percentage of female individuals remained in the range of 30% to 33% throughout FY15 and continued to remain in that range in the first five months of FY16.
- In September 30, 2015, the percentage of individuals aged 60 years or older remaining in care (41%) reached its highest level since the Hospital reported the trend of age distribution in 2008, and that percentage continued to remain above 40%. During this time period, the percentage of younger population, particularly those under 30 years, also noticeably increased, hovering around 15%. An increase in younger population may be due in part to an increase of pre-trial admissions, which tend to include more younger individuals. The proportion of pre-trial population has been consistently above 26% during FY16.
- The length of stay (LOS), in both average and median, for individuals in the Hospital's care significantly shortened in FY14. The average LOS continued to be in declining trend during FY15 but, the trend of the median LOS was reversed and increased in FY15 and through the first four months of FY16. This trend is in line with the census and discharge trend: the Hospital discharged several long-term patients in the first half of 2015, contributing to a decrease of the 'average' LOS. However, the number and timeliness of discharges overall decreased in the last several months, triggering an increase of 'median' LOS. The median LOS for those remaining in care on October 31, 2014 was 399 days (approximately 13 months): 50% of the individuals in care had been residing at the Hospital for longer than 13 months. The median LOS reached its highest point at 494 days (over 16 months) on January 31, 2016. The overall median LOS decreased in February 2016 due to a noticeable decline of the medial LOS for pre-trial population. The median LOS for both civil and post-trail population, however, continued to increase in February and reached its highest point.

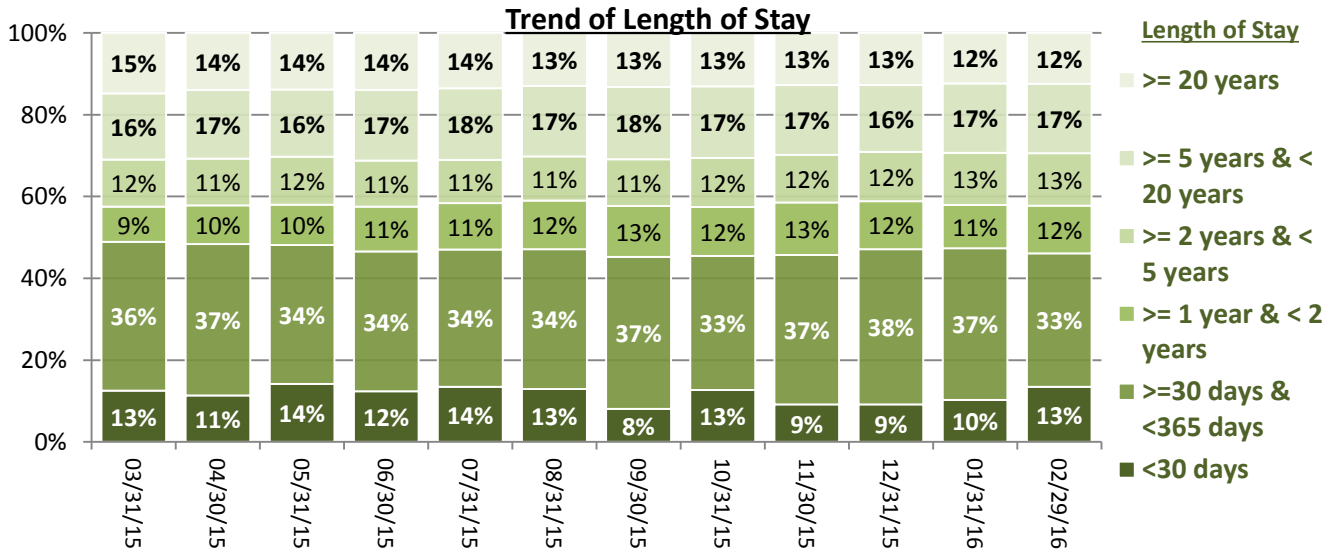
24. Demographics

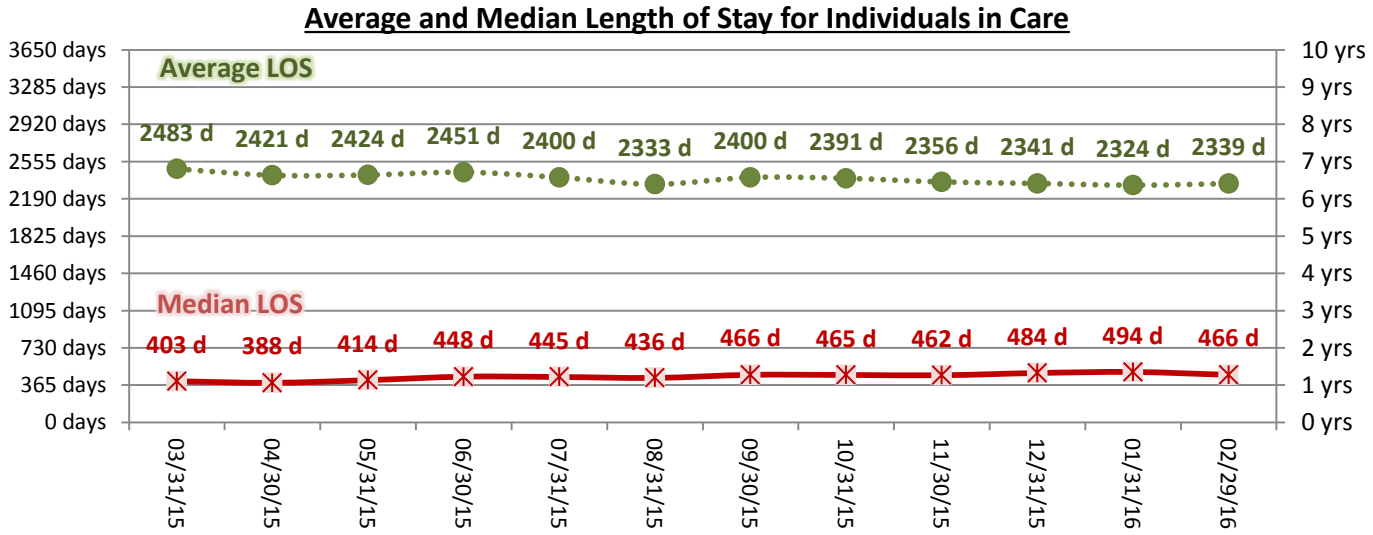


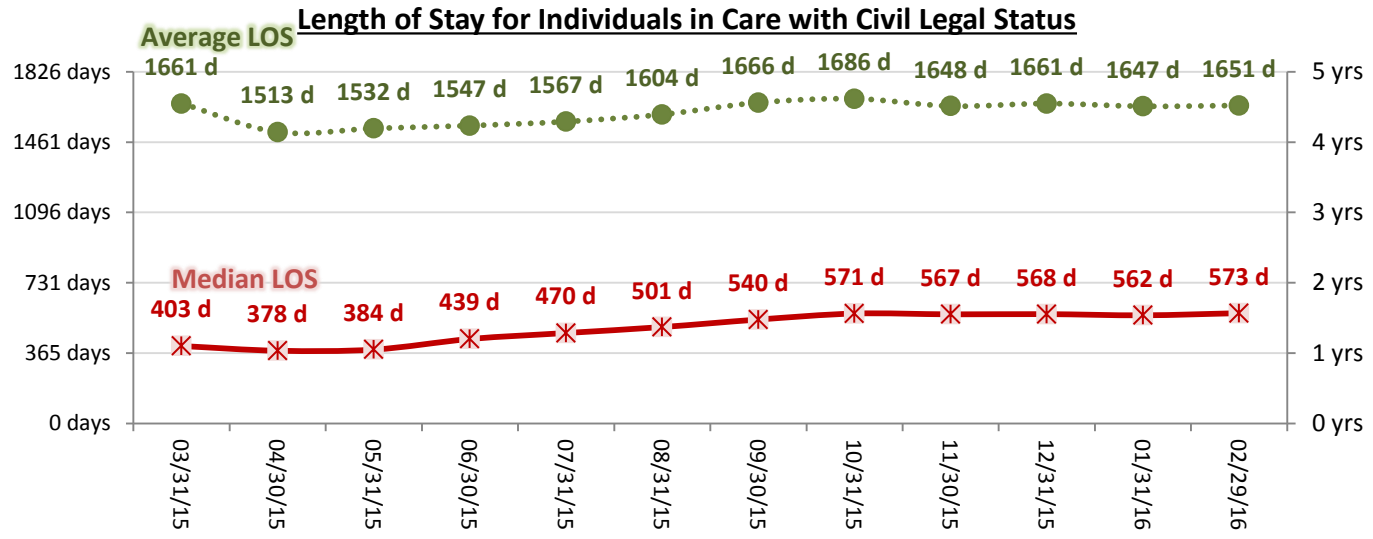


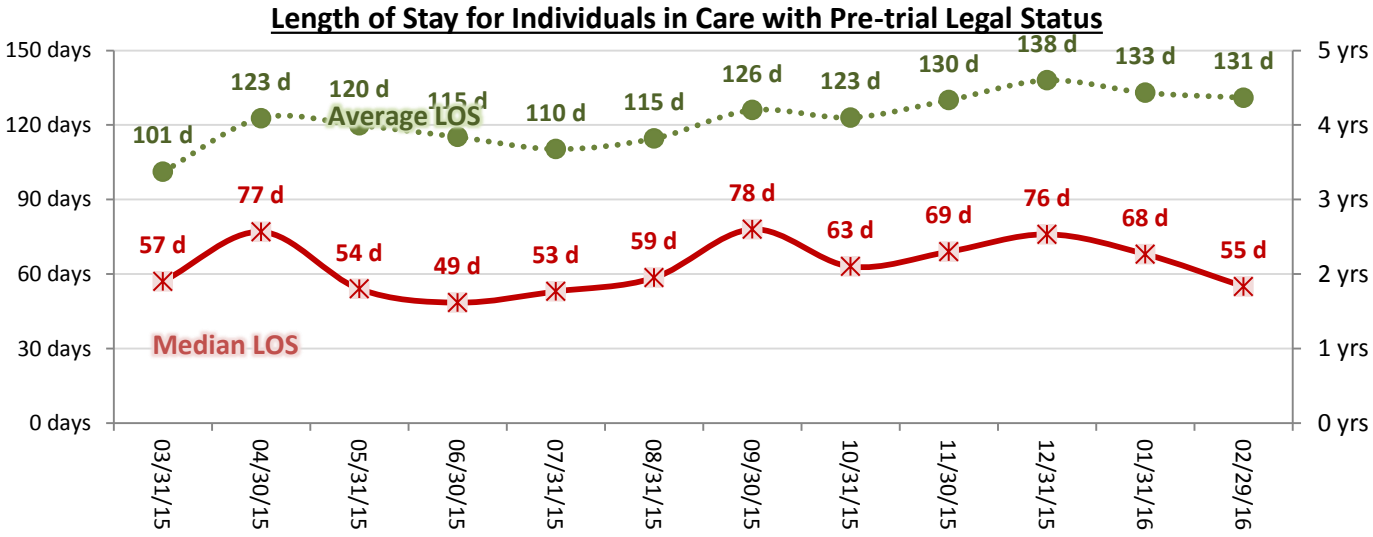


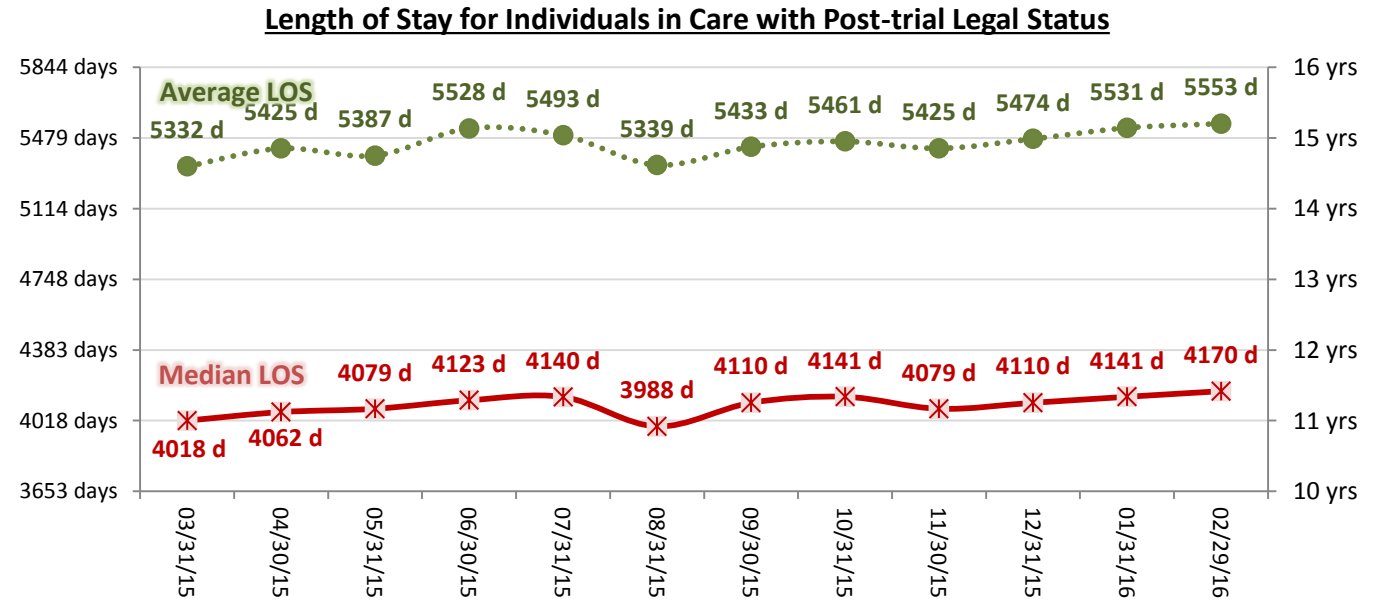
25. Length of Stay






Length of Stay for Individuals in Care with Civil Legal Status
Average LOS
1661 d
1513 d
1532 d
1547 d
1567 d
1604 d
1666 d
1686 d
1648 d
1661 d
1647 d
1651 d
Median LOS
403 d
378 d
384 d
439 d
470 d
501 d
540 d
571 d
567 d
568 d
562 d
573 d
1826 days
1461 days
1096 days
731 days
365 days
0 days
5 yrs
4 yrs
3 yrs
2 yrs
1 yrs
0 yrs
03/31/15
04/30/15
05/31/15
06/30/15
07/31/15
08/31/15
09/30/15
10/31/15
11/30/15
12/31/15
01/31/16
02/29/16


Length of Stay for Individuals in Care with Pre-trial Legal Status
Average LOS
101 d
123 d
120 d
115 d
110 d
115 d
126 d
123 d
130 d
138 d
133 d
131 d
Median LOS
57 d
77 d
54 d
49 d
53 d
59 d
78 d
63 d
69 d
76 d
68 d
55 d
150 days
120 days
90 days
60 days
30 days
0 days
5 yrs
4 yrs
3 yrs
2 yrs
1 yrs
0 yrs
03/31/15
04/30/15
05/31/15
06/30/15
07/31/15
08/31/15
09/30/15
10/31/15
11/30/15
12/31/15
01/31/16
02/29/16


Length of Stay for Individuals in Care with Post-trial Legal Status
Average LOS
5332 d
5425 d
5387 d
5528 d
5493 d
5339 d
5433 d
5461 d
5425 d
5474 d
5531 d
5553 d
Median LOS
4018 d
4062 d
4079 d
4123 d
4140 d
3988 d
4110 d
4141 d
4079 d
4110 d
4141 d
4170 d
5844 days
5479 days
5114 days
4748 days
4383 days
4018 days
3653 days
16 yrs
15 yrs
14 yrs
13 yrs
12 yrs
11 yrs
10 yrs
03/31/15
04/30/15
05/31/15
06/30/15
07/31/15
08/31/15
09/30/15
10/31/15
11/30/15
12/31/15
01/31/16
02/29/16

Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar — *Updated as of 03/20/16*

Category		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Total (12mths)	Figure
Admissions	Civil	19	20	16	15	15	14	13	16	11	9	6	12	**14**	**166**	**Figure 1**
	Pre-trial	17	12	22	20	25	22	14	25	16	17	25	25	**20**	**240**	
	Post-trial	1	1	4	1	1	2	0	1	1	3	2	2	**2**	**19**	
	Total	**37**	**33**	**42**	**36**	**41**	**38**	**27**	**42**	**28**	**29**	**33**	**39**	**35**	**425**	
Discharges	Civil	18	15	22	25	17	17	18	17	9	10	8	15	**16**	**191**	**Figure 2**
	Pre-trial	19	17	16	15	16	15	14	21	12	14	21	24	**17**	**204**	
	Post-trial	3	6	3	4	0	2	1	1	0	5	3	1	**2**	**29**	
	Total	**40**	**38**	**41**	**44**	**33**	**34**	**33**	**39**	**21**	**29**	**32**	**40**	**35**	**424**	
Net Increase During Month	Civil	1	5	-6	-10	-2	-3	-5	-1	2	-1	-2	-3		**-25**	
	Pre-trial	-2	-5	6	5	9	7	0	4	4	3	4	1		**36**	
	Post-trial	-2	-5	1	-3	1	0	-1	0	1	-2	-1	1		**-10**	
	Total	**-3**	**-5**	**1**	**-8**	**8**	**4**	**-6**	**3**	**7**	**0**	**1**	**-1**		**1**	
All Individuals on Roll at End of Month		**278**	**273**	**274**	**266**	**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**		
a. Present on Unit		276	270	269	264	271	275	267	268	278	277	282	273	273		
b. On AL		2	3	5	2	3	3	5	7	4	4	1	9	4		
c. On UL		0	0	0	0	0	0	0	0	0	1	0	0	0		
All Individuals on Roll: Daily Average during Month*		**274**	**274**	**272**	**270**	**270**	**275**	**275**	**277**	**280**	**280**	**282**	**282**	**276**		**Figure 3**
a. Present on Unit		**269**	**270**	**269**	**264**	**266**	**272**	**270**	**272**	**276**	**275**	**277**	**276**	**271**		
b. On AL		5	4	3	6	4	3	5	5	4	4	4	6	**3.8**		
c. On UL		0	0	0	0	0	0	0	0	0	1	0	0	**0.10**		
Patient Days**		**8348**	**8095**	**8349**	**7925**	**8247**	**8435**	**8114**	**8439**	**8277**	**8537**	**8599**	**8009**	**8281**	**99374**	
Inter-Unit Transfers during Month		**11**	**1**	**22**	**14**	**14**	**6**	**13**	**20**	**11**	**9**	**10**	**9**	**12**	**140**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	11	10	18	20	15	10	13	8	10	13	15	18	**13**	**161**	
	Non-Emer	71	79	81	96	95	89	69	86	72	72	54	68	**78**	**932**	
	Total	**82**	**89**	**99**	**116**	**110**	**99**	**82**	**94**	**82**	**85**	**69**	**86**	**91**	**1093**	
Non-Medical Leaves Initiated during Month		**391**	**334**	**251**	**323**	**374**	**322**	**290**	**356**	**341**	**390**	**298**	**364**	**336**	**4034**	
UL Initiated during Month		**0**	**0**	**1**	**1**	**1**	**0**	**0**	**0**	**0**	**1**	**0**	**1**	**0**	**5**	
Total Unique Patients Served during Month		**317**	**306**	**314**	**305**	**305**	**311**	**302**	**312**	**302**	**308**	**312**	**320**	**310**		
30 Day Readmission ***	Civil	1	2	1	2	1	1	1	1	1	1	1		**1**	**13**	
	Pre-trial	1	1	0	0	0	0	0	0	0	0	1		**0**	**3**	
	Post-trial	0	2	0	0	0	0	0	0	0	0	1		**0**	**3**	
	Total	**2**	**5**	**1**	**2**	**1**	**1**	**1**	**1**	**1**	**1**	**3**		**2**	**19**	

0.076923

* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

*** *Number of patients returning within 30 days of discharges that occurred during month.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar — *Updated as of 03/20/16*

Category		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	5.6%	13.3%	4.5%	8.0%	5.9%	5.9%	5.6%	5.9%	11.1%	10.0%	12.5%		7.4%		Figure 5
	Pre-trial	5.3%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%		1.6%		
	Post-trial	0.0%	33.3%	0.0%	0.0%	N/A	0.0%	0.0%	0.0%	#DIV/0!	0.0%	33.3%		11.3%		
	Combined	5.0%	13.2%	2.4%	4.5%	3.0%	2.9%	3.0%	2.6%	4.8%	3.4%	9.4%		4.9%	6.9%	
Number of Unusual Incidents*		197	195	274	220	231	202	222	254	155	144	184	187	205		Figure 6
Patient Unusual Incident Rate		22.2	22.4	30.7	26.0	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7	23.3		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	35	32	69	27	22	22	37	42	20	15	29	25	31		
	Medium	76	92	108	73	79	65	84	100	31	42	42	52	70		
	Low	86	71	97	120	130	115	101	112	104	87	113	110	104		
Physical Assault Incident Rate		6.9	5.9	9.2	6.2	5.8	5.3	7.6	8.8	5.6	4.5	5.3	5.4	6.4		
Selected Types of Incidents	Physical Assault	58	48	77	49	48	45	62	74	46	38	46	43	53		Figure 10
	Aggressive Behav.	46	59	93	61	83	75	83	102	52	51	67	69	70		
	Psych Emergency	48	64	96	25	39	28	59	55	22	7	19	20	40		
	Fall	27	18	32	28	31	33	23	25	25	22	26	24	26		
	Injury	35	32	50	24	36	31	39	45	23	14	31	34	33		
Physical Assaults by Severity	High	14	9	29	10	5	4	9	20	7	3	8	11	13		Figure 11
	Medium	20	17	23	21	12	19	25	36	11	8	15	17	19		
	Low	24	22	25	18	31	22	28	18	28	27	23	15	23		
Patient Injury Rate***		0.12	0.12	0.36	0.13	0.12	0.36	0.37	0.12	0.36	0.12	0.00	0.12	0.19	0.38	Figure 12
Patients with Major Injuries***		1	1	3	1	1	3	3	1	3	1	0	1	2		
Total Patients Injured***		24	19	29	17	26	20	32	34	13	9	24	23	23		
Total Staff Injured***		13	13	32	12	8	10	10	23	10	6	8	21	14		Figure 13
Patient Fall Rate		2.99	1.98	3.47	3.15	3.64	3.79	2.71	2.84	3.02	2.34	3.14	3.37	3.04		Figure 14
Total Patients who Fell		25	16	29	25	30	32	22	24	25	20	27	27	25		
Total Staff who Fell		4	2	5	3	1	2	2	4	0	3	0	0	2		
Percent of Patients Restrained		0.3%	7.5%	10.2%	8.2%	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	1.1%	5.8%	Figure 15
Percent of Patients Secluded		2.8%	2.9%	3.5%	3.3%	2.0%	4.8%	4.3%	5.1%	4.0%	3.2%	5.1%	4.1%	3.8%	2.4%	
Restraint Hours Rate		0.004	0.031	0.098	0.074	0.163	0.008	0.031	0.084	0.051	0.030	0.038	0.123	0.066	0.71	Figure 16
Seclusion Hours Rate		0.101	0.043	0.060	0.150	0.067	0.062	0.260	0.281	0.043	0.047	0.099	0.136	0.112	0.44	
Elopement Rate		0.00	0.00	0.12	0.13	0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.00	0.04	0.13	Figure 17
Medication Variance Rate		10.54	2.22	2.16	1.51	2.06	1.42	0.86	4.50	2.90	4.10	1.98	1.62	3.01		Figure 18
Adverse Drug Reaction Rate		0.48	0.25	0.36	0.38	0.24	0.36	0.12	0.00	0.36	0.23	0.23	0.00	0.25		Figure 19
Missing Med-Admin Documentation		0.56%	0.54%	0.62%	0.93%	0.76%	0.50%	0.42%	0.47%	0.33%	0.44%	0.46%	0.52%	0.54%		Figure 20
Percent of Medication Refusal		6.89%	6.58%	7.23%	5.92%	5.88%	6.17%	5.57%	6.90%	7.44%	6.44%	5.84%	6.15%	6.42%		Figure 21
SiteFM Work Orders		73%	73%	65%	73%	67%	63%	70%	75%	75%	74%	67%	53%	68%		Figure 23
Completed within 3 days		498	487	436	561	543	515	503	509	435	466	456	522	494		
Total SiteFM Work Orders		678	667	667	768	816	821	715	682	581	632	682	985	725		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

3. Unusual Incident & Medication

Data Source: UI DB,MV DB, ADR DB, and Avatar — *Updated as of 03/20/16*

Category		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	197	195	274	220	231	202	222	254	155	144	184	187	205	2465	
	Major UIs Only	146	153	225	130	126	115	141	154	91	94	115	115	134	1605	
	Pt Involved UI Only	185	181	256	206	221	187	205	244	148	136	170	174	193	2313	
	Patient UI Rate	*22.2*	*22.4*	*30.7*	*26.0*	*26.8*	*22.2*	*25.3*	*28.9*	*17.9*	*15.9*	*19.8*	*21.7*		*23.3*	
	Unique Pts Involved in UI	134	107	138	104	132	111	117	127	112	106	110	117	118	1415	
Selected Types of Incidents	Physical Assault	58	48	77	49	48	45	62	74	46	38	46	43	53	634	
	Aggressive Behavior	46	59	93	61	83	75	83	102	52	51	67	69	70	841	
	Psych Emergency	48	64	96	25	39	28	59	55	22	7	19	20	40	482	
	Fall	27	18	32	28	31	33	23	25	25	22	26	24	26	314	
	Injury	35	32	50	24	36	31	39	45	23	14	31	34	33	394	
	Physical Assault Rate	*6.9*	*5.9*	*9.2*	*6.2*	*5.8*	*5.3*	*7.6*	*8.8*	*5.6*	*4.5*	*5.3*	*5.4*		*6.4*	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	35	32	69	27	22	22	37	42	20	15	29	25	31	375	
	Medium	76	92	108	73	79	65	84	100	31	42	42	52	70	844	
	Low	86	71	97	120	130	115	101	112	104	87	113	110	104	1246	
Physical Assaults by Severity	High	14	9	29	10	5	4	9	20	7	3	8	11	13	129	
	Medium	20	17	23	21	12	19	25	36	11	8	15	17	19	224	
	Low	24	22	25	18	31	22	28	18	28	27	23	15	23	281	
Total Patients who Fell		25	16	29	25	30	32	22	24	25	20	27	27	25	302	
	Patient Fall Rate	*2.99*	*1.98*	*3.47*	*3.15*	*3.64*	*3.79*	*2.71*	*2.84*	*3.02*	*2.34*	*3.14*	*3.37*		*3.04*	
Total Staff who Fell		4	2	5	3	1	2	2	4	0	3	0	0	2	26	
Total Patients Injured***		24	19	29	17	26	20	32	34	13	9	24	23	23	270	
	Patients with Major Injuries***	1	1	3	1	1	3	3	1	3	1	0	1	2	19	
	*Patient Injury Rate****	*0.12*	*0.12*	*0.36*	*0.13*	*0.12*	*0.36*	*0.37*	*0.12*	*0.36*	*0.12*	*0.00*	*0.12*		*0.19*	*0.38*
Total Staff Injured**		13	13	32	12	8	10	10	23	10	6	8	21	14		
Total ULs Documented in Avatar		0	0	1	1	1	0	0	0	0	1	0	0	0	4	
	Elopement Rate	*0.00*	*0.00*	*0.12*	*0.13*	*0.12*	*0.00*	*0.00*	*0.00*	*0.00*	*0.12*	*0.00*	*0.00*		*0.04*	*0.13*
Med Variance (MV) Reports**		88	18	18	12	17	12	7	38	24	35	17	13	25	299	
	MV Rate	*10.54*	*2.22*	*2.16*	*1.51*	*2.06*	*1.42*	*0.86*	*4.50*	*2.90*	*4.10*	*1.98*	*1.62*		*3.01*	
Adverse Drug Reactions Reports		4	2	3	3	2	3	1	0	3	2	2	0	2	25	
	ADR Rate	*0.48*	*0.25*	*0.36*	*0.38*	*0.24*	*0.36*	*0.12*	*0.00*	*0.36*	*0.23*	*0.23*	*0.00*		*0.25*	
Total Med Administrations Scheduled		103742	99674	101673	98847	101726	104695	99956	105811	102613	105331	111076	103422		1238566	
Total Missing Documentations		579	543	626	923	777	522	423	500	336	459	513	539		6740	
	Percent of Missing Documentation	*0.56%*	*0.54%*	*0.62%*	*0.93%*	*0.76%*	*0.50%*	*0.42%*	*0.47%*	*0.33%*	*0.44%*	*0.46%*	*0.52%*		*0.54%*	
Total Medication Doses Refused		7145	6562	7352	5856	5977	6463	5572	7303	7635	6788	6487	6356		79496	
	Percent of Medication Refusal	*6.89%*	*6.58%*	*7.23%*	*5.92%*	*5.88%*	*6.17%*	*5.57%*	*6.90%*	*7.44%*	*6.44%*	*5.84%*	*6.15%*		*6.42%*	
Total STAT Orders		104	144	252	159	141	138	182	251	112	149	110	138	157		Figure 22
Total STAT Events****		52	73	116	68	66	62	83	119	53	66	52	71	73		
Total Individuals Involved >=1 STAT		32	29	42	33	31	34	38	49	31	18	37	37	34		
Total Patients with >=3 STAT Events		3	13	15	7	7	7	11	15	2	5	3	6	8		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours) *Updated as of 03/20/16*

Category		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	1	6	16	5	15	1	3	8	1	3	4	10	6.1	73	
	Physical Hold		42	61	35	26	27	38	67	21	20	34	37	37.1		
	Total		48	77	40	41	28	41	75	22	23	38	47	43.6		
Number of Unique Patients Restrained	Mechanical	1	3	7	5	4	1	2	6	1	1	3	6	3.3		
	Physical Hold		20	25	20	17	17	22	28	16	18	21	20	20.4		
	Total		23	32	25	21	18	24	34	17	19	24	26	23.9		
Percentage of Patients Restrained**	Mechanical	*0.3%*	*1.0%*	*2.2%*	*1.6%*	*1.3%*	*0.3%*	*0.7%*	*1.9%*	*0.3%*	*0.3%*	*1.0%*	*1.9%*	*1.1%*		
	Physical Hold		6.5%	8.0%	6.6%	5.6%	5.5%	7.3%	9.0%	5.3%	5.8%	6.7%	6.3%	6.6%		
	Total		7.5%	10.2%	8.2%	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	7.7%		*5.8%*
Total Restraint Hours (h:mm)**	Mechanical	0:50	5:19	18:37	13:22	31:37	0:05	2:45	10:29	8:21	4:33	5:17	19:50	10:05	121:05	
	Physical Hold		0:42	1:01	0:47	0:37	1:36	3:22	6:35	1:42	1:35	2:36	3:43	2:12	*6 mths*	
	Total		6:01	19:38	14:09	32:14	1:41	6:07	17:04	10:03	6:08	7:53	23:33	13:08	*6 mths*	
Restraint Hours Rate**	Mechanical	*0.004*	*0.027*	*0.093*	*0.070*	*0.160*	*0.000*	*0.014*	*0.052*	*0.042*	*0.022*	*0.026*	*0.103*	*0.051*	*12 mths*	
	Physical Hold		0.004	0.005	0.004	0.003	0.008	0.017	0.033	0.009	0.008	0.013	0.019	0.011	6 mths	
	Total		0.031	0.098	0.074	0.163	0.008	0.031	0.084	0.051	0.030	0.038	0.123	0.066	6 mths	*0.71*
Number of Seclusion Events		15	15	20	21	14	18	37	40	13	12	22	17	20.3	244	
Number of Unique Patients Secluded		9	9	11	10	6	15	13	16	12	10	16	13	11.7		
Percentage of Patients Secluded		*2.8%*	*2.9%*	*3.5%*	*3.3%*	*2.0%*	*4.8%*	*4.3%*	*5.1%*	*4.0%*	*3.2%*	*5.1%*	*4.1%*	*3.8%*		*2.4%*
Total Seclusion Hours (h:mm)		20:15	8:24	12:02	28:28	13:18	12:36	50:35	56:52	8:33	9:38	20:22	26:08	22:15	267:11	
Seclusion Hours Rate		*0.101*	*0.043*	*0.060*	*0.150*	*0.067*	*0.062*	*0.260*	*0.281*	*0.043*	*0.047*	*0.099*	*0.136*		*0.112*	*0.44*

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB *Updated as of 03/20/16*

Category		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		***197***	***195***	***274***	***220***	***231***	***202***	***222***	***254***	***155***	***144***	***184***	***187***	***205***	***2465***	***100%***
Incident Location	1A	12	13	16	18	8	8	16	6	6	13	9	11	**11**	**136**	**6%**
	1B	13	18	8	7	15	21	19	18	21	20	7	12	**15**	**179**	**7%**
	1C	7	7	33	22	8	19	12	15	12	14	13	14	**15**	**176**	**7%**
	1D	23	27	29	18	37	17	22	24	11	11	30	30	**23**	**279**	**11%**
	1E	12	25	37	14	27	15	29	21	9	6	14	8	**18**	**217**	**9%**
	1F	28	20	46	28	18	17	30	46	16	15	14	16	**25**	**294**	**12%**
	1G	7	16	12	14	21	21	12	17	13	15	20	13	**15**	**181**	**7%**
	2A	6	5	7	5	14	4	14	11	0	8	10	4	**7**	**88**	**4%**
	2B	4	4	5	3	5	3	4	1	4	2	3	9	**4**	**47**	**2%**
	2C	10	2	9	20	24	14	15	35	17	12	12	23	**16**	**193**	**8%**
	2D	33	24	22	24	23	23	14	27	16	7	20	12	**20**	**245**	**10%**
	TLC	27	16	25	32	14	18	17	26	23	8	19	17	**20**	**242**	**10%**
	Other	15	18	25	15	17	22	18	7	7	13	13	18	**16**	**188**	**8%**
Physical Assault		***58***	***48***	***77***	***49***	***48***	***45***	***62***	***74***	***46***	***38***	***46***	***43***	***53***	***634***	***100%***
Incident Location	1A	4	2	3	4	3	1	2	0	2	6	1	0	**2**	**28**	**4%**
	1B	0	1	0	0	0	3	1	1	5	3	0	0	**1**	**14**	**2%**
	1C	2	1	15	4	2	8	4	4	5	3	6	1	**5**	**55**	**9%**
	1D	7	7	6	3	9	2	6	9	3	3	7	14	**6**	**76**	**12%**
	1E	8	6	6	5	6	4	10	4	2	1	5	1	**5**	**58**	**9%**
	1F	10	8	20	14	8	4	17	28	5	6	6	3	**11**	**129**	**20%**
	1G	1	4	1	6	5	7	6	4	1	4	4	2	**4**	**45**	**7%**
	2A	0	1	0	0	1	0	2	1	0	0	1	1	**1**	**7**	**1%**
	2B	0	0	0	0	0	0	0	0	0	6	1	1	**1**	**8**	**1%**
	2C	4	0	3	3	6	3	4	11	9	2	8	8	**5**	**61**	**10%**
	2D	12	12	8	4	6	10	4	7	5	2	4	5	**7**	**79**	**12%**
	TLC - Intensive	9	2	7	5	2	3	2	5	7	1	1	6	**4**	**50**	**8%**
	TLC - Transitional	1	3	2	0	0	0	2	0	2	1	2	1	**1**	**14**	**2%**
	Other	0	1	6	1	0	0	2	0	0	0	0	0	**1**	**10**	**2%**

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB *Updated as of 03/20/16*

Category		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		***46***	***59***	***93***	***61***	***83***	***75***	***83***	***102***	***52***	***51***	***67***	***69***	***70***	***841***	***133%***
Incident Location	1A	0	1	0	2	1	1	1	4	1	4	0	4	**2**	**19**	**3%**
	1B	1	3	0	0	2	9	7	2	5	4	2	4	**3**	**39**	**6%**
	1C	2	2	9	9	3	7	3	4	5	9	3	8	**5**	**64**	**10%**
	1D	7	14	15	11	14	6	11	10	4	6	18	13	**11**	**129**	**20%**
	1E	1	12	21	5	11	6	14	15	4	3	5	5	**9**	**102**	**16%**
	1F	7	7	19	6	5	4	9	11	4	7	3	6	**7**	**88**	**14%**
	1G	1	6	8	3	10	11	3	8	6	5	8	5	**6**	**74**	**12%**
	2A	2	1	3	2	11	3	10	7	0	3	3	2	**4**	**47**	**7%**
	2B	0	0	0	0	1	0	0	0	0	0	2	2	**0**	**5**	**1%**
	2C	3	0	2	7	6	5	6	17	2	1	7	8	**5**	**64**	**10%**
	2D	11	6	6	5	12	10	8	15	7	3	10	2	**8**	**95**	**15%**
	TLC - Intensive	6	4	4	6	1	3	4	5	8	2	0	5	**4**	**48**	**8%**
	TLC - Transitional	2	3	5	4	4	3	4	2	4	1	4	0	**3**	**36**	**6%**
	Other	3	0	1	1	2	7	3	2	2	3	2	5	**3**	**31**	**5%**
Psych Emergency		***48***	***64***	***96***	***25***	***39***	***28***	***59***	***55***	***22***	***7***	***19***	***20***	***40***	***482***	***76%***
Incident Location	1A	0	1	0	0	1	0	0	1	0	0	0	0	**0**	**3**	**0%**
	1B	0	3	0	0	2	5	4	3	1	0	0	0	**2**	**18**	**3%**
	1C	4	1	19	2	4	2	2	2	2	1	2	0	**3**	**41**	**6%**
	1D	10	15	16	5	9	3	9	12	7	3	10	12	**9**	**111**	**18%**
	1E	5	18	20	5	7	3	15	7	1	1	2	0	**7**	**84**	**13%**
	1F	15	10	26	9	3	3	14	13	3	0	2	3	**8**	**101**	**16%**
	1G	1	4	2	1	5	3	3	2	2	1	1	1	**2**	**26**	**4%**
	2A	0	2	3	1	4	1	5	5	0	0	0	0	**2**	**21**	**3%**
	2B	0	0	0	0	0	0	0	0	0	0	1	0	**0**	**1**	**0%**
	2C	1	0	0	0	0	2	3	5	2	1	1	2	**1**	**17**	**3%**
	2D	3	7	3	2	1	2	1	2	2	0	0	0	**2**	**23**	**4%**
	TLC - Intensive	6	1	1	0	2	1	1	2	1	0	0	1	**1**	**16**	**3%**
	TLC - Transitional	1	2	4	0	1	1	0	1	1	0	0	0	**1**	**11**	**2%**
	Other	2	0	2	0	0	2	2	0	0	0	0	1	**1**	**9**	**1%**

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB *Updated as of 03/20/16*

Category		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Total (12mths)	Percent
Fall		***27***	***18***	***32***	***28***	***31***	***33***	***23***	***25***	***25***	***22***	***26***	***24***	***26***	***314***	***100%***
Incident Location	1A	5	0	8	8	3	3	9	1	2	3	2	3	**4**	**47**	**15%**
	1B	3	2	2	5	9	8	7	5	8	4	2	3	**5**	**58**	**18%**
	1C	3	1	2	0	0	0	1	1	1	1	1	1	**1**	**12**	**4%**
	1D	2	4	1	0	1	2	0	2	0	1	0	1	**1**	**14**	**4%**
	1E	0	0	1	2	2	3	1	2	2	0	4	1	**2**	**18**	**6%**
	1F	3	1	2	1	6	2	0	3	1	1	2	3	**2**	**25**	**8%**
	1G	1	1	2	4	1	4	0	1	2	5	7	1	**2**	**29**	**9%**
	2A	1	1	2	0	2	0	1	1	0	1	0	0	**1**	**9**	**3%**
	2B	1	2	2	1	1	3	0	0	1	0	0	4	**1**	**15**	**5%**
	2C	0	0	0	1	1	0	1	5	4	2	2	4	**2**	**20**	**6%**
	2D	3	2	3	3	1	2	1	0	0	2	3	1	**2**	**21**	**7%**
	TLC - Intensive	1	1	4	1	1	2	0	4	3	1	2	0	**2**	**20**	**6%**
	TLC - Transitional	0	0	0	0	1	1	0	0	1	1	1	0	**0**	**5**	**2%**
	Other	4	3	3	2	2	3	2	0	0	0	0	2	**2**	**21**	**7%**
Physical Injury		***35***	***32***	***50***	***24***	***36***	***31***	***39***	***45***	***23***	***14***	***31***	***34***	***33***	***394***	***100%***
Incident Location	1A	2	2	3	1	2	0	1	0	1	1	2	0	**1**	**15**	**4%**
	1B	4	5	2	0	0	3	3	1	2	1	1	3	**2**	**25**	**6%**
	1C	3	0	11	2	2	8	7	3	0	0	5	0	**3**	**41**	**10%**
	1D	7	5	6	3	6	4	4	9	3	2	5	8	**5**	**62**	**16%**
	1E	1	2	5	3	2	3	3	1	1	0	2	1	**2**	**24**	**6%**
	1F	7	3	8	6	5	3	9	17	5	2	5	3	**6**	**73**	**19%**
	1G	0	1	0	1	2	2	3	3	1	1	1	2	**1**	**17**	**4%**
	2A	0	2	1	0	1	0	1	1	0	0	0	0	**1**	**6**	**2%**
	2B	0	1	1	1	1	1	2	0	1	1	1	2	**1**	**12**	**3%**
	2C	1	0	1	2	3	0	3	5	4	3	1	5	**2**	**28**	**7%**
	2D	1	4	3	3	3	3	1	3	0	1	3	3	**2**	**28**	**7%**
	TLC - Intensive	5	2	4	1	5	0	1	2	4	0	3	3	**3**	**30**	**8%**
	TLC - Transitional	0	0	2	0	0	0	0	0	0	0	1	1	**0**	**4**	**1%**
	Other	4	5	3	1	4	4	1	0	1	2	1	3	**2**	**29**	**7%**

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6A. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 03/20/16*

Category	Sub-group	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**278**	**273**	**274**	**266**	**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	
Gender	Female	87	90	87	81	85	85	81	85	88	92	89	87	**86**	**31.2%**
	Male	191	183	187	185	189	193	191	190	194	190	194	195	**190**	**68.8%**
Age	***Median Age (Years)***	***56 yrs***	***55 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***56 yrs***	**Figure 24**
	<30 years old	38	43	40	38	36	44	40	40	40	42	43	45	**41**	**14.7%**
	>=30 and <40 years old	29	28	29	32	39	32	31	31	35	32	33	37	**32**	**11.7%**
	>=40 and <50 years old	32	32	34	33	33	26	22	29	31	30	31	27	**30**	**10.8%**
	>=50 and <60 years old	69	67	63	61	63	72	68	62	63	61	62	61	**64**	**23.3%**
	>=60 years old	110	103	108	102	103	104	111	113	113	117	114	112	**109**	**39.5%**
Legal Status of Individuals on Roll at End of Month	Emergency	38	45	38	32	32	25	25	24	23	26	15	20	**29**	**10.3%**
	Inpatient Commitment	33	35	34	34	33	33	32	28	30	31	35	35	**33**	**11.8%**
	Outpatient Commitment	17	16	21	22	22	28	25	27	30	26	34	31	**25**	**9.0%**
	Voluntary	38	35	37	36	37	37	37	40	41	41	44	42	**39**	**14.0%**
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Civil Sub-total	***126***	***131***	***130***	***124***	***124***	***123***	***119***	***119***	***124***	***124***	***128***	***128***	***125***	***45.2%***
	DC Exam	38	38	39	30	35	36	39	43	46	46	37	37	**39**	**14.0%**
	Mentally Incompetent	25	20	20	30	32	36	32	31	29	31	38	36	**30**	**10.8%**
	Forensic Pre-trial Sub-total	***63***	***58***	***59***	***60***	***67***	***72***	***71***	***74***	***75***	***77***	***75***	***73***	***69***	***24.8%***
	NGBRI - DC	74	70	72	69	70	71	70	70	71	68	67	68	**70**	**25.3%**
	NGBRI - US	10	9	9	9	9	8	8	8	8	8	8	7	**8**	**3.0%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	1	1	0	0	0	0	0	0	0	0	0	0	**0**	**0.1%**
	Post Trial Mental Exam PTME	0	0	0	0	0	0	0	0	0	1	1	2	**0**	**0.1%**
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	**1.1%**
	Forensic Post-trial Sub-total	***89***	***84***	***85***	***82***	***83***	***83***	***82***	***82***	***83***	***81***	***80***	***81***	***83***	***30.0%***
Length of Stay	<30 Days	35	31	39	33	37	36	22	35	26	26	29	38	**32**	**11.7%**
	>=30 ~ <365 Days	101	101	93	91	92	95	101	90	103	107	105	92	**98**	**35.3%**
	>= 1 Year & < 2 Years	24	26	27	29	31	33	34	33	36	33	30	33	**31**	**11.1%**
	>= 2 Years & < 5 Years	32	31	32	30	29	30	31	33	33	34	36	36	**32**	**11.7%**
	>= 5 Years & < 20 Years	45	46	45	46	48	48	48	48	48	46	48	48	**47**	**17.0%**
	>= 20 Years	41	38	38	37	37	36	36	36	36	36	35	35	**37**	**13.3%**
	Median LOS (Days)	**403 d**	**388 d**	**414 d**	**448 d**	**445 d**	**436 d**	**466 d**	**465 d**	**462 d**	**484 d**	**494 d**	**466 d**	**448 d**	**Figure 25**
	Median LOS - Civil	403 d	378 d	384 d	439 d	470 d	501 d	540 d	571 d	567 d	568 d	562 d	573 d	496 d	
	Median LOS - Pre-trial	57 d	77 d	54 d	49 d	53 d	59 d	78 d	63 d	69 d	76 d	68 d	55 d	63 d	
	Median LOS - Post-trial	4018 d	4062 d	4079 d	4123 d	4140 d	3988 d	4110 d	4141 d	4079 d	4110 d	4141 d	4170 d	4097 d	
	Average LOS (Days)	**2483 d**	**2421 d**	**2424 d**	**2451 d**	**2400 d**	**2333 d**	**2400 d**	**2391 d**	**2356 d**	**2341 d**	**2324 d**	**2339 d**	**2389 d**	
	Average LOS - Civil	1661 d	1513 d	1532 d	1547 d	1567 d	1604 d	1666 d	1686 d	1648 d	1661 d	1647 d	1651 d	1615 d	
	Average LOS - Pre-trial	101 d	123 d	120 d	115 d	110 d	115 d	126 d	123 d	130 d	138 d	133 d	131 d	122 d	
	Average LOS - Post-trial	5332 d	5425 d	5387 d	5528 d	5493 d	5339 d	5433 d	5461 d	5425 d	5474 d	5531 d	5553 d	5448 d	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar *Updated as of 03/20/16*

Category	Sub-group	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**278**	**273**	**274**	**266**	**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	
Gender	Female	31%	33%	32%	30%	31%	31%	30%	31%	31%	33%	31%	31%	**31%**	
	Male	69%	67%	68%	70%	69%	69%	70%	69%	69%	67%	69%	69%	**69%**	
Age	***Median Age (Years)***	***56 yrs***	***55 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***55 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***56 yrs***	***55 yrs***	***55 yrs***	***56 yrs***	
	<30 yrs	14%	16%	15%	14%	13%	16%	15%	15%	14%	15%	15%	16%	**15%**	
	>=30 and <40 yrs	10%	10%	11%	12%	14%	12%	11%	11%	12%	11%	12%	13%	**12%**	
	>=40 and <50 yrs	12%	12%	12%	12%	12%	9%	8%	11%	11%	11%	11%	10%	**11%**	
	>=50 and <60 yrs	25%	25%	23%	23%	23%	26%	25%	23%	22%	22%	22%	22%	**23%**	
	>=60 yrs	40%	38%	39%	38%	38%	37%	41%	41%	40%	41%	40%	40%	**39%**	
Legal Status of Individuals on Roll at End of Month	Emergency	14%	16%	14%	12%	12%	9%	9%	9%	8%	9%	5%	7%	**10%**	
	Inpatient Commitment	12%	13%	12%	13%	12%	12%	12%	10%	11%	11%	12%	12%	**12%**	
	Outpatient Commitment	6%	6%	8%	8%	8%	10%	9%	10%	11%	9%	12%	11%	**9%**	
	Voluntary	14%	13%	14%	14%	14%	13%	14%	15%	15%	15%	16%	15%	**14%**	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0.0%	**0%**	
	Civil Sub-total	***45%***	***48%***	***47%***	***47%***	***45%***	***44%***	***44%***	***43%***	***44%***	***44%***	***45%***	***45%***	***45%***	
	DC Exam	14%	14%	14%	11%	13%	13%	14%	16%	16%	16%	13%	13%	**14%**	
	Mentally Incompetent	9%	7%	7%	11%	12%	13%	12%	11%	10%	11%	13%	13%	**11%**	
	Forensic Pre-trial Sub-total	***23%***	***21%***	***22%***	***23%***	***24%***	***26%***	***26%***	***27%***	***27%***	***27%***	***27%***	***26%***	***25%***	
	NGBRI - DC	27%	26%	26%	26%	26%	26%	26%	25%	25%	24%	24%	24%	**25%**	
	NGBRI - US	4%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	2%	**3%**	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**1%**	
	Forensic Post-trial Sub-total	***32%***	***31%***	***31%***	***31%***	***30%***	***30%***	***30%***	***30%***	***29%***	***29%***	***28%***	***29%***	***30%***	
Length of Stay	***Median LOS (Days)***	***403 d***	***388 d***	***414 d***	***448 d***	***445 d***	***436 d***	***466 d***	***465 d***	***462 d***	***484 d***	***494 d***	***466 d***	***448 d***	
	Average LOS (Days)	***2483 d***	***2421 d***	***2424 d***	***2451 d***	***2400 d***	***2333 d***	***2400 d***	***2391 d***	***2356 d***	***2341 d***	***2324 d***	***2339 d***	***2389 d***	
	<30 days	13%	11%	14%	12%	14%	13%	8%	13%	9%	9%	10%	13%	**12%**	
	>=30 days & <365 days	36%	37%	34%	34%	34%	34%	37%	33%	37%	38%	37%	33%	**35%**	
	>= 1 year & < 2 years	9%	10%	10%	11%	11%	12%	13%	12%	13%	12%	11%	12%	**11%**	
	>= 2 years & < 5 years	12%	11%	12%	11%	11%	11%	11%	12%	12%	12%	13%	13%	**12%**	
	>= 5 years & < 20 years	16%	17%	16%	17%	18%	17%	18%	17%	17%	16%	17%	17%	**17%**	
	>= 20 years	15%	14%	14%	14%	14%	13%	13%	13%	13%	13%	12%	12%	**13%**	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*