



# DC CSA Transition News Brief

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Issue V  
August 13, 2009

## **New Mental Health Services Division**

As part of its redesign of service delivery, DMH has created the new Mental Health Services Division within the Office of Programs and Policy. The new division will provide services for the remaining consumers who were formerly enrolled with the DC CSA and manage their transition to private providers by March 31, 2010. In addition, this division provide the unique services formerly offered by the DCCSA as well as the new Physicians Practice Group.

Programs and services are outlined below:

### Services for Children and Youth

- Psycho-Educational Program / 821 Howard Road
- Therapeutic Nursery / Wilkerson Elementary School
- Healthy Start Program / 821 Howard Road
- Child Psychiatrist Practice Group / 821 Howard Road

### Services for Adults

- Multicultural Services Team (CST-21)
- Deaf/Hearing Impaired Team (CST-7)
- Co-occurring Mental Health & Developmental Disabilities Team (CST-7)
- Restoration To Competency Program
- Physicians Practice Group
- Psychiatric Residents' Clinic
- Same Day Urgent Care Services (formerly known as SURE Program)
- Pharmacy Program
- Continuity Of Care Transition Teams (CCTT) - August 2009 thru March 31, 2010

**Services for Children & Youth are located at 821 Howard Road, SE, WDC 20032**

With the exception of the Therapeutic Nursery which is located at the Wilkerson Elementary School.

**Services for Adults are in the process of being consolidated at 35 K Street, NE WDC 20002.**

## **Service Site Consolidation**

### **3861 Alabama Ave, SE**

As reported in the July 27, 2009 issue of the News Brief, the DCCSA Alabama Ave site closed July 14, 2009 and staff were relocated to 35 K Street, NE.

### **1250 U Street, NW**

Effective Monday, August 10, 2009 all services provided at the 1250 U Street, NW DCCSA service site (specifically Multicultural Services and Northwest Family Services) have been relocated as follows:

- All adult services will relocate to 35 K Street NE (phone number 202-442-4202)
- All child & youth services will relocate to 821 Howard Road, SE (phone number 202-698-1838)

CCTT staff members and staff from Multicultural Services Team will be posted at the 1250 U Street NW site through August 31, 2009 to assist and redirect consumers.

### **1125 Spring Road, NW**

DMH will be transitioning out of this facility between August and October 2009.

Effective August 10, 2009 the Restoration to Competency Program will be located at 35 K Street, NE

On August 21, 2009 the CCTT team will move from Spring Road to 35 K Street, NE.

- Two to three CCTT staff will remain at 1125 Spring Rd until August 31 to assist and redirect consumers. (telephone 202-576-8944)

All clinical services will be moved to 35 K Street NE by August 31, 2009, except for the following which will continue at 1125 Spring Road, NW until October 1, 2009:

- Pharmacy Services
- Medical Records Unit

### **35 K Street, NE**

This will be the primary site for all Adult Services provided by the Mental Health Services Division. This facility is a three level building with a small lot for off street parking. 35 K Street NE is between the Union Station Metro Station and the New York Avenue Metro Station both located on the Red Line.

### **821 Howard Road, SE**

This is the site for all Child & Youth Services provided by the Mental Health Services Division.

In addition to the services already provided at this site (Psycho-Educational Program, Health Start, and Therapeutic Nursery) all children and youth previously receiving services from the Northwest Family Services 1250 U Street NW will receive services from this site, until they have completed the transition to the private provider network. All Child Psychiatrists and psychiatric services, including assessments will be located at the 821 Howard Road, SE service site.

**We are now informing consumers of these staff relocations. Consumers are encouraged to call the DCCSA Transition Information Line at 1-800-961-8528 if they need assistance with locating their treatment team members, obtaining medication or information related to the transition.**

## Relocation of Multicultural Services

The Department of Mental Health continues to be committed to providing culturally and linguistically competent quality services and expand access to the District of Columbia residents in general and to those who speak limited or no English (LEP/NEP) in particular. To this end, on August 10, 2009, DMH will be consolidating and relocating the Multicultural Program and other DMH operated services to 35 K Street, NE. The co-location of DMH's Multicultural Program with the Pharmacy and Physicians Practice Group along with programs for individuals with hearing impairment and developmental disabilities will enhance the quality of our services by making them available in one location.

Services to consumers will not be interrupted during the relocation of the Multicultural Program. Assistance and support will be provided to consumers to ensure a smooth transition to the new location. We have the support of the Mayor's Offices on Latino, Asian and Pacific Islander, and African Affairs to assist in the transition. Metro has provided information about the transit system in various languages for our consumers and a representative provided Multicultural program staff with an orientation of the Metro transit system and rider assistance program. We are collaborating with community based service providers to the LEP/NEP communities to ensure that the necessary support, orientation, and information are provided to our consumers in the various languages.

Some staff from the Multicultural Program will be posted at the 1250 U Street, NW location until the end of August to assist and redirect consumers to the new service location at 35 K Street, NE.

### Pharmacy Services

Pharmacy services will continue to operate at their current locations which are 1125 Spring Road, NW (202-576-7053) and 35 K Street, NE (442-4954). However, DMH plans to expand the pharmacy at 35 K Street, NE. Once the renovations are completed, all outpatient DMH pharmacy services will be provided at 35 K Street and the pharmacy at 1125 Spring Road will be closed. DMH expects the renovations to be completed by late fall 2009.

### Same Day Urgent Care Services

Same Day Urgent Care Services will continue to be offered at the 35 K Street, NE location. Services include: assessment, counseling, psychiatric evaluation and medication management. Consumers who have transferred from the DCCSA to a new provider but have not yet had an intake appointment or have not seen a psychiatrist at the new provider may come to the Same Day Urgent Care Services to see a psychiatrist and receive a prescription, if needed.

#### Useful Contact Numbers:

##### **Access Helpline**

**1-888-793-4357**

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##### **DMH Office of Consumer and Family Affairs**

**(202) 673-4377**

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##### **DC CSA Transition Information Line**

**1-800-961-8528**

#### **Consumer Transition Information Page on the DMH Website**

- Go to [www.dmh.dc.gov](http://www.dmh.dc.gov)
- Under **Information**, click on the 4th bullet point

##### **DC Community Services**

##### **Agency Consumer**

##### **Transition Information**