

**Government of the District of Columbia
Department of Mental Health (DMH)**

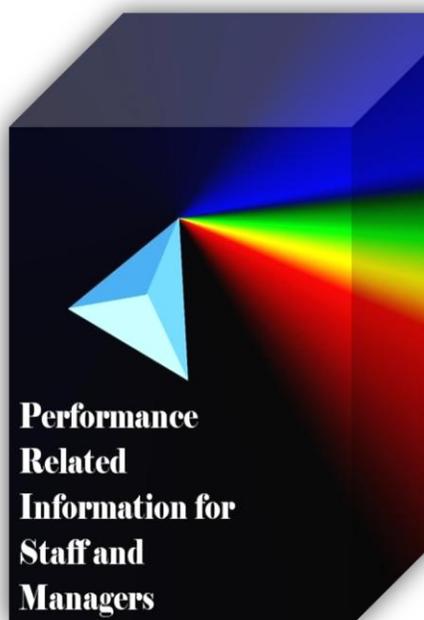


Performance Related Information for Staff and Managers

PRISM

AUGUST 2012

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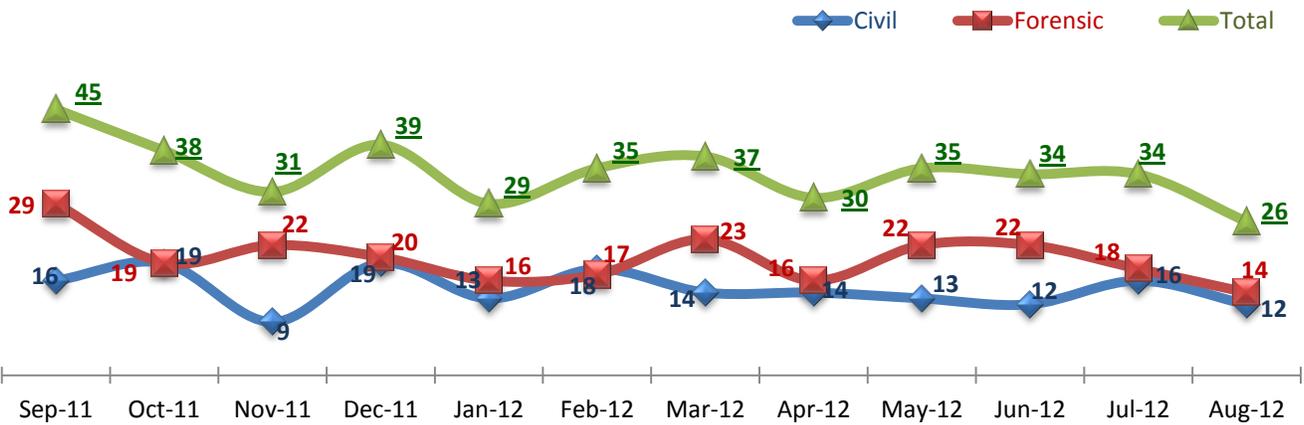
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9/14/2012

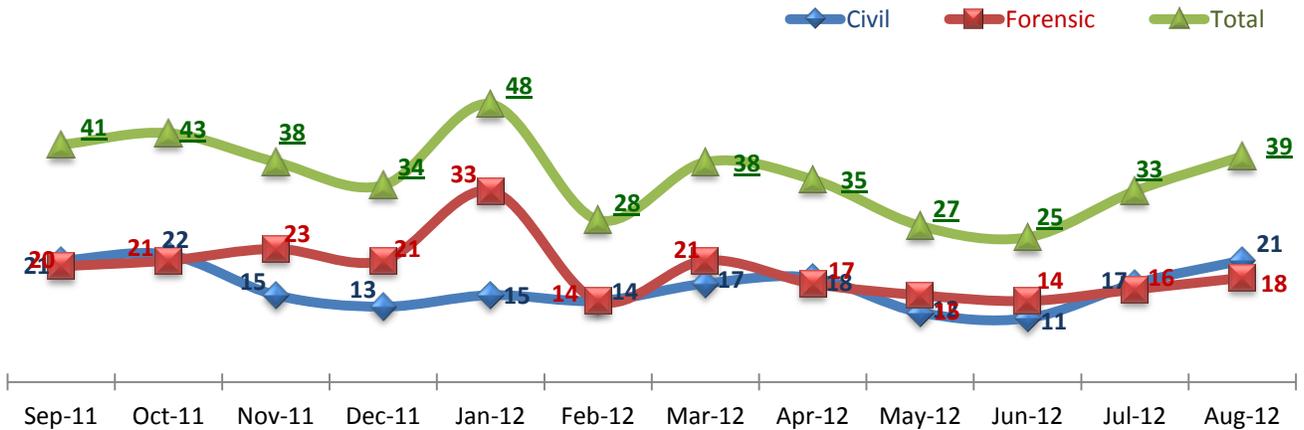
Office of Statistics and Reporting (OSR)

1. Admissions to SEH



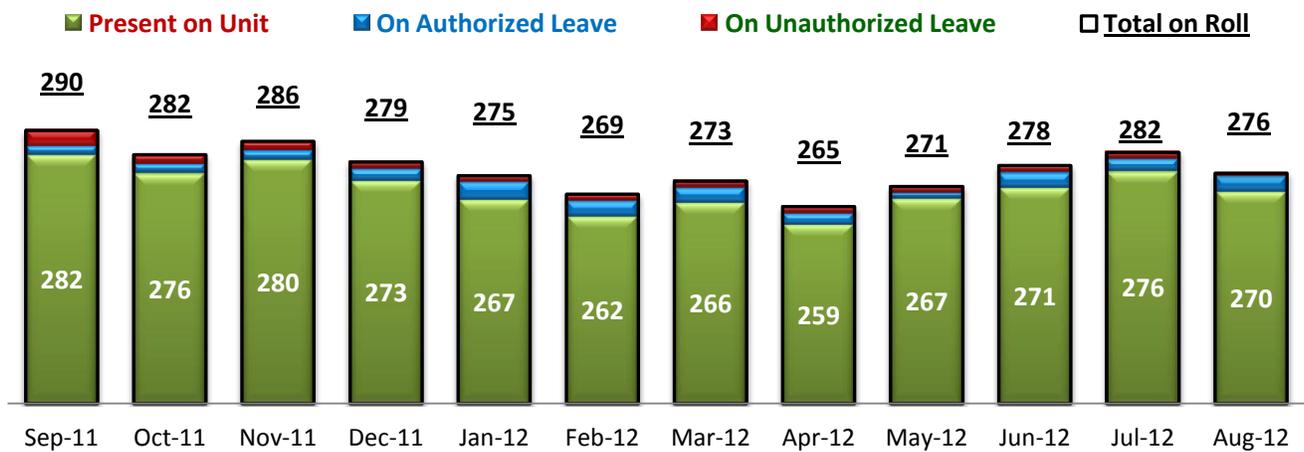
* Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

2. Discharges from SEH



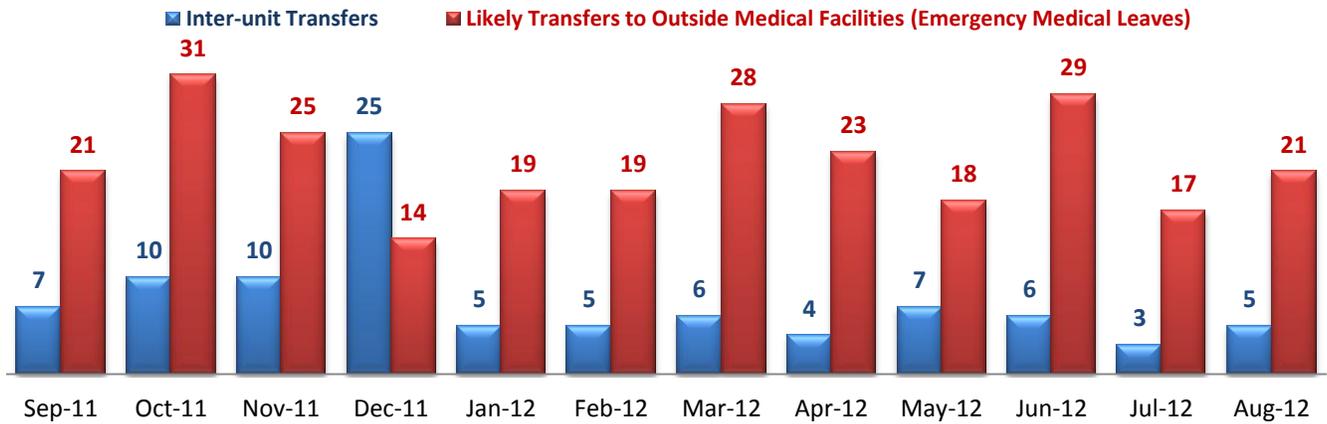
* Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

3. Average Daily Census



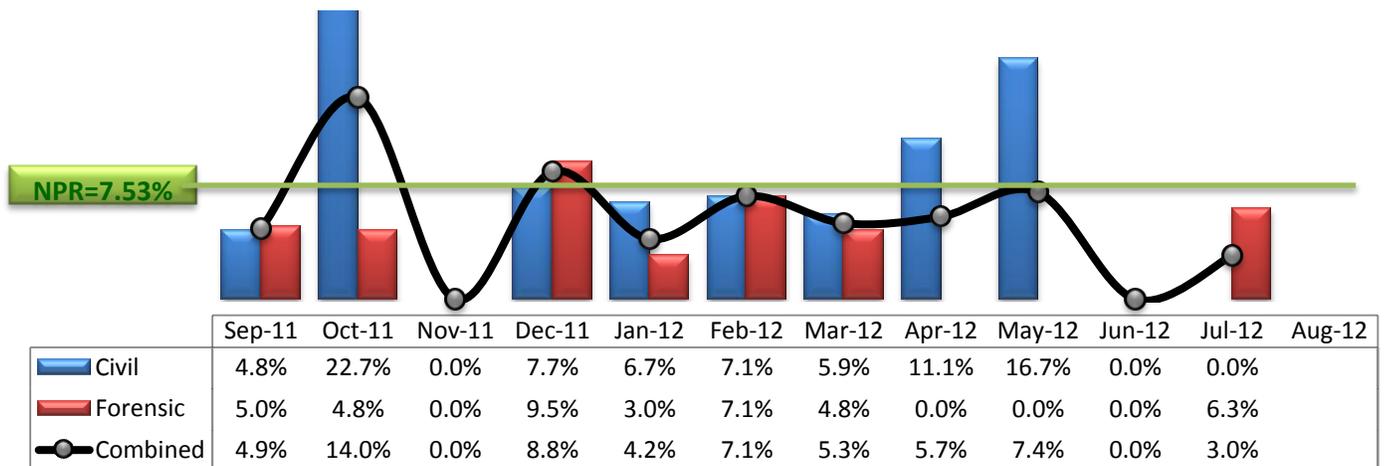
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

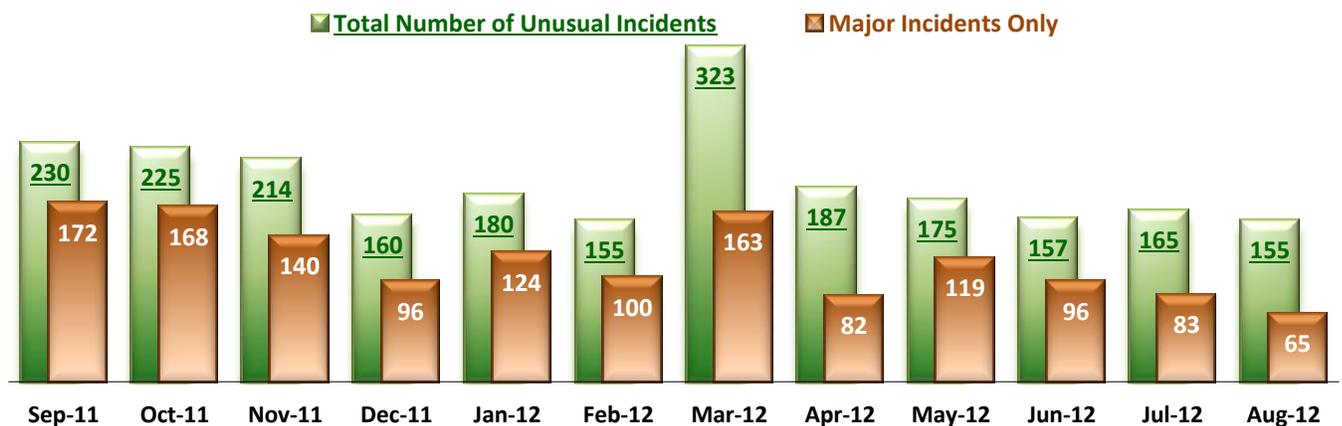
5. 30-Day Readmission Rate



* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

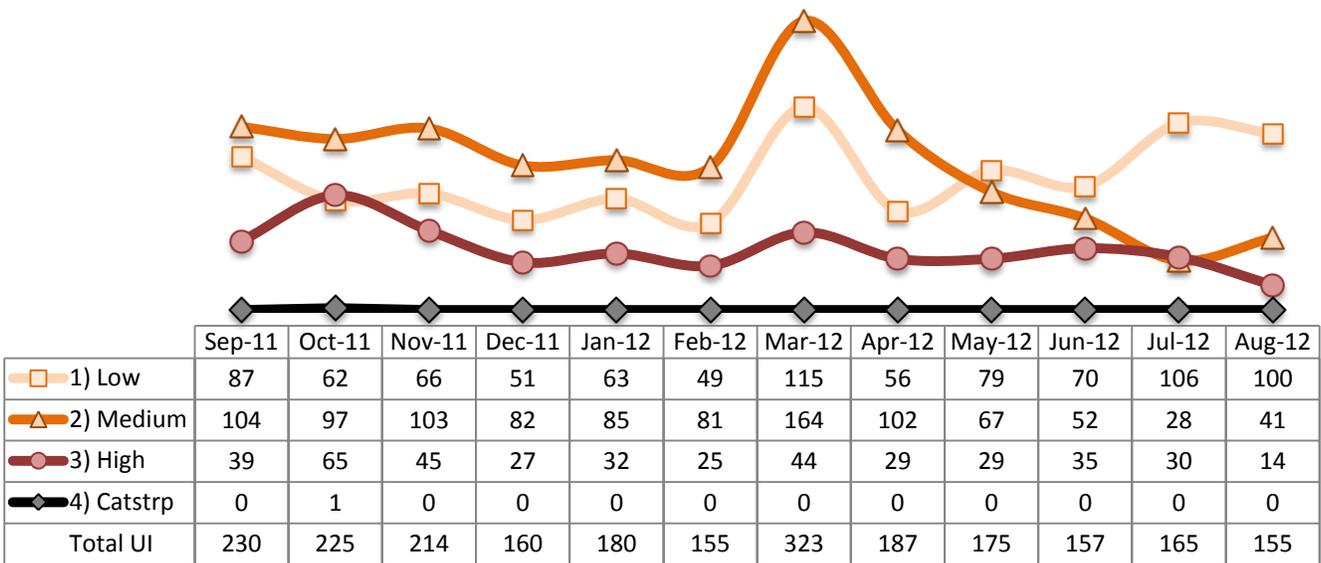
** NPR: National Public Rate as of September 2011 published by NASMHPD Research Institute in January 2012.

6. Unusual Incidents

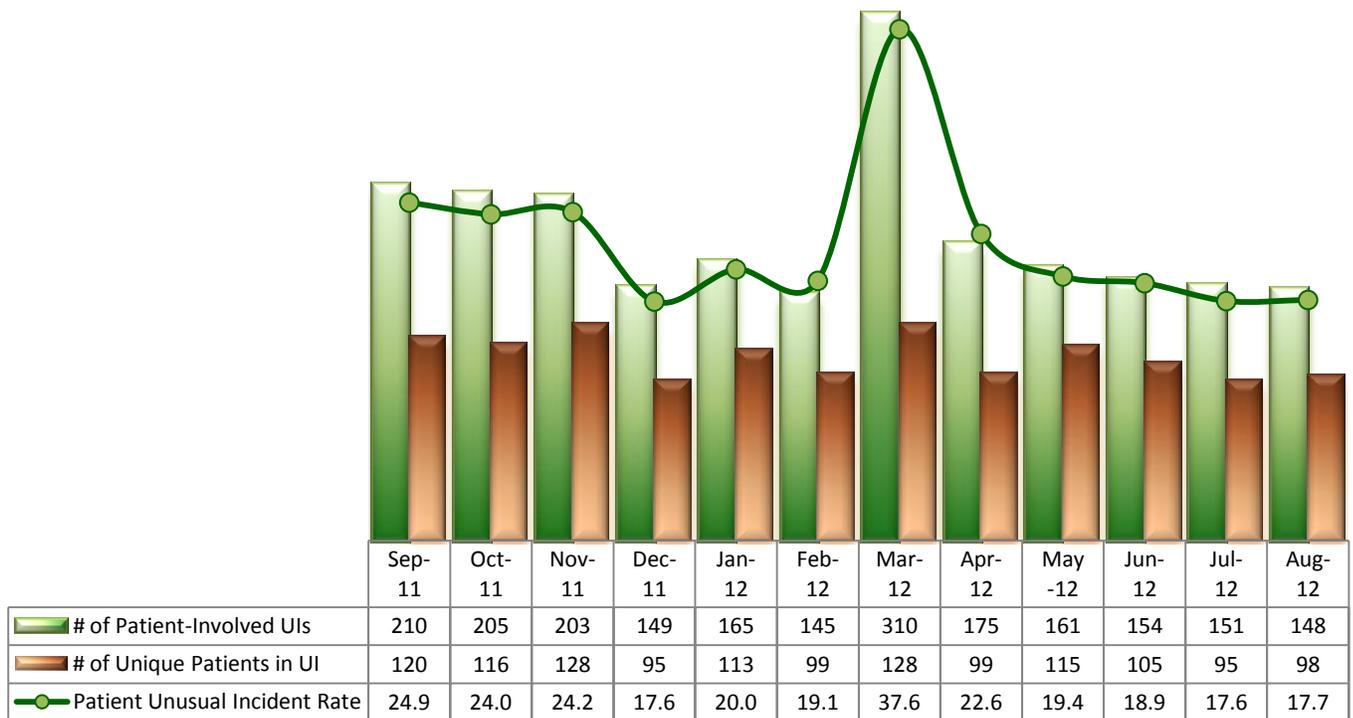


* Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.

7. Unusual Incidents by Severity



8. Patient-Involved Unusual Incidents



*The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

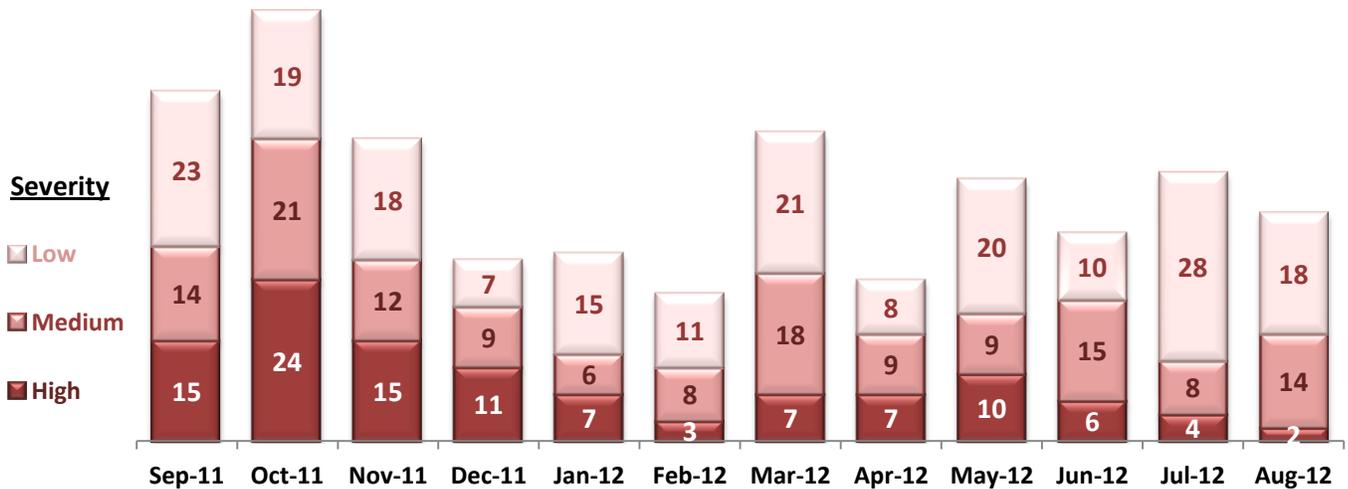
9. Selected Types of Incidents



	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
Physical Assault	52	64	45	27	28	22	46	24	39	31	40	34
Psych Emergency	41	47	24	16	12	9	15	6	18	6	5	7
Fall	26	14	13	9	22	14	24	23	20	21	25	20
Injury	34	46	30	30	25	20	39	22	21	23	33	31

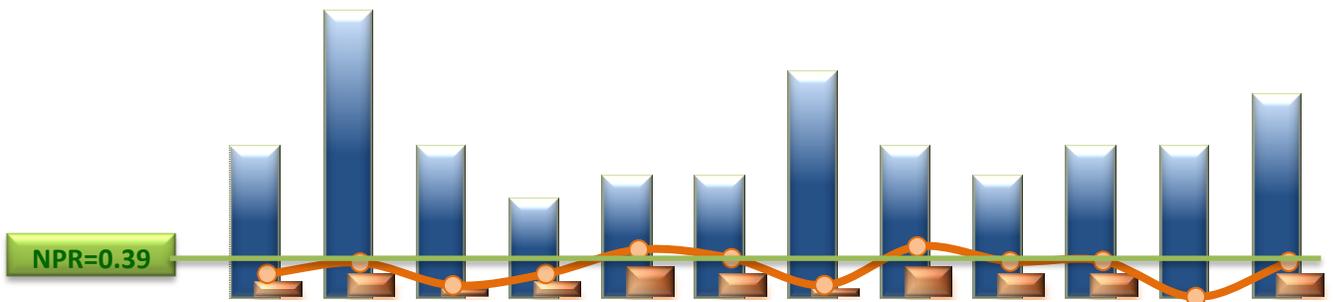
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

10. Physical Assaults by Severity



*Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

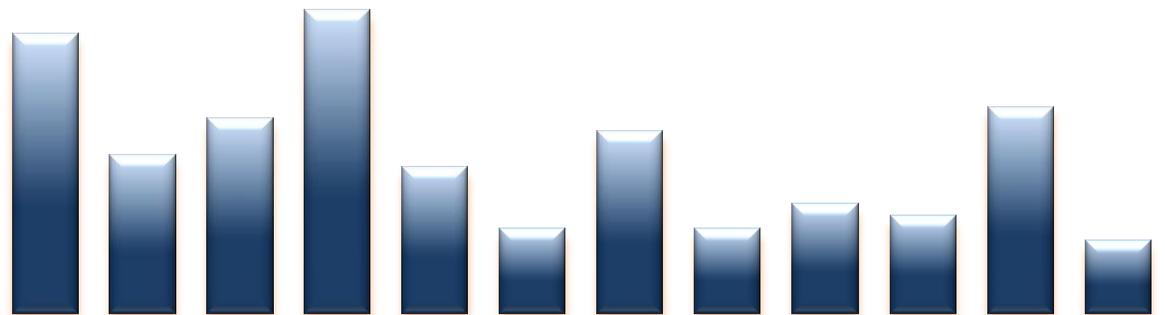
11. Patient Injuries



	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
Total Pts Injured	20	38	20	13	16	16	30	20	16	20	20	27
Major Pt Injuries*	2	3	1	2	4	3	1	4	3	3	0	3
Patient Injury Rate	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.37	0.00	0.36

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

12. Staff Injuries



	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
# of Staff Injured	23	13	16	25	12	7	15	7	9	8	17	6

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

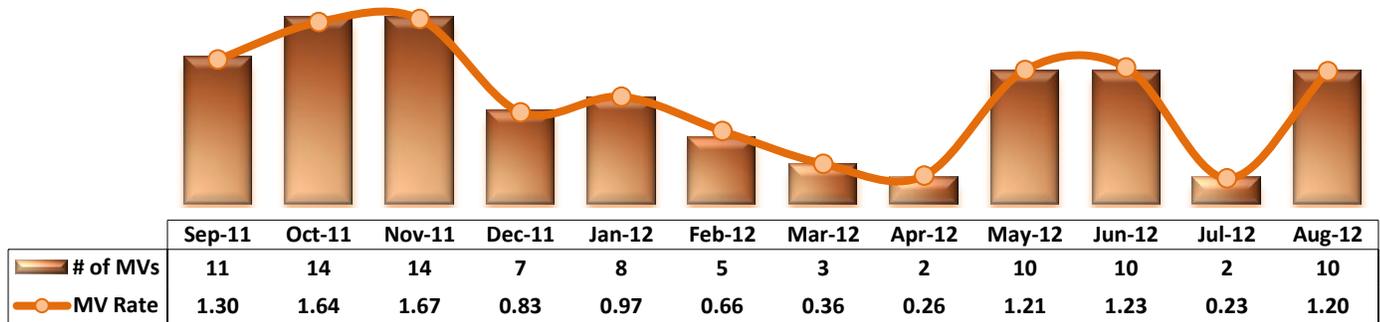
13. Elopements



	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
# of Elopements	3	1	1	3	2	4	4	2	2	2	3	1
Elopement Rate	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.35	0.12

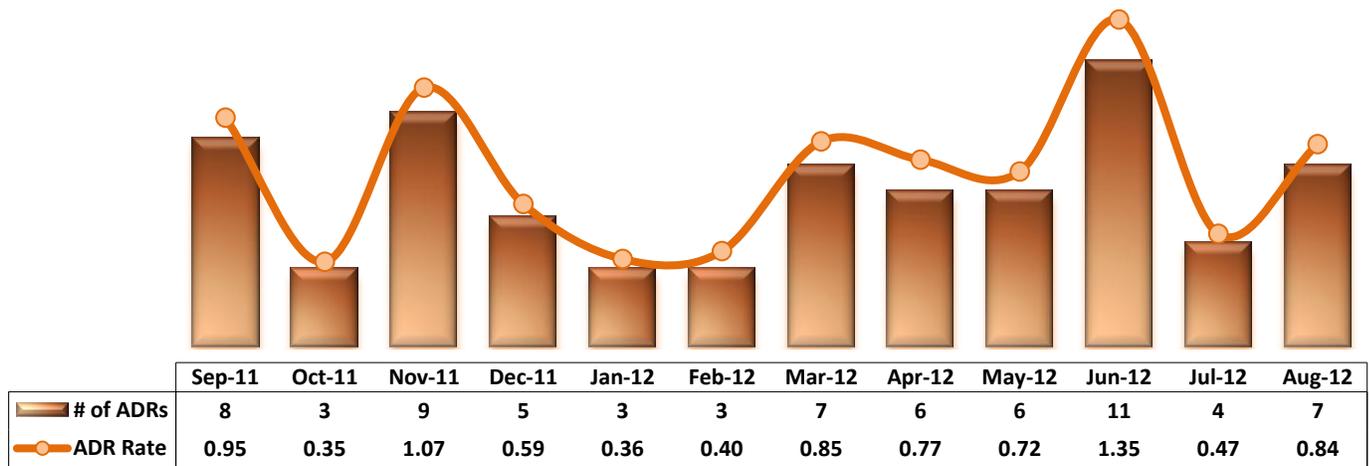
* It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

14. Reported Medication Variances



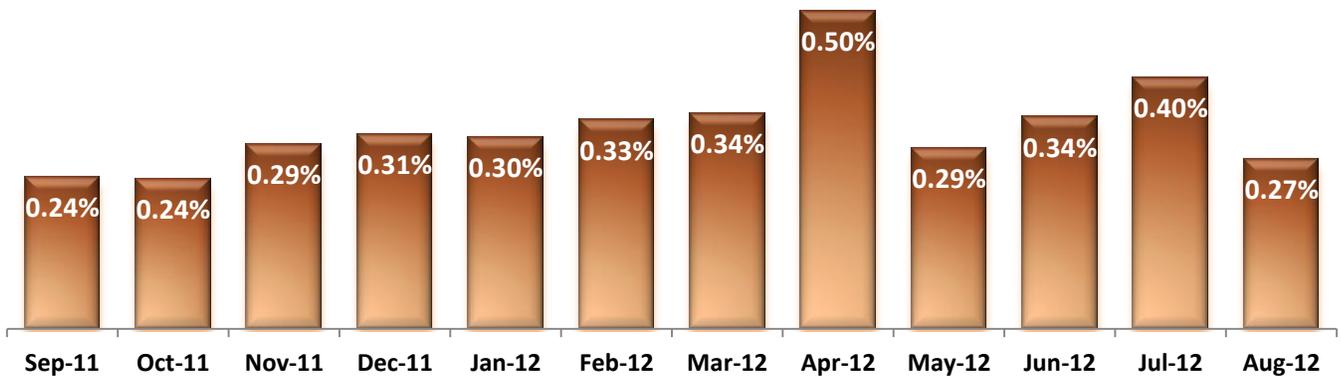
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

15. Reported Adverse Drug Reactions



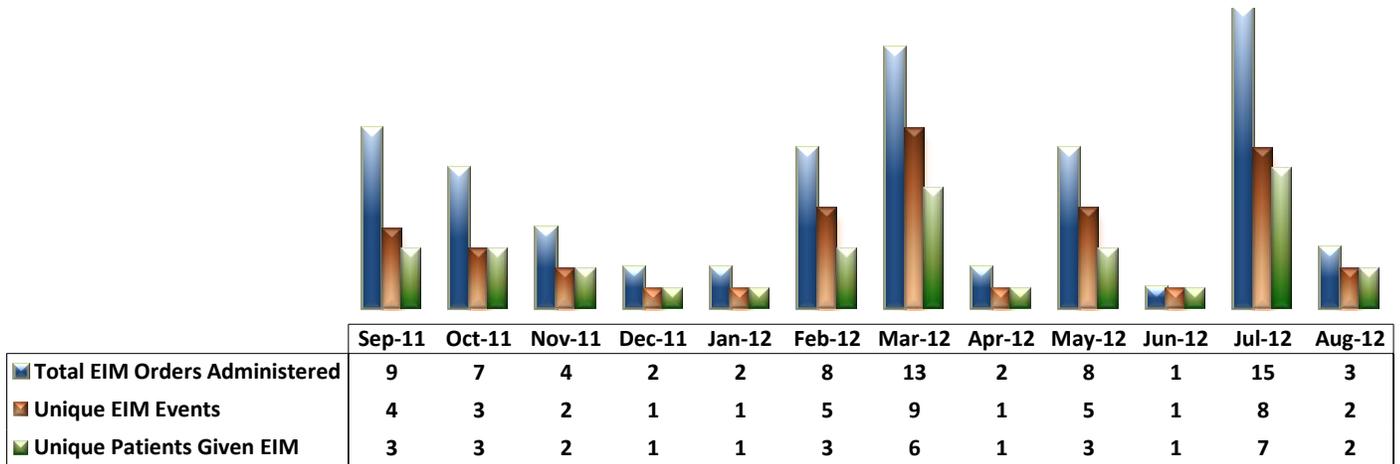
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

16. Percent of Missing Documentation on Med-Administration



* June-2011 data is not available because of data tracking interruption caused by a technical glitch in Avatar. September-2011 data does not include administration records associated with new orders placed between 9/22/11 and 9/25/11 due to a technical issue that occurred in Avatar and Worx during that time period.

17. Emergency Involuntary Medications Documented in eMar



* Some patients may have experienced multiple EIM events during month and some events may have involved multiples doses of medication ordered and administered.

** Data prior to October 2011 may include 'now' orders in addition to stat emergency orders.

*** A number of EIMs may not be included above due to a technical glitch that delayed or prevented proper documentation of medication administration results on eMar. Thus, the actual number of EIM is likely to be much higher than the above number. The issue has not been resolved completely yet as of this report date.

18. Percent of Patients Restrained or Secluded

NPR(R)=5.3%

NPR(S)=2.2%



	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
Restraint	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.6%	0.3%
Seclusion	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.7%	0.3%	0.0%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

19. Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.46

NPR(S)=0.41



	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
Restraint	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.001	0.010
Seclusion	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.057	0.005	0.000

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 09/13/12

Category	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Monthly Average	Total (12mths)	Figure	
Admissions	Civil	16	19	9	19	13	18	14	14	13	12	16	12	15	175	Figure 1
	Forensic	29	19	22	20	16	17	23	16	22	22	18	14	20	238	
	Total	45	38	31	39	29	35	37	30	35	34	34	26	34	413	
Discharges	Civil	21	22	15	13	15	14	17	18	12	11	17	21	16	196	Figure 2
	Forensic	20	21	23	21	33	14	21	17	15	14	16	18	19	233	
	Total	41	43	38	34	48	28	38	35	27	25	33	39	36	429	
Net Gain During Month	Civil	-5	-3	-6	6	-2	4	-3	-4	1	1	-1	-9		-21	
	Forensic	9	-2	-1	-1	-17	3	2	-1	7	8	2	-4		5	
	Total	4	-5	-7	5	-19	7	-1	-5	8	9	1	-13		-16	
All Individuals on Roll at End of Month	290	285	278	283	264	271	270	265	273	282	283	270	276			
a. Present on Unit	280	279	272	275	259	266	262	260	267	275	277	259	269			
b. On AL	6	3	3	6	3	3	6	3	5	5	4	10	5			
c. On UL	4	3	3	2	2	2	2	2	1	2	2	1	2			
All Individuals on Roll: Daily Average during Month	290	282	286	279	275	269	273	265	271	278	282	276	277			
a. Present on Unit*	282	276	280	273	267	262	266	259	267	271	276	270	271		Figure 3	
b. On AL	3	3	3	4	6	5	5	4	2	5	4	5	4			
c. On UL	5	3	3	2	2	2	2	2	2	2	2	1	2			
Patient Days*	8448	8544	8402	8471	8268	7588	8246	7759	8284	8132	8568	8358	8256	99068		
Inter-Unit Transfers during Month	7	10	10	25	5	5	6	4	7	6	3	5	8	93	Figure 4	
Medical Leaves Initiated during Month	21	31	25	14	19	19	28	23	18	29	17	21	22	265		
Emergency	12	14	12	13	10	17	29	29	34	46	43	16	23	275		
Non-Emer	33	45	37	27	29	36	57	52	52	75	60	37	45	540		
Non-Medical Leaves Initiated during Month	53	64	66	82	91	74	99	105	145	142	126	95	95	1142		
UL Initiated during Month	3	1	1	3	2	4	4	2	2	2	3	1	2	28		
Total Unique Patients Served during Month	331	330	315	314	311	298	306	300	298	306	316	309	311			
30 Day Readmission **	Civil	1	5	0	1	1	1	1	2	2	0	0		1	14	
	Forensic	1	1	0	2	1	1	1	0	0	0	1		1	8	
	Total	2	6	0	3	2	2	2	2	2	0	1		2	22	

* Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 09/13/12

Category	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Monthly Average	NPR* (Sep-11)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	4.8%	22.7%	0.0%	7.7%	6.7%	7.1%	5.9%	11.1%	16.7%	0.0%	0.0%	7.8%		Figure 5
	Forensic	5.0%	4.8%	0.0%	9.5%	3.0%	7.1%	4.8%	0.0%	0.0%	0.0%	6.3%	3.7%		
	Combined	4.9%	14.0%	0.0%	8.8%	4.2%	7.1%	5.3%	5.7%	7.4%	0.0%	3.0%	5.6%	7.5%	
Number of Unusual Incidents	230	225	214	160	180	155	323	187	175	157	165	155	194		Figure 6
UI by Severity	Catastrophe	0	1	0	0	0	0	0	0	0	0	0	0		Figure 7
	High	39	65	45	27	32	25	44	29	29	35	30	14	35	
	Medium	104	97	103	82	85	81	164	102	67	52	28	41	84	
	Low	87	62	66	51	63	49	115	56	79	70	106	100	75	
Patient Unusual Incident Rate	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.4	18.9	17.6	17.7	22.0		Figure 8
Selected Types of Incidents	Physical Assault	52	64	45	27	28	22	46	24	39	31	40	34	38	Figure 9
	Psych Emergency	41	47	24	16	12	9	15	6	18	6	5	7	17	
	Fall	26	14	13	9	22	14	24	23	20	21	25	20	19	
	Injury	34	46	30	30	25	20	39	22	21	23	33	31	30	
Assaults by Severity	Physical High	15	24	15	11	7	3	7	7	10	6	4	2	9	Figure 10
	Medium	14	21	12	9	6	8	18	9	9	15	8	14	12	
	Low	23	19	18	7	15	11	21	8	20	10	28	18	17	
Patient Injury Rate***	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.37	0.00	0.36	0.29	0.39	Figure 11
Patients with Major Injuries***	2	3	1	2	4	3	1	4	3	3	0	3	2		
Total Patients Injured***	20	38	20	13	16	16	30	20	16	20	20	27	21		
Total Staff Injured***	23	13	16	25	12	7	15	7	9	8	17	6	13		Figure 12
Elopement Rate	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.35	0.12	0.41	0.18	Figure 13
Medication Variance Rate	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.23	0.23	1.20	0.97		Figure 14
Adverse Drug Reaction Rate	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.72	1.35	0.47	0.84	0.73		Figure 15
Missing Med-Admin Documentation	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.34%	0.40%	0.27%	0.32%		Figure 16
Emergency Involuntary Meds	9	7	4	2	2	8	13	2	8	1	15	3	6	Figure 17	
Unique EIM Events	4	3	2	1	1	5	9	1	5	1	8	2	4		
Unique Patients given EIM	3	3	2	1	1	3	6	1	3	1	7	2	3		
Percent of Patients Restrained	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.6%	0.3%	0.2%	5.3%	Figure 18
Percent of Patients Secluded	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.7%	0.3%	0.0%	0.7%	2.2%	
Restraint Hours Rate	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.001	0.010	0.002	0.46	Figure 19
Seclusion Hours Rate	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.057	0.005	0.000	0.019	0.41	

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), 2012

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar

Updated as of 09/13/12

Category	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Monthly Average	Total (12mths)	NPR* (Sep-11)
Total Unusual Incidents**	230	225	214	160	180	155	323	187	175	157	165	155	194	2326	
Total Major Unusual Incidents	172	168	140	96	124	100	163	82	119	96	83	65	117	1408	
Patient Involved UI Only**	210	205	203	149	165	145	310	175	161	154	151	148	181	2176	
Patient UI Rate	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.4	18.9	17.6	17.7	22.0		
Unique Patients Involved in UI**	120	116	128	95	113	99	128	99	115	105	95	98	109	1311	
Selected Types of Incidents															
Physical Assault	52	64	45	27	28	22	46	24	39	31	40	34	38	452	
Psych Emergency	41	47	24	16	12	9	15	6	18	6	5	7	17	206	
Fall	26	14	13	9	22	14	24	23	20	21	25	20	19	231	
Injury	34	46	30	30	25	20	39	22	21	23	33	31	30	354	
UI by Severity															
Catastrophe	0	1	0	0	0	0	0	0	0	0	0	0	0	1	
High	39	65	45	27	32	25	44	29	29	35	30	14	35	414	
Medium	104	97	103	82	85	81	164	102	67	52	28	41	84	1006	
Low	87	62	66	51	63	49	115	56	79	70	106	100	75	904	
Physical Assaults by Severity															
High	15	24	15	11	7	3	7	7	10	6	4	2	9	111	
Medium	14	21	12	9	6	8	18	9	9	15	8	14	12	143	
Low	23	19	18	7	15	11	21	8	20	10	28	18	17	198	
Total Patients Injured***	20	38	20	13	16	16	30	20	16	20	20	27	21	256	
Patients with Major Injuries***	2	3	1	2	4	3	1	4	3	3	0	3	2	29	
Patient Injury Rate***	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.37	0.00	0.36	0.29		0.39
Total Staff Injured**	23	13	16	25	12	7	15	7	9	8	17	6	13		
Total UL Incident Reports	5	4	1	3	2	5	5	2	3	4	3	4	3	41	
Total ULs Documented in Avatar	3	1	1	3	2	4	4	2	2	2	3	1	2		
Elopement Rate	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.35	0.12	0.41		0.18
Med Variance (MV) Reports**	11	14	14	7	8	5	3	2	10	10	2	10	8	96	
MV Rate	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.23	0.23	1.20	0.97		
Adverse Drug Reactions Reports	8	3	9	5	3	3	7	6	6	11	4	7	6	72	
ADR Rate	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.72	1.35	0.47	0.84	0.73		
Total Med Administrations Scheduled	95639	103346	101392	101756	99731	93833	105273	101205	108557	105239	108563	107540		1232074	
Total Missing Documentations	231	246	297	315	304	311	360	511	311	354	433	290		3963	
Percent of Missing Documentation	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.34%	0.40%	0.27%		0.32%	
Total Patients with >=3 STATs	12	9	9	2	4	7	7	3	8	7	10	5	7		
Total STAT Orders	87	74	74	30	40	53	51	38	81	51	82	38	58		
Emergency STAT Med Orders Administered Involuntarily (EIM)****	9	7	4	2	2	8	13	2	8	1	15	3	6		
Unique EIM Events	4	3	2	1	1	5	9	1	5	1	8	2	4		
Unique Patients given EIM	3	3	2	1	1	3	6	1	3	1	7	2	3		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), 2012

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** A number of EIMs may not be included above due to a technical glitch that delayed or prevented proper documentation of medication administration results on eMar. Thus, the actual number of EIM is likely to be much higher than the above number. The issue has not been resolved completely yet as of this report date.

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 09/13/12

Category	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Monthly Average	Total (12mths)	NPR* (Sep-11)
Number of Restraint Events	1	0	1	0	0	0	0	0	0	1	2	1	0.5	6	
Number of Unique Patients Restrained	1	0	1	0	0	0	0	0	0	1	2	1	0.5		
Percentage of Patients Restrained	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.6%	0.3%	0.2%		5.3%
Total Restraint Hours (h:mm)	2:00	0:00	0:15	0:00	0:00	0:00	0:00	0:00	0:00	1:00	0:13	2:00	0:27	5:28	
Restraint Hours Rate	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.001	0.010	0.002		0.46
Number of Seclusion Events	6	2	5	5	2	2	3	1	6	3	1	0	3.0	36	
Number of Unique Patients Secluded	5	2	2	4	2	2	3	1	4	2	1	0	2.3		
Percentage of Patients Secluded	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.7%	0.3%	0.0%	0.7%		2.2%
Total Seclusion Hours (h:mm)	5:37	0:35	6:04	4:10	3:13	3:00	3:50	0:45	6:08	11:10	1:00	0:00	3:47	45:32	
Seclusion Hours Rate	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.057	0.005	0.000	0.019		0.41

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), 2012

Performance Related Information for Staff & Managers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 09/13/12

Category		Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		230	225	214	160	180	155	323	187	175	157	165	155	194	2326	
Total Major Incidents*		172	168	140	96	124	100	163	82	119	96	83	65	117	1408	100%
Major Incident Location	1A	16	13	12	11	13	11	16	3	17	12	4	8	11	136	10%
	1B	24	16	14	8	14	12	17	22	7	9	5	6	13	154	11%
	1C	8	7	1	6	8	3	15	15	12	5	8	4	8	92	7%
	1D	15	29	20	11	9	6	5	4	11	8	9	2	11	129	9%
	1E	29	27	10	8	8	7	15	1	11	17	10	9	13	152	11%
	1F	20	14	17	10	5	10	11	8	14	11	16	4	12	140	10%
	1G	16	24	17	7	11	8	10	10	7	8	8	8	11	134	10%
	2A	3	2	4	3	3	4	7	0	2	0	3	1	3	32	2%
	2B	2	3	2	1	3	2	2	2	1	1	1	1	3	23	2%
	2C	4	6	13	7	8	6	16	9	11	5	2	2	7	89	6%
	2D	9	3	11	6	12	8	18	1	7	10	9	6	8	100	7%
	TLC	11	9	13	9	12	14	21	4	11	4	6	8	10	122	9%
	Other	15	15	6	9	18	9	10	3	8	6	2	4	4	9	105
Total Physical Assault Incidents		52	64	45	27	28	22	46	24	39	31	40	34	38	452	100%
Assault Incident Location	1A	6	4	2	4	1	0	1	0	6	4	2	4	3	34	8%
	1B	0	2	0	1	1	0	4	0	1	0	3	3	1	15	3%
	1C	2	2	0	2	4	0	3	3	0	1	2	1	2	20	4%
	1D	5	15	11	5	4	4	2	2	4	2	4	2	5	60	13%
	1E	11	8	4	3	0	5	8	4	5	5	8	5	6	66	15%
	1F	7	6	7	3	0	1	1	2	10	3	10	2	4	52	12%
	1G	9	17	10	4	4	4	3	4	2	4	4	6	6	71	16%
	2A	0	0	0	0	0	1	3	0	0	0	0	0	0	4	1%
	2B	1	0	1	0	0	0	0	0	0	0	1	1	0	4	1%
	2C	1	3	3	0	2	0	3	2	2	3	1	1	2	21	5%
	2D	4	1	5	1	6	4	10	3	4	9	2	6	5	55	12%
	TLC	3	5	2	3	4	3	8	3	3	0	2	3	3	39	9%
	Other	3	1	0	1	2	0	0	1	2	0	1	0	0	1	11

Performance Related Information for Staff & Managers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 09/13/12

Category		Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Monthly Average	Total (12mths)	Percent
Total Fall Incidents		26	14	13	9	22	14	24	23	20	21	25	20	19	231	100%
Fall Incident Location	1A	3	4	5	1	6	3	11	6	8	9	3	4	5	63	27%
	1B	13	4	0	2	1	3	0	3	1	4	2	5	3	38	16%
	1C	0	1	0	0	1	1	2	1	0	0	3	1	1	10	4%
	1D	1	0	1	0	1	0	0	1	0	0	4	0	1	8	3%
	1E	1	0	2	0	2	1	1	4	3	5	3	1	2	23	10%
	1F	2	1	1	0	0	0	1	0	0	0	0	0	0	5	2%
	1G	1	1	0	0	0	0	0	1	1	0	2	3	1	9	4%
	2A	0	0	1	0	1	0	0	0	0	0	1	0	0	3	1%
	2B	0	0	0	1	2	1	1	1	0	0	0	1	1	7	3%
	2C	1	0	0	0	2	0	3	1	3	0	0	0	1	10	4%
	2D	1	1	1	1	1	0	3	0	0	2	6	3	2	19	8%
	TLC	1	1	1	2	0	4	0	1	3	1	0	2	1	16	7%
	Other	2	1	1	2	5	1	2	4	1	0	1	0	2	20	9%
Total Injury Incidents		34	46	30	30	25	20	39	22	21	23	33	31	30	354	100%
Injury Incident Location	1A	3	3	3	3	2	3	2	1	3	5	1	3	3	32	9%
	1B	4	3	0	0	2	0	4	2	1	1	4	3	2	24	7%
	1C	0	2	0	1	2	0	2	1	0	0	3	1	1	12	3%
	1D	3	8	5	5	2	3	2	3	3	3	5	1	4	43	12%
	1E	6	9	3	4	1	2	5	2	2	2	2	4	4	42	12%
	1F	4	3	6	4	4	1	0	2	4	2	4	1	3	35	10%
	1G	3	8	4	3	1	5	2	6	1	3	2	5	4	43	12%
	2A	0	1	0	0	0	0	2	0	0	0	0	0	0	3	1%
	2B	0	0	1	0	1	0	1	0	0	0	0	1	0	4	1%
	2C	1	1	2	1	1	1	3	1	0	1	4	1	1	17	5%
	2D	4	1	4	1	2	0	7	0	3	4	5	5	3	36	10%
	TLC	1	4	1	2	0	4	5	1	2	0	2	5	2	27	8%
	Other	5	3	1	6	7	1	4	3	2	2	1	1	3	36	10%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 09/13/12

Category	Sub-group	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		290	285	278	283	264	271	270	265	273	282	283	270	276	
Gender	Female	69	64	60	63	60	68	71	66	71	73	70	64	67	24.1%
	Male	221	221	218	220	204	203	199	199	202	209	213	206	210	75.9%
Age	Median Age (Years)	55 yrs	55 yrs	55 yrs	54 yrs	55 yrs									
	<30 years old	24	24	27	20	13	14	20	17	20	23	23	22	21	7.5%
	>=30 and <40 years old	21	21	20	28	29	33	33	28	36	37	33	29	29	10.5%
	>=40 and <50 years old	52	53	48	51	45	46	42	41	42	45	46	43	46	16.7%
	>=50 and <60 years old	107	106	103	102	95	96	96	99	93	92	94	89	98	35.4%
	>=60 years old	86	81	80	81	82	82	79	80	82	85	87	87	83	29.9%
Legal Status of Individuals on Roll at End of Month	Emergency	15	16	16	19	19	25	19	16	17	20	21	16	18	6.6%
	Inpatient Commitment	31	32	27	27	27	27	27	25	25	26	27	26	27	9.9%
	Outpatient Commitment	28	22	24	27	22	22	25	29	28	25	20	20	24	8.8%
	Voluntary	41	40	39	39	42	41	42	41	42	41	43	42	41	14.9%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	115	110	106	112	110	115	113	111	112	112	111	104	111	40.2%
	DC Exam	61	61	60	63	49	50	50	45	49	57	59	56	55	19.9%
	Mentally Incompetent	3	3	3	2	3	2	4	6	7	8	8	6	5	1.7%
	NGBRI - DC	94	95	93	91	88	89	89	89	89	91	92	91	91	32.9%
	NGBRI - US	12	11	11	10	10	11	10	10	10	10	9	9	10	3.7%
NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%	
Dual Commitment	1	1	1	1	1	1	1	1	1	3	1	1	1	0.4%	
Sexual Psychopath (Miller Ac)	3	3	3	3	2	2	2	2	2	2	2	2	2	0.8%	
Forensic Sub-total	175	175	172	171	154	156	157	154	161	170	172	166	165	59.8%	
Length of Stay	Median LOS (Days)	844 d	884 d	915 d	876 d	977 d	950 d	974 d	1042 d	1004 d	922 d	890 d	1063 d	945 d	
	Average LOS (Days)	2978 d	2988 d	3053 d	2977 d	3150 d	3089 d	3088 d	3153 d	3047 d	2971 d	2976 d	3116 d	3049 d	
	<30 Days	39	30	29	33	27	32	32	26	30	32	32	20	30	10.9%
	>=30 ~ <365 Days	72	78	77	79	68	69	66	65	68	76	74	77	72	26.2%
	>= 1 Year & < 2 Years	24	22	20	20	22	21	23	22	24	21	23	20	22	7.9%
	>= 2 Years & < 5 Years	46	46	43	42	39	40	41	44	44	46	47	46	44	15.8%
	>= 5 Years & < 20 Years	61	61	62	63	63	64	63	62	62	62	62	61	62	22.5%
>= 20 Years	48	48	47	46	45	45	45	46	45	45	45	46	46	16.6%	

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.