

**NEXT MEETING: APRIL 29, 2009, 10:30 AM TO 12:30PM**  
**CPEP BUILDING, ON CAMPUS OF OLD DC GENERAL HOSPITAL**

**DISTRICT OF COLUMBIA**  
**DEPARTMENT OF MENTAL HEALTH**

**CRISIS EMERGENCY SERVICES PLANNING WORKGROUP**  
**IMPLEMENTATION UPDATE**

**MEETING MINUTES**  
**January 14, 2009**

<b>Attendees:</b>	Stephen T. Baron, Director, DMH Dr. Ray Brown, Homeless Services, DMH Toni Brown, SOME Lois Calhoun, Forensic Coordinator, DMH Ann Chauvin, SOME Denise Dunbar, DMH Christine Elwell, Homeless Outreach, DMH Claire Fay, PSA Bernard Hardeman, FEMS Cynthia Holloway, CPEP, DMH David Jelks, MPD Yvonne Keyes, DMH Dr. Robert Keisling, Pathways to Housing Tracy Knight, Bread for the City Mary Ann Luby, Washington Legal Clinic for the Homeless Jack Neville, ChAMPS Mytonia Newman, FEMS Rick Parr, Program Analyst, DMH Juanita Reaves, DMH Dr. Steven Steury, DMH, Chief Clinical Officer Anne Sturtz, Deputy Director, DMH Luis Vasquez, DMH Amelia C. Villaruz, CPEP LaToya Wesley, Research Analyst, CJCC
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**Introduction & Welcome**

The meeting was opened by Steve Baron, Director of the Department of Mental Health, who welcomed group members. All participants introduced themselves. The workgroup approved the minutes from the September 17, 2008 meeting.

Steve briefly explained the purpose of the meeting and then introduced Jack Neville, Director of ChAMPS.

## ChAMPS

Jack used a PowerPoint presentation to provide data about ChAMPS implementation activities and data for the first quarter of FY 09. A copy of the ChAMPS presentation is attached to the minutes and marked as Attachment A.

Jack explained that ChAMPS has respite beds available through St. Ann's Infant and Maternity Home, Sasha Bruce and the Catholic Charities network of foster homes. As of January 14<sup>th</sup>, ChAMPS had not made any respite bed referrals.

Since its inception on October 28, 2008, ChAMPS has received 55 calls, with 50 responses. The average response time was 24 minutes. 14 children have been hospitalized (1 involuntary, 13 voluntary). The largest referral source has been the schools.

There are a number of outreach and marketing events planned. ChAMPS will have a table at the NASW conference in March. Meetings have been scheduled with the individual schools and press releases about the program are planned. The group recommended including the Family Shelter System on the distribution list for fliers and marketing materials. DMH and ChAMPS are working to develop a specific protocol with the schools, MPD and school mental health crisis programs to respond to crisis.

## CPEP

Next, Steve introduced Cynthia Holloway, the Director of Crisis Emergency Services. Cynthia reported that Phase I and II of the CPEP renovations were completed and celebrated with an open house on December 17, 2008. Pictures of the renovated space are attached and marked as Attachment B.

Phase II of the renovations included the construction of space for emergency observation, urgent care and a delousing shower. The nursing station includes an observation area. There are separate waiting rooms for family and consumers. The emergency observation beds are expected to be open in mid-February 2009.

CPEP staffing has increased to include additional psychiatric coverage. CPEP has hired addiction counselors, as well as more social workers and counselors. Cynthia reported that the renovated CPEP space operates urgent care services for patients who cannot get appointments or need medication. Cynthia reported that CPEP serves an average of 310 consumers per month. She also stated that there are a total of 8 extended observation beds, 2 emergency (quiet) beds, and 4 geriatric reclining chairs have been added. A new physician has been added to the staff as well, Dr. Amelia Villaruz.

## Mobile Crisis Team

Luis Vasquez, the Director of Mobile Crisis Services reported that the first official day of service was on November 1, 2008. Luis reported that 17 of 19 staff positions have been filled. During the first quarter of FY 09, 326 unduplicated consumers were served. A copy of the CPEP and Mobile Crisis Services FY 09 First Quarter Statistics is attached and marked as Attachment C.

Luis has been working with Assistant Chief Groomes and MPD to improve collaboration with the police. He met with the MPD Joint Command staff during the first week in January. The Mobile Crisis teams have been invited to the roll calls.

In addition, the Mobile Crisis Teams are working with the FEMS Street Calls Team to assist with self-neglect and medical issues. Ten (10) Mobile Crisis Team staff, plus the physicians are qualified to involuntarily detain consumers (prepare an FD-12).

The Mobile Crisis Team is also working on the Focused Improvement Area (FIA) initiative and with MPD during the "All Hands on Deck" weekends. They have responded to completed homicides, suicides and fires to provide support and counseling.

Currently, Luis and his staff are focusing on linkage of consumers to the appropriate CSA. Among other things, the Mobile Crisis staff transport consumers and make sure that there is a case manager assigned to the consumer. The mobile crisis team also provides CPEP discharge assistance, and provides transportation back home to consumers discharged from CPEP.

Ann Chauvin stated that her staff continues to experience problems getting in contact with the Mobile Crisis Team through the Access Helpline. They have been routed to an answering machine rather than a live person when calling the 888 number. Steve Baron committed to following up with the Access Helpline. He also asked the group to contact him or Anne Sturtz regarding problems with accessing mobile crisis services through the Access Helpline immediately, so that DMH staff could promptly address problems with the technology or the Access Helpline staff.

### **Urgent Care Clinic at the Superior Court**

Next, Steve invited Dr. Steve Steury to update the workgroup on the progress of the Urgent Care Clinic (CUCC). Dr. Steury reported that the Psychiatric Institute of Washington (PIW) operates the clinic 8 hours per day, 5 days per week. There is a half-time psychiatrist assigned to the CUCC. The CUCC is located at Superior Court next to the Traffic Court. DMH has received positive responses from the Superior Court judges regarding the services provided by the CUCC.

Dr. Steury agreed to present data at the next meeting about the CUCC services.

### **Crisis Stabilization Beds**

Steve Baron reported that he has asked Anne Sturtz to convene a workgroup to discuss clinical oversight and reimbursement of clinical services provided to consumers receiving services in a crisis stabilization bed. This workgroup will be part of the overall system redesign.

### **Meeting Schedule.**

The next meeting was set for April 29, 2009, at 10:30 AM at CPEP. There being no further business the meeting was adjourned.

**Action Items and Next Steps.**

1. Circulate minutes to workgroup for review.

**THE NEXT MEETING HAS BEEN SCHEDULED FOR APRIL 29, 2009, FROM 10:30 AM TO 12:30 PM  
AT THE CPEP BUILDING, ON THE OLD D.C. GENERAL Hospital Compound, Building 14  
1905 E Street, SE  
Washington, DC 20003**

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