

**Government of the District of Columbia  
Department of Mental Health (DMH)**

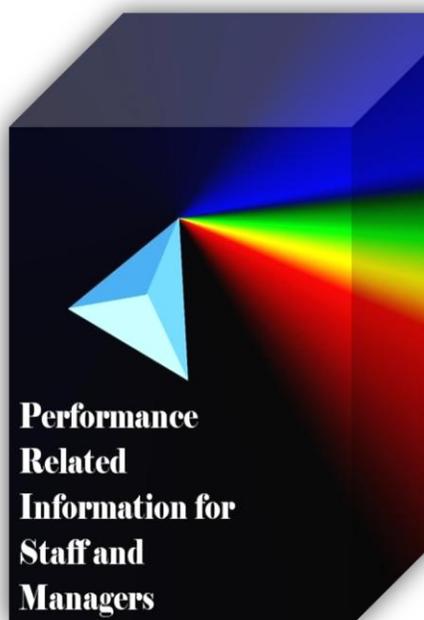


**Performance Related Information for Staff and Managers**

# **PRISM**

## **APRIL 2012**

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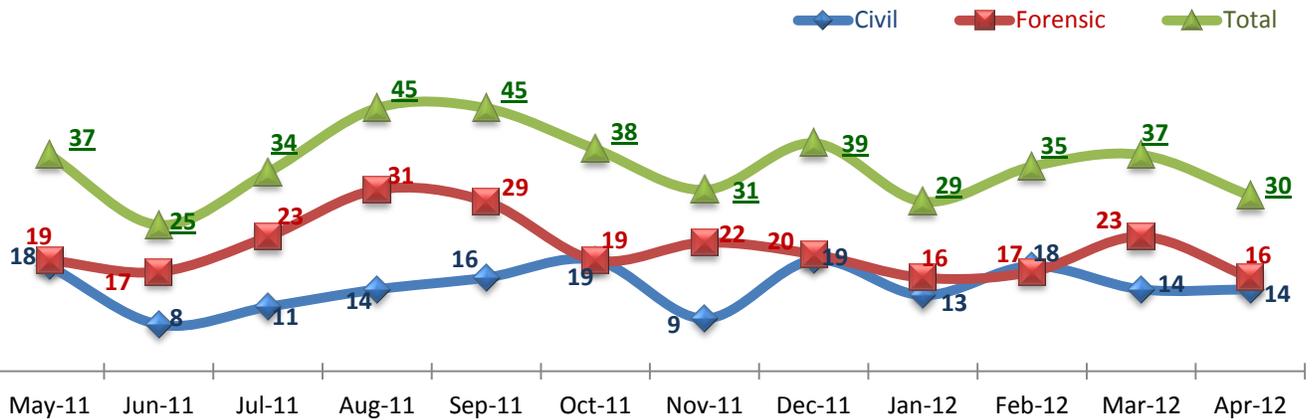
  

<input type="checkbox"/>	<i>Appendix 1) Table – Census, Admissions &amp; Discharges</i>
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**5/10/2012**

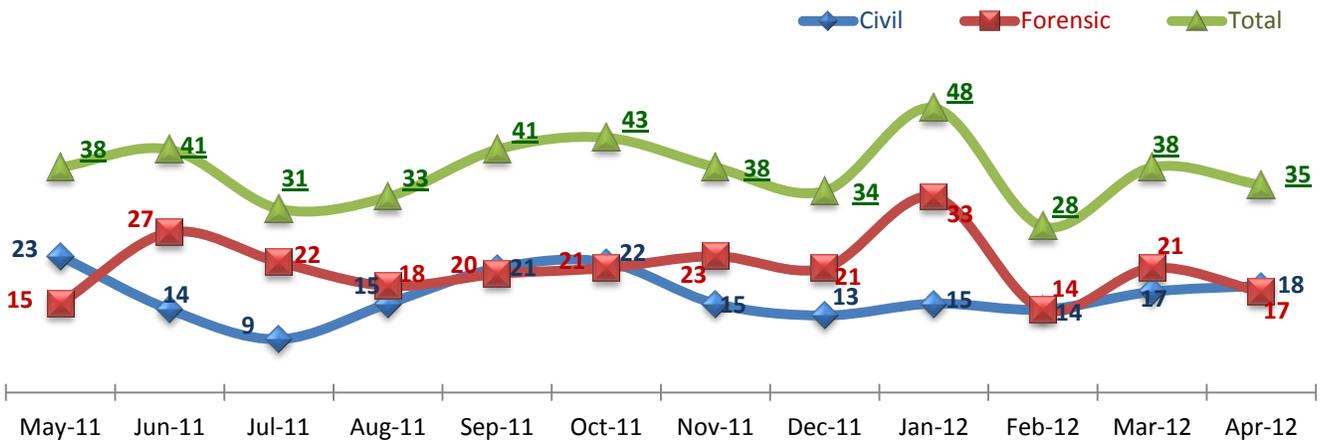
**Office of Statistics and Reporting (OSR)**

### 1. Admissions to SEH



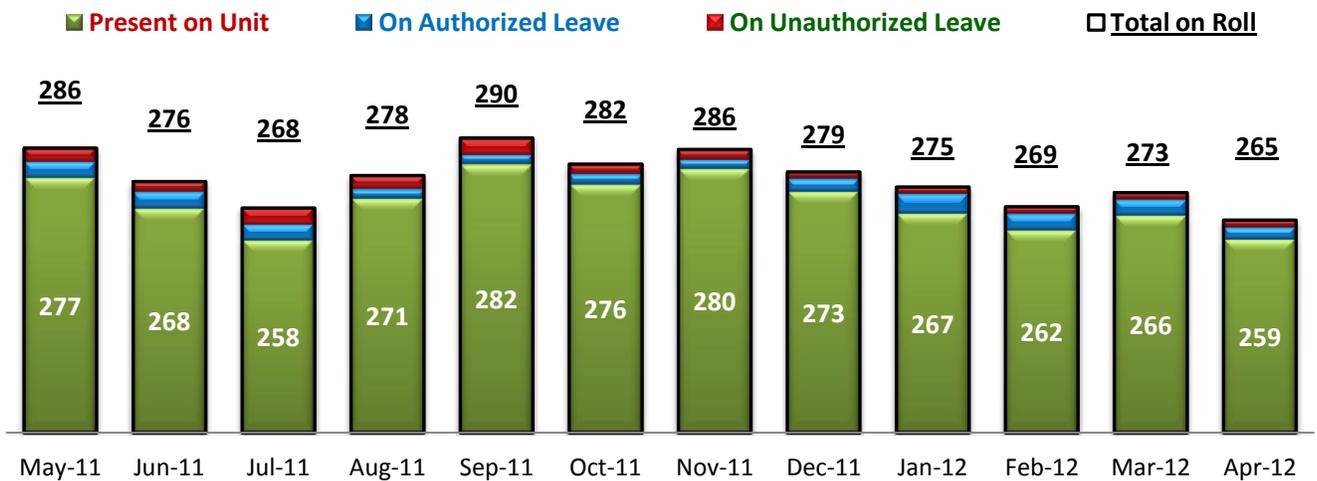
\* Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

### 2. Discharges from SEH



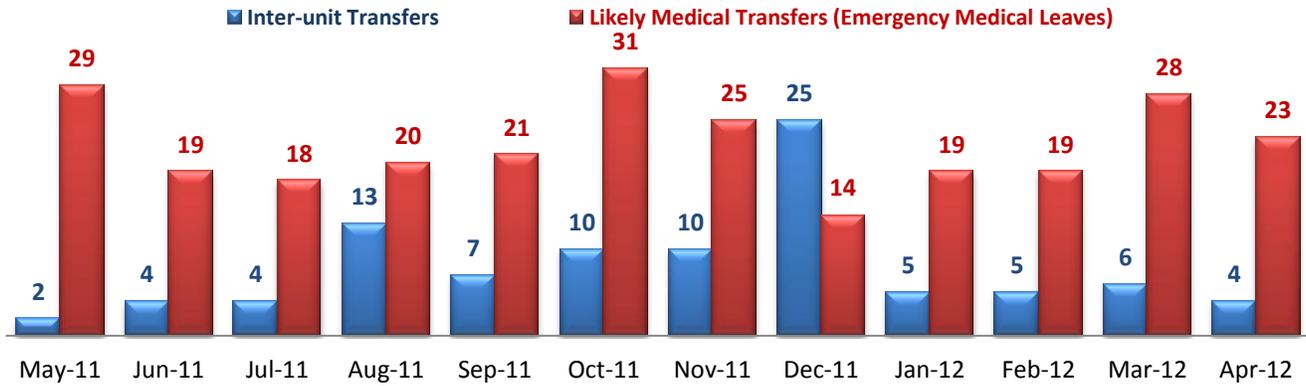
\* Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

### 3. Average Daily Census



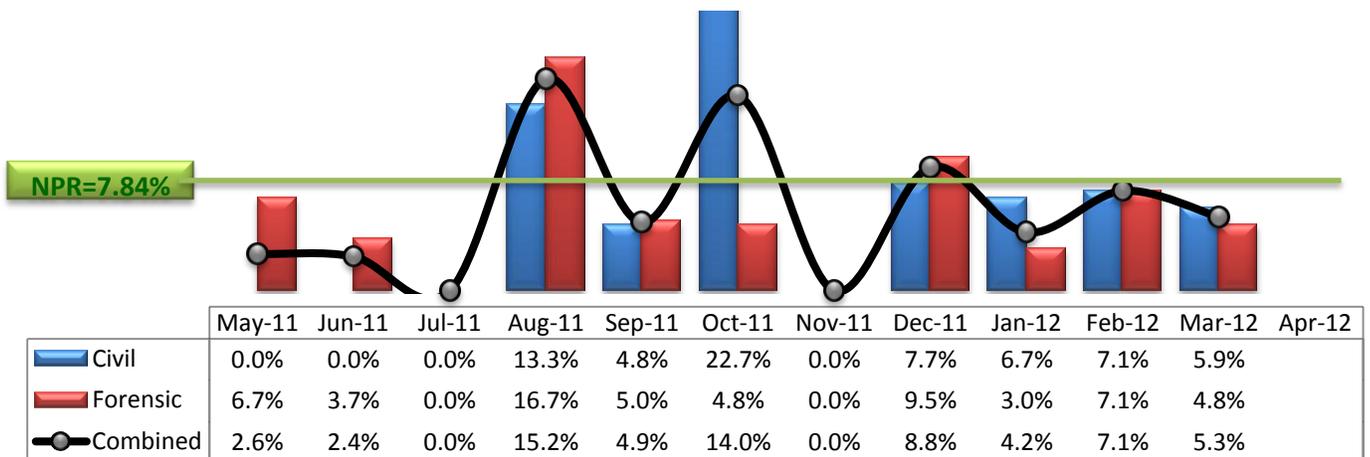
\* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

### 4. Transfers



\* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

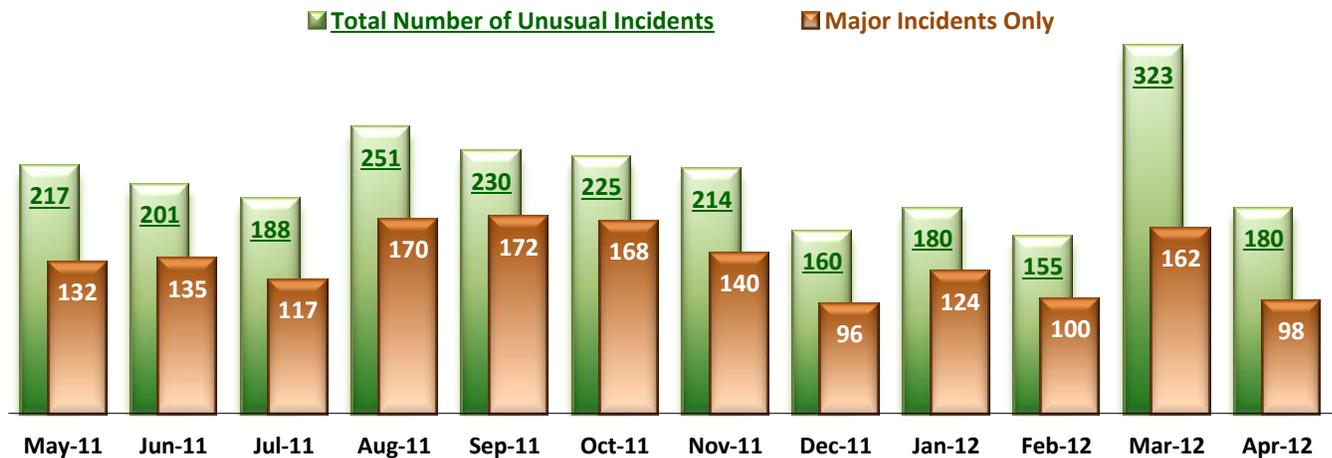
### 5. 30-Day Readmission Rate



\* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

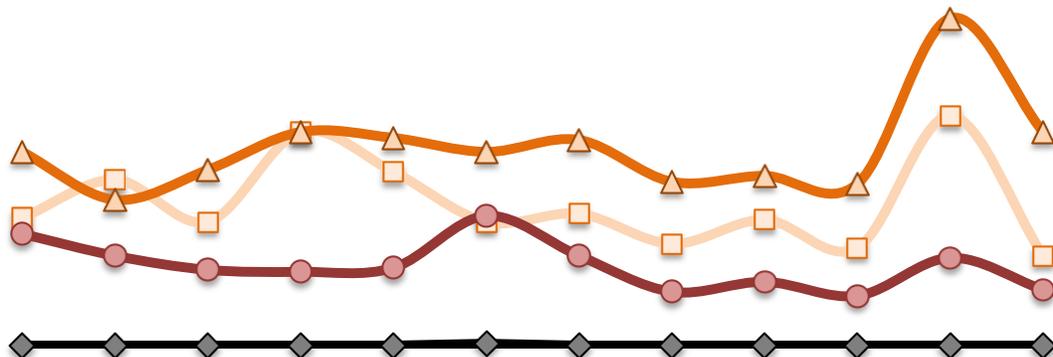
\*\* NPR: National Public Rate as of December 2009 published by NASMHPD Research Institute in May 2010.

### 6. Unusual Incidents



\* Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.

### 7. Unusual Incidents by Severity



	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12
1) Low	64	83	62	107	87	62	66	51	63	49	115	45
2) Medium	97	73	88	107	104	97	103	82	85	81	164	107
3) High	56	45	38	37	39	65	45	27	32	25	44	28
4) Catstrp	0	0	0	0	0	1	0	0	0	0	0	0
<b>Total UI</b>	<b>217</b>	<b>201</b>	<b>188</b>	<b>251</b>	<b>230</b>	<b>225</b>	<b>214</b>	<b>160</b>	<b>180</b>	<b>155</b>	<b>323</b>	<b>180</b>

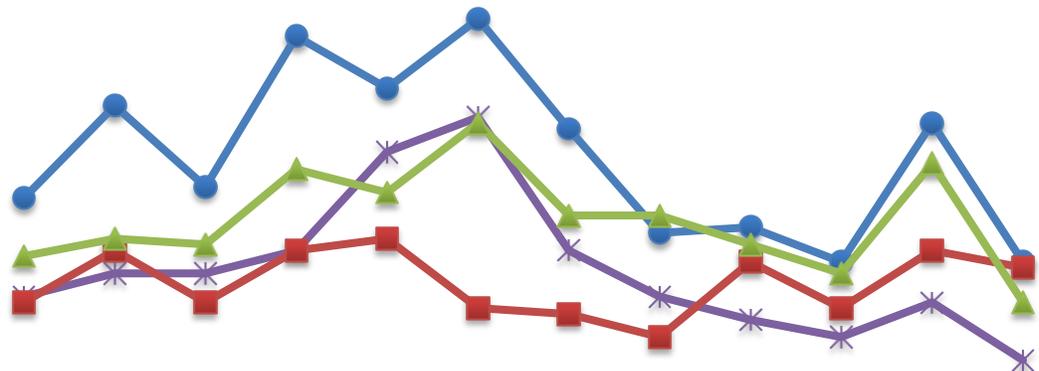
### 8. Patient-Involved Unusual Incidents



	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12
# of Patient-Involved UIs	202	191	181	233	210	205	203	149	165	145	310	172
# of Unique Patients in UI	121	122	121	120	120	116	128	95	113	99	128	97
Patient Unusual Incident Rate	23.5	23.7	22.6	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.2

\*The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

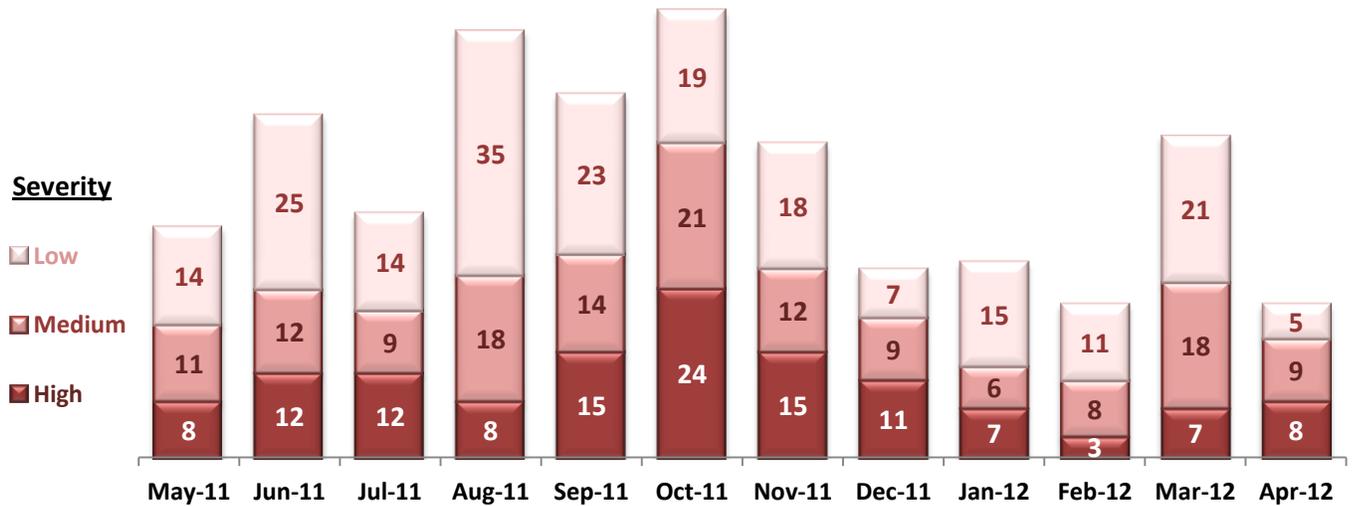
### 9. Selected Types of Incidents



	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12
Physical Assault	33	49	35	61	52	64	45	27	28	22	46	22
Psych Emergency	16	20	20	24	41	47	24	16	12	9	15	5
Fall	15	24	15	24	26	14	13	9	22	14	24	21
Injury	23	26	25	38	34	46	30	30	25	20	39	15

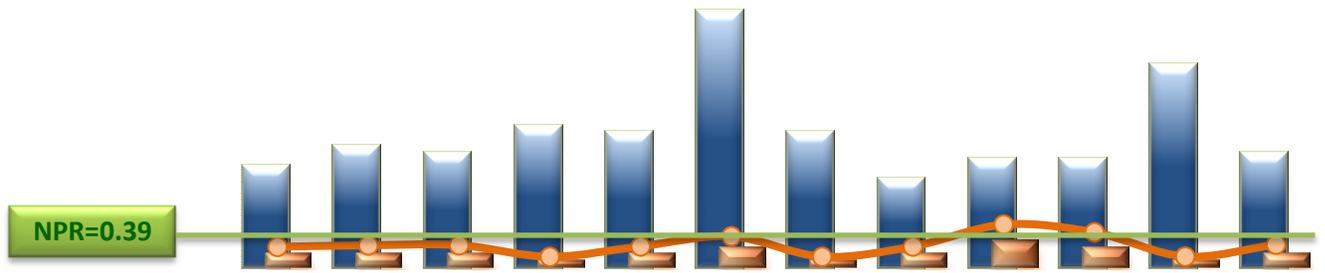
\* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

### 10. Physical Assaults by Severity



\*Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

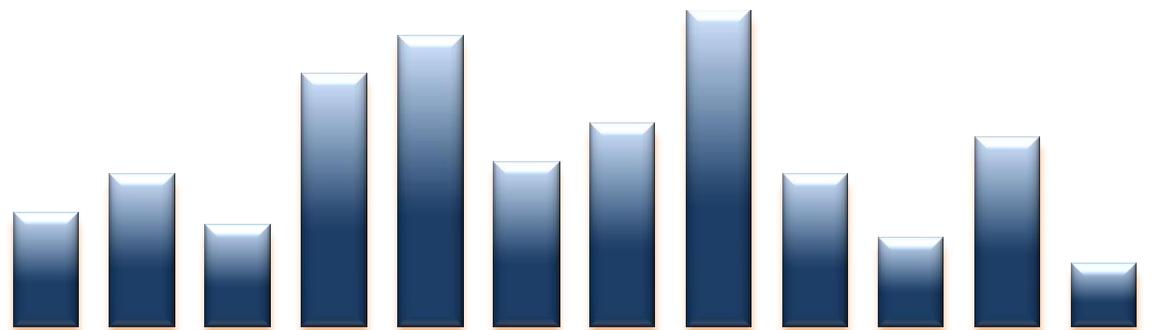
### 11. Patient Injuries



	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12
Total Pts Injured	15	18	17	21	20	38	20	13	16	16	30	17
Major Pt Injuries*	2	2	2	1	2	3	1	2	4	3	1	2
Patient Injury Rate	0.23	0.25	0.25	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.26

\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

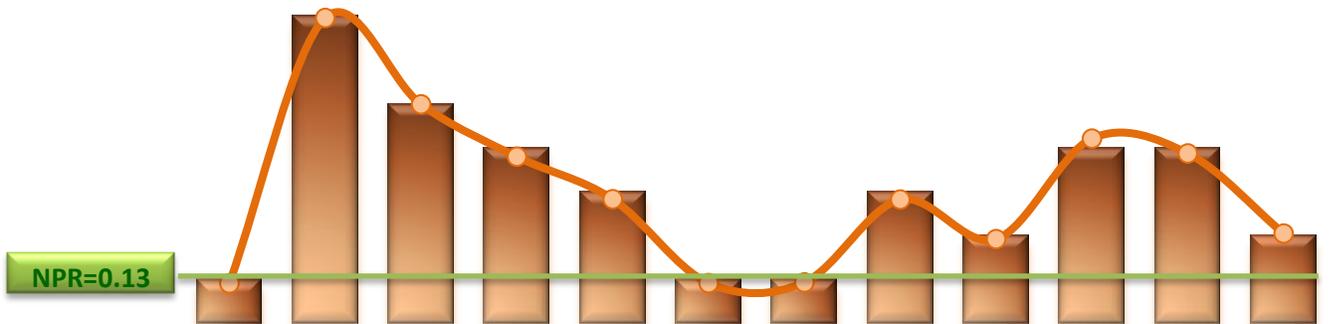
### 12. Staff Injuries



	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12
# of Staff Injured	9	12	8	20	23	13	16	25	12	7	15	5

\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

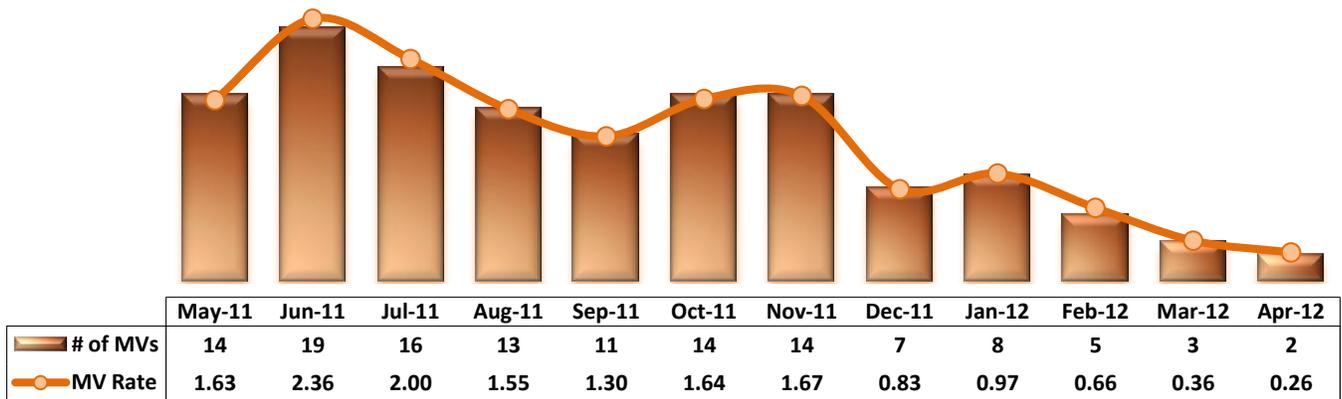
### 13. Elopements



	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12
# of Elopements	1	7	5	4	3	1	1	3	2	4	4	2
Elopement Rate	0.12	0.87	0.62	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26

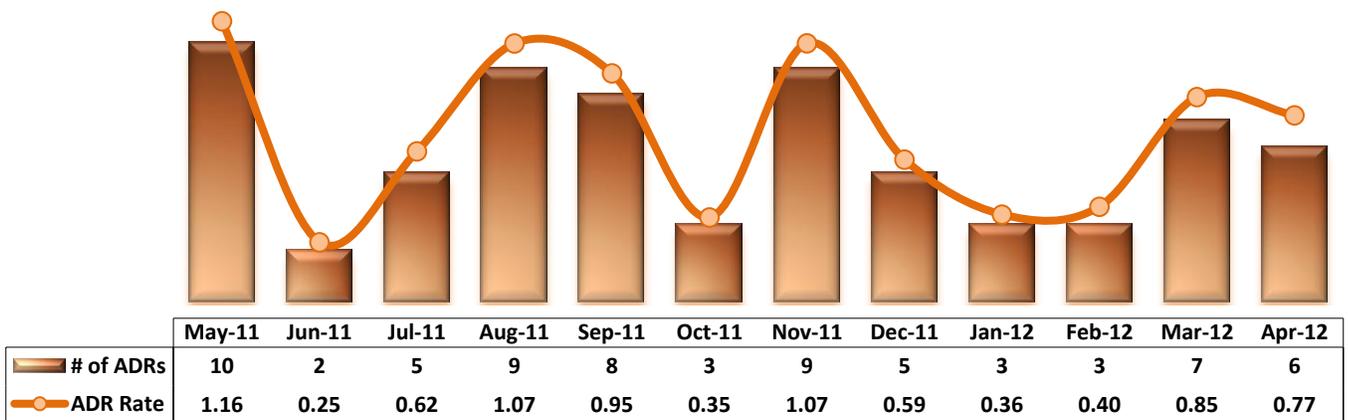
\* It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

### 14. Reported Medication Variances



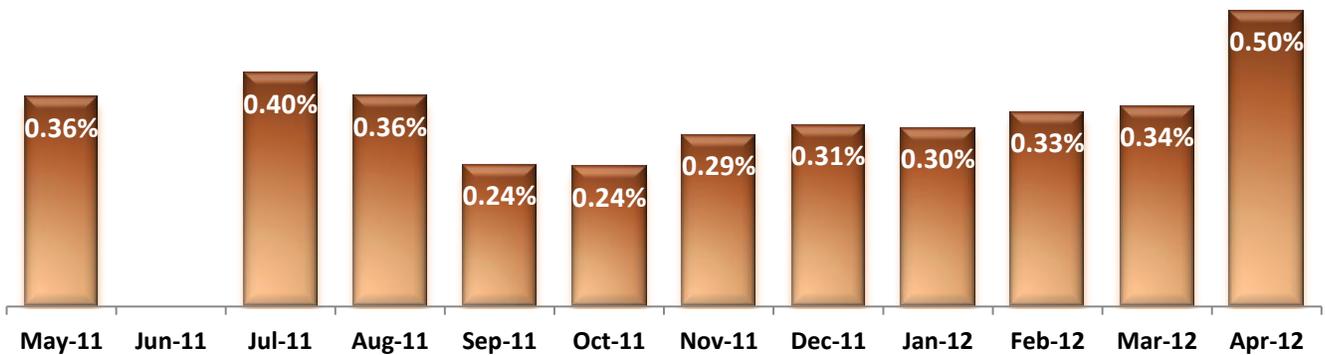
\* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

### 15. Reported Adverse Drug Reactions



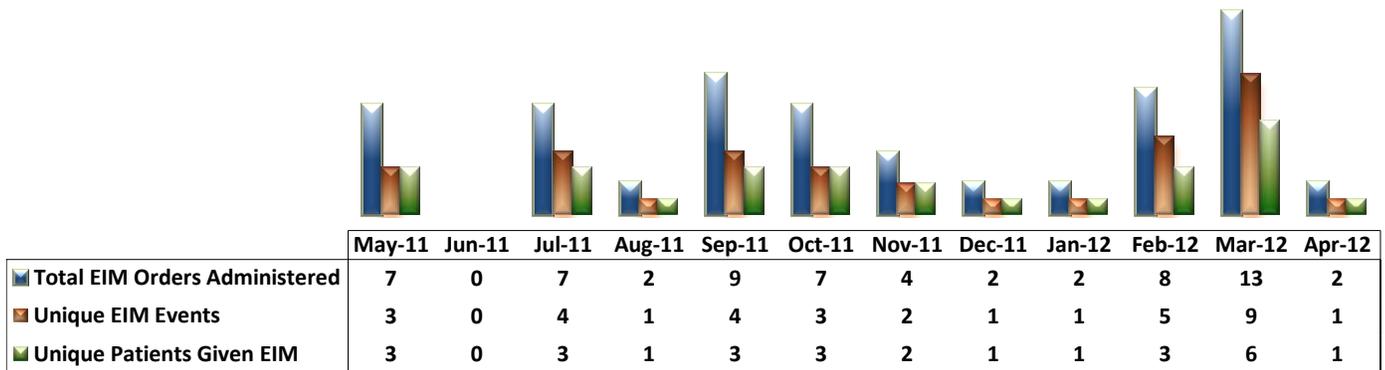
\* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

### 16. Percent of Missing Documentation on Med-Administration



\* June-2011 data is not available because of data tracking interruption caused by a technical glitch in Avatar. September-2011 data does not include administration records associated with new orders placed between 9/22/11 and 9/25/11 due to a technical issue that occurred in Avatar and Worx during that time period.

### 17. Emergency Involuntary Medications Documented in eMar

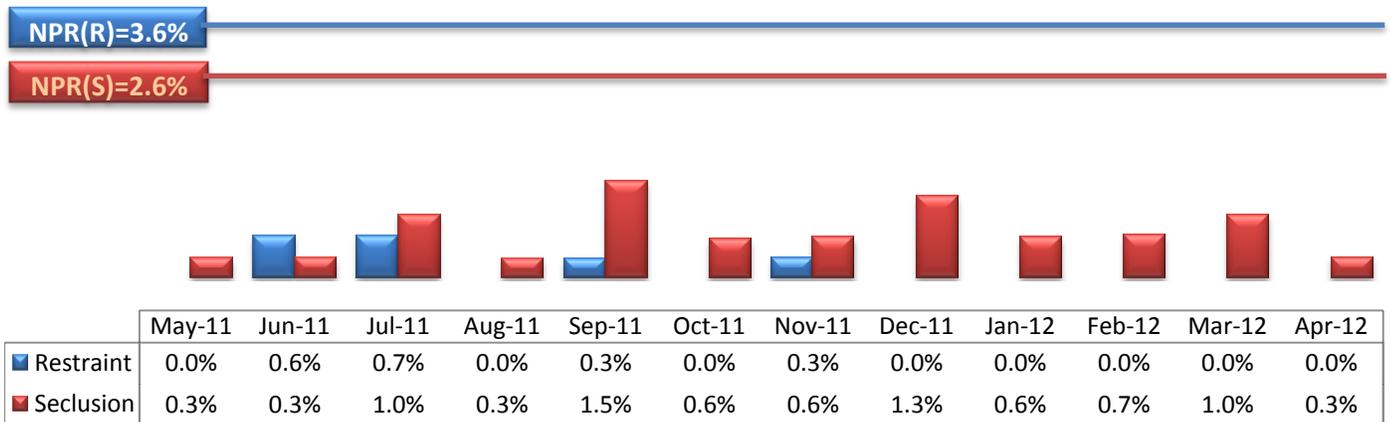


\* Some patients may have experienced multiple EIM events during month and some events may have involved multiples doses of medication ordered and administered.

\*\* Unusual incident DB suggests that two EIM events occurred in June 2011 while Avatar eMar recorded none.

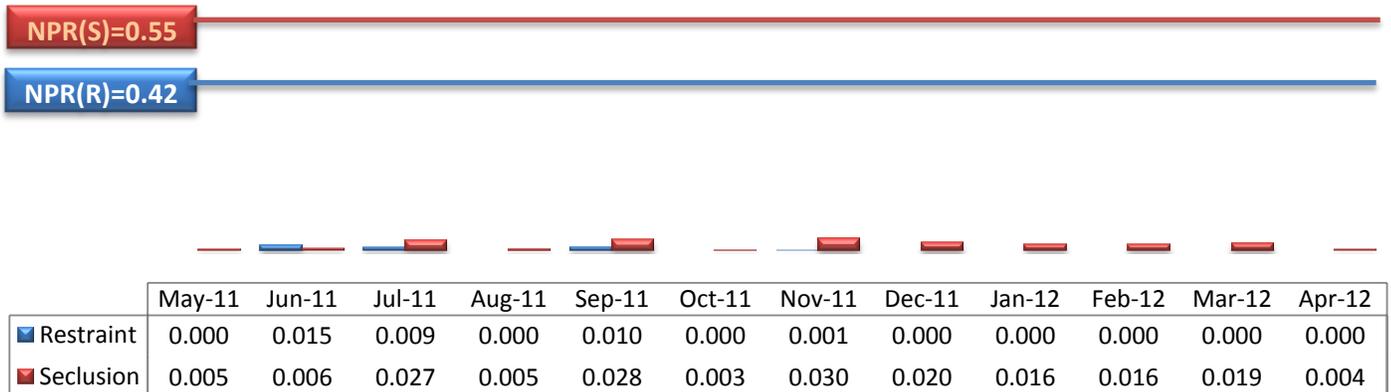
\*\*\* Data prior to October 2011 may include 'now' orders in addition to stat emergency orders.

### 18. Percent of Patients Restrained or Secluded



\* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

### 19. Restraint Hours Rate & Seclusion Hours Rate



\* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

## Performance Related Information for Staff &amp; Managers

## 1. Census, Admissions, Discharges &amp; Transfers

Data Source: Avatar

Updated as of 05/09/12

Category		May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Monthly Average	Total (12mths)	Figure
Admissions	Civil	18	8	11	14	16	19	9	19	13	18	14	14	14	173	Figure 1
	Forensic	19	17	23	31	29	19	22	20	16	17	23	16	21	252	
	<b>Total</b>	<b>37</b>	<b>25</b>	<b>34</b>	<b>45</b>	<b>45</b>	<b>38</b>	<b>31</b>	<b>39</b>	<b>29</b>	<b>35</b>	<b>37</b>	<b>30</b>	<b>35</b>	<b>425</b>	
Discharges	Civil	23	14	9	15	21	22	15	13	15	14	17	18	16	196	Figure 2
	Forensic	15	27	22	18	20	21	23	21	33	14	21	17	21	252	
	<b>Total</b>	<b>38</b>	<b>41</b>	<b>31</b>	<b>33</b>	<b>41</b>	<b>43</b>	<b>38</b>	<b>34</b>	<b>48</b>	<b>28</b>	<b>38</b>	<b>35</b>	<b>37</b>	<b>448</b>	
Net Gain During Month	Civil	-5	-6	2	-1	-5	-3	-6	6	-2	4	-3	-4		-23	
	Forensic	4	-10	1	13	9	-2	-1	-1	-17	3	2	-1		0	
	<b>Total</b>	<b>-1</b>	<b>-16</b>	<b>3</b>	<b>12</b>	<b>4</b>	<b>-5</b>	<b>-7</b>	<b>5</b>	<b>-19</b>	<b>7</b>	<b>-1</b>	<b>-5</b>		<b>-23</b>	
All Individuals on Roll at End of Month		<b>287</b>	<b>271</b>	<b>274</b>	<b>286</b>	<b>290</b>	<b>285</b>	<b>278</b>	<b>283</b>	<b>264</b>	<b>271</b>	<b>270</b>	<b>265</b>	<b>277</b>		
a. Present on Unit		277	261	263	280	280	279	272	275	259	266	262	260	270		
b. On AL		6	5	7	1	6	3	3	6	3	3	6	3	4		
c. On UL		4	5	4	5	4	3	3	2	2	2	2	2	3		
All Individuals on Roll: Daily Average during Month		<b>286</b>	<b>276</b>	<b>268</b>	<b>278</b>	<b>290</b>	<b>282</b>	<b>286</b>	<b>279</b>	<b>275</b>	<b>269</b>	<b>273</b>	<b>265</b>	<b>277</b>		Figure 3
a. Present on Unit*		<b>277</b>	<b>268</b>	<b>258</b>	<b>271</b>	<b>282</b>	<b>276</b>	<b>280</b>	<b>273</b>	<b>267</b>	<b>262</b>	<b>266</b>	<b>259</b>	<b>270</b>		
b. On AL		5	5	5	3	3	3	3	4	6	5	5	4	4		
c. On UL		4	3	5	4	5	3	3	2	2	2	2	2	3		
Patient Days*		<b>8601</b>	<b>8050</b>	<b>8008</b>	<b>8407</b>	<b>8448</b>	<b>8544</b>	<b>8402</b>	<b>8471</b>	<b>8268</b>	<b>7588</b>	<b>8246</b>	<b>7759</b>	<b>8233</b>	<b>98792</b>	
Inter-Unit Transfers during Month		<b>2</b>	<b>4</b>	<b>4</b>	<b>13</b>	<b>7</b>	<b>10</b>	<b>10</b>	<b>25</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>4</b>	<b>8</b>	<b>95</b>	Figure 4
Medical Leaves Initiated during Month	Emergency	29	19	18	20	21	31	25	14	19	19	28	23	22	266	
	Non-Emer	15	5	12	15	12	14	12	13	10	17	29	29	15	183	
<b>Total</b>		<b>44</b>	<b>24</b>	<b>30</b>	<b>35</b>	<b>33</b>	<b>45</b>	<b>37</b>	<b>27</b>	<b>29</b>	<b>36</b>	<b>57</b>	<b>52</b>	<b>37</b>	<b>449</b>	
Non-Medical Leaves Initiated during Month		<b>56</b>	<b>45</b>	<b>63</b>	<b>63</b>	<b>53</b>	<b>64</b>	<b>66</b>	<b>82</b>	<b>91</b>	<b>74</b>	<b>99</b>	<b>105</b>	<b>72</b>	<b>861</b>	
UL Initiated during Month		<b>1</b>	<b>7</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>4</b>	<b>4</b>	<b>2</b>	<b>3</b>	<b>37</b>	
Total Unique Patients Served during Month		<b>324</b>	<b>308</b>	<b>305</b>	<b>319</b>	<b>331</b>	<b>330</b>	<b>315</b>	<b>316</b>	<b>312</b>	<b>298</b>	<b>308</b>	<b>300</b>	<b>314</b>		
30 Day Readmission **	Civil	0	0	0	2	1	5	0	1	1	1	1		1	12	
	Forensic	1	1	0	3	1	1	0	2	1	1	1		1	12	
	<b>Total</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>2</b>		<b>2</b>	<b>24</b>	

\* Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

\*\* Number of patients returning within 30 days of discharges that occurred during month.

## Performance Related Information for Staff &amp; Managers

## 2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 05/09/12

Category	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Monthly Average	NPR* (Dec-09)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	0.0%	13.3%	4.8%	22.7%	0.0%	7.7%	6.7%	7.1%	5.9%	6.7%		Figure 5
	Forensic	6.7%	3.7%	0.0%	16.7%	5.0%	4.8%	0.0%	9.5%	3.0%	7.1%	4.8%	5.2%		
	Combined	2.6%	2.4%	0.0%	15.2%	4.9%	14.0%	0.0%	8.8%	4.2%	7.1%	5.3%	5.8%	7.8%	
Number of Unusual Incidents	217	201	188	251	230	225	214	160	180	155	323	180	210		Figure 6
UI by Severity	Catastrophe					1						0	0		Figure 7
	High	56	45	38	37	39	65	45	27	32	25	44	28	40	
	Medium	97	73	88	107	104	97	103	82	85	81	164	107	99	
	Low	64	83	62	107	87	62	66	51	63	49	115	45	71	
Patient Unusual Incident Rate	23.5	23.7	22.6	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.2	23.9		Figure 8
Selected Types of Incidents	Physical Assault	33	49	35	61	52	64	45	27	28	22	46	22	40	Figure 9
	Psych Emergency	16	20	20	24	41	47	24	16	12	9	15	5	21	
	Fall	15	24	15	24	26	14	13	9	22	14	24	21	18	
	Injury	23	26	25	38	34	46	30	30	25	20	39	15	29	
Assaults by Severity	Physical High	8	12	12	8	15	24	15	11	7	3	7	8	11	Figure 10
	Medium	11	12	9	18	14	21	12	9	6	8	18	9	12	
	Low	14	25	14	35	23	19	18	7	15	11	21	5	17	
Patient Injury Rate***	0.23	0.25	0.25	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.26	0.25	0.39	Figure 11
Patients with Major Injuries***	2	2	2	1	2	3	1	2	4	3	1	2	2		
Total Patients Injured***	15	18	17	21	20	38	20	13	16	16	30	17	20		
Total Staff Injured***	9	12	8	20	23	13	16	25	12	7	15	5	14		Figure 12
Elopement Rate	0.12	0.87	0.62	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.47	0.13	Figure 13
Medication Variance Rate	1.63	2.36	2.00	1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.28		Figure 14
Adverse Drug Reaction Rate	1.16	0.25	0.62	1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.71		Figure 15
Missing Med-Admin Documentation	0.36%		0.40%	0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.33%		Figure 16
Emergency Involuntary Meds	7	0	7	2	9	7	4	2	2	8	13	2	5	Figure 17	
Unique EIM Events	3	0	4	1	4	3	2	1	1	5	9	1	3		
Unique Patients given EIM	3	0	3	1	3	3	2	1	1	3	6	1	2		
Percent of Patients Restrained	0.0%	0.6%	0.7%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	3.6%	Figure 18
Percent of Patients Secluded	0.3%	0.3%	1.0%	0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	0.7%	2.6%	
Restraint Hours Rate	0.000	0.015	0.009	0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.003	0.42	Figure 19
Seclusion Hours Rate	0.005	0.006	0.027	0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.015	0.55	

\* National Public Rate, NASMHPD Research Institute

\*\* Percentage of patients returning within 30 days of discharges that occurred during month

## Performance Related Information for Staff &amp; Managers

## 3. Unusual Incident &amp; Medication

Data Source: UI DB, ADR DB, and Avatar

Updated as of 05/09/12

Category	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Monthly Average	Total (12mths)	NPR* (Dec-09)	
Total Unusual Incidents**	217	201	188	251	230	225	214	160	180	155	323	180	210	2524		
Total Major Unusual Incidents	132	135	117	170	172	168	140	96	124	100	162	98	135	1614		
Patient Involved UI Only**	202	191	181	233	210	205	203	149	165	145	310	172	197	2366		
<i>Patient UI Rate</i>	23.5	23.7	22.6	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.2	23.9			
Unique Patients Involved in UI**	121	122	121	120	120	116	128	95	113	99	128	97	115	1380		
Selected Types of Incidents	Physical Assault	33	49	35	61	52	64	45	27	28	22	46	22	40	484	
	Psych Emergency	16	20	20	24	41	47	24	16	12	9	15	5	21	249	
	Fall	15	24	15	24	26	14	13	9	22	14	24	21	18	221	
	Injury	23	26	25	38	34	46	30	30	25	20	39	15	29	351	
UI by Severity	Catastrophe	0	0	0	0	0	1	0	0	0	0	0	0	0	1	
	High	56	45	38	37	39	65	45	27	32	25	44	28	40	481	
	Medium	97	73	88	107	104	97	103	82	85	81	164	107	99	1188	
Low	64	83	62	107	87	62	66	51	63	49	115	45	71	854		
Assaults by Severity	Physical High	8	12	12	8	15	24	15	11	7	3	7	8	11	130	
	Medium	11	12	9	18	14	21	12	9	6	8	18	9	12	147	
	Low	14	25	14	35	23	19	18	7	15	11	21	5	17	207	
Total Patients Injured***	15	18	17	21	20	38	20	13	16	16	30	17	20	241		
Patients with Major Injuries***	2	2	2	1	2	3	1	2	4	3	1	2	2	25		
<i>Patient Injury Rate***</i>	0.23	0.25	0.25	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.26	0.25		0.39	
Total Staff Injured**	9	12	8	20	23	13	16	25	12	7	15	5	14			
Total UL Incident Reports	7	4	5	3	5	4	1	3	2	5	5	2	4	46		
Total ULs Documented in Avatar	1	7	5	4	3	1	1	3	2	4	4	2	3			
<i>Elopement Rate</i>	0.12	0.87	0.62	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.47		0.13	
Med Variance (MV) Reports**	14	19	16	13	11	14	14	7	8	5	3	2	11	126		
<i>MV Rate</i>	1.63	2.36	2.00	1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.28			
Adverse Drug Reactions Reports	10	2	5	9	8	3	9	5	3	3	7	6	6	70		
<i>ADR Rate</i>	1.16	0.25	0.62	1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.71			
Total Med Administrations Scheduled	101053		96167	96945	95639	103346	101392	101756	99731	93833	105273	101205		1096340		
Total Missing Documentations	361		383	349	231	246	297	315	304	311	360	511		3668		
<i>Percent of Missing Documentation</i>	0.36%		0.40%	0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%		0.33%		
Total Patients with >=3 STATs	30	18	17	20	24	6	6	2	3	5	3	3	11			
Total STAT Orders						40	42	14	23	44	28	39	33			
Emergency STAT Med Orders Administered Involuntarily (EIM)	7	0	7	2	9	7	4	2	2	8	13	2	5			
Unique EIM Events	3	0	4	1	4	3	2	1	1	5	9	1	3			
Unique Patients given EIM	3	0	3	1	3	3	2	1	1	3	6	1	2			

\* National Public Rate, NASMHPD Research Institute

\*\* Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).

\*\*\* Avatar report that indicates the number of patients with 3 or more STATs was unavailable at report run time

## Performance Related Information for Staff &amp; Managers

## 4. Restraint &amp; Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 05/09/12

Category	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Monthly Average	Total (12mths)	NPR* (Dec-09)
Number of Restraint Events	0	2	2	0	1	0	1	0	0	0	0	0	0.5	6	
Number of Unique Patients Restrained	0	2	2	0	1	0	1	0	0	0	0	0	0.5		
Percentage of Patients Restrained	0.0%	0.6%	0.7%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%		3.6%
Total Restraint Hours (h:mm)	0:00	2:50	1:45	0:00	2:00	0:00	0:15	0:00	0:00	0:00	0:00	0:00	0:34	6:50	
Restraint Hours Rate	0.000	0.015	0.009	0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.003		0.42
Number of Seclusion Events	1	1	3	1	6	2	5	5	2	2	3	1	2.7	32	
Number of Unique Patients Secluded	1	1	3	1	5	2	2	4	2	2	3	1	2.3		
Percentage of Patients Secluded	0.3%	0.3%	1.0%	0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	0.7%		2.6%
Total Seclusion Hours (h:mm)	1:00	1:11	5:10	1:00	5:37	0:35	6:04	4:10	3:13	3:00	3:50	0:45	2:57	35:35	
Seclusion Hours Rate	0.005	0.006	0.027	0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.015		0.55

\* National Public Rate, NASMHPD Research Institute

## Performance Related Information for Staff &amp; Managers

## 5. Major Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 05/09/12

Category		May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Monthly Average	Total (12mths)	Percent
<b>Total Unusual Incidents</b>		<b>217</b>	<b>201</b>	<b>188</b>	<b>251</b>	<b>230</b>	<b>225</b>	<b>214</b>	<b>160</b>	<b>180</b>	<b>155</b>	<b>323</b>	<b>180</b>	<b>210</b>	<b>2524</b>	
<b>Total Major Incidents*</b>		<b>132</b>	<b>135</b>	<b>117</b>	<b>170</b>	<b>172</b>	<b>168</b>	<b>140</b>	<b>96</b>	<b>124</b>	<b>100</b>	<b>162</b>	<b>98</b>	<b>135</b>	<b>1614</b>	<b>100%</b>
Major Incident Location	1A	16	7	9	18	16	13	12	11	13	11	16	9	13	151	9%
	1B	25	16	18	19	24	16	14	8	14	12	17	7	16	190	12%
	1C	3	11	4	10	8	7	1	6	8	3	15	11	7	87	5%
	1D	10	11	5	4	15	29	20	11	9	6	5	6	11	131	8%
	1E	24	15	20	23	29	27	10	8	8	7	15	12	17	198	12%
	1F	11	10	9	3	20	14	17	10	5	10	11	7	11	127	8%
	1G	4	6	10	22	16	24	17	7	11	8	10	20	13	155	10%
	2A	2	3	0	5	3	2	4	3	3	4	7	3	3	39	2%
	2B	2	0	2	1	2	3	2	1	3	2	2	2	2	22	1%
	2C	11	11	6	8	4	6	13	7	8	6	16	4	8	100	6%
	2D	6	11	11	21	9	3	11	6	12	8	18	5	10	121	7%
	TLC	7	19	12	16	11	9	13	9	12	14	21	6	12	149	9%
	Other	11	15	11	20	15	15	6	9	18	9	9	6	12	144	9%
<b>Total Physical Assault Incidents</b>		<b>33</b>	<b>49</b>	<b>35</b>	<b>61</b>	<b>52</b>	<b>64</b>	<b>45</b>	<b>27</b>	<b>28</b>	<b>22</b>	<b>46</b>	<b>22</b>	<b>40</b>	<b>484</b>	<b>100%</b>
Assault Incident Location	1A	3	1	4	5	6	4	2	4	1	0	1	0	3	31	6%
	1B	3	2	3	6	0	2	0	1	1	0	4	0	2	22	5%
	1C	0	6	1	2	2	2	0	2	4	0	3	2	2	24	5%
	1D	5	6	1	0	5	15	11	5	4	4	2	2	5	60	12%
	1E	8	5	8	11	11	8	4	3	0	5	8	3	6	74	15%
	1F	4	4	2	2	7	6	7	3	0	1	1	2	3	39	8%
	1G	0	3	5	8	9	17	10	4	4	4	3	4	6	71	15%
	2A	1	0	0	0	0	0	0	0	0	1	3	0	0	5	1%
	2B	1	0	1	0	1	0	1	0	0	0	0	0	0	4	1%
	2C	3	8	1	4	1	3	3	0	2	0	3	2	3	30	6%
	2D	1	4	7	10	4	1	5	1	6	4	10	3	5	56	12%
	TLC	4	5	2	9	3	5	2	3	4	3	8	3	4	51	11%
	Other	0	5	0	4	3	1	0	1	2	0	0	1	1	17	4%

## Performance Related Information for Staff &amp; Managers

## 5. Major Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 05/09/12

Category		May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Monthly Average	Total (12mths)	Percent
<b>Total Fall Incidents</b>		<b>15</b>	<b>24</b>	<b>15</b>	<b>24</b>	<b>26</b>	<b>14</b>	<b>13</b>	<b>9</b>	<b>22</b>	<b>14</b>	<b>24</b>	<b>21</b>	<b>18</b>	<b>221</b>	<b>100%</b>
Fall Incident Location	1A	1	5	5	4	3	4	5	1	6	3	11	6	5	54	24%
	1B	1	3	5	4	13	4	0	2	1	3	0	2	3	38	17%
	1C	1	0	0	3	0	1	0	0	1	1	2	1	1	10	5%
	1D	2	2	2	0	1	0	1	0	1	0	0	1	1	10	5%
	1E	3	0	0	2	1	0	2	0	2	1	1	4	1	16	7%
	1F	1	0	0	0	2	1	1	0	0	0	1	1	1	7	3%
	1G	0	0	0	0	1	1	0	0	0	0	0	0	0	2	1%
	2A	0	0	0	1	0	0	1	0	1	0	0	0	0	3	1%
	2B	0	0	0	1	0	0	0	1	2	1	1	1	1	7	3%
	2C	2	1	0	0	1	0	0	0	2	0	3	1	1	10	5%
	2D	0	2	1	5	1	1	1	1	1	0	3	0	1	16	7%
	TLC	2	9	2	3	1	1	1	2	0	4	0	1	2	26	12%
	Other	2	2	0	1	2	1	1	2	5	1	2	3	2	22	10%
<b>Total Injury Incidents</b>		<b>23</b>	<b>26</b>	<b>25</b>	<b>38</b>	<b>34</b>	<b>46</b>	<b>30</b>	<b>30</b>	<b>25</b>	<b>20</b>	<b>39</b>	<b>15</b>	<b>29</b>	<b>351</b>	<b>100%</b>
Injury Incident Location	1A	2	1	4	6	3	3	3	3	2	3	2	0	3	32	9%
	1B	6	1	3	2	4	3	0	0	2	0	4	0	2	25	7%
	1C	1	1	1	3	0	2	0	1	2	0	2	1	1	14	4%
	1D	2	4	1	0	3	8	5	5	2	3	2	2	3	37	11%
	1E	5	3	1	6	6	9	3	4	1	2	5	2	4	47	13%
	1F	3	3	2	0	4	3	6	4	4	1	0	2	3	32	9%
	1G	0	0	0	5	3	8	4	3	1	5	2	5	3	36	10%
	2A	0	0	0	0	0	1	0	0	0	0	2	0	0	3	1%
	2B	0	0	1	1	0	0	1	0	1	0	1	0	0	5	1%
	2C	0	1	4	4	1	1	2	1	1	1	3	0	2	19	5%
	2D	1	2	3	2	4	1	4	1	2	0	7	0	2	27	8%
	TLC	1	5	4	2	1	4	1	2	0	4	5	1	3	30	9%
	Other	2	5	1	7	5	3	1	6	7	1	4	2	4	44	13%

\* Not every incident is a major incident. This counts only those major incidents that required extensive investigations from the risk manager.

- Annex A/B Closed in February 2011. All patients were transferred to other units.

## Performance Related Information for Staff &amp; Managers

## 6. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 05/09/12

Category	Sub-group	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Monthly Average	Percent*
<b>Total Active (on Roll) at End of Month*</b>		<b>287</b>	<b>271</b>	<b>274</b>	<b>286</b>	<b>290</b>	<b>285</b>	<b>278</b>	<b>283</b>	<b>264</b>	<b>271</b>	<b>270</b>	<b>265</b>	<b>277</b>	
<b>Gender</b>	Female	72	59	58	68	69	64	60	63	60	68	71	66	<b>65</b>	<b>23.4%</b>
	Male	215	212	216	218	221	221	218	220	204	203	199	199	<b>212</b>	<b>76.6%</b>
<b>Age</b>	<b>Median Age (Years)</b>	<b>55 yrs</b>	<b>55 yrs</b>	<b>55 yrs</b>	<b>54 yrs</b>	<b>55 yrs</b>	<b>55 yrs</b>	<b>55 yrs</b>	<b>54 yrs</b>	<b>55 yrs</b>					
	<30 years old	20	18	18	18	24	24	27	20	13	14	20	17	<b>19</b>	<b>7.0%</b>
	>=30 and <40 years old	30	23	24	27	21	21	20	28	29	33	33	28	<b>26</b>	<b>9.5%</b>
	>=40 and <50 years old	47	45	48	53	52	53	48	51	45	46	42	41	<b>48</b>	<b>17.2%</b>
	>=50 and <60 years old	111	107	105	108	107	106	103	102	95	96	96	99	<b>103</b>	<b>37.2%</b>
	>=60 years old	79	78	79	80	86	81	80	81	82	82	79	80	<b>81</b>	<b>29.1%</b>
<b>Legal Status of Individuals on Roll at End of Month</b>	Emergency	15	14	18	20	15	16	16	19	19	25	19	16	<b>18</b>	<b>6.4%</b>
	Inpatient Commitment	30	33	32	32	31	32	27	27	27	27	27	25	<b>29</b>	<b>10.5%</b>
	Outpatient Commitment	30	26	25	26	28	22	24	27	22	22	25	29	<b>26</b>	<b>9.2%</b>
	Voluntary	41	40	41	38	41	40	39	39	42	41	42	41	<b>40</b>	<b>14.6%</b>
	Non-Protesting	1	1	1	1	0	0	0	0	0	0	0	0	<b>0</b>	<b>0.1%</b>
	<b>Civil Sub-total</b>	<b>117</b>	<b>114</b>	<b>117</b>	<b>117</b>	<b>115</b>	<b>110</b>	<b>106</b>	<b>112</b>	<b>110</b>	<b>115</b>	<b>113</b>	<b>111</b>	<b>113</b>	<b>40.8%</b>
	DC Exam	51	38	44	54	61	61	60	63	49	50	50	45	<b>52</b>	<b>18.8%</b>
	Mentally Incompetent	4	3	3	4	3	3	3	2	3	2	4	6	<b>3</b>	<b>1.2%</b>
	NGBRI - DC	96	98	93	95	94	95	93	91	88	89	89	89	<b>93</b>	<b>33.4%</b>
	NGBRI - US	12	12	12	11	12	11	11	10	10	11	10	10	<b>11</b>	<b>4.0%</b>
NGBRI - VI	2	2	1	1	1	1	1	1	1	1	1	1	<b>1</b>	<b>0.4%</b>	
Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	<b>1</b>	<b>0.4%</b>	
Sexual Psychopath (Miller Ac	4	3	3	3	3	3	3	3	2	2	2	2	<b>3</b>	<b>1.0%</b>	
<b>Forensic Sub-total</b>	<b>170</b>	<b>157</b>	<b>157</b>	<b>169</b>	<b>175</b>	<b>175</b>	<b>172</b>	<b>171</b>	<b>154</b>	<b>156</b>	<b>157</b>	<b>154</b>	<b>164</b>	<b>59.2%</b>	
<b>Length of Stay</b>	<b>Median LOS (Days)</b>	<b>949 d</b>	<b>1073 d</b>	<b>1043 d</b>	<b>856 d</b>	<b>844 d</b>	<b>884 d</b>	<b>915 d</b>	<b>876 d</b>	<b>977 d</b>	<b>950 d</b>	<b>974 d</b>	<b>1042 d</b>	<b>949 d</b>	
	<b>Average LOS (Days)</b>	<b>3093 d</b>	<b>3261 d</b>	<b>3194 d</b>	<b>3033 d</b>	<b>2978 d</b>	<b>2988 d</b>	<b>3053 d</b>	<b>2977 d</b>	<b>3150 d</b>	<b>3089 d</b>	<b>3088 d</b>	<b>3153 d</b>	<b>3088 d</b>	
	<30 Days	30	22	33	39	39	30	29	33	27	32	32	26	<b>31</b>	<b>11.2%</b>
	>=30 ~ <365 Days	72	69	61	68	72	78	77	79	68	69	66	65	<b>70</b>	<b>25.4%</b>
	>= 1 Year & < 2 Years	29	25	27	25	24	22	20	20	22	21	23	22	<b>23</b>	<b>8.4%</b>
	>= 2 Years & < 5 Years	43	43	43	45	46	46	43	42	39	40	41	44	<b>43</b>	<b>15.5%</b>
	>= 5 Years & < 20 Years	65	64	63	62	61	61	62	63	63	64	63	62	<b>63</b>	<b>22.7%</b>
>= 20 Years	48	48	47	47	48	48	47	46	45	45	45	46	<b>47</b>	<b>16.8%</b>	

\* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.